

RUD CPH DCPES

Reindeer are brilliant at recycling. They lose their antlers every year, but they don't go to waste. The antlers provide food for small animals and are great for making tools. Find out how you can recycle more this Christmas at www.nelincs.gov.uk/recycling.

•North East Lincolnshire recycles

SEASON'S GREETINGS



Our bin crews are grateful for all the support you've given them since the coronavirus pandemic started. This has been a difficult year, but the thank you messages and drawings posted in windows and on bin lids helped the team through it. As we approach Christmas and New Year, the crews will be busier than ever clearing away about **500 tonnes** more rubbish and recycling than they usually do. Please be patient, we will do all we can to keep services running but there could be some disruption.

How you can help

- Plan ahead. Think about how you are going to dispose of your waste this Christmas
- Check your Christmas and New Year collection calendar.
 You can check your dates online at www.nelincs.gov.uk/bins
- Please put the correct bins out before 7am on your collection day
- Take your bin back to your property after the bin crew has been
- Take any extra rubbish to the Community Recycling Centres (CRC or the tip) in Grimsby or Immingham
- We will collect all waste and recycling that has been presented correctly in the bins with the lids closed
- We won't empty recycling bins if you put the wrong items in them and we won't take extra rubbish left with your bins
- All household rubbish that can't be recycled needs to go in your green wheelie bin with the lid closed
- Most people manage their household waste well, but if you have too much rubbish for your green wheelie bin, check you're recycling as much as you can. Use this booklet to see what you can and can't put in your bins.

HOLIDAY COLLECTIONS 2020/21

No bin or box collections on Christmas Day, the Boxing Day bank holiday and New Year's Day

Normal Collection Day	Revised Collection Day	
Monday 21 December	Normal day	
Tuesday 22 December	Normal day	
Wednesday 23 December	Normal day	
Thursday 24 December	Normal day	
Friday 25 December	Tuesday 29 December	
Monday 28 December	Tuesday 29 December or Wednesday 30 December	
Tuesday 29 December	Wednesday 30 December or Thursday 31 December	
Wednesday 30 December	Thursday 31 December or Monday 4 January	
Thursday 31 December	Normal day or Monday 4 January	
Friday 1 January	Monday 4 January or Tuesday 5 January	
Monday 4 January	Tuesday 5 January or Wednesday 6 January	
Tuesday 5 January	Normal day or Wednesday 6 January	
Wednesday 6 January	Normal day or Thursday 7 January	
Thursday 7 January	Normal day or Friday 8 January	
Friday 8 January	Normal day	

We hire extra staff to cope with the demand at Christmas, but the coronavirus pandemic, bad weather and other problems can disrupt our work. If we don't get to your street on the dates above, please take in your bins or boxes and put them out before 7am the next collection day.

We will post messages about major service disruption on the Council website **www.nelincs.gov.uk** and share with local media and our social media accounts.

Sign up for email updates about waste and recycling at www.nelincs.gov.uk/BinUpdates.



Collection dates are changing in 2021

Your collection dates for your recycling bins and your household waste bin will change next year.

We kept collection dates the same during the deliveries of the new wheelie bins.

In **2021**, we will switch to a **four-weekly** collection schedule. This helps make the rounds as efficient as possible.

We will send you a new calendar before the changes are made to show how this works.

Nearer the time, you can check your new collection dates at www.nelincs.gov.uk/bins.

Here's an example that shows when bins are emptied over four weeks.

Week 1	Week 2	Week 3	Week 4
Green bin	Blue bin	Green bin	Grey bin

Two bins for recycling collected monthly had the highest number of people who said they strongly support it when we completed our consultation on recycling collections earlier this year.

Real Christmas trees

Recycle your real Christmas tree at the tip or chop it up and put it in your garden waste bin if you have one. If your tree has a root-ball and has been watered regularly, you can re-plant it for next year.



Recycle more plastics

More and more of us in North East Lincolnshire are recycling, so we're launching a new service in next year to help you recycle even more.

When this service has launched, you will be able to put plastic pots, tubs and trays (except black plastic) in your grey bin, or orange box if you're using boxes.

The only plastics that go in your grey bin or orange box at the moment are plastic bottles.

When we consulted on our waste strategy last year, people told us they wanted to recycle more plastics.

We'll be expanding the range of plastics we take in next year.

New food waste trial

Wasting food is harming our planet. Whether it's leftovers from dinner or an unopened bag of salad that's gone out of date, every little bit of food we waste contributes to climate change.

Throwing away less food at home is one of the simplest things each of us can do every day to help save our planet.

We will start a trial for weekly food waste collections in the spring.

Food waste will be collected in a small caddy from about **4,500** households in the trial area.

We will contact people taking part in the trial with more details early next year.

Find out how you can cut your food waste at **www.OutofDate.org.uk** or search **#StopWastingFood** on social media.



Blue Bin

mixed paper & card



YES PLEASE

- ✓ Cardboard boxes
- Cardboard packaging (remove all polystyrene, bubble wrap and other packaging)
- Magazines (no plastic bags)
- ✓ Junk mail (menus, leaflets etc)
- ✓ Envelopes
- Shredded paper (shred or tear up any personal or financial information)
- ✓ Old receipts
- ✓ Letters
- Greeting cards and wrapping paper (no foil or glitter)
- ✓ Scrap paper and note paper
- ✓ Newspapers
- ✓ Telephone directories

If you are using recycling boxes, these items go in your blue box



NO THANKS

- × Pizza or takeaway boxes
- 🗡 Books
- Spiral wire on notepads (take off the wire and the note paper can go in)
- X Tetra-pak cartons (eg. juice cartons)
- Nappies and sanitary products
- ≯ Food waste

More of us are recycling cardboard at Christmas.

Flatten boxes to fit more in your bin. Remove any tape or polystyrene first.

If the box is too big for your blue bin or recycling box, please take it to the tip.

Grey Bin



YES PLEASE

- All household plastic bottles including milk, all drinks, sauce, washing up liquid, bleach, shampoo, conditioner, liquid soap, all bathroom and kitchen cleaning products (please wash, squash and put the lid back on)
- Rinsed food tins and drinks cans
- Empty household aerosols (shaving foam gel, deodorants, etc)
- Metal biscuit and sweet tins
- Rinsed glass bottles and jars

If you are using recycling boxes, glass goes into your green box, plastic bottles, tins and cans go in your orange box



NO THANKS

- Other plastics such as yoghurt pots, tubs and food trays
- × Plastic bags and bin liners
- Tetra-pak cartons (eg. juice cartons)
- Foil and foil trays
- Paint cans or tubs, aerosols for paints, oils or solvents
- Plastic bottles or containers from the garage or shed, such as creosote tubs
- Sheets of glass, broken glass, mirrors or pyrex

If in doubt leave it out!

Green and brown bins

Household Rubbish



All non-recyclable waste (household rubbish) goes into your green wheelie bin.This is used to generate electricity at the Energy from Waste Plant. Hardly any goes to landfill. Garden Waste



Your brown bin is for grass and hedge cuttings, plants and cut flowers, weeds and fallen fruit, twigs and small branches. These are used to make compost. No soil please.

Community Recycling Centres (CRC or tip)

Open every day (except Christmas Day, Boxing Day and New Year's Day) from 8am to 6pm and 8am to 4pm on Christmas Eve and New Year's Eve. Grimsby tip can be very busy at peak times. Try visiting Immingham instead if there are long queues.

Grimsby Community Recycling CentreEstuary Way, Pyewipe Industrial Estate, Grimsby, DN31 2UD Immingham Community Recycling CentreQueens Road, Immingham DN40 1QR

Recycling banks

Recycling banks are convenient places to recycle reasonable amounts of cans, glass, paper and plastic. Do not dump rubbish at bring to recycling banks – this is fly-tipping and it's illegal. If they're full, take the rubbish to the tip or return later.

BULKY WASTE

Thousands of households are using our Bulky Waste service.

It's easy to book a slot online at www.nelincs.gov.uk/BulkyWaste

£10 for each white goods item collected

£20 for up to four items (excluding white goods)

£5 for any extra items (up to 10 per order)

£5 extra for a rapid collection

No collections between 20 December and 6 January 2021.

GARDEN WASTE

We offer a paid-for garden waste service. More than 25,000 households use it.

To sign up or find out more visit www.nelincs.gov.uk/gardenwaste

Collections break for the winter on Friday 11 December and start again from Monday 1 February 2021.

www.nelincs.gov.uk/recycling

Put your feet up this Christmas

Do you own your home?

• Get help and advice on heating and fuel bills

 Ask us about essential home repairs and improvements

Contact the Home Energy Team on 01472 326296 Option 5



Staying well this winter

COVID is in our area this winter please stick to the rules and stay safe

Have your flu vaccination

Keep your house warm & wrap up when you go out

Pharmacists can often help if you feel poorly

Keep an eye on older or more vulnerable relatives, friends or neighbours

Order your repeat medicines before your GP surgery closes for Christmas & New Year

Call the **Single Point of Access 01472 256256** for your health, adult social care & mental health needs day or night



Do your bit to keep North East Lincolnshire SAFE and OPEN



Keep your distance (including when queueing)



Wash your hands and use hand gel when in public spaces



Avoid crowds and wear a face covering if it's not possible to social distance



If you have even mild symptoms, self-isolate and visit <u>www.nhs.uk/</u> <u>ask-for-a-coronavirus-test</u> or ring 119 to book a test.





CONTACT DETAILS www.nelincs.gov.uk/bins

Waste Hotline 01472 326288 Office hours 8.30am to 5pm and 8.30am to 3pm on New Year's Eve. Lines closed Christmas Eve, Christmas Day, Boxing Day bank holiday, and New Year's Day.



*This information booklet is for households in North East Lincolnshire. A small number of households outside of our boundary might receive this booklet. If you do, please accept our apologies and put it in your recycling bin.



Christmas 2020

North East Lincolnshire recycles