

Scrutiny Briefing Note

The Children and Lifelong Learning Scrutiny Panel have asked to monitor progress on the following issue. This briefing contains the latest position regarding the Family Hub Review, as at 1st December 2021.

Subject: Family Hub Review (post public consultation)

This matter came to Cabinet on 13th January 2021 where the following decision was made:

- 1. That the findings of the Review be approved, and authority be delegated to the Chief Operating Officer / Director of Children's Services, in consultation with the Portfolio Holder for Children's Education and Young People, the undertaking of full engagement and implementation of future use proposals and budgetary savings as set out in Section 5 of the report now submitted.**
- 2. That authority be delegated to the Director of Resources and Governance, in consultation with the Leader and Portfolio Holder for Regeneration, Skills and Housing to settle all terms and ensure that all necessary actions are carried out in relation to the repurposing or surrender of surplus accommodation and formalising private day care occupation.**
- 3. That the Chief Legal and Monitoring Officer be authorised to complete and execute all requisite legal documentation in relation to the matters outlined above.**

The matter was called in by this panel and further considered on 16th February 2021 under reference SPCLL.53.

After debate, it was resolved by this panel that the decision be released for implementation.

Since that time a full consultation has been carried out and this paper seeks to update the panel as to the outcome of that consultation and to set out the options that will ultimately be considered by the decision maker.

- **Key findings from Consultation process**

During August and September this year formal consultation was undertaken in relation to the use of Family Hubs, potential closures, the impact of Covid and what are the important elements of support moving forward.

- The survey was viewed 2508 times
- 701 surveys were started
- 345 surveys were completed
- 48% completion rate
- 366 drop out after starting

- 7 minutes was the average time to complete the survey

Of those responding the highest percentage stated they were using Immingham Family Hub prior to lockdown (18.67%, 183). At the lower end of this scale was Central (6.73% ,66) and West Marsh (4.08 % 40). It is worth consideration that the data reviewed in 2019 around footfall and usage by groups /partners would convey a different view.

67.5% (302) of those who responded to a question around frequency of use stated that pre lockdown they used a family hub at least once a week.

Health Visitor/ Midwifery appointment appointments was the most likely reason for attending (34%, 439) followed by Children's activities (23.29% ,300).

A high percentage of all respondents said the following were important to them.

- Access to support and advice from trained professionals
- Friendly and helpful staff
- Access to services close to home
- Free services
- Support in a crisis
- Clear information about services that are available

Just under 60% of people stated that they would be happy to use services provided by Community and Voluntary sector services.

69% of people disagreed that the right buildings had been identified for closure.

43.8% of people stated the closure of a Family Hub building would have a significant impact upon them.

A very high percentage of people stated that all of the aspects of the developing Early Help Strategy needed early support. Child mental Health and domestic Abuse were at the top of the list with school attendance and gaining employment at the opposite end.

Whilst people clearly felt the Family Hubs provided a range of services, there was a very strong sense that support to young children from a health perspective and in relation to universal support around children's activities.

There was clear support for having a local service, although by some significant margin, the feelings were strongest and the comments most abundant about the potential loss of Children's Centre/ Family Hub services in Immingham.

There were a significant number of comments in relation to Immingham being geographically isolated and having considerable need. These extended to concern over having to travel and in relation to the few other services in the area. People feel strongly about children getting the best start in life and see early years support as a vital part of supporting the community.

The following global options have been identified but the panel should be cognisant of the direction set by Cabinet:

1.Retain and open all Family Hub buildings

Risks

- The savings target required from property (200k) would not be achieved, increasing the pressure on Council finances
- Inability to support the opening of all Hubs with current staffing structures
- Additional costs attached to maintaining the safe condition of a high number of property
- Properties may not be fully utilised, resulting in a waste of resources

Opportunities

- Increase partner opportunities to utilise sites (which may be restrictive in some cases if not in support of the use clause under the lease)
- Consider reviewing charging structure for partners/ public/ day care provision (resulting in a potential increase in rental income from some providers by 90%)

2. Close all Family Hubs

Risk

- Significant concern in relation to the method of delivery of statutory support and duties
- Impact on families and communities
- Permission required from Secretary of State which could raise concern at a national level
- Alternative staff base required for 120 Council staff and numerous partners
- Claw back of funding from central government

Opportunities

- Increased savings over and above the original target of 200k would be achieved (around double)
- Consider reviewing charging structure for partners/ public/day care provision (resulting in a potential increase in rental income from some providers by 90%)
- Additional capital required to ensure the safe condition of these properties would be redirected to other priority sites.

3. Close the six (6) Family Hubs as identified in the original Cabinet report

Risks

- Demonstrates a disregard to the public consultation process
- Secretary of State approval required
- Claw back of funding from central government Some communities would need to travel considerable distances to access support

Opportunities

- Falls slightly short of the savings originally identified (195k)
- Affords Schools the ability to access spaces for additional school places/ resources

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- Consider reviewing charging structure for partners/ public/day care provision (resulting in a potential increase in rental income from some providers by 90%)
- Additional capital required to ensure the safe condition of these properties would be redirected to other priority sites.

4. Close five (5) Family Hubs as identified in the original Cabinet report, re-opening the Immingham site

Risks

- Reduced savings that will be achieved from the closure of five (5) sites (158k)
- Secretary of State approval required
- Claw back of funding from central government

Opportunities

- Demonstrates that serious consideration has been given to the outcomes of the consultation process
- Increase partner opportunities to utilise sites
- Consider reviewing charging structure for partners/ public/ day care provision (resulting in a potential increase in rental income from some providers by 90%)

5. Consider a different variation of closures/ reopening

Risks

- Reduced savings achieved – total depending on the variation
- Secretary of State approval required
- Claw back of funding from central government

Opportunities

- Demonstrates full consideration of the formal consultation process
- Increase partner opportunities to utilise sites
- Consider reviewing charging structure for partners/ public/ day care provision (resulting in a potential increase in rental income from some providers by 90%)

NOTE FROM THE MONITORING OFFICER:

It is important for the panel to appreciate that Cabinet has already reached a decision and made appropriate delegations around this subject matter.

The matter has been called in as detailed above and is not available for further call in.

The purpose of this briefing note is to update the panel as to the outcomes of the consultation exercise and if the panel decides, to make its recommendations to the decision maker.

It is a matter for the decision maker what weight is attached to such recommendations.

The matter cuts across Children's Services and Estates.

In accordance with the original Cabinet decision and delegations made, the decision maker is:

Executive Director Environment, Economy and Resources who will act in consultation with:

- The Leader of the Council; and (due to the split of portfolio holder remits in the meantime)
- Deputy Leader and Portfolio Holder for Finance, Resources and Assets
- Portfolio Holder for Economic Development, Housing and Tourism
- Portfolio Holder for Children, Education and Skills

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by email democracy@nelincs.gov.uk

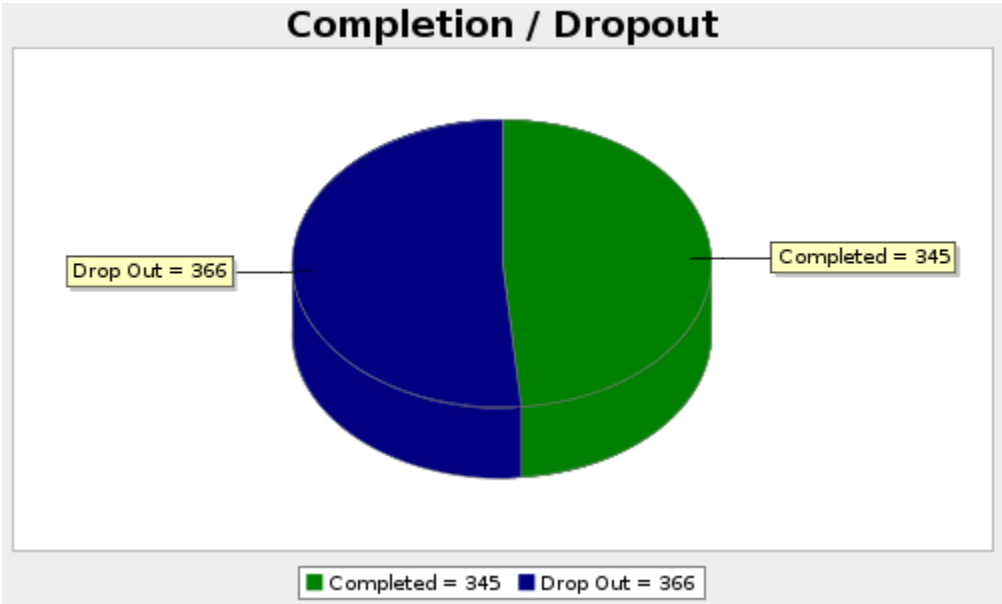
on our website www.nelc.gov.uk/council/councillors-democracy-elections-/scrutiny/

or by post NELC Scrutiny Team,
Municipal Offices,
Town Hall Square,
GRIMSBY
DN31 1HU.

Family Hubs - Change of use and closures

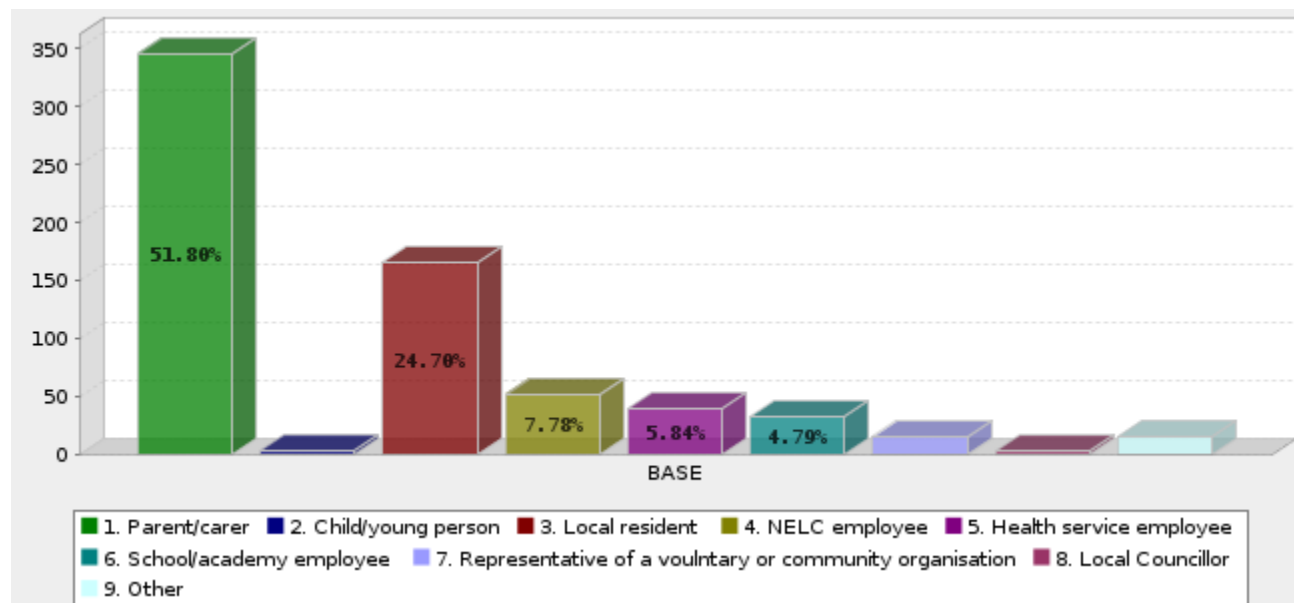
Helen.helstern@nelincs.gov.uk

Survey Overview



Viewed	Started	Completed	Completion Rate	Drop Outs (After Starting)	Average Time to Complete Survey
2508	711	345	48.52%	366	7 minutes

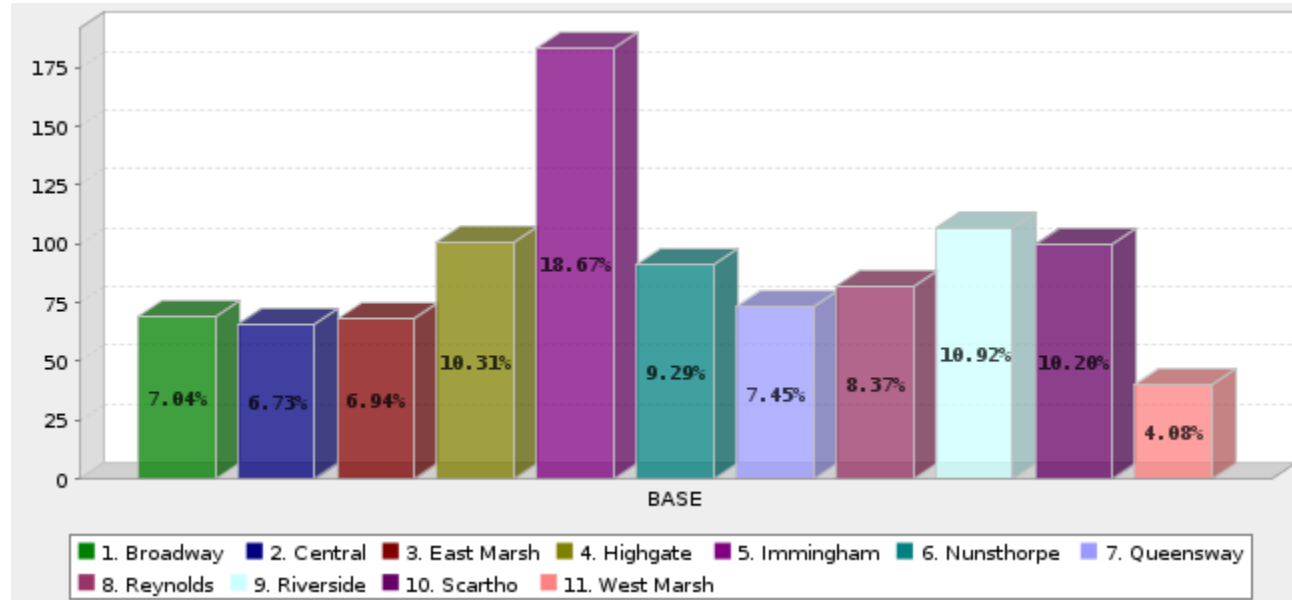
Q21. Are you completing this survey as a ...?



	Answer	Count	Percent
1.	Parent/carer	346	51.80%
2.	Child/young person	3	0.45%
3.	Local resident	165	24.70%
4.	NELC employee	52	7.78%
5.	Health service employee	39	5.84%
6.	School/academy employee	32	4.79%
7.	Representative of a voluntary or community organisation	14	2.10%
8.	Local Councillor	2	0.30%

9.	Other	15	2.25%
	Total	668	100%
Mean : 2.531 Confidence Interval @ 95% : [2.383 - 2.680] Standard Deviation : 1.955 Standard Error : 0.076			

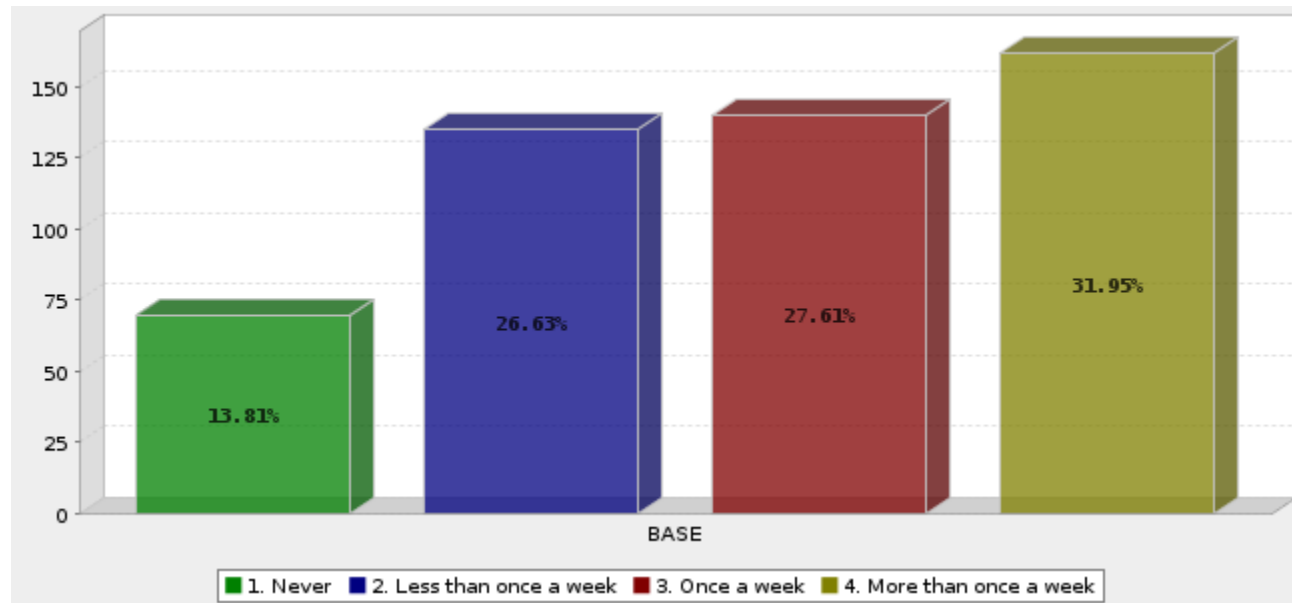
Q3. We want to understand how you used Family Hubs before the Covid-19 pandemic. Which Family Hub(s) did you attend?



	Answer	Count	Percent
1.	Broadway	69	7.04%
2.	Central	66	6.73%
3.	East Marsh	68	6.94%
4.	Highgate	101	10.31%
5.	Immingham	183	18.67%
6.	Nunsthorpe	91	9.29%
7.	Queensway	73	7.45%

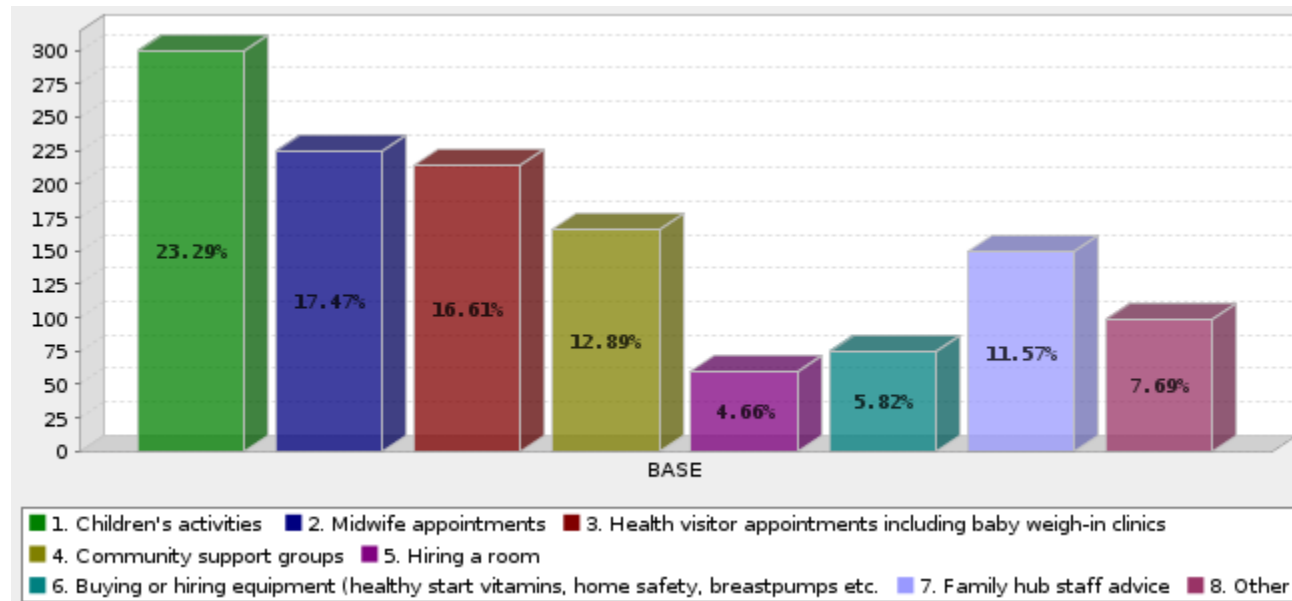
8.	Reynolds	82	8.37%
9.	Riverside	107	10.92%
10.	Scartho	100	10.20%
11.	West Marsh	40	4.08%
	Total	980	100%
Mean : 5.959 Confidence Interval @ 95% : [5.781 - 6.138] Standard Deviation : 2.848 Standard Error : 0.091			

Q2. How often did you use the Family Hub?



	Answer	Count	Percent
1.	Never	70	13.81%
2.	Less than once a week	135	26.63%
3.	Once a week	140	27.61%
4.	More than once a week	162	31.95%
	Total	507	100%
Mean : 2.777 Confidence Interval @ 95% : [2.686 - 2.868] Standard Deviation : 1.044 Standard Error : 0.046			

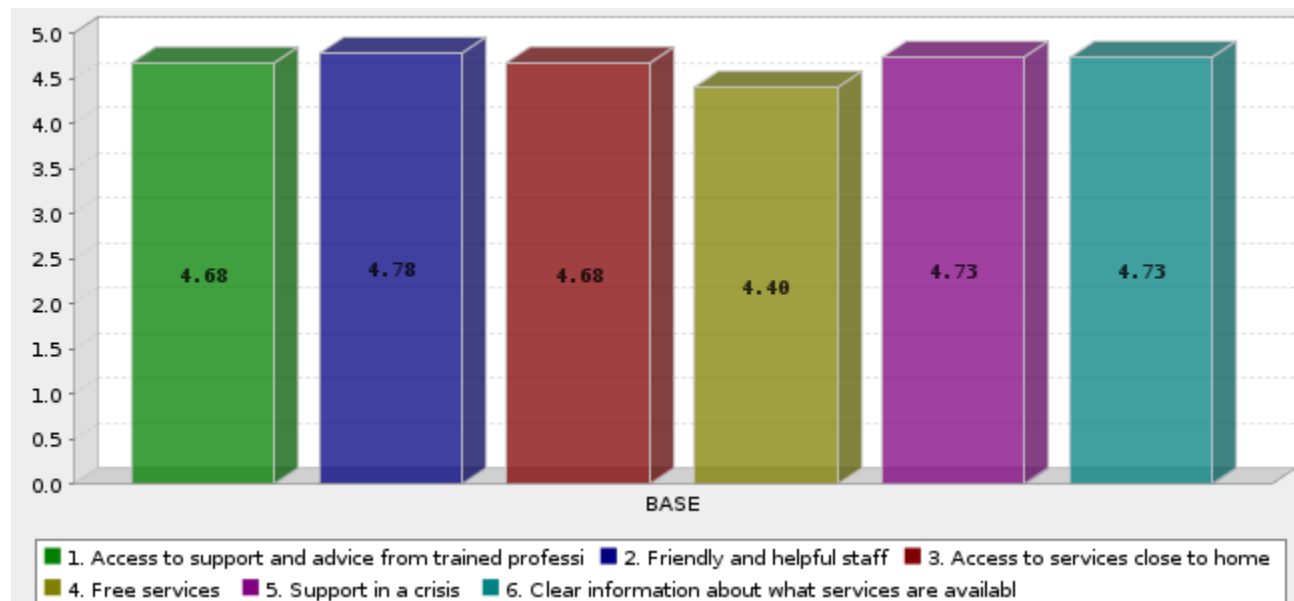
Q6. What did you use the Family Hub for?



	Answer	Count	Percent
1.	Children's activities	300	23.29%
2.	Midwife appointments	225	17.47%
3.	Health visitor appointments including baby weigh-in clinics	214	16.61%
4.	Community support groups	166	12.89%
5.	Hiring a room	60	4.66%
6.	Buying or hiring equipment (healthy start vitamins, home safety, breastpumps etc.)	75	5.82%
7.	Family hub staff advice	149	11.57%

8.	Other	99	7.69%
	Total	1288	100%
Mean : 3.603 Confidence Interval @ 95% : [3.477 - 3.730] Standard Deviation : 2.315 Standard Error : 0.065			

Q19. How important are the following to you when thinking about services for you and your family?

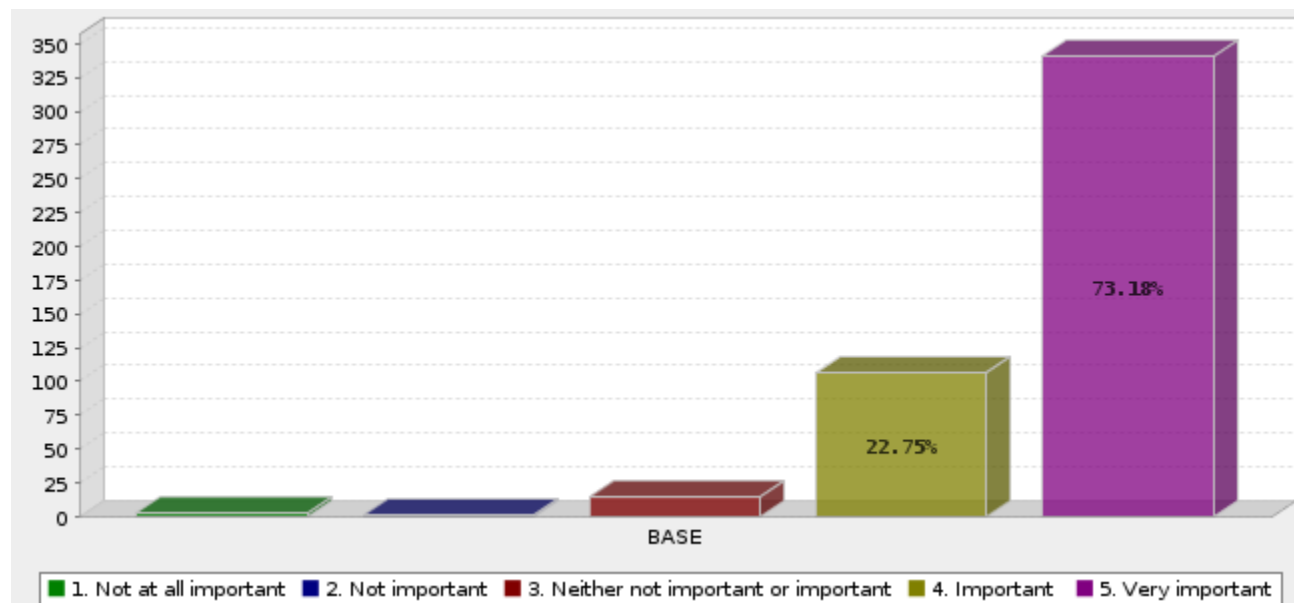


Q19. Overall Matrix Scorecard : How important are the following to you when thinking about services for you and your family?

Question	Count	Score	
1. Access to support and advice from trained professionals	466	4.676	
2. Friendly and helpful staff	460	4.778	
3. Access to services close to home	460	4.680	
4. Free services	461	4.399	

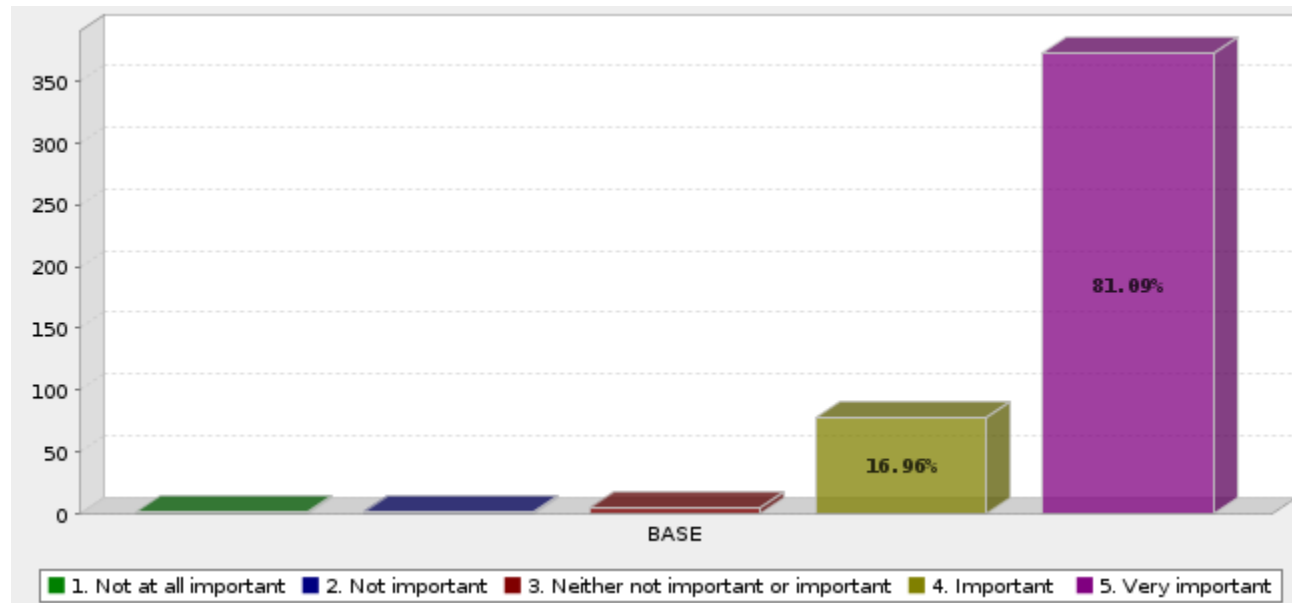
5.	Support in a crisis	461	4.731	
6.	Clear information about what services are available	462	4.729	
		Average	4.666	

Q19. Access to support and advice from trained professionals



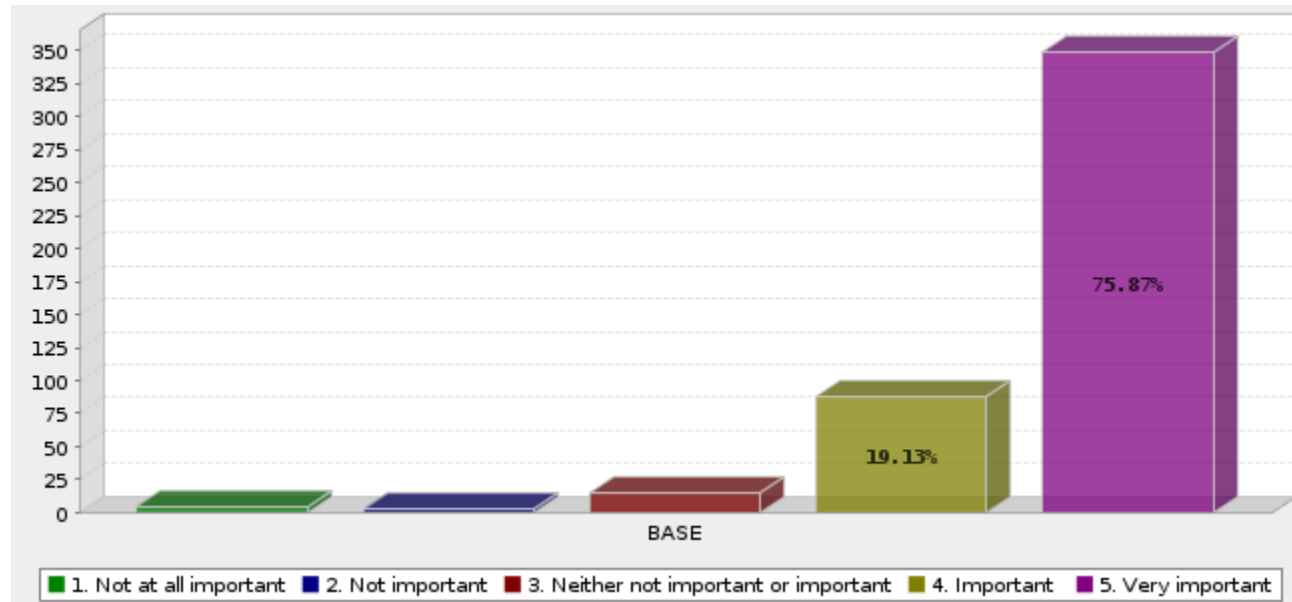
	Answer	Count	Percent
	1. Not at all important	3	0.64%
	2. Not important	1	0.21%
	3. Neither not important or important	15	3.22%
	4. Important	106	22.75%
	5. Very important	341	73.18%
	Total	466	100%
Mean : 4.676 Confidence Interval @ 95% : [4.620 - 4.732] Standard Deviation : 0.612 Standard Error : 0.028			

Q19. Friendly and helpful staff



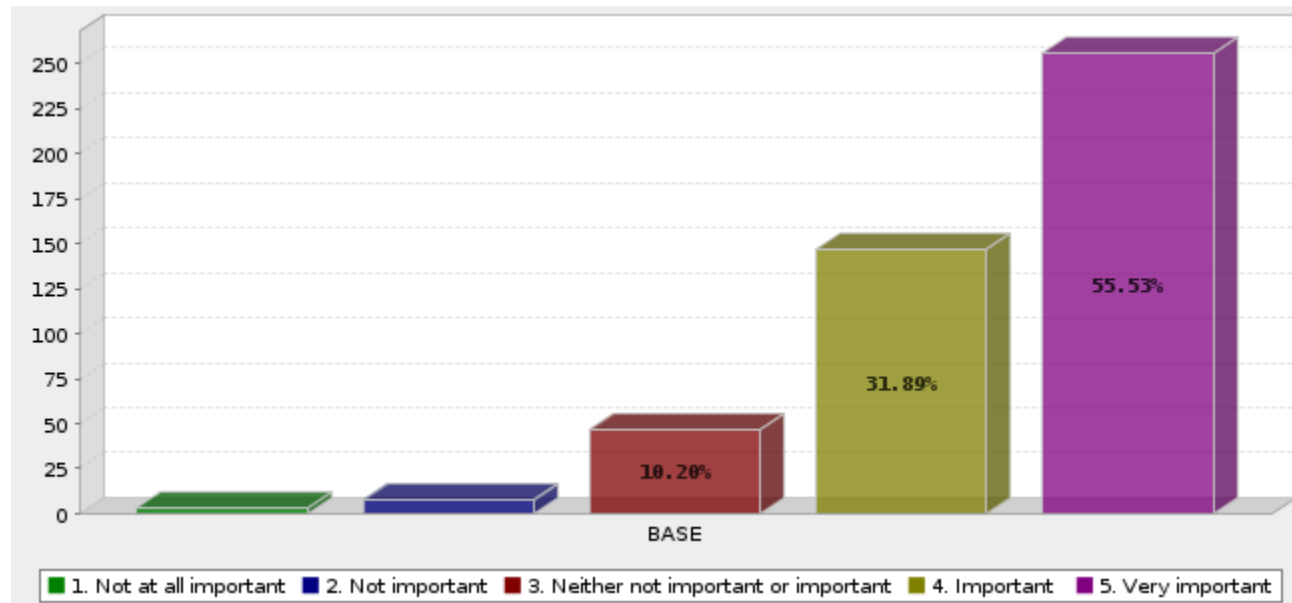
	Answer	Count	Percent
1.	Not at all important	2	0.43%
2.	Not important	2	0.43%
3.	Neither not important or important	5	1.09%
4.	Important	78	16.96%
5.	Very important	373	81.09%
	Total	460	100%
Mean : 4.778 Confidence Interval @ 95% : [4.730 - 4.826] Standard Deviation : 0.523 Standard Error : 0.024			

Q19. Access to services close to home



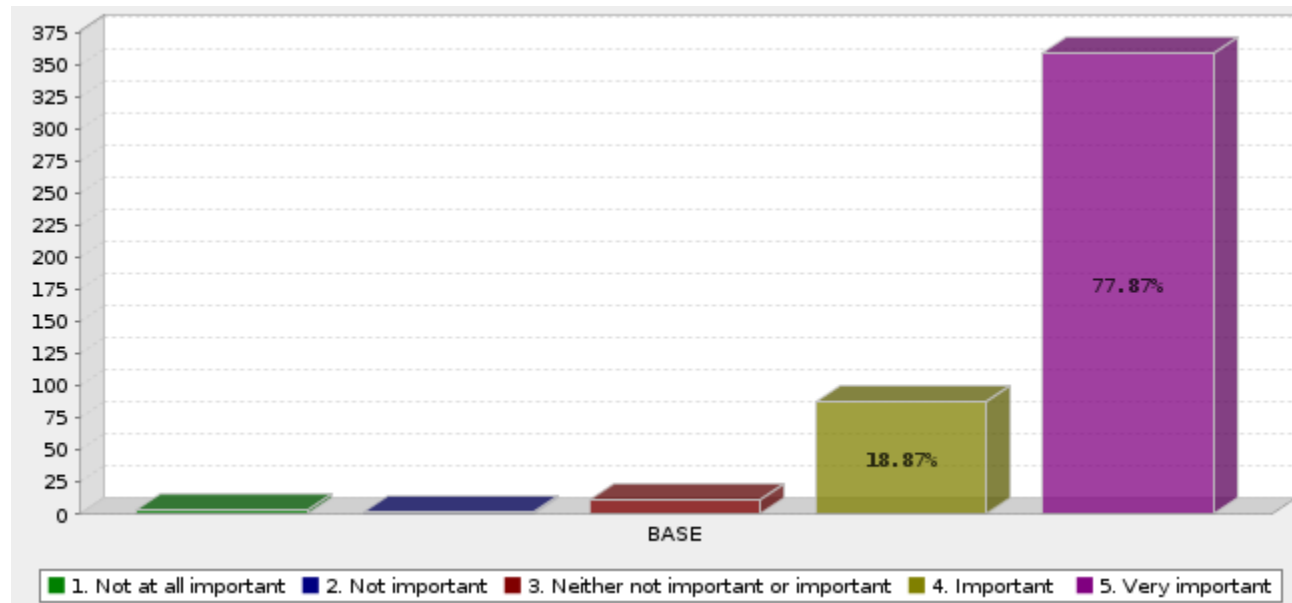
	Answer	Count	Percent
	1. Not at all important	5	1.09%
	2. Not important	3	0.65%
	3. Neither not important or important	15	3.26%
	4. Important	88	19.13%
	5. Very important	349	75.87%
	Total	460	100%
Mean : 4.680 Confidence Interval @ 95% : [4.619 - 4.742] Standard Deviation : 0.673 Standard Error : 0.031			

Q19. Free services



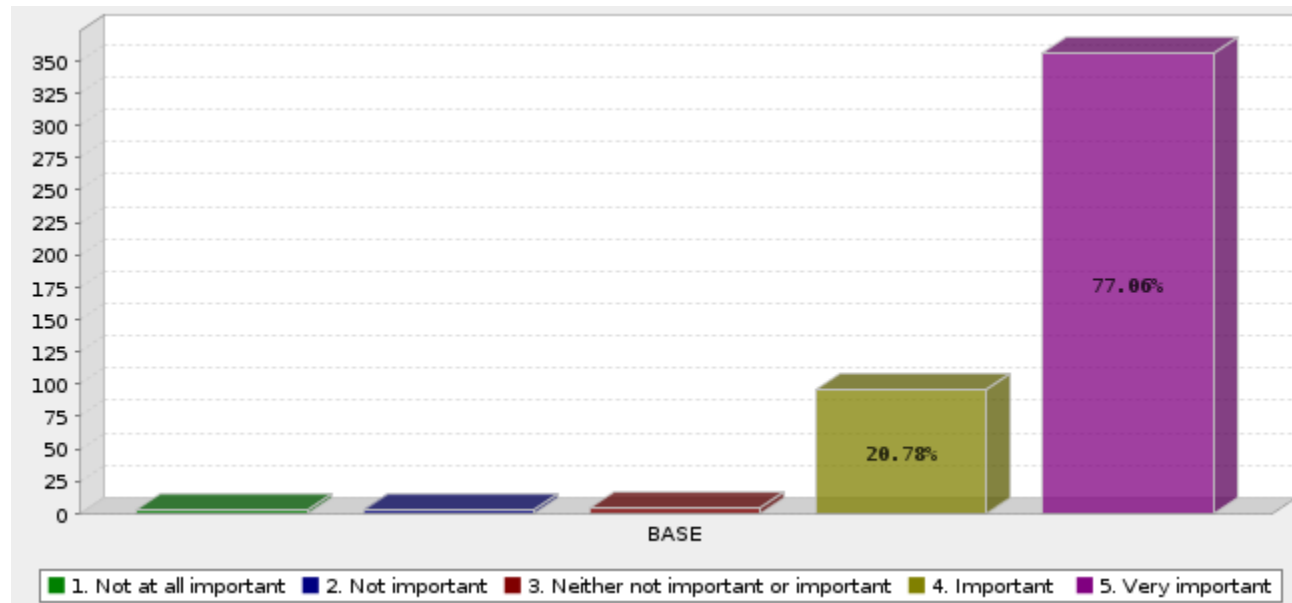
	Answer	Count	Percent
	1. Not at all important	3	0.65%
	2. Not important	8	1.74%
	3. Neither not important or important	47	10.20%
	4. Important	147	31.89%
	5. Very important	256	55.53%
	Total	461	100%
Mean : 4.399 Confidence Interval @ 95% : [4.327 - 4.471] Standard Deviation : 0.792 Standard Error : 0.037			

Q19. Support in a crisis



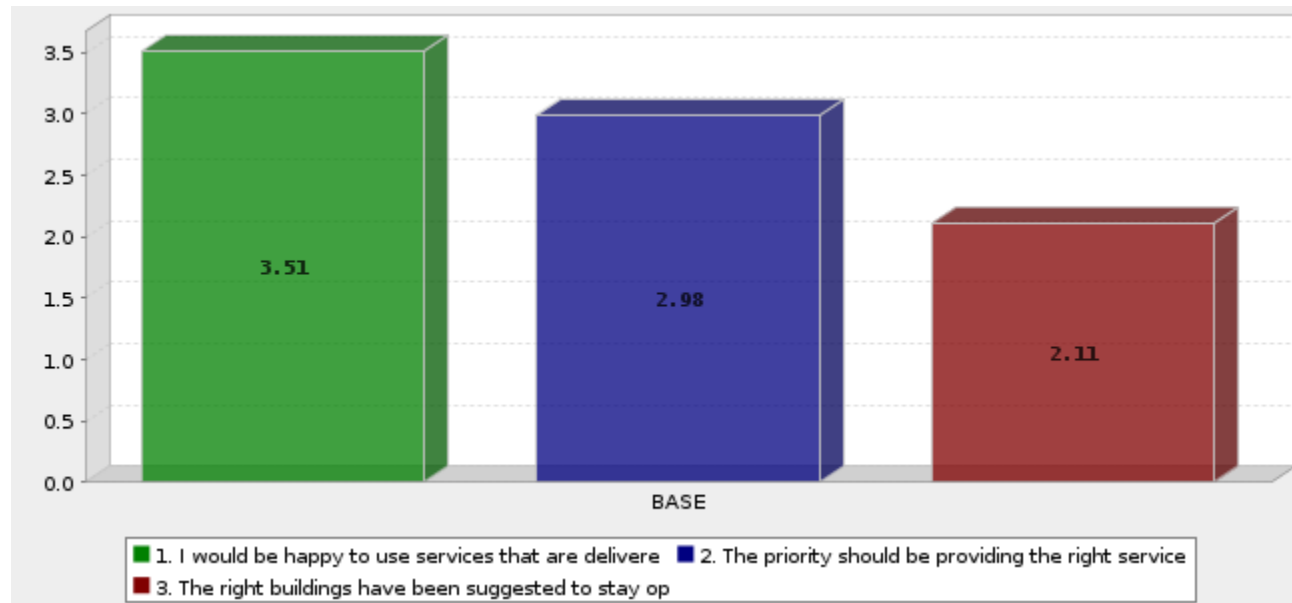
	Answer	Count	Percent
	1. Not at all important	3	0.65%
	2. Not important	1	0.22%
	3. Neither not important or important	11	2.39%
	4. Important	87	18.87%
	5. Very important	359	77.87%
	Total	461	100%
Mean : 4.731 Confidence Interval @ 95% : [4.678 - 4.784] Standard Deviation : 0.580 Standard Error : 0.027			

Q19. Clear information about what services are available



	Answer	Count	Percent
	1. Not at all important	3	0.65%
	2. Not important	3	0.65%
	3. Neither not important or important	4	0.87%
	4. Important	96	20.78%
	5. Very important	356	77.06%
	Total	462	100%
Mean : 4.729 Confidence Interval @ 95% : [4.677 - 4.782] Standard Deviation : 0.576 Standard Error : 0.027			

Q15. To what extent do you agree or disagree that ...

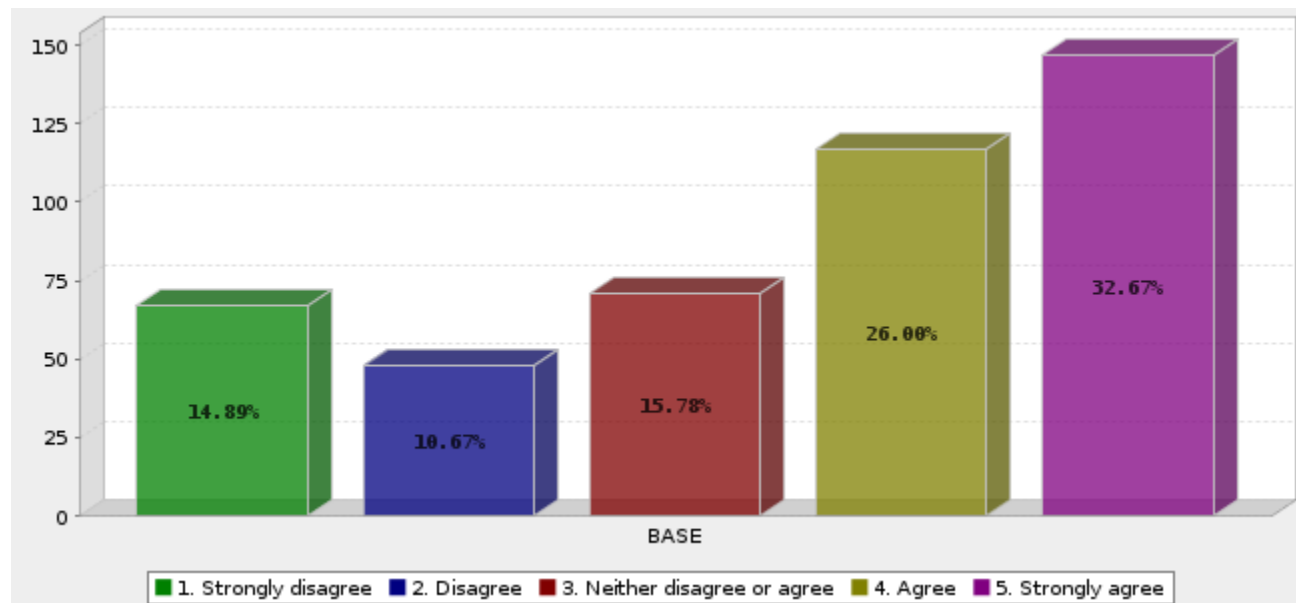


Q15. Overall Matrix Scorecard : To what extent do you agree or disagree that ...

	Question	Count	Score	
1.	I would be happy to use services that are delivered by community or voluntary sector organisations in my local area	450	3.509	
2.	The priority should be providing the right services, not keeping buildings open if they are not used often	446	2.984	
3.	The right buildings have been suggested to stay open	445	2.115	

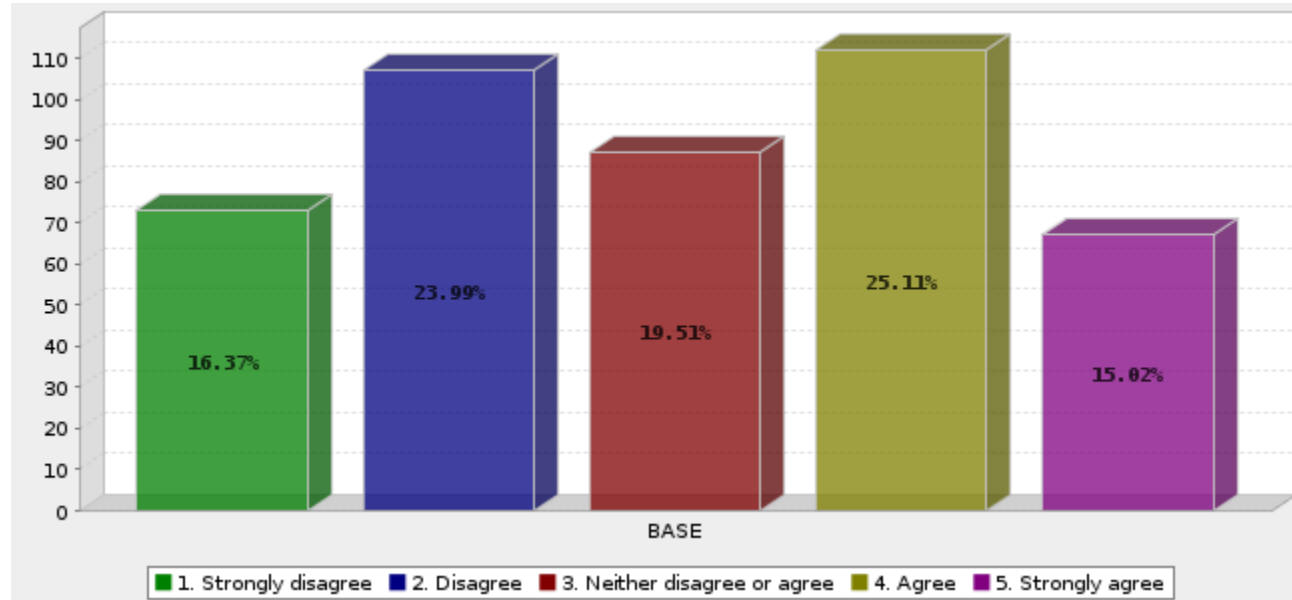
Average	2.869	

Q15. I would be happy to use services that are delivered by community or voluntary sector organisations in my local area



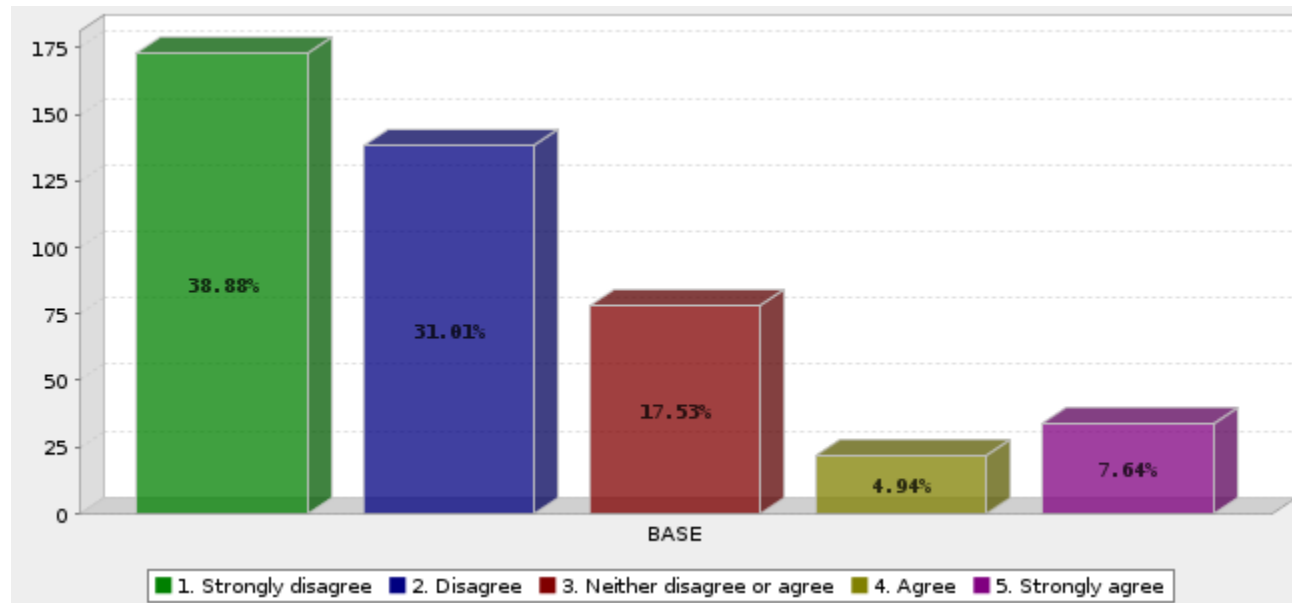
	Answer	Count	Percent
1.	Strongly disagree	67	14.89%
2.	Disagree	48	10.67%
3.	Neither disagree or agree	71	15.78%
4.	Agree	117	26.00%
5.	Strongly agree	147	32.67%
	Total	450	100%
Mean : 3.509 Confidence Interval @ 95% : [3.378 - 3.640] Standard Deviation : 1.419 Standard Error : 0.067			

Q15. The priority should be providing the right services, not keeping buildings open if they are not used often



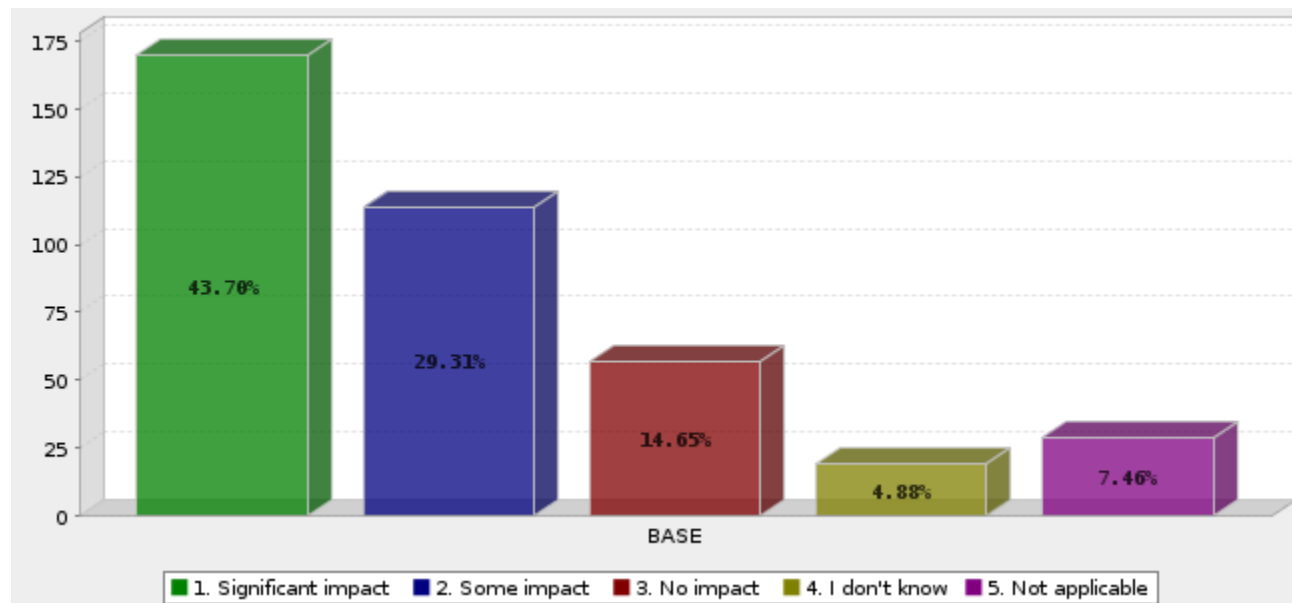
	Answer	Count	Percent
	1. Strongly disagree	73	16.37%
	2. Disagree	107	23.99%
	3. Neither disagree or agree	87	19.51%
	4. Agree	112	25.11%
	5. Strongly agree	67	15.02%
	Total	446	100%
Mean : 2.984 Confidence Interval @ 95% : [2.862 - 3.107] Standard Deviation : 1.323 Standard Error : 0.063			

Q15. The right buildings have been suggested to stay open



	Answer	Count	Percent
1.	Strongly disagree	173	38.88%
2.	Disagree	138	31.01%
3.	Neither disagree or agree	78	17.53%
4.	Agree	22	4.94%
5.	Strongly agree	34	7.64%
	Total	445	100%
Mean : 2.115 Confidence Interval @ 95% : [2.003 - 2.226] Standard Deviation : 1.200 Standard Error : 0.057			

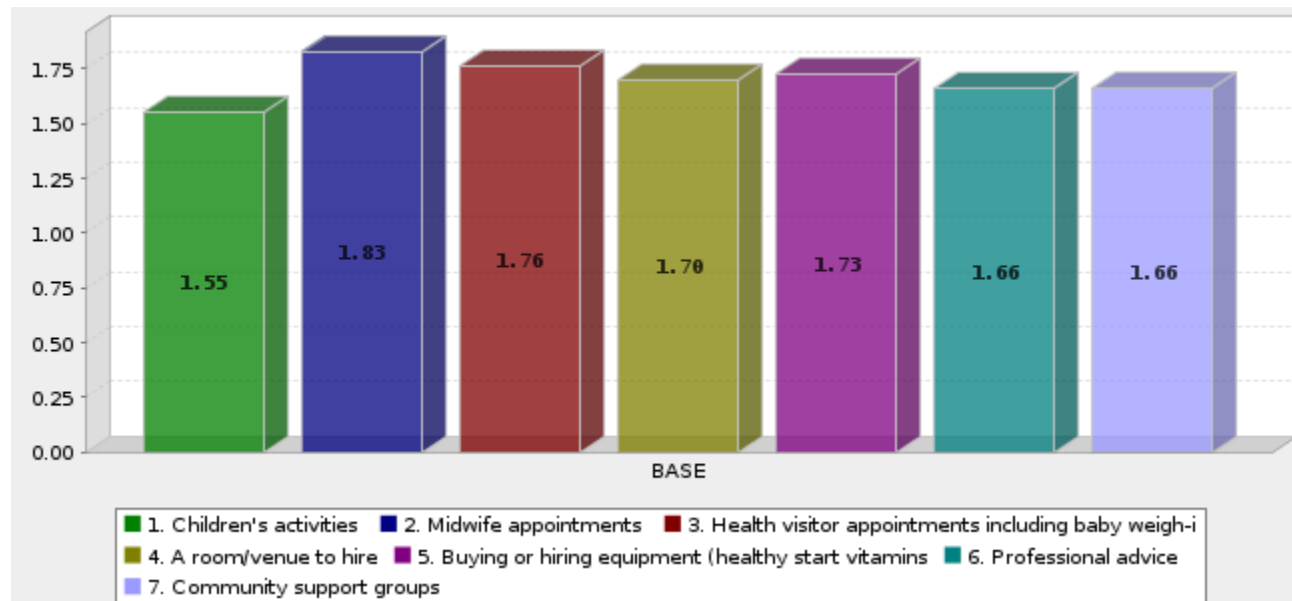
Q19. Before any final decisions are made we need to understand how the closure of a Family Hub building will affect families. How much of an impact would the closure of the suggested Family Hub buildings have on you and your family?



	Answer	Count	Percent
1.	Significant impact	170	43.70%
2.	Some impact	114	29.31%
3.	No impact	57	14.65%
4.	I don't know	19	4.88%

5.	Not applicable	29	7.46%
	Total	389	100%
Mean : 2.031 Confidence Interval @ 95% : [1.911 - 2.151] Standard Deviation : 1.205 Standard Error : 0.061			

Q13. Family Hubs have been around for some time and many parts of life, and the families we support, have changed in the last two decades. The Covid-19 pandemic has also made lasting changes. We need to make sure families can access the support they need whilst thinking about how it can be delivered in a different way. What would you and your family like or need to access whilst your children are growing up?

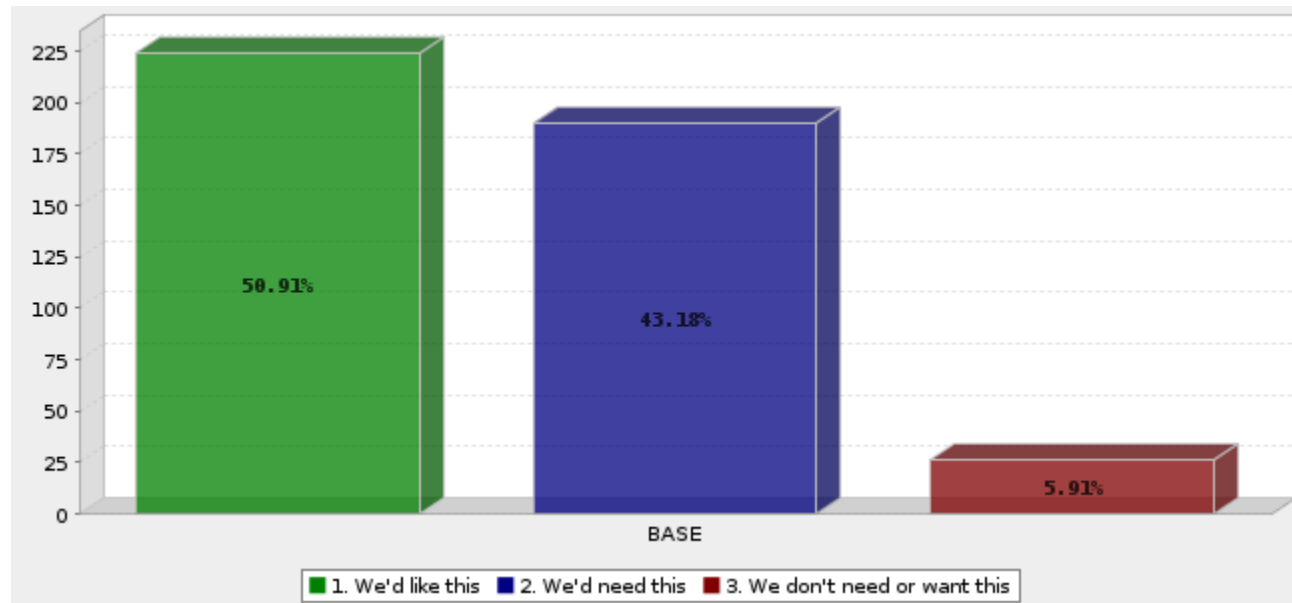


Q13. Overall Matrix Scorecard : Family Hubs have been around for some time and many parts of life, and the families we support, have changed in the last two decades. The Covid-19 pandemic has also made lasting changes. We need to make sure

families can access the support they need whilst thinking about how it can be delivered in a different way. What would you and your family like or need to access whilst your children are growing up?

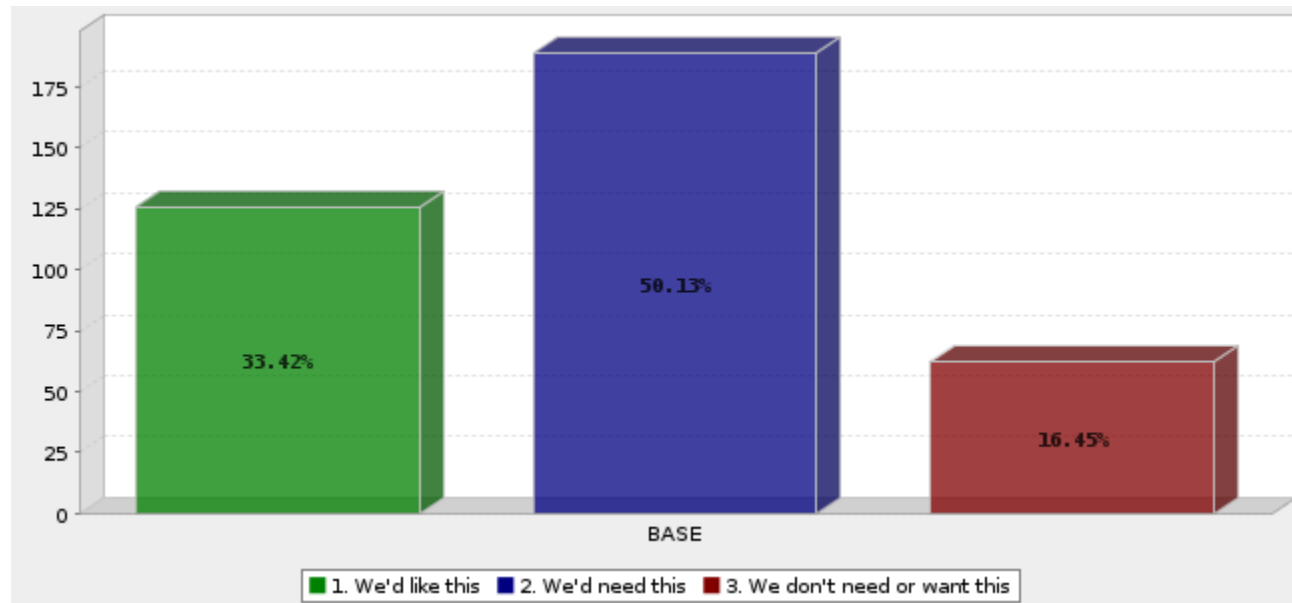
	Question	Count	Score	
1.	Children's activities	440	1.550	
2.	Midwife appointments	377	1.830	
3.	Health visitor appointments including baby weigh-in clinics	391	1.762	
4.	A room/venue to hire	367	1.698	
5.	Buying or hiring equipment (healthy start vitamins, home safety, breastpumps etc.)	372	1.726	
6.	Professional advice	405	1.657	
7.	Community support groups	404	1.658	
Average			1.697	

Q13. Children's activities



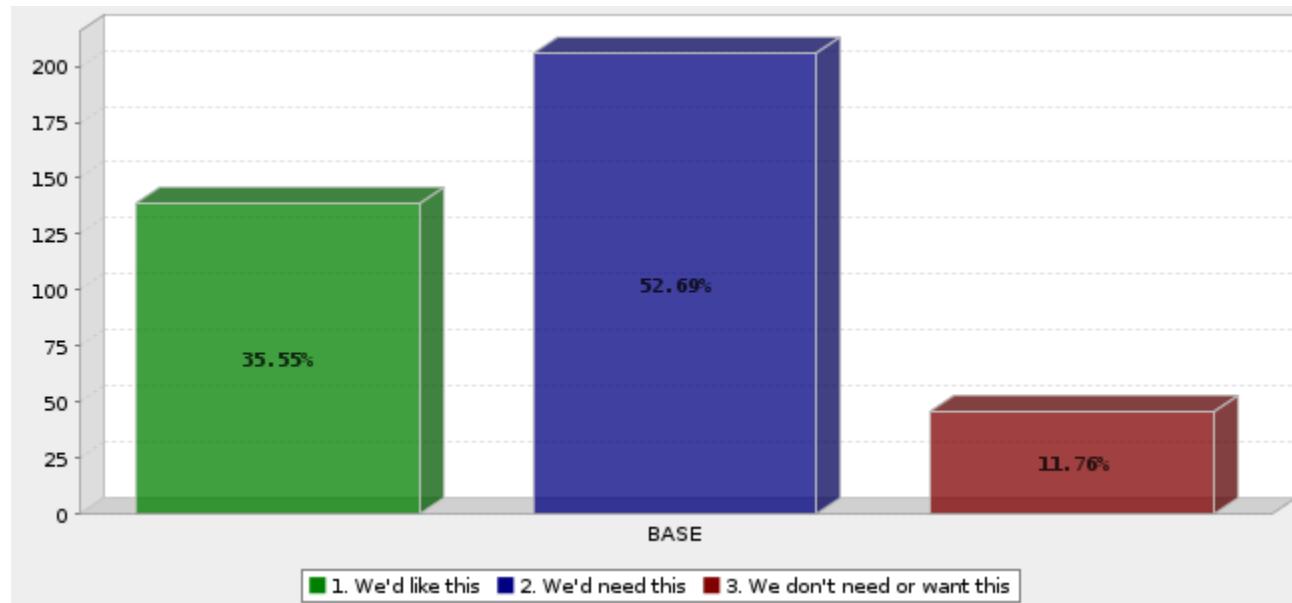
	Answer	Count	Percent
1.	We'd like this	224	50.91%
2.	We'd need this	190	43.18%
3.	We don't need or want this	26	5.91%
	Total	440	100%
Mean : 1.550 Confidence Interval @ 95% : [1.493 - 1.607] Standard Deviation : 0.605 Standard Error : 0.029			

Q13. Midwife appointments



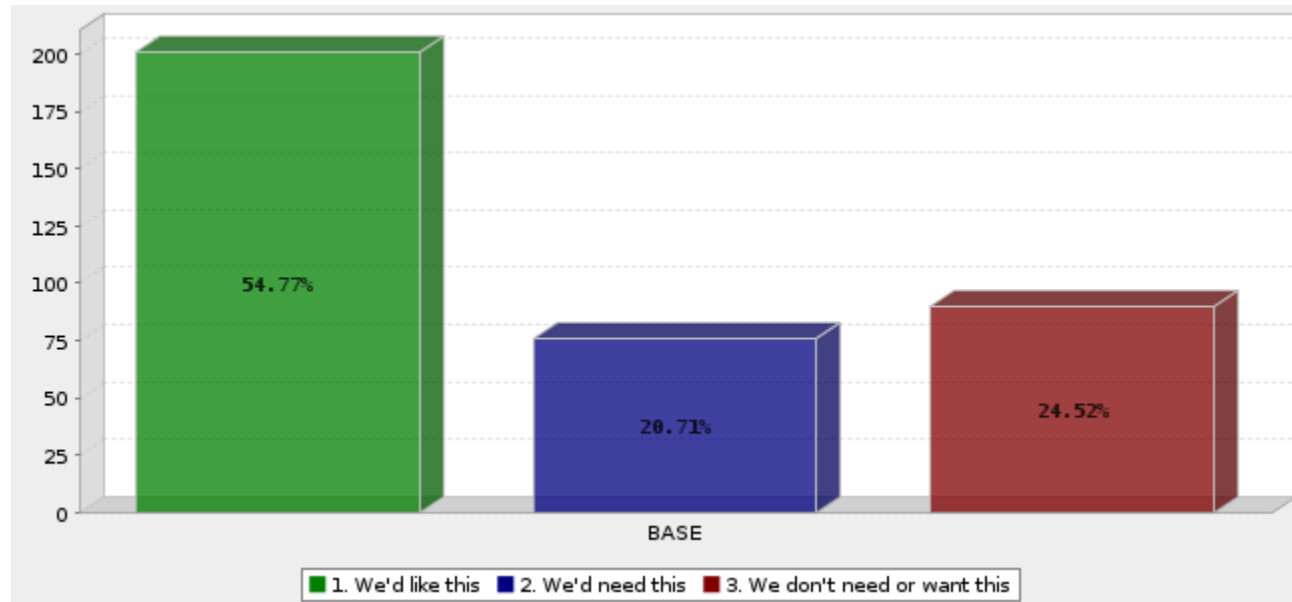
	Answer	Count	Percent
1.	We'd like this	126	33.42%
2.	We'd need this	189	50.13%
3.	We don't need or want this	62	16.45%
	Total	377	100%
Mean : 1.830 Confidence Interval @ 95% : [1.761 - 1.900] Standard Deviation : 0.686 Standard Error : 0.035			

Q13. Health visitor appointments including baby weigh-in clinics



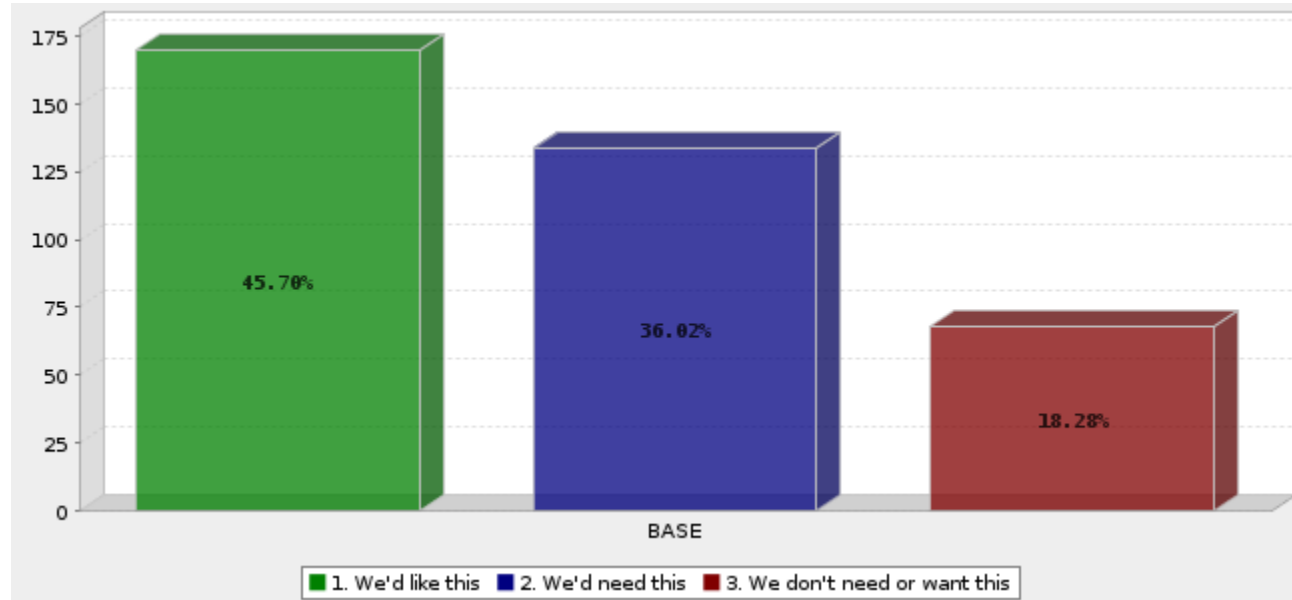
	Answer	Count	Percent
1.	We'd like this	139	35.55%
2.	We'd need this	206	52.69%
3.	We don't need or want this	46	11.76%
	Total	391	100%
Mean : 1.762 Confidence Interval @ 95% : [1.698 - 1.826] Standard Deviation : 0.646 Standard Error : 0.033			

Q13. A room/venue to hire



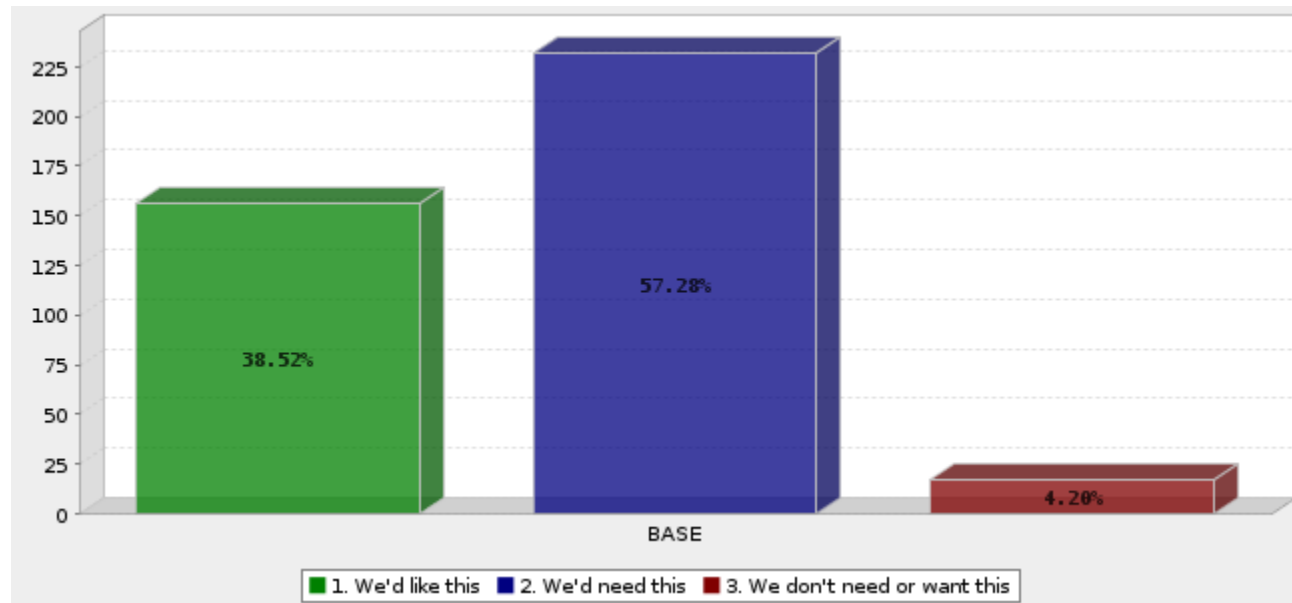
	Answer	Count	Percent
1.	We'd like this	201	54.77%
2.	We'd need this	76	20.71%
3.	We don't need or want this	90	24.52%
	Total	367	100%
Mean : 1.698 Confidence Interval @ 95% : [1.612 - 1.783] Standard Deviation : 0.839 Standard Error : 0.044			

Q13. Buying or hiring equipment (healthy start vitamins, home safety, breastpumps etc.)



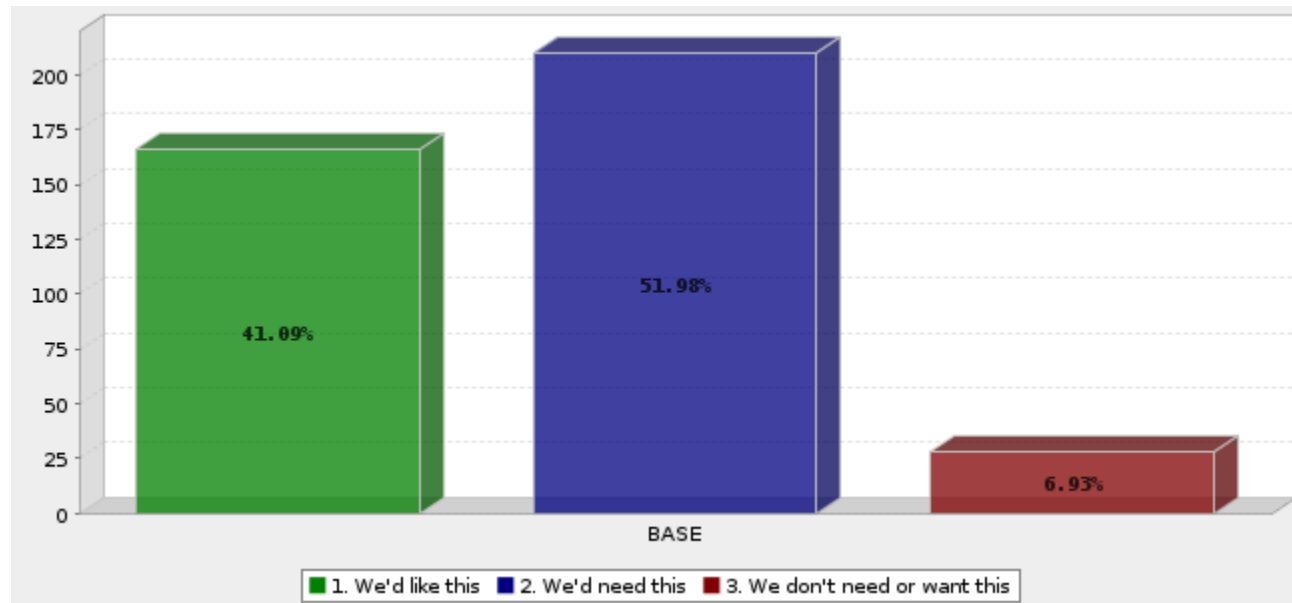
	Answer	Count	Percent
1.	We'd like this	170	45.70%
2.	We'd need this	134	36.02%
3.	We don't need or want this	68	18.28%
	Total	372	100%
Mean : 1.726 Confidence Interval @ 95% : [1.649 - 1.802] Standard Deviation : 0.752 Standard Error : 0.039			

Q13. Professional advice



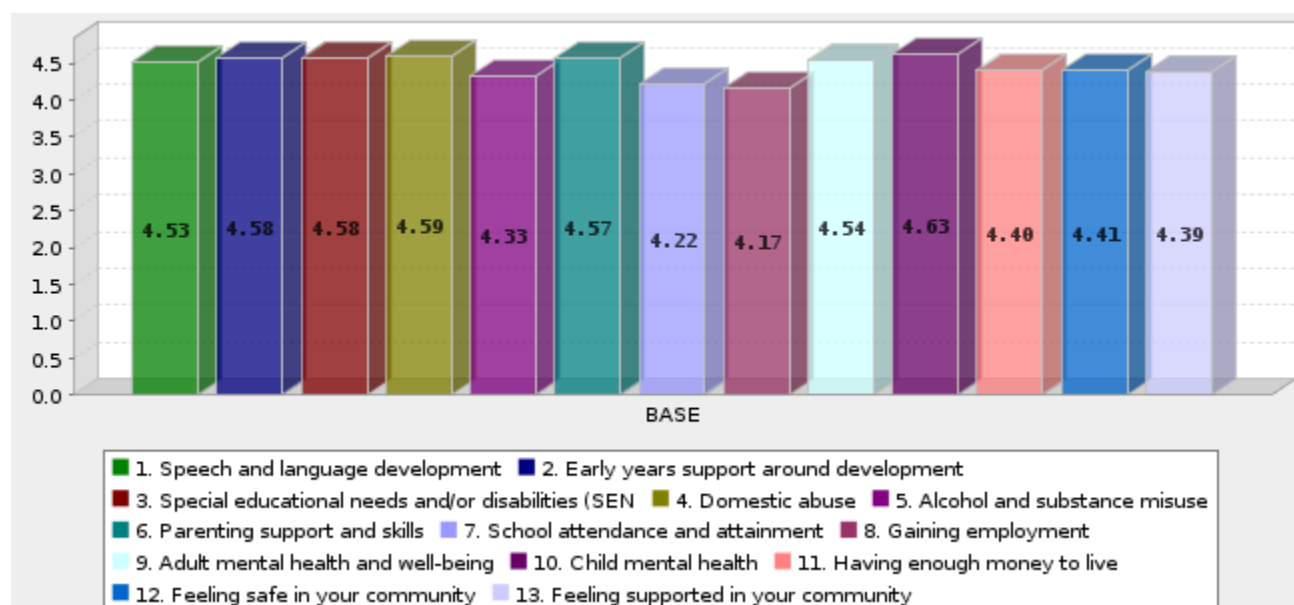
	Answer	Count	Percent
1.	We'd like this	156	38.52%
2.	We'd need this	232	57.28%
3.	We don't need or want this	17	4.20%
	Total	405	100%
Mean : 1.657 Confidence Interval @ 95% : [1.603 - 1.711] Standard Deviation : 0.557 Standard Error : 0.028			

Q13. Community support groups



	Answer	Count	Percent
1.	We'd like this	166	41.09%
2.	We'd need this	210	51.98%
3.	We don't need or want this	28	6.93%
	Total	404	100%
Mean : 1.658 Confidence Interval @ 95% : [1.600 - 1.717] Standard Deviation : 0.604 Standard Error : 0.030			

Q15-C16. Information gathered so far from families, partner organisations and research shows that the following list of issues are important to families and communities and need early support. To what extent do you agree or disagree that these issues need early support ...

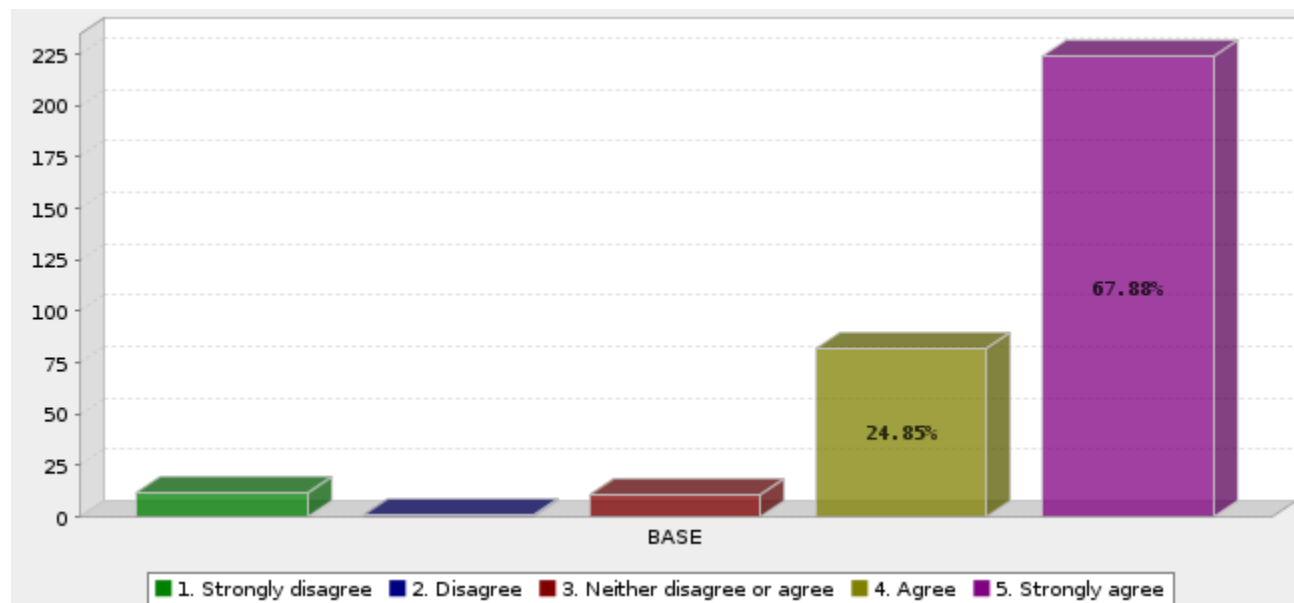


Q15-C16. Overall Matrix Scorecard : Information gathered so far from families, partner organisations and research shows that the following list of issues are important to families and communities and need early support. To what extent do you agree or disagree that these issues need early support ...

Question	Count	Score
1. Speech and language development	330	4.530

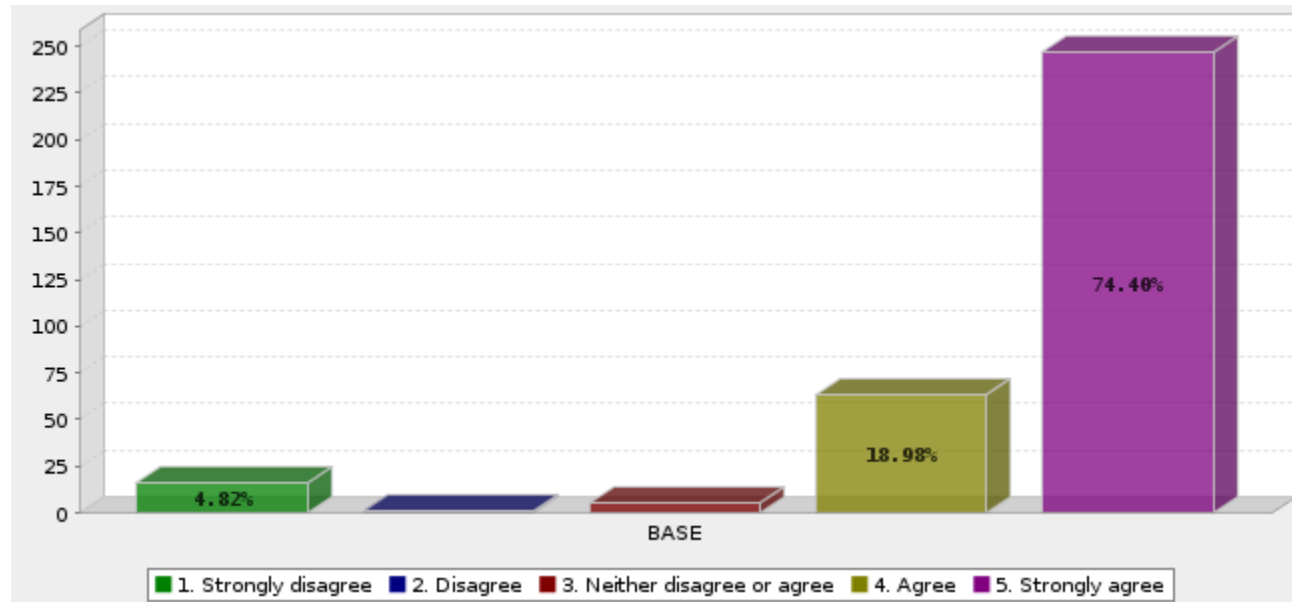
2.	Early years support around development	332	4.578	
3.	Special educational needs and/or disabilities (SEND)	334	4.584	
4.	Domestic abuse	331	4.589	
5.	Alcohol and substance misuse	333	4.327	
6.	Parenting support and skills	330	4.573	
7.	School attendance and attainment	332	4.220	
8.	Gaining employment	333	4.168	
9.	Adult mental health and well-being	332	4.542	
10.	Child mental health	335	4.627	
11.	Having enough money to live	335	4.400	
12.	Feeling safe in your community	334	4.410	
13.	Feeling supported in your community	330	4.394	
Average			4.457	

Q15-C16. Speech and language development



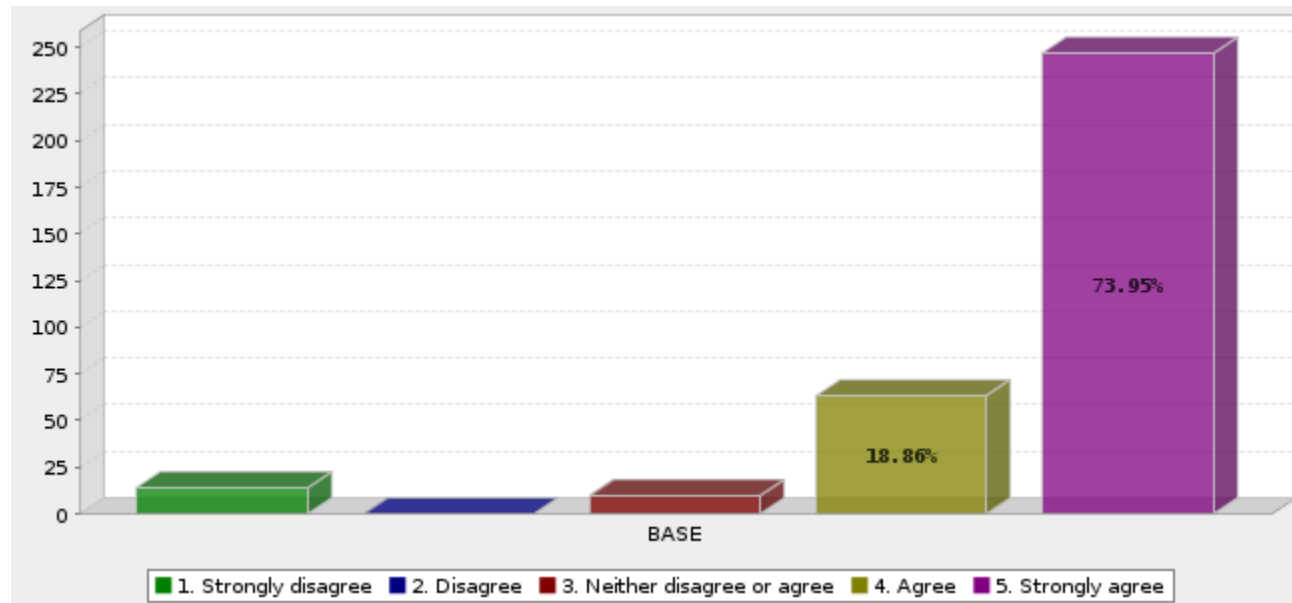
	Answer	Count	Percent
	1. Strongly disagree	12	3.64%
	2. Disagree	1	0.30%
	3. Neither disagree or agree	11	3.33%
	4. Agree	82	24.85%
	5. Strongly agree	224	67.88%
	Total	330	100%
Mean : 4.530 Confidence Interval @ 95% : [4.435 - 4.625] Standard Deviation : 0.879 Standard Error : 0.048			

Q15-C16. Early years support around development



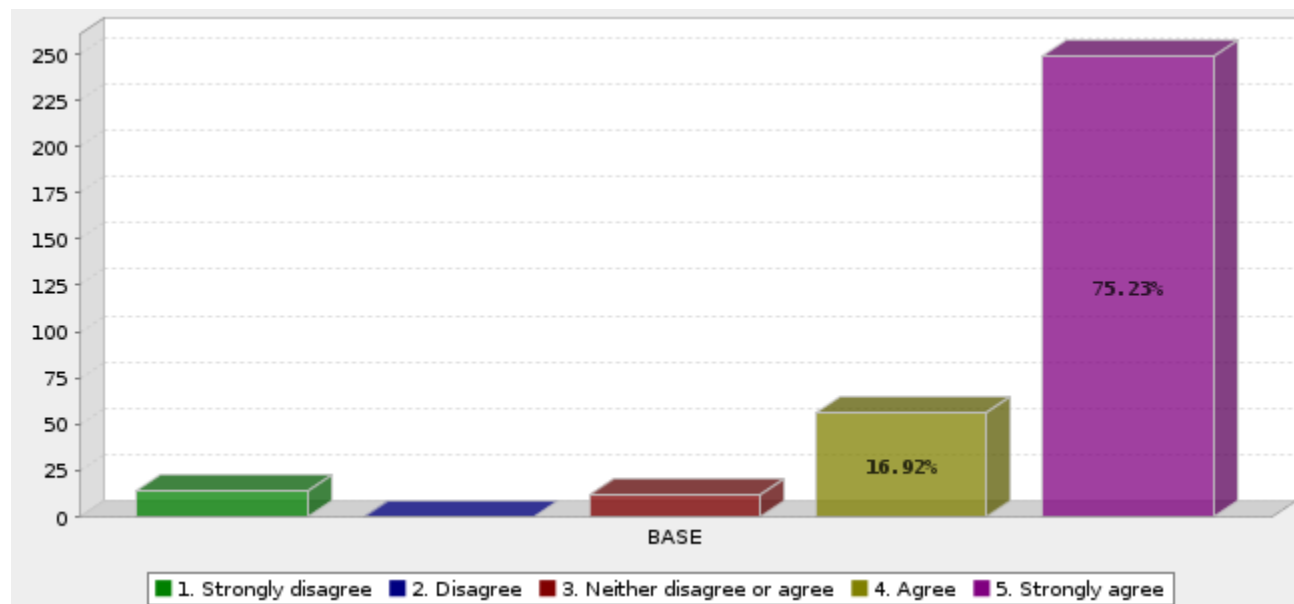
	Answer	Count	Percent
	1. Strongly disagree	16	4.82%
	2. Disagree	1	0.30%
	3. Neither disagree or agree	5	1.51%
	4. Agree	63	18.98%
	5. Strongly agree	247	74.40%
	Total	332	100%
Mean : 4.578 Confidence Interval @ 95% : [4.478 - 4.679] Standard Deviation : 0.934 Standard Error : 0.051			

Q15-C16. Special educational needs and/or disabilities (SEND)



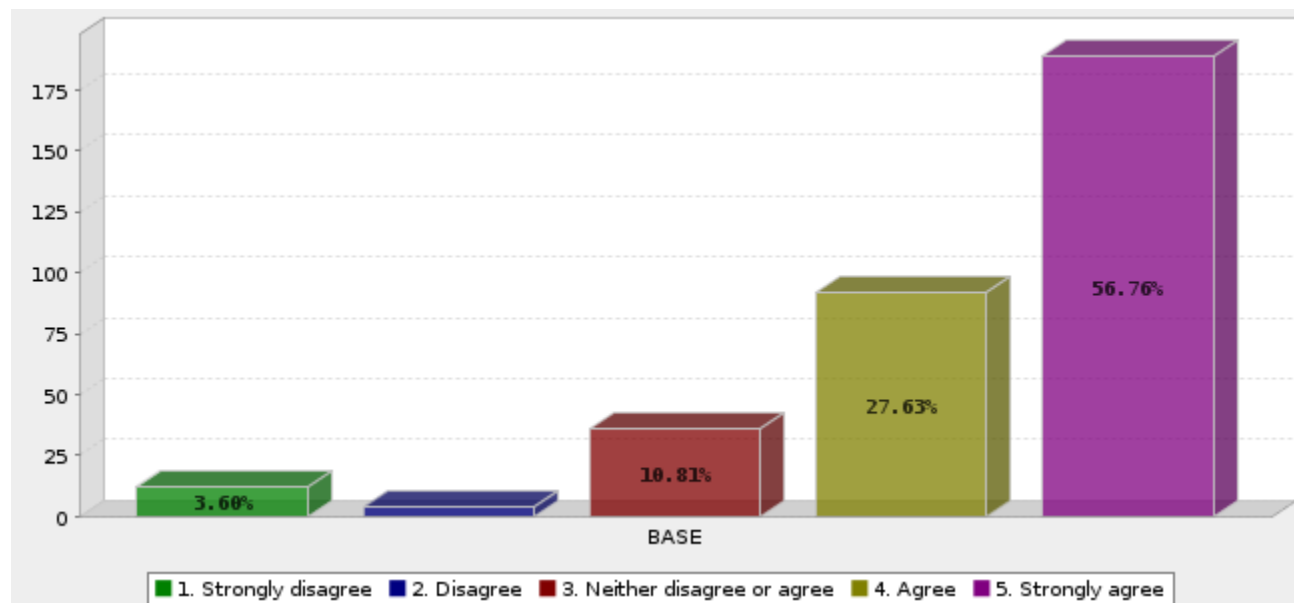
	Answer	Count	Percent
1.	Strongly disagree	14	4.19%
2.	Disagree	0	0.00%
3.	Neither disagree or agree	10	2.99%
4.	Agree	63	18.86%
5.	Strongly agree	247	73.95%
	Total	334	100%
Mean : 4.584 Confidence Interval @ 95% : [4.487 - 4.680] Standard Deviation : 0.899 Standard Error : 0.049			

Q15-C16. Domestic abuse



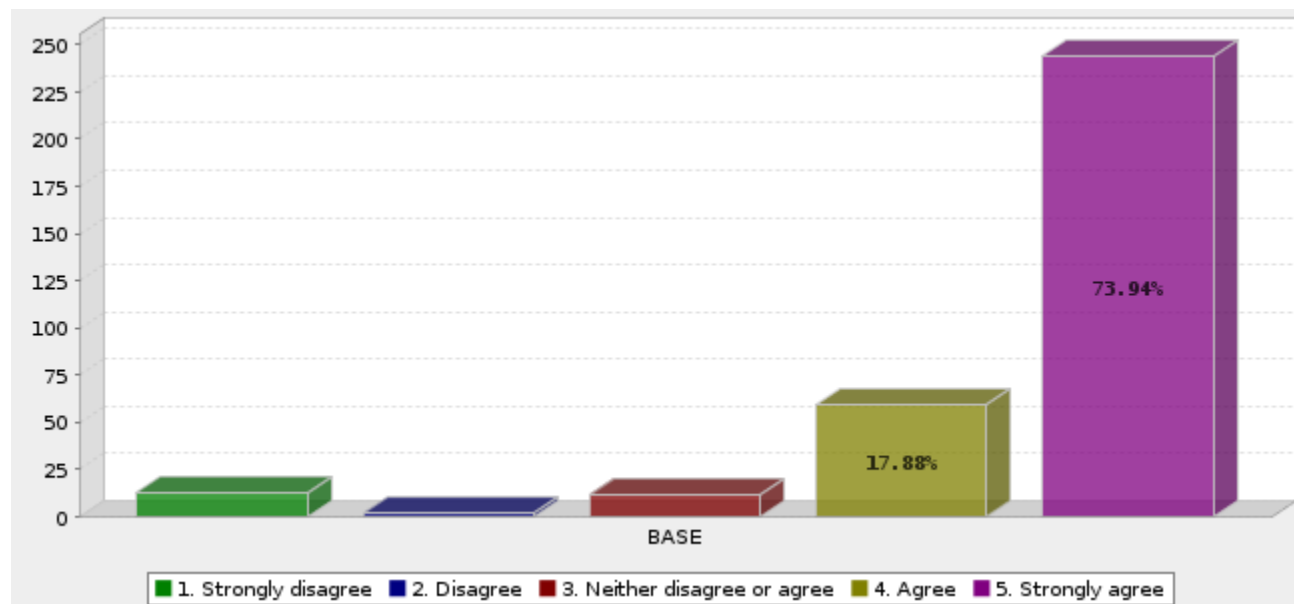
	Answer	Count	Percent
	1. Strongly disagree	14	4.23%
	2. Disagree	0	0.00%
	3. Neither disagree or agree	12	3.63%
	4. Agree	56	16.92%
	5. Strongly agree	249	75.23%
	Total	331	100%
Mean : 4.589 Confidence Interval @ 95% : [4.491 - 4.687] Standard Deviation : 0.908 Standard Error : 0.050			

Q15-C16. Alcohol and substance misuse



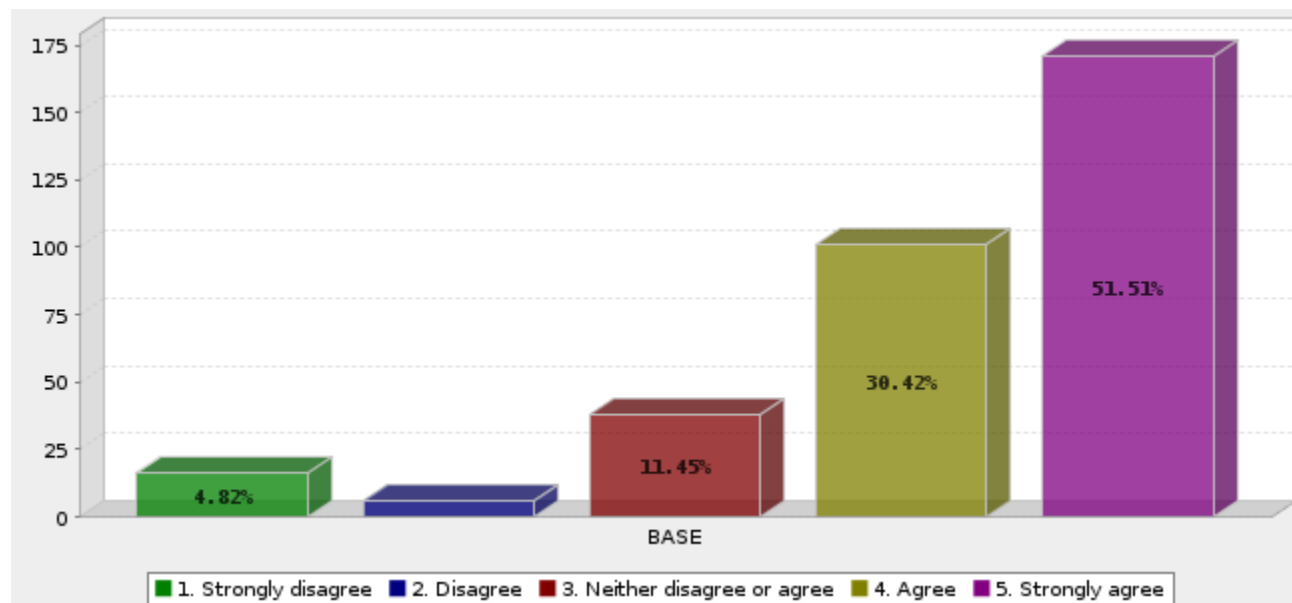
	Answer	Count	Percent
	1. Strongly disagree	12	3.60%
	2. Disagree	4	1.20%
	3. Neither disagree or agree	36	10.81%
	4. Agree	92	27.63%
	5. Strongly agree	189	56.76%
	Total	333	100%
Mean : 4.327 Confidence Interval @ 95% : [4.223 - 4.432] Standard Deviation : 0.971 Standard Error : 0.053			

Q15-C16. Parenting support and skills



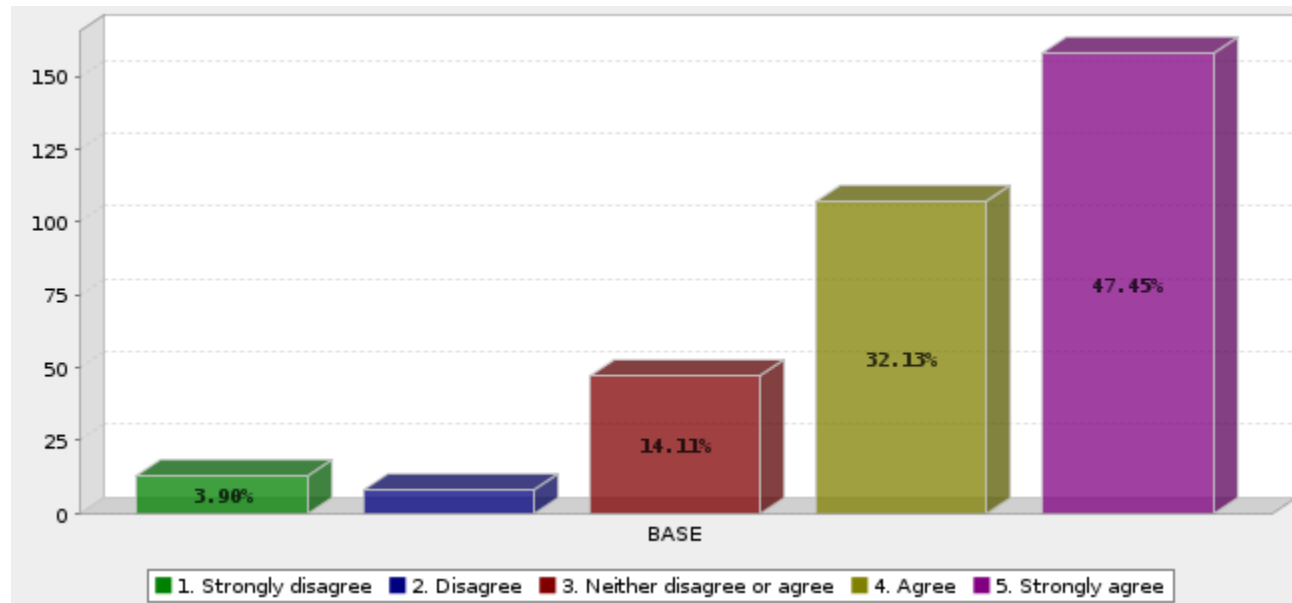
	Answer	Count	Percent
	1. Strongly disagree	13	3.94%
	2. Disagree	2	0.61%
	3. Neither disagree or agree	12	3.64%
	4. Agree	59	17.88%
	5. Strongly agree	244	73.94%
	Total	330	100%
Mean : 4.573 Confidence Interval @ 95% : [4.474 - 4.671] Standard Deviation : 0.911 Standard Error : 0.050			

Q15-C16. School attendance and attainment



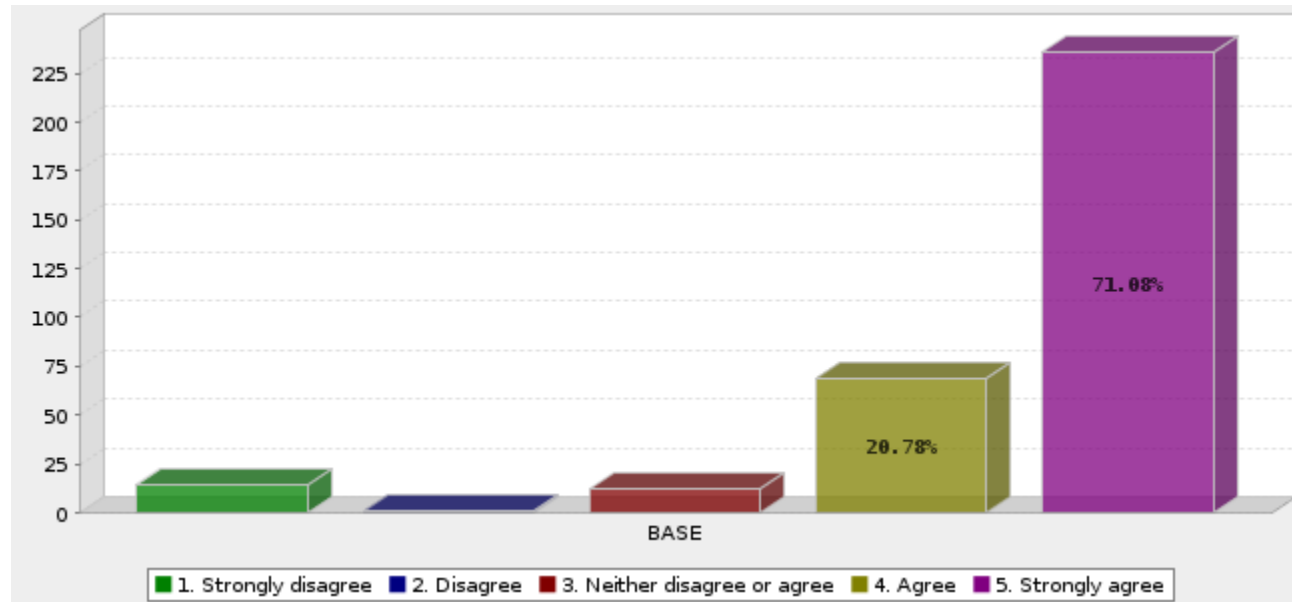
	Answer	Count	Percent
1.	Strongly disagree	16	4.82%
2.	Disagree	6	1.81%
3.	Neither disagree or agree	38	11.45%
4.	Agree	101	30.42%
5.	Strongly agree	171	51.51%
	Total	332	100%
Mean : 4.220 Confidence Interval @ 95% : [4.108 - 4.332] Standard Deviation : 1.044 Standard Error : 0.057			

Q15-C16. Gaining employment



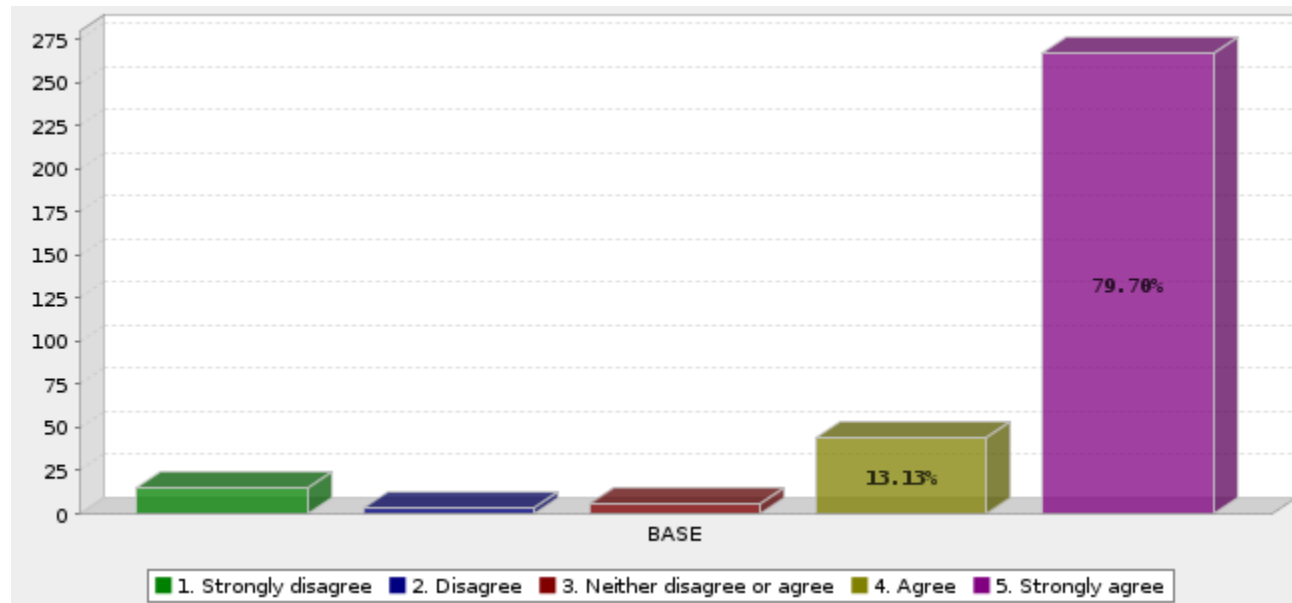
	Answer	Count	Percent
1.	Strongly disagree	13	3.90%
2.	Disagree	8	2.40%
3.	Neither disagree or agree	47	14.11%
4.	Agree	107	32.13%
5.	Strongly agree	158	47.45%
	Total	333	100%
Mean : 4.168 Confidence Interval @ 95% : [4.059 - 4.278] Standard Deviation : 1.019 Standard Error : 0.056			

Q15-C16. Adult mental health and well-being



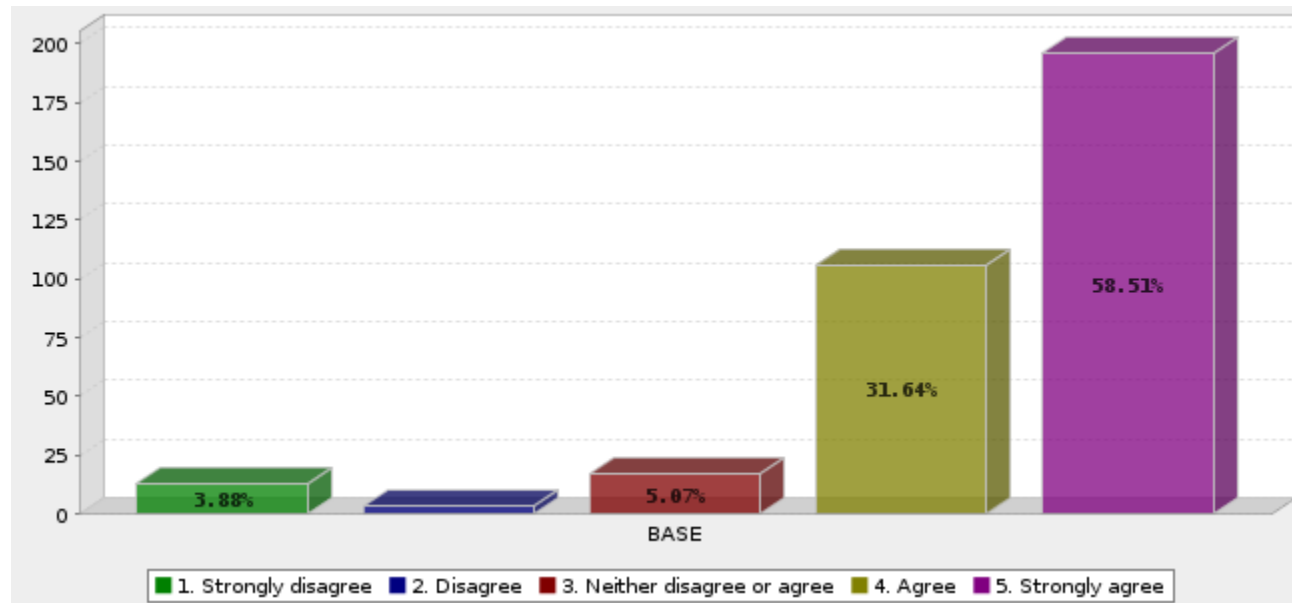
	Answer	Count	Percent
1.	Strongly disagree	14	4.22%
2.	Disagree	1	0.30%
3.	Neither disagree or agree	12	3.61%
4.	Agree	69	20.78%
5.	Strongly agree	236	71.08%
	Total	332	100%
Mean : 4.542 Confidence Interval @ 95% : [4.443 - 4.641] Standard Deviation : 0.920 Standard Error : 0.051			

Q15-C16. Child mental health



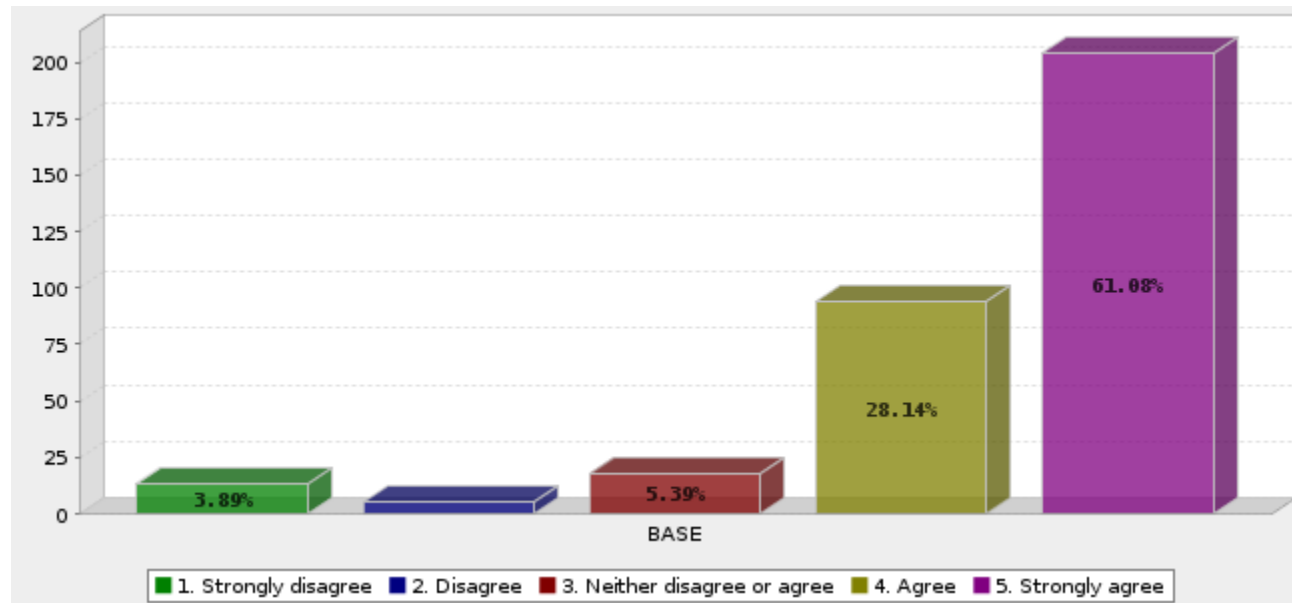
	Answer	Count	Percent
1.	Strongly disagree	15	4.48%
2.	Disagree	3	0.90%
3.	Neither disagree or agree	6	1.79%
4.	Agree	44	13.13%
5.	Strongly agree	267	79.70%
	Total	335	100%
Mean : 4.627 Confidence Interval @ 95% : [4.527 - 4.726] Standard Deviation : 0.929 Standard Error : 0.051			

Q15-C16. Having enough money to live



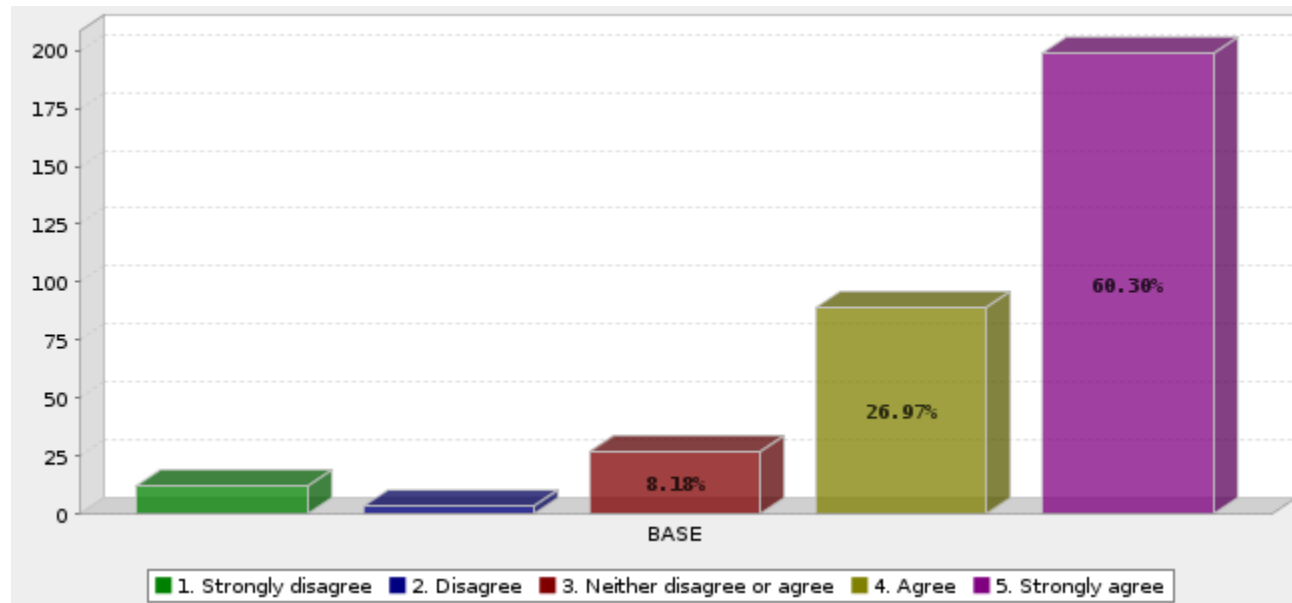
	Answer	Count	Percent
1.	Strongly disagree	13	3.88%
2.	Disagree	3	0.90%
3.	Neither disagree or agree	17	5.07%
4.	Agree	106	31.64%
5.	Strongly agree	196	58.51%
	Total	335	100%
Mean : 4.400 Confidence Interval @ 95% : [4.300 - 4.500] Standard Deviation : 0.929 Standard Error : 0.051			

Q15-C16. Feeling safe in your community



	Answer	Count	Percent
1.	Strongly disagree	13	3.89%
2.	Disagree	5	1.50%
3.	Neither disagree or agree	18	5.39%
4.	Agree	94	28.14%
5.	Strongly agree	204	61.08%
	Total	334	100%
Mean : 4.410 Confidence Interval @ 95% : [4.308 - 4.512] Standard Deviation : 0.954 Standard Error : 0.052			

Q15-C16. Feeling supported in your community



	Answer	Count	Percent
1.	Strongly disagree	12	3.64%
2.	Disagree	3	0.91%
3.	Neither disagree or agree	27	8.18%
4.	Agree	89	26.97%
5.	Strongly agree	199	60.30%
	Total	330	100%
Mean : 4.394 Confidence Interval @ 95% : [4.292 - 4.496] Standard Deviation : 0.947 Standard Error : 0.052			