PORTFOLIO HOLDER – FINANCE AND GOVERNANCE

DATE	14 December 2020
REPORT OF	Councillor Shreeve, Portfolio Holder Finance and Resources
RESPONSIBLE OFFICER	Registrars and Civic Services Team Manager
SUBJECT	Review of Fees and Charges for Registrar and Civic Services
STATUS	Open
FORWARD PLAN REF NO.	PHFR 12/20/01

CONTRIBUTION TO OUR AIMS

This report contributes to all five outcomes of the Outcomes Framework to ensure delivery of resources to meet priorities and support a balanced budget for 2021/22 onwards

EXECUTIVE SUMMARY

The report sets out proposed changes to non-statutory fees for the Registration Service and charges for room hire at Grimsby Town Hall.

The fee setting process takes into account the three years ahead to ensure that customers can book ahead with certainty.

RECOMMENDATIONS

That the proposed fees and charges be approved

REASONS FOR DECISION

All fees and charges within Registrars and Civic Services are reviewed to ensure that they reflect inflationary cost increases of providing the service and to consider benchmarking results locally and across the region.

1. BACKGROUND AND ISSUES

1.1 Fees are currently charged for marriage and civil partnership ceremonies, individual citizenship ceremonies, approved premise licence fees and change of name deed by statutory declaration.

- 1.2 An annual benchmarking exercise of fees set within the Yorkshire and Humber region, completed by Superintendent Registrars throughout the region.
- 1.3 The room hire charges for Grimsby Town Hall are set for individual events and functions to ensure appropriate recovery for costings and overheads are recharged in line with Council policy.

2. RISKS AND OPPORTUNITIES

- 2.1 Failure to review fees suitably in this way would have a detrimental impact on budgets for 2021 2024.
- 2.2 The opportunity for a three year fee setting process is to ensure the maximum income is collected in and bookings secured in a timely manner.

3. OTHER OPTIONS CONSIDERED

In order for both services to remain competitive it is proposed that the fees be set as laid out in at the end of this report.

4. **REPUTATION AND COMMUNICATIONS CONSIDERATIONS**

There are no reputational issues. Fees and charges are communicated to all customers at the time of initial enquiry and confirmed at point of booking. By setting a three-year fee structure, this allows customers to budget fully for their event, without any last minute increases.

5. FINANCIAL CONSIDERATIONS

- 5.1 Fees and charges are reviewed to ensure that the costs of providing services are recovered wherever possible, after accounting for inflation, and that they are fair and competitive in comparison to the local and regional market.
- 5.2 Any increases in income from the proposed changes in fees and charges will help offset inflationary cost increases and help the Council achieve a balanced budget.

6. CONSULTATION WITH SCRUTINY

Not applicable

7. FINANCIAL IMPLICATIONS

As outlined within the report, any increases in income from the proposed changes in fees and charges will help offset inflationary cost increases and help the council achieve a balanced budget.

8. LEGAL IMPLICATIONS

Statutory fees are increased by the Registrar General and the local authority has no discretion as to these. However, in the case of non-statutory fees these are discretionary and although the Council do set assumptions as to income generation, these fees must be reasonable. Care must be taken to ensure the level of fee is such that the fees can be demonstrated to be reasonable in comparison to providing the cost of the service. It should be noted that the level of fees proposed are comparable to our neighbouring authorities.

9. HUMAN RESOURCES IMPLICATIONS

There are no direct HR implications arising from the contents of this report.

10. WARD IMPLICATIONS

Affects all wards

11. BACKGROUND PAPERS

None

12. CONTACT OFFICER(S)

Tracy Frisby Registrars and Civic Services Team Manager Tel: 01472 324860

COUNCILLOR SHREEVE PORTFOLIO HOLDER – FINANCE AND RESOURCES

Grimsby Town Hall - Fees and Charges 2021 / 2022																
Room	Max Capacity	Mon - Fri Daytime (hourly)	Mon - Fri after 6:00 pm (hourly)*		Saturday up to 6:00 pm**	6:00 pm**		Sunday up to 6:00 pm**	Sunday after 6:00 pm**		Bank Holidays up to 6:00 pm**	Bank Holidays after 6:00 pm**				
Non Refundable Booking																
Fee be charged at £30.00 for all external customer room bookings																
Assembly Room	350	£38.50	£50.00													
Banqueting Room	80	£34.00	£40.00													
Council Chamber	15	£34.00	£40.00													
Crosland Suite	70	£27.50	£30.00		All fees for these days / times are to be arranged directly between the Customer and the Civic and Mayoral Officer, in conjunction with the Registrars and Civic Services Team Manager											
Bremerhaven Room	70	£35.00	£40.00													
Lounge Bar	30	£22.50	£27.50				•	•		-						
Robing Room	12	£22.50	£27.50													
Committee Room 4	12	£22.50	£27.50													
Linen****		£47.00	£47.00													
	Adult (16+)	£3.00														
	Senior (65+)	£2.00														
Time Trap	Child (5-15)	£2.00														
	Under 5	£0.00														
	Family - 2 adults / 2 children	£8.00														
	Groups	Prices arranged individually														

* If more than 1 caretaker required, add on extra £17:00 per hour ** Set up and clear up not included - additional charge of £95.00 for up to 4 hours **** to cover the cost of setting up, dismantling and laundering linen A full day charge, ie until Midnight will be considered on individual basis Refreshments charged at £1.00 per person

See Appendix B of Terms and Conditions of Hire for available waivers

Grimsby Town Hall - Fees and Charges 2022 / 2023																
Room	Max Capacity	Mon - Fri Daytime (hourly)	Mon - Fri after 6:00 pm (hourly)*		6:00 pm**	Saturday after 6:00 pm**		Sunday up to 6:00 pm**	Sunday after 6:00 pm**		Bank Holidays up to 6:00 pm**	Bank Holidays after 6:00 pm**				
Non Refundable Booking A non-refundable booking fee is now payable for all <u>external customers</u> wishing to book. This takes into account the staffing time involved in the process and will hopefully avoid bookings that are not seen through. Fee be charged at £30.00 for all external customer room bookings												Т				
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