

Working in Partnership

**All Correspondence to:
Estates and Valuation**

**If telephoning or calling please ask for:
The Estates & Valuation Team**
Email: Valuation@nelincs.gov.uk
Telephone: 01472 326289 Option 3 then 4

4th October 2017

Dear

**Humberston Fitties Chalet Park – Notice of Disposal
Property:**

We are writing to advise that a 125 year lease of the Humberston Fitties was granted to Tingdene Holiday Parks Limited ('Tingdene') on 4th October 2017. North East Lincolnshire Borough Council (the 'Council') are no longer your direct Landlord and Tingdene are responsible for the management of the site from this date. Tingdene will be communicating under separate cover directly to all tenants.

Tingdene will now take on responsibility for the collection of any amounts due relating to the year 1st April 2017 to 31st March 2018. The Council will retain responsibility for collecting arrears due up to and including 31st March 2017. We will be issuing you with an up to date statement of your account in the near future.

If you have a standing order arrangement for any payments post 31st March 2017 then please ensure this is cancelled. Direct debit mandates with the Council do not have to be amended, as only amounts due for arrears up to and including 31st March 2017 will be taken.

Tingdene will correspond directly with you providing new account details that future payments should be made to.

Origin Two, 2 Origin Way, Europarc, Grimsby, North East Lincolnshire, DN37 9TZ.
T (01472) 313131, W www.nelincs.gov.uk

ENGIE Services Limited
Registered Office: Q3 Quorum Business Park, Benton Road, Newcastle Upon Tyne, NE12 8EX.

Registered in England No. 0598379

Once consolidation of accounts has taken place the Council will be issuing refunds to tenants for service charge and water, if applicable, for the period 1st April 2017 to 3rd October 2017. The water refunds for the period 1st April 2016 to 31st March 2017 are currently being calculated and will be refunded to tenants, if applicable, by the 31st October 2017. For any queries relating to this and payments pre-31st March 2017, please contact The Estates & Valuation Team via email at valuation@nelincs.gov.uk or telephone 01472 326289 Option 3 then 4. All other queries should now be directed to Tingdene.

Tingdene will be reviewing the electricity arrangements for the site, however in the interim please continue to purchase your electricity tokens from the Tourist Information Centre located at Cleethorpes Library on Alexandra Road, Cleethorpes. Please note that the new winter season opening hours are:

Monday to Wednesday	11am – 3pm
Thursday	Closed
Friday	11am – 3pm
Saturday	11am – 1pm
Sunday	Closed

The Council welcome Tingdene to this area and view this as an excellent opportunity to protect and enhance the unique and historic nature of the Humberston Fitties for current and future generations.

Yours sincerely

Estates & Valuation Team