

# SUPPORT WHILST YOU WAIT

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Your child's case has been referred to The Access Pathway. The following support can be accessed at any time during the process. If you have any questions please contact the Access Pathway Coordinator using the details below.

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## Access Pathway Support

If you need to contact the Pathway Coordinator, please e-mail [access-pathway@nelincs.gov.uk](mailto:access-pathway@nelincs.gov.uk) or call **01472 323998**

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## Family Hubs

The Family Hubs are family-friendly units based in each ward, run by the Council's children's services.

These hubs can offer some vital support. This ranges from Health Visiting, School Nursing, Integrated Family Services and Youth Provision.

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## Where's my Family Hub?

We have 11 family hubs across North East Lincolnshire offering classes and support groups for parents and young people. To find your nearest family hub, visit [www.nelincs.gov.uk/family-hubs](http://www.nelincs.gov.uk/family-hubs) or call **01472 326292 (option 1)**.

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## Adult Single Point of Access (SPA)

SPA offers confidential advice and information over the phone, 24 hours a day, 365 days a year. The trained advisers are able to give healthcare advice and direct people to the right local support service. Call **01472 256256**.

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## Special Educational Needs & Disabilities Independent Advisory Support Service (SENDIASS)

Providing free confidential and impartial support for parents, carers, children and young people, Barnardo's SENDIASS offer outreach support for staff in mainstream schools to help them understand the needs of children who are on the autistic spectrum and children with physical disabilities.

For more information, contact Barnardo's – SENDIASS, 11 Dudley Street, Grimsby, DN31 2AW, call **01472 355365** or email [nelincs@barnardos.org.uk](mailto:nelincs@barnardos.org.uk)

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## North East Lincolnshire Council Special Educational Needs and Disabilities (SEND) and Local Offer

The Council's place-to-go for information that will support children and young people with SEND. For more information, visit: [www.nelincs.gov.uk/send-and-local-offer](http://www.nelincs.gov.uk/send-and-local-offer).

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## Carers' support

The Carers' Support Service offer carers in North East Lincolnshire advice, guidance, support, and opportunities to meet other carers. More information at: [www.carerssupportcentre.com/nel](http://www.carerssupportcentre.com/nel).

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## North East Lincs Parent Participation Forum (NELPPF)

NELPPF is a collective voice for parents and carers in North East Lincolnshire, offering guidance and support from 0-25 years. The group ensures that the views and experiences of parents help to influence and improve local services.

For more information, visit: [www.nelppf.co.uk](http://www.nelppf.co.uk).