

Please send your completed form to:

Strategy, Change and Improvement
Municipal Offices
Town Hall Square
Grimsby
North East Lincolnshire
DN31 1HU

Say It!!



Tell us what you think

Compliments, Complaints, Suggestions Form

Please indicate the type of feedback you are providing

Compliment Complaint Suggestion

Would you like help with your complaint? Yes No

How would you prefer to be contacted

Phone Email Post

Name:

Date:

Address:

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Tel:

Email:

**Please provide us with details of your compliment/
complaint/suggestion.**

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Thank you for your feedback

Details of the issues you have raised, along with your name and address is stored by us in a secure data base and is used to only respond to your query, to address the issue you have raised, and for improving our services. Unless you have agreed otherwise, the information you supply will not be used for any other purpose. We may contact you on rare occasions to ask for feedback on the service. We may also produce reports on the use of the service to enable us to monitor and develop it. These reports will be based on anonymous data and no individuals will be identified.

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Address this feedback relates to, if applicable.

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Desired Outcome:

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Equal Opportunities Monitoring.

The council is committed to ensuring that no-one is treated less favourably, on the grounds of ethnic origin, age, gender or disability. The information you supply will help us to ensure we reach all communities and deliver fair services to everyone. You do not have to complete this form, but it would help us if you do. All information will be held in accordance with the Data Protection Act.

*please specify if you wish

Gender

Male Female Transgender

Do you have a disability?

Yes No

How do you describe your ethnic origin?

- White
- Mixed/Multiple Ethnic
- Asian/Asian British
- Black/African/Caribbean/Black British
- Other ethnic group

Please provide further details regarding your specific ethnic origin

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Tick the age group you belong to

- 9 or under 10-14 15-19 20-29
- 30-44 45-59 60-64 65 and over
- Prefer not to say