

Parking Services <https://www.nelincs.gov.uk/roads-parking-transport/parking/>

This Privacy Notice tells you what to expect when North East Lincolnshire Council (NELC) in partnership with ENGIE, Lincs Inspire, Parkeon and Six Pay collects and uses your personal data in accordance with the Data Protection Act / General Data Protection Regulation.

Data Controller	North East Lincolnshire Council with EQUANS Your data may also be processed by Lincs Inspire, Parkeon Six Pay and Pay By Phone UK Limited
Our contact details:	North East Lincolnshire Council, Parking Services, PO Box 493, Grimsby, DN31 1HU Email: carparkingissues@nelincs.gov.uk Telephone: 01472 326290 option 2 Opening times: Monday to Friday 8.30 am to 5 pm, except bank holidays
The purpose we are processing your personal data for is	To manage and enforce on and off street parking arrangements, including Parking permits and waivers; Pay and Display; Penalty Charge Notices for parking contraventions; Debt Recovery; Challenges; Representations; and Appeals.
Using your personal information for other purposes	We will not process your personal data for any other purpose than that for which it was collected, without first providing you with information on that other purpose and seeking your consent if applicable; except where we are required to disclose your personal data in accordance with legislation for example in relation to the prevention and detection of crime, counter terrorism, safeguarding, legal proceedings or to protect interests of you or another.
Organisations acting on our behalf to process your personal data	The Traffic Enforcement Centre (Registering orders for recovery, warrants) Our Enforcement Agents (Recovering debts under warrant) Imperial (Obtaining data from the DVLA)

<p>The fair and lawful basis we are processing your personal data on is</p>	<p>The processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract for example Parking permits, Parking waivers and on street and off street parking.</p> <p>Article 6 1 b of the General Data Protection Regulation</p> <p>The processing is necessary for compliance with a legal obligation to which we as the controller are subject to under the Traffic Management Act 2004 Part 6 and associated statutory instruments concerning parking enforcement.</p> <p>Article 6 1 c of the General Data Protection Regulation</p> <p>The processing of special categories of personal data such as health data and criminal proceedings on the basis of your explicit consent, as you have provided them to us for the purpose of establishing your entitlement to a disabled resident or a carers parking permit or to support challenges, representations and appeals following the issue of a Penalty Charge Notice.</p> <p>Article 9 2 a of the General Data Protection Regulation</p>
<p>Am I required to provide the Council with my personal data</p>	<p>Yes, if you wish to apply for a Parking Permit or Waiver; use a Pay and Display Car Park requiring a vehicle registration; or pay, challenge, make a representation or appeal a Penalty Charge Notice.</p>
<p>Does the Council's processing of my personal data involve automated decision-making, including profiling?</p>	<p>No</p>
<p>Can I withdraw my consent for processing</p>	<p>Our processing of personal data for Parking Permits, Parking Waivers and use of on and off site parking is for the purpose of performing a contract; if you no longer wish us to process your personal data then you will no longer be able to use these services.</p> <p>If a Penalty Charge Notice is issued then we can process your personal data without your consent for the purposes of us discharging our duties under the the Traffic Management Act 2004 Part 6 and associated statutory instruments.</p>

Who we may share your personal data with	<ol style="list-style-type: none"> 1. Your nominated representative; 2. The Traffic Enforcement Centre 3. Our Enforcement Agents 4. The DVLA 5. The Traffic Penalty Tribunal 6. The County Court
Transfers of personal data to a third country	We do not routinely disclose or transfer your to recipients outside of the UK
How long we will retain your personal data for	Your details will normally only be held for current year plus 6 years.
What are my rights in relation to my personal data?	<p>You have the right to access the personal data we hold about you; to request we rectify or erase your personal data; to object to or restrict processing in certain circumstances; and a right of data portability in certain circumstances.</p> <p>More information on your rights can be found on our website: https://www.nelincs.gov.uk/your-council/information-governance/data-protection/</p>
Who can I complain to?	<p>If you are dissatisfied with how we have processed your personal data you can contact the Data Protection Officer to request an internal review.</p> <p>If you are dissatisfied with the outcome of the internal review, they have the right to appeal directly to the Information Commissioner for an independent review. https://ico.org.uk/concerns/</p>
Contact details for our Data Protection Officer	<p>Email: Transparency@nelincs.gov.uk Tel: (01472) 323372 Postal: North East Lincolnshire Council, Municipal Offices, Town Hall Square, Grimsby, North East Lincolnshire, DN31 1HU</p>

Last update 1/12/2022