

CABINET

DATE	8 th July 2020
REPORT OF	Councillor Ronald Shepherd – Portfolio Holder for Safer and Stronger Communities
RESPONSIBLE OFFICER	Joanne Hewson, Deputy Chief Executive and Director for Children’s Services
SUBJECT	Closed-Circuit Television (CCTV) Review
STATUS	Open
FORWARD PLAN REF NO.	CB 04/20/01

CONTRIBUTION TO OUR AIMS

The recommendations within this report contribute to the strategic priorities of the Council to promote a Stronger Economy and Stronger Communities and is directly linked to the Outcomes Framework namely that People in North East Lincolnshire:

- **Feel Safe and are Safe** – Assisting in the prevention, detection and prosecution of crime, environmental crime, and anti-social behaviour. Improving the public’s perception that public spaces are a safe place to visit by reducing the fear of crime.
- **Enjoy good health & well-being** – CCTV has a proven track record to actively tackle crime and anti-social behaviour, strengthening communities and their quality of life thereby improving and promoting a sense of positive health & well-being.
- **Benefit from Sustainable Communities** – Ensuring we maximise our opportunities to have safe and sustainable communities which local people can be proud of.
- **Enjoy and benefit from a strong economy** – Improved confidence generates improvements to an area, safe environments and quality of place encouraging investment, bringing prosperity and job

EXECUTIVE SUMMARY

This report provides details of the Council’s existing CCTV capability and puts forward recommendations to upgrade the current provision by means of a substantial capital investment and adopt a new Public Space CCTV strategy. If agreed by Cabinet, this will enable the Council to operate an effective modern CCTV capability utilising the latest technology and transmission infrastructure in order to improve community safety and reduce crime and the fear of crime.

RECOMMENDATIONS

It is recommended that Cabinet:

1. Approves the adoption of the Public Space CCTV Strategy.
2. Approves the capital investment of £1,002,500.00 to be invested into CCTV provision.
3. Authorises the Deputy Chief Executive and Director for Children's Services, in consultation with the Director of Resources and Governance and Portfolio Holder for Safer and Stronger Communities to implement the strategy and make amendments and updates as necessary from time to time.
4. Authorises the Deputy Chief Executive and Director for Children's Services, in consultation with the Portfolio Holder for Safer and Stronger Communities to commence a procurement exercise for the provision of CCTV and make an award.
5. Authorises the Chief Legal and Monitoring Officer to execute documentation arising.

REASONS FOR DECISION

A revised strategy combined with significant capital investment will improve working practices and partnership working and enable the latest digital CCTV technology to be utilised to prevent & detect crime, environmental crime and anti-social behaviour. This in turn will raise public confidence and enhance the personal safety of residents and visitors to the local area.

1. BACKGROUND AND ISSUES

- 1.1 The Council's current CCTV system was installed in the 1990s and has had several upgrades carried out over the years to enable the system to operate. Due to rapid technological improvements the current system presents the following issues:
 - Gaps in camera coverage within the town centre and resort
 - Some redundant cameras and others with transmission faults
 - Very limited Rapid Deployment Camera (RDC) capability and monitoring
 - Multiple transmission systems
 - An element of outdated analogue equipment that is costly to maintain
- 1.2 A report taken to Communities Scrutiny Panel in October 2018 recommended a review of the system and as a result a full assessment was undertaken and considered: -
 - The existing condition of the network, infrastructure and transmission system
 - Resilience options for the surveillance facility
 - Data on crime and ASB which were not being captured by CCTV
 - The future proofing of the system to keep up with technological changes and geographical locations of crime and anti-social behaviour
- 1.3 Following the CCTV review, a project group was established to consider the recommendations, incorporate any wider areas around governance, operational delivery and partnership working and put forward a revised strategy

and capital investment business case for approval.

- 1.4 **CCTV Strategy** – A revised *Public Space CCTV Strategy* has been produced (see appendix 1) which follows best practice and reflects the National CCTV Strategy. It outlines the Vision, Outcomes and Aims & Objectives it seeks to achieve and will be supported by a strong governance and performance framework to ensure it makes a tangible difference to local communities and provides value for money.
- 1.5 The Vision of the strategy is to ensure the Council has a fit for purpose public space CCTV system, which utilises modern technology, is compatible with future upgrades and enables people to feel safe.
- 1.6 The purpose of Public Space CCTV Strategy is to:
 - Provide Public re-assurance in our town centre, resort and local communities
 - Help to prevent, detect and investigate crime, environmental crime and anti-social behaviour
 - Provide quality evidence to support Police operational response, investigations and prosecutions
 - Support the most vulnerable members of our community
 - Support management of emergencies or major incidents, with ongoing out of hour's assistance
 - Assist in town centre and event management
 - Protect people, property and assets to improve general security across the borough, both in terms of personal security and security of buildings and premises
 - To make North East Lincolnshire a more safe and attractive place to live, shop, work and socialise
 - Assist with the handling of complaints, insurance claims and Health & Safety Investigations
- 1.7 The strategy will be underpinned by 6 key aims and objectives, namely :-
 - I. To work in partnership with retailers, licensees and businesses to reduce opportunities to commit crime and anti-social behaviour in both retail space and the night-time economy to improve the feeling of safety and public re-assurance.
 - II. To reduce the opportunities of crime, environmental crime and anti-social behaviour in our local communities and residential areas through the rapid deployment of remote CCTV cameras providing public re-assurance.
 - III. To ensure that all fixed and mobile CCTV provision is placed and prioritised in the right geographical areas and is responsive to emerging and ongoing threats and issues
 - IV. To ensure that CCTV is being used cost effectively and to its full advantage by reviewing, monitoring and continuing to investigate

new and developing technological advancements and ways of working

- V. To annually review the provision of public space CCTV to ensure it continues to meet the requirements of the community, the Council and partner agencies.
- VI. Existing CCTV provision will be monitored, maintained and incidents responded to in a timely fashion, in accordance with current legislation and partnership arrangements.

1.8 **Consultation** – The Public Space CCTV strategy has been subject to a public and local business consultation with the following headlines: -

- 98.7% of respondents wanted CCTV in areas where there were ongoing issues or threat.
- 66.4% of the respondents thought there were insufficient cameras and wanted to see greater and better coverage.
- 36.2% wanted to see more sharing of CCTV footage to identify perpetrators and reflect success.
- 32.5% wanted to see greater use of temporary cameras in hotspot locations.
- 54.5% of businesses who had CCTV said they would be willing to work in partnership to improve and reduce the number of incidents in the shopping areas.

1.9 Consultation has also been undertaken with partner organisations such as the Police, Fire Service, Lincolnshire Housing Partnership and voluntary sector groups. Contact has also been made with town and parish councils to understand their requirements for future provision.

1.10 A report has also been taken to the Communities Scrutiny Panel in February 2020. The Panel supported both the draft strategy and investment with feedback incorporated into the final version of the strategy and capital business case.

1.11 **Capital Investment** - The capital investment requested will link up and upgrade the existing CCTV network across North East Lincolnshire and provide coverage across Grimsby, Cleethorpes and the Portal town of Immingham including increased Rapid Deployment capability in local communities. The investment will enable the current system to be updated to a standard that would: -

- Allow the existing network operating the traffic system to act as a resilient link for the CCTV, thereby reducing the risk of loss of camera operations
- Reduce the costs of introducing additional, or moving the existing CCTV provisions
- Provide an up to date IP (Internet Protocol) based system allowing flexibility and reducing maintenance costs

1.12 This investment will address the immediate risks to the existing system prioritised as:

- **Transmission:** Current faults are difficult to reduce or repair due to ageing and obsolete systems.
- **Cameras:** Many existing cameras are analogue units relying on coaxial cable to microwave, fibre or wireless links. These are not compatible with IP based systems and are approximately double the cost to replace compared with IP compatible systems.
- **Recording / Data Management:** The current system uses 'Vigilant' recorders and viewing stations operating on Windows XP, which is no longer supported. 'Vigilant' no longer operates as a supplier in the UK; if the system fails, we have no option to repair.
- **Front End Controls (operator workstations):** These are 'Vigilant' units providing images via a Meyer Tec analogue matrix. The operators are required to switch between a number of separate systems to manage live and recorded imagery. 'Vigilant' systems would not be compatible with an alternative digital system.

1.13 The requested investment also includes:-

- **The purchase of 10 new Rapid Deployment Cameras (RDCs)** to replace ageing cameras and ensure good coverage where needed. RDCs will be deployed based on requests supported by evidence and intelligence on crime and environmental crimes. The RDC's can be used to monitor parks and open spaces where there is an available power source and no issues with transmission.
- **Introduction of a Tannoy System** to include 10 speakers placed in key town centre locations at fixed camera points, which would be used to:
 - Warn members of the public, those who are engaging in ASB, to advise them they are being monitored in an effort to de-escalate any ASB activity.
 - Support emergency services in response to particular incidents, for example, a major incident in the town centre/resort where an information can be relayed or an evacuation is required.
- **Improved CCTV coverage of the Cleethorpes Armed Forces Memorial Gate** including the relocation of the column and provision of 2 extra cameras to monitor the memorial and provide support to

the night-time economy in Sea View Street.

- 1.14 **Procurement** – The CCTV system will be procured following the guidance of the Contract Procedure Rules (CPR), which requires the procurement of the system to comply with work/service which are above the EU threshold (OJEU) process (Section 25). This requires the procurement to be open, unrestricted and advertised via the council procurement system, Yortender.
- 1.15 The evaluation will be based Most Economically Advantageous Tender (MEAT), this means a 60/40 split, cost/quality, with the tender quality responses evaluated by the project team and procurement overseeing the process. Once the quality evaluation is completed, procurement will add the costs and the process will identify the supplier providing the best value for money. If required, clarifications from suppliers will be gained and once the evaluation process is completed a tender report will be provided seeking approval to award.
- 1.16 Running in parallel with this proposal, a review is ongoing to explore the opportunities to introduce a single software system which would be used by Highway and Environmental Enforcement. The software will provide the capability to add additional hardware to the system which would enhance the range of hardware options to support existing capability in these areas. Options being explored include a CCTV Vehicle, Highway Automatic Number Plate Recognition (ANPR) ready Rapid Deployment Cameras and fixed moving violation CCTV cameras. These are two different system and types of CCTV, however, both will be managed by the CCTV control room.
- 1.17 **Crime & Anti-Social Behaviour** - North East Lincolnshire has seen an annual 8% increase in crime rates during the last 2 years. Violent crimes are of the most concern with an 11% rise in 'violence with injury' predominantly within our town centres. Cameras will continue to be monitored 24 hours a day, 365 days a year from a purpose-built control room by trained and qualified officers who hold a current CCTV, Security Industry Authority (SIA) licence. Operatives have direct access to the Police and other emergency services and are able to provide CCTV evidence for prosecution in addition to providing an instant response to incidents. There is also the ability to transmit images from the CCTV control room to the Police control room as events are actually happening.
- 1.18 **Environmental Crime** - also remains a key issue for the borough, with over 1,000 reports received by the Council relating to core environmental waste crimes in 2018/19. It is recognised that CCTV has an important role to play in reducing and detecting environmental crime. Increased investment will enable more effective and dynamic monitoring of environmental crime hotspots with the potential to capture more evidence to support prosecutions, generate income from fines and ultimately deter perpetrators.
- 1.19 **In Summary** – Whilst it is recognised that CCTV alone is not a single solution to reducing crime, environmental crime and anti-social behaviour, it does provide public re-assurance and should be utilised in partnership as one of a range of measures to address issues in our town centre, resort and local communities. This strategy and supporting capital investment provides a

framework for delivering tangible outcomes to our local businesses and residents and provides real value for money and serves to demonstrate that the Council remains committed to ensuring that the CCTV resources available are used where appropriate to the best effect.

2. RISKS AND OPPORTUNITIES

- 2.1 The CCTV network is in parts beyond its life expectancy and does require investment. A decision to not invest resulting in the system falling into disrepair could impact on the confidence of residents and businesses. It would also impact on our ability to assist the Police and Fire services in the apprehension and prosecution of perpetrators of crimes or anti-social behaviour and the NELC enforcement team in investigating and prosecuting perpetrators of environmental crimes.

3. OTHER OPTIONS CONSIDERED

- **Do nothing** – leave all CCTV systems as it currently is.

This option would not support the Council's strategic aims and is likely to have higher cost implications at a later date due to the incompatibility and out of date software.

- **Remove CCTV system altogether.**

Some local authorities have decommissioned their CCTV network as there is no statutory requirement for them to carry out this function. This option fails to support the Council's strategic aims and would likely result in negative publicity and raised concerns from local businesses, commercial investment and partner groups such as the Police and Fire service. The strategic benefits of having a CCTV system as already detailed would not be realised.

4. REPUTATION AND COMMUNICATIONS CONSIDERATIONS

- 4.1 There are positive reputational implications for the Council resulting from any decision to make changes to the existing CCTV network. It demonstrates that the Council have considered the consultation results and acted on public opinion. It also reassures members of the community and other stakeholders that the Council understands its statutory duty and is proactively taking steps to make the area safer in accordance with our strategic aims.
- 4.2 There are negative reputational implications for the Council should they allow the system to fall into disrepair.

5. FINANCIAL CONSIDERATIONS

- 5.1 The recommended option requires a capital investment of approximately £1,002,500 to purchase new equipment and upgrade the CCTV network.

5.2 There are no revenue implications with a proposed review of working practices across various departments to pro-actively access the systems.

5.3 Figures for income generation and savings are hard to quantify or project, but it is expected that investment will have a positive impact on the following:

- Reduced demand for Neighbourhood Operations by the reduction incidents of fly tipping, graffiti and property damage.
- Reduced interventions for young offenders by the prevention of crime and anti-social behaviour.
- Assisting in deterring organised crime networks, such as 'county lines' moving into the area to exploit both adults and children, thereby reducing the need for NELC and partner agencies to increase their services to support and safeguard those individuals.
- Increased revenue from Fixed Penalty Fines for environmental crime and ASB by utilising CCTV to identify offenders.
- Increased Business Rates and Council Tax by attracting more businesses into a recognised safe area, encouraging business to expand and encourage visitors and families to take up residence.
- The expansion of CCTV and security services to partner organisations, local businesses and third sector parties to monitor and virtually patrol their premises

6. CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS

6.1 There are no environmental implications

7. CONSULTATION WITH SCRUTINY

7.1 As mentioned earlier, a report was presented to Communities Scrutiny Panel in February 2020 with all feedback incorporated into the draft strategy and capital business case.

8. FINANCIAL IMPLICATIONS

8.1 As outlined above, the recommendation will require an additional £1.002m to be added to the Capital Investment Programme, assumed to be funded from borrowing.

8.2 The cost of financing the borrowing requirement is estimated at an average £0.125m per annum over the estimated lives of the assets, which range from 5 – 10 years.

8.3 The ongoing review identified at 1.16 may result in a request for further investment. This would require a separate business case and would be subject to consideration via the Council's normal governance arrangements.

9. LEGAL IMPLICATIONS

9.1 CCTV provision underpins the Council's stated objectives as articulated in the above report.

9.2 The procurement exercise will be conducted so as to comply with the Council's policy and legal obligations, specifically in compliance with the Council's

Contract Procedure Rules and the Public Contracts Regulations 2015, and supported by relevant officers. Legal Services will support the completion of the contractual documentation on award.

10. HUMAN RESOURCES IMPLICATIONS

10.1 There are no direct HR implications

11. WARD IMPLICATIONS

11.1 Affects all wards

12. BACKGROUND PAPERS

12.1 Public Facing Closed Circuit Television (CCTV) review report to Communities Scrutiny Panel 6th February 2020 <https://www.nelincs.gov.uk/wp-content/uploads/2019/05/8-8.1.pdf>

12.2 Public Facing Closed Circuit Television (CCTV) System report to Communities Scrutiny Panel 11th October 2018
<https://www.nelincs.gov.uk/wp-content/uploads/2018/05/9.-Public-Facing-Closed-Circuit-Television-CCTV-System.pdf>

13. CONTACT OFFICER(S)

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Councillor Ronald Shepherd
Portfolio Holder Safer and Stronger Communities



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North East Lincolnshire Council

Public Space CCTV Strategy

2020 - 2023

Foreword

I am delighted to present the North East Lincolnshire Council Public Space CCTV Strategy 2020. This strategy has been developed in consultation with our partners, wider stakeholders and community and sets out our vision for a dynamic, responsive and future proof CCTV capability that is able to respond to the needs of our local businesses and communities.

We believe that community safety and public re-assurance should be at the heart of our strategy, that's why our cameras are monitored 24 hours a day, 7 days a week, 365 days a year by our experienced, skilled and licenced operators. They have proved over and over again to be an essential tool in both detecting and deterring the opportunities for crime, environmental crime and anti-social behaviour to take place, providing evidence to ensure offenders are identified and brought to justice.

This strategy and underpinning activity takes into account the Borough's changing landscape around demographics and crime patterns, provides opportunity for local communities to report their concerns as well as recognising the need to respond to environmental crime which if left unchecked can have significant impact in our local communities.

We recognise that CCTV alone is not a single solution to reducing crime and providing public re-assurance and should be utilised as one of a range of measures to address issues in our town centre, resort and local communities. The Council remains committed to ensuring that the CCTV resources available are used where appropriate to the best effect.

We believe this strategy provides a framework for delivering tangible outcomes to our local businesses and residents and provides real value for money. We look forward to working in partnership with all concerned to make North East Lincolnshire a place that can be enjoyed by residents and visitors alike.

Cllr. Ron Shepherd

Portfolio Holder for Safer & Stronger Communities



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Introduction

North East Lincolnshire Council's (NELC) static CCTV and Rapid Deployment Cameras (RDCs) are monitored 24 hours a day, 7 days a week, 365 days year. Static CCTV is predominantly located in town centre, resort, and park & open spaces locations with RDCs deployed more dynamically based on intelligence into specific areas of concern or where a potential risk may exist. The system is monitored by a team of dedicated control room operatives. All staff are trained, qualified and hold a current CCTV, Security Industry Authority (SIA) licence.

Our purpose-built CCTV Control Room operates 24 hours a day and is also a registered Alarm Monitoring Station. It is capable of monitoring and responding to a variety of alarms and is currently linked to over 200 intruder, fire, lift and panic alarms. The Control Room has direct access to the Police and other emergency services as well as on-call tradesmen.

The system is operated in partnership with ENGIE Services, Regeneration Partner, and other agencies. The CCTV Operatives work in partnership with Humberside Police control room staff via the airwaves radio network, giving an instant response to incidents with images also being transmitted from the CCTV control room to the Police control room as events are actually happening.

The Control Room also responds to out-of-hours calls and monitors both remote wireless and broadband transmission CCTV cameras.

The Council does not operate CCTV cameras to enforce parking or moving traffic regulations.

The Security and CCTV Service operates to British Standards BS5979, BS5839, BS5266 and BS7958.

CCTV System Capability

In March 2019, NELC commissioned a review to assess the current capability and viability of the existing CCTV infrastructure. The review provided options for improvements to migrate to a fully digital system utilising the latest advances in transmission and digital recording technologies in order to provide a CCTV provision that would be fit for purpose and would serve the borough well in the years to come. This comprehensive review provided clarity around the technical upgrade and investment required to support the Vision and over-arching Aims & Objectives of this strategy and in turn, the effective use and deployment of CCTV across North East Lincolnshire.

Investment

The Council has committed to investing £1m to upgrade the current CCTV system. This will enable the Council to operate an effective modern CCTV capability utilising the latest technology and transmission infrastructure to improve community safety and reduce crime and the fear of crime across North East Lincolnshire. (only include if decision is agreed by Cabinet)

Vision Statement

Ensuring People feel safe and are safe is at the heart of our strategy. Our vision is to ensure we have a fit for purpose public space CCTV system, utilising modern digital equipment that is compatible with future upgrades and technological advancements.

The purpose of Public Space CCTV service is to:

- Provide Public re-assurance in our town centre, resort and local communities
- Help to prevent, detect and investigate crime, environmental crime and anti-social behaviour
- Provide quality evidence to support Police operational response, investigations and prosecutions
- Support the most vulnerable members of our community
- Support management of emergencies or major incidents, with ongoing out of hour's assistance
- Assist in town centre and event management
- Protect people, property and assets to improve general security across the borough, both in terms of personal security and security of buildings and premises
- To make North East Lincolnshire a more safe and attractive place to live, shop, work and socialise
- Assist with the handling of complaints, insurance claims and Health & Safety Investigations

Outcomes

North East Lincolnshire Council Outcomes Framework has identified 5 key outcomes for the borough. Namely that all people in North East Lincolnshire (NEL) will:-

- Enjoy and benefit from a strong economy
- Feel safe and are safe
- Enjoy good health and well being
- Benefit from sustainable communities
- Fulfil their potential through skills and learning

We believe that operating an effective CCTV provision supports directly and indirectly all of these 5 outcomes.

The Community Safety Partnership Plan (2017 – 2020) of which the Council is a statutory partner, identifies a number of areas of focus which include, reducing overall crime, reducing violent crime in our night time economy and tackling anti-social behaviour, to support the “Feel Safe and are Safe” Outcome.

We believe that operating an effective CCTV provision will help to achieve and support these areas of focus.

Aims and Objectives

There are guiding principles to underwrite the use of CCTV in NEL. The use of CCTV should be:

- Customer centred
- Legitimate and proportionate
- Evidence based

- Targeted and effective
- Adhere to our obligations as data controllers
- Considerate of personal freedoms and privacy
- Open and transparent
- Flexible and responsible
- Compliant with legislation
- Supportive of partnership working
- Promoting best practice

Applying the above principles will enable us to achieve our key aims:

1. To work in partnership with retailers, licensees and businesses to reduce opportunities to commit crime and anti-social behaviour in both retail space and the night time economy to improve the feeling of safety and public re-assurance.
2. To reduce the opportunities of crime, environmental crime and anti-social behaviour in our local communities and residential areas through the rapid deployment of remote CCTV cameras providing public re-assurance.
3. To ensure that all fixed and mobile CCTV provision is placed and prioritised in the right geographical areas and is responsive to emerging and ongoing threats and issues
4. To ensure that CCTV is being used cost effectively and to its full advantage by reviewing, monitoring and continuing to investigate new and developing technological advancements and ways of working
5. To annually review the provision of public space CCTV to ensure it continues to meet the requirements of the community, the Council and partner agencies.
6. Existing CCTV provision will be monitored, maintained and incidents responded to in a timely fashion, in accordance with current legislation and partnership arrangements.

Governance and Scrutiny

CCTV Operations Group

In order to ensure that dynamic intelligence led tasking and problem solving is in place a bi-weekly multi-agency CCTV Operations Group has been established. This will enable effective information sharing and joined up activity around CCTV to take place around ongoing and emerging issues.

CCTV Project Management Group

In order to ensure the effective delivery of the technical capital upgrade to the CCTV system and wider underpinning operational delivery around the CCTV strategy, a monthly CCTV Project Management Group has been established. This will ensure that Operational delivery and digital upgrade around the CCTV strategy is managed effectively with any concerns being raised to the CCTV Strategic Group.

CCTV Strategic Group

Quarterly meetings of a CCTV Strategic Group will receive performance information to track progress and better understand outcomes. This will include an agreed data set, case studies

and details of successful prosecutions. The group will also provide oversight to wider CCTV development and ensure that community concerns and multi-agency working remain central to the new strategy.

Communities Scrutiny Panel

The CCTV Strategic Group will provide an annual report (or more frequent if requested) to the Communities Scrutiny Panel to inform of progress and performance around the effectiveness and outcomes of the CCTV Strategy and multi-agency working. This will provide opportunity to raise awareness of the effectiveness of the strategy and give Scrutiny opportunity to provide appropriate challenge where necessary.

North East Lincolnshire Community Safety Partnership

Community Safety Partnerships (CSPs) are statutory partnerships of organisations that work together to create strategies and practical interventions to reduce crime and disorder in their local area. The responsible authorities in North East Lincolnshire are Humberside Police, North East Lincolnshire Council, Humberside Fire and Rescue Service, Clinical Commissioning Group (NHS) and Public Health, Humberside, Lincolnshire and North Yorkshire Community Rehabilitation Company, and National Probation Service. In addition to the responsible authorities, other local key partners are represented on the CSP to add expertise and resource to the development of community safety work in the area. An annual report will also be provided to the CSP.

National Context

The [National Surveillance Camera Strategy for England and Wales](#) (2017) is a comprehensive national surveillance camera strategy that seeks to develop a holistic approach to raising standards and compliance with legal obligations.

Legislation

- [Projection of Freedoms Act 2012 – Part 2 Regulation of Surveillance](#)
- [Data Protection Act 2018](#)
- [Human rights Act 1998](#)
- [Crime and Disorder Act 1998](#)
- [Freedom of Information Act 2000](#)
- [Regulation of Investigatory Powers Act 2000 \(RIPA\)](#)
- [Investigatory Powers Act 2016 \(IPA\)](#)
- [A National Surveillance Camera Strategy for England and Wales – Surveillance Camera Commissioner, March 2017](#)
- [In the picture: A data protection code of practice for surveillance cameras and personal information – Information Commissioner's Office](#)

Appendix 1 – CCTV Governance and Performance Framework

