

# **HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL**

<b>DATE</b>	19 <sup>th</sup> March 2024
<b>REPORT OF</b>	Statutory Scrutiny Officer
<b>SUBJECT</b>	Health and Adult Social Care Scrutiny Panel - Work Programme
<b>STATUS</b>	Open

## **CONTRIBUTION TO OUR AIMS**

The scrutiny panels act as a reviewing mechanism for decisions made relating to the strategic policy, performance and resources required to deliver the ambitions of the Council and its key partnerships. The aim of the scrutiny process is to make sure decision making is robust by providing constructive challenge. This contributes to the Council being effective and efficient, and therefore it is integral to the delivery of the Council Priorities.

## **EXECUTIVE SUMMARY**

This report reflects on the 2024/25 municipal year and the work undertaken by the Health and Adult Social Care Scrutiny Panel. The panel will also consider, within its terms of reference, suggestions to be included in the 2024/25 work programme ahead of confirmation of the work programme at the first meeting of this panel in the new Municipal Year.

## **MATTER(S) FOR CONSIDERATION**

The panel is invited to reflect on the 2024/25 work programme, noting any matters it would like to highlight within the Annual Scrutiny Report, and consider any suggested items for inclusion in next year's work programme.

### **1. BACKGROUND AND ISSUES**

- 1.1 This report and its appendix summarises the 2024/25 agreed work programme and the panel's timetable of activities to undertake this work.
- 1.2 During the course of the year, the panel focused primarily on mental health because they felt it was a growing concern especially around the increasing demand on mental health services across North East Lincolnshire. As a result they welcomed, NAVGIO who were supporting people with mental health across our community. East Midland Ambulance Service explained how mental health calls were triaged to enable residents to get the most appropriate help when in crisis and the Health and Care Partnership who presented an update on the All Age Mental Health Strategy 2023 – 2028 .

Listening to these organisations talking about the work they were doing in partnership with the VCSE and mental health alliance to provide help and support to residents and how the strategy was embedded across the health care system was welcomed by the panel and gave reassurance that mental health was at the forefront. The panel agreed they would continue to support the implementation of the five year strategy where residents could access

support for their mental health seamlessly and where they were involved in all decisions about their care and treatment.

Over the past couple of years after the panel raised concerns over the waiting times for the Disabled Facilities Grant applications being processed and how these waiting times were being communicated to residents. The panel received regular updates from officers on the waiting times and with the introduction of the new framework for delivery how this had a positive reduction in the waiting times. The panel welcomed the progress that had been made and felt it was heading in the right direction.

The panel reviewed and provided feedback on the North East Lincolnshire All Age Housing with Care Strategy which was adopted by Cabinet on the 12<sup>th</sup> February 2025.

Statutorily the panel received the Adult Services Annual Complaints Report including Ombudsman. This was an opportunity for the panel to consider the activity and analysis of complaints and compliments.

Also the Adult Safeguarding Annual report was presented to the panel allowing them to challenge and seek reassurance that vulnerable adults were being kept safe.

- 1.3 The Annual Scrutiny Report is due to be submitted to the Annual Meeting of Council in May 2024 and will include a full summary of the work undertaken by this panel during the current year. If panel members wish to highlight particular work within this report then they are invited to do so.
- 1.4 The panel will also have an early opportunity to consider any topics it may wish to retain in or add to next year's work programme.

## **2. RISKS AND OPPORTUNITIES**

Any actions which the council may undertake as a result of recommendations made by scrutiny will be the subject of further reports, which will include risk assessment(s) by the author(s) concerned.

## **3. REPUTATION AND COMMUNICATIONS CONSIDERATIONS**

The work programme demonstrates the breadth of matters considered by scrutiny.

## **4. FINANCIAL CONSIDERATIONS**

There are no financial considerations included within this report.

## **5. CLIMATE CHANGE, NATURE RECOVERY AND ENVIRONMENTAL IMPLICATIONS**

There are no impacts on climate change and the environment as a direct result of this report. Any actions which the council may undertake as a result of recommendations made by scrutiny will be the subject of further reports, which will include climate change, nature recovery and environmental implications by the author(s) concerned.

## **6. MONITORING COMMENTS**

In the opinion of the author, this report does not contain recommended changes to policy or resources (people, finance or physical assets). As a result no monitoring comments have been sought from the Council's Monitoring Officer, the Section 151 Officer or the Assistant Director People and Organisational Development.

## **7. WARD IMPLICATIONS**

May impact on all wards

## **8. BACKGROUND PAPERS**

Annual report of scrutiny 2023/24  
Panel tracking reports

## **9. CONTACT OFFICER(S)**

Paul Windley – Democratic and Scrutiny Team Manager

**JO ROBINSON**  
**ASSISTANT DIRECTOR – POLICY, STRATEGY AND RESOURCES**  
**(STATUTORY SCRUTINY OFFICER)**

**PROPOSAL FOR ITEMS UNDER CONSIDERATION: Health and Adult Social Care Scrutiny Panel 2024/25**

AGENDA ITEMS	24 <sup>th</sup> July 4.30pm	25 <sup>th</sup> September 4:30pm	27 <sup>th</sup> November 4:30pm	29 <sup>th</sup> January 4:30pm	19 <sup>th</sup> March 4:30pm
<b>THEME:</b>					
<b>STANDING / GENERAL AGENDA ITEMS:-</b>	<p>Work Programme 2024/25 to be agreed.</p> <p>2023/24 Council Plan Year End Performance and Provisional Financial Outturn Report</p> <p>Director of Public Health Annual Report</p>	<p>Q1 Finance Monitoring and Council Plan Report</p> <p>All Age Housing with Care Strategy</p> <p>Disabled Facilities Grant (DFG) progress update on reducing the waiting times</p> <p>Adult Services Annual Complaints Report inc Ombudsman</p> <p>Humber Acute Review Consultation Outcome</p> <p>ICB update from Healthwatch Annual Report?</p>	CANCELLED	<p>East Midlands Ambulance Service</p> <p>Safeguarding Adults Board Annual Report</p> <p>Mental Health Strategy Update</p> <p>NAVIGO</p>	<p>Q3 Council Plan and Finance Monitoring Report</p> <p>Work Programme 2024/25 inc items for the next municipal year</p> <p>Disabled Facilities Grant (DFG) progress update on reducing the waiting times</p> <p>Future use of Artificial Intelligence (AI) across Health and Adult Social Care</p> <p>Urgent and emergency care (the status post Covid and the impact of A&amp;E waiting times on patient outcomes)</p>

**Agenda Items Still to be Scheduled:**

- None

**Briefing Papers;**

- Dentistry
- End of life care compared to other local authorities.

**Agenda Items:**

- Market shaping & contracting support at home. Sept 2025

**Workshop:**

Public Health (completed on 30.7.24)