

## Premises Licence

**Premises Licence Number: PM000568**

### Premises Details

Showbar, Carousel and Owners  
Exclusive Lounge  
Thorpe Park  
Humberston  
DN35 0PW

### Where the licence is time limited the relevant dates:

Not Applicable

### Licensable activities authorised by the licence:

Supply of Alcohol (On and Off the Premises)  
Exhibition of Film  
Performance of Plays  
Live Music  
Recorded Music  
Performance of Dance  
Anything of a Similar Description\*  
Boxing or Wrestling (Indoors)

### The times the licence authorises the carrying out of licensable activities:

#### Showbar, Carousel and the Owners Exclusive Lounge:

#### **Supply of Alcohol / Plays / Film / Boxing & Wrestling**

Monday to Sunday 08:00 until 02:30 hours

#### **Performance of Dance / Live Music / Recorded Music / Anything of a Similar Description\***

Monday to Sunday 09:00 until 02:00 hours

#### **Non Standard Timings**

On New Years Eve from the end of permitted hours to the start of permitted hours on New Years Day  
An additional hour to the standard and non-standard times on the day when British Summertime commences.

#### Adventure Village

#### **Supply of Alcohol / Plays / Film / Performance of Dance / Live Music / Recorded Music / Anything of a Similar Description\***

Monday to Sunday 10:00 until 23:00 hours

### The opening hours of the premises:

#### Showbar, Carousel and the Owners Exclusive Lounge:

Monday to Sunday 08:00 until 02:30 hours

#### **Non Standard Timings**

On New Years Eve from the end of permitted hours to the start of permitted hours on New Years Day  
An additional hour to the standard and non-standard times on the day when British Summertime commences.

#### Adventure Village

Monday to Sunday 00:00 until 00:00 hours

### Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence:

Haven Leisure Limited  
1 Park Lane  
Hemel Hempstead  
HP2 4YL  
Telephone: 01442 230300

**Registered number of holder, for example company number, charity number (where applicable):** 01968698

### Designated Premises Supervisor

**Name:** Redacted

**Address:** Redacted

**Licence Number:** Redacted

**Issuing Authority:** Redacted

**Where the licence authorises supplies of alcohol whether these are on and/or off supplies:** On and Off the Premises.

# Annex 1 - Mandatory Conditions for premises licences and club premises certificates (Conditions 1 & 2 do not apply to clubs)

## Premises licensed to sell or supply alcohol for consumption ON the premises

**MC1.** No supply of alcohol may be made under the premises licence -

- a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

**MC2.** Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

**MC3.**

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

**MC4.** The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

**MC5.**

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. (Not clubs)

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a) a holographic mark, or

(b) an ultraviolet feature.

**MC6.** The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

**MC7.**

A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

## Premises licensed for the exhibition of films

Admission of children to the exhibition of any film must be in accordance with the recommendations of the British Board of Film Classification for that film. Where permission has been given by the Licensing Authority to show a film not classified by the British Board of Film Classification, the requirements made by the Licensing Authority for the admission of children to the exhibition of that film must be followed.

### **All premises with a condition relating to door supervision**

All individual(s) at the premises for the purpose of carrying out a security activity must

- (a) be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
- (b) be entitled to carry out that activity by virtue of section 4 of that Act..

### **Annex 2 - Conditions consistent with the Operating Schedule**

- A radio must be used to keep in contact with the premises providing licensable activities on the park.
  - Such radio must be kept in good working order and shall be monitored by a responsible member of staff
  - A register of door staff must be maintained indicating the number of door staff on duty, their identity and the times they were on duty.
  - Door supervisors must carry with them proof of their registration with the SIA and shall wear their name badges at all times.
  - Tables must be cleared of empty bottles and glasses on a regular basis.
  - CCTV must be provided on the premises, with warning signs displayed in public areas, and must be kept in good working order. As a minimum, CCTV must cover all areas where the sale of alcohol occurs.
  - CCTV will be installed within the 'container' bar looking out at the point of sale.
  - If required crime prevention notices must be displayed in the premises warning customers of any prevalent crime that may affect them.
  - All staff who work behind the bar must be fully trained on induction, with refresher training every 12 months, to ensure that they are aware of the licensing objectives, the premises licence conditions, proxy and underage sales, and serving to drunks. A record will be kept and available to be viewed by a person under the direction and control of the Chief Constable or an officer of North East Lincolnshire Council.
  - Risk assessments in respect of staff who handle cash, work alone or who work as part of the team security must be carried out and any action which is needed must be implemented.
  - CCTV coverage of the caravan park must be provided and monitored. All recordings must be in colour, providing real time pictures of evidential quality in all lighting conditions, correctly time and date marked, with no camera view obstructed. All recordings must be retained for a minimum of 30 days.
  - Copies of recordings will be provided upon request to a person under the direction and control of the Chief Constable or an officer of North East Lincolnshire Council.
  - A resort security team must be on duty 24 hours a day and in radio contact with each other and with the entertainment venues and bars on the caravan park.
  - At least one first aider must be on duty and if there are more than one on duty their rules must be clearly defined.
  - There must be no demonstration of hypnotism without the prior approval of the Licensing Authority.
  - Risk assessments (including a fire risk assessment) must be carried out for all premises where licensable activities take place and following such risk assessment an action plan will be prepared and any additional action required must be implemented.
  - Doors and windows must be kept closed where necessary.
  - No performance involving nudity or striptease must take place at the premises.
  - The premises must observe the Portman Groups Retailer Alert Bulletins issued under the Portman Groups 'Code of Practice on the naming, packaging and promotion of alcoholic drinks'.
  - Where performances are presented especially for unaccompanied children there shall be at least one attendant for every 50 children or part thereof.
  - From 1800 each day there shall be a minimum of 2 SIA approved door supervisors on duty at the premises. From 2000 each day there shall be a further 2 (ie 4 in total) on duty at the premises. When events are held at the premises, an adequate risk assessment will be conducted to assess the need for any extra SIA door supervisors, and will provide any additional SIA staff as advised by the risk assessment.
  - Challenge 25 shall be implemented and a proof of age policy is to be applied with the accepted means of proof of age being:
    - Passport
    - Photo Driving Licence
    - A recognised valid photo-id card bearing the PASS hologram
    - any future accredited and accepted proof of age, as defined by Humberside Police
- Signs shall be displayed stating that the premises operates a Challenge 25 Policy.
- An incident log shall be kept at the premises, and made available on request to a person under the direction and control of the Chief Constable or an officer of North East Lincolnshire Council, which will record the following:
    - all crimes reported to the venue
    - all ejections of patrons
    - any complaints received
    - any incidents of disorder
    - all seizures of drugs or offensive weapons
    - any visit by a relevant authority or emergency service
    - any faults in the CCTV system, radio system or searching equipment or scanning equipment
  - A log shall be kept at each bar in the licensable area detailing all refused sales of alcohol. The log should include the date and time of the refused sale and the name of the member of staff who refused the sale. The

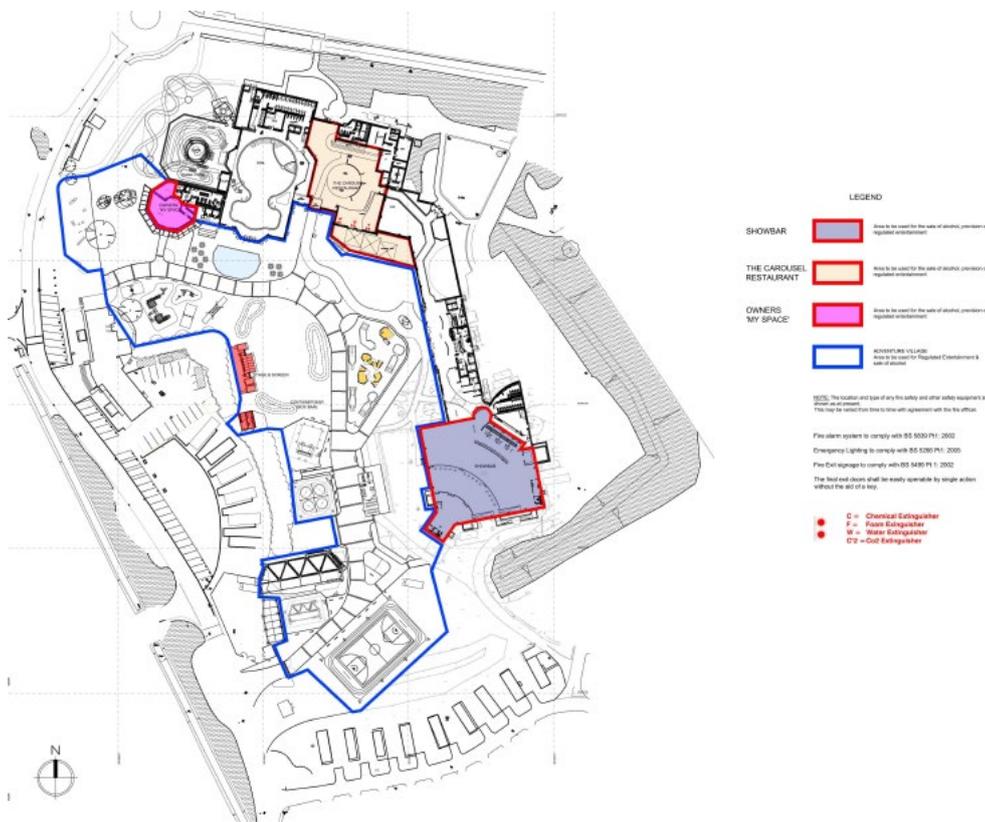
book will be available to be viewed on demand by either an officer of the Local Authority or an officer under the direction and control of the Chief Constable.

- No glassware will be served from the 'container' bar.
- A thorough risk assessment will be completed for the different areas, for using of Polycarbonate or crushable glassware and decanting of all bottles. Polycarbonate or crushable glassware will also be used upon the request of Humberside Police or the Local Authority.
- A written noise management plan shall be in place for external events held at the premises. The noise management plan shall include measures to control noise from amplified entertainment. Measures shall include but not limited to site layout including location and direction of any staging and speaker systems, type of noise monitoring and a procedure for investigating noise complaints.
- Prior to the first use of the outdoor screen and stage a sound level regulatory device (noise limiter) shall be installed, and the limiter threshold shall be submitted to and agreed in writing by the Environmental Protection Officer of North East Lincolnshire Council and shall remain as such thereafter. The limiter threshold shall be set with reference to a Noise Management Report, which will be prepared on behalf of the Premises Licence Holder prior to the first use of the outdoor screen and stage area. All music and public address equipment used within the area around the outdoor screen and stage area shall be connected to the noise limiter device. The noise limiter device shall be regularly maintained and calibrated in accordance with the manufacturer's instructions.

### Annex 3 - Conditions attached after a hearing by the licensing authority

Not applicable

### Annex 4 - Plans



**Date of re-Issue:** 28 July 2022  
**Officer:** JB