

Hearing Loss Support in NEL

North East Lincolnshire Council wants to make sure people get the support they need, whether they have hearing loss themselves or care for someone who does. Following public consultation earlier this year the Council and the Hospital are working with the RNID to improve local support for people with hearing loss. If you want to get involved in a community support group, please contact: hearinglossfocusgroup@nelincs.gov.uk

Currently the following services are available to residents of NEL:

Audiology

The **Audiology** department at **Diana, Princess of Wales Hospital** offers diagnostic hearing tests, tinnitus assessment, newborn screening and provide and maintain NHS hearing aids.

Hearing Aid Clinics which provide replacement hearing aid batteries are offered by appointment only at multiple locations across NEL including Grimsby, Cleethorpes, and Immingham.

Contact

For more information about the location of these clinics and audiology in general please visit: [Audiology - Northern Lincolnshire and Goole NHS Foundation Trust \(nlg.nhs.uk\)](#)

Or

Telephone: 03033 306649

Email: nlg-tr.audiology@nhs.net

Royal National Institute for Deaf People (RNID)

Currently residents can access the following support from RNID online:

- RNID website to check your hearing (in just 3 minutes!)
- Troubleshoot your hearing aids
- Get help on topics ranging from employment to your finances.

Visit: www.rnid.org.uk/get-support-online

or

Contact RNID for free confidential and impartial information/support, contact RNID - 8:30am to 5.00pm, Monday to Friday.

Call: 0808 808 0123

SMS/text: 07360 268988

Email: contact@rnid.org.uk

Educational Team for Hearing and Vision (ETHV)

The ETHV supports children (birth to sixteen), who have been medically diagnosed with either a hearing or vision loss. We work closely with families, settings, schools and health colleagues. For children with a hearing loss, we only see children who have been given at least one hearing aid, cochlear implant, or bone anchored hearing aid (BAHA). We are a term time service.

For more information:

Website: [NELC SEND Local Offer | Hearing and vision \(nelincs.gov.uk\)](#)

Email: officeethv@nelincs.gov.uk

Telephone: 01472 323465

For further information about where to find support, information and advice please visit North East Lincolnshire Sensory Loss Portal online at [Sensory loss portal – hearing - LiveWell \(nelincs.gov.uk\)](#)