

Recovery Update Report

Workstream	Summary of current position – what progress has been made against recovery priorities?	Risk/issues to delivery of services/impact on the borough	Controls to mitigate risks	Further actions planned
Financial Resilience – Internal	<ul style="list-style-type: none"> Current covid controls have continued to remain in place since 19th July following discussion at Leadership Public access points re-opened to the public 19th July Launch on Ways of Working Policy 1st November including Flexible Working policy. Refresh of financial strategy ahead of next budget round 	<ol style="list-style-type: none"> Increasing number of staff isolating due to contact/symptoms/COVID positive tests is impacting on services' ability to deliver. Adherence to control measures is being reviewed in some areas. Continued monitoring of collection rates Limited earmarked reserves for COVID related intervention Operational risk in terms of ability to answer service-related calls due to Covid increase. 	<ol style="list-style-type: none"> Covid Secure measures in place. Manage use of buildings, adherence WFH where possible Continued focus on ensuring COVID support packages / funding distributed in timely manner HS&W working with service areas to ensure support with adherence to Covid secure measures Daily monitoring of call volumes and staff capacity, moving staff between call queues as appropriate. 	<ol style="list-style-type: none"> Review of covid controls in 2 weeks ICT offer will be designed to meet the new ways of working Modernisation of meeting rooms in progress – Municipal Offices phase 1 Review of customer/contact centre establishment as a large part of CAP activity has transferred to Lincs Inspire for delivery through libraries
Financial Resilience – Place	<ul style="list-style-type: none"> Business grants have been distributed into local economy Range of business rate reliefs in place (gradually being phased out) 	Financial resilience of the place will impact on all aspects of the council's operation	Monitoring of local economic data. Continued focus on ensuring COVID support packages / funding distributed in timely manner	

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	<ul style="list-style-type: none"> Track and trace / self isolation payments continue to be paid (numbers rising). Range of local economic investments being made which will support stimulation of local economy Immediate payment terms agreed for vulnerable providers. Furlough scheme in place (although being phased out) 	(collection, demand, intervention, support)		
Children and Families – Internal	<p>Hubs remain covid secure and usage is checked and by appt only- mainly staff take up .</p> <p>When members of staff are identified as having Covid they isolate in line with government and local guidance. Civic remains covid secure and in use again measured by booking a desk. Work is underway across the service to ensure each service area can work in blended way to provide services and management cover, ADs returning as agreed Tuesday 20th on site. Ongoing comms to be sent re testing and also compliance.</p> <p>Work continues with our statutory partners to develop and strengthen the arrangements of the Safeguarding Children Partnership (SCP) which provides strategic oversight.</p>	<p>Increasing number of staff members may be needing to isolate due in some part to failure to comply with requirements. New rules which came into effect on 16th August should reduce the risks around numbers of staff who may need to isolate.</p> <p>The risk remains around the capacity to respond effectively to risk and performance issues and embed the Scrutiny & Assurance Framework.</p>	<p>Further communications to be forwarded to all staff members to ensure when using council buildings, they are fully compliant with requirements to minimise risks. Visiting guidance has been refreshed and re-issued.</p> <p>A range of controls are in place with a robust work programme in place.</p> <p>Children’s vulnerability notification to continue to be in place via the Integrated Front Door.</p>	<p>Staff members have all worked throughout the pandemic and there is an expectation that this will continue, in terms of access to offices the expectation is that there will be a blended approach.</p> <p>All workers to comply with the requirement to social distance and utilise masks whilst in the office.</p> <p>Risk assessments continue to take place with families.</p> <p>Staff to be advised to continue using face covering when in buildings/undertaking visits.</p> <p>The SCP will assess itself against the “Working Together” reforms</p>

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				following receipt of external funding.
Children and Families – Place	<p>New guidance was implemented for the return to school in September. The guidance promotes 'normality' in the school settings</p> <p>The Street based team continue to engage with young people 6 nights per week</p>	<p>Interpretation and implementation of the guidance and any confusion this may cause in terms of school opening and/or parents sending their children/YP back to school.</p> <p>Attendance may present as a risk, and will need to be closely monitored in line with the government expectation on 'normality'</p> <p>Mental health of our people and the impact on their wellbeing and ability to learn.</p> <p>Risk remains around increased ASB in the lead up to Halloween and bonfire Night.</p>	<p>All maintained settings have robust risk assessments in place. Academies also have risk assessments in place directed by their Trusts. All school following government guidelines in respect of C19</p> <p>Risk stratification process is now active between the LA, Schools and partners to mitigate any risk in terms of our vulnerable young people</p> <p>Implement in full the legal procedures relating to absence in the school settings</p> <p>Intelligence led tasking remains in place based around hotspot locations with the team working jointly with Humberside Police and wider agencies in the lead up to Halloween and bonfire night.</p>	<p>Working closely with our schools via the Link Officer model and close links with partners such as social care.</p> <p>Working with the DfE to seek advice and guidance.</p> <p>Working with Public Health to manage outbreaks and also undertake communications to schools and partners</p> <p>Weekly letter to all schools on the latest guidance.</p> <p>Review and update H&S risk assessments and especially for the LA staff in maintained settings.</p> <p>Maintain our approach to risk stratification to protect our most vulnerable</p> <p>Street based engagement to continue including Joint working with Humberside Police as part of Operation Python (ASB) and Priam (CCE/CSE).</p>

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	Workstreams continue to support with the recovery for children's mental health and emotional wellbeing. These include Support to education settings, resilience and bereavement and loss.	Significant Increase in demand and acuity is creating pressures to commissioned services	Funding has been obtained to include a Drugs worker and Youth Counsellor as part of the mobile offer. On-going oversight of the workstreams and additional one-off NHSE funding to enhance the local offer. CAMHs re-specification is underway	Review underway of current offer, gaps and how this will be used to influence the future re-design of the service.
Economy and Business Support - Internal	Grimsby Fishing Heritage Centre and Meridian Showground have all necessary risk assessments and processes in place to ensure the safety of staff and the public. This has been carried out with the support of the Health and Safety team.	Increasing number of staff isolating due to contact/symptoms/COVID positive tests could impact on services' ability to deliver.	COVID secure measures in place. Manage use of buildings and facilities in line with risk assessments and processes.	Will follow updated Government Guidance, as applicable and as the roadmap progresses.
Economy and Business Support - Place	<p>The Council's allocations of Reopening High Streets Safely Fund and Welcome Back Fund will be utilised to help support the safe reopening of the High Street (retail) and tourism areas. Activities are being put in place to encourage businesses to open safely and encourage the public to have confidence to return.</p> <p>Covid-19 Business grants – LRSG, ARG, Restart etc have been distributed to all eligible businesses who have applied, approximately 90% of the allocation from Government. All grants are now closed.</p> <p>Additional business support through ARG funding include the LoyaltyLocal initiative, Virtual High Street platform, ShopAppy 12-</p>	<p>If there are future national lockdowns this could affect the planned schedule of activities etc. to support businesses and the tourism sector locally.</p> <p>Mechanisms are in place in the event of further grant funding being made available by government.</p>	<p>We will review the planned activity schedule and if necessary include different support interventions in line with the COVID guidelines.</p>	<p>Will follow updated Government Guidance, as applicable and in line with the roadmap.</p> <p>Post assurance and reporting activities to government on an ongoing basis.</p>

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	month support, one year extension to Start-Up advisor and provision for a Start-Up academy, plus a Digital Boost Grant to support diversification, and a Reshape Capital grant which aligns with stage two of our Recovery Plan 'creating conditions to grow'. All ARG funding must be defrayed by 31 st March 2022.			
Adult Social Care and protection of the vulnerable – Place	We are continuing to maintain regular contact with social care providers and to press home messages in relation to infection control and uptake of covid vaccinations. In the past two weeks we are once again seeing outbreaks in care homes and we will be working closely with homes to ensure that residents are supported and appropriate staffing can be maintained. New guidelines are offer care homes residents more opportunities for visitors which has been a significant issue throughout the pandemic. Whilst the guidelines enable more flexibility, we are encouraging homes to ensure that robust risk assessments take place and that they implement plans to ensure risk of infection can be mitigated. Uptake of vaccinations in residents is good, however we are still experiencing the need to promote vaccination uptake in younger workers and in workers in the care at home services. The government is implementing compulsory vaccination requirements for care workers which may impact on capacity and availability of workers in the near future. We still have an excess of residential care places which is impacting on	Budget assumption that additional costs of covid will continue to be met by government funding; Risk of provider failure due to underoccupancy in residential care sector; Impact of delayed elective treatment in hospitals, may mean that there is pressure on adult social care demand; Gaps in the intermediate care service (including therapies) leading to pressure on the care at home service and to individuals' recovery being compromised	Engagement of providers in continuing the drive to recruit staff, and to provide assurance about their business continuity planning; development of winter plans;	Continued development of enhanced support at home model; Escalation of intermediate care concerns to CCG governance

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	provider sustainability; one home has recently undergone a managed closure.			
Environment and Regulatory - Internal	<p>Most Regulatory activities, including statutory inspections have returned, with extra staff safety precautions remaining in place.</p> <p>Staffing pressures remain across the service area due to Covid cases in work force and family contacts.</p>	<p>Ensuring safe working environment and social distancing for staff working in open space, business advice and enforcement is increasingly difficult due to public behaviour.</p> <p>Capacity of service remain a concern due to increased demand following lock down, continued Covid related absences, as well as a need to address back log of work in some areas.</p> <p>National shortages of HGV drivers further increase pressures in waste, street cleansing and gritting as sourcing short term cover for absences is difficult.</p>	<p>Risk assessments for staff completed and staff instructed to leave area if they cannot maintain safe working practices.</p> <p>Short term contract recruited to increase driver capacity for next 6 months.</p> <p>Longer term training plans in place to grow internal capacity of HGV drivers</p> <p>Risk assessments in place to enable double vaccinated staff to safely return to work place if identified as close contacts, to reduce staffing disruptions.</p>	
Environment and Regulatory – Place	Front line service delivery has been maintained throughout the pandemic, with agreed prioritisation in place for times where demand outstrips resources available.	<p>Increasing levels of staff self-isolating is causing work force pressures.</p> <p>Falling public compliance levels with recommendations and social distancing, making</p>	Partnership protocol with RNLI/Coast guard to ensure safety critical cover is maintained.	Will follow updated Government Guidance, as applicable.

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	<p>Regular Open Space Recovery meetings still taking place to co-ordinate actions and respond to emerging pressures.</p> <p>Footfall in resort reduced to more normal levels, which assist in reducing service pressures.</p>	<p>it harder for businesses to maintain compliance with Covid risk assessments.</p> <p>Considerations at ESAG of covid risks and compliance as part of normal process.</p>		
Community Resilience and Engagement - Internal	<p>Balance of CEV funding to supplement the Winter Household Support Fund.</p> <p>Community Resilience Funding (3m) application – awaiting Government decision.</p> <p>Digital Inclusion Programme underway – been into scrutiny.</p>	<p>Capacity. Uncertain demand, new means of distribution and methods of assurance re fraud etc</p>	<p>Skills and employability projects proposed under CRF.</p>	<p>Confirm allocate by year end to Portfolio Holder and Health.</p> <p>Grants to be allocated if CRF bid successful.</p> <p>Digital Programme comms issued over the summer further update before Christmas.</p>
Community Resilience and Engagement – Place	<p>Monthly Forum meetings still taking place.</p> <p>Covid Support grant ended September</p> <p>Household hardship grant announced.</p> <p>Food resilience (Rock asset transfer – agreed, provider supply stable, project work to develop sustainable alternatives to foodbanks being worked on. HAF being delivered through Childrens’ services).</p> <p>Financial hardship - additional money /debt adviser posts in place.</p> <p>Community Hub and Credit Union proposals agreed by Health and Wellbeing Board.</p> <p>Together for Childhood, Community Safety, Cultural and Heritage, Parks and COMF investments going into communities.</p>	<p>Homelessness referrals increase - notices now being issued - accrued arrears</p> <p>Impact of Furlough ending – potential for job Loss</p> <p>Debt</p> <p>Temp UC increase ended</p> <p>Utility costs – significant increases</p>	<p>Close working between: Housing/landlords/DWP/benefits/CAB & others</p> <p>Additional money advice staff in Centre4 and homelessness team</p>	<p>Financial Inclusion Group re-established – met in October.</p> <p>Credit union opening before Christmas in the Central Library.</p>

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		Uncertainty re supply chains – fuel and food led to HGV shortages.		
Public Health - Internal	<p>Front line public health services continue to provide targeted intervention to the most vulnerable</p> <p>NELC Wellbeing Service continues to provide low level emotional wellbeing support to the Navigo 24 Mental Health Support Line and the NELC Contact Centre.</p> <p>Contracts for the Test, Trace and Isolate team have been extended until March 2022.</p> <p>PH Intelligence continues to centre on COVID work, including the weekly COVID-19 epidemiology summary for NEL. The 2020/21 JSNA refresh has explored the impacts of COVID-19 across a range of themes and across the life course.</p>	<p>Significant capacity issues within the public health team, particularly at the PH consultant level and within the Wellbeing Service. Reduced capacity/leadership whilst recruitment for DPH in process</p> <p>Inability to fully deliver against the commitments made in the commissioning template / Council Plan including statutory responsibilities.</p> <p>Changes to health needs and health inequalities due to COVID, including changes in lifestyles and behaviours, eg increased alcohol/substance use, smoking, obesity, low level mental health issues etc – potential to overwhelm PH services, including the wellbeing service and which may require a continuous review of PH priorities.</p>	<p>Recruitment to joint DPH post. Recruitment to p/t PH consultant post. Recruitment to Health Protection post. Constant monitoring of service demand for front-line services.</p> <p>Continuous monitoring of PH projects and programmes of work through the PH Project Log / Service Plan.</p> <p>Continuous monitoring through service performance reports. Programme of work for the PH Intelligence team, prioritising the health needs assessments that need to be undertaken during 2021-22.</p>	See Council Plan.
Public Health - Place	All COVID related posts and contracts that have been funded through the NEL COMF	As above	As above	See Council Plan.

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	<p>allocation have been extended until March 2022.</p> <p>The Local Outbreak Management Plan continues to be reviewed on a regular basis. Monthly meetings with the Outbreak Management Group continue to take place.</p> <p>Care Home Infection Management Team meetings continue to meet as and when there are any concerns are raised regarding infection rates.</p> <p>The PH Consultants continue to represent NEL at various regional COVID related boards. Regular tailored briefing sessions /webinars continue to be provided to schools, workplaces etc as and when needed. Fortnightly Health and Wellbeing Briefings to the portfolio holder continue.</p> <p>We are currently awaiting confirmation of whether the Contain Outbreak Management Fund (COMF) will roll into 2022/23.</p> <p>Close working with the communications team and with the local media continue to ensure clear and consistent messages are provided to the public.</p>			