

# Scrutiny Briefing Note

The Children and Lifelong Learning Scrutiny Panel have asked to monitor progress on the following issue. This briefing contains the latest position regarding the Family Hub Review, as at 1<sup>st</sup> December 2021.

## **Subject: Family Hub Review (post public consultation)**

This matter came to Cabinet on 13<sup>th</sup> January 2021 where the following decision was made:

- 1. That the findings of the Review be approved, and authority be delegated to the Chief Operating Officer / Director of Children's Services, in consultation with the Portfolio Holder for Children's Education and Young People, the undertaking of full engagement and implementation of future use proposals and budgetary savings as set out in Section 5 of the report now submitted.**
- 2. That authority be delegated to the Director of Resources and Governance, in consultation with the Leader and Portfolio Holder for Regeneration, Skills and Housing to settle all terms and ensure that all necessary actions are carried out in relation to the repurposing or surrender of surplus accommodation and formalising private day care occupation.**
- 3. That the Chief Legal and Monitoring Officer be authorised to complete and execute all requisite legal documentation in relation to the matters outlined above.**

The matter was called in by this panel and further considered on 16<sup>th</sup> February 2021 under reference SPCLL.53.

After debate, it was resolved by this panel that the decision be released for implementation.

Since that time a full consultation has been carried out and this paper seeks to update the panel as to the outcome of that consultation and to set out the options that will ultimately be considered by the decision maker.

- Key findings from Consultation process**

During August and September this year formal consultation was undertaken in relation to the use of Family Hubs, potential closures, the impact of Covid and what are the important elements of support moving forward.

- The survey was viewed 2508 times
- 701 surveys were started
- 345 surveys were completed
- 48% completion rate
- 366 drop out after starting

- 7 minutes was the average time to complete the survey

Of those responding the highest percentage stated they were using Immingham Family Hub prior to lockdown (18.67%, 183). At the lower end of this scale was Central (6.73% ,66) and West Marsh (4.08 % 40). It is worth consideration that the data reviewed in 2019 around footfall and usage by groups /partners would convey a different view.

67.5% (302) of those who responded to a question around frequency of use stated that pre lockdown they used a family hub at least once a week.

Health Visitor/ Midwifery appointment appointments was the most likely reason for attending (34%, 439) followed by Children's activities (23.29% ,300).

A high percentage of all respondents said the following were important to them.

- Access to support and advice from trained professionals
- Friendly and helpful staff
- Access to services close to home
- Free services
- Support in a crisis
- Clear information about services that are available

Just under 60% of people stated that they would be happy to use services provided by Community and Voluntary sector services.

69% of people disagreed that the right buildings had been identified for closure.

43.8% of people stated the closure of a Family Hub building would have a significant impact upon them.

A very high percentage of people stated that all of the aspects of the developing Early Help Strategy needed early support. Child mental Health and domestic Abuse were at the top of the list with school attendance and gaining employment at the opposite end.

Whilst people clearly felt the Family Hubs provided a range of services, there was a very strong sense that support to young children from a health perspective and in relation to universal support around children's activities.

There was clear support for having a local service, although by some significant margin, the feelings were strongest and the comments most abundant about the potential loss of Children's Centre/ Family Hub services in Immingham.

There were a significant number of comments in relation to Immingham being geographically isolated and having considerable need. These extended to concern over having to travel and in relation to the few other services in the area. People feel strongly about children getting the best start in life and see early years support as a vital part of supporting the community.

The following global options have been identified but the panel should be cognisant of the direction set by Cabinet:

### **1.Retain and open all Family Hub buildings**

#### **Risks**

- The savings target required from property (200k) would not be achieved, increasing the pressure on Council finances
- Inability to support the opening of all Hubs with current staffing structures
- Additional costs attached to maintaining the safe condition of a high number of property
- Properties may not be fully utilised, resulting in a waste of resources

#### **Opportunities**

- Increase partner opportunities to utilise sites (which may be restrictive in some cases if not in support of the use clause under the lease)
- Consider reviewing charging structure for partners/ public/ day care provision (resulting in a potential increase in rental income from some providers by 90%)

### **2. Close all Family Hubs**

#### **Risk**

- Significant concern in relation to the method of delivery of statutory support and duties
- Impact on families and communities
- Permission required from Secretary of State which could raise concern at a national level
- Alternative staff base required for 120 Council staff and numerous partners
- Claw back of funding from central government

#### **Opportunities**

- Increased savings over and above the original target of 200k would be achieved (around double)
- Consider reviewing charging structure for partners/ public/day care provision (resulting in a potential increase in rental income from some providers by 90%)
- Additional capital required to ensure the safe condition of these properties would be redirected to other priority sites.

### **3. Close the six (6) Family Hubs as identified in the original Cabinet report**

#### **Risks**

- Demonstrates a disregard to the public consultation process
- Secretary of State approval required
- Claw back of funding from central government Some communities would need to travel considerable distances to access support

#### **Opportunities**

- Falls slightly short of the savings originally identified (195k)
- Affords Schools the ability to access spaces for additional school places/ resources

- 
- Consider reviewing charging structure for partners/ public/day care provision (resulting in a potential increase in rental income from some providers by 90%)
- Additional capital required to ensure the safe condition of these properties would be redirected to other priority sites.

#### **4. Close five (5) Family Hubs as identified in the original Cabinet report, re-opening the Immingham site**

##### **Risks**

- Reduced savings that will be achieved from the closure of five (5) sites (158k)
- Secretary of State approval required
- Claw back of funding from central government

##### **Opportunities**

- Demonstrates that serious consideration has been given to the outcomes of the consultation process
- Increase partner opportunities to utilise sites
- Consider reviewing charging structure for partners/ public/ day care provision (resulting in a potential increase in rental income from some providers by 90%)

#### **5. Consider a different variation of closures/ reopening**

##### **Risks**

- Reduced savings achieved – total depending on the variation
- Secretary of State approval required
- Claw back of funding from central government

##### **Opportunities**

- Demonstrates full consideration of the formal consultation process
- Increase partner opportunities to utilise sites
- Consider reviewing charging structure for partners/ public/ day care provision (resulting in a potential increase in rental income from some providers by 90%)

#### **NOTE FROM THE MONITORING OFFICER:**

It is important for the panel to appreciate that Cabinet has already reached a decision and made appropriate delegations around this subject matter.

The matter has been called in as detailed above and is not available for further call in.

The purpose of this briefing note is to update the panel as to the outcomes of the consultation exercise and if the panel decides, to make its recommendations to the decision maker.

It is a matter for the decision maker what weight is attached to such recommendations.

The matter cuts across Children's Services and Estates.

In accordance with the original Cabinet decision and delegations made, the decision maker is:

Executive Director Environment, Economy and Resources who will act in consultation with:

- The Leader of the Council; and (due to the split of portfolio holder remits in the meantime)
- Deputy Leader and Portfolio Holder for Finance, Resources and Assets
- Portfolio Holder for Economic Development, Housing and Tourism
- Portfolio Holder for Children, Education and Skills

## **CONTACT OFFICERS**

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## **DIRECTOR CHILDREN'S SERVICES**

**SHARON WROOT**

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**Beverly O'Brien**  
**Scrutiny and Committee Advisor**  
**Tel: 326285**

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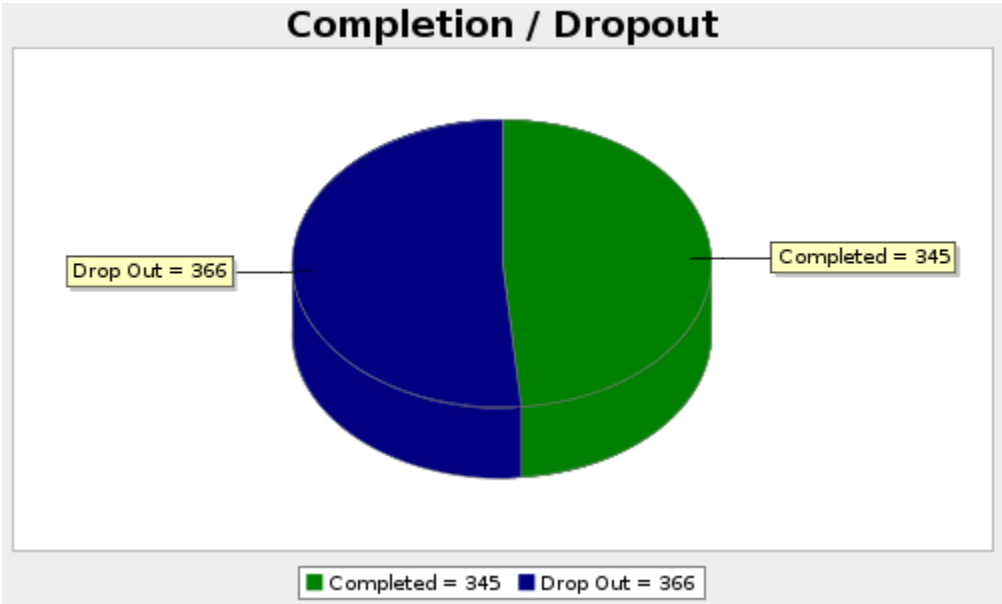
**or by post** NELC Scrutiny Team,  
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## **Family Hubs - Change of use and closures**

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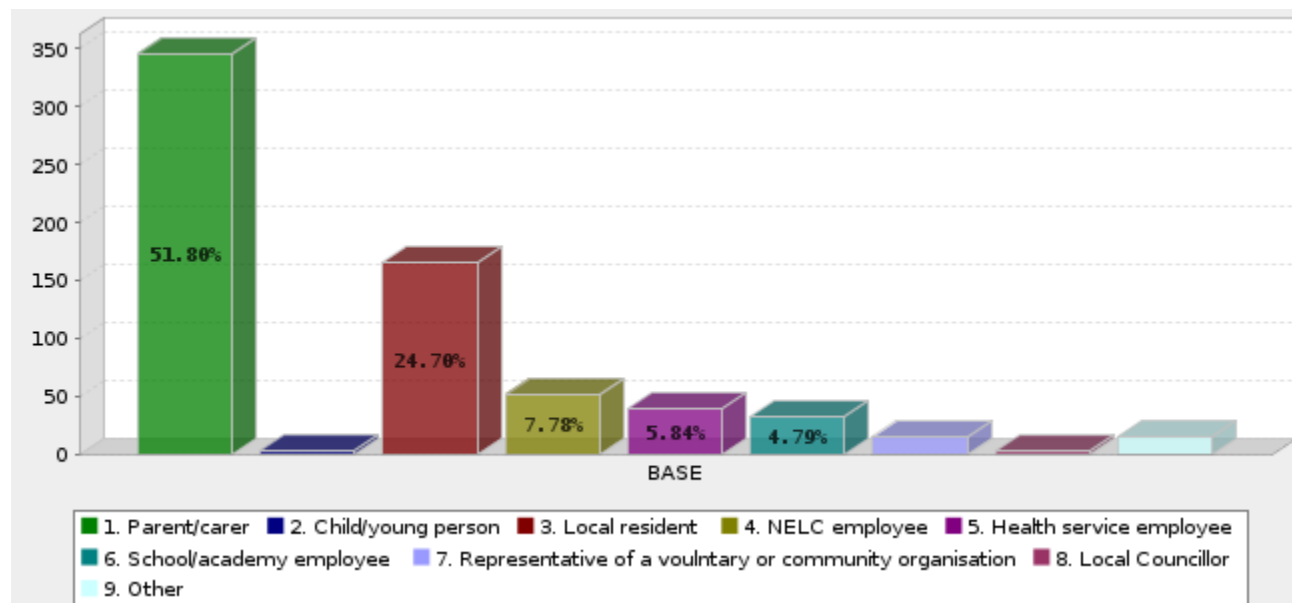
# Survey Overview



Viewed	Started	Completed	Completion Rate	Drop Outs (After Starting)	Average Time to Complete Survey
2508	711	345	48.52%	366	7 minutes



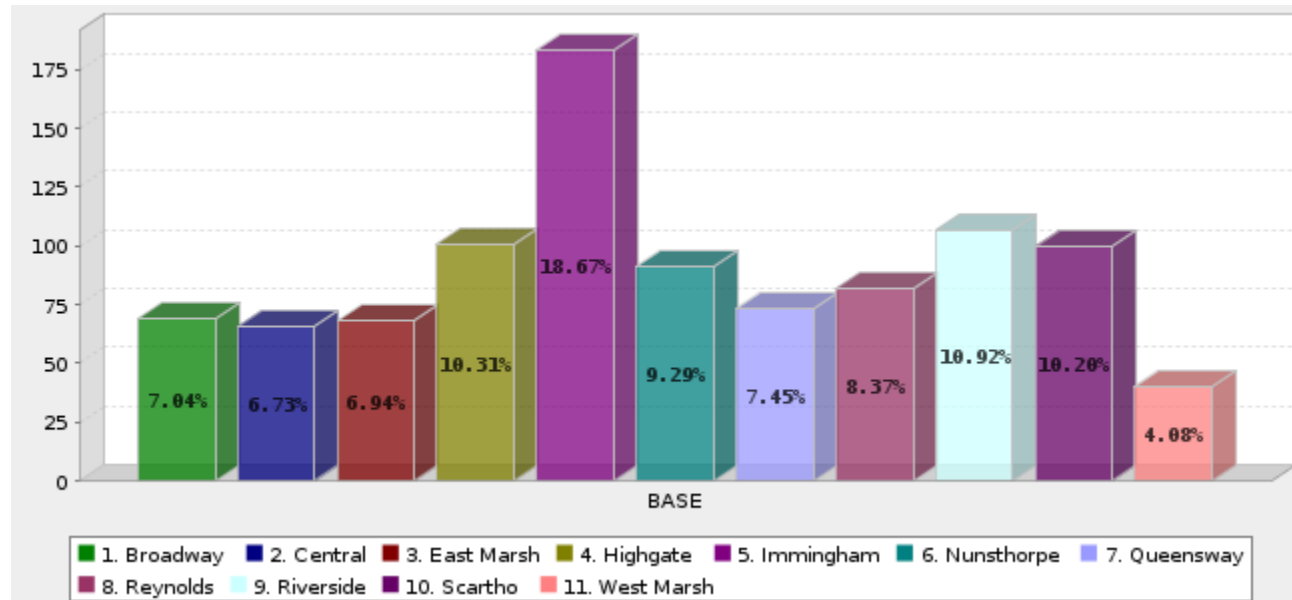
## Q21. Are you completing this survey as a ...?



	Answer	Count	Percent
1.	Parent/carer	346	51.80%
2.	Child/young person	3	0.45%
3.	Local resident	165	24.70%
4.	NELC employee	52	7.78%
5.	Health service employee	39	5.84%
6.	School/academy employee	32	4.79%
7.	Representative of a voluntary or community organisation	14	2.10%
8.	Local Councillor	2	0.30%

9.	Other	15	2.25%
	Total	668	100%
Mean : <b>2.531</b> Confidence Interval @ 95% : <b>[2.383 - 2.680]</b> Standard Deviation : <b>1.955</b> Standard Error : <b>0.076</b>			

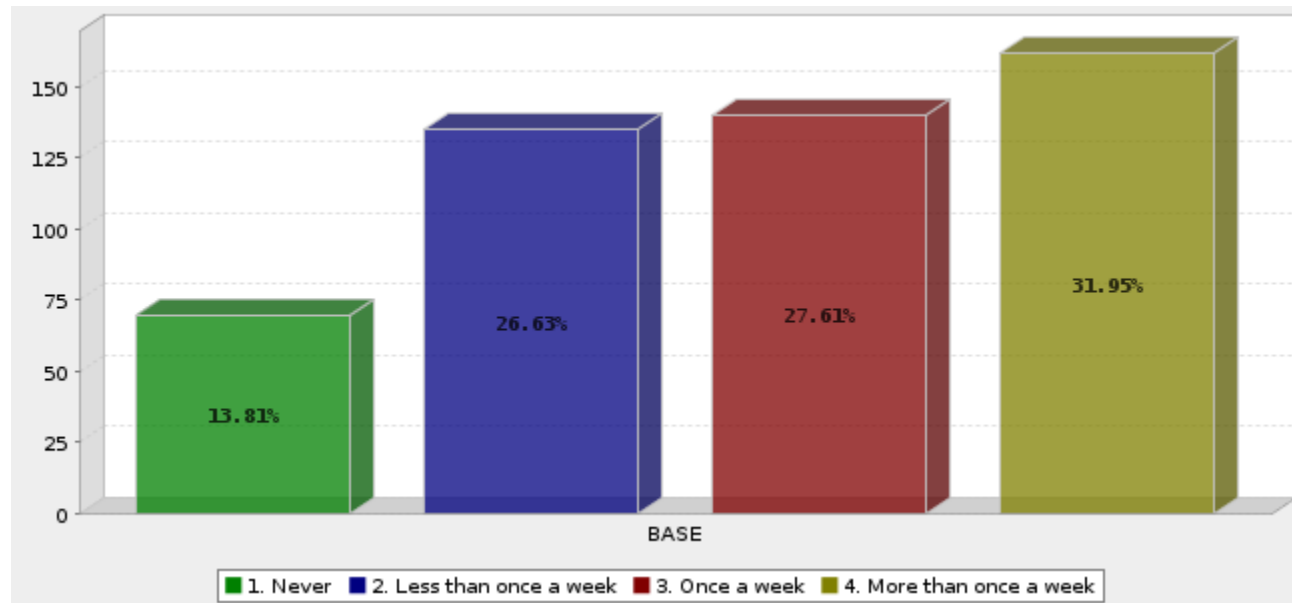
**Q3. We want to understand how you used Family Hubs before the Covid-19 pandemic. Which Family Hub(s) did you attend?**



	Answer	Count	Percent
1.	Broadway	69	7.04%
2.	Central	66	6.73%
3.	East Marsh	68	6.94%
4.	Highgate	101	10.31%
5.	Immingham	183	18.67%
6.	Nunsthorpe	91	9.29%
7.	Queensway	73	7.45%

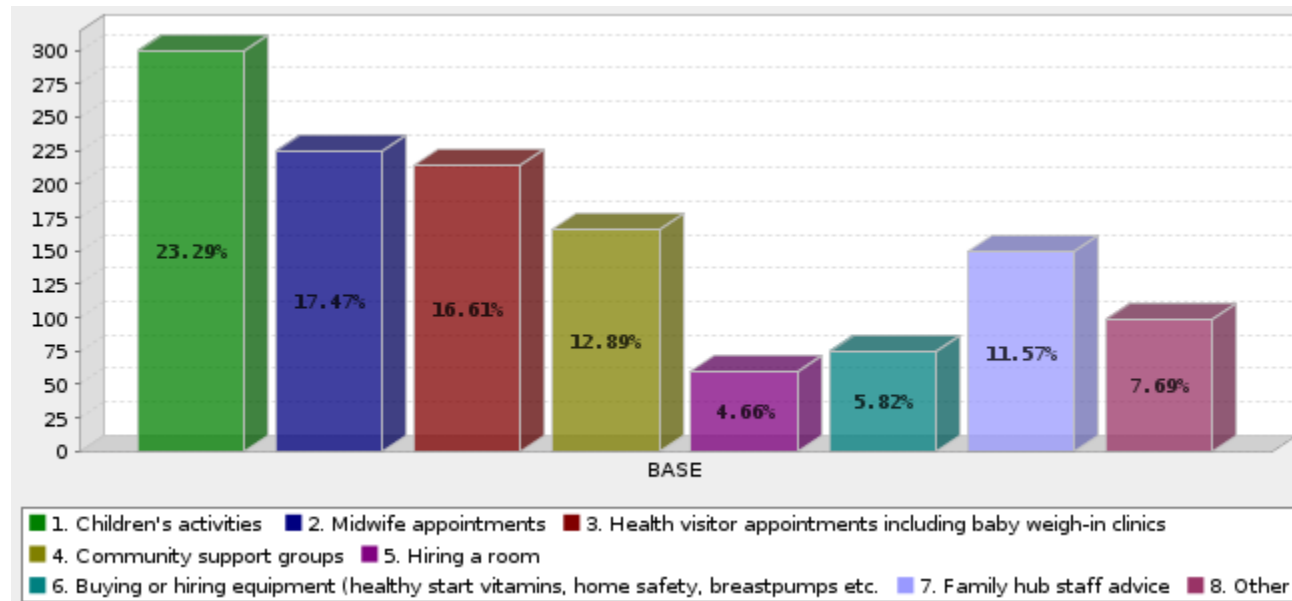
8.	Reynolds	82	8.37%
9.	Riverside	107	10.92%
10.	Scartho	100	10.20%
11.	West Marsh	40	4.08%
	Total	980	100%
<b>Mean : 5.959</b> <b>Confidence Interval @ 95% : [5.781 - 6.138]</b> <b>Standard Deviation : 2.848</b> <b>Standard Error : 0.091</b>			

## Q2. How often did you use the Family Hub?



	Answer	Count	Percent
1.	Never	70	13.81%
2.	Less than once a week	135	26.63%
3.	Once a week	140	27.61%
4.	More than once a week	162	31.95%
	Total	507	100%
Mean : <b>2.777</b> Confidence Interval @ 95% : <b>[2.686 - 2.868]</b> Standard Deviation : <b>1.044</b> Standard Error : <b>0.046</b>			

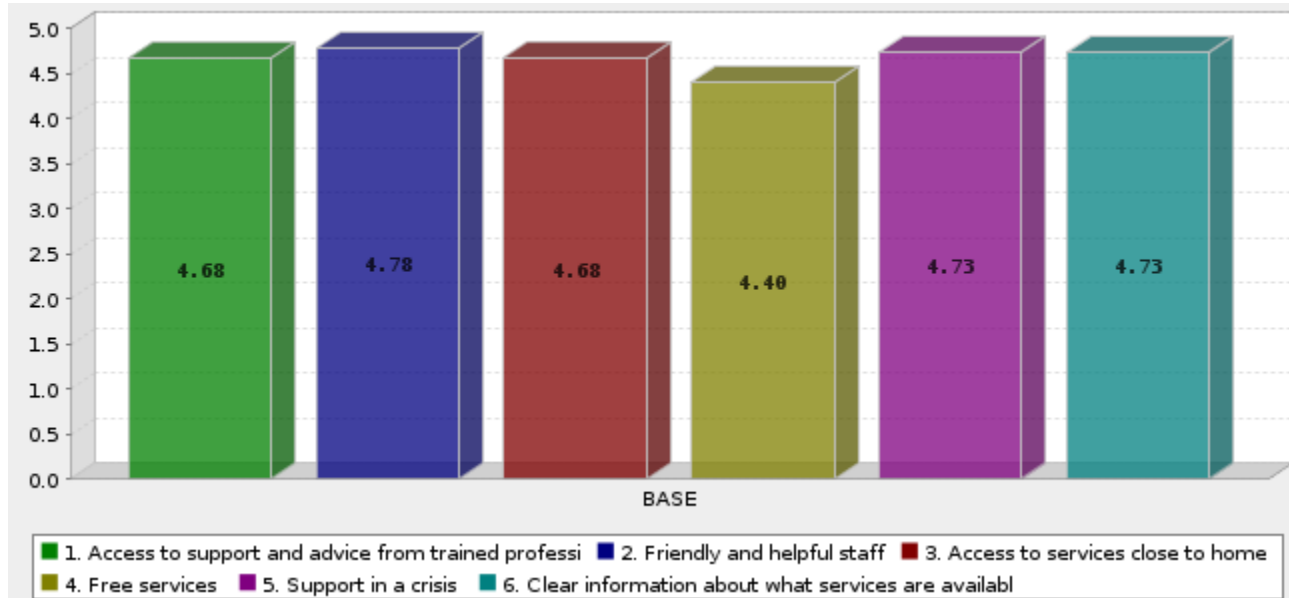
## Q6. What did you use the Family Hub for?



	Answer	Count	Percent
1.	Children's activities	300	23.29%
2.	Midwife appointments	225	17.47%
3.	Health visitor appointments including baby weigh-in clinics	214	16.61%
4.	Community support groups	166	12.89%
5.	Hiring a room	60	4.66%
6.	Buying or hiring equipment (healthy start vitamins, home safety, breastpumps etc.)	75	5.82%
7.	Family hub staff advice	149	11.57%

8.	Other	99	7.69%
	Total	1288	100%
Mean : <b>3.603</b> Confidence Interval @ 95% : <b>[3.477 - 3.730]</b> Standard Deviation : <b>2.315</b> Standard Error : <b>0.065</b>			

## Q19. How important are the following to you when thinking about services for you and your family?



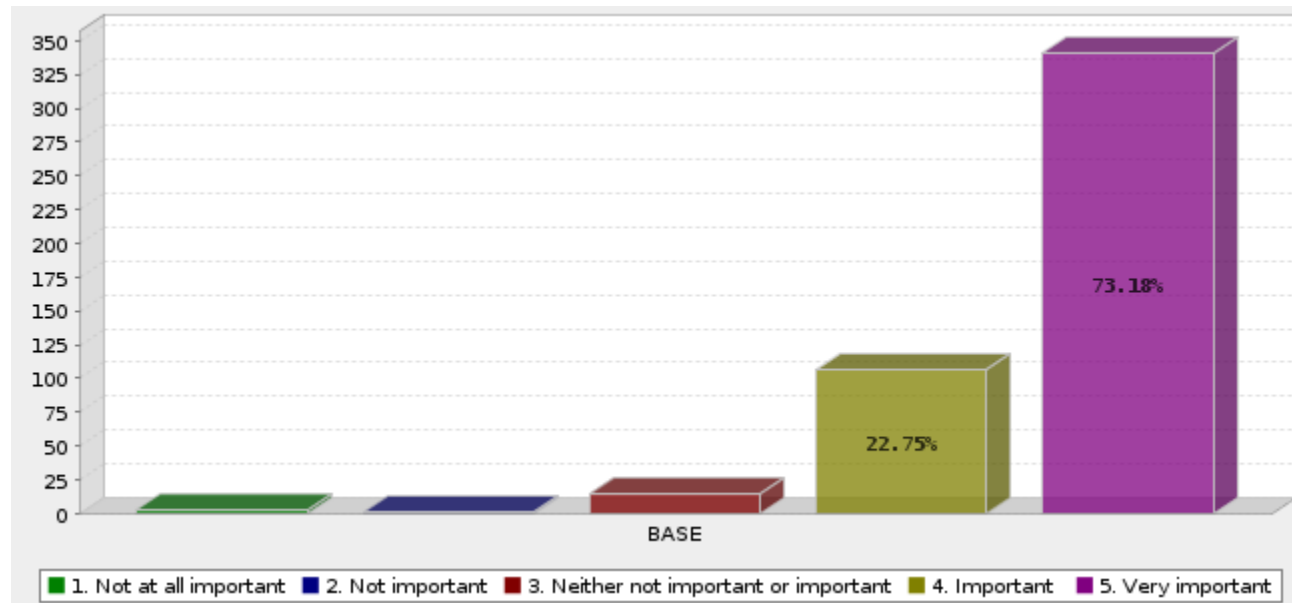
Q19. Overall Matrix Scorecard : How important are the following to you when thinking about services for you and your family?

Question	Count	Score	
1. Access to support and advice from trained professionals	466	4.676	
2. Friendly and helpful staff	460	4.778	
3. Access to services close to home	460	4.680	
4. Free services	461	4.399	



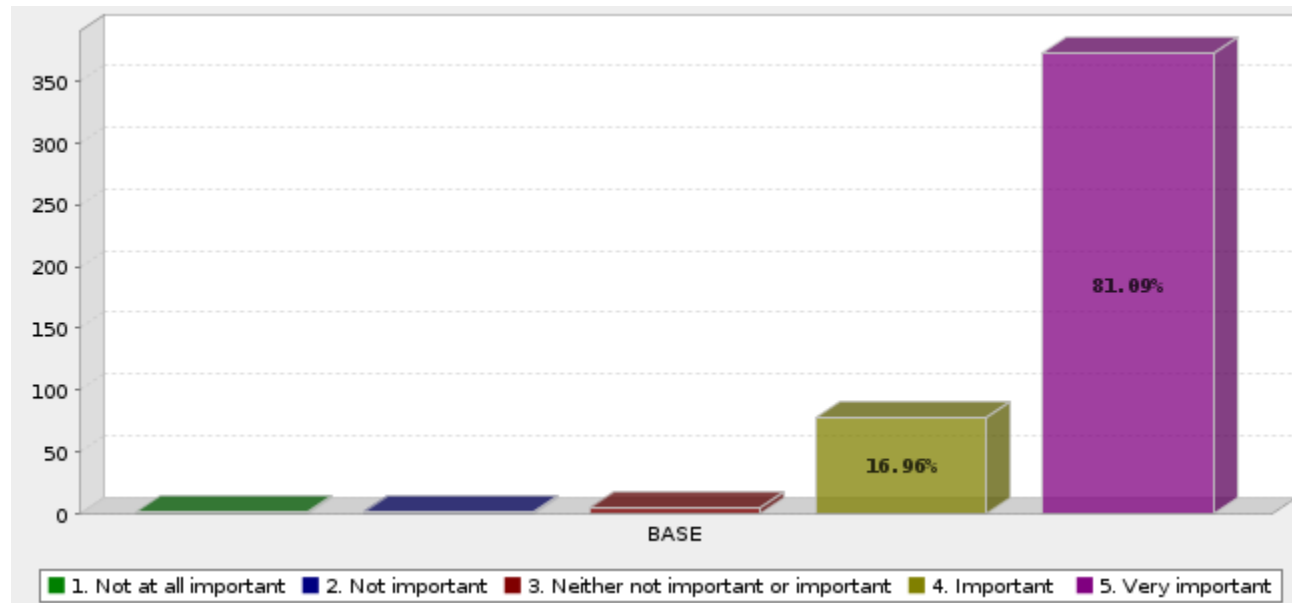
5.	Support in a crisis	461	4.731	
6.	Clear information about what services are available	462	4.729	
		Average	<b>4.666</b>	

## Q19. Access to support and advice from trained professionals



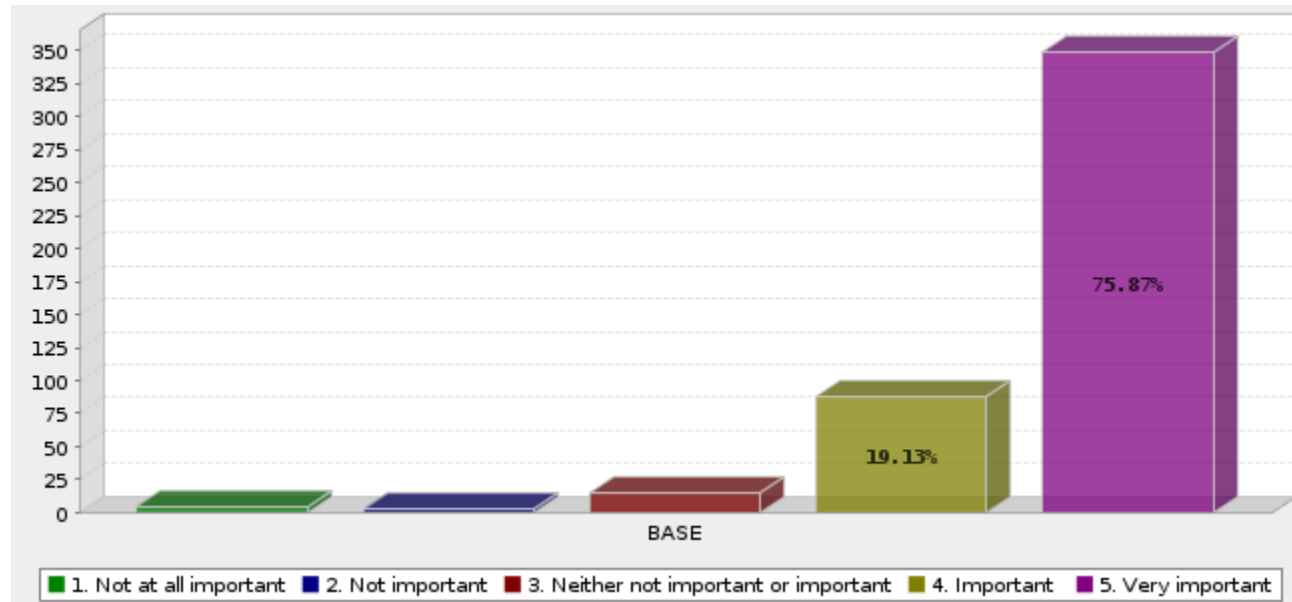
	Answer	Count	Percent
	1. Not at all important	3	0.64%
	2. Not important	1	0.21%
	3. Neither not important or important	15	3.22%
	4. Important	106	22.75%
	5. Very important	341	73.18%
	Total	466	100%
Mean : <b>4.676</b> Confidence Interval @ 95% : <b>[4.620 - 4.732]</b> Standard Deviation : <b>0.612</b> Standard Error : <b>0.028</b>			

## Q19. Friendly and helpful staff



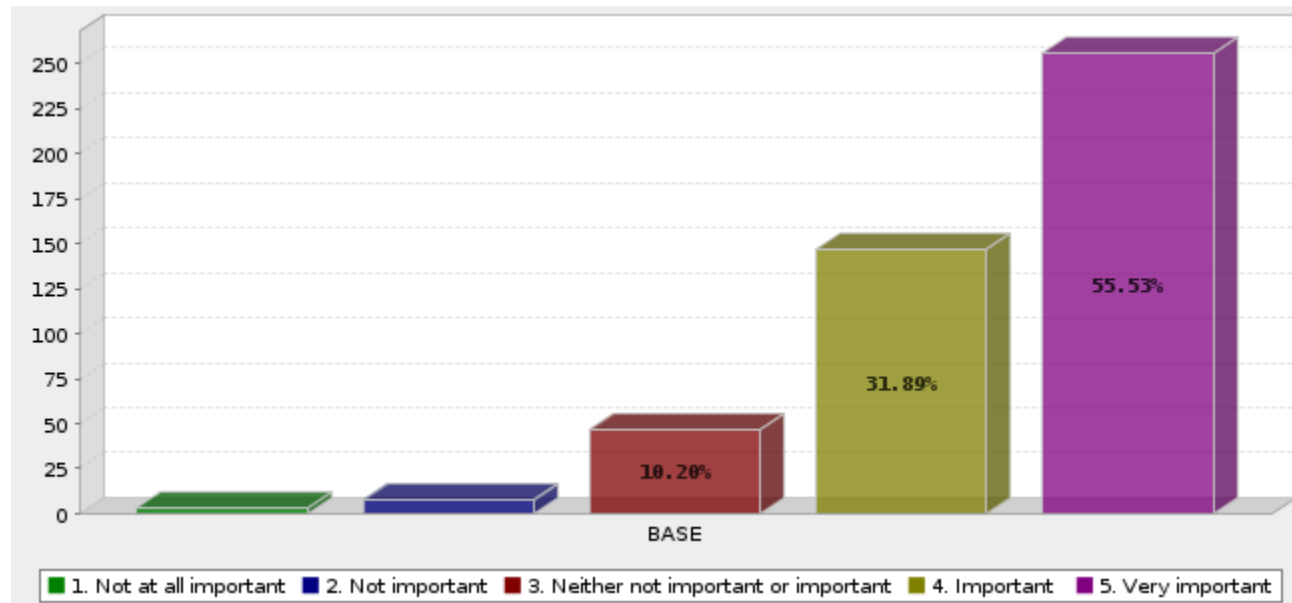
	Answer	Count	Percent
	1. Not at all important	2	0.43%
	2. Not important	2	0.43%
	3. Neither not important or important	5	1.09%
	4. Important	78	16.96%
	5. Very important	373	81.09%
	Total	460	100%
Mean : <b>4.778</b> Confidence Interval @ 95% : <b>[4.730 - 4.826]</b> Standard Deviation : <b>0.523</b> Standard Error : <b>0.024</b>			

## Q19. Access to services close to home



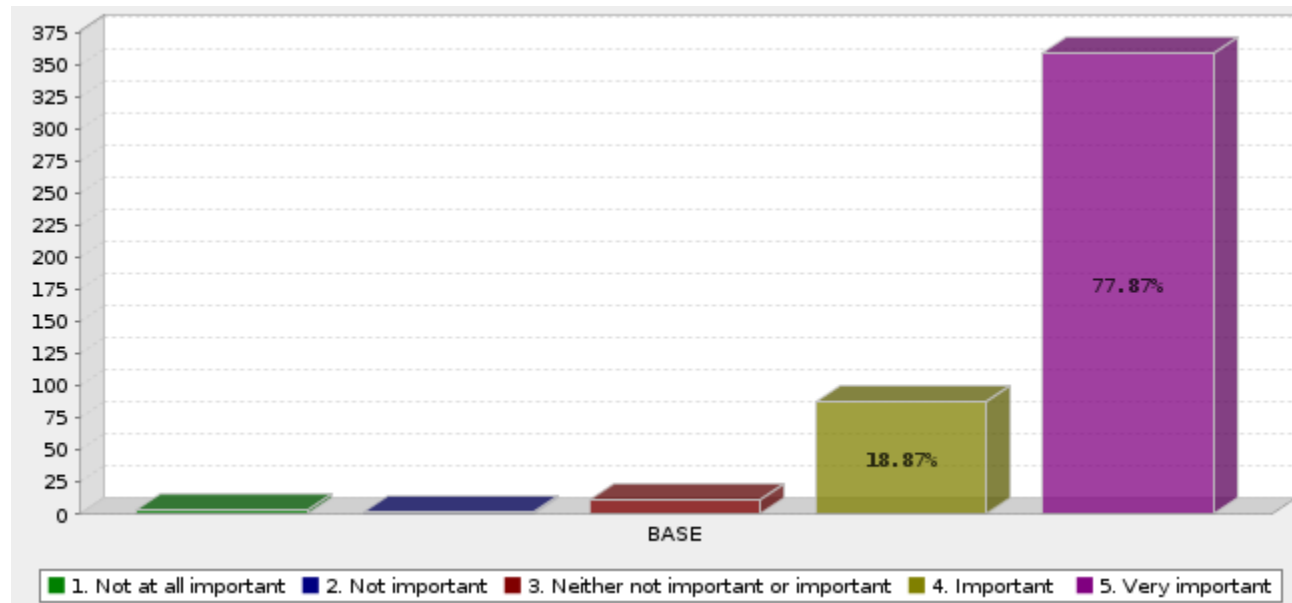
	Answer	Count	Percent
	1. Not at all important	5	1.09%
	2. Not important	3	0.65%
	3. Neither not important or important	15	3.26%
	4. Important	88	19.13%
	5. Very important	349	75.87%
	Total	460	100%
Mean : <b>4.680</b> Confidence Interval @ 95% : <b>[4.619 - 4.742]</b> Standard Deviation : <b>0.673</b> Standard Error : <b>0.031</b>			

## Q19. Free services



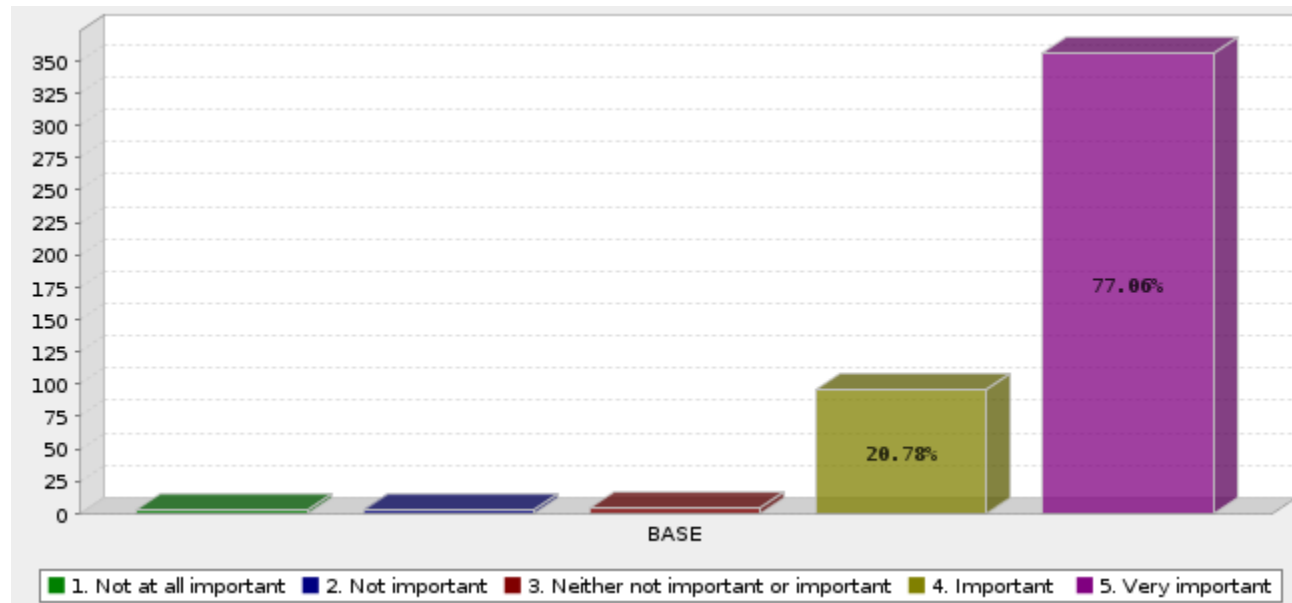
	Answer	Count	Percent
	1. Not at all important	3	0.65%
	2. Not important	8	1.74%
	3. Neither not important or important	47	10.20%
	4. Important	147	31.89%
	5. Very important	256	55.53%
	Total	461	100%
Mean : <b>4.399</b> Confidence Interval @ 95% : <b>[4.327 - 4.471]</b> Standard Deviation : <b>0.792</b> Standard Error : <b>0.037</b>			

## Q19. Support in a crisis



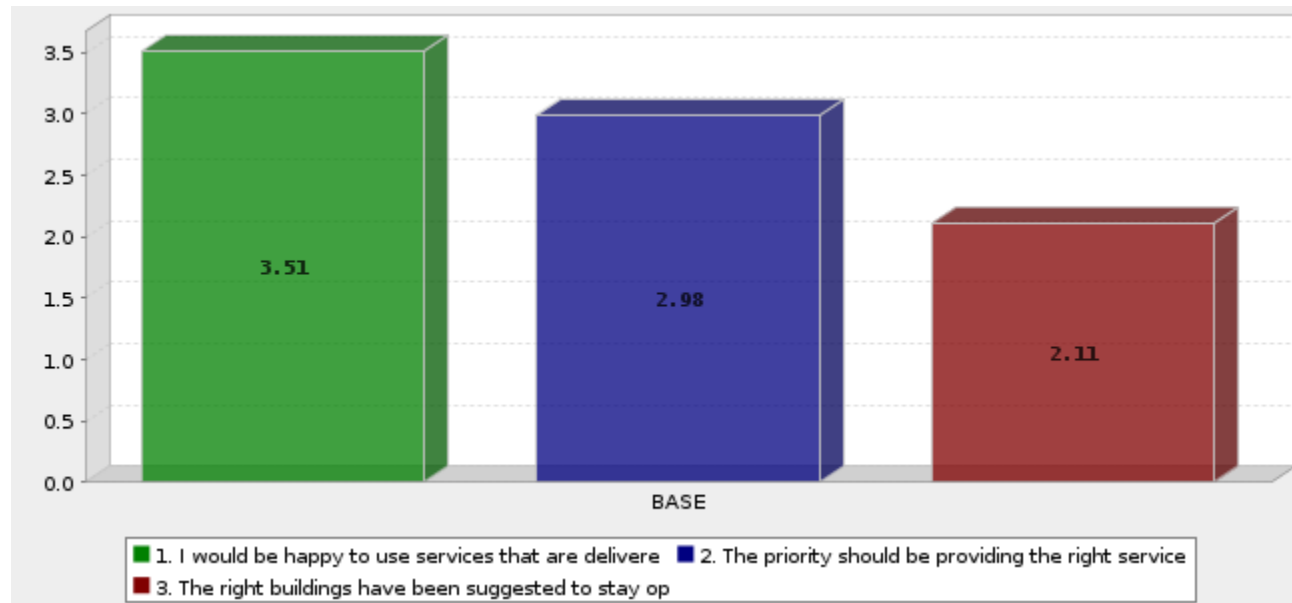
	Answer	Count	Percent
	1. Not at all important	3	0.65%
	2. Not important	1	0.22%
	3. Neither not important or important	11	2.39%
	4. Important	87	18.87%
	5. Very important	359	77.87%
	Total	461	100%
Mean : <b>4.731</b> Confidence Interval @ 95% : <b>[4.678 - 4.784]</b> Standard Deviation : <b>0.580</b> Standard Error : <b>0.027</b>			

## Q19. Clear information about what services are available



	Answer	Count	Percent
	1. Not at all important	3	0.65%
	2. Not important	3	0.65%
	3. Neither not important or important	4	0.87%
	4. Important	96	20.78%
	5. Very important	356	77.06%
	Total	462	100%
Mean : <b>4.729</b> Confidence Interval @ 95% : <b>[4.677 - 4.782]</b> Standard Deviation : <b>0.576</b> Standard Error : <b>0.027</b>			

## Q15. To what extent do you agree or disagree that ...



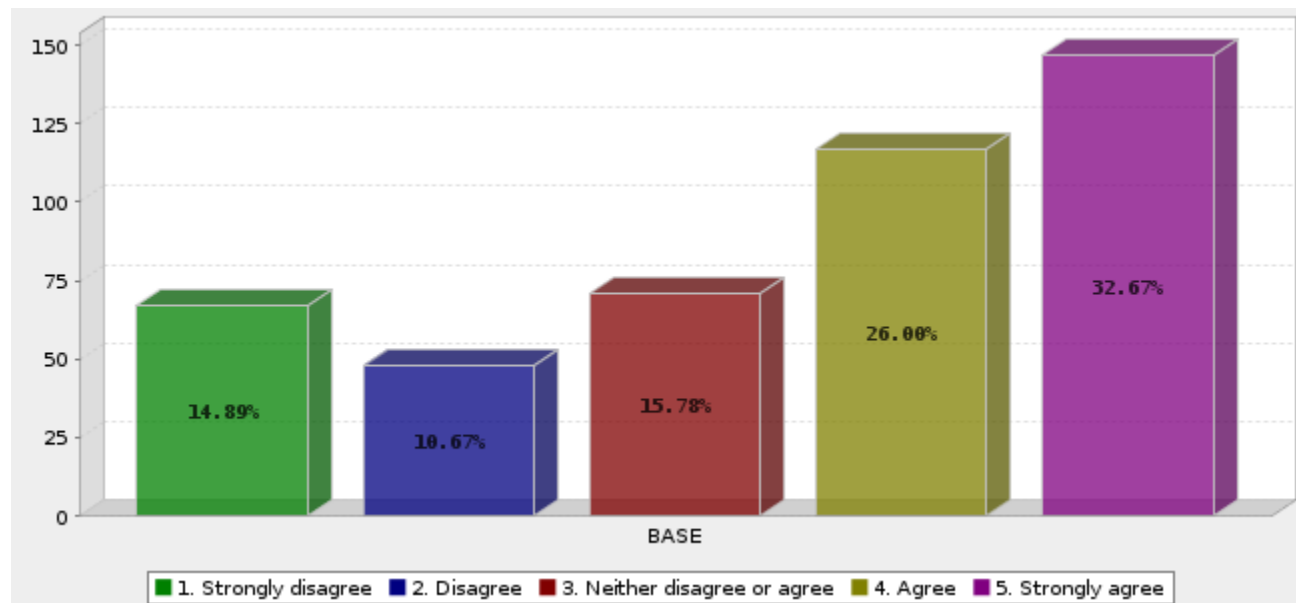
### Q15. Overall Matrix Scorecard : To what extent do you agree or disagree that ...

	Question	Count	Score	
1.	I would be happy to use services that are delivered by community or voluntary sector organisations in my local area	450	3.509	
2.	The priority should be providing the right services, not keeping buildings open if they are not used often	446	2.984	
3.	The right buildings have been suggested to stay open	445	2.115	



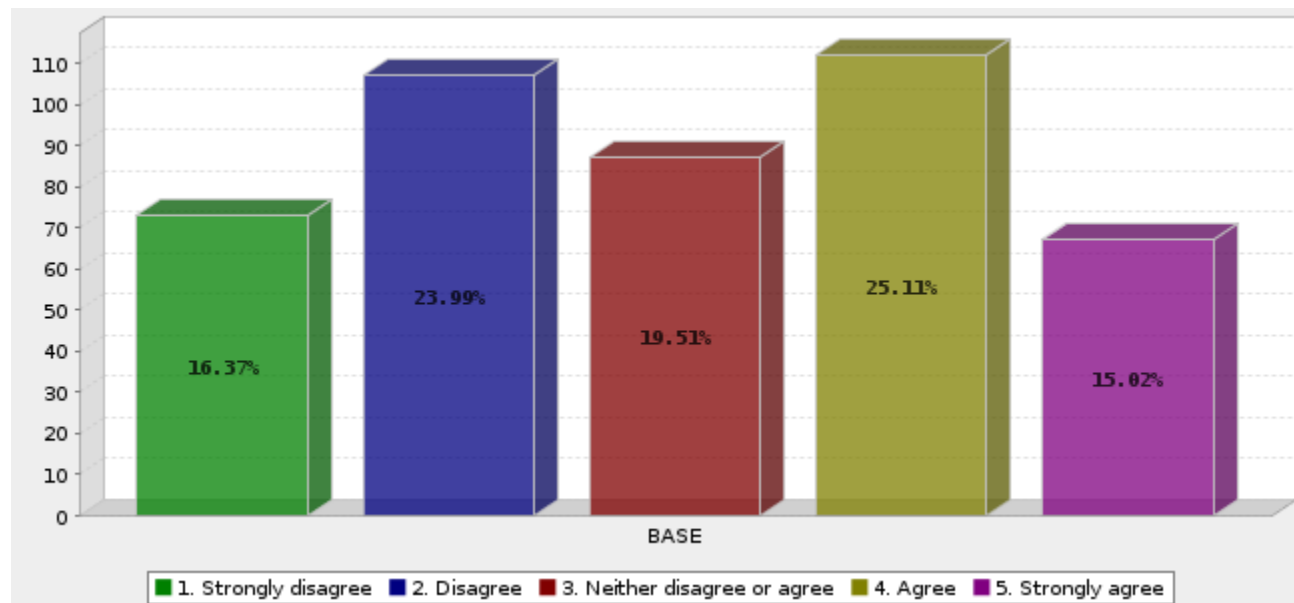
Average	2.869	

**Q15. I would be happy to use services that are delivered by community or voluntary sector organisations in my local area**



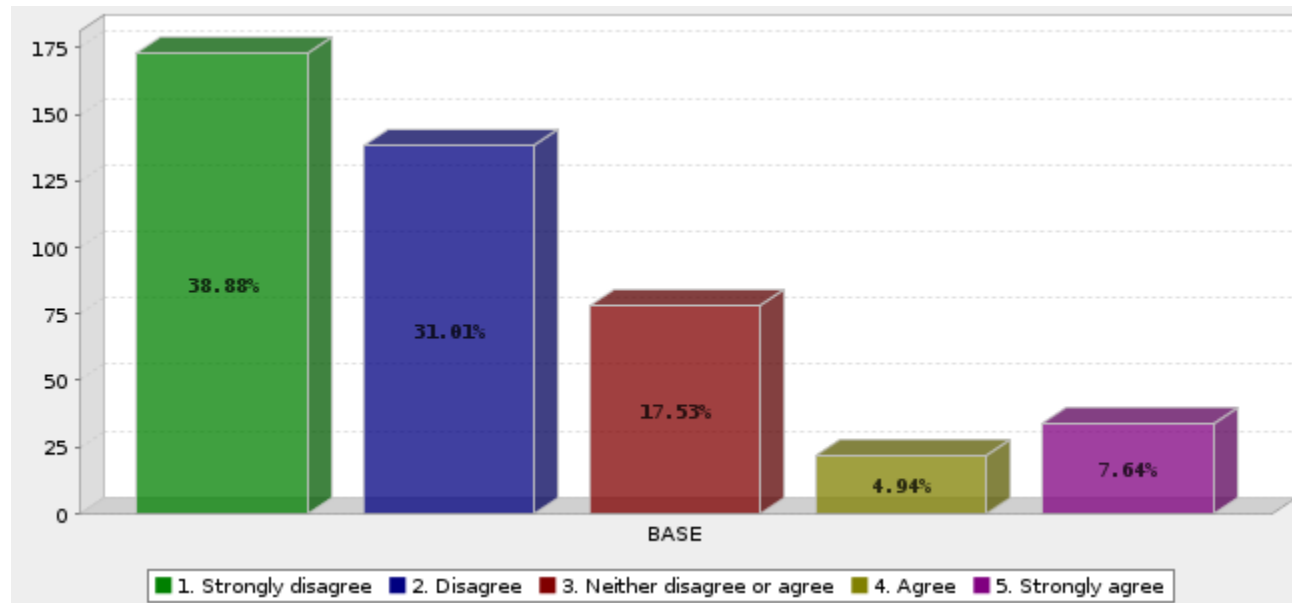
	Answer	Count	Percent
	1. Strongly disagree	67	14.89%
	2. Disagree	48	10.67%
	3. Neither disagree or agree	71	15.78%
	4. Agree	117	26.00%
	5. Strongly agree	147	32.67%
	Total	450	100%
Mean : <b>3.509</b> Confidence Interval @ 95% : <b>[3.378 - 3.640]</b> Standard Deviation : <b>1.419</b> Standard Error : <b>0.067</b>			

**Q15. The priority should be providing the right services, not keeping buildings open if they are not used often**



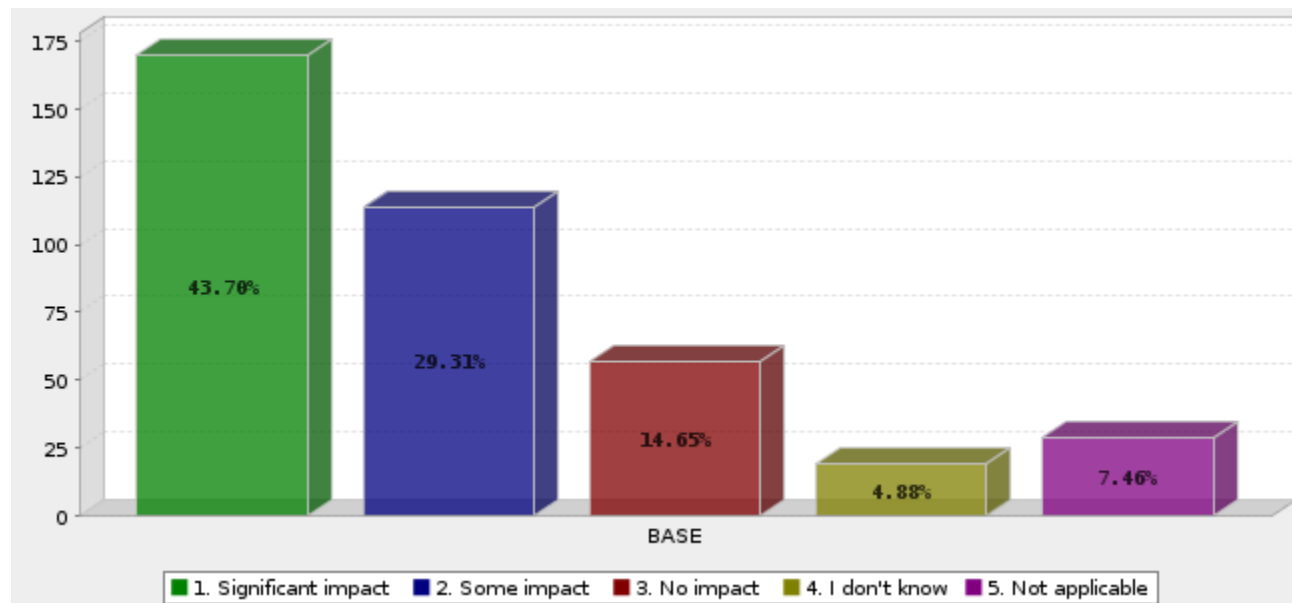
	Answer	Count	Percent
	1. Strongly disagree	73	16.37%
	2. Disagree	107	23.99%
	3. Neither disagree or agree	87	19.51%
	4. Agree	112	25.11%
	5. Strongly agree	67	15.02%
	Total	446	100%
Mean : <b>2.984</b> Confidence Interval @ 95% : <b>[2.862 - 3.107]</b> Standard Deviation : <b>1.323</b> Standard Error : <b>0.063</b>			

## Q15. The right buildings have been suggested to stay open



	Answer	Count	Percent
1.	Strongly disagree	173	38.88%
2.	Disagree	138	31.01%
3.	Neither disagree or agree	78	17.53%
4.	Agree	22	4.94%
5.	Strongly agree	34	7.64%
	Total	445	100%
Mean : <b>2.115</b> Confidence Interval @ 95% : <b>[2.003 - 2.226]</b> Standard Deviation : <b>1.200</b> Standard Error : <b>0.057</b>			

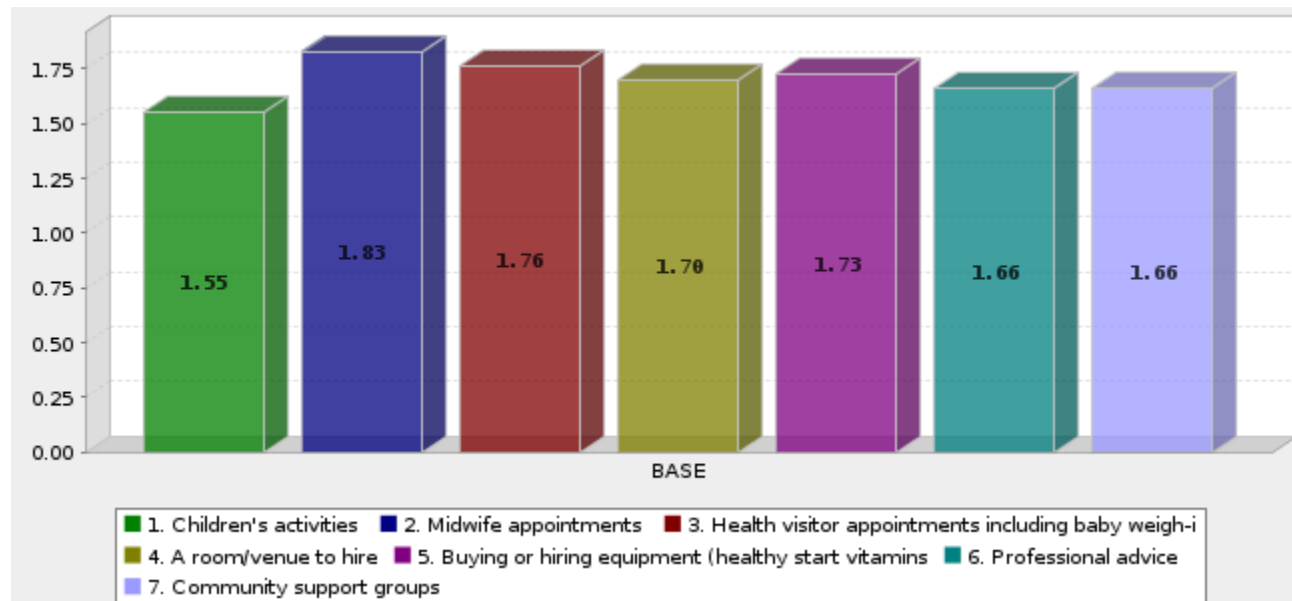
**Q19. Before any final decisions are made we need to understand how the closure of a Family Hub building will affect families. How much of an impact would the closure of the suggested Family Hub buildings have on you and your family?**



	Answer	Count	Percent
1.	Significant impact	170	43.70%
2.	Some impact	114	29.31%
3.	No impact	57	14.65%
4.	I don't know	19	4.88%

5.	Not applicable	29	7.46%
	Total	389	100%
Mean : <b>2.031</b> Confidence Interval @ 95% : <b>[1.911 - 2.151]</b> Standard Deviation : <b>1.205</b> Standard Error : <b>0.061</b>			

**Q13. Family Hubs have been around for some time and many parts of life, and the families we support, have changed in the last two decades. The Covid-19 pandemic has also made lasting changes. We need to make sure families can access the support they need whilst thinking about how it can be delivered in a different way. What would you and your family like or need to access whilst your children are growing up?**



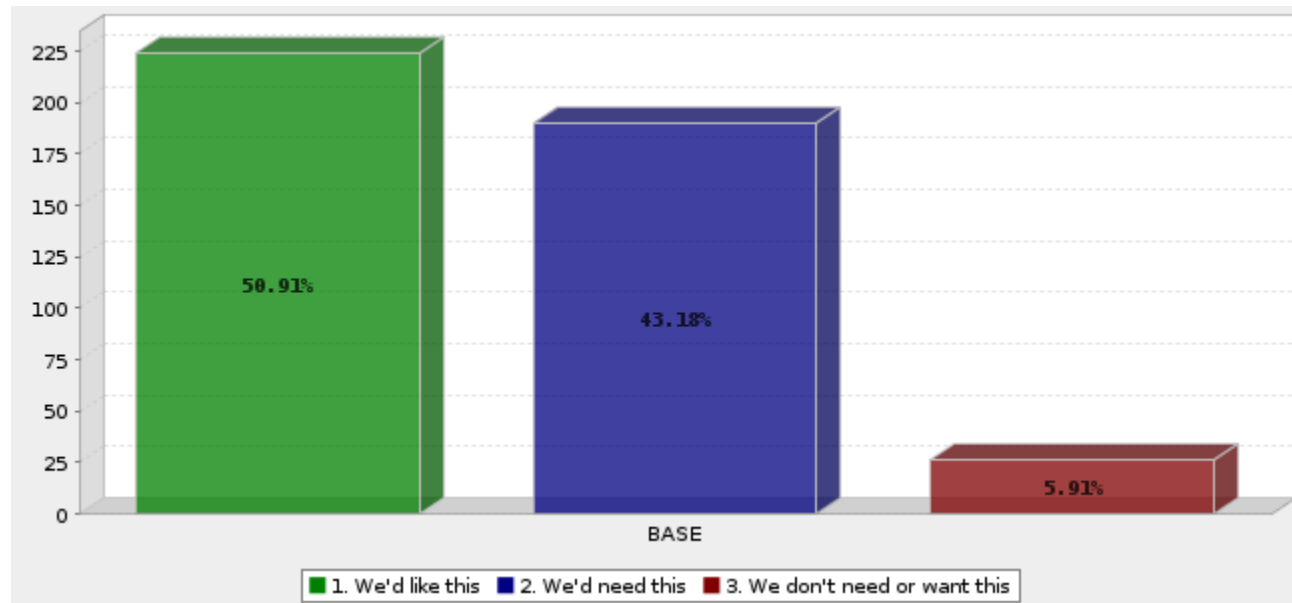
Q13. Overall Matrix Scorecard : Family Hubs have been around for some time and many parts of life, and the families we support, have changed in the last two decades. The Covid-19 pandemic has also made lasting changes. We need to make sure

families can access the support they need whilst thinking about how it can be delivered in a different way. What would you and your family like or need to access whilst your children are growing up?

	Question	Count	Score	
1.	Children's activities	440	1.550	
2.	Midwife appointments	377	1.830	
3.	Health visitor appointments including baby weigh-in clinics	391	1.762	
4.	A room/venue to hire	367	1.698	
5.	Buying or hiring equipment (healthy start vitamins, home safety, breastpumps etc.)	372	1.726	
6.	Professional advice	405	1.657	
7.	Community support groups	404	1.658	
Average			<b>1.697</b>	

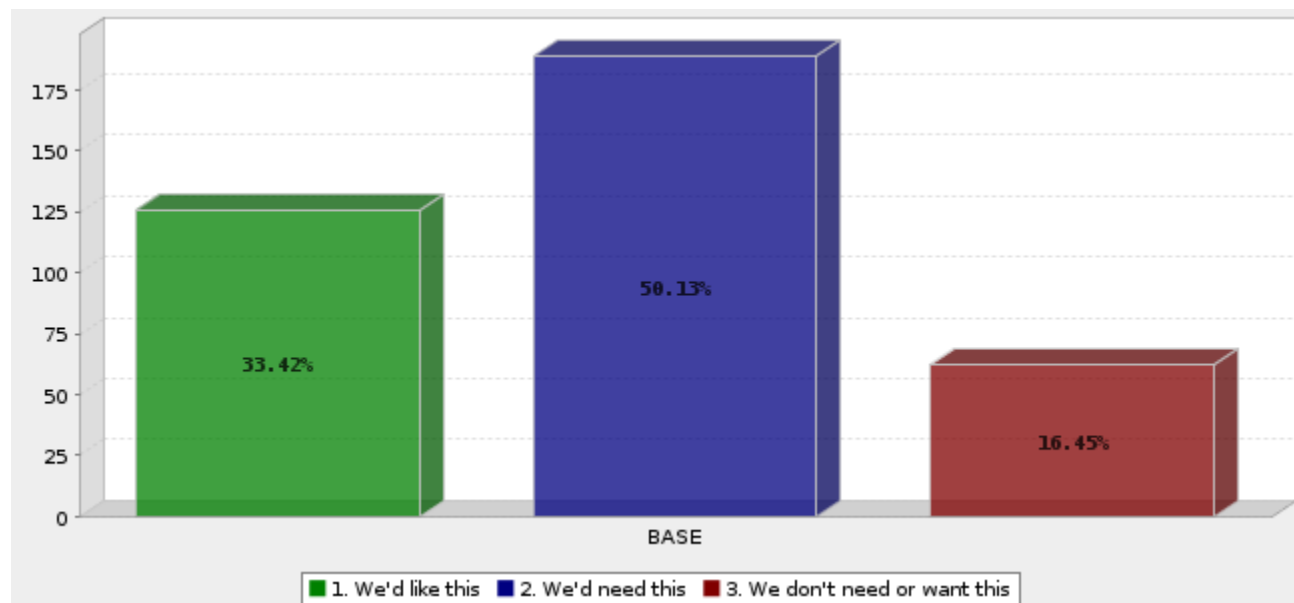


## Q13. Children's activities



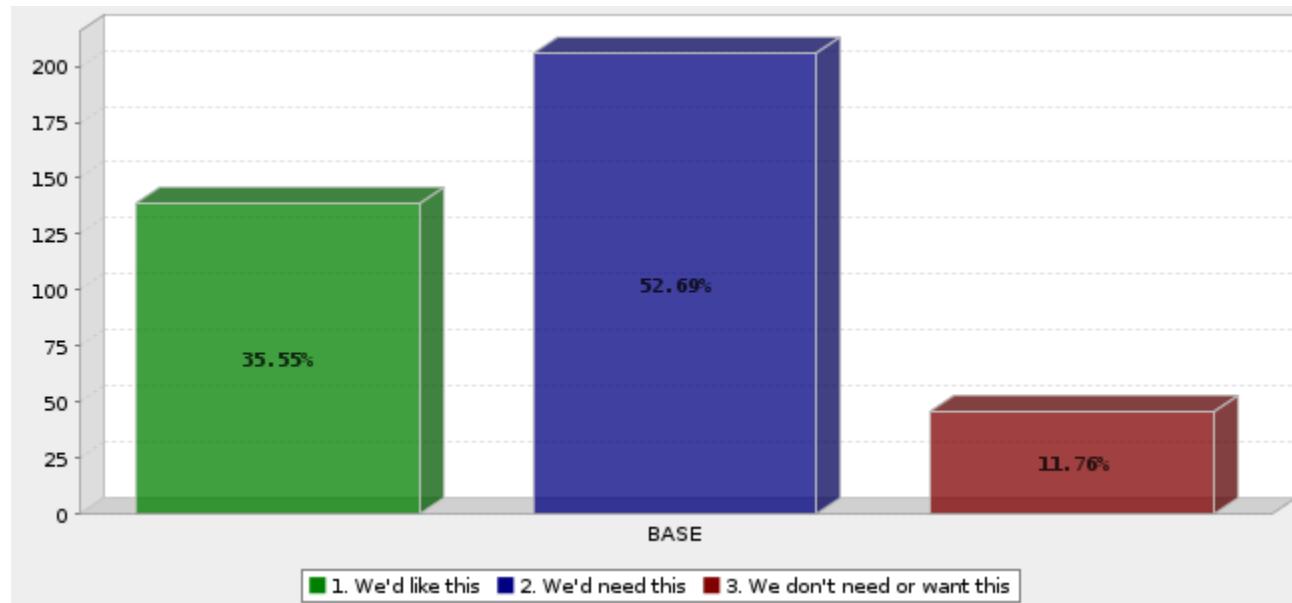
	Answer	Count	Percent
1.	We'd like this	224	50.91%
2.	We'd need this	190	43.18%
3.	We don't need or want this	26	5.91%
	Total	440	100%
Mean : <b>1.550</b> Confidence Interval @ 95% : <b>[1.493 - 1.607]</b> Standard Deviation : <b>0.605</b> Standard Error : <b>0.029</b>			

## Q13. Midwife appointments



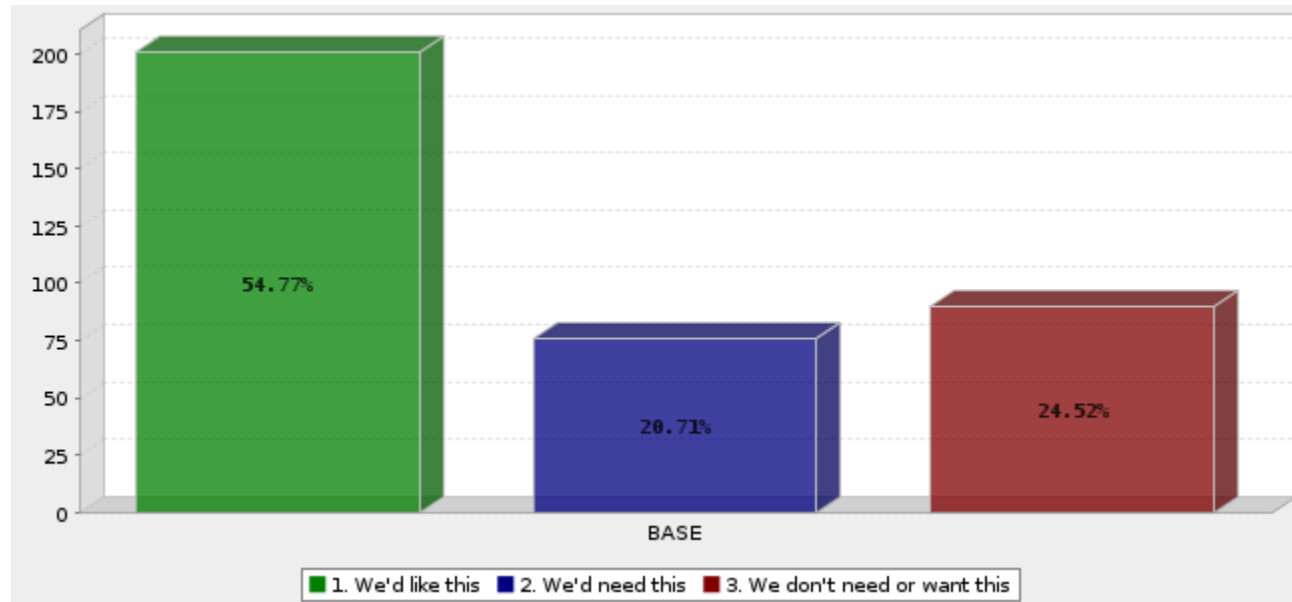
	Answer	Count	Percent
1.	We'd like this	126	33.42%
2.	We'd need this	189	50.13%
3.	We don't need or want this	62	16.45%
	Total	377	100%
Mean : <b>1.830</b> Confidence Interval @ 95% : <b>[1.761 - 1.900]</b> Standard Deviation : <b>0.686</b> Standard Error : <b>0.035</b>			

### Q13. Health visitor appointments including baby weigh-in clinics



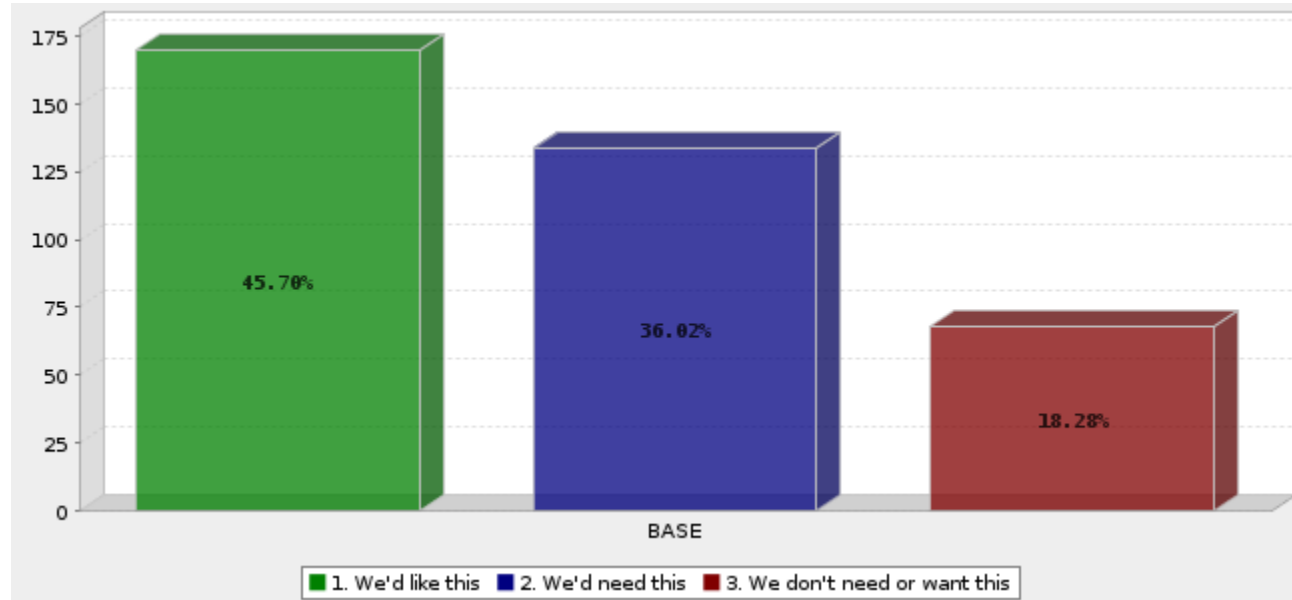
	Answer	Count	Percent
1.	We'd like this	139	35.55%
2.	We'd need this	206	52.69%
3.	We don't need or want this	46	11.76%
	Total	391	100%
Mean : 1.762 Confidence Interval @ 95% : [1.698 - 1.826] Standard Deviation : 0.646 Standard Error : 0.033			

### Q13. A room/venue to hire



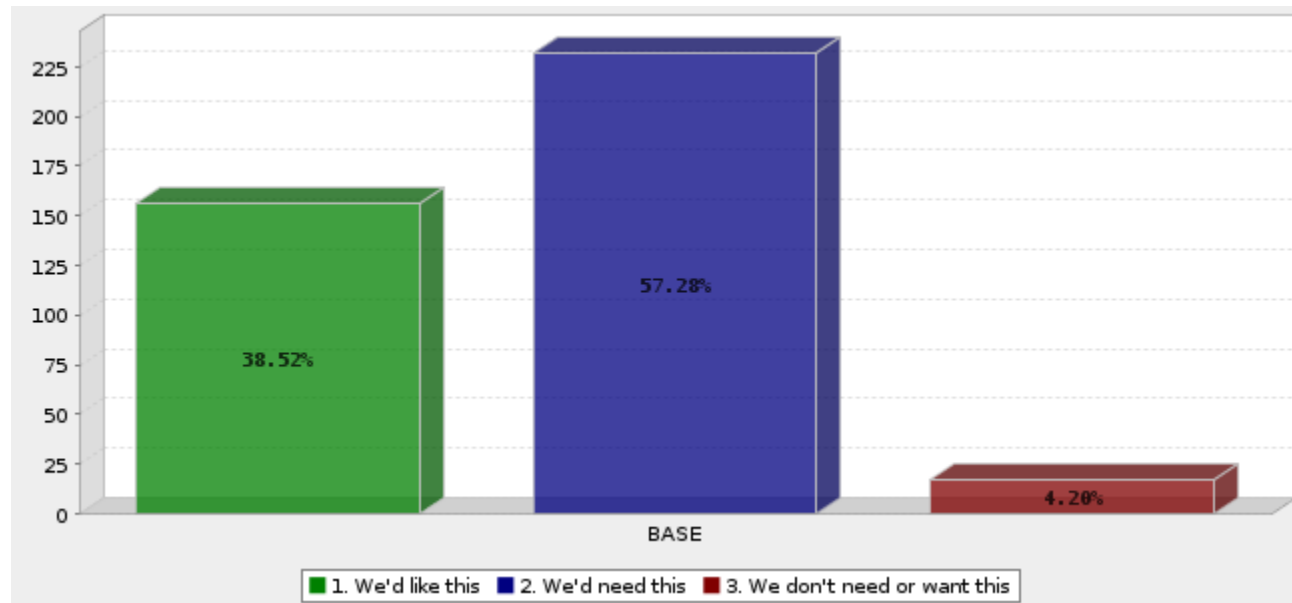
	Answer	Count	Percent
1.	We'd like this	201	54.77%
2.	We'd need this	76	20.71%
3.	We don't need or want this	90	24.52%
	Total	367	100%
Mean : <b>1.698</b> Confidence Interval @ 95% : <b>[1.612 - 1.783]</b> Standard Deviation : <b>0.839</b> Standard Error : <b>0.044</b>			

### Q13. Buying or hiring equipment (healthy start vitamins, home safety, breastpumps etc.)



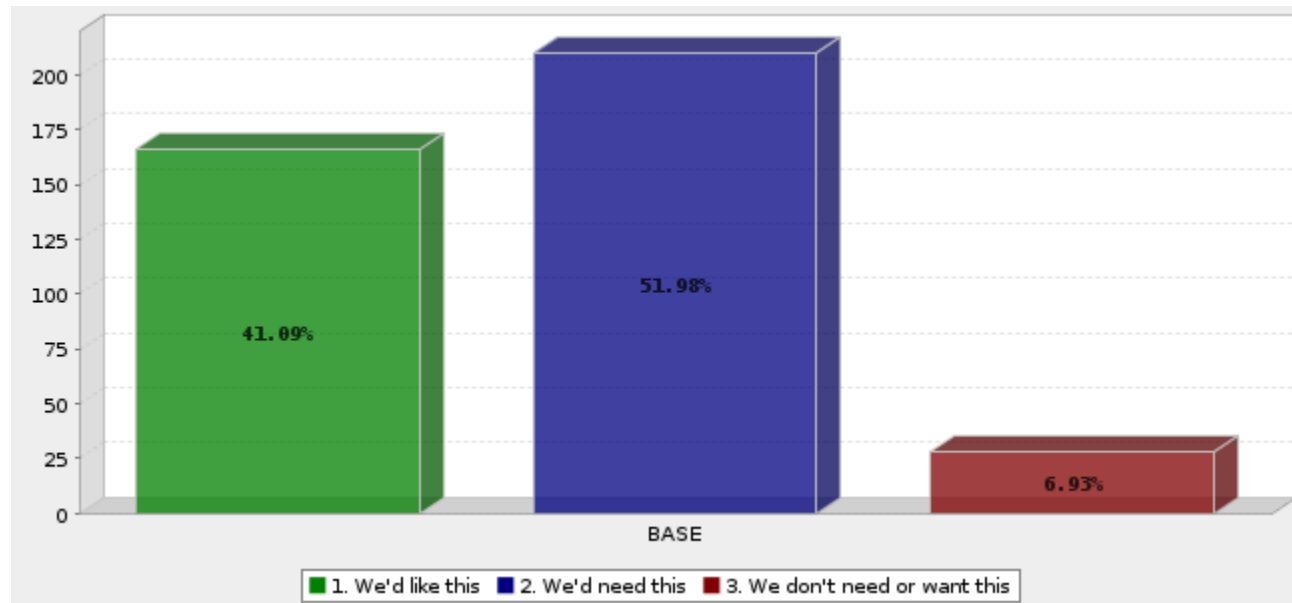
	Answer	Count	Percent
1.	We'd like this	170	45.70%
2.	We'd need this	134	36.02%
3.	We don't need or want this	68	18.28%
	Total	372	100%
Mean : <b>1.726</b> Confidence Interval @ 95% : <b>[1.649 - 1.802]</b> Standard Deviation : <b>0.752</b> Standard Error : <b>0.039</b>			

## Q13. Professional advice



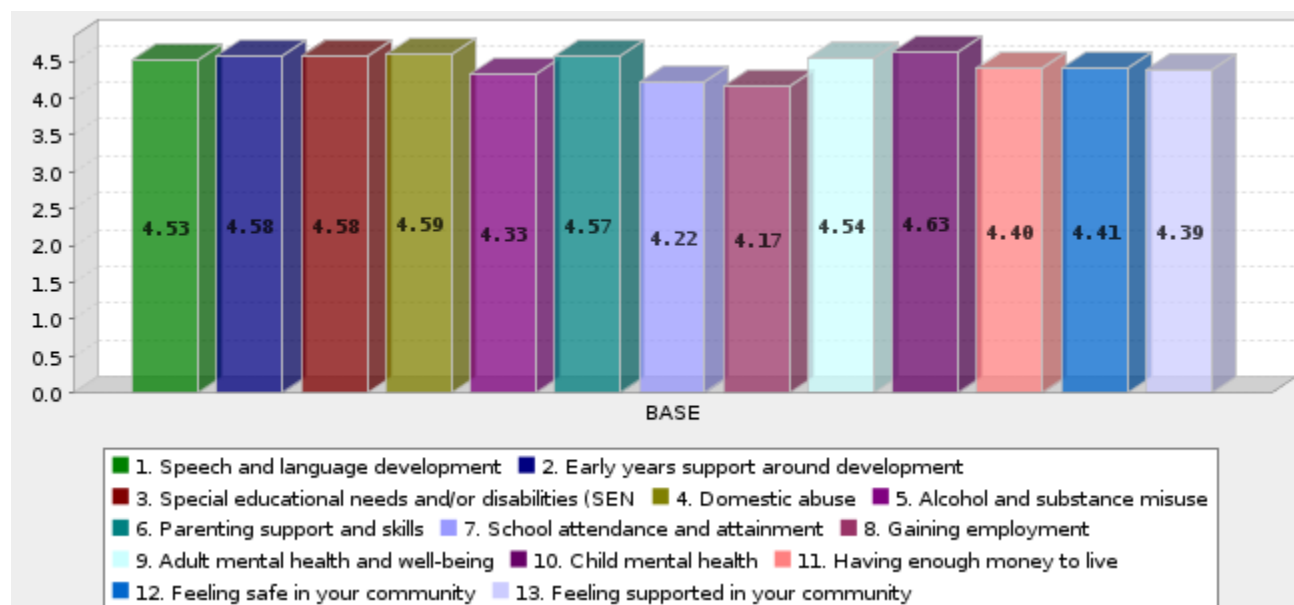
	Answer	Count	Percent
1.	We'd like this	156	38.52%
2.	We'd need this	232	57.28%
3.	We don't need or want this	17	4.20%
	Total	405	100%
Mean : <b>1.657</b> Confidence Interval @ 95% : <b>[1.603 - 1.711]</b> Standard Deviation : <b>0.557</b> Standard Error : <b>0.028</b>			

## Q13. Community support groups



	Answer	Count	Percent
1.	We'd like this	166	41.09%
2.	We'd need this	210	51.98%
3.	We don't need or want this	28	6.93%
	Total	404	100%
Mean : <b>1.658</b> Confidence Interval @ 95% : <b>[1.600 - 1.717]</b> Standard Deviation : <b>0.604</b> Standard Error : <b>0.030</b>			

**Q15-C16. Information gathered so far from families, partner organisations and research shows that the following list of issues are important to families and communities and need early support. To what extent do you agree or disagree that these issues need early support ...**



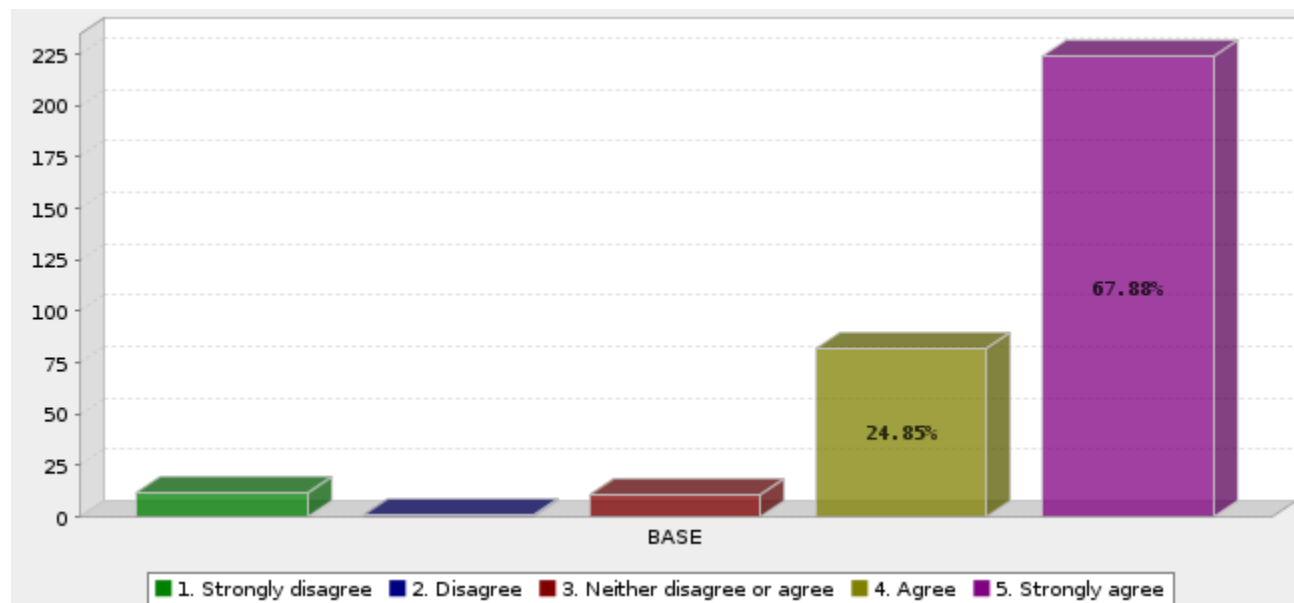
Q15-C16. Overall Matrix Scorecard : Information gathered so far from families, partner organisations and research shows that the following list of issues are important to families and communities and need early support. To what extent do you agree or disagree that these issues need early support ...

Question	Count	Score
1. Speech and language development	330	4.530



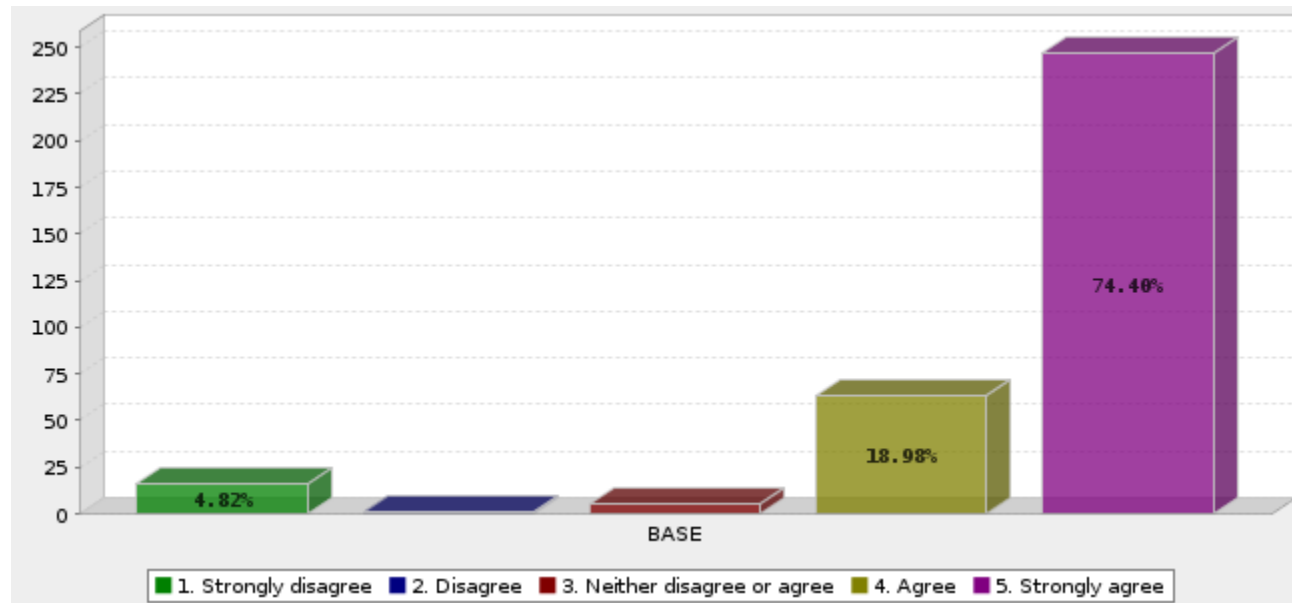
2.	Early years support around development	332	4.578	
3.	Special educational needs and/or disabilities (SEND)	334	4.584	
4.	Domestic abuse	331	4.589	
5.	Alcohol and substance misuse	333	4.327	
6.	Parenting support and skills	330	4.573	
7.	School attendance and attainment	332	4.220	
8.	Gaining employment	333	4.168	
9.	Adult mental health and well-being	332	4.542	
10.	Child mental health	335	4.627	
11.	Having enough money to live	335	4.400	
12.	Feeling safe in your community	334	4.410	
13.	Feeling supported in your community	330	4.394	
Average			<b>4.457</b>	

## Q15-C16. Speech and language development



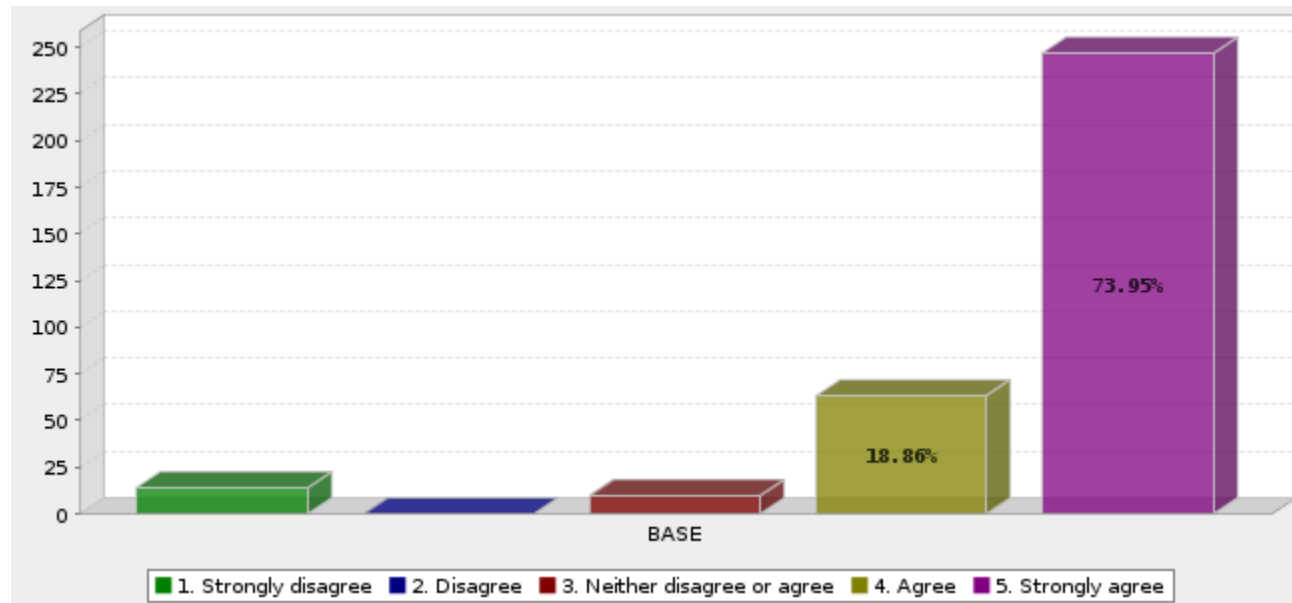
	Answer	Count	Percent
	1. Strongly disagree	12	3.64%
	2. Disagree	1	0.30%
	3. Neither disagree or agree	11	3.33%
	4. Agree	82	24.85%
	5. Strongly agree	224	67.88%
	Total	330	100%
Mean : <b>4.530</b> Confidence Interval @ 95% : <b>[4.435 - 4.625]</b> Standard Deviation : <b>0.879</b> Standard Error : <b>0.048</b>			

## Q15-C16. Early years support around development



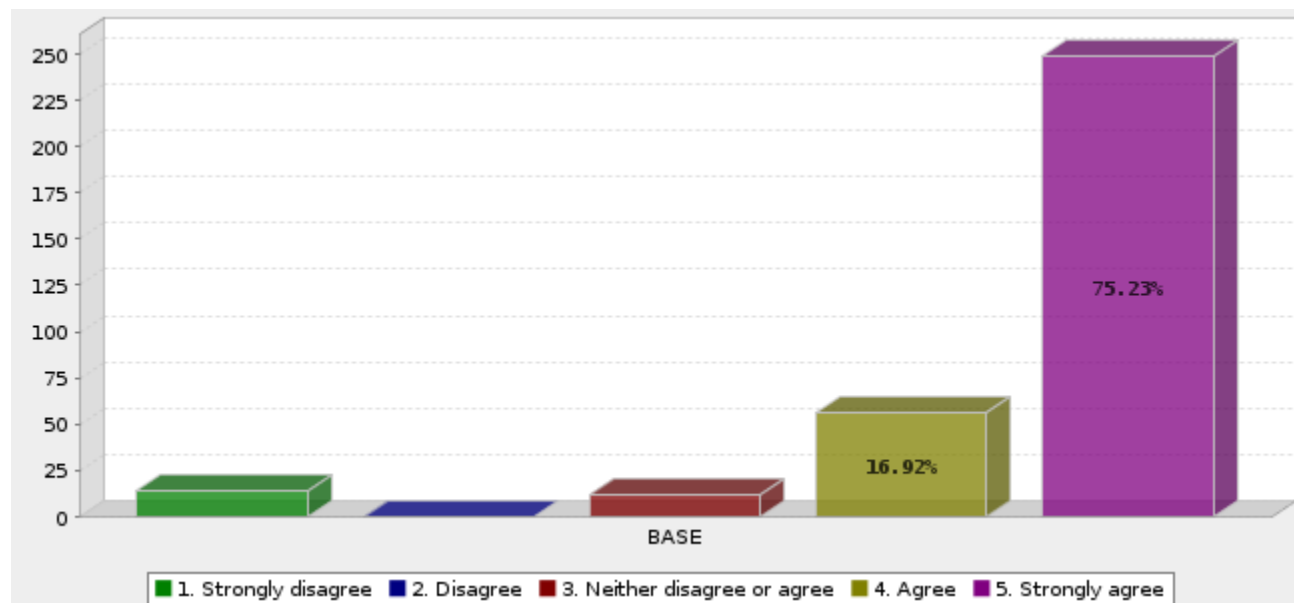
	Answer	Count	Percent
	1. Strongly disagree	16	4.82%
	2. Disagree	1	0.30%
	3. Neither disagree or agree	5	1.51%
	4. Agree	63	18.98%
	5. Strongly agree	247	74.40%
	Total	332	100%
Mean : <b>4.578</b> Confidence Interval @ 95% : <b>[4.478 - 4.679]</b> Standard Deviation : <b>0.934</b> Standard Error : <b>0.051</b>			

## Q15-C16. Special educational needs and/or disabilities (SEND)



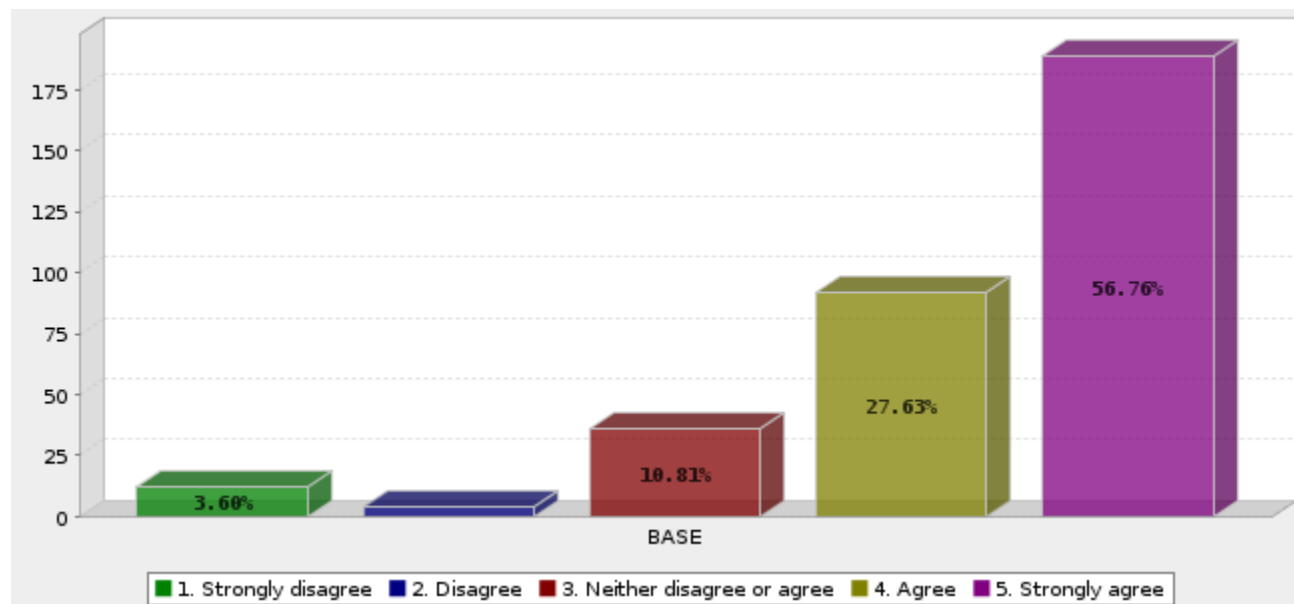
	Answer	Count	Percent
1.	Strongly disagree	14	4.19%
2.	Disagree	0	0.00%
3.	Neither disagree or agree	10	2.99%
4.	Agree	63	18.86%
5.	Strongly agree	247	73.95%
	Total	334	100%
Mean : <b>4.584</b> Confidence Interval @ 95% : <b>[4.487 - 4.680]</b> Standard Deviation : <b>0.899</b> Standard Error : <b>0.049</b>			

## Q15-C16. Domestic abuse



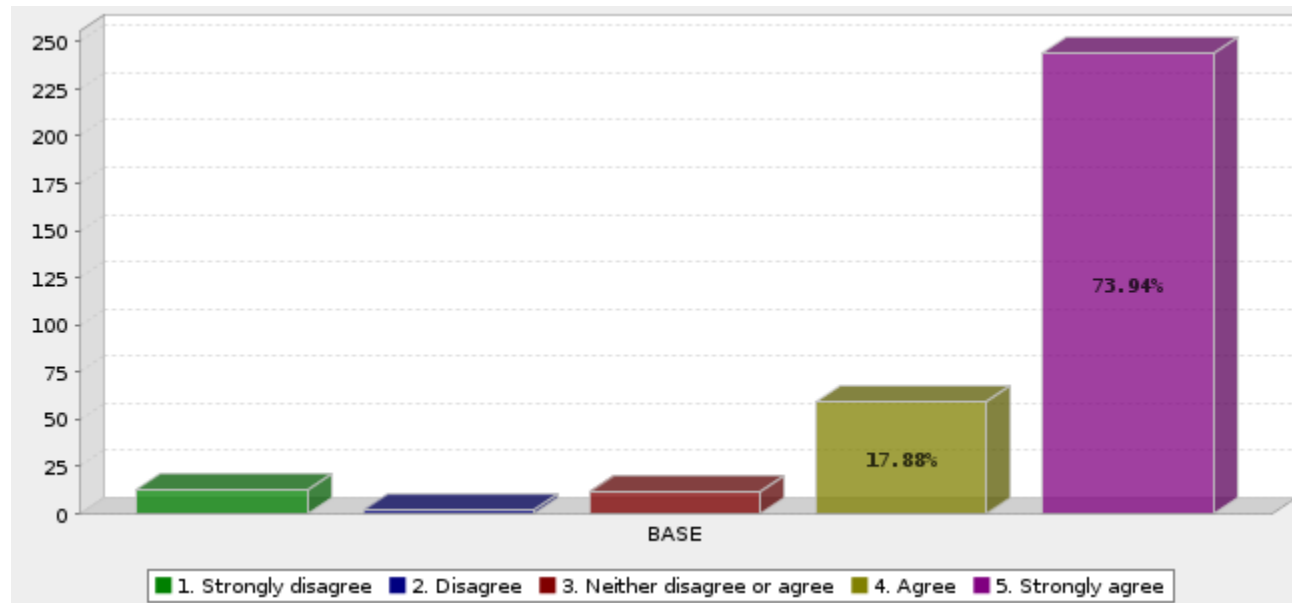
	Answer	Count	Percent
	1. Strongly disagree	14	4.23%
	2. Disagree	0	0.00%
	3. Neither disagree or agree	12	3.63%
	4. Agree	56	16.92%
	5. Strongly agree	249	75.23%
	Total	331	100%
Mean : <b>4.589</b> Confidence Interval @ 95% : <b>[4.491 - 4.687]</b> Standard Deviation : <b>0.908</b> Standard Error : <b>0.050</b>			

## Q15-C16. Alcohol and substance misuse



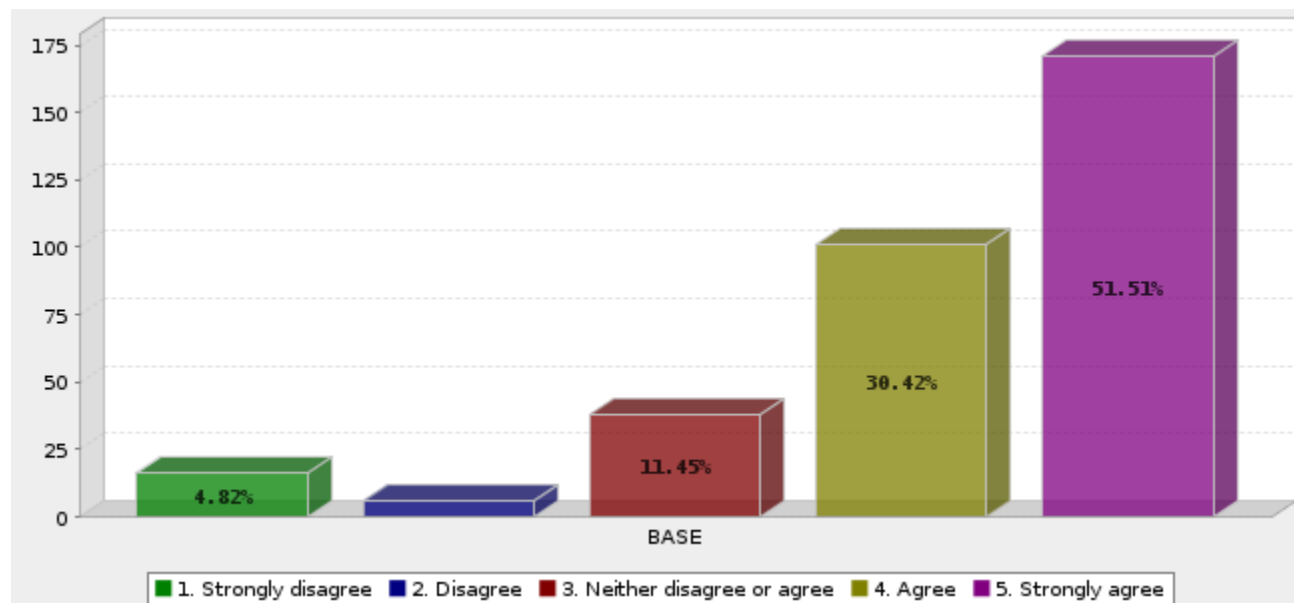
	Answer	Count	Percent
	1. Strongly disagree	12	3.60%
	2. Disagree	4	1.20%
	3. Neither disagree or agree	36	10.81%
	4. Agree	92	27.63%
	5. Strongly agree	189	56.76%
	Total	333	100%
Mean : 4.327 Confidence Interval @ 95% : [4.223 - 4.432] Standard Deviation : 0.971 Standard Error : 0.053			

## Q15-C16. Parenting support and skills



	Answer	Count	Percent
	1. Strongly disagree	13	3.94%
	2. Disagree	2	0.61%
	3. Neither disagree or agree	12	3.64%
	4. Agree	59	17.88%
	5. Strongly agree	244	73.94%
	Total	330	100%
Mean : <b>4.573</b> Confidence Interval @ 95% : <b>[4.474 - 4.671]</b> Standard Deviation : <b>0.911</b> Standard Error : <b>0.050</b>			

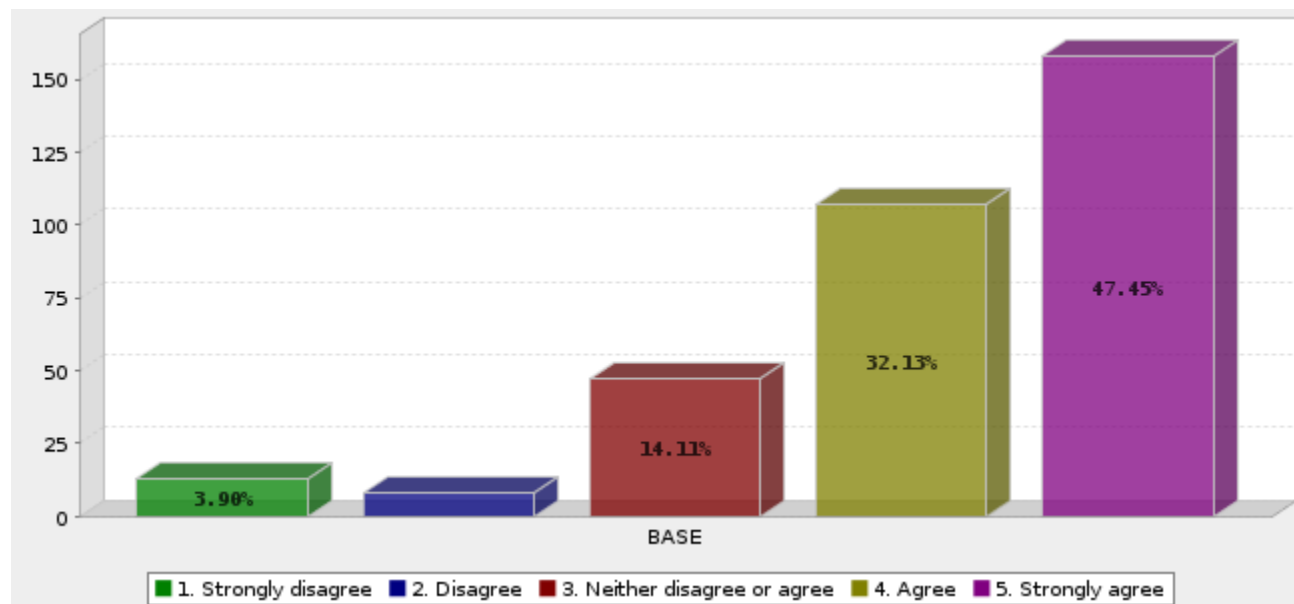
## Q15-C16. School attendance and attainment



	Answer	Count	Percent
1.	Strongly disagree	16	4.82%
2.	Disagree	6	1.81%
3.	Neither disagree or agree	38	11.45%
4.	Agree	101	30.42%
5.	Strongly agree	171	51.51%
	Total	332	100%
Mean : <b>4.220</b> Confidence Interval @ 95% : <b>[4.108 - 4.332]</b> Standard Deviation : <b>1.044</b> Standard Error : <b>0.057</b>			

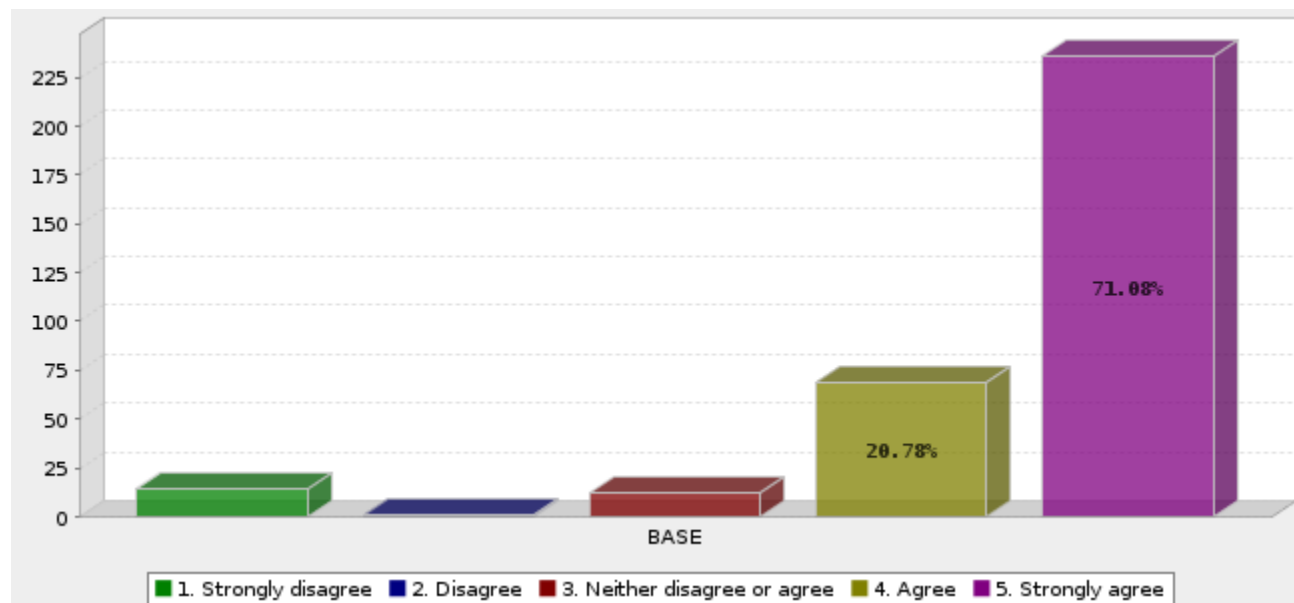


## Q15-C16. Gaining employment



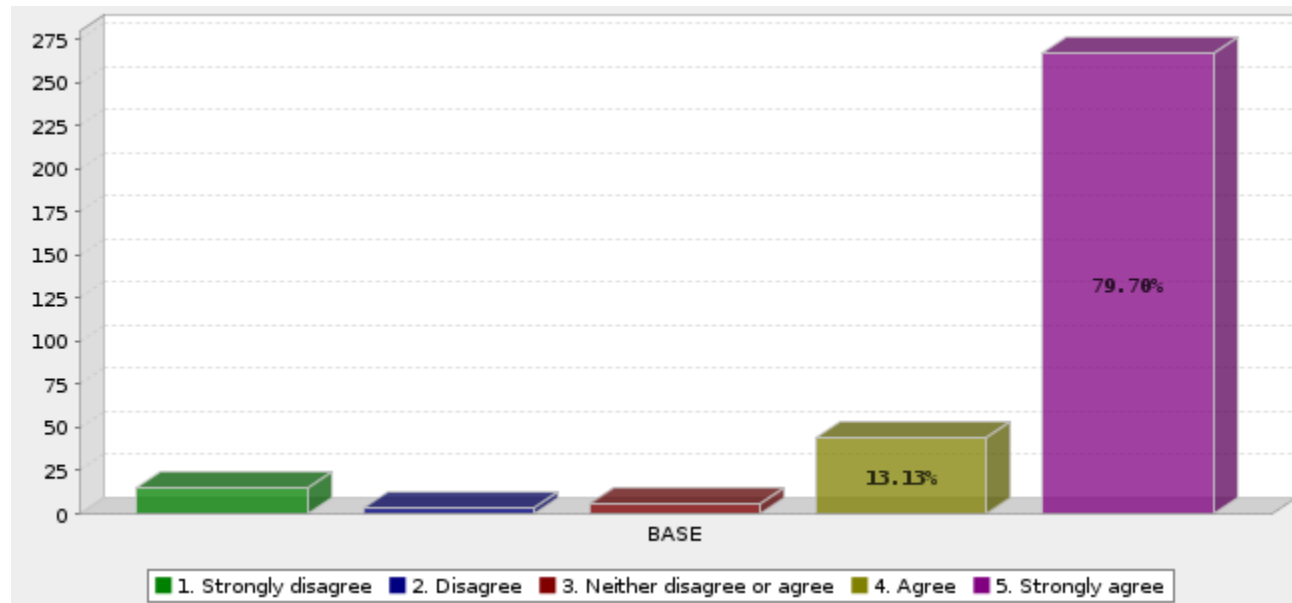
	Answer	Count	Percent
1.	Strongly disagree	13	3.90%
2.	Disagree	8	2.40%
3.	Neither disagree or agree	47	14.11%
4.	Agree	107	32.13%
5.	Strongly agree	158	47.45%
	Total	333	100%
Mean : <b>4.168</b> Confidence Interval @ 95% : <b>[4.059 - 4.278]</b> Standard Deviation : <b>1.019</b> Standard Error : <b>0.056</b>			

## Q15-C16. Adult mental health and well-being



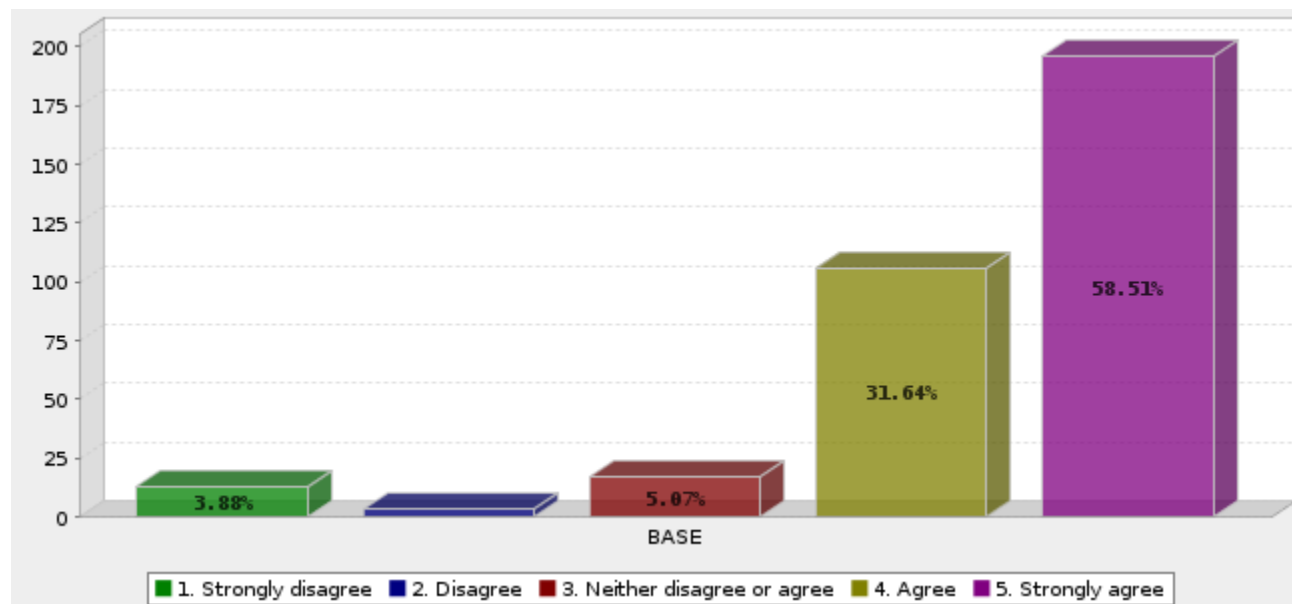
	Answer	Count	Percent
1.	Strongly disagree	14	4.22%
2.	Disagree	1	0.30%
3.	Neither disagree or agree	12	3.61%
4.	Agree	69	20.78%
5.	Strongly agree	236	71.08%
	Total	332	100%
Mean : <b>4.542</b> Confidence Interval @ 95% : <b>[4.443 - 4.641]</b> Standard Deviation : <b>0.920</b> Standard Error : <b>0.051</b>			

## Q15-C16. Child mental health



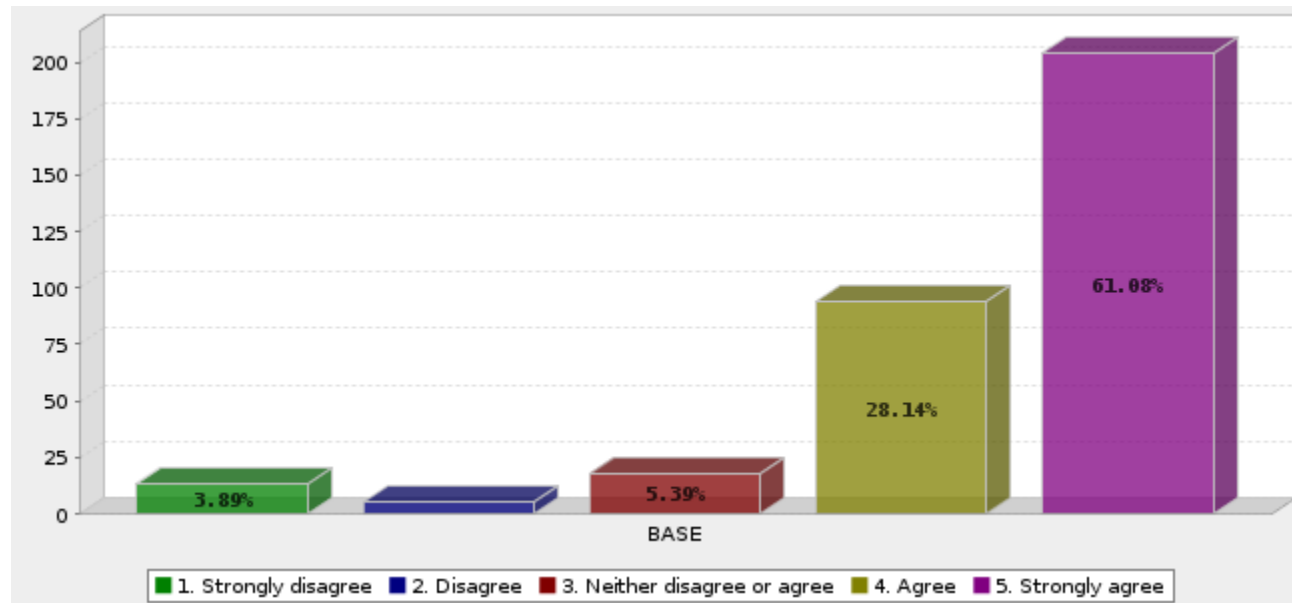
	Answer	Count	Percent
1.	Strongly disagree	15	4.48%
2.	Disagree	3	0.90%
3.	Neither disagree or agree	6	1.79%
4.	Agree	44	13.13%
5.	Strongly agree	267	79.70%
	Total	335	100%
Mean : <b>4.627</b> Confidence Interval @ 95% : <b>[4.527 - 4.726]</b> Standard Deviation : <b>0.929</b> Standard Error : <b>0.051</b>			

## Q15-C16. Having enough money to live



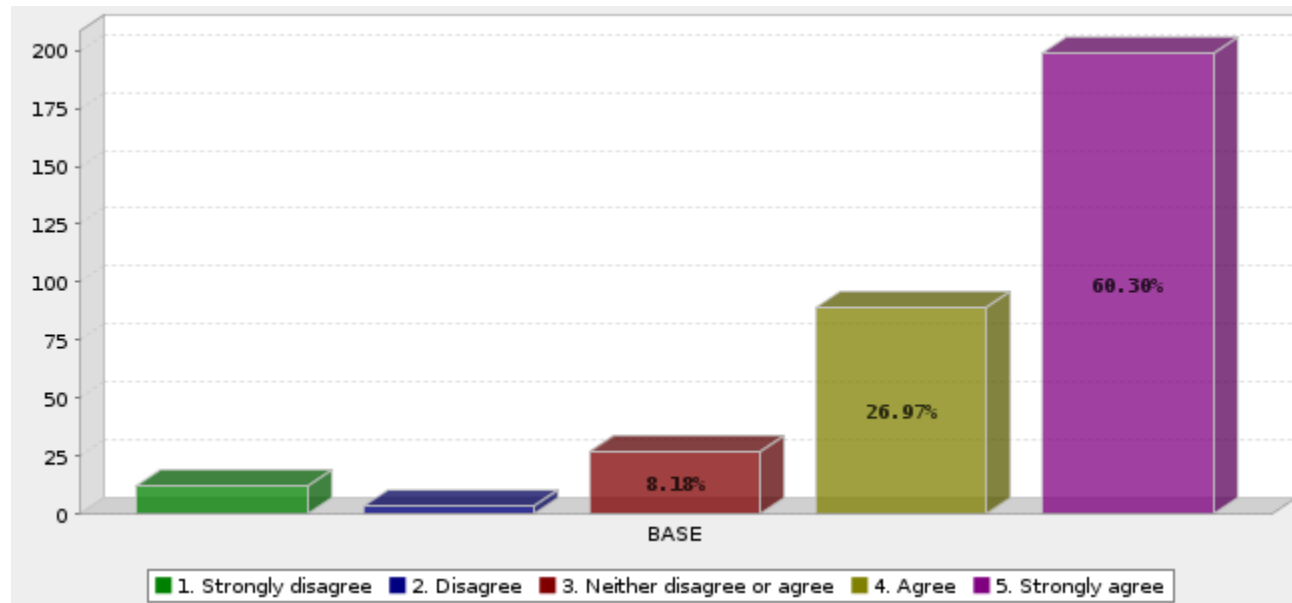
	Answer	Count	Percent
1.	Strongly disagree	13	3.88%
2.	Disagree	3	0.90%
3.	Neither disagree or agree	17	5.07%
4.	Agree	106	31.64%
5.	Strongly agree	196	58.51%
	Total	335	100%
Mean : <b>4.400</b> Confidence Interval @ 95% : <b>[4.300 - 4.500]</b> Standard Deviation : <b>0.929</b> Standard Error : <b>0.051</b>			

## Q15-C16. Feeling safe in your community



	Answer	Count	Percent
1.	Strongly disagree	13	3.89%
2.	Disagree	5	1.50%
3.	Neither disagree or agree	18	5.39%
4.	Agree	94	28.14%
5.	Strongly agree	204	61.08%
	Total	334	100%
Mean : <b>4.410</b> Confidence Interval @ 95% : <b>[4.308 - 4.512]</b> Standard Deviation : <b>0.954</b> Standard Error : <b>0.052</b>			

## Q15-C16. Feeling supported in your community



	Answer	Count	Percent
1.	Strongly disagree	12	3.64%
2.	Disagree	3	0.91%
3.	Neither disagree or agree	27	8.18%
4.	Agree	89	26.97%
5.	Strongly agree	199	60.30%
	Total	330	100%
Mean : <b>4.394</b> Confidence Interval @ 95% : <b>[4.292 - 4.496]</b> Standard Deviation : <b>0.947</b> Standard Error : <b>0.052</b>			

## Q21. Are you completing this survey as a ...?

1622931356	grandmother
1622772468	Local Childminder
1622772405	Nursery Owner
1622726843	Grandparent
1622715191	Childminder
1622682084	Previous resident and employee
1622679609	Former nelc employee who worked in family hubs
1622530323	Grandparent
1622527190	Ex headteacher
1622088004	Former worker within community
1622008154	Grandparent
1622001396	Childminder

## Q6. What did you use the Family Hub for?

1623935838	I would use for meeting with family first practitioner
1623743040	Parent schooling opportunities, such as functional skills 1 and 2 in english and maths, followed by gcse maths. But also parenting courses, cooking courses and massage courses and groups
1623656626	Education
1622994849	Parent drop ins and courses while my children were in the creche
1622978589	Playgroup
1622975994	V
1622866397	N/A
1622772468	Childminder group
1622767457	Wellbeing service
1622764556	Weaning classes,
1622760067	Courses
1622721802	Sensory room
1622715829	Sensory rooms
1622714103	Not used
1622682084	I am a social worker
1622680100	Office space
1622679705	English course



1622679609	As an employee
1622678559	Just having someone to talk to
1622678318	Sensory room
1622671123	Parents supporting parents for children with additional needs
1622669332	SEND support
1622636638	Courses and qualifications
1622586715	1:1 with young people, young peoples group session
1622583704	Work
1622537582	Attending meetings
1622536425	Sensory room
1622535114	Never been.
1622534571	Food bank
1622534444	Food bank
1622530323	Non
1622525717	Early help early intervention
1622525152	Family contact setting
1622525061	Early intervention
1622524687	Hot desk
1622524049	Working in conjunction with school
1622495376	I didn't use the family hubs
1622444323	Referring parents and caregivers

1622248165	Helping parents
1622229117	Courses
1622120874	Attended a course
1622083048	Educational purposes
1622082581	Hot desk working
1622078095	Meetings
1622064464	Councillor
1622064237	Children's Therapy clinics and admin base for SLT Family Hub team, delivery of SLT activities
1622048660	Running midwifery clinic. Antenatal education classes, social service meetings
1622041359	Butterflies day nursery
1622040453	Groups for women and children , appointments, training delivery
1622032836	Sensory room
1622014130	Mental Health Counselling
1622010789	Sensory room for autistic son
1622010734	Work
1622009084	My children. are now over age
1622007890	I worked there
1622007559	Never got chance to use due to being pregnant during the pandemic
1622003160	Work
1622002838	College courses
1622002485	Sensory room and maths and English courses

1622002228	Wellbeing
1622002226	Sensory room and adult support
1622002130	Sensory room
1622001870	Courses
1622001854	Sensory room
1622001852	Working as a midwife
1622001846	Speech and language therapy
1622001453	Training courses
1622000862	Courses
1622000858	Womans aid training
1622000445	meetings
1621999246	Sensory room
1621998940	Courses

**XTR-Q19. Please tell us why 'Access to support and advice from trained professionals' is not important to you?**

1622587550	My children are grown up and I had family to support me
1622495376	It is not important to me because I don't need it. However, it is important to some families within the Borough and should be available.

**XTR-Q19. Please tell us why 'Friendly and helpful staff' are not important to you?**

1622698073	poo
1622587550	I don't use the service so staff are irrelevant

**XTR-Q19. Please tell us why 'Access to services close to home' is not important to you?**

1622587550	I drive
1622325996	I am happy to drive as I have access to my own vehicle
1622064911	People should be more independent

## **XTR-Q19. Please tell us why 'Free services' is not important to you?**

1622724190	I don't mind paying for a service if I want to use it and if it is worth paying for.
1622587550	Sick of everyone expecting something for nothing... a minimal charge might make users appreciate the service
1622133863	If it's a service I require and need I would pay if need be
1622064911	People should be more independent. If they use these services there should be a charge
1622003383	I am in a position where I can pay, so this is not important to me, however I know some people need free services so it's good to have people to pay to subsidised the service for others.
1621999246	I'm happy to pay for child activities

**XTR-Q19. Please tell us why 'Support in a crisis' is not important to you?**

1622587550	There was no service to support me whilst in crisis... I managed
1622524509	Because no one answers you



**XTR-Q19. Please tell us why 'Clear information about what services are available' is not important to you?**

1622587550	Irrelevant
------------	------------

**XTR-Q15. Please tell us why you disagree 'I would be happy to use services that are delivered by community or voluntary sector organisations in my local area'**

1623997391	I wish to still have access to the family hub in my area
1623995394	The other sites are all within few miles of each other parents in immingham get no service parents in grimsby get multiple doesn't seem fair
1623985173	The family hub facility should work along side community & voluntary sector. Not expect the voluntary sector to do the work of the statutory sector.
1623683009	Voluntary organisations are likely to be less rigorous, less well-trained and less accountable
1623205969	This needs to be public sector not farmed out or deoendznt on voukenteers. Our young families are worth investing in and this is not an are to cut corners
1623088308	It is the governments job to provide support directly and that this be provided by the public not the private sector- and use of vounteers is another money savi g excuse to cut services fir the vouldnerable
1623042653	Would they have the same access to facilities that NELC has ??
1622994849	I believe all family hubs are used and the closure of any will make the other hubs over subscribed and more difficult for families to access what they need.
1622983585	Immingham is fairly remote and travel is both expensive and time consuming and very inaccessible to the disabled/vulnerable who wont be able to access services at those other sites. Once again Immingham loses services whilst enjoying the highest taxes and lowest service rate. We are cut off in most ways and a round trip in a taxi is a minimum of £38 a time. This is NOT acceptable.
1622943672	Hubs are needed in outreach areas people don't feel comfortable migrating to other areas you haven't got the areas required in survey

1622940056	I don't feel confident that these particular services should be provided by volunteers. It should be trained professionals
1622778795	Disgusting to close children's centres in local areas and try and spread workers out across too many estates, vulnerable children will go missed, slip through the net and isolated parents will be further segregated.
1622771051	I want to take my baby to a setting where there are informed and trained staff such as the midwives and health visitors not random people
1622766099	NELC should provide these services, not give them to agencies they have no control over. You want to change the area, own the problem!
1622763282	How can local voluntary groups deliver prenatal clients and body weights by trained staff?
1622760366	Immingham has little resources that are family oriented. Petrol and bus fares to access family services in Gy or Clps are costly and can be outside family budgets. If the buildings are under utilised then the right services are not being offered and it is up to the council to identify what services are needed in each location and market them. Use local word of mouths schools maternity services etc. Elderly people are also part of the family and community.
1622759818	Sorry I means agree. I would be happy to use the buildings for other community resources.
1622714103	Lack of funding or short term funding leading to service delivery shortfalls. Not experts.
1622712888	Because they are needed in all areas equally
1622707620	These services are vital for young families in all areas and should not be closing
1622698073	df
1622687036	Local services should not be defunded with the expectation that voluntary/charity services fill the need and service provision
1622678354	Voluntary services are reliant on funding or donation and families have a right to access dependable support which is not fleeting or temporary /inconsistent. This should be a statutory provision and not a post code lottery of service.
1622673957	You can not guarantee that you will have the appropriate volunteers within the community

1622670028	I would rather see and speak to the same ladies, you build up a trust with them. Why destroy that?
1622666652	There is no guarantee that these services will be able to provide the ongoing and crucial support families and. With volunteer staff they wont have the training or skills local authority staff will have access to nor will they be always able to offer the hours that local authority services can as they will be reliant on volunteers being available and funding raised.
1622649476	I like to have somewhere to go that a wide range of staff are there to give me support and advice
1622637883	How can a volunteer offer professional advice?
1622636967	Immingham is a town in it's own right! Expanding over the next few years as well, so how can you justify closing our support so we have to travel to Grimsby? We pay our taxes so why should we rely on volunteer organisations? Says to me that we are been failed by the people in charge!!!!
1622599005	I feel all the hubs should stay open, not all families are able to travel to the relevant hub in other areas. They may then not access support as it may be to far to travel which means children's needs are being impacted upon and some support can be given face to face rather than always going through IFD or to EH to be screened, it can save time and build the community back up.
1622585584	They need to be structured and well managed and informative and helpful also very accessible to people without transport
1622535850	Should be regulatory bodies run by local authorities
1622526740	Family hubs provide far more than access to professionals and volunteers. It is a place where people can meet. The social aspect is so important group activities parenting, cookery and life skills mutual support are severe important. Young people with families often struggle and need all of the aforementioned. This will be lost if the hubs close. Immingham for example isa distance from Grimsby where do people go for support in this small town with high levels of deprivation. It is very short sighted to close the hubs.
1622524548	Lack of experience or professional qualifications. If they have the ability they should be paid to deliver the service and be accountable for it. How can volunteers be held responsible for delivering what it required
1622524275	Not always designed to be FOR families

1622524069	Because local authorities appear to be desperate to offload any services they can to everyone else. Local authorities can respond quicker than waiting for referrals from charities, and have more influence over health services than charities do.
1622126848	IMMINGHAM HUB SHOULD BE KEPT OPEN
1622064464	We have very little service in immingham least with the children centre we didn't have to travel and be without the service
1622055271	Family hubs provide a centralised, clear care and support pathway for local residents in immingham. A place for socialising and peer on peer support, not just accessing professional support services. Closing this centre would be extremely detrimental to parents and children alike.
1622048359	Immingham hub should not close it is out of the town . Women need to access appointments eg midwife . Women cannot always travel and immingham is an area of high deprecation
1622036730	Because they are not trained professionals. This will not work the same way. People would not let a a random volunteer in their house around their children.
1622035239	Charitable services have a place but cannot be relied upon to provide the services needed by the most vulnerable in our society. Their funding is precarious and staff made up of volunteers cannot match highly trained,professionally registered social care employees.
1622023677	My son hasn't been able to attend local play group as I can't afford to. The ones offered (not the children's centre) are £3.50 a session. And I cant afford to do that. I just stay afloat
1622014130	Not the same person at every appointment, I feel the service will not be family centred, and persons may not be qualified in the areas I need help because its a Voluntary.
1622009994	All centres are needed
1622008830	No hubs close to Immingham
1622008666	If Immingham hub closes, there is no other hub close by. Not everyone can get in to town.
1622008414	I strongly disagree as it's not easy for everyone to be able to travel to their next local children centre. If you lived in Immingham and need support or just need general advice for your child it's more time consuming rather than having a local direct center that is in within walking distance

1622003160	Because immingham is on its own services in Grimsby can be accessed a short walk if needed people of immingham sometimes do not have availability to travel to Grimsby immingham has very little places for people to attend and get early support at the right time
1622002993	Enjoyed the groups at immingham now it's closed can't attend
1622002635	Volunteer services are fab but.. can not replace expertise and safe guarding
1622002393	Many new parents are unable to drive so won't may not be able to access a different family hub with new born babies.
1622001479	We use the family hub for a play group / learning group for children with special needs so it means so much to us
1622001075	The staff and the family hub in Immingham was brilliant! Always felt so welcoming, would we get that with 'voluntary sector organisations' ?
1622001052	I don't feel these would give the right support and advice especially for new mums. However children's groups I agree
1621999246	I'm not sure if they would be high quality or properly trained
1621999033	Not regulated, not professionally qualified, what happens if that volunteer or organisation ceases or doesn't turn up. Should be delivered by paid professional
1621997419	Needs trained professionals with plenty of options to use services

**XTR-Q15. Please tell us why you disagree 'The priority should be providing the right services, not keeping buildings open if they are not used often'**

1623997391	The priority should be better services at each hun in all areas..
1623997141	I believe support for new parents and young families is extremely important and should be available as local as possible, not having to travel far to other children's centres. People without transport or with issues such as anxiety are in need of this support and it will be very detrimental to them to remove this.
1623993272	Just because it's not used by loads of people doesn't mean it is not important to those that do use it.
1623743040	The residents of Immingham might not all use the children centre at the moment, but closing this service means that a large number of extremely vulnerable children will lose out on what the children centre has to offer. In Grimsby there are a number of centres and reducing that number is understandable, however this is the only centre within Immingham and as said closing the only centre we have will show the attending Imminghams children and families that this community does not take priority.
1623268564	they should be encouraged to be used more often and if they are not, why not rent them to other local services, ie midwives, perinatal teams, health visitors etc, so that the advice and support is still there for the public to access
1623263212	Families need help across the area so family hubs should be reasonably convenient.
1623205969	This question is loaded. These centres are used and vital - often families dont feel secure enough to invite social services or people with perceived authority into their homes - could be ashamed of their living conditions or if cohersion or domestic abuse is in the household support is more likely to be sought at a safe welcoming family hub. And these are central to community gathering helping to alienate social isolation.
1623088308	This is to save money - services cannot be provided without a safe,welcoming local community hub. People may access support at a hub because there is often fear of letting people into your house if it is chaotic or untidy and can feel shame ,so help will not be sought. The immingham hub is used often Im sure and if not

	then publicise it more- get people who would benefit in. Also if there is domestic abuse it is unlikely that the perpetrator would allow a professional in and if a woman has nowhere to go how can she access help.
1623003004	Lots of people can't travel, this seems like a way to remove services, first you will say all the staff will stay, next you will say no one uses the services because the services aren't there anymore so let the staff go.
1622983585	Reducing hours and allowing remote sites to remain open is better for the communities you're supposed to be helping. The disadvantaged, disabled and vulnerable are ALWAYS the ones that suffers.
1622953700	Riverside is always well used by the community
1622941483	If the right devices were provided they would be used.
1622940056	People more, likely to access services in local area, more likely to be unintentionally exposed to opportunity of services just be being in the vicinity of buildings are kept within communities.
1622938852	The pandemic has stopped people going out. These hubs are a lifeline for some families.
1622912316	While I am fit and healthy enough to travel to a hub less local to me not everyone has this privilege.
1622803631	Whilst I believe it is important that the right services should be provided, closing the only building available locally for some people would mean they have to go out of town for the support they need and some people may be unable to do so easily.
1622803306	some people go to theses to get away from home life
1622778795	This is a leading question.
1622774004	The right services should be provided I'm local places. You shouldn't have to walk several miles to find the right services.
1622766099	Loaded question, the most needy families won't travel, they need local services.
1622764556	The right services need to be available to all areas. Where would people of Immingham access these services if not at the children's centre?
1622763282	The building is a hub and was used prior to the pandemic. However cuts started to happen before the pandemic which meant local mums had to travel to enjoy the baby and support groups. Immingham has a population of



	over 160,000 that should warrant it to stay open and not have to travel on 2/3 bus routes to get to the nearest baby clinic
1622762962	This question is written in a way so that you get the responses you want, it isn't even about providing the right services. You provide them at these locations right now anyway
1622760366	Sorry see comment above. Keep the building open and put in a variety of services to meet the needs of the old and young.
1622749851	Services need to be local. And the focus should be put on making those building usable again instead of just deciding they aren't used etc
1622748271	Services for new parents, babies and toddlers need to be close to their homes. Not everyone drives. The additional stress of finding a way to get to appointments/classes at hubs further away would put me off attending.
1622721802	The priority should be should be providing the right service, at the right time where they are easily accessible to the community. You are trying to elicit a response here to suit your desire to close the centres. They may recently not be used often but this because as you as a council have stopped the services available in them!
1622720507	Some people don't have travel available to get to other centres
1622718803	But they are/ were used often. It was always busy when I went so clearly there's a need in the area.
1622717766	Different hubs offer different services especially for example sensory play
1622715806	Having buildings in each community serves a great need to a lot of people, having such facilities local are a god send to most.
1622714103	Access issues if low income families need to travel or for physical disability
1622712888	The buildings are used in all areas so they are all important
1622707620	I have used Queensway, Riverside and Broadway centres when my children where little and found them excellent and they provided great support for new mums/ families although they cut lots of the services years ago under Tory government !!that's probably why the buildings are not getting used as much !!!

1622706493	I'm a first time mum and there have been no services available to me or my baby from day 1. I've never set foot in a family support service and all contact with health visitor and midwife was/is minimal. At at time when I am at my most vulnerable there was no face to face support before or after my birth and This is very disappointing.
1622698073	fsfs
1622687036	The question biased and leading and being used to justify the removal of services
1622686482	The services will be moved
1622684203	Because the right services are already been provided. The buildings are in a more efficient catchment area for most people who rely on the services. Some of us don't have access to public transport or private transport to access the services either due to mental/physical health or financial issues. The services provided within the buildings suggested for closure means more people can attend and access the services without having to leave themselves with no money due to public transport and it stops the emotional or physical distress on having to attend a different premises
1622679705	I think they should all be open as people use the buildings nearest to them, some may not be able to travel further for the services they require. West marsh is closest to me but my English was at riverside as west marsh didn't accommodate it.. where would I go to finish it? There are many people in my situation. Different buildings did different classes and groups. Baby and toddler groups are very importantsnt for their development and the parents mental health.
1622678318	They should all be kept open. Stop cutting services for children and families
1622674595	Because what is the point of having the right services if they are too far away for families without transport to access them
1622671187	Every single time I was in the Scartho building it was busy. It was used INCREDIBLY often, so I disagree with how you've worded this question. The services there were a lifeline to me and others and it's ridiculous to prioritise building an ice rink over the physical and mental health of pregnant women and parents of young children.

1622670028	I often went to a hub as an excuse to get out with my baby. It can be a very lonely time and these places a consider vital in helping with loneliness and mental health, especially for new mums and those first few months of having a baby.
1622669332	The buildings are invaluable. Many times I have walked into my family hub for support or contacted them.
1622668564	I feel they should keep these open and offer services there, for some people travelling to other centres isn't an option and will affect children and parents if they don not have access to these centres
1622666652	They are hubs. Simple easy and accessible to the local community. Take that away and the use of sevices will drop off missing a vital client group
1622663415	Buildings should be kept open in each location for each of access for those who do not drive
1622659271	Should be available to all in their local area. Reducing numbers mean some people may be unable to get to the next closest centre still open. Even if not used to their fullest extent they are still vital in providing family support.
1622649801	The right services are different from area to area and the key services were provided with strength in immingham. It was well utilised by the community. The right services should be spread across all disadvantaged areas not localised to grimsby alone.
1622649476	Just because council dont want to pay for buildings its not fair
1622637883	Buildings and the right services should both be offered. Who is to say what is a priority?
1622636967	So Immingham, with a population of 10,000 and growing can't keep our centre open? Doesn't add up.
1622636638	Immingham hub was well used when my children were younger, the services were cut over time so there were very few groups to attend.
1622599005	The propority can be offered within the buildings, we had parenting pop in sessions within thre family hubs which parents could support. The parenting groups offered that low level support and advice for parents and children.
1622538968	There should be hubs local to all areas not just specifics

1622536477	The centres have always run on the every child matters , so this should be a service given to all . The centres were to raise aspirations and support with parenting a parent from a affluent area can need more support sometimes . The centres were based on being in pram pushing distance .I think centres should be all inclusive the same service across the board every child matters if ewe care for our seedlings we will get great oaks
1622536425	Nn
1622535850	We should be keeping all buildings open and adding services not removing them
1622526740	Recently life has been very different due to the pandemic. But there has been a huge increase in mental health issues, social isolation etc . To close these hubs which are valuable community facilities is so short sighted. If people are not using them it is because they aren't providing the support these communities need.
1622526210	The hubs enable parents to avoid isolation at home, give them a chance to socialise and share issues with other parents regardless of how often the buildings are used
1622524275	The buildings are the key to the services .... thats why they were set up many years ago .....
1622524237	All the centres are important to the people who need them
1622524167	People who need this type of support and need to be able to access it easily and may not be able to get get to another location.
1622495376	Because all of the family hubs should remain open. Often the people who need the support of the family hub are those who don't have access to transport to travel away from their local area
1622291531	The service should be local for residents the less used centres could be open less but shouldn't be closed
1622260768	Its my understanding that these buildings are used and are in the areas where they are easily accessible for families
1622246216	Because to some parents and children the centre is all they have
1622197934	Just because a building is not used as often doesn't mean it's not needed for the people who do use it.
1622161265	they've had less and less services available over the years, without anything replacing them. It's good to for families to have a base to go to, thats local for them. So it's all under one roof.

1622142001	The priority should be making sure everyone has access not just people that are deemed to need it more due to circumstances
1622133859	Because your attempting to shut Immingham, which is our only lifeline here. Grimsby ones aren't accessible to Immingham residents and you know it.
1622126848	IMMINGHAM NEEDS THE HUB
1622087920	There should be the right services but having access to provision local to parents is vital for many that can't travel. Maybe looking at why they are not being used - is that because not much is being offered there?
1622080936	To ensure availability to all including those who don't drive
1622078095	These buildings are a safe haven for many local people
1622067439	Keep them all open
1622066736	Buildings could still be open but perhaps not every day of the week, its about providing a hub within an individuals local area. Most families financially are unable to travel to other hubs and closing Immingham with no other local alternative is not providing a service within that area.
1622064464	Just because some were isn't used daily doesn't mean it isn't needed
1622055271	The building itself is used regularly for midwife/anti & post natal appointments. Many pregnant women will struggle with community services, and struggle to travel to the nearest hub. Hubs provide much more support and engagement for women and children than just the appointment itself.
1622054514	Immingham hub is a lovely place for everyone
1622051772	they need to be open post Covid and i am sure these will be used - 2 are being used already for contacts with children and if more close the demands on the other building will become overwhelming
1622044755	I don't think the council realise just how important these services are. Just because the aren't used 'often' does not mean that they are not essential. The family hubs were a lifeline to me when my son was younger and it was very disappointing to not be able to use them throughout COVID. Now I'm back at work with an 16 month old, unable to attend any groups because I cannot afford private ones and the family hubs aren't open. From personal experience, had the activities been better structured I would have attended a lot more before COVID. The way they were scheduled meant that most of the age appropriate ones for my child were on my

	working days. I have however gone to other hubs such as immingham to over come this, so to close over half of the hubs makes it even more difficult for us to attend.
1622040453	I do believe the right services eg what is highlighted as a need by the community as well as the services themselves should be a priority. How about asking service users what they want to be delivers from the buildings . Maybe yiu are not providing what people in these localities need or want or know exist ?
1622036730	This question is ridiculous and trying to lead my answer. Of course the priority should be providing the right service with trained staff but those building are often people's way out of difficult situations or a way to get support. Home is not always the best place.. If it is not used often maybe reduce hours to open morning some days and afternoons other days so people still know support is available. Why not Rota so there are 2 staff and a manager in at all times and the others do home visits? Sometimes these groups and support is the only way people get out. If they are closed they mental health may be impacted.
1622033093	The service should be provided regardless
1622023677	The children's Centre in Immingham is lovely. Has great facilities. My other children loved it. And everyone knows the building. Easy to find. Lovely staff. I miss it.
1622015330	Activities haven't been run from these in a long time. Therefore it is not fair to say they are not used often. When they had activities on they were used. .
1622014458	The buildings won't have been used often in the past year as they were closed due to the Pandemic. Surely it is even more important now to have access on the doorstep.
1622010789	Immingham has no other sensory room this is a loss for children that need it
1622010697	I believe all hubs provided the right service, however in recent years some Hubs have had funding slashed so have had to cut back on services and children's activities resulting into having to travel elsewhere. Baby weighing clinic was/is a very busy and important service that disappeared from a few children's centres. Children's activities are important for a child's development and due to financial cuts this resulted into the Hubs having to cut services, that isn't the Hubs fault as there service beforehand was flawless, that is the council/government fault for putting them in that situation.
1622007881	Regardless if they are used less, doesn't mean they are less important for the people that was using them. Advertise better what is being offered

1622005566	You're saying that because immingham Children centre isn't used enough from what you think it should close. Immingham is a small town and has less people here than Grimsby and cleethropes. I live in Killingholme and the closest children's centre is immingham. So you're telling me that I'd have to find a way to travel all the way to Grimsby or cleethropes to go to a children centre. Why not close more centres in Grimsby and cleethropes.
1622003160	Face to face contact very important
1622002827	I can not get to any of the others
1622002635	The hub was a lifeline when my son was born. The whole community used it from poor young single mums to more affluent we were all parents and that was a great way to build communities. After my daughter was born the facilities had all but vanished it was really sad
1622002393	I understand that unused buildings are a waste however I think the buildings could may be hired out for different reasons when not booked/in use. If the building absolutely must close then the services that were available in the hub need to be made available at an alternate venue close to where the existing one was. For example, midwives and health care professionals can operate out of the hub, children's groups/classes etc should be made available in the civic hub, old library building or something similar.
1622002332	I believe the more activities that are put on then the more it is used
1622002228	Our building and services are the only one we have in Immingham,if it is taken away it will leave our town with no local groups or access things and not many people would be able to travel to Grimsby or Cleethorpes for there services
1622002226	If the immingham hub closes it will be near impossible for those without transport to get to them, I had severe PND and without access to the hub in my home town I may not have been able to get support and may have taken my own life
1622001973	in my local area. immingham is too far away to other buildings
1622001479	Families and children need a family hub that they are used to going to so it doesn't confuse them especially families with disabled children that need routine and do not like change
1622001318	Immingham family hub was used daily, all day so how can it be deemed as not used often

1622001236	I think all communities should have a hub available
1622001075	As far as I am aware the family hub in Immingham WAS used often, they are great activities for the children and great learning courses for the parents.
1621999033	Buildings should be marketed more, look to utilise the buildings as part of community more. Invite partnership working with health or police.
1621998940	Having places to go means families needs can be identified and closing hubs means families who need support won't be identified.



## **XTR-Q15. Please tell us why you disagree 'The right buildings have been suggested to stay open'**

1623997391	None should close
1623997141	The scartho hub is local to me and every time I have been to sessions and clinics there is has always been so busy so there is clearly a demand!
1623995394	As above, all parents and children are important, its discrimination not to allow all families the same level of support
1623993272	There is not enough in Immingham as it is so why take away more
1623985173	I feel that if only 3 are to be left open there should be one each In Cleethorpes, Grimsby & Immingham. It would give a fairer distribution & cut down on travel.
1623985088	Immingham has been suggested to close and that's not right
1623744183	Immingham is a large town but the proposals to shut the Immingham family hub mean it will be left without any support within walking distance for families in Immingham. I do not understand how this has been deemed a good or fair idea.
1623743040	I absolutely disagree as Immingham only has 1 centre, although the centre could be extremely beneficial to many (vulnerable) children and families within our community
1623683009	Geographically my area would be excluded. The judgement should not be based on current usage statistics but intended future usage when closed centres clientele are distributed amongst those that remain open.
1623668132	The hubs havent been used because they havent been open through the pandemic, once reopened there needs to be awareness about it, I keep looking to see when they are going to reopen
1623270495	The buildings should serve the local area. Immingham is an area on its own and should be treated as such.

1623268564	because for example, closing Immingham cc leaves nothing in that area and if the family cannot travel that then puts more pressure on the health visiting team
1623263212	Thrunscoe and Immingham are areas of higher deprivation with no reasonable access to nearby hubs
1623205969	No buildings should close - but closing immingham is particularly unfair as the nearest would be an expensive bus ride away. Immingham gham is a good place - but has many young families that need supporting much poverty. People I poverty are more likely to experience crisis - this hub needs to stay open
1623088308	Immingham needs to stay open - non of these should be closing we shouldnt be chosing - withdraw open access to early years support will cost you more further down the line with dysfunctional families and teenagers. Immingham is a great community but has much poverty and many young families. We need this facility.
1623042653	Its not a broad coverage of the NELC area although probably less the people in th Areas suggested to close need support without great changes to how they receive it now, adding 1 - 2 hr round trip journeys to get support would be a huge disadvantage to some..
1623003004	The buildings need to be across the whole area as not everyone has a car or can travel
1622983585	Again because Immingham and the harder to reach via public tranport are not included in that list.
1622953700	They all should stay open
1622940056	Grimsby is an town suffering from deprevation and poverty, (there's is a need for food banks for instance), there is poverty and social problems all over the Borough, just check out local Conservative Councillor Facebook pages constantly drawing attention to anti social behaviour from youths, in all wards. More children's centres need opening, funding and more services need providing from these buildings.
1622938852	I don't think any should close.
1622912316	All the buildings should stay open, for the above reason.
1622803631	I personally wouldn't attend any of the buildings suggested to stay open if I was in need of support, they are too out of the way.
1622803306	Immingham has nothing for children or family to enjoy together

1622778795	As above, children's social care is being ripped out from the bottom up. The suggestion of this is ludicrous, families depend on children's centres.
1622774004	You would be closing the 2 nearest hubs closest to my area, as a person that doesn't drive, it would now be at least a 20 minute walk to my nearest hub for my child's development reviews and also for midwife appointments when I was pregnant.
1622771051	Scartho was a lifeline to me! I would never have gone to one further afield but without the Scartho hub I would have struggled to meet other parents and even leave the house! The staff there are amazing and it's a much needed centre
1622766099	Because they should all stay open.
1622765242	The buildings that are told to close are the ones near to myself
1622764556	There is nowhere local to Immingham and surrounding villages. I lived close to the North lincs border, so my closest services were not only in another county, but also double the distance away. I am fortunate to drive, but many do not. How would they access these services?
1622763282	As stated above.
1622762962	Closing such services and accessible locations for many families would be a disaster. They provide an essential service for families and are a great 'go to'
1622760366	Immingham is an area that needs as much support. It is a small isolated town - not able to walk to Grimsby in five minutes. It is expensive to travel for a single person let alone a family. t
1622759818	Immingham already has very little to offer it's young families. Removing this is possibly the only support for some...
1622751835	Where do Cleethorpes parents go?
1622749851	No buildings should close
1622748271	It would leave parents in some areas having to travel a long distance to get to appointments/classes which may be enough to put people off and stop them accessing vital services.
1622730610	Keep Highgate open.

1622724190	It seems that the buildings that have been suggested go stay open are in the more deprived areas. This doesn't seem to be providing equal access to support for all.
1622721802	Immingham has for many years been left on the periphery of services provided by the authority. There remains pockets of deprivation in the town making it an area of need as much as any other, the deprivation faced by these families is further exacerbated by isolation of the community.
1622720609	I feel that a lot of family's will miss much needed support as people do not want to travel and feel more comfortable in their local community.
1622720507	I believe some more should stay open
1622719088	All grimsby way on in lower income areas, keep highgate open for cleethorpes residents.
1622718803	My local/ easy to get to venues are set to close
1622717766	Sensory play is only offered at Highgate
1622714103	Sounds like decision already been made
1622712888	They are no necessarily the right buildings. All buildings are essential.
1622707620	They shouldn't have cut all the services and groups then the buildings would be used more !!
1622706493	There are no hubs open. It's disgraceful how back has been turned on families.
1622687036	All communities deserve the right to access support provision. To close hubs is to remove safeguards for vulnerable children
1622686482	The buildings that are to remain open are all in close proximity. Why are you not keeping them open based on location. You are expecting people to travel a long way to get important child services - something that will significantly impact young children and new mothers who are already struggling for support due to covid restrictions.
1622684203	Every building should stay open. It provides more people in a closer catchment area access to the services provided. The government spend multiple millions on stupid things that this town does not need and it gets ruined anyway. Where as the money to keep the buildings open with the services provided means alot more to the community

1622679609	Closing of immingham family hub would have be a great loss to the families in the area would not all be able to access other family hubs due to distance. Family hubs are a lifeline for many families especially in deprived areas.
1622678637	Immingham should not be closed. It is a life line for parents who are not able to travel to town.
1622678354	Residents of immingham need a family hub that is in their location, not over 10 miles away. Also the hub for Broadway and strand are areas of deprivation, low income were families need greater access to services, advice and support to help them to address inequalities.
1622678318	They should all be kept open. Stop cutting services for children and families
1622677538	We used to live in one of the areas that would stay open we have now moved to an area with a hub that would close support is needed in these areas
1622676533	Scartho is the most local hub to me and i dont know any of the others, how to get there etc as i dont drive and have small children. I relied on the scartho hub alot while pregnant with my first. For midwife appointments, antenatal classes etc.
1622674595	None of the buildings should be closed. They are spread out enough that it's justifiable to keep them all open
1622674592	Broadway most definitely supports an area with high need and area of social / economic deprivation.
1622673957	The buildings your choosing to keep open are only in areas that are how can I put it less fortunate you need to accommodate for all areas where will parents go who live in Waltham,Humberston scartho
1622671187	Again I disagree with the wording of the question - I agree those buildings on the 'open' list should stay open but you should also not have taken away so many of the others.
1622671123	Re- west marsh v riverside: riverside had more space, an outdoor area and sensory room and parking compared to west marsh's one small child friendly room with no safe secure garden to use. Little to no parking. Re- Highgate, again essential sensory room for area
1622670028	I use the Scartho Hub. Not only do I know a lot of mums from Scartho use the hub, but mums from surrounding villages too. I don't want to have to drive to use these services, and I know a lot of mums will agree that closing this hub does not make sense.

1622669332	The suggested buildings to be closed are all in more affluent areas. Parents in these areas still need post natal, early years and SEND support.
1622666652	Closing any of these hubs in a town like Grimsby with its issues of child poverty, poor public health will be a stain on North East Lincs.
1622663415	Scartho would be the centre I would use. I do not drive so would struggle to get to other centres especially having to factor in babies are unpredictable
1622659271	I loved going to Highgate and Scartho. Scartho centre in particular was a godsend and was there for me when I really struggled. I didn't want to go to Nunsthorpe which was closer and preferred to go to Scartho. The sensory room in Highgate was fabulous especially in comparison to Nunsthorpe.
1622649801	Immingham is in a high area of poverty and low income families that may not have the ability to get to Grimsby. Having the support on your doorstep is key in this area. I used the groups such as baby yoga, baby massage and hired the sensory room. I got back into college by attending classes. My husband attended new father group. I used the Centre to purchase baby safety equipment and worked here voluntarily as well as on my university placement. The staff were vital in addressing my loneliness, domestic violence relationship and regaining my confidence to take driving lessons and go into higher education. I would not have attended these had I lived in Grimsby because I felt isolated and there were too many people in groups. Although Grimsby is a large town there are multiple proposed sites to remain open that can be walked to or taken a bus to, however Immingham is a close knit community that welcomes many surrounding villages into the sessions. These services are vital locally to recognise signs of DV, provide early intervention and support services for parents experienced or new alike.
1622649476	Immingham needs a hub as many families do not drive or can afford bus fare
1622637883	Immingham only had one children's centre which is to close. Many families that used this service do not have transport available to use one in a different town. It is some people's only link and you're taking it away from them.
1622637153	Because they are not in my local area so I cannot access them
1622636967	So why should I pay the highest council tax in the area but have fewer and fewer services??? Immingham is a town in its own right and not a suburb of Grimsby as much as they want that! Why should the people of Immingham have to travel and endure the fuel/bus cost to get the support that should be readily available in

	OUR community? It's Clear that the proposed closures look after Grimsby once again. Remind me why I pay the highest council tax again because Immingham doesn't seem to see the benefit! No cops to address the lunatics speeding down Pelham Road, past the church and many road. Our parks look old and shabby. Sold off the resource centre to a developer where has that money been reinvested in Immingham?
1622636638	There are families in Immingham that would not be able to attend the groups and services in Grimsby. When my children were younger I was unable to drive and having the Immingham hub available was a God send to my mental health, my children's socialising and my current career.
1622622905	It is not just the most deprived areas that require family hubs. I found them invaluable when my children were growing up.
1622599005	I feel all the buildings should remain open so that the families can access the one within thier areas. The support is there on there door step and not always through a phone call.
1622587550	The local community and users of the service should be asked
1622585584	All are need not some, parents often are both working hard to provide for their families but beed support to do that.
1622538968	All buildings should remain open. Not everyone has the transport to travel to other areas especially with 2 children.
1622537582	There are very few services in Immingham and I believe the people of Immingham should not have to travel to Grimsby to access support. A number of residents don't have their own transport are unable to afford bus fares so local provision is essential for them and the opportunity to meet in groups is really beneficial. I also believe that the Riverside Hub is a great purpose built facility that works well as a base for staff to work from as well as run groups and activities. There is a lot of space within the building and it's in a central position with good transport links. Also, whilst I do understand that the little funding we have needs to be spent on those deemed to be in most need, as a working Mum, having had 2 periods of maternity leave, I found the parent & baby/toddler groups at the hubs really useful. Myself and my children made lifelong friends, were easily able to access advice and support and the groups were a much loved part of our routine. My mental health and well-being were helped greatly knowing that on a tough day we had somewhere to go to talk with friends and professionals and spend some time away from home to focus on play and getting new ideas of activities to do at home.

1622536477	No I don't agree there was a reason they were put in these places
1622536425	Immingham is its own town and some mums do not drive so would mean a bus to get to the hubs
1622535850	Because none of them should be closing
1622535547	Some are not value for money
1622535121	Better service in your own locality
1622526740	I think you should publish the information that informed the decision. I feel it is so short sighted. We have many families living in poverty and disadvantage who do not have the skills to budget, cook, parent effectively and this is perpetuating through the generations. To break this cycle requires a lot of support. Community hubs were the focus of this valuable support.
1622526210	Immingham! seriously. Many parents are unable to use public transport with pushchairs or if they have health problems. It would work out the same; keeping Immingham hub open as Hire costs of a building for necessary services for health visitors and midwives. What about safeguarding issues and writing up system one notes?
1622525571	All of the Centers suggested to stay open are in Grimsby. This is not practical for people who live in the outer regions of NELC who have limited transport. The Immingham centre is within walking distance of ALL Immingham residents. Now residents have to use car / public transport, meaning a massive increase in carbon footprint for the same services as before. It is much friendlier from an environmental point of view to have 1 Midwife visit Immingham, than a huge amount of patients travel to Grimsby,
1622525065	Broadway Centre and Riverside both have helped clients of mine on regular and needed occasions. There are very few venues now where absent parents can safely see their children - thus has been something that family hubs have helped with in the past and a neutral venue has been essential
1622524275	Whole areas where many children live in poverty or on the line are those areas you want to close
1622524237	ALL the buildings are the right buildings, not just ones where the Tories say.
1622524167	People who need this type of support and need to be able to access it easily and may not be able to get to another location.
1622524069	The focus seems to be on areas deemed "poor" but in areas with higher house prices and higher costs of living, the margins for families in lower income can be tighter, and the pressure greater.



1622495376	Because the services offered should be available in all parts of the Borough. I note Scartho is one of the ones listed for closure. Scartho may not be one of the more underprivileged areas, but it is probably one of the areas that receives the least when it comes to services. There are still children and young people in the area, there are still elderly people and in respect of the elderly, absolutely nothing is provided for them locally.
1622325996	more localised support services, some people will be put off by having to travel to areas of the town they are unfamiliar with or struggle with transport, some buildings are being used effectively by other areas of children services what would happen if these building were to close as room space would be limited in the '6' remaining buildings
1622291531	I feel that it is totally unacceptable that there would be no service in Immingham. Many service users who are most in need cannot afford to travel and other appointments such as midwife and health visiting should be available locally
1622260768	There is a need for buildings like the Immingham Hub to stay open what other facilities are there for families in this area
1622246216	Because every building should have the right to stay open when they offer so much
1622197934	I live in New Waltham and would walk to the Scartho centre for weigh ins etc. All other buildings are too far away. Parents this side of town are being penalised.
1622161265	personally, I wouldn't like highgate to close, it is my nearest. Reynolds is just that bit too far to walk to. When I had my first child 4 years ago, there was breast feeding support and baby massage at highgate, that I found very useful, as well as the sensory room and other services
1622150802	Prior to the pandemic, the Riverside Hub was use to hold MARAC meetings every 3 weeks and other multi-agency domestic abuse related meetings on a regular basis. We have held them virtually during the pandemic but this is less than ideal, however we are due to return to face-to-face meetings but are struggling to find a replacement venue since the hubs that are remaining open are in high demand.
1622142001	If Immingham hub is shut people who do not have access to transport will miss out completely
1622133863	Immingham is out the way and not in a bus route distance for some people to be able to travel to Grimsby effectively

1622133859	Immingham is too far from Grimsby for many parents to commute for a half our session. It is literally a lifeline to so many here, if you take it away we have nothing. OUR CHILDREN have nothing.
1622126848	AS USUAL IMMINGHAM COMES LAST MOST EXPENSIVE RATES BUT LESS PROVIDED, THIS MUST STOP
1622087920	I think that having local services available to parents across the area is vital and should not be based on postcode whether you have a centre with support close by.
1622082581	Immingham is a large town with a lot of deprivation, families need support and if they have to travel to Grimsby then this will leave a huge gap. You are making vulnerable families in a worse position.
1622080936	It's not just deprived areas that need these services
1622078095	Closing Immingham hub will have such a detrimental impact on that community, people who already struggle with deprivation will now be even more isolated potentially putting children at risk
1622067439	Keep open
1622066736	for the same as the above answer.
1622064994	Weigh in clinics at Scartho we're always busy, I think it would be useful to have a hub open that was closer to parents in new waltham and waltham also.
1622064464	Why should immingham lose yet another service
1622064237	Immingham Hub is essential for delivery of services to this area where travel to Grimsby is challenging. Also it is not fair to say that services can just be provided via home visits as the modelling for this would indicate increased capacity would be required and this has not necessarily been funded.
1622062797	I think that all the family hubs reach people who need them. Families are more encouraged to use hubs if they are close by and with easy walking distance. Closing down 1/2 of the hubs would mean the possibility of losing 1/2 the people who need them
1622059993	Living on Yarborough Ward and not having transport it is a long way to the next family hub
1622056425	Immingham shouldnt be shut

1622055271	Immingham is 7 miles from Grimsby, at least 1 or 2 bus journeys. This journey, for pregnant women, or families with young children is not feasible just to attend a group class or anti natal appointments and I am afraid that many women now will not access these services as a result. Leading to a local crisis in health and social Care and mental health figures.
1622054514	Lots of people have used it and still need it
1622048660	The residents of Immingham need their Family Hub. They live too far away from another to access the services.
1622044755	Immingham only has one family hub which has an amazing sensory room too. To close this would be a disaster. The council are talking about making things more accessible, but what about the parents of immingham who cannot travel? It's ok having people go into their home, but that doesn't give them support from other mums or the opportunity for their child to socialise.
1622040453	Because yiu are also including buildings with high levels of deprivation such as immingham etc where it maybe difficult for people to travel further afield
1622038915	I do live in scartho so obviously I would like scartho to stay open but not just that, it's close by to the villages of waltham, new waltham, humberston and scartho is closer for people to get to from them villages than the other ones because they are at the other end of town. Its also nice to go to a local one to meet other parents and children who live in the same area.
1622035239	All parents have a right to access support regardless of location. Instead of closing buildings the council should be looking at maximising the value of the resource by co-locating other support services and community events within them.
1622033093	There are no othe facilities in Immingham for our community
1622023677	The only children's centre in Immingham is suggesting to be closed. It does get used. I think more will realise how much they want it to stay open now. Our community loves this building and their services. I cant travel to grimsby to access the other facilities.
1622015388	Immingham has seen a dramatic reduction in the groups on offer thus the footfall has fallen. Yet people are crying out for the groups and services that were offered and have no transport to get into Grimsby without 3 buses which is expensive and impractical with small children.

1622014458	Immingham should stay open, as we are already out on a limb. Many families in Immingham want something on their doorstep. They don't want to travel into Town especially if they are having to use public transport.
1622014204	I feel they all should stay open.. especially Immingham as it is isolated and a deprived area
1622014130	I use Immingham Centre as I live in Immingham, and Scartho Centre for The Downs Syndrome Family Support Group as my son has Downs Syndrome. This service has been invaluable to my Family
1622010789	It is harder to travel to Grimsby to use a service and would put people off attending
1622010697	A lot of families around Laceby Acres/St Michaels & Immingham are low income families and/or rely on the benefit systems. Access to other Hubs may not always be possible to get too as they may not have the resources/finances to travel. There are A LOT of vulnerable families living around the Broadway Hub and could use the extra support, advice and guidance that the hubs offer.
1622009994	All centres are needed
1622008830	No hubs close to Immingham
1622008666	As above
1622008414	I disagree as I feel children centres should be staying open that are in every locality therefore people are able to attend as & when rather than struggling to get to their centres. I know you have the availability of people coming to your house but it's not always most suited
1622007881	I think they should all stay open
1622005566	In who's opinion are they the "the right buildings" the people of immingham shouldn't be made to travel into Grimsby and cleethropes to get support when there could be support in their own town. Immingham always lose out on everything while Grimsby and cleethropes gain yet immingham residence pay the most council tax to cover the whole district. I think it's disgusting
1622003472	This is the only family centre in Immingham providing such services to families.
1622003160	All buildings that have been suggested to stay open are in Grimsby
1622002993	Need to see baby/toddle groups to open up for these children to socialise as well as the grown ups

1622002914	Immingham need to retain community midwifery services as per better births and the NHS long term plan services should be delivered in relation to maternity care within the area of which people reside. No hun in Immingham will result in patients not accessing care in relation to maternity services as this may be more difficult to sccess
1622002838	We need the Immingham hub
1622002827	I can not access them
1622002635	Immingham loses everything, it's pretty poor the state of the facilities the parks are ruined, no sports facilities and now closing the hub. The town is growing buy the facilities arr shrinking. Where the hell does the money go from the developers who pay to build housing
1622002393	Some parents are unable to travel to alternate hubs in Grimsby for example. Provisions should be made in home towns, I could understand if Immingham were a village but it's not.
1622002376	Immingham is an area which needs all of the help on offer via the hubs within walking distance to many families of low income, no transport and living with many issues helped via family hun professionals
1622002332	I believe Immingham should stay open
1622002235	I agree with the decision to close the others but not Immingham there is no other centre in the town it is very much needed
1622002228	Immingham as a town relay on this building for groups and services we have nothing else.in the town to help provide these and Immingham is used every day for baby groups midwife's family help services wellbeing service.its important Immingham is kept as our town has nothing as it is and take this away and parents and locals will have know where to go for things.why should we have to travel to Grimsby or Cleethorpes.for.these services when we should our own.yet again Immingham the forgotten town
1622002226	Immingham needs its centre. It is unreasonable to expect people to travel to Grimsby for appointments and children's groups. Travelling via public transport would add at least 45mins either side of the meeting/appointment and increase costs to those trying to access services. Over 30mins travel time each way is a lot when you have a young child.

1622002130	Immingham is to be closed and so many parents like me used it weekly. When I was new to the area this place gave me so much help in making new friends, children's groups for my girls to mix, also the courses they provided was amazing for me and my family plus many others in our area.
1622002029	Immingham always falls short with services and opportunities, as a large town that is only growing bigger by the years maternity and children's services are worse than ever unfortunately. 3rd baby since 2012 and I can't believe the lack of services and support. As a working mother and young family of Immingham it's awful even though I drive work and have commitments to my children and my partner travelling here there and everywhere in grimsby just for appointments. I don't even believe the baby groups, breastfeeding, baby massage etc even happen anymore.. I'm 27 weeks pregnant with my 3rd.. why are we left behind in Immingham?
1622001973	immingham should be kept open for residents in the area
1622001948	None of these are close to ne
1622001854	Worried how families from Immingham will travel to the Hubs being kept open, especially as many families do not have their own transport and there are no direct public transport links.
1622001829	There are easier bus services, taxis and walking distance around grimsby and Cleethorpes. This is not as easy around Immingham. Some people are not able to afford to travel to another town, or may not be able to due to I'll health, disability or many other reasons. A value resource shouldn't shouldn't taken away from a small town.
1622001671	The people of immingham need the support of thefamily hub. There are alot of people that benefit from the services there. The bus service from Immi gh
1622001479	Immingham needs a family hub and a place for parents to take their children to enjoy activities and groups
1622001431	Immingham is the only local hub to me
1622001318	As above, also Immingham does not have a family hub and expecting families to access other centers is ludicrous
1622001236	As not all are accessible especially if rely on public transport time would be limited for those users if they have kids in school

1622001075	There will be no building in Immingham staying open, Immingham is growing day by day, where can these people go to for family advice and activities for the children.
1622001052	Highgate and Scartho are key in the areas. I fell as though you are only keeping hubs in deprived areas open.
1622000171	Immingham family hub is central to the community, the reduction in footfall could be linked to the reduction in play sessions, courses, emotional support and an increased focus on targeted intervention. This has meant some families, mine included were unable to access important peer support from other parents. The restriction/criteria for some groups also excluded their use, i.e. Baby massage because of older but still preschool siblings.
1621999676	I do not believe it is the right decision to close immingham there is not another centre that is accessible to the community there is no other venue in the town that is purpose built for children so the quality of services will be compromised if the centre closes I feel there is an alternative way and reduce the size of the centre and all services could be offered from the community block as immingham centre has two buildings and it would reduce costs if this could happen
1621999033	Leaves only 1 in Cleethorpes and none in Immingham, 2 closed in same area Yarborough estate and littlecoates is deprived and needs more services closer not less.
1621998940	All the buildings are needed.
1621997419	Making it more difficult for families to access in Scartho and Highgate areas, very focussed on other areas

## Q4. How will the closure of the suggested Family Hub buildings impact you and your family personally?

1623997391	Further isolation from social interaction with other families and professionals
1623997141	I have recently had another baby and not being able to access this hub group will mean it's much harder to get to clinics etc around school runs for my other children
1623995394	Access to services should be equal to all, there are families in every area struggling not just grimsby
1623993272	My daughters use of it for her children
1623987382	We used the hub for a number of reasons advice and support my son has autism and when he sees his dad it is at the hub as that's the chosen place my son asks for
1623985173	Any changes now may be too late for my family. It was used & appreciated when my first & second grandchildren were born. (13 & 10 years ago) however services dwindled & used less or not at all by the younger 2 grandchildren (5& 3 years of age)
1623985088	Will have to travel longer and pay for our transport which is unfair while other areas have the local services Not everyone can easily travel with a toddler to appointments or classes
1623983802	It's made midwife appointments so much easier with less travel , i am now expecting again and can't imagine having to lug my toddler whilst heavily pregnant half way across town weekly should I need appointments as often as I did with my first
1623935838	My daughter is supposed to get support from family first practitioner
1623744183	My child needs speech therapy currently and we are having to travel to Grimsby hospital weekly to access it, whereas previously there was a clinic at the Immingham family hub. While not impossible for me to travel, it is an added stress, particularly as my child may also be on the autistic spectrum.



1623743040	My children have now grown to 10,12 and 15, however 12 years ago I was in tge centre at least 3 times a week. The centre has helped me so much, from stopping smoking to offering courses to help me be the best mother I could. But also they have set me up to change my future for the better. Offering me learning opportunities such as English and maths gses, has set me up to continue to develop which had led me to start a nursing degree which I will complete this September. Without the children centre I would have never thought to look and dig deeper. Also through the centre I have made life long friends which have made living in the UK form the Netherlands a easier transition. Helping me settle and feel part of the commubity
1623668132	As I have a newborn baby I want access to baby groups to socialise and support my babys growth and development. Weigh clinics and support when necessary as I used when I had my eldest 8 years ago.
1623656626	Very much as I need some help with access to the site for information and support.
1623268564	My children are now adults but I used these hubs throughout their childhood, invaluable service
1623114582	Local playgroups and activities closed. A real shame as they were so great and I attended weekly when my children were younger
1623088308	My children are adult and will soon be planning a family of their own- I dont want them to be denied the welcome and support of their family hub
1623022013	They are best places for advice and help in local area
1623014896	Shortage of alternative services in immingham
1622983585	I wont be able to access any services if they shut it down and im not alone in that. To access the nearest hub outside of Immingham wpuld cost me abput 5 hours including carer pay, taxi fees and is tantamount to discrimination.
1622978589	We foster and use family hubs for kiddies to play and interact so will affect me and the kiddies loads
1622953700	I will lose my support group
1622948611	Stop community support group
1622942087	Closing the Family Hub means I will not be able to seek support quickly and easily

1622940056	I found the support and range of services offered under one easily accessible roof amazing while trying to bring up my children and I witnessed how they introduced parenting options to many people
1622939367	They are such a helpline to families
1622938852	My 2 most local ones are closing.
1622931356	i Have two grandsons who need additional help with care and education one is non verbal autistic and the other has a two year delay in his speech and knowledge due to premature birth so help is urgently needed
1622857725	If Immingham closes I will be impacted in a negative way, I have special guardianship for my grandson and in the past I accessed services at Immingham in relation to contact sessions advice and support if these services hadn't been available in Imm it would have been much more difficult for me to access the right support. The situation with contact for my grandson has been inconsistent and the support I gained was essential for both my emotional health and my grandsons and things may change at any point meaning support may be needed.
1622803306	it's not fair children missing out and a empty building that could be used for a lot of support/ children play groups etc
1622779708	Have to travel further for the support and would be busier
1622778795	Referalls to children's social care will rise, early intervention is where investments are needed not cuts. I find this suggestion appalling, children will suffer unnecessarily with parents not accessing services that they other wise would have, neglectful parenting is not just dictated to by a postcode, utterly disgusted in the Local Authority by this poll.
1622774004	Toddler groups will close and development reviews further away
1622773051	Ease of using services when got a new baby. I.e free baby/toddler groups. Weight/height drops in
1622771716	No where locally to access support
1622771051	I am pregnant again and worried about suffering post natal depression again- the only thing that helps was going to the Scartho family hub and spreading to the lovely staff and joining in all the groups and meeting other mums and being able to talk honestly! I am worried at the thought of not having this support
1622769938	I work in a nursery and the family hub is the first place we would recommend struggling parents to go for support. A lot of families rely on the support of these family hubs and those seeking help could be at risk if

	they close. I also feel that these family hubs are currently under used due to lack of advertisement and public knowledge of what they offer. I moved to Grimsby from Northamptonshire a few years ago and I had very small children. I was not aware of the support I could have received from these family hubs and feel a little let down. Moving was difficult and I ended up seeking mental help and I feel more knowledge of the family hubs could have really supported me at that time of difficulty.
1622767457	Hughgate family gub has a sensory room that parents can bookto use with their babies and parents may not know were to turn for support and advice
1622765858	Having lived in a village on outskirts of Grimsby the family hub nearest to us is Immingham. I have attend midwife appointments here and classes for my children without we would have to travel further into town for these.
1622765615	it should not just be assumed that families are able to travel into grimsby or can afford to do so, services should be available close to home.
1622765242	I enjoyed going to the family hub near myself and I don't drive so not able to travel to the others
1622763282	My som has missed out during the pandemic of those vital years of social interaction with other children prior to going to nursery.
1622762962	With looking at growing our family more, the uncertainty of places to go and appointments to attend and having a place close by when needed feels wrong
1622760050	No local family hub
1622759818	My children are older. I am lucky enough to be able to drive and access my education and work elsewhere. For many I know this will not be the case.
1622749851	Limited access to support groups etc
1622748271	Our local Family Hub is Scartho so there would no longer be a hub within reasonable walking distance for us.
1622730610	We live close by to Highgate with 2 small children. It's an inconvenience for us to travel elsewhere.
1622725927	No longer able to go for classes or appointments

1622721802	Reduced provision of adult education in my local area, increased travel costs to access services that I had accessed there before. Increased isolation, more stress and anxiety. Reduced childcare provision.
1622721054	Not having family support if needed, future midwifery appointments won't be available and neither would children's activities and classes ect.
1622720609	I have gained a lot over the years from accessing the services at my local family hub that I have used since it opened, I sometimes don't have time to travel and the hub has helped me when I've needed advice, support, training and activities with my children. I don't get out much and would prefer attending activities with my child as close as possible I would be discouraged to attend if I had to travel for them. Me and my family have gained alot from our hub and it would be a shame to see it closed.
1622720507	I am due baby no 2 and believe the closer the building the better
1622720232	I used the family hubs often with my little boy. They were helpful for activities with my child such as baby massage, baby yoga and messy play. They were useful for advice from staff and was nice to get out and meet other parents too. Now I have a daughter and I will miss these facilities and she'll miss out on the experience of family hub activities which is a shame.
1622719088	I would not use the ones in the grimsby areas to not feeling safe in the areas, where the hubs you are suggesting are staying open are.
1622718803	No baby groups No weigh in clinics close Scartho hub saved me after I had my baby. I don't think I'd have coped without them. They are invaluable.
1622717766	Highgate is my closest family hub
1622716665	I feel it's very important to be able to attend a children's centre for my own well-being as a mum also for my baby to socialise with other babies.
1622715191	The lack of support and advice on hand from a friendly face will significantly impact us, especially as someone who has frequently had issues with services via phone calls.
1622712888	We are using these buildings for a large number of essential services which we deliver to the family and children we work with.

1622708117	I am currently pregnant with my second child. I have not once been to my local family hub due to COVID which is understandable. But it was essential with my first baby and this one to have support within a certain radius of my home. I used to go multiple times a week to the baby groups and support groups for mums and will be devastated if I cannot access these facilities locally to home.
1622707843	If will effect the work I need to complete to effective
1622707620	Not me personally as my girls are at school now but I feel all young families should have access to these services
1622706493	Feeling lonely, no interaction from other parents or professionals when it's needed most.
1622698073	d
1622687192	I can't see how services provided within these family hubs will be provided elsewhere and this will be more things taken away. Parents will become isolated and there will be less/ next to no opportunities to socialise and meet other parents and allow children to socialise.
1622686680	N/A
1622686678	If my husband has car I have a disability but can walk short distances how would I get too the centres??? I like the walk? What about people no car? Local centres n hubs for apt the services I used daily as a new (older) mum was amazing groups and staff support why shouldn't new mums be able to get these services cutting pnd and general depression cutting these services will have an impact on mental health care services
1622686482	I use the hubs to seek advice for my young children, I also use them as a social aspect for not only myself but also my children - which with covid is hard enough without the council taking away the few services they offer.
1622686449	Highgate provides services that other hubs do not, such as sensory rooms, it would mean quite a distance to travel when advise is needed. There will be lack of access to groups such as breastfeeding support because not everyone could travel to the other sites.
1622686116	I will have to travel a lot further for services

1622684203	We have Riverside right across the street from us which makes it easier for us due to myself having mental health and my partner having physical health issues. My children have issues themselves and this can cause us all physical and emotional distress
1622683898	I will be socially isolated as will my child
1622681060	No where we can walk to and have regular contact whilst I'm struggling
1622679705	I will not be able to do courses close to home where I can pick my children up from school in time. My young children will not have groups to learn and socialise with others before they start school and as a parent these groups helped my mental health.. speaking to other parents and professionals instead of being alone.
1622678637	By closing immingham you are taking away a big part of the community. The immingham hub was a building where everyone knew each other, it was somewhere the staff had seen our children grow up and for the people of immingham having people that we feel could help us in many situations was a lifeline.
1622678354	Family hubs support early help for families which can address universal or early help crisis or concerns. When no service is available, this escalates to social care involvement. This short sighted proposal will lead to longer term impact on families, children's services and the welfare of children.
1622678318	Nowhere close to go for advice. No sensory room for child with special needs
1622678094	I have 2 children both, had the health checks at Scartho family hub, Scartho was the 1st place I heard my children's heart beats, I will always be thankful for the service and the help the family hubs have given and will give to family and future families
1622677538	I would be unable to travel to other hubs in the areas that are staying open with four children travel is hard and support from these centres are needed
1622676622	Use this building to keep contact with my children
1622676533	I wont be able to get to any of the others easily meaning my children will miss out on activites and i wont be able to speak to any health visitors for advice or to get my baby weighed etc.
1622674595	I live close to highgate, the next closest one would be Reynolds which isn't walking distance with a newborn and a 3 year old

1622673957	You claim midwife and health visitors have been attending home my baby is now 6 months old and has only seen the health visitor once I'm having to try and weigh her myself to ensure that my baby is the correct weight if the family hubs were open I would of been taking her to them to get her weighed and make sure everything is ok with her
1622671957	It has been, and continues to be, a great source of help, comfort and reassurance having help available round the corner. As a mum who doesn't drive, it would deny me, and many other parents in my position, the help we need to close the immingham centre.
1622671376	No family groups or baby groups
1622671187	The nearest playgroups for me cost £40 for 7 sessions. After over a year of my son not being able to socialise with other children now the free play sessions at my local family hub will not be happening.
1622671123	Attending riverside weekly pre Covid for parents supporting parents group for children with additional needs, allowed children a safe large environment to explore while receiving advice from professionals and another parents. With lack of support services for parents of children with additional needs that do not meet nor require hospice support this is an essential group. Also allowing blue badge parking spots to access this building.
1622670552	I would have nowhere locally to attend
1622670028	As above
1622668564	I will no longer be able to take me child to parent and baby groups which means she won't interact as much with other children
1622666652	I will have no one point access via the hubs to the services they provide so I like many will start to miss out on advice, support health checks and ultimately this will affect my child's future
1622663415	My baby has missed out so much already re covid so has not been seen since 8 weeks and hasn't been weighed etc if the Scartho centre is closed they will miss out more
1622659271	Will no longer be able to access the same services and staff I could pre Covid with my current child or any future children
1622649476	Will not. Be able to access support

1622648167	Limited transport... closing Immingham means no centre to access, to see other parents, attend baby groups which is essential for my mental health and well-being and I can't pop in for advice.
1622637883	We will lose a vital service to our town - there was always someone available to offer professional advice.
1622637153	Weve spent many hour over the last 7 years at the imm hub for midwife apps, courses and training, guidance and support in terms of healthy eating for baby/toddlers numerous baby classes messy play ryme time etc etc I've had a baby in lock down and have felt abit lost without the hub and all it has to offer its a massive loss to the children, parent and carers of immingham.
1622636967	No groups to take our child too. If we have another we will have to travel to Grimsby, and if like our first and needs weighing every couple of days, are NELC going to reimburse fuel costs?
1622636638	I have used the centre for my daughter's speech and language, this service I would have to travel to Grimsby for, making her take more time out of school than needed.
1622606665	Accessibility of support
1622599005	we need professionals back in the building to build repor and moral, having porfessionals close to you in an office is good case discussions, advice, guidance and case mapping when needed rather than via teams. If we close 6 buildings is there enough space for every one in the office.
1622594681	If I need advice etc I would have to travel further.
1622585584	I have a 4 year old grandson but it could be possible he could have younger cousins soon to a first time Mum who will need all the support of these services.
1622538968	I'm a mum of 2 young children. My local hubs will close meaning I'm more isolated than I was before I cant use public transport to attend other hubs as I cant get my pram on the bus
1622537582	Now that my children are both school age it will not have so much impact on me and my family personally. Work-wise the closure of some of the buildings will affect the places I have available to meet with families in a comfortable setting local to them and the opportunity to network with colleagues and have different bases to work from, as I did prior to Covid.
1622536477	Yet again it shows that a divide between
1622536425	Loss of sensory room



1622535850	Less support
1622535547	None because we stop using them
1622535121	Access to the hub locally is important and needed especially in Immingham, It is to far to travel to any other.
1622534402	Having worked as a front line worker In the most deprived areas of Grimsby, I know first hand the importance of having family support services and safe space on your door step. For the women fleeing domestic violence to the parent who has called in rather than resorted to physical chastisement for their child when they are struggling to cope. Two of my nieces have new babies, isolation through lock down and not having the opportunity to access support groups has impact don their emotional well being.
1622530323	There will be no help or support for my grandchildren or family when there are issues
1622528257	Just having a baby and being a young mum I need the support
1622527607	Personally it no longer will but for many of my family members who are young or single mums this would severely impact on them when they've already struggled with covid restrictions
1622526740	I among a grandparent and saw first hand how support for families was very poor during the pandemic. Home visits are important but soo too is the social aspect of support.
1622526210	My daughter would have to access public transport. If her mental health deteriorates as many post maternity mums this would be detrimental. She would just stop using the service.
1622525571	The Immingham center was an excellent center for my Wife & I when going through pregnancy. Excellent information and fantastic friendliness from the staff right on our doorstep. Neither of us drive or have access to a car, meaning we now have to travel into Grimsby if required. Since the birth of my third Child in June 2020, we have had a handful of phone calls on only ONE visit to our house. Our child has also had a reduced level on social interaction with other Babies, and will be impacted further by it not re-opening.
1622525237	Because I will have to travel out of Immingham to get to the nearest one. There's barely anything in Immingham anyway and this was good for the children's activities
1622525112	Sensory room for my child
1622524900	Make it hard to attend appointments in my busy schedule as a registered nurse. You want quick, effective support easy to access.

1622524559	Not so much now my little boy is older, however maternity and having a baby is a very isolating experience for many mothers. The focus needs to be improving the services you have on offer. I wanted to use the jibs as a way to connect with other mothers, attend groups and seek advice and support. Many of the activities had long waiting lists to the point I never even got into them after 12 months of maternity, I didn't actually manage to attend a single one I wanted to.
1622524545	It would me a long trek to another building
1622524283	Places for play and maternity very important locally
1622524275	My grandchildren are growing older now ....but the support over the years with my children and grandchildren has been unbelievable
1622524237	Loss of local centre
1622524069	Most of the services and shopping my family access are in Cleethorpes, not the areas where the hubs are. This will mean, especially for my partner who doesn't drive, extra trips out, and more inconvenience.
1622325996	on my family I do not have any local support groups with a baby just turned one he has missed out on being able to join play groups and had no access to health visitor or weight in clinics and this would continue if they are not available more widely The contact service are using Riverside as a base to create positive family contacts for families in the care system, the building is autonomous for these families and it is vital this service has a more permanent base and rooms that are always set up for without disrupting shared spaces
1622291531	It will not affect me or my family but I feel strongly that services are accessible
1622260768	Where else would families access for support or access midwifery services
1622258692	Riverside is the closest building to me, and it's a nice walk. Having just had another baby, it would be very convenient to get to.
1622247552	There will be barriers to accessing services even if the services are offered elsewhere in the town my fear is they will be less accessible and there will be less confidentiality if accessing services
1622246216	I take my son there, I struggle to leave the house due to mental health issues and we used the hub quite a lot because it was close and I knew people

1622246101	I have used the children's centre in Immingham from my first midwives appointment almost 5 years ago, we used the facilities on a weekly basis. My son will now be starting school, and I was really looking forward to taking my daughter to the baby and toddler groups and I think we both would have gained so much from them especially after the year we have had. I don't drive and the children's centre is a safe environment were I can socialise my children and get a chance to interact with other mums/parents without having to travel.
1622197934	To be honest it won't affect me too much as I won't be having any more children. I worry for other parents in the area who will struggle to get to other centres.
1622161265	as mentioned above, Highgate is my nearest. I ended up travelling to Nunsthorpe for rhyme time, because there was very little in Cleethorpes. I met some lovely mums there, but then it was awkward to meet up with them because we weren't in the same area.
1622150802	It will impact on the ability to hold MARAC meetings and other multi-agency domestic abuse related meetings face-to-face. Alternatively I may have to source a venue that charges, but this will mean vital funding to support victims of domestic abuse will have to be spent on room hire.
1622142001	Having to travel to go to a hub
1622133859	We are unable to come to Grimsby so my support and activities with my seven children would be completely removed.
1622126848	MY NIECE USES THE IMMINGHAM FACILITIES AT EASTFIELD, WHY HAS IT CLOSED
1622122098	More distance to travel
1622087217	You say local then Immingham is local to any family that lives in Immingham. So yet again we lose yet another local service. So this defeats your discussion on local services. This time please listen to all whom live in Ommibghsm that we need local services and after all we do pay our taxes both to MEL and local council. Help is required in my town just as much as Grimsby or Cleethoroes
1622084740	I will no longer have a base to work from. A place women felt comfortable visiting. Which had a lovely clinic room
1622080072	We used the support services on a regular basis, I can't imagine how new mums and dads would get the vital access I received

1622079513	No longer will be able to attend children's activities and will be stuck in as a new mum
1622078095	They won't impact on me but the closures will impact massively on families i work with!.
1622067439	Less support
1622064994	I liked the reassurance of knowing my baby was gaining weight accordingly and the ability to speak face to face to a health visitor at these clinics, I think that is vital especially for 1st time parents
1622064464	The help and. Support the children centre offered will be taken away the friend ship you build with the workers that make it easier to go for help
1622062797	As professionals, we use all the family hubs to be able to see vulnerable families who struggle with low level mental health and emotional wellbeing and with lifestyle issues. Being able to see them in a variety of hubs means we have a broader range (especially those in deprived areas) of reaching them. We also work alongside the families first practitioners and support mainly mums who struggle. Working within the hubs allows the practitioners to liase with us, bring mums to see us (far less frightening then being offered it in weeks to come). The clients sometimes bring their children, it is a place where the children can play and mums can talk to us.
1622060988	Having a children's centre close by when my children were little was a life line and saved my sanity.
1622059993	We have no local playgroups, midwife appointments would be more difficult to access for parents with no transport
1622055271	Having to travel for anti-natal appointments. The option of group socialising for me and child taken away.
1622054514	My nephew uses it regularly
1622051772	not too much but it is about all the families who following covid this has had impact where people have had no where to turn and isolated.
1622049213	Unable to walk to my nearest local children's center for weigh in clinics, groups and sensory room if they close Highgate. I don't always have the car when my partner has our car for work.
1622048660	I will loose my antenatal clinic and the ability to access quickly the extra services and support my women may need during their pregnancy and beyond.
1622045657	The opportunity to attend baby groups at various centres. Children need the socialisation

1622044755	On top of my childcare bills, cost of living etc I cannot afford to take my children to paid activities so this will mean my children are going to miss out, not to mention I will miss the opportunity to develop connections with other months and access support. My child is 16 mo this old and has not attended any activities like this yet because of COVID so I feel like she is losing out. I think it was disappointing that throughout the whole of lockdown there has been no virtual support or groups for families and now to top it off, the council want to close over half of the hubs making services even more overstretched.
1622043350	Children will be at risk if the support is not there for the parents.
1622042094	Midwife appointments won't be available at Highgate; won't be able to access the sensory room; won't be able to get vitamins
1622040604	Travelling would be hard
1622040453	Would not be able to access groups with granddaughter, see health professional etc
1622040137	Appointments will no longer be in walking distance. The travel will impact me and my anxiety.
1622038915	The others aren't local to me so it would mean more travelling
1622037071	Lack of support locally and a place to take part in activities as a family and seek advice
1622036394	I used my family hub to meet other mums, take my child to the play groups and gained my qualifications within the family hub. Without this I would not be employed now. Having professional advice and support as a single parent from health visitors, breastfeed support and the family first practitioners has help me become the mother and now grandmother I am today.
1622035239	When raising our first child we were fortunate to live close to a busy hub. This provided training opportunities for mum and social experience for our child. Since moving to Scartho and having a second child, none of these services were available. Our sense of community belonging is reduced.
1622032836	The lack of family hub buildings being open and accessible means my child has had reduced access to services in the vital first 1000 days. I am lucky enough to be able to afford some other private classes, however I don't drive. I was also severely poorly after the birth of my little girl, meaning I wasn't able to walk far. By closing Scartho family hub, you have massively reduced accessibility to services. I had a lot of support from the breastfeeding peer supporters during the health visitor sessions in Scartho, and I have struggled with

	breastfeeding in public again since restrictions have started lifting. Those sessions made me feel safe and enabled me to build my confidence around breastfeeding.
1622023677	I cant travel to grimsby to access the other facilities. My 1 year old is missing out. We already live in a deprived area. Why deprive us even more?! My son has missed a lot due to covid and I'm concerned about his social development. As I have no friends really. I have no other family members with children his age. I worried about his speech too. And I'd ask for advice from the children's centre at the play sessions if it was open... My other two children flourished when attending multiple sessions a week. I believe it make a huge impact positively on their core development. Babies born during the pandemic have really suffered. Closing our only place to attend for socialising and developing different key life skills is going to take such a negative impact on our pandemic generation.
1622015388	I wouldn't be able to access the resources that my young family need as I have no transport into Grimsby.
1622014458	Immingham already hardly has any support or facilities as a Community.
1622014204	It will impact me in my work.. i often attend classes/clinics/groups in order to promote awareness of early years funding
1622014130	The Downs Syndrome Family Support Groupe will not be able to continue. As a family we would not be able to meet others who can help with advice. I do not drive due to health issues so not able to get to other buildings regularly as needed
1622010789	Loss of use of sensory room
1622010783	Go for help and you are safe and get help
1622010734	Na
1622010697	The social aspect of my babies development will not be as readily available. Due to my current mental health (PTSD), I don't find it easy travelling to places, having Broadway hub on my doorstep is ideal as I don't have to travel very far. The support and resources from the staff in past years was so valuable and that will be taken away from us. With more people accessing less Hubs it means we may not get the support and advice we deserve as staff will be spread thinly.
1622010059	Do not have access to a car to travel to other hub for groups with two young children.

1622009865	Not so much now but a few years ago I was a young mum with 2 children I didn't know many people in my area and my husband worked a lot. These hubs helped me day to day with advice support and activities/courses for myself and children. I met some lovely people who I keep in contact with now and my daughters are still friends with some of the children they did groups with at the centre when they were babies and now aged 13 and 14 . These hubs really helped me and I am for every grateful and I know there is many patents out there who would use these still and they would help some many people especially in my area with support and help to young or older parents and gives somewhere for people to meet in the community which also helps with mental health.
1622009125	I am a new mum and from listening to other mums experience of hubs I would of liked to be able to Visit hub for advise and attend groups
1622008931	Closer centre will be closing
1622008830	Planned attending groups for mother and baby once opened again after covid
1622008713	It is an access point for advice support if needed, the promotion of services within the building are more important. The service is a life line in early intervention.
1622008666	I won't have as much easy access to help and advice
1622008414	I have a little boy, whom I struggle to do activities with, find out information, & have somewhere to go for support & meeting new mums. Closing the Immingham center has taken away a lot of these things for people locally & whom don't have transport. Taken away advantages of learning & encouraging young children. Having the one to one support in your home is nice but sometimes it's better for a big environment to meet new people. Since lockdown many young babies like my own haven't had much interaction with anyone else other than their small family therefore having the children centre open would have been a great opportunity for myself & my son to feel more comfortable in different surrounding.
1622008154	It's been a life line for my son and granddaughter for over 3 years massive
1622008097	My son got special needs I went to group parents support parents you talk to other parents only time you get to talk to other parents with special needs child
1622007881	Less options

1622005566	The seniority rooms and hiring the rooms is a big thing for this area because it's local and we don't have to travel far. Lots of families use the children's centre, their children use the nursery inside of there. There are courses put on there for adults wanting to better themselves. My local midwife appointments were there when I was pregnant with my son. Not everyone drives and heavily pregnant women aren't going to want to have to get on a bus all the way to Grimsby.
1622004491	With the child development appointments
1622003472	No access to children groups where my kids can socialise from an early age. Also I will have a limited contact with other parents and may feel isolated at home.
1622003408	Families need a hub in immingam as there is no other place near enough for families to travel to x we are an area of deprivation and it is desperately needed.
1622003160	Not me personally, but families have always come into immingham for support, guidance, met friends attending was able to walk in to the hub when needing support and at the right time, staff could identify families struggling and prevent families situations becoming worse, families feel comfortable accessing something in their own community
1622002993	Can't attend them for groups and advice
1622002991	It will impact me because I'm on a low income and do not have money to travel out of the area to get the advice and support
1622002914	Not personally Only Professionally
1622002838	It's such a lovely place to go and meet others away from the home. Everyone is lovely and the twins love all the different things they can do. The help in these centres are amazing when you have more then one child the same age it stops you trying to split yourself in 2 at the same time
1622002827	My children would miss out terribly and I like the support
1622002635	My kids are older now so not personally but I feel for new mums
1622002485	My little boy used to socialise with other children whilst I was doing courses and gaining a better education
1622002393	My son is disabled and is still under the health visitor at 5 years old. We need to be able to see her and for her to see him as and when required. We can't afford to be lost in the system.



1622002377	I will miss the accessibility of such support services within a friendly and familiar environment close to me. I have a child with complex medical conditions and do not drive which would make it more difficult for me to access support elsewhere. During my pregnancy and the diagnosis we heard of our child the local family hub was invaluable to me. It was also the very first place I felt safe enough to go to small mother and baby groups due to my sons conditions and how vulnerable he is. I would have been extremely isolated without the services offered locally.
1622002332	My son is autistic and we used the sensory room in Immingham a lot he really loved it
1622002235	Lack of services in an appropriate environment other community venues are not as welcoming and there are barriers in attending services elsewhere
1622002226	The Sensory room has been an absolute lifeline for myself and has helped both me and my young child to be calm at times of stress. There were times where I was at my wits end and being able to go into the centre and see real people and ask for help has been essential for me. I have been looking forward to the reopening so that I can finally take my child to playgroups and meet children in our area. If I had to travel to Grimsby to get help I would not have been able to do that and phone support would not have been helpful.
1622002130	The immingham building has always been a big part of our family for me and our girls. From being pregnant, taking girls to sensory room, play groups , parent courses. If take this away from our area so many parents/ carers will feel so isolated, lonely, find it hard to ask for help/ advice. I would hate to think of the mental health of people struggling and scared to ask. The staff are so lovely, caring and easy to talk to so helps so many.
1622002122	Since there is nowhere else in Immingham to get the support, advice and information that our family hub provides. It would put Immingham families at a disadvantage.
1622002038	With our the hub, the community that brought me out of social isolation will be gone.
1622002029	As said above no support, lack of facilities, strain on working families no matter if they drive. No local help! Driving to grimsby is not helpful at all, the road works, the time the extra cost everything is backwards. Immingham is only getting larger and larger and so many young families and nothing for us unless we travel.
1622001973	don't have access to a vehicle so it would mean trying to use a bus. as i have 2 young children it's difficult to use public transport with a double pushchair

1622001948	Due to the pandemic my baby has already missed out on valuable socialising opportunities. If Immingham closes this will just continue.
1622001854	I will not be able to access groups and the support of other families and professionals.
1622001852	Personally, it makes my job harder, having less available clinic space out in the community for our women to attend antenatal appointments. For my family, I wouldn't have breastfed my children for as long as I did if it weren't for the support I received at these centres, from trained professionals and in support groups.
1622001830	No playgroups available
1622001479	Massively because our daughter has special needs and the use of the centres help her out so much mentally and physically
1622001453	The closer of Immingham for my family would mean leaving the all my children have known and grown with over the years .
1622001431	Immingham is the only hun i can access
1622001396	Support and no activities
1622001318	As a grandparent who looks after my grandchildren on a regular basis it is difficult to access any play opportunities for them as I don't drive, the parks are disgusting and there is nothing for our younger children
1622001305	My both children grew up going to every single children activity in Imminghams hub. It was best social bit for them and myself as young mother. I received education and managed to start career. Immingham hub is the only one in Immingham, so closing it is failing ALL families who loves here.
1622001254	My children were using near enough every services which were free an really enjoy been there, that's the only time my son went out please don't get rid of these fantastic services
1622001236	Immingham was a life saver especially since I had just moved and didn't know anyone. I suffer from depression and it was nice to go a safe un judgemental place and get support, my children went daily basis and it helped them develop and grow. I also made friends on the courses I attended and gained skills on maths and english
1622001194	Further to travel to access services

1622001102	Will have no support or no where to go for help
1622001075	Loved doing the learning courses there and the fantastic sessions that was put on for the children, easy for us as a family to access.
1622001052	I like to be able to go in have my baby weighed and speak to a health visitor in person. I had PND and if it wasn't for them clinics it wouldn't have been picked up.
1622000997	It would affect many family's especially those on a low income because there is not a lot in the area. It would also leave children at risk because of reduced contact with services
1622000917	Not be personally but many members of Immingham
1622000171	No single point of face to face access to support. Reduced provision for my children when they may wish for support in the future.
1621999741	Immingham already has lack of family amenities and facilities. We would have to travel out of town to access instead
1621999676	I believe it will increase the number of families that find themselves in crisis early help is important and as I run activities and support many in the community there will be more families that need help and support I have relatives that relied on the services being available in the community as they have many barriers that mean they can't access centres elsewhere
1621999505	I have really missed using the service through lock down and struggled to get help I need to support my family.
1621999246	I'd been hoping to use the sensory room once it opened again
1621999033	No place close to home to get help or to visit in crisis,
1621997419	Could no longer do activities and talk to staff there

## Q4-C22. Please tell us why the closure of the suggested Family Hub buildings will not impact you and your family personally?

1623924845	Ive never had need of the services but was pestered by a couple of workers from the Immingham hub to use services I didnt need. I feel they are important for those who need them, but harassing those who dont need services just to keep numbers up isnt acceptable.
1623003004	Because my youngest is 3 now and due to COVID we don't use any of the baby groups that were on before, however if this had happened 3 years ago the support that the Family Hubs offer is invaluable and can make it break your experience as a parent. Family Hubs are safe spaces.
1622994849	We live at Nunsthorpe
1622941483	I do not have young children
1622912316	My children are old enough now that we don't use them. Not all parents are as lucky.
1622766099	Because I don't have the need to use them, but plenty of people do.
1622764556	My children are now older, however I work in the local area. When I had newborn children the children's centre meant I had things to look forward to, no worry about isolation and the reassurance of trained professionals working at the groups I would attend. Without these, I wouldn't have left the house, or become part of the groups I am still in contact with now
1622751835	My children are now old enough that I don't need the Family Hubs
1622749867	I rarely attend them because I don't know enough about what happens there. I've attended appointments and that's it really.
1622728084	Due to working full time and my children all being in school we don't get much option to use the facilities anyway. The hubs have not been what they used to be for a long time but they were an absolute lifeline to me when I had my first baby, constant budget cuts have been too much of a fight for these early years services but in years to come we will see the effects of this I'm sure.

1622715806	My local children's centre is Central.
1622689395	My children are older now but these were my lifeline when my children were babies.
1622686903	My children are older now but we used to attend play groups and sessions there each week when they were younger. Other families should have this opportunity too
1622683435	My child is now a bit older so we do not use them now but they were an absolute godsend when he was a baby, and so convenient before he was born.
1622680100	Used as office space Only few family hubs visited I've actually seen families (other than midwifery, baby clinic or nursery settings) Seen more professionals in the buildings as office space than families
1622674592	I am past the use of the hubs as my children are older. But the value those centres gave to me as a new mum were completely invaluable. I'm disappointed to see the provision won't be there for new mums going forward.
1622669332	The family hubs I use are proposed to stay open.
1622622905	I don't personally use them but I know other families who do.
1622599568	My nearest will stay open for when we eventually manage to conceive
1622587550	I don't use these services
1622535114	I have never used the service.
1622534593	As my son is older we no longer need access to the family hubs but others do.
1622527114	My children are now older and we no longer require the services
1622525717	As we use Queensway and it isn't far away and used this one before
1622525663	Because I am single in my 50s and don't know any children.
1622525624	They are not in my local area
1622525586	Do not use the family hubs personally. Only professionally.
1622525267	I mainly used central and east marsh. But I would be sad to lose strand but I also understand that the groups could be moved to another hub.

1622525065	I no longer have young children
1622524648	Never used them other than my midwife appointments
1622524234	I have never used their services
1622524167	We don't use the hubs
1622524054	I don't use them
1622495376	Because I neither use nor need them, but it will impact greatly on some families.
1622222535	i only use reynolds and that one is remaining open
1622206175	Reynolds is staying open
1622206166	My local family hub is Reynolds.
1622082126	My family are not in a position in which we need the family hubs
1622080936	My children are school age
1622064911	Not a service I have ever used
1622044236	Because we don't have one
1622041359	Don't use those hun
1622036271	Because I use the nunsthorpe family hub
1622015330	Do not live in that area
1622012543	We don't live in close proximity to them so where unlikely to use them
1622010526	I don't use the ones that are suggested to close
1622008216	I use West marsh
1622006222	I personally don't use them but have friends that do
1622005746	Children are now school age

1622004809	I personally don't use the family hub buildings unless midwife or health visitor appointments but feel alot of families need these buildings for help and support.
1622000445	nunsthorpe will open
1621999395	I am able and willing to use personal and public transport to access any hub in the Borough if I needed to access the support provided within a hub. I am able to access information online, via school and I am happy to seek out support if I feel my family is in need of it.

## Q5. How do you think the closure of the suggested Family Hub buildings will impact others?

1623997391	Isolation, mental health, medical health, cost of transport. Not easy to meet families directly in our local area.
1623997141	Lack of support, detrimental effect on mental health of users who may not be able to travel to other hubs.
1623995394	Very badly I'm a nurse and see families struggling every day, I refer patients to the hubs for support, I treat my patients as equal whereas treating some parents more favourably than others
1623993272	Like I said there's not enough on Immingham as it is so it means you are taking away vital services for those in need
1623987382	A lot of people rely on public transport and can't get out of the community so closing Immingham hub would impact others drastically also individuals with learning difficulties find it hard with change so closing the hub would have a detrimental effect on individuals what I'm guessing hasn't been thought about as it all seems its about saving money but we pay enough council tax etc these services shouldn't reduce or should I say building shouldn't close where services are available.
1623985173	Families without transport or with larger families who need support will struggle & feel isolated, especially if there are Health or special need support required.
1623985088	Same as above and worse on disabled people
1623983802	.
1623924845	It will impact those most in need of services and support to a significant degree.
1623744183	I think people without their own transport/ability to drive to other family hubs may be less likely to access support that often comes about from face to face chats with professionals at groups run by the family hub.
1623743040	The power of the children centre can mean the same for others as what it did for me. But more so I know how much it meant for many children who loved coming and play with toys and resources that would otherwise be



	unavailable. It can help isolated mothers meet other moms and realise she isnt doing a bad job or she can learn different ways to become the best mom she can be. Having people showing you positivity and patience can alter a families life. If the centre positively changes 1 family in Immingham I would strongly suggest to keep it open as every child and family deserve the best upbringing and a safe haven
1623683009	Increased travel times for a number of families who may or may not have access to their own transport. Public transport routes need to be considered, as does intended future usage when closed centres clientele are distributed amongst those that remain open.
1623668132	There isnt enough services for families in the area to access baby groups without the family hubs which provide alot of support to families. Infants have suffered during the covid pandemic due to lack of services to access. Many new mums feel isolated whilst on maternity leave and baby groups may be the only way to socialise.
1623656626	Very much as they are most necessary for families with young children to access the facilities that the centres provide.
1623640755	Some people who cannot travel or have access to their own vehicles will be unable to gain support or access other services.
1623270495	There are many who do not have transport or the income to use public transport and Immingham being a stand alone area needs a local facility
1623268564	Having previously worked at EMCC many years ago, they taught the area skills such as how to cook a nutritious meal, educational studies, baby weigh, nurse prescribers etc, they were/are invaluable , especially for the hard to reach groups who do not usually engage well.
1623263212	There will be no nearby hubs so families needing advice will have nowhere to go if they are unfamiliar with Council or NHS services, which is often the case in areas of deprivation.
1623205969	Early intervention and support is vital to many families - if not accessible then ei cause bigger problems later- this is short sighted in the extreme - like closing youth centres and services and hen complaining about kids on the streets complaining about
1623114582	Immingham is a deprived area. It is essential that there is a free service for parents to access. It is completed unacceptable to expect low income families to go all the way to Grimsby for groups.

1623088308	I believe sincerely that people will not access the support that they need and are entitled to- early professional and caring advice if you are struggling is essential
1623042653	As previously stated, the areas most affected are not inner town meaning those looking for support would have to travel whilst others have it on their doorstep
1623022013	As above
1623014896	Other services expensive to travel to. Lack of facilities in immingham as it is.
1623003004	As above
1622994849	May prevent people in some areas from access due to not having there own transport or financial hardship meaning they cant get there on public transport and becoming isolated
1622983585	In much the same way. Families will suffer, kids will suffer and all so a town that has several accessible ones can keep theirs.
1622978589	Not sure
1622953700	Very much as they will lose there support
1622948934	Family/children living close to the ones that are shutting will be left with no help and might not be able to get to any other place
1622948611	Limited community support groups
1622943672	People will struggle to relocate sources as information as usual will be non existent They need to belong community's coming together
1622942087	I believe the impact of closing the Family hub will impact others significantly reducing the opportunities to seek support, meet others and build a supportive network
1622941483	Of course it will impact on families with babies and young children.
1622940056	It will limit exposure to visibility of parenting support, free children's activities and the normalisation of accessing these services that ultimately benefit the whole of the town
1622938852	Strongly. Some people use them as a lifeline.

1622931356	for the same reason it would affect my family
1622912316	Many people will not have access to vital services.
1622857725	I don't feel the closure of the ones outside of Immingham will affect people that much as there is alternative centres near by but Immingham doesn't have that luxury so there will be a huge negative impact on the people living in Immingham, The current situation with covid has affected many people and they are experiencing increased anxiety and depression some have severe mental health and need services more than ever they need to access help in a place that is familiar to them, it is absolutely crazy to even think about closing Immingham at a time like this it needs to reopened ASAP. The services cant be simply provided from somewhere else without it affecting how easy it is to access the right help and support in the right way at the right time
1622803631	I think people would struggle to attend health checks and midwife appointments should the local hub close.
1622803306	family's and children will miss out expecially the disadvantage family's that cannot afford to travel or take children on days out
1622779708	Harder to get to places and not enough room to accommodate everyone
1622778795	As above
1622778652	These hubs are some peoples support network and their life kind outside of the home. A lot of people south out their own transport will not travel to other hubs. They could feel like outsiders and further cut off from the world.
1622773051	It means peeeple having to travel to get to hubs outside their local area. Mixing with people they may not want to. Allows people to interact with professionals who may not be on under the 'high risk' scope.
1622771716	Same as above
1622771051	Massively! In the same way it has me!
1622769938	As I said previously, while working in a nursery I know a lot of families rely or are unaware of the family hubs and the support they can receive. Closing them down (especially in the most deprived areas of Grimsby) is putting more children and families at various risks.
1622767457	Familiea may not get the support and advice that is needed. I have had support from ffp at childrens xentre and i woukdnt know what to have done without them... I had servre anxiety and baby claases heloed me so much

1622766099	Massively, people need local services. How about using the buildings more rather than saying they are under utilised. Social distancing? You haven't got enough desks for staff anyway, spread the staff, HUBS!
1622765858	Massively as many people in Immingham are unable to drive or have access to transport for these essential appointments and socialisation for adults and children.
1622765615	those who cannot travel will miss out on care and support that they are entitled to and need, this will cause issues in some development of children and families
1622765242	Massively alot of families rely on family hubs for help, meeting other mums/dads and children interact
1622764556	As said before, where will the people of Immingham have to access the right services you wish to provide? The surgery is often busy, and why would anyone want to risk taking their child to a social event around sick people?
1622763282	Dramatically impact. It is a safe space for parents to go and feel like they are heard, get advice, to just be listened to without judgement. Immingham is still a economically deprived area with low income families that relied on the support and free support groups. Support groups not only help with children develop but with mum, dads, carer, grandparents mental health and well-being. The roxton practice does not have the space or resources to hold effective baby clinic and drop in clinics. Parents would have to turn to 111 or gp appointments and clog up this system rather than a simple drop in clinic with a midwife/ family practitioner to help give support and advice.
1622762962	As above, however there are a lot of families that rely on these services more than others. I dread to think of the stress and anxiety this would put on a lot of families
1622760366	To lose a centralised building with trained staff offering a variety of services on your doorstep is invaluable.
1622760050	Less support and less likely to seek help
1622759818	Many have used the hub for childcare, gaining qualifications and used as systems of support in an already deprived town. Since loosing the resource centre many things were lost. This would be a huge loss to the community. With better advertising of what maybe available in the hub would certainly get better/more use out of it. Closing Immingham means for so many travel expenses to an already poorer than average community.
1622751835	The Family Hubs were a huge support when my children were younger and I think it will have a a huge negative impact on the mental health of new mums to not have those facilities available to them. The free

	groups were also great and, whilst we did have the funds to use Other groups that we had to pay for, a lot of families won't be able to access those groups so that's going to affect them a lot if they don't have the alternatives available at Family Hubs.
1622749867	I'm sure it'll greatly affect those who use them frequently or rely on them, especially if others are not easily accessible.
1622749851	Limited support and advice locally which will affect mental health and well-being
1622748271	It will put people off attending vital services and appointments as they will become inaccessible to them.
1622730610	What about people who live close by to them and struggle to find travel to get to other hubs.
1622728084	I think it will have a negative impact on the people who need them most, some desperately need the support these centres can offer and will now just be lost in a system that no longer cares about them.
1622726843	You opened these buildings years ago, closing some already established playgroups so that you could use the buildings, now you are wanting to close them. Shame on you.
1622726518	I am particularly concerned that if Immingham Family Hub closes the families in the area will be left with very little support or may not know where to go to access help
1622725927	Same as above, not everyone can drive and easy for local residents to walk to on a bus route for Waltham residents
1622724190	During pregnancy and when my child was new born, I had midwife appointments at my local family hub. I liked that it was local to me and the same staff were there for consistency. During the first 6 months of my child's life, I attended a rhyme time type group at the hub. My child gained a lot from this and I was able to meet other mums that I am still friends with today. The people running the groups ended up knowing us personally and I knew I could ask anything I needed. They also offered breastfeeding support, which I feel is so important. I also used to attend monthly weigh ins at the hub, which I felt was important in those first months. For the past 15 months, I have had no support or contact whatsoever from local services. Luckily, I haven't felt that I have needed it but I feel for people who may have done! It feels disappointing that if I were to have another child, they would miss out on the same early experiences and socialisation that I had with my first child. I honestly can't explain how important this was.

1622721802	As above, the town has limited community provision already. I know some families who had contact meetings there before. Volunteers used to support groups at the centre and this was a first step on the road to employment for some. As our country hopefully begins its recovery from the pandemic this cannot be the right time to close these community assets, you need to think more about making better use of them to support families in crisis, build community spirit, prepare those that need retraining after loosing jobs.
1622721054	I think a lot. I feel it helps a lot of people having these facilities open. It's always a reach for help if someone needs it.
1622720609	I feel it would impact alot on other family's some people rely on some services and feel that children who need more support or are a child in need may be missed.
1622720232	Less local places to go, means parents won't have places to go unless they have transport. New parents will miss out on advice and baby groups and it's a shame for them and their baby. Lack of support is not good.
1622719088	Closure of the family hubs will impact family living cleethorpes way on as our local hub is Highgate, meaning people travelling to grimsby, the areas choosen to stay open are close, renyolds just outside cleethorpes has poor parking.
1622718803	Same as above! New mums NEED a local place to go. Many people don't drive.
1622717766	That there are disadvantaged families in all areas of where family hubs are, not all families have car access and we have been told to restrict public transport at the moment still. I feel less families will get the support they need
1622716665	It will impact parents massively. We need to be able to spend time with other parents and a children's centre is the perfect place to do that.
1622715806	Family Hun closures will put people out of jobs, and will take facilities out of areas that are there for the purpose of advice and support for all families, and they do a great deal of good for vulnerable children.
1622715191	Hundreds of vulnerable families would become invisible to services. Maternity leave creates loneliness which kills women! Post natal mental health for those unaware they need help is the biggest issue in our society for families and the free groups and welcoming environment is a safe haven for many women.
1622714103	Access and cost, service quality for the long term

1622712888	It Will have a significant detrimental impact on families, it will be less support and advice, will increase the social and emotional issues people are struggling with. The closure will lead to an increase of difficulties in the immediate and long term for our community.
1622708117	The same as myself, people use their local hubs for support. Luckily I can drive myself to another one but if service users cannot how are they supposed to ask for support.
1622707843	Not having access to services close to home will discourage families from accessing a potential service they need
1622707620	No where to meet up with new parents and get advice on parenting etc
1622706493	Same as above.
1622698073	fsdfsdf
1622689395	These centres were my lifeline when my babies were little it was my only way of meeting other new mums. Why leave the ones open in deliver areas only? Everyone needs access to a centre whatever your background. Think you are penalising those families in less deprived areas who still need access to such centres. I used to be out every day at a club activity with my baby while I was on mag leave, way of meeting other new mums, sharing stories, getting help. Some of those mums are lifelong friends now.
1622687192	Many people rely and the family hubs for advice, days out, to meet other parents, to get out of the house, somewhere close by to get their Babies weighed and to get advice, to go and see their midwife. The impact on many families will be catastrophic across all classes and walks of life.
1622686903	Bring back baby massage, stay and play and other groups for local children and families to enjoy
1622686680	Massively
1622686678	Yes very much so with mental health In uk A massive issue look after young families having a baby is a scary thing! The support I got at the Scartho centre was just amazing
1622686482	It'll stop new mums having the ability to socialise and stop babies and young children having a place to socialise in a time in which it's hard to do so already. Moving these hubs is cutting down on what are already VERY limited services the council offer to new mums and children. It'll reduce the ability mums have to get help. I know most will not travel so far for help with their children - putting parents and children at risk

1622686449	Others may find it difficult to get to other hubs that aren't as close, that means they will lose out on community support and children's groups.
1622686116	they will have the same problem- further travel. if there are less venues there will be less classes/children's support groups for lack of venue opportunities. the wording of the questions asked on this form are very clever at making you have to agree with the proposal without getting my point across. if the council dobt think the buildings are used enough to warrant keeping them open, look into more classes, activities, renting out space to activities ect... rather than taking this vital support away from the local community. im a mum with a 1.5 year old and I, and my mum friends are CRYING OUT for places to take our children at the minute.
1622684203	Same as stated in above answers. Financial, physical and mental health issues.
1622683898	Early provision of support and interaction will have a negative impact of well being; mental health and parenting as well as children accessing less activities for their stimulation and development
1622683435	Being able to attend midwife appointments close to home without having to worry about getting to the hospital and finding parking causing unnecessary stress was amazing. Also the groups that were on were really good and needed to get a new mum out of the house and to socialise with others who are in the same situation - this interaction cannot be underestimated at all. Especially if you feel lost or unsure about things, it is good to bond more with your baby and ensure you know that you are actually doing things right. It can have a massive positive impact on a new mums mental health.
1622681060	The same. People need these hubs, maternal mental health rates are at an all time high. These hubs keep mums and babies safe
1622680100	If the right community based service is offered it wouldn't. Opportunities out there to develop services best for Borough and services
1622679705	The impact would be as above answers.
1622679609	Lack of support for families. Isolation. Less opportunities for training, Lack of social activities for parents and young children.
1622678637	By closing immingham you are taking away part of the community of immingham!
1622678495	Loss of jobs, closer for some parents so have to travel further for appointments.



1622678354	Family hubs support families to not enter the scale of child in need. Closing them will mean families not receiving that support and preventative measures.
1622678318	It's some people's only place they can get out of the house for free. Those less fortunate can't afford anything else like paid for baby groups etc. Some women it's their only lifeline to the outside world
1622678094	Many families will lose there jobs which is important and many families will not get the support they or there children need
1622677538	I think it will affect a lot of family's they will be led to believe that they aren't as important as people who live in the areas with open hubs
1622676622	Will struggle to get to other centres
1622676533	Lots- people rely on them for lots of things. They are essential for new mums for much needed advice and guidance.
1622674595	Exactly the same as me, if you don't drive they aren't as easily accessible if you don't live near one of the open ones
1622674592	Hugely. The support and groups available were the reasons to get out the house with a new baby. Also, I found that private / voluntary / community provision was much more limited if not non existent and expensive! The hubs were the only places i could go for any baby groups and advice! If these were to go in the areas identified - families would most definitely suffer.
1622673957	Already stated the areas are where less fortunate people live so your expecting people from other areas to travel to go to a family hun
1622671957	Parents who don't drive and aren't comfortable taking public transport, especially in the current climate, will struggle greatly to get the help they need.
1622671376	Same thing no where for mother and kids to go
1622671187	Pregnant women do not need to be travelling further afield for health check ups of themselves and their babies. Being pregnant is tiring, painful and emotional and the Scartho hub was a godsend. I imagine some women will even cancel appointments on occasions as the travel can be daunting. I understand the family hub

	appointments will now take place at the hospital which is absolutely ridiculous, outrageous parking charges when you can find a space.
1622671123	The same as my family. I think the building and services should be re evaluated and west marsh and riverside are very close and it seems the most pointless thing to keep west marsh open over riverside when looking at provision and space availability.
1622670552	Communities need a focal point, by taking access away to locally provided services you are destroying that Community and the ability for local people to access help and support
1622670028	As above
1622669332	The family hubs provide invaluable support and to close half of those available to the public will, I imagine, cause considerable harm.
1622668564	For some families I think this will have a massive impact, the centres are brilliant for getting out of the house and allowing the children to mix with other children, play with toys and for adults to interact with each other and talk about any problems they may have with their children. To be able to talk about children not sleeping great and realising your not alone and a lot of people are in the same boat and hearing about tips other people have.
1622666652	It will erode the work needed to support families and ultimately like the closure of youth centres cut adrift an important group within n e lincs. Leafing to further issues and problems in the future
1622663415	People in the same position as me if you can't drive you need one local to you. Babies not being seen so unable to see if anything is wrong that we might not pick up
1622659271	The same applies to everyone I know with children
1622649801	Highly. As explained above I utilised the services for many reasons; antenatal classes, groups, advice, sensory room, college classes with childcare provided soi could attend. These services and particularly the trained staff gave me the confidence and support I needed to thrive and leave a domestic violence relationship. When I moved to immingham I had no friends or support system. By 5 years later I had attended college and university and was organising fundraising for the centre as well as working there volunteering. I had taken driving lessons and was a completely new person. I then set up a Community bingo and ploughed profits back into the groups

	in my town. I owe my success and life to immingham children's centre. And if they can make that change for one person, imagine what they have done for many others in the area.
1622649476	I think children will suffer as they cant socialise at groups, no health advice from health visitor,
1622648167	Same as myself. No centre to visit. No sensory room to attend with my children. Nowhere I can walk to and get advice if passing. No groups to attend to socialise with other parents in similar situations.
1622637883	I don't think it will make the remaining ones busier - I would think that many will struggle with travel to use a different one.
1622637153	People rely on these centres there easy to access offer lots of support and a safe friendly place I think alot of children especially will miss out on many skills without the hub.
1622636967	I'm privileged to have a good household income, but I fear for the people not so lucky who would have the added cost of getting to Grimsby via bus or car. Again I will mention why do I pay one of the highest council taxes in the area and all you do is provide less and less like the bins etc!
1622636638	The services of the centre helps support local families, it helps with children's interactions and helps with parental socialising and helps with mental health. The hub is a support network for struggling families and to guide them in the right directions
1622622905	It will isolate families even further. Effect their mental health and well-being. Children won't 'be seen'. If parents can't access a family hub within walking distance they will be missing out on building support networks. The children might have developmental delay and lack of role modelling.
1622606665	Again how accessible support will be and for which families
1622599568	Not having a hub in Immingham would be really disadvantageous. It will reduce the likelihood of people attending services when they need them as it is too far, costs too much to come in to Grimsby. This could result in missed opportunities for spotting signs of poverty, abuse, poor health.
1622599005	It will impact on famiis, children and the community. There are so many buildings closing down and our family hubs are for the children. we have spent years building the Sure starts and family hubs and now we are potentially closing them to save money. the foot fall in the buildings are high at times, which means more pressure will be placed on the remaining hubs open.

1622594681	Travel and access could be a big issue for some.
1622587550	No idea
1622585584	Would depend on their family circumstances.
1622538968	It'll affect people alot. We're in a pandemic where mum's and community members have been isolated. Now taking away the centres isolates then more like myself
1622537582	I understand that there are families who are difficult to reach out to and encourage to access services in general and I believe going in to family homes would work well for them initially, but believe it's important for the majority of parents and children's confidence, self-esteem, mental health and development to progress on to meeting with others in a group play setting and to have access to nurture spaces, free book loans, help and advice. Whilst the 15 hours of free education for the over 2's is fantastic for families, there still needs to be the opportunity for families to attend sessions together and bond with each other doing fun activities and having the encouragement to eat well and live a healthy lifestyle. Also attending midwifery appts. and weigh-in clinics etc at hubs was a great was of becoming familiar with the building, meeting staff and being encouraged to attend activities. Running these in the same building was great for engagement and having a safe, friendly place to go to.
1622536477	They were there support care understanding raise aspirations a base were local people could support each other come together in a positive neighbourhood building
1622536425	Make some too busy some classes or clinics you may not get the help
1622535850	Yes
1622535547	A great relive
1622535121	The Council needs to get the priorities right, They should be local and where it is needed.
1622535114	Some impact if there are arrangements to cover same degree of help and services. Can think of traveling, access to local familiar faces etc.
1622534593	It will have a massive impact on those that will need to travel to access the ones that are remaining open especially those on low incomes.

1622534402	The Education Select committee has highlighted the significant divide for children from deprived communities. Family Hubs are among the most . Pervious good work (evidenced) carried out by Hub staff has shown it is possible to lessen the gap with early intervention and attendance at play sessional facilitated by Early Years trained Hub staff. As a service we need to provide more opportunities to engage families with young children not reduce.
1622530323	There will be less choice for znd support for sll
1622528257	Greatly
1622527607	I don't think they should be closing they should be adding more to them like they used to be more course and groups for young and single parents and those who struggle with anxiety the impact covid has already had on mums forming new friendships and their children socialising has been bad enough losing these would make their situations even worse
1622527114	They will loose community communication, help and support, these services helped me social with other mums and gave mt children a good foundation for learning and communication with other children.
1622526740	Wchhere do parents and people go for example in Immingham to get support? It is very difficult for families to travel especially if there are young children, buses to catch or mental health issues. It seems you are putting cost savings above peoples welfare.
1622526720	Some people rely on the support these hubs provides
1622526442	Difficulty in getting to a building if not close by.
1622526210	Immingham needs to stay open. It is a well used service in the area. New mums will not have contact with other mums and lose out on social skills and mental health support. You cant run mental health therapy groups in peoples homes.
1622525717	Yes it will as not everyone drives so people will be left without help
1622525663	It will affect residents in Immingham in particular, as they will have far to travel.
1622525624	It may make it difficult for others to access services, especially if they have no transport
1622525586	Practical parenting support might not be offered in the same way. Parents supporting parents groups will still need space as will some of the local support groups, including Down's syndrome.

1622525571	People without easy access to Transport will struggle to make all appointments. There is also the financial impact on patients to get into Grimsby - yet another burden in these Covid times.
1622525464	Immingham must stay open would have to travel. As every service is in Grimsby as it is. No services in Immingham as it is . Another one disappearing
1622525267	I think it will impact some of the families in that area a specially the ones who struggle to travel.
1622525237	Massively, there's now not one in Immingham but several in grimsby. People use this service all the time, when I was pregnant I was there nearly every week.
1622525112	Sensory room, access to support, access to groups close to thwm rather than too far away.
1622525065	Lack of a neutral venue for absent parents to see their children
1622524900	This may be the only support for some people especially during Covid. They were a god send to me during my pregnancy when hormones are all over the place and they supported me very well emotionally.
1622524648	Depends how much they use them, but when I think of parent and baby things to do there isn't anything else unless you're made of money
1622524559	The focus needs to be how you make services and buildings viable. There are many groups (outside of the council) who are seeking buildings to hold clubs and often had little or no response from the council. You should be promoting the hiring of the hubs at cheap rates or free with a portion of the fees being taken from the club organiser and encourage more people to set up clubs that are vital for support and the improvement of mothers wellbeing and mental health. Perhaps even rent out some of the space to set up cafes in the community that can be used by all but also a breastfeeding safe zone, space for little ones to play and mothers to socialise and be around someone other than a baby!
1622524558	I have no idea , but normally closing any facility has an impact .
1622524548	Huge, especially if they do not have the ability to travel
1622524545	Make it only for the few, discriminatory if you have to travel further
1622524453	It may make. Already vulnerable areas even more vulnerable and less likely to receive any support
1622524283	Children safe not on streets for people to groom

1622524275	Back to the days before sure start existed...sadly we knew this would happen once it was given to the council to run.... the families of today don't stand much of a chance now ....
1622524237	As above, in many guises
1622524234	It would not impact people that badly if the buildings aren't being used anyway
1622524167	Yes greatly
1622524069	Unsure, every family is different and in different situations. I know families are losing access to services in their own community/neighbourhood.
1622524054	No where to get help and support
1622495376	Massively, by taking away the help and support that they need.
1622444323	Families that are reluctant to engage in help services are even less likely if these are situated further from their homes.
1622325996	more and more families will be put off having to travel further into town into areas that are unfamiliar and maybe deemed 'unsuitable' as it is likely that hard to reach families are not always the type of families that access service from the family hubs,
1622291531	As above many families in great need will not have local access to services
1622260768	Other members of the community access these hubs for a range of support for themselves and their families
1622258692	It depends on how many attend the buildings regularly.
1622248165	I often advise people to access services from the centre in Immingham I meet families who need help and support the centre offers this in an accessible way in a confidential way parents need a centre that offers this and if immingham closes and services are offered from other buildings the quality of service will be affected negatively and will present more barriers for parents needing to access help
1622247552	It will not be obvious where to go to access services people will be fearful if attending safeguarding meetings in other venues this may impact on other services in the community venues it will increase isolation for parents and affect them getting the right help at the right time often lower level support is picked up by parents attending sessions at the centre so people get help much earlier without this people's situations will escalate

	<p>faster and more intense support will be needed although community groups can offer activities the level of understanding of staff is never of the same standard as family hub staff and often things are overlooked in these kind of groups and parents become isolated because they don't fit the click</p>
1622246216	<p>It will impact others majorly.</p>
1622246101	<p>As stated before, I have used the children's centre for nearly 5 years now for midwife appointments, anti-natal classes, and I used the groups and the garden sometimes 2-3 times a week. I loved the centre and as soon as I walked in the staff were friendly, they knew mine and my children's names and I felt I had a welcoming save place where I could take my children. When I had a toddler and a new born the sensory room was an absolute saviour for me, it was such a lovely room and in my hectic world it was so great I could take them as the rest of the world seemed daunting to me, especially on a cold day, my toddler could play and my newborn would watch the lights, I could feed and change nappies and just be at peace. Now I know this is all about my experience but now my son is getting older I still appreciate having had this it actually brings a tear to my eye because it's so hard being alone with two little ones, so to think that others will not be able to have this centre is actually very sad. Because Along with the sensory room there were all the amazing groups which are so important for the children and the mums, having a support network, getting out of the house, feeling you have done something good for your child, making friends, which I did. Parents and children need this in there life. They need people in their life and the support you get from speaking to another mum is amazing. The next generation of babies and mums need this. Thank you</p>
1622229117	<p>Some new parents need support from other parents having group activities is important for people to gain support</p>
1622222535	<p>if they dont live close to the ones that are staying open, they might only feel comfortable with the staff they are use too and surroundings that they are familiar with</p>
1622210480	<p>Not every person has transport. When my 1st daughter was born we would go to groups and the weigh in clinics, this helped me get out of the house and see people, interaction for myself and my daughter. My 2nd daughter was born during lock down so we couldn't do any of this and I found it sad that I couldn't even attend a weigh in clinic just to see her progress. I know this couldn't be helped because of the pandemic but might effect other that cannot travel to certain hubs.</p>
1622206175	<p>i feel sorry for people in those locations. I feel the hubs have been under used which is a criminal waste. More not less children's groups are needed</p>



1622206166	Since lockdown, I believe many mothers are desperate to socialise and meet new people at baby groups. Up until now, this hasn't been possible. I think mother's will miss out on building a network of support. For anyone that doesn't drive, closing some of the existing hubs will cause issues as some mothers will be unable to get to classes. Mothers may also struggle to attend baby weigh ins, which is an important part of checking child growth and having a point of call to discuss any concerns with a health visitor.
1622197934	As I have said, anyone who lives New Waltham/Waltham side of town are quite a distance from a children's centre now Scartho is closing. These services are essential for new mums/dads and their young children and less people will attend if there is not one close by to get to easily (especially for non driving parents). This could lead to problems further down the line if babies aren't getting weighed etc.
1622161265	that new families, or those requiring additional help wont know where to go, and/or wont have the consistency of knowing they can walk into their local hub and be signposted to the correct service for them. they may not get the chance to meet other families that are local to them.
1622153125	I feel family hubs offer a safe space for new parents to use right from the midwifery appointments , to groups , to development checks, all in one place. I feel it will affect families who do no drive, as they may struggle to get to a hub, if it is not local to them. Therefore they are less likely to attend groups or access support. I do not think it will affect the school age plus families as much.. More so the pregnant mums or parents of young children.
1622152371	The reason I wanted to complete this survey was that there are very few venues nowadays where you can go and spend time, access Wifi etc., without spending money. Has the impact of closing the suggested hubs on digital inclusivity been taken into account? Or the impact on the poorest families in the Borough who may have made use of Family Hub activities pre-Covid?
1622150802	Vital funding that should be used to support victims of domestic abuse will have to be diverted to be spent on room hire, which could result in some reduction of service for those victims.
1622142001	Having to travel and feeling like there is no immediate help nearby
1622133859	Exactly the same as me.
1622133339	Make attending venues difficult or inconvenient as they are not as local. Loss of services due to closures or busyness because there is less availability. Support groups not local so may not meet families from your area.

1622126848	PEOPLE RELY ON THIS SERVICE AND HELPS MANY IN THE LOCAL COMMUNITY.
1622122098	More distance to travel, maybe less likely to reach out for help if needed. Potential children's activities missed out on and loss of parents to interact
1622120874	Many people in my community would be unable to access the services offered by the hubs due to having to travel to the ones that are to stay open
1622087920	When my children were young, accessing staff and groups at Family Hubs was vital for me as a parent. I'm my professional role, working in the family hubs has been vital to so many families. The availability of training, near them and near childcare has helped so many parents back into work and further education.
1622087217	Local service offered to local people shooting council on foot if stating only local services required are in Grimsby
1622084740	No access to support. Baby groups. Will have to have midwifery appointments out side the area they live. Will impact on travel costs. And may result in not accessing services as not in the area
1622082126	I feel that closing the Immingham family hub will directly impact upon the people that live in Immingham especially the estate in which poverty is prevalent
1622080936	No social groups within easy reach
1622080072	The support I received was invaluable, close to home was especially important when I couldn't drive at the end of my pregnancy or post c section
1622079513	Others will not have the same experience I had that are new mums starting out not knowing anyone
1622078095	It will isolate many people and single out those who cannot access other facilities
1622067439	Sane
1622066736	Significantly. Throughout the pandemic as a direct result of the hubs we have been providing clinics within GP surgeries but this is not a long term solution. Within the Hubs midwives were able to provide continuity which as we know is a positive not only when providing antenatal intrapartum and postnatal care but especially for those families whereby there are safeguarding concerns and childrens social care involvement.

1622064994	They may become busier, meaning people might not attend at all as they don't want to be crowded or have to queue for long periods of time. Also parking would be an issue
1622064911	It will encourage them to be less dependent
1622064464	Make a lot families feel alone and scared to ask for help
1622064237	Significant impact on the families we support in Immingham as they would be unable to travel to Grimsby for SLT/ OT appointments. Additionally, without base in this area liaison with other key professionals is more challenging
1622062797	The drop in 'advice' days are brilliant for mums who are struggling with their child's behaviour. Being able to see families face to face can help us to help them. Families who bring their child to play days, would miss being able to socialise with other mums and get advice too. Being open and available for families to drop in is essential, especially when they would struggle of who to ask and where to go. Everyone knows that the family hubs are more than what they go in for. I myself, found the family hubs a sanctuary when my husband died and I had a 1 year old. Joining in in the sessions such as cooking , nursery element, courses such as parenting etc also knowing what was available college course wise - the advice and help from the practitioners steered on the pathway of college then university. There is something good about it all being in one place. There needs to be all the hubs so that people who do not drive, who are nervous and anxious are able to have easy access to a family hub where they live.
1622060988	Isolation, lack of support and important networks for Mums living in that area
1622059993	I think families that are struggling with parenting or needing extra support are unlikely to seek it elsewhere and their circumstances could become worse, and eventually putting more pressure on other services if a situation escalates
1622055271	Hugely. Taking away the close knit community feel of a family hub where families can socialise, with other parents and children and gain peer on peer support and advice and build friendships with other families. Informal professional support from family hub practitioners will disappear and many families can be intimidated by asking for formal professional support. The structure of a family hub works so well for so many families and taking this service out of immingham will leave an awful gap in the services that have such a positive impact on the lives of children, young people and families in the area.

1622053974	As a midwife I often refer families to the hubs for a massive range of reasons including to see other parents as role models, company when lonely/ isolated, support with housing/ benefits. I feel it is important that all families should be able to access these resources as a community hub. Having a diverse community access these resources benefits all.
1622051772	massively, not everyone has wifi nor transport to get from lets say immingham to grimsby to access what they need. and i cant see the point in paying for another venue in immingham with all the costs that will entail. when the savings for closure is minimal compared to to what the costs will be -i think it false economy for Immingham in particular- that is a town in its own right and it is being denied a hub. it was suggested by Govt that family hubs would be vital for post covid and get people back in for the right services all in one building locally.
1622049213	Unable to travel to other children's centers easily. May not access services due to this. Impact on the child's development due to same and for mother's mental health.
1622048675	The support given by the children's Centre staff is much needed in the local areas. Midwife appointments are easily accessible and families can obtain advice and support from staff there...as can the midwives
1622048660	Family Hubs used to offer so much support, classes and where a place of safety for the surrounding community. They enabled continuity of care and families could access all services from one place.
1622045657	Not being able to attend groups where they can meet other parents can have an impacts on parents mental health, also the clinics and staff are important so many parents especially if they don't have transport to get to another centre
1622044755	I think it is going to be more difficult for parents to access support and groups because the services are going to be more overstretched. I understand that doing more community work means reaching some hard to reach groups, but we must not forget about the rest of society. We also need to support mums and babies to recover from the social and mental impacts of COVID.
1622044236	They provide vital local support for families
1622043350	It will have a huge impact on communities. Parents need support and somewhere local to go. Too Many services have been cut in our area we need to increase services not take them Away. Too many children at risk in our area and hubs decrease the amount of kids being taken into the care system. It doesn't save money in the long term it's common sense.

1622042094	In the same way it will impact us, but in addition, some people may not be lucky enough to drive to get to other centres.
1622041359	May feel isolated
1622040604	Travelling to and from if no car and no local hub
1622040453	Isolation . COVID pandemic has been devastating and a very lonely for some new mothers and babies as the evidence has reflected . The importance of the early years cannot be underestimated and family hubs support children and families through groups and activities which support child development and socialisation and parental/ carer mental health . Also specialist groups fir children with complex needs and disabilities may be effected . In addition health professionals who have 1x1 appointments with children and families will be effected potentially making it harder to reach people in their local communities etc etc
1622040137	I think the hubs provide much needed service to families in these areas specifically. They provide advice to new mums a place to go and feel less isolated. They also provide Sen services that are so needed.
1622038915	Same as above, people might not be able to get to other hubs if they don't have any transport so they will miss out because they have no way of getting there
1622037071	Lack of support locally in very disadvantaged areas with high numbers of at risk children and families
1622036730	Mental health will suffer for alot as new mums sometimes only get out to hubs and groups. The buildings were used before covid and they will definitely be needed after covid.
1622036394	Yes
1622035239	Again, the further erosion of our community spaces impacts on belonging and cohesion. The removal of education services is already impacting on the ability of parents to return to work. This is a short sighted decision that will affect the towns regeneration and prosperity negatively.
1622033448	The families we work work enjoyed accessing the activities and groups provided by the centres. Would be great if these could be still available even if run by quality volunteer providers
1622033093	It has an impact on all families in an area where they will feel isolated from the main town
1622032836	I think professionals think that just because families are not using services due to covid, that they're coping or doing well. When actually, I'd expect to see an increase of people accessing early help or social care services.

	This won't be evidenced until family hubs are back open post-covid. Has a covid impact assessment on children and young people been completed? During covid, I couldn't have my baby weighed properly which meant a referral to the dietician would have been rejected if I didn't take her into a nurses appointment just to be weighed. What a huge waste of NHS resource when those health visitor services would have usually been supplied; those metrics won't be measured by your service. Also, your survey has been badly written with some leading questions.
1622023677	It will be the same for them, everyone is being isolated, especially new mums or those with social anxiety. I had support from a team member to support me in the group, then eventually I made new friends their. And so did my now 6 year.old. many of us have used that building for years (my eldest is 14) and I know some liked the father groups and Halloween parties etc. It will take a toll on all of the commitments its. There isn't anywhere where you can attend with your baby, go their with friends or meet new friends.....I know a lot of people made friends there.
1622023238	Less groups for parents to interact/ share experiences/ provide support for each other. Also the baby/toddler interaction groups are not anymore and parents can't afford to be paying to attend these private groups.
1622021469	It could have a massive affect on local residents who are unable to go further a field.
1622018440	as long as the services provided from the family hubs is available in a different way the impact will be minimal
1622015388	People will either have to travel which isn't always possible or practical or will miss out on so much and have negative effect on their family and the resources they access such as maternity or vitamins.
1622015330	Lack of opportunity to socialise for new parents who have had babies in covid and now have no where to go.
1622014458	It will have a massive impact.
1622014204	Parents/carers/families use the hubs for socialisation, advice, guidance and much more - i feel this would be a huge loss.
1622014130	It will be a huge loss of great services and support to families and children. Parents struggle to ask for help due to feeling like a failure so the support on our door step means they do not have to plan how to reach the services and just drop in when they feel the need.
1622012543	For those local to the hubs with no transportation, the parents could feel very isolated

1622010789	Mums will lose important support in the area
1622010783	Greatly as people relied on the hub take that away we will have nothing The mental health of the community no we can get help there is some one always there
1622010734	Na
1622010697	It will impact on low income families a lot, financially it is not always possible to travel to other Hubs. They will not get the support, advice and social aspects they need as a family.
1622010526	As far as I'm aware some of those that are suggested to close are only used for a small amount of things bow so I think it wouldn't have a huge impact but on those it may they could be offered further support and directed to the closest family hub that will stay open, many of these are on main bus routes or are within walking distance to most areas so I think people will still be able to use at least one of the centres
1622010059	Isolation and being unable to access the hubs.
1622009865	Yes definitely
1622009125	People who are struggling or need help and advise are not going to be able to get this and further struggle
1622008931	Access if they do not drive
1622008830	Loneliness isolation no local face to face support
1622008713	Young families need access to the family hubs, with the right services they help with supporting the most vulnerable. Services need to be supporting.
1622008666	In Immingham, it would impact others massively. Not everyone can get out of Immingham to use other hubs. This hub is also used by local childminders and is a regular feature in young children's lives. Removing it is removing socialising and activities for children and socialising and support for parents who may have nowhere else to go for such things.
1622008414	It will effect alot of people whom struggle & require help some people may want to escape somewhere locally & ask for help which their now local due to their closest been close might be to much effort, therefore they'll go without causing more effect. Also again having interaction with other families and children to interact with & having no transport will be effecting others.

1622008216	People may struggle to travel.to other hubs and the kids will miss out on activities, that may be the only activities they do
1622008154	Massively
1622008097	Lots
1622007881	Isolation for some people, lack of support
1622007559	Isolated Children not engaging with others Some other baby groups are expensive
1622005929	For some people they may be the only support
1622005746	Overcrowding
1622005566	As I've said before, it's local. There are all sorts of things that are there that benefit the local community. Immingham are always the first to lose out on things being closed because you think it's an easy way to "save money" but then spend the money on stuff that nobody asked for or needs. We shouldn't have to go all the way into Grimsby to get services we could have closer to home.
1622005393	Yes
1622004809	It could cause a rise in child neglect and poverty.
1622004491	Yes as midwife appointments will not be provided and people will have to travel else where
1622003472	Similar way to how it would affect me.
1622003408	Immingam community has had so many closures leisure centre youth clubs this family hub keeps the young families carers of children and grandparents into date with support and care .
1622003383	The residents of Immingham need the hub, it is a part of the community, also it helps the workers identify any early help that is needed
1622003160	Loss of support, guidance, a way of meeting others, no face to face support, no where to go when they struggling
1622002993	Same as me need the groups and advice from professionals



1622002991	It will be a great loss to a lot of others to
1622002914	As stated above
1622002838	Taking away the support help in a space where people know they can go to get out of the same 4 walls will impact people badly. I for one loved getting out my 4 walls with twins knowing there was always someone there to help me with them. I was able to join in with the baby classes and the crèche they had was amazing so I could do some of the college course and be me not just mum
1622002827	Massively! This is some people's life lines
1622002635	New mums will not have the support of sitting with other new mums with an expert on hand.
1622002485	There's services were all in one place and made it easy for people to be sign posted and get involved in the activities in the community
1622002393	I think many new parents will struggle to find support and assistance as needed. If it is not readily available within walking distance I believe they will not bother and suffer. The hub was also used for contact visits, the child is and always will be what's most important, parents or carers who need to travel by bus or car won't bother asking for help and it will be the kids that suffer.
1622002377	Families who need particular support and easy access will be left without, which will lead to all kinds of detrimental affect.
1622002376	Another massive blow to the immingham community who pay higher council taxes and seem to receive more cuts than other areas
1622002332	I know of a lot of families with children that have special needs and they rely on the family hub building in Immingham massively. There is nothing else in Immingham that supports children and families with special needs
1622002235	It will have a negative impact on people who need help it will cause stigma for vulnerable families if forced to go elsewhere family hubs offer so much it removes barriers to attending and puts people at ease when they need to go to access help and support
1622002226	I think it is a terrible idea to close the immingham family hub as that was where the midwives appointments were, prenatal classes were, courses were run, by groups were there. These are essential for families to access

	and are essential to identify those with post natal depression, post natal psychosis and to identify vulnerable children and struggling families. This is huge for child safety and mental health. If the Immingham hub must close it is essential to find another location to host all of those services within the town (such as Bert Borden).
1622002130	As above.
1622002122	The closure of Immingham family hub would have a huge impact on the families living in Immingham and surrounding areas. A lot of people cannot drive so would have no access to any services provided by the family hubs.
1622002038	Being a new parent is daunting. The services offered by these hubs are vital for new parents to build long lasting friendships and provide essential service that go beyond the necessary baby weighing. They are needed to bring communities together, give people a safe place to open up and help people out of social isolation.
1622002029	Massively no support mentally and physically is going to have consequences
1622001973	would impact Immingham residents massively as the other building aren't close by
1622001948	In the same way as above b
1622001870	Families won't get the right support they need, they won't be able to have courses run by other colleges so that parents can go off and do a course to better their lives, no family trips out that they helped by providing coaches so parents that don't drive could pay and take their children to places like Skegness
1622001854	Same as above
1622001852	Lots of women in the areas that have their family hub set to close, Immingham in particular, cannot afford to travel to centres in other areas. And, in Immingham, there are a lot of disadvantaged women and children in need of the support from a centre more local to them.
1622001830	Massively especially people who can't drive
1622001829	People will miss midwife appointments. People will not seek help when needed.
1622001479	It will be a massive impact on most families in Immingham because I know people enjoy the sensory room and all the activities and love it being on their doorstep because a lot of them cannot drive

1622001453	I believe if Immingham was closed the families of Immingham an surrounding areas would lose the support and ease of access to said support.
1622001431	Massively especially people who do not have transport
1622001396	Same as Above
1622001318	The impact on our children will be huge in countless ways, no early support will mean children will not be prepared for school life. Parents struggling will not receive the help they need to succeed in parenting their children possibly resulting in children being taken in to care. Taking children into care costs way more than running a family hub!
1622001305	As the only hub in Immingham it will gave major inpact on all families with young children. Immingham being a place where there is nothibg to do with children anyway, no play centres, minimum amount of after school activities..
1622001254	lot of people rely on these services that's the only time some of theses people have company
1622001236	Immingham residents will greatly miss out on nothaving a family hub as so many need support locally and many others you're trying to shut down, the only reason we stopped going to immingham hub is because funding kept getting cut and less staff and services were available to the community. It's such a sad thing to lose something so precious it really did make a difference when it was here
1622001194	Further to travel people won't ask for help New members of staff with no knowledge of local town and family history will restrict those asking for support or intervention services
1622001102	Familys wont get the support or help they want and need
1622001075	Massively! I know some families that used the Family hub daily!
1622001052	I think it will make a lot of new mums anxious. It will also isolate them more.
1622000997	Because a lot of low income families don't have the money to do the activities the family hub provided for free
1622000917	Very much as specially if people have to travel
1622000445	some people will struggle without contact

1622000171	No face to face/drop in support or advise. Reduced peer support Community support and relationships gone No provision to allow parents to spend time away from the home, which may lead to increase in mental health struggles and being able to access domestic abuse support in a nurturing and safe environment. The GP practice is not the place for DA support due to the turnover of visitors and the potential for them to been seen by others and reported back to their perpetrator.
1621999741	As above
1621999676	More families will find themselves in need of support from children's services at a higher level because of the negative affect of closing immingham centre this will result in increased costs to the council as more specialist support will be needed for more people the children will be affected long term and their life chances will be reduced because of this there will be an impact of parents mental health
1621999505	The centre is well used in the area and it will have a massive impact on the area.
1621999395	If someone feels unable or unwilling to travel to access face to face support I could imagine how easy it could be for some families to avoid seeking help if it not in their doorstep.
1621999246	May have problems travelling to the hubs that remain open
1621999089	Used them previously for baby groups, and pregnant so would be looking at returning as before. This groups are vital for mums and dads moving forward
1621999033	Will make people travel further or not go to get help at all. Will mean children will suffer and cutting the hubs mean more help rather than less will be available so closure makes things worse.
1621998940	Families won't be able to get the support they need. Education courses needed for employment won't be accessible.
1621997419	Some people aren't able to travel and it will stop them getting support

## Q7. What do you think could be done to reduce these impacts of the suggested Family Hub buildings closing?

1623997391	Don't close the buildings. Offer more groups
1623997141	Not close them. Ensure there is a hub service within locality for anyone who doesn't drive.
1623995394	Encourage more services under one roof, smarter working,
1623993272	Not closing them. If it is a forgone conclusion you need to offer the same in a stable environment, local, cheap and covering the needs of the community. Advertise more what's available and continue to advertise If you feel the hubs are not being used enough.
1623987382	I think people suggesting the closures should put them selves in individual places and see how the effects are going to effect individuals.
1623985173	Keep them open. Make full use if the buildings for longer hours. Evening opening as a drop in centre for 11 to 16 year olds with a youth worker, pool table, soft drinks bar & an area for them to socialise safely. Immingham in particular would welcome such an area as there is precious little else for them.
1623985088	Provide free transport to the other non local hubs
1623935838	Leave it opened
1623924845	Relocate to a shared space facility.
1623744183	Have a monthly drop in session for advice in areas where there is no family hub.
1623743040	Closing the Immingham Hub would cut off the entire Immingham community. Yes we could go on a bus to Grimsby, but statistically Im sure you know ppl wont, because of cost and convenience. Me attending in Immingham with my second child while my first born was attending this am school session, was definitely a great motivation to go. I was already out as I had to bring my child to school and I have 3 hours to do whatever

	I wanted before picking him back up, so perfect time to go in the children centre. Unaware of how much this would alter my future in the very best way!!
1623683009	Provide public transport guidance and possibly reduced fares for low income households when travelling to Family Hub appointments to mitigate losses in attendance
1623656626	Keeping them all open for the families to access them.
1623640755	Keep them open! Just because they arent making North East Lincs Council money, doesnt mean they are useful to local residents!
1623270495	Reshape the areas suggestef
1623268564	I think a good idea would be in the centres that are not used enough could be split and shred with other services to cover the rent, Ie I work as a nursery nurse at Navigo and being in a children centre as a base, working alongside other professionals would strengthen the support needed for the community, you could charge a minimal rent to cover running costs .
1623263212	Thats the Councils responsibility, not mine.
1623205969	Keep them. Spend the money. Cut something else
1623114582	Alternative location in IMMINGHAM for families to access. Free playgroups and even baby massage etc are so important for new mums.
1623088308	Dont close them. Invest in children and young families. Invest in our poorest communities- immingham is underfunded always- but support the others too. This is shortsighted and idiotic- like closing youth clubs and youth services- and then complaining that our young people are out of control.
1623042653	Yes reduce the hubs but look at a coverage of the area that is beneficial to all not just the most deprived areas
1623022013	Look at usage pre covid. Provide events/activities/surgeries etc that local people want/need/would attend
1623014896	Introduce alternative service
1622994849	Keeping them open or providing lifts or taxis if families cant get to other locations and ensuring the existing hubs have enough staff and available places on activities for parents and children to avoid waiting lists and families becoming stressed or isolated

1622983585	Reduced hours, moving services around to make staff remote workers and hot desk to suit needs. And learn to balance a budget!
1622978589	Less staff more visitors advertise it more
1622953700	Have open days , offer more groups for different ages
1622948934	Maybe have one super hub in the most needy area
1622948611	Not close then
1622942087	Keep them open!
1622941483	It is for the council to provide the solutions!
1622940056	Don't close them, open more back up please
1622938852	More support offered including home visits
1622931356	young parents would have less support that is greatly needed
1622912316	Not closing them.
1622857725	Not Close Immingham as we only have one centre in the town and even if services are provided in other community buildings the lack of client confidentiality will create barriers for those facing crisis situations when you attend a family hub it is much more discreet if you are attending meetings with social services or having contact sessions
1622779708	More sessions at other ones, help with transport
1622778795	Do not close them, pump funding into front line services.
1622778652	Nothing, the only reason the hubs are closing is so the government can save money. These hubs are needed. The government knows that from past surveys they have conducted, but austerity is more important to them than people.
1622773051	Work together with organisations that would like the building to see if rooms could still be used by the authority for things people have listed theyll miss.

1622771716	Survey services used and aim to keep the important services open
1622771051	Nothing. They need to stay open!
1622769938	Keep them open and advertise more. If they do close I think health visitors need to pay a bigger part in families. Since moving here two years ago I've never met my health visitor and had one telephone call to discuss my toddler. Although I know my children are safe this raises concerns to how are other children (those at risk and not at risk) are being monitored? How can a health visitor really check a child is safe and developing well if they only phone the parents and take their word for it?
1622766099	Not closing them obviously
1622765858	Maybe set opening days or times. More classes for children and parents
1622765615	better communication and management, fundraising, small fee's to support running if needed
1622765242	Make the family hubs more interesting and inviting more friendly staff that don't judge parents
1622764556	Show the communities how you will continue to provide the services to the areas you are closing the buildings in, before closing them and ensure the needed services are able to still go ahead. After the previous year where our children have missed out on so much, the services need to get back to being provided
1622763282	Don't close them, vital service to remain open.
1622762962	Keep them open
1622760366	Look for an alternative building or hire a church hall or other similar building
1622759818	Making the building profitable and self sufficient by handing more over to the community. Making it useable for more activities for the local community. Art, cooking, sewing, children's clubs, for both older and younger generations. As well as offering hope in the form of qualifications.
1622751835	I think the Hubs need to remain open and more funding put into them to create support groups for new families so that more families do use them.
1622749867	More publicising of what is available.



1622749851	The government could stop been greedy keeping funds for their "expenses" and actually supply our local community's with a decent amount of funding! Really quite simple!
1622748271	They shouldn't be closed.
1622728084	Offer more at the buildings that remain open. But if people no longer have access to a local centre I'm that cannot be changed, some can't travel to other areas and that's something that can't be fixed. Possibly a local buddy service for people to have somebody to help them out in their homes or helping them get out so access.
1622726843	Don't do it.
1622726518	Ensure there are other places local to Immingham that families can go to for support. This should also be replicated in the other areas where Family Hubs are proposed to close.
1622725927	Keep them open
1622724190	Reconsider locations and funding. This needs to be a priority.
1622721802	DON'T CLOSE THEM!
1622721054	More activities available for a wider age group. More advertisement for what's on.
1622720232	Don't close them, look into bookings and see how many people attend. The family hubs that are closing are very popular, especially the immingham hub as that's used by locals that can't travel to Grimsby and cleethorpes.
1622719088	Re opening them for us to use for a start, still closed for covid, had my chldd March 2020, been to lots of paid private baby groups and nursey, but the hub classes ones are still shut? Charge a low fee like 50p/ £1 to get some.funds for the hubs, do some disabled children sessions, offer classes thar are unique, offer sign lauange courses ( for a fee), expand on the sensory rooms.
1622718803	.
1622717766	Open them part time
1622715806	Keep them open. Cut costs elsewhere, such as not renovating St James Square or building a bridge that wasn't needed, in an attempt to make the town before desirable. Actually try looking after the people living in this

	town, rather than fluffing the councils ego on how pretty the town centre looks now. Totally transparent behaviour, and it's the children that suffer.
1622715191	Still providing services and free groups across select buildings, and not using statistics from during the pandemic to support closures!!
1622714103	Home visits, keep centres open or find smaller buildings in same locality. It isn't right that often disadvantaged families lose access
1622712888	Let them to remain open
1622707843	More services using the hubs regularly and partners working together in the hubs
1622707620	Don't close them, or maybe let some toddler and baby groups run them
1622706493	Offer the same amount of service
1622698073	fdg
1622689395	Open shorter hours Volunteers to run some of the groups as they did in Scartho
1622687192	The promise be made and kept that the same services will remain for families to access, however taking these services out of communities will cause a huge impact and it's difficult to see it understand how anything else could make things better.
1622686680	Do not close
1622686678	Nothing
1622686482	Provide MORE childrens services in local areas rather than expecting parents to travel all the way across town for help, advice and support
1622686449	Advertise these places more, have open days for others to see the benefits these hubs have and how they can help families because not everyone will know the services that is on offer
1622686116	nothing.
1622685916	Outreach

1622684203	The government should be paid less and the multiple of millions put into stupid projects and buildings and "Tourist attractions" could be put into keeping buildings open for the community and making it easier for people to access the services....
1622683898	Don't close them. It's a small cost in comparison to the benefit of parents and children of nelc
1622683435	Firstly, they shouldn't be closed. They should be better advertised to get people in to use them more (and there not be a pandemic of course!). An agreement with nearby premises to offer the services, if it is really needed to save money. I CANNOT stress enough how important these premises are, which is difficult for someone to understand if you have never used them through not having children or not taking a child to them for whatever reason.
1622681060	Community based 'pop up' drop ins, Health visitors/nurses to visit pre existing play sessions such as hartbeeps, climb4 etc for advice sessions after, or to do talks on weaning etc
1622680100	Consider all agencies need not just family hubs Have a consistent approach across all hubs (as each one runs very different)
1622679705	Don't close them.
1622679609	Still have outreach buildings for families to use.
1622678637	Make some of the rooms at immingham available for private hire. I have a child with severe special needs and being able to take him to the immingham sensory room where the staff knew him and I knew he was safe was a life line. Being able to use some of the other rooms would be amazing (even at a cost to myself)
1622678495	Promotion.
1622678354	A period of monitoring to evaluate the use of the hubs and the areas of need for families. Based upon analysis, how can the use of the hubs be provided to the community efficiently and supporting the targeted users. I think immingham requires its own hub as people are reluctant to travel/poor travel connections and the families of immingham cannot always access travel resources and are isolated already with nelincs. Removing their service will create greater inequality.
1622678318	Cut your own salaries at the top voluntarily and give it to children's services instead. Problem solved.
1622678094	Don't close them simple

1622676622	Keep them open only part time
1622676533	Keep as many open as possible. Think about the families that need them rather than money.
1622674595	Don't close any of them
1622674592	Provide some free or reduced cost transport , especially for those in Immingham!
1622673957	Not close them offer better services so the ones that arnt being used as frequently will get more people attending like payed baby classes different classes for ages not everything has to be free
1622671957	Don't close them! It's selfish and will have dire consequences for many families
1622671187	Simply not close them and instead stop wasting money on town crazy paving, white plamtrees and an ice rink no one wants.
1622671123	Re evaluate the reasons for particular closures on space available groups supports and distance between.
1622670552	Invest in the community, share local buildings such as church halls / community venues. Keeping services local is vital.
1622670028	Keep them open. Stop councillors getting ludicrous pay rises for doing rubbish jobs throughout the pandemic and use that money to keep vital services open!!
1622669332	Don't close them. Provide extra funding to support the most vulnerable members of society instead of funding new roadworks that were only done 2 years ago
1622668564	I feel more money should be put into these centres instead of wasted on other things around the town
1622666652	Dont close them
1622663415	Don't close them or have more staff to do more home visits
1622659271	Keep them open either full or part time.
1622649801	Keep immingham family hub open as it I an essential service to the area.
1622649476	Reduce size of hub
1622648167	Utilise Immingham hub, bring back baby / toddler groups because these were popular.

1622637883	Don't lose them! They are a vital service.
1622637153	Find another building that can offer all they do ?!
1622636967	Keep the Immingham centre open as it can support Immingham, Healing and the surrounding villages and close one of the Grimsby ones.
1622636638	Think about which hubs should close, there is a high number in Grimsby being kept, but those who use Immingham hub may not be able to travel into Grimsby.
1622622905	Ensure they are utilised to their full capacity. Have agencies working together to bring coffee mornings, play days, health visitor appointments, deliver parenting programmes that consist of basic parenting for new parents, have a nursery.
1622606665	Structure in place and support - eg to help voluntary groups are to help
1622599568	You need to keep one in that area open, even if on reduced days in the week or run a drop in service at another building.
1622599005	I think the hubs should remain open even if the buildings are part used by other professionals but we still have a foot fall in the door, parents and children are able to access the service rather than via a phone call.
1622594681	Utilise empty rooms and vacant areas, encouraging more footfall, advertise services more- instead of people relying on word of mouth to know what they can access. More promotions for services.
1622587550	Don't close them, find alternative ways to fund them
1622585584	Don't close them. Also, ensure all play ground parks are up to a better standard. Village parks put town ones to shame.
1622545872	stop wasting money too much gets spent on things that should not be
1622538968	Have other local services in these areas.
1622537582	If there are other community buildings with similar facilities then utilising these to offer activities that were run in the hubs will help but these will need to be well advertised to parents. It still seems a shame and a waste of money to close buildings which are purpose built and already have such facilities though. Meeting people in their homes can be beneficial for all and may help with early identification of any support needs but it's still

	important to encourage people to get out and about and involved in some community/group activities when they are ready. Also important to ensure there are still enough places available where CIN/CP meetings can be held in a place where families feel comfortable and there is room/equipment available for children to play during the meetings if parents need to bring them along.
1622536425	Close hubs where a town has 2 or more and make sure the town's that have only one get to keep that one
1622535850	Not closing them
1622535547	Better run and not to be used as a cheap baby minding service at the rate payers expense
1622535121	Get it Right first time , only close the least number as possible.
1622535114	Just give time to adjust.
1622534593	Could the services be shared between the existing hubs e.g. some open morning only and others afternoons.
1622534402	Ensure we are delivering the correct support to families in deprived areas not just to those open to services to enable all children to have the opportunities to enjoy and achieve in life.
1622532849	Why not have school nurse/ Health Services visit once per week/month on site at each hub. Have a Social Worker/Family Support Worker at each site once per week/month. Invite a fitness instructor to offer services, therapists and beauticians. Renting out space with offer an income.
1622530323	Rent out to local support groups and even rent out room for wedding parties
1622528257	Put them out to the private sector
1622527607	Go back to how they were in the beginning! The groups and courses they held was a huge help for myself when I was a young mum the trips available and the feeding advice etc was so useful some parents have no idea how to parent these hubs are essential to help the parents that need it but the hubs need to start receiving the funding they used to to get them back to their former glory in the hope to help families in need
1622527114	Charging small fees for the services to be used
1622526740	I do not think they should close
1622526720	Open on specific days for the area

1622526442	Spread the hubs evenly across the area.
1622526210	Don't shut them. East Riding have dug deep into their reserves to keep all their hubs open.
1622525717	More funding and having early intervention team back (police) they saved my daughter life
1622525663	Join services in an existing building, so cutting costs.
1622525586	Provide spaces still for the groups to continue to happen within the hubs that remain open.
1622525571	Re-assess which center's are closing. Immingham center serves many patients from outside of Grimsby - Immingham, Habrough, Stallingborough Killingholme, Keelby and many other small villages are all closer to Immingham than Grimsby.
1622525464	Keep them open
1622525267	Offering some support in the form using local buildings/ rooms within the area
1622525237	Maybe get rid of a few managers and save some money
1622525112	Hold more services or certain services on more days Sensory room to be built or out in another hub.
1622525065	Dedicate a building for use by absent parents not under children's services to have contact with their children
1622524900	I don't know.
1622524648	It's not my job to know, I'd suggest funding them better and waste less money on other things like replacing bins that are perfectly fine or adding giant, ugly metal fish to the seafront.
1622524559	I think you should be looking to use the buildings more creatively and think more business savvy on how you can increase the use and the offer to parents, children and the community and not use covid and things ceasing as a great excuse to stop services.
1622524558	More understanding as to why it makes a difference .
1622524548	Better budgeting
1622524545	Put facilities into the large GP practises in the areas and use them out of hours
1622524453	Make the hubs more accessible and provide more support to. Everyone in those areas

1622524283	Publicity to each parent asking for help and local paper a Nd radio
1622524275	Don't close them.... But definitely proper services need to be run.... and in proper places with proper facilities..... which I doubt you can find
1622524237	Have a council that supports Childrens & Family centres
1622524234	Provide more targeted services for families in their home or at open hubs
1622524167	Keep them open
1622524069	Leave them open, studies have shown the effect early interventions can have, Covid has put extra strain on the mental health of younger people and additional pressures on families. Reducing access to help and support now is the worse time to do it while waiting stupid amounts of money on fake palm trees, replacing paths and building another cinema which is not needed.
1622524054	More people using them
1622495376	Keep them open
1622444323	More outreach into families homes.
1622325996	more accessibility and flexibility are there other facilities in these areas that can be used instead for example Bradley football pitches
1622291531	Leave some open
1622260768	More consultation with the families that are using them
1622258692	Provide more services or activities, including evening ones for working parents.
1622248165	Keep immingham open
1622247552	Keep Immingham open in grimsby and cleethorpes there are other centres nearby but this isn't the case for Immingham I don't disagree with the closure of the centres other than in Immingham it is madness that the council are even thinking about doing this
1622222535	support those families to reassure the help and support is still accessible



1622206175	don't close them. the impact will be unavoidable
1622206166	Better advertising of support groups, baby and child classes for other hubs which will remain open. I believe the hubs aren't being used because people do not know about what is on. Navigating the 'hubs' section online isn't the easiest either and sometimes timetables aren't up to date/ I've had to ring up centres to find out what is on.
1622197934	Ensuring hubs are open every mile or 2 in the NE Lincs area so all can attend easily.
1622161265	make sure there are provisions in walking distance for every area as not everyone drives and even those that do can find it stressful dragging their kids across town.
1622153125	raise awareness of other hubs and that people can access support at a family hub that is not local to them.
1622152371	This consultation is a great start, but I think talking to affected families is important, as it talking to a wider range of staff in the local authority.
1622150802	Ensuring that alternative, free of charge, room hire options are put in place for multi-agency meetings that support safety planning of vulnerable victims.
1622142001	Having a family hub in another building maybe 3 days a week if cost cutting is what is needed
1622133859	Not close them
1622133339	Keep them open even on reduced hours.
1622126848	SPEND LESS ON USELESS THINGS AND USE THE MONEY WHERE NEEDED
1622122098	Look at saving money in other places, for example the council not wasting money on pointless and unnecessary expenditure
1622120874	Find an alternative building/buildings within immingham where the services can be accessed by the immingham residents
1622087920	To ensure that services are available across the area for all parents.

1622087217	Using the local service . Maybe promotion of local service could help this. Also when reviewed we list our leisure centre and so much more. I feel you could support Immingham as we pay a precept on our community charge for living in zomminghsm.
1622084740	Dont close the buildings.
1622082126	Provide transport to Grimsby for disadvantaged families or put groups on in a different location in Immingham
1622080936	Not close them
1622080072	I don't think the services were promoted enough so weren't used fully. Can the same services be provided in a shared building?
1622079513	More funding events
1622078095	Redirect money from other pots to the hubs! We need to break the parenting cycles and neglect we see in NEL by offering these hubs to families for classes, education, support etc! Hire the buildings out of an evening or weekend to help with costs
1622067439	Keep open
1622066736	if you close the hubs as per your suggestions I can not see how anything will reduce this impact
1622064994	More clinics/ activities running at the hubs that remain open and a booking system so they don't become over crowded
1622064911	No action needed
1622064464	Keep open maybe do reduce days
1622064237	re-consider which centres closing. If people can travel within town maybe another centre in Grimsby should be closed instead of Immingham - its seems they would disproportionately be impacted
1622062797	As far as I am aware the hubs in question (especially Highgate as I work from their twice per week) it is always busy. I do not understand why they are closing other than to save money. Families with small children, mums who are struggling, mums who do not have transport are not going to get the help they may need if their local hub has closed. Better bus routes and online or telephone help would reduce the impact but it does not help the social element of all childcare needs under one roof, close to where they live.

1622060988	Don't close them
1622059993	maybe charging a nominal fee for playgroups and activities to cover costs, consulting with outside organisations to bring more diverse activities to the family hubs. They are a vital community resource and you get to know the staff and learn about other support that is available
1622055271	Don't close them.
1622053974	Open access still to those centres left open- time tables available of activities, fine if these need prebooking
1622051772	to try and raise money to keep them with the support of local community or look at social enterprise
1622049213	Keep them open
1622048675	Keep them open
1622048660	Keep them open
1622045657	I don't think you can reduce it really. Many people rely on these family hubs for help and socialising
1622044755	Maximum amount of activities per day at the hubs that are open. Not 1-2 per day, but multiple. Online activities or funding for some paid groups to be offered to the community. Extended opening hours. More sensory rooms.
1622043350	Do not close give people the support they need.
1622041359	Volunteers going to see families such as Butterflies Mum's volunteers
1622040604	Not close them
1622040453	Have a rethink, find out what people want to be delivered and easily accessible within their local communities in some of the buildings you intend to close . There should be more support for children and families in the early years not less in the areas they live . Perhaps using funding from the government's ' levelling out' funds ? The recent Andrea leadsom early years review aims to improve early years support and the 1001 critical days review also emphasises outcomes to improve the health of babies / children and it includes recommendations as you are aware on the use of family hubs to provide support services. NELC and Local children's centres should prioritise this agenda and funding streams to support it. Particularly following the devastating impact of

	the past year on some families and children . There are also health professionals that will be impacted as above eg trying to engage and provide services in communities. Face to face as well as through digital formats
1622040137	Pay less bonuses to council members
1622037071	Keep Broadway open and staff it correctly
1622036730	Leave the buildings open.
1622036394	Provide outreach services?
1622035239	Keep them open and income generate by working together with local business and the community.
1622033448	Partnership working with voluntary organisations - Additional support amd activities run by qualified practitioners / employees of reputable voluntary organisations like Climb 4
1622033093	Keep them open
1622032836	It's well known that the Council are trying to squash all their staff into fewer buildings to reduce costs. The Council are actually losing relationships with communities by doing that. Why can't they be innovative and link up with third sector organisations, or community groups, to increase usage of the buildings and value?
1622028134	Deliver services from other Immingham venues
1622023677	Use budgets that are assigned to things like Immingham in bloom and statues to actually use the money for the children. The children centre was never refurbished. It had great equipment already but the point is why take away our positive resource. Also, money being put into tearing flats down....nothing replaced them. There was no point! That money could of been used to open up more sessions at the children's centre.
1622023238	More groups for parents/baby/toddler.
1622021469	I'm unsure
1622018440	have a plan in place before the buildings close and have a staggered approach so that families start to access other services before buildings fully close
1622015388	Have them open for shorter days or open 3 days a week and ensure there is a mix of support/groups on offer so people can access support.

1622015330	More activities and groups for parents
1622014458	I'm not sure. Could these services be offered in a different Community building? For example is there room at the Civic Centre building in Immingham?
1622014204	More frequency of classes/clinics/groups in the hubs that are staying open
1622014130	keep the current buildings open
1622012543	Reduction in rent?
1622010789	Keep centers in villages and outside of Grimsby and maybe merge some Grimsby centres
1622010783	Just keep it open stop killing are town
1622010734	Na
1622010697	Don't close them. And if it is a must, please review which Hubs need to close and take low income/deprived areas into consideration. Given the poor state that Grimsby is in, it is a great service for those who need it, families rely on this service.
1622010526	They could be offered more support within thier home and direct to the next closest family hub that will be staying open
1622010059	By keeping some of the other hubs open or looking at social activities within those areas for those families who can't reach the other hubs.
1622009865	More activities, courses for adults and volunteers to help around the community from cleaning beaches to raising money for charity. Let's bring the community back together !
1622009125	Cut costs in other areas that don't need funding for example building a palm tree on the seafront
1622008931	Holding groups close to the closing hubs
1622008830	Keep Immingham open
1622008713	Dont close them. Use the buildings effectively for the early years teams. Rent out the rooms in the evening as a source of income, look for sponsorship from the Humber bank. Deliver local services.

1622008666	Don't close them. By all means, cut down the days they are open? Close more hubs in Grimsby where people can more easily transfer themselves to another hub. Alternatively, provide free regular transport for families in immingham to be able to attend other hubs.
1622008414	Offer more to families for families to be interested to come . A few years ago there was trips offered, baby classes, adult classes, information support classes therefore having all these different options will invite people back.
1622008154	More funding
1622007881	Better advertising of other similar services. Better input from health visitors to families
1622005929	Relocate
1622005746	To allocate time slots or for people to pre book their visit
1622005566	Don't close the facility. Make cuts else where. Or close other things that aren't needed. You spent all that money moving the bus stops in town just to move it all back again because the local druggies started using it as somewhere to get drunk and high! Waste of money, should of been left as it was. You make decisions that nobody asked for but then when it comes to things like this you close it despite the uproar about it! Listen to the people who put you where you are!
1622005393	Don't close them
1622003472	Not sure. Provide another location for such services?
1622003408	We need either a new hub or keep what we've got
1622003160	Keep immingham open or find alternative for people in immingham to access the same level of support without always been identified as needing the support allow people to come forward when they feel they need too
1622002993	Either have something open with the groups running still and someone to talk to if need too
1622002991	Try find a suitable place in the area
1622002914	Allow access for maternity services to ensure care is delivered appropriately. Pregnant Women are not unwell and this should not be seen in GP practices

1622002838	Keep Immingham open and maybe close one of the ones in Grimsby. I for one wouldnt travel to Grimsby on public transport with twins to use the center. The struggle is to much. Yet the one in Immingham is perfect just a waking distance
1622002827	Nothing keep them open
1622002635	Your gonna do it anyway! Improve the parks and offer cafe facilities
1622002485	Nothing Don't close the hub
1622002393	Rent out rooms for courses, not just organised by the family hub, for example IT, maths and English. Set and area aside for room rentals for babies and toddler parties. Offer hot drinks and snacks so parents can meet up and socialise whilst the kids play.
1622002377	Charging small fees or asking for donations. Fundraising. Cutting costs in other areas. Registering as a charity.
1622002376	Relocation in immingham to a council owned building offering all the same resources and professional help
1622002332	Keep them open
1622002235	Not close immingham I have been told the school want it back so why not give them the front building back and provide all services from the back building which would be a win win cheaper to run as well the cost of closing immingham is minimal the staffs mileage will be not far off that and the cost of those families that don't get help will definitely exceed it as more referrals to services happen as a result if closing immingham centre
1622002226	Ensure that the services are still accessible within the town
1622002130	Don't close it. Or use it more. Make a little cafe or something to encourage more people to use it. With new housing development still being built in same street it's only going to be needed / used more.
1622002122	Don't close Immingham as it's not practical for none drivers to have to travel 45mins to access the services provided by family hubs
1622002038	I cant see how the hub can close with out having an impact on the community. If the building HAS to close, another HAS to open.

1622002029	Nothing let's face it the council have decided Immingham isn't worth support or local facilities. Nothings advertised properly or reaching the appropriate people. Social media is great but not the be and end of all.
1622001948	Keep them open
1622001870	Advertising more opportunities for families to come together and do activities with their children or doing courses to better their future. Alternative days where they are open and closed to reduce staff wages but also when their is nothing on them days plus the midwives have a perfect little room and waiting area for parents or families to wait.
1622001852	Find a way to fund them properly instead of spending money pointlessly on other, less important, things.
1622001829	Keep it
1622001453	Reassess the budget and how it's spent, ask for business sponsors.?
1622001431	Use them for r other services such as private hire
1622001396	More support to remain open
1622001318	I'm sure that something as important as family support can't be replicated in a church hall or similar. The hubs cater for and are equipped just for this support so I don't think anything can replace it.
1622001254	Don't close it
1622001236	Keep the hubs open obviously, is this a trick question
1622001194	If current building not able to be used a central easily accessible space should be used
1622001075	Not close the building!
1622001052	Booking for weigh ins? Shorter times? Charge minimal money for groups.
1622000997	Don't close them Simple
1622000917	It can't it's needed in Immingham
1622000445	?



1622000171	The/a hub could be expanded to include areas of the facility to accommodate older children/teenagers who otherwise have limited facilities to youth centres in immingham. Whilst Immingham family hub may need to relocate for cost/demand from school to expand it needs to remain in the area. Locating staff in other buildings and making them travel to Immingham to support the community here is surely likely to financially outweigh the cost of running a hub. Healing lost its outreach hub years ago so any resident of Immingham would have to travel further to access this service. There are hubs not marked for closure which may be more suitable such as Queensway to allow for a facility to remain in immingham
1621999676	I believe that the closure of Immingham needs to be reconsidered and alternative options should be explored for example reduce the size of the centre to the smaller building and close the big building or work in partnership with the town council or a community group to offer services from the community block of the children centre
1621999505	Keeping riverside open.
1621999395	Outreach sessions periodically in community settings/schools etc. Linking up with vcse groups to raise awareness of early help opportunities and signposting. Increasing social media use.
1621999246	Not sure
1621999033	Don't close them.
1621998940	More support from schools, doctors, health visitors and council and voluntary groups.
1621997419	Make sure there's plenty of activities locally

## Q11. What support or advice do you and your family need whilst your children are growing up?

1623997141	HV clinics. Places to take them out of school. Baby groups.
1623995394	Health visitor access, support and advice
1623993272	All of the above
1623985173	A uniform exchange shop
1623985088	Health visitor
1623935838	Boosting self esteem, self confidence, online awarness
1623744183	Potentially - support for children on the autistic spectrum
1623668132	Variety depending of age and need of child, as the support I needed for my eldest will differ to what I need this time around.
1623656626	Everything
1623640755	The local area needs this as some people unfortunately dont have the support/advice/help from friends and family
1623445537	Autism Support Groups, Autistic social groups
1623268564	I believe all families need access to basic education, support in parenting and mental health support/advice
1623263212	Not applicable, children grown up
1623205969	Everything that is available now.
1623088308	Everything that is available now

1623042653	N/A
1623014896	Activities and information about childrens groups in local area
1622994849	Support groups for parents of disabled children and groips specifically for children with autism and other disabilities also sensory rooms.
1622983585	Nothing.
1622978589	Health questions and help with getting g into other groups to meet other people
1622943672	Some point of easy access to call have a friendly dace recognition of the person 1;1 interactions
1622942087	My children are adults and having children of their own. They need the support of professionals plus the opportunity to meet other parents with young children.
1622941483	My family are grown up, but it would have been helpful to get professional help away from the doctor's surgery.
1622940056	Plenty of Grimsby families would benefit from parenting classes, children's activities and educational options with chikdcare
1622938852	Behaviour and nutrition
1622931356	all of the above
1622857725	child development, learning and education, health, regulations around children being cared for by other family members in parents cant provide care, childrens safety,
1622779708	Help with development
1622778795	children deserve universal services to continue, baby yoga, rhyme time, stay and play etc. Parents deserve anti natal groups, support and guidance that children's centres offer. This is educating the next generation. The suggestion to remove these services is shameful in such a deprived town.
1622778652	I personally don't need any now but as a new mum I found the staff at the hubs invaluable. Having other people on hand to offer advice and personal experience was brilliant. Sometimes just having someone to listen to your concerns changed your whole outlook.

1622773051	Health advice - developing well etc Mental health support (pandemic has had alot of impact on our children)
1622771716	Advice from health visitors as children grow through the various stages.
1622769938	Definitely support on pregnancy and early childhood for parents. Maybe a crash course on paediatric first aid? General appointments such as weigh ins for babies and informal “chat” (mental health checks) on parents. Support for struggling parents whether due to behaviours or disabilities and knowledgeable practitioners to guide parents in the right direction.
1622767457	Sleep.. Health...behaviour..post natal depression
1622766099	I don't but lots do.
1622765858	Special needs advice. Support for families who need additional help
1622765615	first time parenting support, community groups for socialisation, development for children, a safe haven
1622765242	Help with behaviour issues just a person to talk to
1622764556	Access to professionals for advice and reassurance during social activists. Not having to wait for gp appointments that are most likely not a good use if their time
1622763282	All the above.
1622760366	Health checks reassurance learning specialist appointments - speech specialist some hospital appointments - hearing test. Equipment discussed. Explain what support is on offer and available. Benefit, budgeting, finance, jobs are also needed.
1622760050	All of the above. More help needed. Not less
1622759818	My children are in there teenage years but when I was younger and unable to travel. I used the hub a lot. For education, breast feeding support services, toddler stay and play, baby yoga. Pretty much anything they had on offer that supported me as a parent and my children growing up.
1622751835	I have stated that we don't need a lot of this support as my children are now school age but I definitely think all those things are NEEDED for new parents. Going to weigh in clinic was was easy way to check on your baby and maybe raise something that you were concerned about, having to make a specific phone call or write an email about such concerns will be too much for some people, they'll be worried about judgement. Many a time

	I would ask something "just while I'm here" that I was worried about but I wouldn't have wanted to ring about because I'd feel like it's be making too big a deal. I think a lot of opportunities to support families will be missed if these drop in facilities are lost.
1622749867	I've barely heard from anyone (health visitor etc) since having my children. More consistent support from HV or clearer advice on support or services are available.
1622749851	Hard question to answer. Definitely breastfeeding and nutrition and mental health support
1622730724	It's vital to offer a community hub so no parent feels alone or isolated it's vital that children form strong bonds through play and nurture
1622725927	Midwife appointments, baby weighing
1622721802	When my children were young I breastfed them and I valued the feeding support group where I could go a talk through issues with other mums - you can't get this from professionals. We need to socialise with mothers of children with similar ages. There is a whole range of support I might need as the years go by and the beauty of the family hub is knowing that it's all there under one roof, close to home given by friendly staff who greet you like one of the family.
1622721054	I actually took part in a family jurchering course at Highgate years ago, it helped understand all sorts of motherhood, family life and about children. At Reynolds I took part in my maths and English and adult social care course.
1622720609	I have needed support and advice for speech and language, behavioural problems, allergy and development, sleep. Support from other parents.
1622720232	Everything, family hubs provided useful information on eating and drinking healthy for children and advice on baby massage
1622719088	-Midwife support including bump to baby classes. -Baby weigh GP surgery's don't offer this. - sensory rooms - baby / toddler groups - info on healthy living, access to info.
1622717766	Child development and healthy goals
1622715191	Normal baby milestones, weaning advice, toilet training advice, guilt free advice
1622712888	Wholistic support. The family hubs have been one of the best things that has been created

1622708117	Professional support and advice. Play groups to meet with other parents, this is beneficial to both parents and children. Baby groups were a big part of helping my mental health when I had my baby.
1622707843	Parenting advice and family support
1622707620	Parenting advice, healthy lifestyle information, info about activities for children
1622706493	I wouldn't know as nothing been available to me.
1622698073	f
1622687192	All health and social advice for different ages and stages.
1622686678	Healthcare midwife
1622686482	Need support during issues with children and advice for parents that they are doing things correctly or get advice on what could help their children develop.
1622686116	all of the above selections.
1622684203	Behaviour, emotional, physical health advice aswell as been able to seek advice for stress and other parental issues
1622683898	Advice of different development stages Parenting courses Social interaction and support, knowing your not alone
1622683435	Sometimes you just need reassurance to know you are doing things right, which can simply be a conversation with someone leading a group. There is feeding support needed, sometimes questions around "is this normal..." for baby and mum, are milestones being hit, and just general friendly chats.
1622681060	Weaning, oral hygiene, healthy diets, advice on behaviours, potty training, sleep safety
1622679705	Depends on the situation but advise from professionals and other parents is a must. For example my son got noticed that he was different and not meeting milestones he should have, at a baby group we would attend there were some children a lot younger than him doing things that he couldn't and a professional gave advise hitch has set in motion, hearing test, speech therapy, portage on involvement and a soon to be assessment for autism. Thanks to a baby group at a family hub my child has the help he needs.

1622679609	Early years development. speech and language. Training. Midwife, health visitors. Behaviour management.
1622678637	As parents we need to know some of the things are children are doing is just a development stage or is perfectly normal.
1622678354	Children development. Parenting advice. Parents peer support.
1622678318	Advice on diet and special needs. A place to go and not feel judged
1622676622	Children's behaviour and advice
1622676533	Weaning advice, advice on weight gain, health advice etc
1622674595	I have a newborn and a three year old so all sorts of advice from feeding to behavioural
1622674592	Na
1622673957	Weaning advice, weight gain, speech advice and more
1622671376	Help with children and support groups
1622671187	Social interaction is massively important for young people. The midwife appointments, the health visitor checks, the classes and generally everything that Scartho hub had to offer.
1622670552	Children's activities where they can meet other local children from their community Support for parents Activities and engagement for parents who may feel isolated
1622670028	Bringing up a baby practically on your own is hard, but is made harder when they have health complications. The support and advice I received and would like to receive in the future I view as vital. Support with different ways of feeding, weigh ins, support groups, anti natal groups, being able to hire equipment like TENS machines for labour.... You can't take that away from new mums.
1622669332	My son has multiple disabilities and the support provided to me during those early years of confusion and assessment is irreplaceable. The health visitors provide much more than just advice.
1622668564	We have attended 2 year checks and lots of baby groups
1622666652	Advice on health, advice on local services, support in difficult times. Opportunity to meet others in our local community, activities advice on welfare rights and access to local community groups

1622663415	Weight, are they reaching milestones any concerns that may have or feeding/ sleeping etc
1622659271	Help and advice in all areas from setting boundaries to dealing with aggression
1622656013	someone to talk to and advise.
1622649801	Parenting advice with input from trained professionals as advice from other parents is sometimes confusing or judgemental. Groups to meet other parents. Someone to talk to confidentially if things aren't quite right. Groups where kids can just play and meet other children.
1622649476	Health, safety, diet, toilet training
1622648167	Support with sleep, managing behaviours.
1622637153	I needed advice with my 1st child on eating and weaning how much and what the staff was fantastic and really helped but we need it on everything really
1622636967	Support and local to us, children groups where children and mothers can meet people locally and form friendships and a community feel. Antenatal classes, learning support, counselling.
1622636638	Parent and child groups like creepy crawlers, rhyme time and messy play. Gives opportunity. O talk to professionals and other parents.
1622622905	I don't personally need it but I know of many families who would benefit from all of the above!
1622599568	We are struggling to conceive and undergoing fertility treatment. The support for us as a family when we do get there is really strong. I don't have a huge support network in the area and would feel isolated without parenting groups and such.
1622594681	Health and well-being, behavioural advice, general advice and support for issues growing up- drugs, growing up, emotional advice, mental health care, bullying etc.
1622587550	I found most advice given by professional people was condescending.
1622585584	This would vary depending on age at the time, health of the parent and/or child... circumstances change all the time.
1622537582	Advice on parenting, activities available and health and well-being.



1622536425	Young carers support
1622535547	None we have had them so we should grow up with themD
1622535114	We do not have children
1622534593	In this area all support and advice is needed to ensure parents have the tools to bring up their children to be happy and healthy.
1622534402	Parenting is the most difficult role any adult will encounter in life . The role does not come with a Manuel and even the most organised and able professional can be thrown of course as as a parent. Knowing there is support available to families is essential.
1622532849	Social Worker support Additional Educational support Therapist
1622528257	Support from all professional
1622527607	I needed lots of help and advice on weening and breastfeeding children's first aid etc but many of these families need a lot more support
1622527114	We now don't needbthe service but understand plenty off adults with young children teenagers
1622526740	Parenting groups, Life skill groups and activities including cookery, budgeting, debt advice support. Benefits advice support
1622526210	Mental health support. Child development support. Since you shut down FAST families need support with special needs development and behaviour management. Parenting skills and group work.
1622525663	Not applicable.
1622525624	Breast feeding support, speech and language support
1622525571	Information on healthy weight, height, development, key milestones.
1622525267	Definitely more SEN information Budget help Sign posting to other professionals
1622525237	Support to access groups, mental health support, support to ensure your on the right tracks, baby play groups to support children's communication and growing skills.

1622524900	- provide activities to stimulate them and socialise. - educate us and children on mental and physical health.
1622524648	You don't really know what advice you need until you need it.
1622524559	Particularly first time mums, a space to come and discuss concerns or issues. Reassurance and support for all ailments particularly for babies under 1.
1622524558	How to deal with problems
1622524548	Parenting classes and support
1622524545	Support for all child and adult related issues, health, finance, etc
1622524283	All help handy for our twins to flourish
1622524275	All of the above plus a friendly child orientated place to come for whatever reason we need to come
1622524237	Variable
1622524234	We can access most advice online or through our gp
1622524069	Feeding, teething, nutritional advice, a
1622524054	N/a
1622495376	My children are already grown up, but families need somewhere where they can get support and advice
1622444323	Families need trauma-informed approaches to parenting and evidenced based interventions that reflect the history and experiences of the local community.
1622325996	access to health visiting and school nurse services, to know where you can go to seek support rather than just having a phone number to ring
1622291531	Professional evidence based advice tailored to your needs
1622260768	Support from all professionals at may be different times when events occur
1622258692	Post natal support for mums Baby weigh in clinics Health visitor appointments Family diet and nutrition advice Moving on from breast feeding

1622247552	Non judgmental advice and support in relation to all aspects of parenting mental health support is also important for parents and children
1622246101	My daughter has not had one development check, not even a phone call due to covid I guess. But with my son I knew I could always ring or pop into the children's center for any support or advice No matter how minor.
1622222535	weaning, behavioural, deveopmental
1622206166	A twin group would be very beneficial. My twins are 1 and a half now but to have had a support group early on would have been extremely helpful. Advice on development, growth and where my twins are on the centile chart would be helpful. My twins haven't seen a hv since they were 10 days old, haven't been weighed or attended any baby classes.
1622197934	Children's groups, especially after Covid and being shut indoors for so long our children need that social interaction with other children more than ever. HV and children's centre advice is always great knowing they're there on certain days etc to be able to pop in.
1622161265	to be able to drop into groups where we can meet other families and get support from relevant people, such as breastfeeding support and health visitors
1622153125	Behavioural tips, and advice around safety, healthy eating etc.
1622150802	This is not applicable in the context of my overall response.
1622142001	My child hasn't been weighed since she was 6 weeks old and she is now 18 months, no support has been given to people who have had children in lockdown and I think this is going to have an knock on effect so I think these parents will need huge support
1622133863	I've been trying to access a councillor for my son through numerous channels and I've given up tbh Young people need a youth place
1622133859	Mental support, advise, a friend. When I breastfed my son, that support group kept me going without I'd of failed.
1622133339	Support and advice from health professionals
1622126848	OBVIOUSLY HELP AND ASSISTANCE THAT WAS PROVIDED .

1622122098	Support on everyday situations that may crop up that can become an issue, for example child not eating or sleeping, regressions
1622120874	Teenager activities, advice, counselling
1622087920	Parenting support and help - groups with other parents. Breastfeeding support, training.
1622087217	Speaking on behalf of local families and children it is needed as Immingham needs local service for families. Promotion of services and referrals too again local. Health visitors are key service to ensure health and well-being of children
1622084740	Any that is available
1622082126	For young mothers to be introduced to other mothers that can help and support- for mothers to feel supported in all aspects of motherhood, breast feeding or bottle feeding, sleeping, being safe in general. How to play and interact with your child, creating attachments and bonds and encouraging healthy relationships.
1622080072	First aid courses, advice on weaning, breastfeeding support, baby weigh, meeting other parents
1622079513	My son is disabled and the support had been amazing
1622078095	Weaning, general parenting advice, coping mechanisms, support as a single working parent so advice about what wider help is available
1622064994	A place for children's activities to be set up such as messy play etc. Face to face support with a midwife when pregnant and healthcare team afterwards.
1622062797	N/A
1622059993	just knowing that you can access a midwife or Health Visitor locally is a comfort for a lot of parents
1622055271	Informal support from family hub practitioners, professional guidance from midwives, support around first time parenting, postnatal depression, breastfeeding, weaning, healthy child development, dietary advice, feeding advice. Plus much more.
1622054514	Everyday things you're not sure of as a new mum/dad

1622051772	on coping with with children age and stage and having some expertise in the groups to allay any false 'old wives tales' for example in outside community groups parents often say, i smoked 20 a day when pregnant and its never done me or my child any harm. support in reassurance is essential. govt advice changes all the time and family hubs have the most up to date information.
1622048675	Advice with available benefits , support networks when in crisis , parenting support
1622048660	Health, educational, behavioural, financial, housing,
1622048359	Midwife and health visitor
1622045657	Many things such development checks, health issues, mental well-being
1622044755	Support from other mums, advice on sleeping etc, a listening ear during the tough times.
1622043350	Budgeting Housing Parenting Debt advice Socialising for kids and parents Education hubs Health advise Mental health support Play groups
1622042094	Support from other parents, children making friends and learning social skills
1622041359	General advice if needed
1622040453	Development, health , social support , parenting, healthy eating and lifestyles , support for children with complex physical and or mental health and disabilities
1622040137	This varies.
1622038915	It's nice to have face to face contact rather than over a phone. Although health visitors are very friendly and helpful, it's still nice to meet them and get baby weighed etc. I haven't had the chance to have many meetings due to covid and was really looking forward to taking my baby to clinics etc. It would also be nice to see someone in person to get any advice that was needed
1622037071	Advice on play and behaviour
1622036730	That depends on the situation and what is happening. I don't know the future circumstances that my family would need while they are growing up.

1622035239	You never know what you are going to need until the time comes. For us, support around nutrition and socialisation was helpful. For others, their needs are much more complex.
1622033448	Low level Mental health support / parenting advise and support coffee mornings
1622023677	Advice on areas we're worried about in development, parenting advice when dealing with difficult behaviour, new mum and breastfeeding support, play activities to support core development. Sometimes just a friendly face to chat to. I made really good friends with some of the staff there. And support with social anxiety.
1622021469	Health and well being
1622015388	I have accessed maternity support/ weight in clinics/breast feeding support/ weaning cookery classes/ baby massage/play groups / sensory room - none of which I would have been able to access on a regular basis if I had to travel to Grimsby
1622014458	Mental Health, SEND Who knows what else we will need. No-one can predict the future or what the impact of the Pandemic will be. What happens if we hit crisis point? Also what about the Social impact?
1622014204	Support and advice around physical and mental health, behaviour, education, socialisation etc
1622014130	Medical Referrals to other professionals, feeding support, mental health support, Health checks for parents and children including mental health for all. Behaviour support.
1622012543	Fun, learning activities
1622010783	The help that all parents need to no they are not on there own
1622010697	Health visitor clinics play a vital role in our child's development. At baby weighing clinics you not only get a understanding of how your children are growing, it picks up concerns quickly which can then be investigated. You gain vital information and support from the health visitors, from weaning, safe sleeping advice, developmental worries, the list goes on. The staff at the family Hubs also helped with my daughters speech development and socially it helped my eldest two children grow into the confident girls they are. Unfortunately due to COVID, my son hasn't had that opportunity & may not get it due to closures.
1622010059	Parenting advice.
1622009865	Mental health and sen information and support for teenagers

1622009125	Advise when children hit milestones and changes I.e weaning, sleeping, behaviour
1622008931	Support around expectations
1622008830	Health, education, groups
1622008713	As my children are now older the family hunts were a vital support for our health and well- being. I would like that my own children have the same support- drop in available.
1622008666	General advice and support about children growing up. Professional help and support regarding breast feeding, weaning, sleep problems, speech queries, mobility queries, behaviour problems.
1622008414	General advice or guidance sometimes is needed when you are a parent and aren't 100% on something. You always need sometimes reassurance or advice if your unsure about something & these children hubs are the perfect support
1622008216	Westarsh were absolutely incredible for support and advice, parenting sessions, children's activities to get us out the house, some weeks they were the only other human contact we had
1622008154	Advice and services
1622007881	Milestones, weigh clinics
1622007559	Weaning, milestones etc.
1622006222	I wasn't aware of such services such as mother and baby groups until my second child was at an inappropriate age to attend
1622005746	General support
1622005566	Instead of relying on ringing someone or getting a call back. Being able to speak to someone face to face so they can fully understand the support you need. Places for our children to socialise with each other as well as parents socialising too
1622003408	Healthcare advice on children's younger years for mums and dads
1622003160	Support from being pregnant to teenager
1622002993	Any sort of advice from sleeping or lack of development problems

1622002838	The support I received when my twins was first born was amazing the family hun helped me daily some weeks even if was just a coffee and a chat.
1622002393	Son has several different disabilities, the hub have previously helped synchronise appointments and departments aswell as assisting in school applications, he is due his first hand prosthetic shortly and we may need help getting him used to using it aswell as acceptance from him, friends and family.
1622002332	Support for special needs children and parents of.
1622002235	Weaning Sleep speech and language Mental health
1622002226	To know what the most recent safety guidelines etc are. Support from the social/health workers (extra learning needs etc)
1622002130	Lots as my children are young. In past help with sleeping reutien, behaviour. Children's groups.
1622002122	Advice on accessing the access Pathway
1622002038	My son has speech therapy in the center. My daughter was prepared for school at the centre. I made connections at the centre which have lasted for over 10 years. These connections were made at a time when I knew no one and had no one. The services at the centre brought me out of post natal depression and helped me get to know the community and the people with in it.
1622002029	Everything! There's no such thing as too much support but definitely too little is shocking.
1622001948	That's like asking how long a piece of string is!!! I won't know until I need to ask!!!
1622001870	Parenting advice in behaviours
1622001852	Breastfeeding support Midwifery appointments
1622001830	What support doesn't a growing family need ?
1622001829	Not me personally buy its nice to know there is somewhere to turn if need be.
1622001453	Over the years there's been breastfeeding support, early years support and the latter being gender identity support.
1622001431	Special needs support



1622001396	General
1622001318	Parenting advice Suitable structured activities Courses
1622001254	Life throws everything at us, so just knowing that there is professional help very close by is a comfort in its self.
1622001236	Mental health awareness. Listening ear/ shoulder to cry on. safe place for kids to meet parents, Children activities Courses Somewhere to just sit and breathe
1622001075	Advice and support on everything! You can always feel like you are doing something wrong as a parent, it's always nice to be reassured.
1622000997	Advice on anything to do with parenting
1622000917	My family are grown up but many families need support locally
1622000171	Parenting support, help with completing forms, advice, peer support, children's groups.
1621999741	All of above
1621999676	Support and advice can vary depending on the stage of a child's development every parent needs to know there is help and support that is easily accessible
1621999505	Support with Additional needs advice and to meet up with other families in the same situation
1621999395	Universal advice and access to support around child development, behaviours and how we as parents can support the development and wellbeing of our children
1621999246	Developmental checks
1621999033	Support groups, easy to access professional help, health visitors, mental health support,
1621998940	Education, disabilities and someone to help and support the family.
1621997419	Behaviour, weaning, sleeping, starting nursery,

## Q20. Do you have any ideas about how Family Hub services can be delivered differently?

1623997141	Health visitor home visits for clinics. There isn't another way to deliver baby groups.
1623995394	Work smarter every business has to but services should still be available to all not the few
1623993272	Are you basing your decision over the Covid period as this would be unfair to shut something given it is nobodies fault visits reduced substantially. The hubs can deliver all what you are suggesting
1623985173	No
1623985088	No I barely saw my health visitor as I had a lockdown baby and the support over the phone was not good! My baby has not been weighed since he was 3 days old!! I had breastfeeding advice over the phone! How does someone who has never had a baby u detest and breastfeeding advice over or the phone? And not have any actually physical help or advice with a newborn? So no, there's no other way of the service being delivered other than locally and in person!!
1623924845	Health visitor and baby weight appointments could be done in local GP practices/health centre.Many services offered are duplicated by other organizations
1623668132	Could offer some services online via ie zoom
1623656626	No as it has everything that is required
1623640755	Keep them open and widely advertise their locations and services
1623270495	Use both methods: direct via local centre and on line in support
1623268564	as said above, share the space with relevant agencies for a minimal fee so that the centres can once again be thriving, it would increase the footfall to the centres and they can then see what excellent support is available.
1623263212	More resources

1623205969	Keep them as is. Publicise them more.
1623114582	They are essential services. They must remain in Immingham.
1623088308	Dont change it. Spend the money.
1623042653	Unfortunately my knowledge of family hub services is limited, and cannot suggest anything at this time.
1623014896	Health advice is accessible at the doctors but childrens activities are far and few in between in immingham as it is without further closures. Maybe use Bert boyden or other building to cut costs and put all care facilities together
1622994849	Go back to how it was when NCH were running them
1622983585	See answers regarding hot desking and reduced hours
1622978589	Nop they do a fabby job as it is
1622943672	Yes have a support worker for each sector area with easy phone access and the facilities to be made available when required
1622942087	A family hub should be readily available to all. Locally Not trying to liaise with different professionals for home visits
1622941483	No
1622940056	Instead of cuts, spend money on young people, give them opportunities to learn in a familiar surroundings
1622931356	keep them open
1622857725	look at reducing the size of the centre in Immingham it has two buildings why not reduce it one building to get the costs down
1622779708	An app or service using phone
1622778795	Community based events to rebuild trust in professionals and take away the label and fear associated with involvement
1622778652	No l, I think face to face contact is very important though, not virtual,

1622773051	The hubs are needed in the areas where the most support is needed but it doesnt mean areas that typically dont need the support, dont need support at all. But if you only open hubs in deprived areas, people in more affluent areas may be put off or feel uncomfortable to go somewhere they dont know not get the help they need.
1622771716	They need to be one to one for the most effective outcome.
1622769938	Out reach groups to help those families in need or at risk. Some kind of pregnancy support groups.
1622766099	No, that's what people in well paid jobs are there for. Listen to the staff, that's my idea. They know what needs to happen, but really listen not just do it for the sake of it. Staff are your biggest asset (and no I am not staff or related to any staff).
1622765615	no
1622765242	Make activities more adaptable to children's age or times available
1622764556	If the main concern is running buildings, then use local rooms to still provide the same good services
1622763282	Open up face to face services
1622760366	Covid has taught us we can do things remotely if you have a computer an Internet but face to face is best. You can learn more and get more from personal contact. You can also see if someone truly understands. Follow up appointments to make sure It has worked if not instant support again with a different option.
1622760050	Virtual and face to face options to suit different families
1622759818	I think better communication. Possibly a Facebook page if there isn't already one. Emails or leaflets.
1622751835	I think there should be more easily accessible drop in groups for families. The frequency of weigh in clinics had already been cut pre pandemic which I think was a bad idea, I was a breastfeeding peer supporters at a group running alongside the weigh in clinic and when they were cut we often had mums who had wanted to go to weigh in clinic and ask health visitors a question. We helped where we could but we weren't trained in that role.
1622749851	Get in local businesses I'm not sure?
1622730724	It's not broken so no need to fix

1622726518	Through other community buildings, health centres, community centres, GP surgeries. Day Cares. Family support is vital especially 1 to 1 interventions to support attachment, behaviour management and parenting. Early identification of needs is so important if we want to address need at the earliest point and prevent poor outcomes for children and young people.
1622725927	No
1622721802	Can they be run by a charitable group? Get more volunteers in, make money by hiring rooms out.
1622721054	Maybe work with the college and offer courses on a smaller scale but more accessible for people closer to the venue. Sometimes people are worried about going back to education after starting a family so close venues offering these could help
1622719088	No stick to the way its being done If its abiut coat funding charge a small amount for classes etc.
1622718803	As it was. It worked.
1622717766	Volunteers would be a huge help, more access to home visits
1622715676	When my oldest was younger there was a wide variety of activity groups but now there is hardly any. We need more activity groups
1622715191	They worked fantastic as it was
1622714103	Not on the cheap, available to the all users, not just 51% of them
1622712888	No thy have worked very well and they should stay open.
1622708117	More groups regularly, supporting all ages
1622707843	Open door policy
1622707620	Let some independent groups use the buildings for family activities
1622706493	Volunteers?
1622698073	gdgfd

1622687192	No the only suggestion that could be made is that communities need more in way of baby and children's groups, this can be the difference between a family coping and not. It may be useful to advertise these groups/ advice services more as there are probably still people who do not know they can access this, perhaps people who live more rurally.
1622686482	Family services in our area are very important - children and parents need help and support and socialison more than ever because of covid.
1622686116	engage more with the public to drive interest or at least let people know they're there. I had no idea until i went to my first midwife appointment at Broadway.
1622684203	I dont see why they need to be delivered differently especially when the way its been delivered now isn't broken. So why try and fix something thats working perfectly fine
1622683898	Keep them open , please don't close any
1622683435	They need to be accessible to all. Not everyone drives so by reducing them, people are being penalised for living in certain areas.
1622681060	Community based 'pop up' drop ins, Health visitors/nurses to visit pre existing play sessions such as hartbeeps, climb4 etc for advice sessions after, or to do talks on weaning, potty training, sleep safety etc
1622679609	Offer more in the community. Become more visible so families know what's available. It worked before!
1622678318	Why deliver them differently. They're working as they are. All the customers think so. The only ones who don't are those trying to justify cost cutting. You should be ashamed honestly. These services are used by the most underprivileged in the community the most and you want to claw back some pounds from them.
1622676533	Same things (baby groups etc) more readily and locally available. Online services etc.
1622674595	An appointment system rather than drop in for weigh in clinics
1622674592	Not really
1622673957	I personally don't agree with services being delivered at home I felt uncomfortable having the midwives come to my home and health visitor during the pandemic... I would prefer to go to a building that I can access this advice from trained professionals not volunteers or member of the community

1622671187	At a guess - home visits but you would need out of hours and weekend appointments for working parents.
1622671123	No, parents need non judgmental adult interaction with professional support.
1622670552	Services need to be delivered locally. Shared venues such as church halls / sports clubs may provide an alternative
1622670028	Just leave them open. For the mental health of all new mums and dads
1622669332	More funding
1622666652	No
1622663415	Home visits
1622659271	More groups available. Especially more sessions for newborns and also for preschool age kids
1622656013	midwives making sure their babies are passed on to social services and receive care they need
1622649801	Focus on the fun side of the centres. The playgroups and baby sessions. Even the weigh in groups and baby massage gives opportunity to meet parents and get a feel for how things are going. Keep people coming in the door for messy play of picnics and cooking classes. Socialisation is very important for both children and parents alike. Sometimes the centres can feel 'stuffy or too professional. That may stop people attending if they think they are being judged. F
1622648167	No
1622636967	Be more dynamic, fewer managers who provide not a lot and replace them with midwives, carers etc who can help and guide. Rather than managers who are only concerned with KPI's and what they can cut so they can have a pay rise.
1622636638	Bring back the parent child groups.
1622622905	Yes enthusiasm and pro activeness. A caring and knowledgeable and approachable attitude.
1622599568	More support for pregnancy loss and fertility issues.
1622599005	I feel that the hub services should go back to the old sure start days where early intervention was prevalent and we where working with schools, families and within the community.

1622594681	Outreach advice schools, nurseries etc
1622587550	Link to GP or schools as it used to be
1622585584	More activities for all the family not just the youngsters.
1622538968	If you were to allow more volunteers who are dbs checked and basic training to help facilitate baby/toddler group you'd be able to have more but smaller groups. Get the community more involved in the centres. Also get the word out more on what's on offer
1622537582	I have already talked about this in previous sections. Also staff used to run activities from leisure centres and other venues prior to family hubs and this would be useful.
1622535547	Do not have them.
1622535114	No.
1622534593	As already mentioned share the services better between them.
1622534402	The delivery needs to align to the community and meet families needs. Previously surveys have been carried out by local authority staff in the community with residents to obtain their views on their local community needs.
1622532849	Offering a wider range for families Having access for families with older children beyond 5 years.
1622528257	Not at this time
1622527607	Employ people that have life experience in those situations rather than someone who is “qualified “ I’ve experienced a lot in my life but being told how to parent or given advice from someone who has never been in that situation is never going to work! Recruit young mums and ask what they want and how they would like help and support targeting the people that need the support the most!
1622527114	Maybe home visits within the communities to support new mums
1622526740	Hubs are great places to find support services in one place. Travelling is often difficult when family life is chaotic and challenging. Home visits are very time consuming for the professional.



1622526210	Keep them open. Increase staffing. Re introduce a service for families where special needs are an issue as a therapist I know they are being left to their own devices. Weigh up the cost of safeguarding cases and early intervention on attachment. The hubs will reap their costs back in saving made by social services interventions at crisis point.
1622525717	With help from parents that has had help before that can help make things work better and early intervention team back
1622525663	In schools, so parents can access services immediately. Also use of existing community centres.
1622525571	NO - I truly believe the family hub is an essential part of a community.
1622525464	Leave them alone, they are well used and successful
1622525267	Offering more community based information days, baby and toddler groups for all to use. Toy or book library. (Back to sure start days ) Parent support groups
1622524900	No
1622524648	Personally I hated the health visitors. I thought it was insulting, intrusive and unnecessary for some woman I don't know and didn't invite into my home to turn up, poke around and start prying in my competence as a mother and into my marriage. When I phoned the 'book your appointment' number to tell them I wasn't interested in a home visit, they couldn't understand the concept. "How are things with your husband?" Sorry what's this got to do with you? It was extremely patronising and their prying questions are about as subtle as a brick flying through your window, so for a start, don't waste man hours on services people don't want or need. It was awful feeling like I was on trial in my own home and I didn't appreciate them. Give people the choice and maybe millions of pounds worth of funding won't be wasted on people like me who know what they're doing and just want to be left alone.
1622524559	Create community offers and stop segregating services and cutting people off from the rest of the community. Make them accessible and create a space to enable people to achieve their own individual and family outcomes, whether that be to seek support/advice (from professionals and other members of community), enough activities for all with limited waiting lists and enable others in the community to run these activities with attractive offers and responsiveness when enquiring about spaces or availability, better, wider and improved information to people about what is on offer with an easy booking system, find ways to reduce people's anxiety of turning up just by themselves or with a baby/child and help people to help themselves and

	improve their own mental health/feeling of isolation. Cafes/soft play to generate an income and provide more natter style groups for people. Help people to set up their own groups whilst on maternity. Definitely continue weigh ins as this is a great way to get out of the house for a reason plus seek support. Ask for contributes for some services. I would happily pay for some activities, but contributions only for some to recognise not everyone can. Encourage exercise with baby classes. So many out there who always struggled for venues and never got a response from the council about places or using outdoor parks.
1622524558	No
1622524548	Not really without a full breakdown of costs
1622524545	It needs to be face to face
1622524283	Advertising get kids to make get happy and post to elderly who had bad time in pandemic
1622524275	Keep the hubs....bring in your community services and voluntary sector too .... but the hubs are so vital
1622524237	Properly staffed, and open at convenient times
1622524234	Online virtually or in the home or at other hubs that remain open
1622524054	No
1622495376	More of them and more accessible and focus on intervention in respect of families with difficulties, problems.
1622444323	In homes, in schools and through play.
1622260768	More one stop shops where other professionals can be available for families so they can get a more range of services
1622258692	An online service, including video calls if face to face appointments are limited Options for evening appointments Live online information/advice/support sessions
1622247552	I don't think they need to change they are already delivered well I do think more money should focussed in early support and help though instead of focusing on picking up the pieces of things that have gone wrong for families there should be more focus on preventing this

1622246101	All I know is that children need that socialising aspect, mixing with children, learning from them, seeing how people interact to grow their confidence. My mums need a place to be able to make friends or at least talk about their thoughts or worries to other parents, it's so important for their mental health. So I know going to peoples house for these sort of needs is not going to work.
1622222535	bookable baby groups - limited numbers
1622206175	more regular children's activities. not just limited ages leaving a good when children get older
1622206166	Community led groups or reliance on volunteers, if funding isn't available. Charging a small amount a child could be an option. The beautiful rooms, filled with toys, resources, as well as outside play areas, are sitting empty and not being utilised. With the amount that must have been spent on creating these wonderful areas, it seems criminal not to use them and to leave them standing idle. Many children and mothers would benefit from more groups or even just having an open play time- not necessarily having a structured session.
1622197934	Just more activity based services for young children would be great.
1622161265	just to have relevant groups available locally to everyone
1622153125	Link in more with outside providers to run groups at the family hubs. Offer more groups and activities for family's who need the help/support.
1622150802	The venues that are not used for members of the public to access could be used as room hire venues or as satellite venues for staff to work from.
1622142001	Opening only 3 or 2 days if the council needs to cut costs
1622133859	No
1622126848	YES KEEP THEM OPEN
1622120874	No
1622087920	Liaise with other local providers of services / groups and work together.
1622087217	Option to visit and encouragement could help reduce isolation. Also offering home visits is key to promote local services. Families in crisis do not have to travel far for support , advice and mental heakth

1622082126	To be involved with the local schools more to offer bespoke packages of care along the pastoral teams
1622080072	Maybe using shared facilities
1622064994	A booking system, or if wanting to run a drop in such as baby clinic a queuing system that would allow you to leave and come back when it's your turn so you don't have to wait with young children for prolonged periods of time, an area for children to play or support from the breastfeeding team would also be useful whilst queuing.
1622062797	Via on line video chats Using Community Centres (such as Trin) and schools to deliver the social element and reduce loneliness/isolation. Having FFP's on hand at all venues. More stay and play, mums and toddler groups, advice drop ins at school home time/start time.
1622059993	more activities especially for older children are really needed in our area
1622055271	Not community based. Turns a visit to a community space among like minded families into a very solitary and formal process. Can be an extremely isolating and daunting time for parents. Hubs give family a reason to leave the house with their newborn or small children, in-home services would take away this need, leading to many more families becoming isolated and secluded and potentially have a negative impact on the mental health of parents, and the overall development of children.
1622054514	Keep it please, lots of people need it for Socialisation and advice, important for mental health, especially in the present climate.
1622051772	to reopen and have groups run by their expertise people who know what they are talking about and to feel confident with advice given. nothing better than to feel community cohesion- bringing people together volunteering to come back too
1622048660	Providing the services needed in the specific area. All hubs serve areas with different needs. Scartho has a population with high mental health problems. East and West Marsh high rates of social concerns. Nunsthorpe is a very difficult place to be accepted and trusted. The services need to take these problems into account.
1622044755	Better provision, reviewing the schedule of activities so that it reaches more age groups per day making it more accessible for all.
1622040604	More activities to build on speech and for older children. Maybe hiring out the room to external groups so they are closer to everyone or even paying for groups to set up and then allow them to be free

1622040453	Not sure which services you are referring to ?
1622040137	They could be provided in local coffee shops etc but there aren't really any of these in the areas were your looking to close .
1622037071	Reduce hours but keep the hubs open
1622036730	Have centres open some mornings and some afternoons and rotate staff so there are 2 staff and 1 manager at a time and have the other staff doing home visits.
1622035239	Real investment in early intervention. The current approach is simply a sticking plaster addressing funding shortages in social care. Its a vicious cycle - the more you cut the high end services and absorb their functions with early help, the more the societal fabric is eroded. Children with no sense of belonging or being cared about by social institutions are growing up with no faith in the system or reason to adhere to the social contract. Thus increasing the need for high end, expensive intervention.
1622033448	Yes would work if delivered in partnership with voluntary organisation already working with vulnerable communities and families
1622028134	Out of local venues
1622023677	No, I used to love how they were delivered originally. With my two older children, I attended every day. Sometimes 2 or 3 sessions a day. You can't use a building like the civic centre or inside a school hall because you need all the essential equipment and activities inside and outside to truly give the children the opportunity to play, explore and develop skills.
1622021469	I'm. Unsure on this one
1622018460	The problem with closing the buildings is that people ask for help informally while they're there for a group. These parents wouldn't seek out help through a phone call etc but they would ask for advice while they happen to be in a music group with their baby. I think that the people who need help the most will become invisible to services under these plans.
1622018440	midwife appointments and health visitors clinics should be in the community but can be accessible at primary care centres. childrens activities are provided by the voluntary sector and their facilities can be utilised better. professional advice can be carried out on individual basis through support workers and referred to health visitors or school nurses for a more specialised service

1622015388	Could community groups hire the rooms/equipment to run classes/groups at a low cost and then small fee to go like a lot of play groups are.
1622015330	People need somewhere they can go to just pop in
1622014458	As previously mentioned what about from a different Community Building? Also some services could be offered over the telephone or virtually but not everyone has access to the Internet.
1622014204	No, i think they were delivered great as they were..
1622014130	No face to face is the best way so a person can see your body language, a it tells you how a person is truly feeling. messages and phone calls can be difficult for many to really speak the truth about how they truly are.
1622012543	Perhaps more groups in other locations, like parks or woods
1622010783	No just keep it open
1622010697	Clearly outlined what is on & which hub. Reinstate baby weighing clinics at some centres. More children's activities.
1622010059	Reduce waiting time for early help support.
1622009125	Timetables across a few hubs that's offer different groups
1622008931	Directly in the home
1622008830	Close one's where multiples are in the same town
1622008713	Clear communication. Anti natal appointments in the hubs to introduce families to the services. Using parent partnerships to support attending first meetings Local community groups. Friendly welcoming accessible buildings
1622008666	I think the way they are delivered now is fine.
1622008414	No
1622008154	No leave it open
1622007559	Not sure

1622006222	Advertised more
1622005746	None
1622005566	No. Stop trying to change things. Some people don't feel comfortable having strangers in their home. Just leave it how it is!
1622003408	We need a walk in hub that can be accessible for all parents of all ages
1622003160	No
1622002993	Nope
1622002838	It won't be the same. For some people like me it give you a reason to get out the house just for a couple of hours a week and enjoy being you and not just mum
1622002827	No keep the hubs open
1622002393	I'd the building must close the services need to be provided elsewhere within the town, no one should have to get a bus or use a car to get the support they need.
1622002235	Reduce the size of immingham centre
1622002226	If you are going to close the immingham branch then please at least have "pop-ups" where weekly access is available in immingham as a bare minimum
1622002130	No it was fantastic the way it was. They maybe could do more groups for parents, children's groups but as funding was cut they could not get staffing.
1622002122	Provide accurate information and support for families.
1622002038	I thought things were going well before covid. The centre organised day trips and offered parents and baby groups where parents and children could come together and relax and play and gain advise and support. It worked perfectly.
1622002029	I'm sure you'll announce them as it's already decided funding has to be cut yet our council tax goes up! And for what, no facilities. Pressured living. Can't even get local support.
1622001948	O

1622001870	Group activities put on so we could have family time together without travelling far.
1622001829	N.a
1622001453	Not sure how best to help on this.?
1622001431	No
1622001396	More Community involvement
1622001318	No need there is nothing that can replace a hub
1622001254	Me an my children think it's already fantastic there
1622001236	Not really the whole point is to come together, be in a different environment that is so important, it was to me just to be able to get out the house and see another set of walls it gave me some purpose and I became me again not just a mum. And it was stable, no moving around to different areas or even doing it on computer screens makes you feel alienated
1622001075	No need when they were delivered so brilliantly before!
1622000997	No
1622000917	Non it needs to be open
1622000171	Wider range of age group activities, family activities, peer support groups, youth provision. Co located venues, use of old library building/civic centre/empty shops/leisure centre. Groups run by community groups or parents groups.
1621999676	The services in Immingham were already being delivered effectively in Immingham I believe the only positive change would be to reduce the size of the centre and work in partnership with others to ensure immingham can retain a family hub
1621999505	No it was working very well as it was
1621999395	Room hire would be great. I often think with some the equipment you have access too some venues would be fab to hold childrens focused parties.
1621999246	No



1621999033	They don't need to be, just need more services operating from each central building like they have on the east Marsh.
1621998940	Working with schools more efficiently and hospitals.

## Q19. Do you think there are any other issues that families may deal with that need early support?

1623997141	Think it's all covered above
1623995394	Speech and language, dietary, dental advice and care,
1623993272	Help with completing forms e.g. referralS, benefit etc
1623683009	Advice on how to access support that is available, benefits on offer; assistance with paperwork
1623640755	Financial support (e.g. helping people to prioritise/manage finances)
1623445537	Children and young people's Mental Health
1623270495	Additional nursery provision
1623205969	Food poverty. Fuel poverty. Gambling
1623114582	Breast feeding support. New mum well-being support.
1623088308	reducing Internet poverty which can isolate people from each other, prevent them accessing support and gp care and has negative impact on education
1623042653	Cant think of any
1623014896	Social groups with other families. Getting out to help with social skills for children.
1622994849	Disabilities, confidence building, social skills, housing, cooking & eating healthy on a budget, days out
1622942087	Caring for others. Feeling low/inadequate particularly with young children to care for. Loneliness
1622941483	Don't know.
1622940056	Budgeting and debt management services

1622857725	cooking on a budget
1622778795	N/a
1622778652	No.
1622765615	no
1622763282	Breastfeeding support Dads support groups Single parent /twin/ triples groups
1622751835	Breastfeeding and weaning
1622749867	Relationship support after having children
1622730724	How to budget so a parent can buy the right food for a healthy family life Parenting classes
1622726843	Diagnosis of conditions not being dealt with in this area.
1622717766	SEND
1622715191	No
1622712888	Specific local support groups : I.e. groups for children with ADHD, FAS etc.
1622707843	Contact support
1622707620	Breastfeeding support
1622687192	Anti and post natal care and support. Peri and post natal mental health. Support for pregnancy loss Bereavement support Healthy eating and cooking classes for families and children First aid Subsidised family days trips
1622686903	Feelings of isolation
1622686116	May be midwife done in, but bottle feeding, looking after a newborn ect... everything is geared up around breastfeeding with little to no advice on bottle feeding and dismissive midwives.
1622684203	None that haven't already been stated
1622681060	Bereavement support

1622679705	Bereavement Domestic violence
1622678637	Dealing with a child with special needs, it's hard and lonely! The family hub is somewhere there is people to talk to without feeling judged!
1622674592	No
1622673957	Family adjustments bringing a new baby into a family that already has one or more children early advice would be so helpful
1622670028	Homelessness. Having experienced it myself with no where to go, and especially after the impact COVID 19 has had on families, they need somewhere to go for support and advice
1622659271	How to cope with a newborn baby
1622656013	young people need to be taught parenting skills while pregnant
1622649801	Isolation and loneliness. Neglect. The home visits were a good way to get people to attend and see how someone felt and lived in their homes. You could see if kids have the right tools to thrive in their home environment.
1622649476	Counselling, open minds
1622622905	Child sexual exploitation, cyber bullying. Radicalisation. All potential safeguarding issues.
1622599568	Children at risk of exploitation
1622594681	Carers support. Elderly support.
1622587550	Cookery skills. Eating healthy and cheaply, understanding finance and how to save money
1622585584	Homelessness, divorce, losing a parent or grandparent, working parents might need breakfast clubs and after school clubs. Parents with educational special needs might need help with teaching their child to read, write and many other basic things.
1622545872	no enough is on offer we only have so much money and nobody should be left behind
1622537582	LGBT advice and support, language barriers and any issues around race/heritage. Anyone new to the area - help to settle in and get to know what's available locally.

1622535547	They need to get help to to stand on there own two feet
1622535114	Not applicable
1622534402	Speedy Access to mental health services is paramount to kick start change for families.
1622532849	Health issues - obesity, smoking, eating disorders. Advice for families with older relatives and what services available and support.
1622528257	No
1622527607	Sadly I feel they need a lot of support there's no teaching in schools of how to be parents yet 16 year olds are having babies and then often raising them the way you hey were possibly living in filth or neglecting their children exposing children to domestic abuse or addicts as they themselves know no better
1622526740	benefit advice and debt counselling.
1622526210	SEND families need attachment training because children with special needs don't necessarily pick up on the queues that their peers do. Their parenting need help with communication skills and support to promote behaviour management in a different way. Only 7% of communication is verbal so why limit families to one worker when a group of workers can deliver alternative, creative support better. In the climate around Grimsby there is a culture of low praise and high criticism, support is needed in a repeated fashion in a low key , non judgemental way, in groups.
1622525663	Breaks up in the family, divorce etc and absence of male role model.
1622525624	Breast feeding and pregnancy support
1622525464	List is continuous. List you have given shows Hubs are needed
1622525267	Teen/ young parent group. Helping children to be school ready.
1622525237	Abuse issues, financial issues
1622525065	Support with contact for absent parents
1622524900	Benefit advice, debt management, getting back into education

1622524648	Breastfeeding; I had no help with my first because all of the professionals were too busy and with my second i taught myself but it took me 8 weeks.
1622524548	No
1622524509	Yea
1622524283	All poepleneed help at certain times of people on income support even if mean knocking and ihelping
1622524275	How to play and interact with your baby ...for dad s too x dad s groups and mum and dad groups
1622524234	No
1622524054	No
1622444323	Families need support to understand how to parent in ways which do not perpetuate traumatising behaviours and focus on emotional warmth and availability.
1622248165	Isolation and loneliness
1622247552	Not sure
1622222535	not that i can think of
1622206166	Having multiples Bereavement
1622197934	As I have said previously, more children's groups so that young children can socialise with other children so they are more prepared for pre school/school.
1622161265	healthy eating and exercise
1622133339	Yes
1622126848	HOW TO COPE WITH EVERYDAY PROBLEMS
1622087217	Development of the child is affected by the parents.,do access to service for both is key to positive outcomes in all areas of growth and mental health of both
1622085601	Parental conflict

1622084740	Isolation. Die to not being able to access parent and baby groups
1622082126	Anti social behaviour Asylum seekers- racism and issues that people may face
1622080072	Recognising domestic abuse, social media awareness/consequences
1622078095	Basic living and parenting skills - running a home, money, behaviour management, attachment
1622055271	No
1622048660	Diet, cooking and physical health
1622044755	Breastfeeding
1622040604	In the current climate, social skills especially for the 1-3 year olds as they have missed out on all the groups they would usually attend
1622040453	Isolation need opportunities to be with other families and in particular new mothered and babies/ children
1622040137	Debt, grief
1622036730	Child carers.
1622035239	Belonging to a community that shows it cares.
1622032836	I would highlight that more could be done to help with the first 1000 days.
1622023677	Others have covered all areas.
1622018440	health issues generally, these may include accessing health care and dental services. referrals into specialist services can be daunting for families and educational needs for adults as low literacy can impact on families as they may shy away from services or not understand what services do. social prescribing
1622015330	Housing
1622014458	What about for New parents? Baby massage etc
1622014204	No
1622014130	Just some to talk to, being a parent can get very lonely

1622010526	Hosting support and volunteering or education opportunities as i think these are some if the things parents find hard to gwt back in to. Also more parent groups not just for those with younger children but as children get older too parents could become even more lonely as thier children start going off to school
1622010059	Housing.
1622009865	The way parents speak to children nowadays
1622009125	Confident to leave house and socialise with others
1622008830	Loneliness
1622008666	No
1622008414	No
1622008154	Noimm
1622005566	Money issues
1622003472	Isolation. Language support where English is a second language
1622003408	Yes broken down relationships abuse etc
1622003160	No
1622002993	No can't think of any
1622002235	Not being able to link with others in the community
1622002226	Unsure as I have not experienced any that are not listed personally so cannot add to the above list
1622002122	Special educational needs and disabilities.
1622001948	Bullying
1622001870	No
1622001830	No



1622001829	Unsure
1622001396	Advice
1622001236	Making healthy good choices
1622001052	Mental health and S&L
1622000997	Not sure
1622000917	Family support
1622000171	Parental conflict Benefit/welfare support - run by jobcentre in hub building. Healthy relationships/peer relationships Legal advice - CAB Family groups/activities out of office hours
1621999676	Social isolation
1621999395	Food poverty and prevention of food poverty Homelessness prevention
1621999246	Bereavement
1621999033	Health scares, vaccinations, youth offending, safeguarding, school bullying, probation.
1621998940	Addictions, support for ethnic groups

## Q20. Do you have any other comments you'd like to make about Family Hubs?

1623997141	I think they are such a valuable resource and it will be a crying shame to close them. Sadly the people making the cuts aren't the people who would in fact need and use the services which speaks volumes
1623995394	It's unfair proposals and will significantly impact on children and families
1623993272	Please don't shut them
1623935838	Activities for youngsters to gain some skills
1623640755	KEEP THEM OPEN
1623270495	You need to take into account distance to travel and local transport provision along with affordability
1623268564	Please do not close them all, mix them with multi agency professionals for a one stop support hub
1623205969	This is a claw back of money and resources that must not go ahead. These services and staff are much needed and valued. Keep them.
1623114582	They have been a fantastic support. It would be such a shame to see the Immingham branch closing.
1623088308	Keep them. Save money somewhere else- out young families and our vulnerable are worth the money.
1623042653	Lacking in overall knowledge
1622983585	At a time when families are facing high unemployment, harder to get support due to covid and mental health is suffering now the services are needed more than ever. Shutting any down is a grave mistake that will have long term costs for users and only serve to further isolate those that need help.
1622942087	It is vital that these services are offered locally allowing people to call in and get advice or seek assistance. Some issues may be unresolvable on home visits. Particularly if there is domestic abuse

1622941483	No
1622940056	I think Family hubs are a fabulous resource for so many families in our area. I find it upsetting the council are proposing to cut more of these in this town. They help with understanding of the meaning of community by being part of the community. Accessing services as a group helps stop feelings of isolation which can be at the forefront especially after first having children. They have been a vital much needed resource
1622857725	The family hub in Immingham has been a lifeline for me and so many other people it brings great value to the community through everything it offers and to take this away from Immingham would end up seeing more families in Crisis which would cost you more because you would have to provide extra services to try and put this right, when people cant access the right support they make wrong choices which results in negative consequences that affect children and extra services are needed there will be an a increase in the amount of people needing these services if you close Immingham there is no logic in this it needs to be reopened ASAP
1622778795	Vital to front line services, the community and the next generation. To remove these services and stretch professionals thinner than ever before you are jeopardising a child's safety and future outcomes. Children will be missed, referalls will increase and when it comes to a serious case review this will be picked up as a failure by the Local Authority, this is not the proactive approach that is needed moving forward.
1622778652	Family hubs are so important, Grimsby is a big area of deprivation and every bit of help and support is needed. Early help and early prevention is key for children and young people to thrive. Thriving children and young people often turn into ambitious well adjusted adults who in turn provide and work for the economy. Support is needed from all family hubs so key people can step in where necessary to tackle issues before they become major problems.
1622769938	Although I have not personally used them (due to working a lot and being unaware of what they offer) I feel it is a big mistake to close these family hubs down. I think a lot of families will feel let down by the council and unsupported.
1622767457	Please dont close them...parents need these hubs fir support and advice... I feel this area alrwydy lacks places for parents to turn for support and advice.. Also beibg a parent/new parent is lonely so meeting other mums helps
1622765615	they are needed locally

1622763282	Services open through the holidays to support families in need. Post natal depression support and early intervention.
1622759818	I really feel that loosing the hub in Immingham will leave a generation without support other than GP practices, many of the harder to reach families whom already struggle will become even more harder to reach. Having volunteers is a great approach as not every person wants to be spoken to by a professional by this is mean they may feel like they are being told what to do rather than advice.
1622751835	I think closing Family Hubs is the worst idea and makes me incredibly sad for the community. They were such a lifeline for me and many of my friends have said the same. Cutting these facilities will have a terrible impact on new families.
1622730724	My family now grown had an amazing start through surestart we had the chance to go on trips meets families as my husband worked and I don't drive it was a lifeline we felt community at our sessions . I learnt new skills and didn't feel lonely
1622726518	As long as support is offered to families in the community they reside and they know where to go to access it then the buildings are not necessarily needed. If less buildings mean more staff can be employed to support need then this would be a preferred option. Research shows that focusing support in the early years works, unfortunately resources have been placed in other areas I.e over 5's in NELC and although needed it had been to the detriment of the early years.
1622725927	Family hubs are an important part of the community in all communities not just important in the less affluent areas of the area/town
1622721802	I agree with the list for early support but the point of a family hub is to provide services that reduce the risk of this early help being required. Prevention is better than the cure.
1622720609	It would be a shame for the hubs to close, I have seen them change so many family's lives.
1622717766	No
1622715191	No
1622714103	Don't exclude anyone, service for all, not just the "majority"
1622712888	Yes, it's very important for all of them to remain open !

1622708117	I really hope something can be done about the closures as the hubs and the staff are amazing
1622707843	Family hubs are crucial to link with the community to provide support to prevent families reaching crisis
1622707620	I really feel sad about the closure of these services and feel young families need to know there is support there if they need it
1622687192	Family hubs are a lifeline to many people across all walks of life, taking these away would cause a catastrophic impact on so many parents and children. Although we may not see this immediately, these invaluable services being taken away would cause huge social/ emotional and health problems in future generations. Family hubs are the true meaning of early help and prevention being better than cure.
1622686903	Duchess of Cambridge recently publicised a children's centre in Hertfordshire as leading the way in supporting early years. Why are we closing our children's centres when research shows early years are vital
1622686116	please keep them open!
1622684203	The family hubs are amazing and there's one in every part of the town which makes it easier for more people to access the amazing services provided
1622683435	By attending a family hub, it made me feel more comfortable with my midwife appointments, it wasn't as clinical as hospitals can be, which can make people feel extremely nervous. Also be having baby groups, this allowed confidence to build, bonds between parent and baby, but also provided excellent ongoing friendships which are needed and wouldn't have formed without these hubs.
1622681060	They are invaluable and to shut them takes away everyone's chance to access them. It will be detrimental to so many families
1622680100	They are not used appropriately and haven't been for a number of years They should be buildings for families where you actually see children not a office base for professionals
1622679705	Keep them open they are lifeline for a lot of people!
1622679609	Family hubs are absolutely essential for families. I know what a difference it can to make to a family and a child, and can be life changing. I feel that without out this valuable service so many families will slip through the net, after all that is what they were first set up for to help the most vulnerable children and families in society.

1622678318	Just stop this whole thing. Do not close any children's centres. It's just gross.
1622674595	Family hubs are an important part of communities and are easily accessible. Closing them could mean that issues, particularly with babies, are missed
1622674592	No
1622671187	I believe all my points have been made.
1622670552	Family hubs need to become a wider part of the community
1622669332	The family hubs are vital parts of our community and should be protected and funded as such.
1622663415	I've not had chance due to covid to benefit from a family hub. I don't want the chance being taken away from me entirely
1622659271	Don't close scartho or Highgate
1622656013	they were working well what went wrong?
1622649801	As stated before, I owe my life to immingham family hub. If it weren't for them, particularly fiona and Jackie, I would still be in a domestic violence relationship, lonely and isolated. They gave me courage, support, advice and guidance to begin my higher education journey, take driving lessons and leave the abusive situation. I know they have helped many many others as well.
1622649476	I think it is wrong to close the hubs
1622622905	Keep them open, even if they are not well used at the moment, why aren't they, what are they offering, are they approachable. Are there any universal services working there, such as health visitors and midwives. Sometimes it takes confidence and courage from families to make that initial step into the front door.
1622599005	Keep them open.
1622585584	Some emergency cover 24/7 for those that haven't got extended family to turn too.
1622545872	no

1622537582	I really value the work that is done within family hubs and the services that have been offered to myself, my family and the families that I work with. The staff have always been so friendly, helpful and professional and provide a lifeline for so many families in the area and the facilities on offer are great.
1622535547	This needs to be done at home instead of having Hubs.
1622535121	NO
1622535114	Not applicable
1622534593	I found the family hubs invaluable when I had my son and I think all parents need to be able to access these facilities.
1622534402	In my years of front line services some of the best support delivered has not been what is set out in service delivery model. Families sometime require support for unexpected events in their lives and being able to walk in to a centre / hub has instigated been life changing opportunities for families.
1622532849	Some are based at schools which is good but this can also be an issue for access, opening times and the wider community accessing these as perception is for school children. Could libraries be included and Policing and local Councillors and community garden.
1622528257	No
1622526210	Keep them open. I've used them as a mum and as a therapist and as a nurse. They punctuate the landscape with support and should be available regardless of the costs. Our children are our future and I believe worth investing in. Like libraries they are an information hub and a chance for new mums to support each other before they need expensive service support.
1622525717	They need to stay open they save life's and family's
1622525663	No.
1622525571	Please re-assess your decision and look at the bigger picture. Removing a community hub from Immingham is removing an essential service. NE Lincs is bigger than just Grimsby.
1622525237	Keep them open!

1622525065	Having a physical presence close to home in a building that is distinct from children's Services encourages people to access those services and reminds them they exist
1622524558	Think carefully before you close them down .
1622524548	No
1622524275	Don't close them .... they were set up to help families and families today need help even more not less
1622524234	They should only stay open if they are used effectively by the community
1622524054	No
1622248165	I understand why you would want to close centres in grimsby and Cleethorpes as there are so many there but immingham is an isolated community with only 1 centre that is very much needed I have councillors say this consultation is pointless and it's already decided so I am asking that you hear immingham communities voice and find a way to keep the centre open even if it's on a smaller scale using just one of the two buildings that are usually used
1622247552	Family hubs are key to the community they offer a safe place of belonging for many parents and increase the opportunities and positive outcomes they are a lifeline for parents and children but if parents can't access them with ease in a way that is right for them they won't access the help and support they need when they need it. The closure of immingham is not the right option for the town it needs to reopen so we can have the service we need the council need to find a way to keep immingham open and realise Immingham is an important part of nelson and we need a family hub not services scattered across our community in other venues
1622246101	The children's center has been a really big help for myself and my children, I have made friends, my children have made friends, I got support and I had a lovely safe environment for them to go and learn and play, I absolutely love it, I really hope that my daughter will be able to continue to use it. I have had days when I've felt a bit low but getting out of the house and doing something good for your children really gave me a high. Happy mums happy children. I really hope future mums and babies don't have to miss out. They need this more than ever, especially the babies and children. Thank you
1622222535	it is nice to know the support is always available instead of having to phone drs/health visitors etc and wait days to hear back



1622197934	All families need to use the family hubs, they need to be spaced out across the region as fairly as possible so that every family has a hub they can access easily. Less staff at the lesser used hubs and more staff at the busier ones. Families using 'quieter' hubs shouldn't be penalised by the closing down of their hub because others are busier. To be honest every time I attended a weigh clinic at Scartho it was always very busy, usually having to wait a while for a mat to become available so I don't understand why this is classed a quieter and lesser used hub.
1622161265	the clue is in the name, there should be hubs that are a one stop shop for families to contact about any of the above issues, not spread out thinly across the area
1622126848	YES KEEP IMMINGHAM OPEN
1622087217	Leave Immingham service in place to support local famili
1622085601	Staff within the Hubs need to be highly experienced & confident in managing risk.
1622082126	Family hubs are amazing and a cornerstone of a community with the potential to make communities better and for people to feel included more.
1622055271	Vital to the community, especially in a small community such as immingham.
1622053974	They are a fantastic resource which has been sadly missed during the pandemic. There are many families where loneliness and isolation impact negatively on the family unit. Prior to the pandemic I could refer these families to groups. This led to improved mental health and emotional well-being.
1622051772	they are pivotal in the communities with staff that are trained well and care about the local familiies. they know the areas well and know the community well. known as the 4th emergency with assurance that no matter what, there is always a solution!
1622048660	They are a very important and essential service . They used to offer courses covering a variety of subjects. They where always over subscribed with waiting lists. But financial cuts meant that these have all stopped. They need bringing back to support families and especially children.
1622044755	I feel the family hubs would have been used a lot more if more activities were offered. The schedules are often very limited, meaning only certain age groups can attend on certain days. This makes it difficult and although I can travel between hubs, some parents don't have this luxury.

1622040453	If some are underused you need to look at why first ? Eg rather than writing them off so make cost savings . Investment in the early years may also save money longer term .
1622038915	Volunteering would be a great thing to do but due to other commitments like working etc I wouldn't have the time but if people could volunteer to keep more hubs open that would be great
1622036730	Do not close them. They are needed. Everything has been used less during the covid pandemic however we are coming out the other side and people who have not been able to reach out for help may Do If they are assured the help is available where every they are. Not everyone can get to other hubs.
1622035239	They are now unrecognisable from their intended purpose and almost exclusively serve to address gaps in social care provision .
1622032836	They're so useful, please invest in them rather than shutting them off. I'd love to volunteer, unfortunately I want to be able to share my answers to this questionnaire anonymously - you need two different surveys.
1622023677	I love our children's centre. I am heartbroken it is been suggested that it close. I am devastated that my son can't attend there as I have always, always taken the older two. Please don't deprive our community anymore.
1622014204	Please keep them open..
1622014130	keep them open for the communities they are supposed to be supporting
1622012543	I recall when my first child was born there where so many other groups and activities offered. At least 2 choices a day. When my second was born only 2 appropriate groups a weeks. Was really dissatisfied she missed out in things like toddler chef
1622010697	'Adult mental health and well-being' It would be a good idea for a group for dads. They often get forgotten about and don't often seek the mental health they need. The service provided are so valuable and the fact we as an already deprived area are having these cuts to family services is a massive blow to the community.
1622009865	I think they were great and ama I got staff!!!!
1622009125	Family hubs need to remain open to allow families that are struggling to seek the help they need and also for anyone to be able to pop in and have a talk to someone about how they are feeling and what their needs are...also for children to be able to mix and meet new people at groups that are on offer
1622008666	No

1622008414	No
1622008154	Immingham is needed
1622005566	I don't think this place should close, I don't think immingham should constantly be picked on when it comes to saving money. We have nothing as it is in this town, we always bare the brunt of things when it comes to the council trying to save money. Why should be suffer when it comes to support for not only the parents but the children too. It's not fair.
1622003408	Yes it is an urgent requirement
1622003160	Please keep immingham open
1622002993	They need to be running the baby groups again such a shame for immingham one as the hub has gone so people if they can would have to travel and some can't do that
1622002827	Please please please keep them open a lot of adults a children will suffer
1622002635	When your a new mum, even mums of older kids can't support the way other new mums having the exact experience can. It intimidatng going to groups so having the leaflets offered with the health visitor encouraging you to attend makes a difference.
1622002235	Family hubs have been a key factor in my child's development I recognise how the help abs support that was there without me even realising I needed it made a big difference without the services and activities I would have not been able to cope with the challenges I faced they were a lifesaver for me overall
1622002226	Family Hubs have been fantastic and when the services closed in immingham due to COVID my mental health took a steep decline and without the support I ended up admitted to a mental health ward and then transferred to a mother and baby unit meaning that my family was split up for over a month. I am absolutely certain that if I had been able to access support I would not have ended up in that situation. Whilst I was on the mother and child unit every other mother I spoke to there also said the restricted access to support services had contributed to their admittance to the ward. I feel strongly that moving these services away from the town would create a gap that would make the services inaccessible to those who need them the most (such as a parent with an older child that has to plan around nursery or work arrangements etc)
1622002122	You could close nunsthorpe as they are close enough to west Marsh to access them

1622002038	At the center at I had the following; Parenting advise Maths and English lessons Budgeting advice Cooking lessons Speech therapy for my son Confidence building for my daughter I saw my midwife there Got advise on breast feeding Was given confidential support when needed Was brought out of social isolation Was helped out of depression Made long lasting friends Went on low cost days out And attended many many groups. The hub is needed. It really really is.
1622001870	No
1622001829	No
1622001396	No
1622001318	Family hubs can be the heart of a community, to close one where there is no other ones nearby is very shortsighted of this council.
1622001254	Please don't close them
1622001236	Keep them open as they are a life line to so many
1622001194	Once again another service that is vital to the local community is being removed from Immingham. A large percentage of residents who require support do not have access to private transport meaning people with needs have to travel to get support.
1622001075	Family Hubs are a massive part of a community, you take that away, you take a piece of the community with it, it's very much needed in Immingham.
1622000997	Please don't close it you will put many families at risk of isolation
1622000171	They are a lifeline for families in our area, they prevent and support low level concerns in families to prevent the need for social workers. The staff at Immingham are a credit to the council and having them working remotely or on an allocated basis is not the same as the friendly and supportive environment of a hub.
1621999676	It is key for immingham community to keep a family hun it is an isolated community with high levels of deprivation many parents can not access centres in other areas the impact of closing the centre here will be far more detrimental than it would be to close centres in grimsby or cleethorpes. There isn't another suitable venue that can offer the same facilities and the quality of the service will be affected because of not good enough

	facilities yes other venues will do but the overall experience of accessing services will not be positive and this will create more barriers for vulnerable families who desperately need early help and support
1621999395	I've found little need or use for family hubs since having my little girl. My experiences of the hubs I have visited has varied greatly and unfortunately opportunities for post 1years support or activities has been greatly lacking in the Borough I believe. I'm fortunate enough to able to afford to participate in activities as a family, but those in most need don't have the same luxury of spare cash and I can see how this creates a divide in our communities.
1621999033	Don't close them.
1621997419	Such a valuable service to my family and reduced GP visits as I could ask staff at the Centre. Helped my mental health by being around other parents at activities. Helped my child develop through activities and being around other children