## AUDIT AND GOVERNANCE COMMITTEE

DATE REPORT OF SUBJECT STATUS 25/07/2024 Head of Audit and Assurance Internal Audit Plan 2024/25 Open

#### CONTRIBUTION TO OUR AIM

An effective Internal Audit service contributes to the achievement of the Council's strategic objectives by assessing, providing comment and, if relevant, recommending improvement to the Council's assurance and control frameworks. The Internal Audit plan has also been designed to provide assurances on strategic risks and the supporting governance framework.

### **EXECUTIVE SUMMARY**

In April 2024 the Audit and Governance Committee received the outline Internal Audit Plan 2024/25. This report provides the Audit and Governance Committee with an update on, including greater detail of the audits expected to be carried out.

#### RECOMMENDATIONS

To note and provide comment on the content of the Internal Audit Plan.

#### **REASONS FOR DECISION**

The Committee's responsibilities include reviewing Internal Audit's plan of work the work, including seek assurances on its compilation and the resources required. deliver it.

### **1. BACKGROUND AND ISSUES**

1.1 At the meeting of the Audit Committee held on 17 April 2024 the Head of Audit and Assurance presented the outline Internal Audit Plan 2024/25. The report provided a summary of the audit priorities and activities for 2024/25, how it will be delivered and resourced, a commentary on the methodology for its compilation, and assurance on compliance with auditing standards.

Internal Audit Plan 2024.25 April 2024

- 1.2 As previously reported the section relating to strategic risks/ operational risks/ governance was subject to final discussion with senior management as well as further development so any risks raised through the completion of the Annual Governance Statement can be factored into the Plan. It was reported that an updated detailed plan will be shared with the Audit and Governance Committee later in the year.
- 1.3 The updated Audit Plan 2024/25 is attached (appendix 1). This includes a breakdown of the planned audits relating to strategic risks/ operational risks/ governance and their links to Council Plan Outcomes. In most cases the plan includes those audits which were deferred from 2023/24.

1.4 A summary of the audit plan, including changes in planned days since March 2024, is shown in the table below:

| Area                | Planned days |           | Comments                            |  |
|---------------------|--------------|-----------|-------------------------------------|--|
|                     | April 2024   | July 2024 |                                     |  |
| Strategic Outcomes  | 350          | 319       | Confirmed following completion of   |  |
| and Governance      |              |           | the audit planning review           |  |
| Financial systems   | 120          | 100       |                                     |  |
| ICT                 | 35           | 35        |                                     |  |
| Procurement and     | 25           | 25        |                                     |  |
| contract            |              |           |                                     |  |
| management          |              |           |                                     |  |
| Probity and Counter | 50           | 50        |                                     |  |
| Fraud               |              |           |                                     |  |
| Grant Certification | 40           | 30        | Amended estimate of time grants     |  |
|                     |              |           | certification based on known        |  |
|                     |              |           | certification requirements          |  |
| Advisory            | 60           | 50        |                                     |  |
| Follow up           | 30           | 30        | Estimate based on limited           |  |
|                     |              |           | assurance audits which will require |  |
|                     |              |           | follow up                           |  |
| Management time     | 75           | 75        |                                     |  |
| Work ongoing as of  |              | 37        | Time required to complete 2023/24   |  |
| 30 June 2024 to be  |              |           | audits.                             |  |
| reported in 2024/25 |              |           |                                     |  |
| Contingency         | 65           | 74        |                                     |  |
| Total               | 850          | 825       | Estimate of time required to        |  |
|                     |              |           | provide a risk-based, standards     |  |
|                     |              |           | compliant audit opinion by 31 May   |  |
|                     |              |           | 2025.                               |  |

- 1.5 The plan has been designed to be completed by 31 May 2025 Although it is below the ideal level of resource if completed there will be sufficient coverage to deliver a risk-based, standards compliant audit opinion. However, as the Committee will be aware there have been resource difficulties in 2023/24 which will make delivery challenging and delivery remains a risk. The mitigation in place intended to overcome these challenges, include:
  - the planned recruitment of 3.5 staff across the shared service, plus the additional appointment of a graduate trainee from September 2024;
  - the provision of additional support from third party audit providersadditional resource has been secured from May to September, and we have had approval for further support from October 2024 funded out of vacancies if required;

- additional contingency built into the plan to more easily absorb unanticipated changes such as unavoidable increases in resources required to complete audits or emerging risks and issues;
- work with services to improve the scheduling of audit work; and
- an ongoing review of internal audit's processes to allow resource to be used more efficiently and effectively and reduce the potential for overspends.
- 1.6 The delivery of the audit programme will be subject to continuous review, and we will provide regular update reports to this Committee. Any significant changes to the plan will be presented to future meetings, and particularly when the Interim Audit Report in is presented January 2025

# 2. RISKS AND OPPORTUNITIES

As highlighted in section 1 there are significant risks relating to the delivery of the audit plan. It will be dependent on successfully completing recruitment plans, to secure third party support if required, the continued engagement with services, and closely managing the time required to complete audits.

### 3. OTHER OPTIONS CONSIDERED

Not applicable - the Audit and Governance Committee is required to regularly receive updates and receive assurances on the production and delivery of the internal audit plan.

### 4. REPUTATION AND COMMUNICATIONS CONSIDERATIONS

Reputational risk is one of the issues considered when scoring strategic risks. Where applicable controls and actions are in place to mitigate any relevant reputational risks identified as part of the overall risk.

### **5. FINANCIAL CONSIDERATIONS**

Financial risk is one of the issues considered when scoring strategic risks. Where applicable controls and actions are in place to mitigate any relevant financial risks identified as part of the overall risk.

# 6. CHILDREN AND YOUNG PEOPLE IMPLICATIONS

The plan includes a programme of work designed to assess the design and operation of governance and internal control in relation to Children's Services.

# 7. CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS

Environmental issues are considered as part of the compilation of the audit plan and in carrying out in audit assignments. We will not be carting a specific audit of the Council's arrangements for delivering its environmental outcomes as this was carried out in 2023/24 and were identified.

## 8. FINANCIAL IMPLICATIONS

There are no direct financial implications arising from this report.

## 9. LEGAL IMPLICATIONS

There are no direct legal implications arising from this report

## **10. HUMAN RESOURCES IMPLICATIONS**

There are no direct HR implications arising from the content of this report.

## **11. WARD IMPLICATIONS**

Applicable to all wards.

# **12. BACKGROUND PAPERS**

Outline Audit Plan 2024/25 (April 2024)

# 13. CONTACT OFFICER(S)

Peter Hanmer (Head of Audit and Assurance) Telephone: 01472 323799

> Peter Hanmer Head of Audit and Assurance

# NELC Audit Plan 20224/25 at 20 June 2024

|   | Brief outline  | Leadership Team<br>Member |  | Original<br>days |
|---|--|---------------------------|--|------------------|
| Delivery of strategic outcomes<br>and good governance         | A risk based programme of audit reviews to provide<br>assurance on the governance arrangements in place to<br>deliver key strategic and service outcomes efficiently and<br>effectively and ensure compliance with laws and<br>regulations |                           |  | 319              |
| Care Assessments and Reviews<br>B/F                           | Assurance that individuals with a care need are subject to<br>asset based assessment that results in a care plan, which is<br>subject to review at appropriate intervals   | Adults                    | Paul Bassett<br>Adults                     |                  |
| Role of key officers- DAS                                     | Assurance that the DAS has sufficient line of sight over statutory functions delegated via the S75 agreement   | Adults                    | n/a  |                  |
| Role of key officers- Principal<br>Social Worker - Adults B/F | Assurance that the role of the Principal Social Worker is being effectively delivered across all settings and 9in accordance with best practice  | Adults                    | John Allen ,<br>Principal<br>Social Worker |                  |
| ASC data Quality and performance b/f                          | Assurance that data is effectively collected for all data returns required and to provide the DAS with performance information   | Adults                    | Paul Bassett,<br>Adults                    |                  |
| Adults debt management  | Assurance that all debt owed is being effectively managed to payment received  | Adults                    | Paul Bassett,<br>Adults                    |                  |
| Single point of access and hospital team B/F                  | Assurance on the triage process for assessing care needs promptly particularly in relation to hospital discharge   | Adults                    | Paul Bassett,<br>Adults                    |                  |
| Council/ ICB Place Based<br>Governance Arraignments           | Assurance on the design and operation of the governance arrangements with Integrated Care Board  | Adults                    | Paul Bassett,<br>Adults                    |                  |
| Quality and contractual oversight of the commissioned market  | Assurance the contract and quality management of the<br>commissioned market effective as set out in contractual<br>arrangements and policy   | Adults                    | Paul Bassett,<br>Adults                    |                  |

|  | Brief outline   | Leadership Team<br>Member | AD  | Original<br>days |
|--|---|---------------------------|---|------------------|
| Transitions BF                                   | Assurance on the effectiveness of partnership arrangements<br>in place relating to the seamless transition of young persons<br>from children's social care to adults social care                            | Adults and Children       | Jenni Steel,<br>Education and<br>Inclusion              |                  |
| Child Exploitation Risks outside<br>the home B/F | Assurance that children are safeguarded from all risks of exploitation including those outside of the home  | Children                  | Charlene<br>Sykes,<br>Safeguarding<br>and Early<br>Help |                  |
| Fostering and special guardianships B/F          | Assurance on systems for recruitment and retention of foster carers, and that where placements are required procedures exist to identify special guardians and or potential fostering arrangements promptly | Children                  | Paul Cowling,<br>Regulated<br>Provision                 |                  |
| Front Door                                       | Assurance that first contact with the council and triage process<br>is working effectively to deliver services in accordance with<br>revised thresholds   | children                  | Charlene<br>Sykes,<br>Safeguarding<br>and Early<br>Help |                  |
| High Needs Block                                 | Assurance on how demand and cost pressures on High Needs Expenditure are being maanged  | Children                  | Jenni Steel.<br>Education and<br>Inclusion              |                  |
| Public Law Outline                               | Assurance that mechanisms are in place to ensure<br>compliance with the Public Law outline between legal and<br>children's services when working in the court process                                       | Children                  | Charlene<br>Sykes,<br>Safeguarding<br>and Early<br>Help |                  |
| Supported families B/F                           | Assurance that all work with families is captured and there is<br>an effective link to being able to claim payment by results for<br>supporting families outcomes realised                                  | Children                  | Charlene<br>Sykes,<br>Safeguarding<br>and Early<br>Help |                  |

|   | Brief outline  | Leadership Team<br>Member  | AD                                       | Original<br>days |
|---|--|--|--|------------------|
| Border Post   | Provide assurance on the implementation of the new customs arrangements introduced in April 2024   | Environment,<br>Economy &<br>Infrastructure                            | Kath Jickells,<br>Environment            |                  |
| Disabled Facilities Grants  | Provide assurance on the systems in place to deal with<br>applications for grant funded disabled adaptation works in line<br>with legislation and the process for awarding contracts | Environment,<br>Economy &<br>Infrastructure                            | Paul Evans,<br>Infrastructure            |                  |
| EQUANS- transition<br>arrangements  | Provide assurance on the governance arrangements in place<br>for the transfer of services provided by EQUANS to the<br>council by July 2025  | Environment,<br>Economy &<br>Infrastructure                            | Paul Evans,<br>Infrastructure            |                  |
| Grounds Maintenance   | Provide assurance on the delivery of contracts the Council's<br>Grounds Maintenance team provide to third parties  | Environment,<br>Economy &<br>Infrastructure                            | Kath Jickells,<br>Environment            |                  |
| Regeneration projects and<br>funding  | Provide assurance on the delivery of grant funded regeneration projects, including assuring that expenditure in line with grant determinations                                       | Environment,<br>Economy &<br>Infrastructure                            | Damien<br>Jaines-White,<br>Regeneration  |                  |
| Tourism   | Provide assurance on the effectiveness of the Council's arrangements to promote tourism  | Environment,<br>Economy &<br>Infrastructure                            | Damien-<br>Jaines White,<br>Regeneration |                  |
| Waste disposal B/F  | Assurance on the arrangements for waste disposal, including contract management, environmental responsibilities and VFM  | Environment, Kath Jickells,<br>Economy & Environment<br>Infrastructure |  |                  |
| Public Health Performance<br>Information and data security<br>(emphasis on suicide) | Assurance on the governance arrangements for delivery of the Cleethorpes masterplan, particularly the management of risks from working to short deadlines                            | Public Health  | Geoff Barnes,<br>Public Health           |                  |
| Public Health- to be determined   |  | Public Health  | Geoff Barnes,<br>Public Health           |                  |
| School Nursing B/F  | Assurance on the governance arrangements for school nursing with reference to good practice provided by the Local Government Association   | Public Health  | Diane Halton ,<br>Public Health          |                  |

|   | Brief outline   | Leadership Team<br>Member | AD  | Original<br>days |
|---|---|---------------------------|---|------------------|
| Data Quality  | Provide Assurance on the Council's to ensure the quality of its data used to asses performance and aid decisions, using data maturity models. | Resources                 | Jo Robinson,<br>Policy,<br>Strategy and<br>Resources                            |                  |
| Delivery of the commissioning plan                  | Provide assurance on the governance arrangements relating to the monitoring and delivery of the commissioning plan                            | Resources                 | Jo Robinson,<br>Policy,<br>Strategy and<br>Resources                            |                  |
| Freeport  | Provide ongoing assurance in relation to the Council's role as the accountable body   | Resources                 | Simon Jones,<br>Law and<br>Governance   |                  |
| Governance of the Delivery of the Capital Programme | Provide assurance on the governance arrangements to produce and the deliver the capital programme   | Resources                 | Jo Robinson,<br>Policy,<br>Strategy and<br>Resources                            |                  |
| Member Development                                  | Provide assurance on how the Council supports and develops<br>Members to carry out their role   | Resources                 | Simon Jones,<br>Law and<br>Governance /<br>Vicky Leach<br>People and<br>Culture |                  |
| Organisational Development/<br>People and Culture   | Provide assurance on the development of the Council's<br>Organisational Development strategy and supporting systems                           | Resources                 | Victoria<br>Leach, People<br>and Culture  |                  |
| Risk management                                     | Provide assurance on the Council's risk management arrangements   | Resources                 | Simon Jones,<br>Law and<br>Governance   |                  |

|   | Brief outline  | Leadership Team<br>Member | AD | Original<br>days |
|---|--|---------------------------|----|------------------|
| Financial systems                                   | Providing assurance on the design and operation of the fundamental financial systems, including on a cyclical basis those systems which feed into them.  |                           |    | 100              |
| ICT   | Providing assurance on the effectiveness of the Council's approach to ICT and Information governance, and key ICT systems.   |                           |    | 35               |
| Probity and counter fraud                           | Proactive and reactive work to support the Council's<br>approach to anti-fraud and corruption, to provide<br>assurance on the controls in place designed to prevent<br>fraud in areas of high risk |                           |    | 50               |
| Follow up   | Follow up of previous actions via following up specific reports and sending reminders to managers about their outstanding actions, and receiving their responses                                   |                           |    | 30               |
| Advisory work                                       | Providing advice and support on governance and internal control matters  |                           |    | 50               |
| Grants  | Mandatory certification of grant claims,   |                           |    | 30               |
| Procurement and Contract<br>Management              | Providing assurance on the Council's procurement and contract management processes, including reviews of a sample of key procurement exercises   |                           |    | 25               |
| Audit Management                                    |  |                           |    | 75               |
| 23/24 work not completed to<br>be reported in 24/25 |  |                           |    | 37               |
| Contingency   |  |                           |    | 74               |
| Total   |  |                           |    | 825              |