What are my responsibilities?

YOU MUST...

Make sure the information you provide is as accurate as possible at the time of registration.

Make sure that you have discussed the emergency plans with the contacts you have named and gain their consent to be part of the emergency plan.

Provide a passport photograph with your application form.

Inform Carelink about any changes in your circumstances and those of your named contacts, such as address or telephone number or a change of the contacts you wish to use.

How do I join the scheme?

If you are interested in joining the scheme please contact:-

Carelink on 01472 312318

If you already have a Carers Emergency Alert Card application form, please complete and return to Carelink along with your passport photo in the prepaid envelope provided.

Have you ever wondered what would happen if you were involved in an emergency or crisis situation which prevented you from providing care?

The Carers Emergency Alert Card Service could be for you!
The Carers Emergency Alert Card

In normal circumstances you would probably have plans in place and people you could call upon to support the person you care for in your absence.

However, what if, for example you were involved in an emergency or crisis situation at a moment’s notice?

The Carers Emergency Alert Card has been designed specifically for Carers involved in these situations. Once registered, you will have the peace of mind that in an emergency or crisis situation professionals will be able to activate your emergency plan. This will ensure that support is put in place for the person you care for in your absence.

Who can register for the service?

Carers who care for someone living in North East Lincolnshire.

Carers who provide regular and substantial care to someone who is eligible or in receipt of community care services such as those provided by Adult Social Care Services/Children and Family Services. This is determined by a Carers Assessment.

- Carers who have had a Carers Assessment will automatically receive the Carers Emergency Alert Card application form.
- Carers who have not had a Carers Assessment can request one and the Carers Emergency Alert Card application form by contacting Carelink (contact details overleaf).

Will I have to pay for the service?

No, the service is provided free of charge.

How does the service work?

If you wish to register for the service you will be asked to complete an application form with information about you, the person you care for and supply 3 named contacts, who can be called upon to provide care and/or support to the person you care for in your absence. The information you supply will be completely confidential. A passport photo will also be required for the Carers Emergency Alert Card.

Carelink will process the information you provide, contact the people nominated as emergency contacts and issue you with your personalised Carers Emergency Alert Card.

In an emergency anyone can contact Carelink quoting your unique identity number. Carelink will then call your nominated contacts and advise them of the situation to enable alternative care arrangements to be made. If there is no one who can assist, Adult Social Care Services/Children and Family Services will be contacted to make arrangements on your behalf.

The card will also be a recognition card offering discounts on goods and services from local businesses who support the scheme. Updated lists of supporting businesses will be published in the Carers Newsletter on a quarterly basis.