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**UNION BOARD**  
**MINUTES OF THE MEETING HELD ON TUESDAY 12<sup>TH</sup> NOVEMBER 2019 AT 1.00 PM**  
**TOWN HALL, GRIMSBY**

**PRESENT:**

Mark Webb (NEL CCG) (in the Chair)  
Philip Bond (Community Representative, CCG)  
Dr Sudhakar Allamsetty (Chair of Council of Members, CCG)  
Councillor Cracknell (Portfolio Holder for Health, Wellbeing and Adult Social Care, NELC)  
Councillor Jackson (Leader of the Council, NELC)  
Councillor Lindley (Portfolio Holder for Children, Education and Young People, NELC)

**IN ATTENDANCE:**

Rob Walsh (Chief Executive NELC/CCG)  
Joanne Hewson (Chief Operating Officer, NELC)  
Stephen Pintus (Director of Health and Wellbeing, NELC)  
Sharon Wroot (Director of Resources and Governance, NELC)  
Helen Kenyon (Chief Operating Officer, CCG)  
Bev Compton (Director of Adult Services, NELC/CCG)  
Sally Czabaniuk (Engagement Lead, CCG)  
Simon Jones (Chief Legal and Monitoring Officer, NELC)  
Paul Windley (Democratic and Scrutiny Team Manager)

**1. APOLOGIES**

Apologies for absence from this meeting were received from Councillor Fenty and Dr Peter Melton.

**2. DECLARATIONS OF INTEREST**

Councillor Cracknell declared a personal interest in item 9 as a trustee of Care Link

**3. MINUTES OF THE PREVIOUS MEETING**

The minutes of the meeting of the Union Board held on 10<sup>th</sup> September were agreed as a correct record.

**4. TRACKING OF ACTIONS**

The Union Board received an update on actions agreed at the previous meeting.

RESOLVED – That the update be noted.

**5. DRAFT UNION BUSINESS PLAN**

The Board considered the draft Union Business Plan.

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Mr Walsh introduced the draft business plan, noting that it reaffirmed the rationale for the development of the Union. The plan required further development, including measures and metrics to ensure added value was achieved in relation to performance and delivery. He suggested that the plan be finalised, in consultation with the Chair, by April 2020.

**RESOLVED - That the draft Union Business Plan be noted and the plan be finalised, in consultation with the Chair of the Union Board, by April 2020.**

## **6. PLACE PRIORITIES FOR VITALITY AND HEALTH**

The Board considered a report on the review of the Health and Wellbeing strategic outcome and priorities that was requested by the Place Board.

Ms Kenyon introduced the report and commented on the re-focusing of health and social care outcomes with an emphasis on resilience and prevention. Revised priority areas were obesity, cancer, prevention of long term conditions, mental health and also workforce as it is a key strategic issue at present. The Union Board would provide the lead on these priorities, working with partners on behalf of the place. The revised outcome statement and priorities would be presented to the Place Board and the outcome would be reported back to the Union Board in due course.

Mr Bond questioned whether there needed to be greater emphasis on dementia within the submission to the Place Board.

Ms Kenyon responded that this work was covered by the Union Board's strategic priorities and would therefore be monitored by this Board. The priorities presented here required wider input from partners.

**RESOLVED – That the revised strategic outcome statement and priority areas under the Health and Wellbeing outcome, as set out in the report now submitted, be approved for recommendation to the Place Board.**

## **7. TALKING, LISTENING AND WORKING TOGETHER – JOINT ENGAGEMENT STRATEGY**

The Board considered a report seeking adoption of a joint engagement strategy.

Ms Czabaniuk introduced the report and noted that the strategy was the culmination of a year's work involving a number of workshops and public meetings. The strategy had been co-produced with staff and members of the public. The approach set out was seen as one for the place of North East Lincolnshire and not just for the council and the CCG. It will involve changes to ways of working and focused on being clear and honest.

Steve Ryder of the Community Press Office had also been actively involved in the development of the strategy and was present at the meeting. He endorsed the positive comments about the process involved in finalising the document.

Mr Bond was complementary about the work that had been put in to prepare the strategy and asked how partner agencies would fit in.

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Mr Walsh responded that this had been an early conversation as the strategy should be a conduit for the development of place. He added that there would be further discussions with partners and he thanked Ms Czabaniuk for the work she had done to develop the strategy.

The Chair added that the strategy was discussed at the last Community Forum and had engaged people. He noted that the importance of the actions arising from the strategy.

#### **RESOLVED –**

- 1. That the adoption of the NEL commitment ‘Talking, Listening and Working Together’ and strategy setting out how the union will meet this commitment, be approved**
- 2. That the Engagement Strategy Steering Group be authorised to oversee implementation of the strategy, first tasks to include**
  - a. Development of action plan**
  - b. Completion of full stakeholder analysis**
  - c. Development and roll out of Engagement ‘toolkit’ resource**
- 3. That the incorporation of the NEL commitment into the new operating model for the Union as a set of principles for engagement with our communities, our stakeholders and with each other, be supported.**

#### **8. QUARTER 2 UNION FINANCE REPORT**

The Board received a report providing key information and analysis of the Union’s financial performance as at the second quarter of the 2019/20 financial year.

The Chair offered his congratulations on the layout of the report. He sought further clarification on the £2.5m overspend identified within the report.

Ms Wroot responded that this predominantly sat within Children’s Services and resulted from increased levels of demand. An improvement plan was in place and lots of work was going on but the issues would not be resolved overnight. As such, there would be a need to address this over the longer term financial plan.

Councillor Jackson noted the assurance that had been provided by officers on the work being undertaken and added that, politically, there was a lot of focus on this issue.

**RESOLVED – That the reported position at Quarter 2, and the actions being taken to bring spending back in line with budget, be noted.**

#### **9. ADULT SOCIAL CARE LOCAL ACCOUNT**

The Board received a report presenting the adult social care local account.

Ms Compton introduced the report and noted the shift away from national reporting on adult social care in recent years. The focus was now on progress against the Adult Strategy.

The Board welcomed the readability of the document and the service user involvement.

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**RESOLVED – That the 2018/19 Adult Social Care Local Account be noted.**

## **10. ANNUAL COMPLAINTS REPORT**

The Board received the adult social services and health statutory complaints annual report providing an overview of the activity and analysis of complaints and representations for the period 1<sup>st</sup> April 2018 to 31<sup>st</sup> March 2019.

Ms Compton introduced the report and noted that this was for the first year in some time that there had been a fall in the number of complaints.

The Board again welcomed the readability of the report.

**RESOLVED – That the report and lessons learned from the adult social services and health statutory complaints annual report for 2018/19 be noted.**

## **11. URGENT BUSINESS – HEALTH INFRASTRUCTURE FOR HOUSING DEVELOPMENTS**

The Chair invited Mr Bond to raise an issue that he felt may impact on the work of the Board.

Mr Bond noted the increasing number of housing developments in the area and the need to have appropriate infrastructure, such as GP practices, in place to support these developments. This was particularly in the context of avoiding unnecessary car journeys to practices in the town centre.

## **12. PUBLIC QUESTIONS**

The Chair invited questions from the public present at this meeting.

Mr Reekie noted previous assurance provided by the Humber Coast and Vale Strategic Transformation Partnership (STP) that there were no plans for streamlined commissioning involving a single CCG across the area but he was also aware that the government appeared to have hardened its stance that there should be no more than 60 CCGs across the country. He therefore enquired how confident the Board was that the pioneering, integrated commissioning model and governance structure that was in place in North East Lincolnshire could survive intact.

The Chair responded the Board was aware of the position taken by the NHS to have one CCG per STP and also aware, although not part of, the changes in management across the other three CCGs in the Humber. The Board recognised the importance of always delivering best value for money, and that the landscape for health and care delivery was constantly changing. Our continued position however, is that the place based Union model currently running in North East Lincolnshire offers the best solution both economically and in terms of quality delivery for our community. We are working with our key providers, the STP and NHS and MHCLG to reinforce this view constructively and forcefully.

There being no further business, the Chair closed the meeting at 2.01 p.m.