

CABINET

DATE	11 th December 2024
REPORT OF	Councillor Philip Jackson, Leader and Portfolio Holder for Economy, Regeneration, Devolution and Skills
RESPONSIBLE OFFICER	Rob Walsh, Chief Executive
SUBJECT	Council Plan 2025-2028
STATUS	Open
FORWARD PLAN REF NO.	CB 12/24/04

CONTRIBUTION TO OUR AIMS

The Council Plan 2025-2028 sets out the Council's vision, aspiration and actions that underpin the priorities of 'Stronger Economy, Stronger Community'.

EXECUTIVE SUMMARY

The Council Plan is the key policy framework document that underpins the delivery of our aims. The previous Council Plan was adopted in February 2022 for the period 2022-2025. A new plan for 2025-2028 has been developed and consultation has taken place with all Scrutiny panels and other strategic partners.

RECOMMENDATIONS

It is recommended that Cabinet:

1. Agrees the content of the Council Plan which is attached to this document.
2. Refers the Council Plan to Full Council for approval and adoption.

REASONS FOR DECISION

The Council Plan is a North East Lincolnshire Council policy framework document. Therefore, it may only be approved by Full Council following consultation with Scrutiny.

1. BACKGROUND AND ISSUES

- 1.1 The Council Plan is a high level strategic document that explains the Council's priorities and aspiration for North East Lincolnshire. It includes links to other key plans and strategies that are already in place. The plan is structured by 4 themes:
 - Stronger Economy
 - Stronger Communities
 - Greener Future
 - Effective and enabling council
- 1.2 During November 2024, consultation was undertaken with all Scrutiny Panels and a range of strategic partners including the Health & Care Partnership, Skills Board, Development & Growth Board, Sustainable Communities Board,

Voluntary, Community & Social Enterprise (VCSE) forum, Health & Wellbeing Board, 2025 group, Creativity Board and the Children's Continuous Improvement Board. Feedback has been considered and the draft plan has been amended where appropriate to incorporate the feedback received. A summary of the feedback is shown in Appendix A to this report.

- 1.3 A shorter summary of the plan has been developed to improve accessibility to a range of audiences. The summary plan, will be printed in fold-out leaflet format, and will be included on our Council Plan webpage.
- 1.4 As part of the consultation process, scrutiny panels also considered key performance measures that are proposed to monitor delivery of the plan. The proposed measures are an appendix to the plan. Over time, these will be subject to change as our data and insights capability develops further. The indicators will form part of the quarterly monitoring and reporting against the plan which will continue to be aligned to budget reporting. The current proposed measures are shown in Appendix B to this report.

2. RISKS AND OPPORTUNITIES

- 2.1 The Council Plan provides us with the opportunity to clearly state our intended aims and to be held to account to deliver against those aims.
- 2.2 There is a risk that external factors such as changes in national government policy, or responses to emergencies, may hinder our ability to deliver the plan. If this happens, we will explain the issues affecting delivery through our performance reporting arrangements.

3. OTHER OPTIONS CONSIDERED

Council may choose not to adopt the Plan. However, this option would mean that there is a lack of visibility around the Council's planned activity and progress.

4. REPUTATION AND COMMUNICATIONS CONSIDERATIONS

Adoption of the Council Plan ensures transparency about the Council's aspiration and priorities for our communities, businesses and partners.

5. FINANCIAL CONSIDERATIONS

- 5.1. The priorities identified within the plan will underpin the development of budget proposals and the service budget envelopes..
- 5.2. The financial environment in which the Council is operating remains challenging and this may impact on our capacity to deliver the change we need to achieve our aspirations.

6. CHILDREN AND YOUNG PEOPLE IMPLICATIONS

The Plan is focussed on aspiration, innovation and ambition that will create

better opportunities and outcomes for our children and young people to thrive and achieve their potential within North East Lincolnshire.

7. CLIMATE CHANGE AND ENVIRONMENTAL IMPLICATIONS

There is a section in the Plan that is focussed on a Greener Future. Environmental impact assessments will be undertaken for individual programmes and projects where required.

8. CONSULTATION WITH SCRUTINY

Consultation has taken place with all Scrutiny panels during November 2024. Scrutiny comments and recommendations have been incorporated into the plan where appropriate.

9. FINANCIAL IMPLICATIONS

There are no direct financial implications as a result of this report.

10. LEGAL IMPLICATIONS

Constitutionally the Council Plan forms an element of the Policy Framework which sets the overarching tone for decision making and Cabinet activity. The adoption of the Policy Framework is reserved to Full Council and the development of the Policy Framework is subject to constitutional process as reflected in the recommendations sought.

11. HUMAN RESOURCES IMPLICATIONS

There are no direct Human Resources implications as a result of this report.

12. WARD IMPLICATIONS

All wards

13. BACKGROUND PAPERS

[Joint Economy, Culture and Tourism and Health and Adult Social Care Scrutiny Panel | NELC](#)

[Transport, Infrastructure and Strategic Housing Scrutiny Panel | NELC](#)

[Children and Lifelong Learning Scrutiny Panel | NELC](#)

[Communities Scrutiny Panel | NELC](#)

14. CONTACT OFFICER(S)

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DEVOLUTION & SKILLS.



Stronger economy and stronger communities

Our plan for North East Lincolnshire:
2025 to 2028

www.nelincs.gov.uk

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Stronger economy and stronger communities



Foreword

by Cllr Philip Jackson, Leader, North East Lincolnshire Council.



We will strive to ensure our challenges become opportunities and those opportunities generate the growth the area needs.

Across North East Lincolnshire we want to work with our businesses and our people to effect positive and lasting change.

This is not something that we as a council can do alone, but together we can achieve our ambitions for the area.

We will strive to ensure our challenges become opportunities and those opportunities generate the growth the area needs. Our ambition is to build an economy that supports its community and a community that is skilled and engaged to support a buoyant economy in return.

Investment in our people to create healthy communities is also key. Healthy people contribute to a healthy vibrant economy – the two go hand in hand.

That is why we have shaped our new Council Plan for 2025 to 2028 to reflect the work we are leading and achieving with our partners and colleagues, to develop our place and improve lives.

The plan also reflects how our work within the Greater Lincolnshire Combined County Authority (GLCCA) will make a positive difference in our key priority areas. Devolution is bringing with it more resources, greater powers from Westminster and a united opportunity that we will grasp.

Together we can be stronger and deliver our ambitions.



Introduction

Our Council Plan for 2025 to 2028 sets out the aims of the authority as it supports the continued regeneration of the borough and the growth of its people. It puts an ambition for a Stronger Economy and Stronger Communities at its heart and details the progress that all the council services are making to realise that ambition.



STRONGER ECONOMY

- Supporting Industry, Business & Housing
- Growing Skills
- Attractive & Vibrant Town Centres
- Improving our Journeys
- Happy Visitors & Great Leisure
- Preserving our Heritage



STRONGER COMMUNITIES

- Nurturing our Children and Building their Future
- Supporting our Adults
- Living a Healthy Life
- Good & Sustainable Homes
- Telling our story of Culture and Heritage
- Clean & Safe Streets & Open Spaces



GREENER FUTURE

- Our Waste and Recycling
- Looking After and Protecting our Parks and Public Spaces
- Our Coastline
- Our Green Ambition



ENGAGING AND EFFECTIVE COUNCIL

- A Great Place to Work and Develop
- Financially Stable
- Effective Management of Assets
- Accessible and Engaging
- Digitally Smart



About Us: North East Lincolnshire



158,335
people live here:
(2023)

We've welcomed a small but increasing proportion of people from ethnic minority groups, however **93.4%** of our residents were born in the UK. (2021 census)

We have more than **7,000** Forces' veterans living here.

87% of our schools are Ofsted Outstanding or Good.

2.6% of our residents identified as LGBTQ+. And **20.4%** of our residents considered themselves to have a disability. (2021 census)

There are **24,310** North East Lincolnshire young people at school. (January 2023 school census)

There are **74,990** homes here (Valuation Office Agency 2023)

Orsted has invested **£14m** to create its largest UK Operations Hub in Grimsby. **74%** of its 600-plus workforce live locally.

More than **90%** of our business community is a small business

The average house price here is just **£151,000** In wider England it's **£286,000!**

Unemployment stands at **4.7%** In Wider England, it's **3.8%** (2023)

The average rent for a house here is **£565** England average is £925.

Grimsby's seafood cluster is one of the largest in the northern hemisphere, employing over **5,500** directly in seafood and fish processing and another **10,000** in the supply chain.

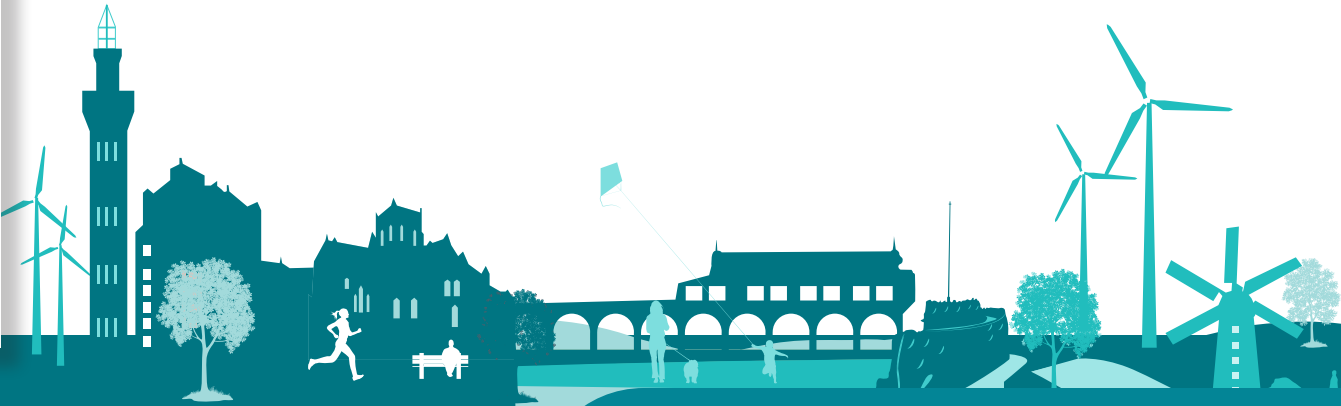
Deprivation varies significantly within our borough, however overall the local authority is ranked (out of 317), as the **29th most deprived** local authority in England.

68% of **16-64** year-olds are employed full-time (2023)

70,154 tonnes was the total waste collected in North East Lincolnshire 2022/23 (Defra)

Freshney Place is the largest undercover shopping centre in Lincolnshire & employs approx. **1,700** people.

For a full picture of the state of our borough go to our website: www.nelincsdata.net/jsna-state-of-the-borough



Stronger Economy: Stronger Communities.

“Your Voice”

In 2024, more than 1,000 people told us what they wanted in the next 10 years:

“Grimsby Town Centre is a safe, thriving destination where small businesses are celebrated, and local talent supported. People would like more attractive seating and more shops to bring people in. (Attractive & Vibrant Town Centres)”

“A home for creative arts, where stories that look back and forward are told by the storytellers of our town. (Looking after and protecting our Parks and Public Spaces & Telling our Story of Culture & Heritage)”

“Reliable bus and cycle routes for getting to work on time, every time. For the kids to get to the youth club and back safely. (Improving our Journeys)”



The people who live and work in North East Lincolnshire know how they want their borough to grow.

In recent months we’ve asked you, our residents, to share those views. Here’s a flavour of what’s been said:

“Landlords who support and listen. (Supporting Housing & Good Homes)”

“Old buildings with new stories, restored and managed in Grimsby, for Grimsby. Responsibility in the hands of the local community. (Preserving our Heritage)”

“A town renowned for renewable energy. (Supporting Industry & Business)”

“Growing up in Grimsby, means growing up knowing you have opportunities. A relationship centred and built on trust. (Nurturing our children and building their future)”

“People of every age can learn new skills so that they can take advantage of the green economy and improve their lives. (Growing Skills)”

**Thanks to Our Future who compiled the above following the engagement and survey work.*

In our most recent Adolescent Lifestyle Survey, Young People said they wanted; better places to go, more access to skills, safe spaces, better things to do outside, better travel, free creative spaces & public art, to feel safe, cleaner open spaces. (Nurturing our children and building their future)

“Actively encourage and provide things to keep our young people here.”

“I like the green spaces, I think we are lucky to have places like the country park, beach.”

“I like the trees, plants and greenery.”

“We need more places that people can go and do social stuff.”

“The people are friendly.”

“It’s home.”

“I like the peaceful views.”





Section 1

North East Lincolnshire: Stronger Economy

As you read of our ambition to create a place where we attract and sustain businesses of all kinds, you will see how this vision runs alongside a determination to work within our communities and with all our partners. We aim to ensure that the residents of North East Lincolnshire have the skills and inspiration to support, work and enjoy all that we have here.

Stronger Economy: Supporting business and industry

North East Lincolnshire is a place where businesses are encouraged to locate and grow. Industrial development and the support of business growth is a key priority.



- The Humber estuary is a renewable energy powerhouse. Global offshore wind companies are here, and there's opportunity for industrial decarbonisation, and developments for hydrogen products, combined carbon capture and storage. Our relationships with these businesses will continue, along with our work with national organisations.
- The Humber Freeport is an opportunity to see better industrial business infrastructure and supply chain opportunities supported by £15m of seed capital funding. The expansion of the major training facility CATCH is also supported.

- The seafood processing sector provides thousands of local jobs. Our Border Control Post at Immingham will continue to support the wider supply chain.
- Our South Humber Industrial Investment Programme (SHIIP) is achieving. The new link road is opening-up development land and providing better journeys, our two mitigation sites are complete, and development at Pioneer Park continues and ABP is extending its port-related activity there.
- The Development and Growth Board will continue to lead the economic strategy, support new enterprise, encourage and enable growth opportunities and sustainability.
- We will continue to help businesses to grow. An example is the new E-Factor Business Hub in St James' House. Our support enabled access to Government funding.
- With the development of Grimsby Town Centre, new and alternative businesses are attracted to the town.

This will all be underpinned by the Greater Lincolnshire Combined County Authority, (GLCCA) and the Humber Economic Strategy, with business growth and investment a priority. The creation of a Humber Leaders' Forum will ensure strong Humber relationships continue to grow.

Go to www.investnel.co.uk for information on how to develop a business in North East Lincolnshire or email enquiries@investnel.co.uk





Stronger Economy: Housing

Everyone should have the right to a safe place to call home, and in our Stronger Communities section we make clear the vital link between good homes and good health.

Good homes also have a big part to play in a strong economy. More of them, built in the right environment, creates jobs and encourages relocation - if people are working here, we want them to live here too!

The next two years – 2025 and 2026 - will see us updating our Local Plan. This requires us to identify areas suitable for development and look at key services and infrastructure needed to support our growth across the borough.

We'll also continue our work with partners in the social housing and private sector to see more development in Grimsby Town Centre. This will ensure a mix of homes to suit our people and support its transformation.

We will work with Government and private sector housing developers to provide homes that suit the needs of our community, as well as attract more people to live and work in North East Lincolnshire.

Our housing strategy can be found at:
www.nelincs.gov.uk/homes-and-property

Information on the Local Plan can be found at:
www.nelincs.gov.uk/localplan





Stronger Economy: Growing skills

Our ambition is for our people of all ages to be equipped with the skills they need to grasp opportunities both now and in the future.

We know there's already a demand for workers in our key economic sectors – and there's more jobs set to come as decarbonisation and green energy grows. We want local people to get those jobs.

Our Skills Strategy and Action Plan outlines how partners will work together to close our skills gap and meet industry needs. This includes a new Skills Board. Led by industry, it sees schools, colleges, The Careers Hub, the community, corporate parenting and the Department of Work and Pensions come together.

Government funding has helped us and our partners to launch lots of activity for young people and adults, and we will look for more funding to continue this work. We want to hold more skills and careers events and grow our work within communities, supporting training provision within our Family Hubs, outreach and community centres as well as supporting businesses to access training opportunities to upskill their workforce.

The Greater Lincolnshire Combined County Authority, (GLCCA) also brings a great opportunity with a key priority being adult skills across the whole Greater Lincolnshire footprint.

We know that people are happy and healthier if they have the confidence to achieve and earn their own money. That is why we want to see local people gain the skills they need through training, upskilling and reskilling, to get jobs and progress – giving them a better quality of life. Helping provide employment opportunities for older people can help them stay active for longer.

More information, including the Skills Strategy, is available on www.nelincs.gov.uk/adult-education-and-learning





Stronger Economy: Attractive & vibrant town centres Grimsby

Our ambition is to create an attractive and safe town centre where people want to spend time.

To effect this change, our current shops and facilities must be supported with other reasons to visit – leisure, good food outlets and cafes, different businesses, and community facilities.

Along with partners, we have attracted significant Government grants to support this ambition and now is the time for delivery. We want to:

- See the Freshney Place Market Hall & Leisure Scheme completed. This is set to transform the western end of the centre into a leisure space with a cinema, and a modern market.
- Continue to develop Freshney Place. Our purchase of the centre was a bold move, but the right one in ensuring a successful future for Lincolnshire's largest covered shopping centre. With the expertise of partners, we have taken big strides in ensuring it grows with schemes such as the new Community Diagnostic Centre, (CDC) driving footfall.
- Share in the success of partner-led schemes such as the Horizon Youth Zone, the new St James' House E-Factor Business Hub, the Community Diagnostic Centre (CDC), and Projekt Renewable. The council is an active supporter of all of these.
- See the new homes built and occupied at Alexandra Dock. As highlighted in the Grimsby Masterplan we want to see this whole dock area redeveloped.
- Ensure people have access to good public transport. We are developing a new transport hub, offering modern facilities.
- Look at alternative, clean energy sources to heat town centre buildings.





Stronger Economy: Attractive & vibrant town centres Cleethorpes

Cleethorpes is growing as a lovely seaside town... and there's much more to come in the next three years.

With our 2021 resort Masterplan behind a successful £18.4m Government funding bid, investment in our central resort area is happening, which will provide a springboard for more visitors and new businesses, growing the local economy.

Market Place and Pier Gardens will be places for people to relax, be entertained, and enjoy family time and quiet space. The redevelopment of the demolished Waves building on Sea Road is also underway.

Cleethorpes has a rich Victorian heritage, and we want to ensure more of that history is preserved. The restoration of properties

along Sea View Street and our wonderful Alexandra Road balconies are examples of what can be achieved – with support from the Cleethorpes Townscape Heritage Project.

The change we see taking place has been shaped by local people – more than 2,700 of you took part in the consultation that was organised by Hemingway Design as part of our Masterplan work. Hundreds more contributed to further consultation on our Pier Gardens and Market Place plans.

“You have an amazing coastline here. There's so much natural beauty, alongside the traditional seaside offering and opportunities to capitalise even more on the staycation boom and the desire to live by the sea.”

Wayne Hemingway MBE.





Stronger Economy: Immingham - the beating heart of our industrial future

Immingham is a growing, successful town and has a vital role to play in the future of North East Lincolnshire.

More people are choosing to make their homes in Immingham and the surrounding villages, mirroring its industrial development and growth - the 2021 census showed the population of Immingham as 11,683, up from 9,765 in 2011. With new house building that figure will increase in the next decade.



Those who chose to live in this area of North East Lincolnshire will find a wealth of career opportunities on their doorsteps as it sits at the very centre of this borough's successful economic future.

The town sits alongside the Humber Freeport, which is injecting £650m into the Humber - providing a catalyst for future investment, jobs growth, regeneration, decarbonisation, and innovation. North East Lincolnshire Council is an integral part of the Freeport.

Meanwhile SHIIP (the South Humber Industrial Investment Programme) is our council-led project. As outlined in our business section, the SHIIP projects sit just next to Immingham and provide more reasons to be hugely optimistic for the future of the area.

"The Port of Immingham is the UK's largest port by tonnage, handling around 46 million tonnes of cargo every year. Together with ABP's other ports on the Humber at Grimsby, Hull and Goole, Immingham is part of the UK's leading port complex, an unparalleled gateway for the trade connecting businesses across the UK, Europe, and beyond. The port is a critical part of the supply chain for sustainable electricity generation and other energy production, helping power the nation and helping to cement the Humber as 'the UK's Energy Estuary.'"

ABP (Associated British Ports)





Stronger Economy: Improving our journeys

We all need to move around our borough with safe and easy routes across North East Lincolnshire.

As local people we travel to and from our homes, our work, and go to learn, to shop or to enjoy ourselves. Our visitors want easy access into Cleethorpes, and our industry wants well-connected routes through our borough.

That is why we are focusing on:

- Improved bus services and facilities, such as our new Town Centre Transport Hub. There is also support to use the buses for people who most need it.



- Better rail links in and out of North East Lincolnshire.
- Encouraging people to use cycles or walk with more dedicated routes and shared use of things like bikes and e-scooters.

- Greener journeys. Zero emission buses, more walking and cycling, and EV charging points will all help to reduce carbon dioxide emissions and protect our environment.
- The use of technology to make getting around easier for everyone.
- Working with our colleagues across Lincolnshire with public transport, and green and rural transport, being key priorities of the Greater Lincolnshire Combined County Authority, (GLCCA).
- Planning future roads and improvements around the building of new homes.
- Keeping our roads safe.
- Being better connected. Again, our work with the GLCCA will look at how we can work across Greater Lincolnshire to improve our road networks and trade corridors.

Together with partners we are working today to keep North East Lincolnshire moving tomorrow.

To read the Local Transport Plan, including information about electric vehicles, visit: www.nelincs.gov.uk/streets-travel-and-parking





Stronger Economy: Happy visitors & great leisure

For our visitors

We have it all – a great beach, wonderful views, good shops and cafés and, importantly, lots of visitors. These visits boost our economy and bring with them thousands of job opportunities for local people. We will continue to support development that offers great leisure and entertainment.

For our local people

Having fun and living healthy, happy and fulfilled lives. This is what we want for our residents and our aim is to grow North East Lincolnshire as a healthier place where activity becomes 'the norm'.



There's lots to do but with hard work and the support of partners, we have enjoyed some big successes in recent years. This work will continue.

We want to

- Make sure that our Grimsby Town Centre and Cleethorpes regeneration schemes attract more visitors and local people to our towns.
- Look at how our 'place' can change to encourage all local people to enjoy activity. We know that some of our communities need support, and we are working with partners in health, and with community organisations and schools, to offer that - and to explore how we use our buildings and open spaces.
- Continue to develop our partnership work with organisations such as the Football Foundation, Active Humber, Sport England including its Place Partnership expansion, and the Lawn Tennis Association. Clee Fields and the new tennis courts at Sussex and Barretts Recreation Grounds, and Haverstoe Park, are great examples of what we've done so far.
- Meridian Showground is a great venue, and we want to enjoy events and activities there. That's the same for the Grimsby Fishing Heritage Centre and we will look at how we can further develop these attractions.
- Our Discover North East Lincolnshire brand will continue to grow as a one-stop shop for locals and visitors.

For more go to: www.discovernortheastlincolnshire.co.uk





Stronger Economy: Preserving our heritage

“North East Lincolnshire has a rich and varied history, and one we should be proud of and celebrate.”

Research shows that preserving and enhancing physical heritage improves a local area's economy, strengthens pride of place and improves wellbeing.

Working with our heritage and community groups to preserve, protect and promote the borough's heritage through supporting heritage-based projects is therefore a key part of creating a stronger economy and stronger communities.

In 2023, we started a challenging renovation project on Corporation Road Bridge. This work will be complete early in the Council Plan period, with traffic once again using the major thoroughfare through the town.



right. The bridge is a key part of Grimsby's recent history and once it reopens, a project we'll be proud of.

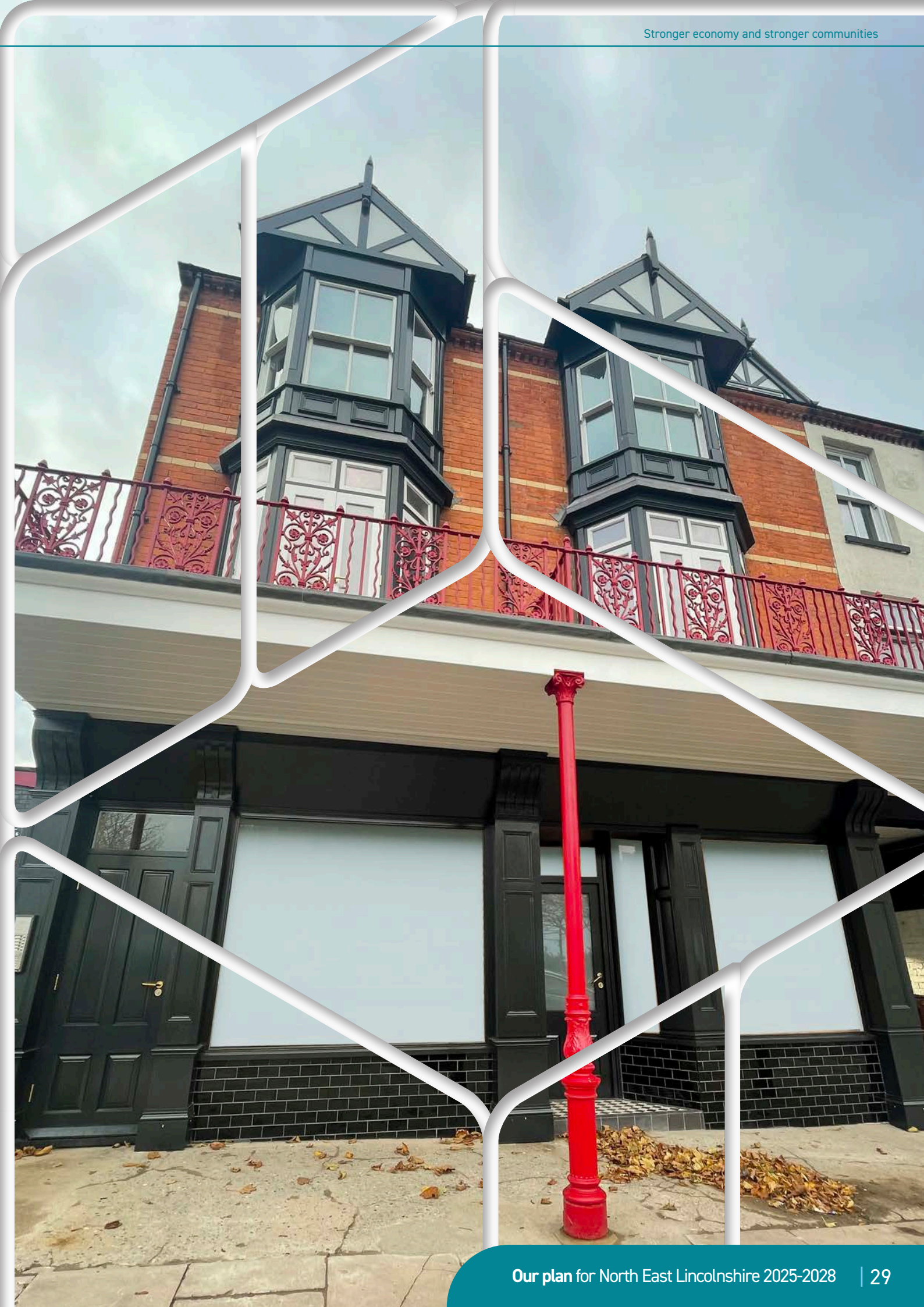
Work to properties at the Port of Grimsby has been supported through money from Historic England and us. This has enabled 19 renovation projects on the docks, with new and existing businesses putting down firm roots there. We hope to continue this project in the 2025-28 period and work with our partners, Associated British Ports.

Meanwhile, the work to Cleethorpes' historic buildings will continue. The first round of National Lottery Heritage Fund money secured by the Council for the Cleethorpes Townscape Heritage Project has seen many properties restored to their former Victorian splendour. We aim to secure further funding to continue this work.

We will also continue to support our existing attractions of the Grimsby Fishing Heritage Centre and the Time Trap in Grimsby Town Hall, seeking funding to support growth.



This wasn't an easy project, with inflationary cost rises as well as the issues that come with preserving a heritage structure. However, it's a project that we needed to get





Section 2

North East Lincolnshire: Stronger Communities

This section of our Council Plan reflects our desire to take people on a journey of support, learning and aspiration. If we are to create a better place, we must ensure we work with our partners to take those who live and work here with us. Supporting those around us to live their best lives is our aim.

Stronger Communities: Nurturing our children and building their future

In the spirit of **'Our Children Our Future'**, children, young people and families are at the centre of all we do.

We want our children to grow up happy and healthy – safe from harm and enjoying caring homes in communities where people love them. This will mean they have the best start in life – healthy, happy and having fun.

A focus on learning and aspiration is key. Starting school ready to learn and achieving will give our children the skills and opportunities for a bright future. We want



them to be part of an inclusive, compassionate, and thriving community – to

be listened to, involved in decisions on their future and respected.

To achieve our vision, families and young people need to be supported by a workforce that is passionate, compassionate, motivated, and proud. Our staff, in turn, will be equally supported by caring and knowledgeable leaders and colleagues – enabling them to learn and reflect on practice whilst feeling valued, and respected.

We will ensure the workforce has the tools and resources they need to make a difference with everyone taking responsibility for their own learning, development and practice.

In North East Lincolnshire, relationships unite us and we are committed to growing those relationships with each other and with our children, young people and families – by building on peoples' strengths, their own solutions will be found.

The right support, at the right time by the right people, including our partners, will also ensure everyone's needs are met at the earliest point- giving them positive experiences.

Working together, our strategic objectives are to:

- Embed our empowering leadership and management approach.
- Help, support and protect our children, young people and families.
- Deliver a high quality offer for children in our care.
- Deliver a high quality offer for care leavers.
- Develop the quality of our learning and education landscape for all children.
- Deliver a high quality offer for our children with special educational needs and disabilities.

Ambition and aspiration for those we support and for our teams is central to creating positive lasting change and we are making strong progress in our transformation journey. We know there is more to do, and by working together, we are creating something special.

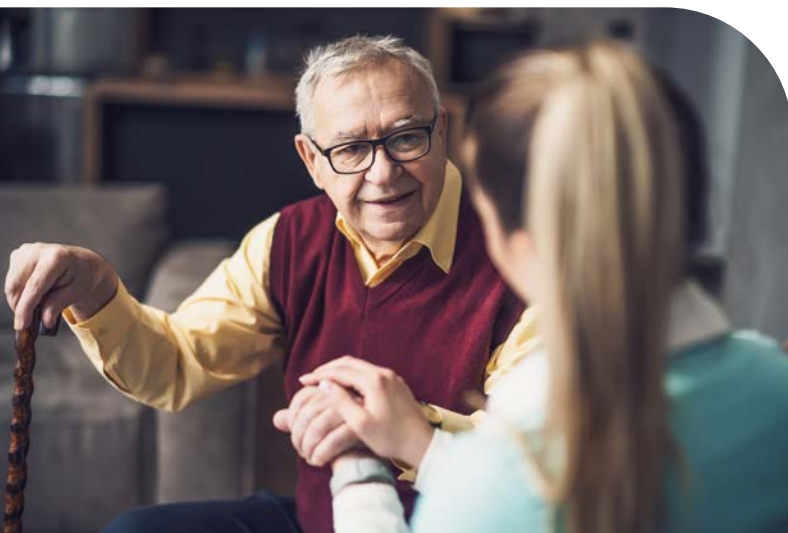




Stronger Communities: Supporting our adults

We have read about our journey to care for, and nurture, our children and young people. Remember, those young people will grow, and we need to prepare them for their young adult life – ensuring that adults of all ages live independent, healthy and fulfilling lives in North East Lincolnshire.

This year, (2025), there are 36,100 people living in our borough who are 65 or older – and this is set to grow to almost 40,000 by 2030 – and further to 42,900 by 2035. How we support a growing number of older people is a key consideration for us. We recognise that people value their own space and it's an ambition – shared with our health and wellbeing partners – to ensure older people can live independently for as long as possible.



Younger adults may also need support to live independently. Those with mobility or sight problems, or issues with mental health or

learning disabilities, can live happy lives in their own homes with help.

These people are at the heart of what we do within our health and adult and social care teams – and those of our partners and colleagues. We need to understand more about what individuals can do for themselves and what support they need – for example, in some cases, informal support may be the answer.



As we do this, we must continue to build on the unique and extensive integration arrangements with partners within our place to ensure that when people require support they have access to the right expertise as soon as people require it.

Technology will have a big part to play and if used in the right way can make a huge difference to making people feel safe and supported. The possibilities are endless, and we must work together to explore those





Stronger Communities: Living a healthy life

“In North East Lincolnshire we are all working together to understand how we can have a positive impact on health and wellbeing in our community, and to make a difference to the lives and living standards of all of our residents, particularly those suffering from inequality and deprivation.”

North East Lincolnshire is a place where people can live a good life and are able to enjoy our coastline, our green open spaces and parks, the Lincolnshire Wolds (a National Landscape), good schools & colleges, and good employment opportunities.



However not all our communities reflect that, with five of our inner-town wards suffering social deprivation and health inequality. This leads to significantly lower life expectancy and healthy life expectancy for residents who live in these areas, compared to the rest of our borough. Amongst adults in these wards,

there are many health issues including alcohol and substance misuse, smoking rates, obesity, and mental wellbeing with health priorities being cardiovascular disease, respiratory disease, and cancer.



Against this backdrop, we are determined to put our people at the centre as we start to turn these issues around and work with partners to give everyone better life chances.

There are various ways we wish to do this, and as we continue our work it is vital that we take our residents and partners with us on our journey - creating public health leaders at every level and in every part of the community.

When we think about what makes us all healthy, we often think about health care. However, it is the other factors in all our lives that shape how we grow, and how healthy and fulfilled we are. It is evident that improvements in our place promote healthy living and when you consider this, you understand just how vital our ambition

to create a stronger economy is and how such growth will encourage and inspire healthier communities.

The opportunity to take up good work, our surroundings, the money and resources we have, our housing, education and skills, the food we eat, access to good transport and enjoying time with friends, family and others in our communities – all of these things make us feel good, happy and therefore healthier. Our ambition is therefore to make the health and wellbeing of our people everyone's business as we aim to ensure we:



- Give every child the best start in life.
- Enable all children, young people and adults to maximise their capabilities and have control over their lives.
- Create fair employment and good work for all.
- Ensure a healthy standard of living for all.
- Create and develop healthy and sustainable places and communities.
- Strengthening the impact of intervention to prevent ill health by working with our health partners. An example of this is the development of the Community Diagnostic Centre in Freshney Place.

For support go to www.livewell.nelincs.gov.uk

For our Director of Public Health's annual report go to: www.nelincs.gov.uk/public-health





Stronger Communities: Good & sustainable homes

Living a healthy life is what we want for our residents and ensuring access to good quality and affordable homes in the borough will contribute hugely towards that ambition.

Our efforts to keep families together, to offer young adults good quality accommodation, and to see older people living in their own homes for longer are clear. We want to make sure that everyone who wants a home, has one – and importantly has access to the support they need to remain in their homes.

Some people need more support than others - mental health problems, addiction, relationship breakdowns, disability and a

with housing providers, the private sector, and Government departments such as Homes England. By doing this we will be able to address our challenges and create opportunities.

To achieve our aims, it is vital that we look at the private rented sector, especially within our inner-town areas. We aim to continue building relationships with landlords – working with them to improve homes for all.

In the years ahead our aim is to see:

- The delivery of new and affordable homes built in places that support sustainable growth of our communities and the ongoing regeneration of our town centres.
- Less homelessness and rough sleeping.
- Improvements to the quality of existing homes within the Private Rented Sector and reduce the number of empty homes.
- Improved accessibility to appropriate housing for all residents including those aged 16-25 years.
- Support people to create greener and more energy efficient homes.
- Make sure that disabled people can live safely in their homes through the effective use of the Disabled Facilities Grant.

lack of access to the right financial guidance are often reasons for crisis situations, and we want people who are going through this to contact us. By working together with local mental wellbeing, financial and health services, they can have more stable futures and remain in their homes.





Stronger Communities: Telling our story of culture and heritage

Every borough has a past – a story that tells the people of today how those of yesterday laid our area's foundations.

For North East Lincolnshire, our heritage is one of pride – from the birth of Grimsby, and the area's growth as the most successful fishing port in the world, to Cleethorpes' popularity as a Victorian seaside town, and Immingham's links to the Pilgrim Fathers and the sail of the Mayflower from the town's shores in 1608.



In the last few years, we have made huge strides in our efforts to bring our heritage to life – ensuring this generation understands and takes forward our history.

Our relationships with organisations including Arts Council England, Historic England and the National Lottery Heritage Fund continues to grow as does our work with our partners. This has opened-up funding streams to support local, regional,

and national creatives and heritage practitioners to develop fun, interactive and unique ways to tell our borough's story. That work will continue as we aim to get more local people involved, and enjoying, arts and culture.

We want to:

- Inspire our children. We want to listen to children and make sure they tell us what they want and how we can use culture to enrich their lives in schools, in the community and throughout their lives.
- Make North East Lincolnshire famous! ABP, (Associated British Ports) now has its Kasbah film quarter – offering this area of the Port of Grimsby as a film and TV location. We support this and want to showcase our creativity and heritage locally with videos and film on the Heritage Channel and Create North East Lincolnshire.
- Encourage and support creative events to happen such as Our Future Starts Here, Edible Grimsby and Docks Fest to engage audiences with high quality creative experiences.



- Enhance our streets through the delivery of programmes such as Cleethorpes Townscape Heritage programme, Kasbah regeneration & supporting galleries and promoting visual arts
- Grow our story-telling on Create North East Lincolnshire and the local Heritage Channel to highlight creative work enriches the lives of others. We also want to look at other ways we can share what we do digitally.
- Showcase career opportunities, create opportunity, and develop strong leaders to drive creativity in our communities.

...and importantly, we want people to have fun, to enjoy, and to remember where they came from and where we are going!

Visit: <https://createnortheastlincolnshire.co.uk> to read the Creativity Strategy





Stronger Communities: Safe and clean streets & open spaces

Let's be proud of where we live and work and let's see 'our place' looking clean and feeling safe. We are doing lots of work and supporting others to take pride in their local areas. We value those people, community groups, partners and businesses who help us achieve this – and we must keep going.

Growing safer towns and communities is all about working together – supporting those affected and creating opportunities to change peoples' lives. We want to have safe town and resort centres where businesses thrive, where culture and heritage is embraced and where people can enjoy themselves. Here's what we're doing.



Working together

Along with Humberside Police and the Office of the Police and Crime Commissioner for Humberside, we have used 'Safer Streets' money to support lots of activity in Grimsby

Town Centre and key areas of our community. CCTV has improved, and town centre 'days of action' have begun to tackle anti-social behaviour. There's also regular passive drugs dog patrols and evening patrols with the police – focused on keeping women and girls safer. And there's new activities for young people. The funding ends in spring 2025 however our work will continue as we look to make a positive difference.



Firm but fair

Our officers deal with almost everything that affects public health and wellbeing. Noise pollution, food safety and housing affecting the safety of our residents. Then there's town centre cycling: drinking in our parks: disrespecting our coastline: illegal fly-tipping & littering: actions that risk others' health: tackling illegal sales in shops: ensuring licensing and gambling rules are followed: protecting people from financial harm:

supporting legitimate businesses and events to ensure safety: and facilitating the import/export of safe goods through our ports.

This is just a snapshot of how we work with those around us to help keep our people safe. We continue to look at how we can use new technology and improved CCTV to help us in the future.

Cleaning up

Daily town centre & key area litter patrols: beach raking: river clearance: emptying litter bins: verge & grass cutting, weed control, and getting rid of all sorts of rubbish and animal mess. It's never an easy task but with the help of our communities, differences are being made and we thank all those who get involved. We want to look at more ways to bring residents on board – supporting us all to enjoy clean open spaces.





Section 3

North East Lincolnshire: Greener Future

Never has there been a more important time than to look at our plans for a greener future for all. As we have read in our Stronger Economy section, North East Lincolnshire is benefitting from the renewable energy sector and that is great. But we must also consider how we develop greener hearts and minds across our borough.

Greener Future: Waste and recycling

Everyone has a part to play in making sure that we limit the waste we produce and reuse and recycle where we can.

We want our waste and recycling services to be resilient and customer friendly whether that be the waste and recycling wheeled bins, our garden waste and bulky items collections, or the Community Recycling Centres.

We are proud of the way communities adapted to the change from recycling boxes to wheeled bins and how this enabled residents to recycle more.

Looking ahead to the next three years, our aim is to continue to design services and influence sustainable behaviour to minimise waste that is sent for disposal and increase recycling. To do this, we will be working with our residents to understand the barriers that may prevent them recycling and rolling out food waste collection from 2026 and beyond.

The council's priority is for residents to have access to an effective service that is easy to use and delivered right first time.



Residents can help us achieve this, by making sure they use the waste and recycling services we provide across the borough.

We will continue to work with our residents to tackle persistent fly-tipping, and take enforcement action where we have the evidence to do so.





Greener Future: Looking after our parks and public spaces

Across North East Lincolnshire, there are 2,938,000 square metres of green spaces. This includes everything from the borough's parks to the grass verges on the side of the road.

This equates to around 374 Blundell Parks or 73,450 average sized gardens. Over the next three years, we will be working to ensure these areas are vibrant, welcoming and a hub of activity.

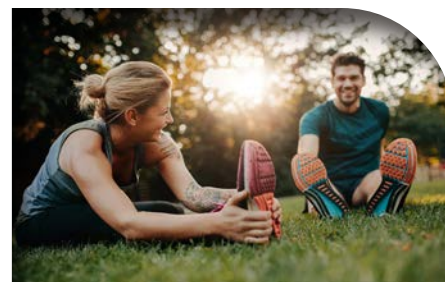
There is already evidence of that with the new 'PlayZone' in Grant Thorold Park.



Part of one of the eight major parks in the borough, this multi-use facility includes basketball hoops, benches, goals, fencing and LED floodlighting.

Going forward, it's integral to keep the community benefits at the heart of our plans for green spaces with our vision including:

- Making sure they are inclusive for all ages and disabilities. Whether that be installing wheelchair friendly swings or other accessible features, everyone deserves the right to enjoy our parks however they wish.
- Ensuring we're providing a clean, green and safe environment for residents and visitors to enjoy. These parks are the jewels in North East Lincolnshire's crown and to make sure this continues teams are committed to making them comfortable and welcoming areas for the public to spend time in and enjoy.
- Creating an environment to encourage fitness health and wellbeing. Health is important, no matter your age, gender or ability. With the right equipment and opportunities we can ensure all residents have the chance to improve their health whilst visiting our green spaces.



- Connecting places and people. We want the parks to be used to regularly meet friends and participate in events at various locations. We want people in Immingham to visit Cleethorpes open spaces and vice versa to allow the whole borough to be appreciated by the residents.
- Encouraging social interaction is a key element of the council's plans going forward. With numerous cafés, there's no reason not to come and meet for some coffee and cake, improving both the communal element of our parks and helping the local economy.
- Valuing and maintaining green spaces to increase biodiversity across our borough.





Greener Future: Our natural assets and coastline

North East Lincolnshire is a place of rich nature and heritage and we recognise the importance of protecting and enhancing the environment, alongside our responsibilities to ensure economic and social benefits. Decisions involve a careful balance.

The Natural Assets Plan sets out how we, and our partners, can improve the area's unique natural environment. This is now more urgent than ever as climate change impacts on our lives. Many of the ways we can help tackle climate change rely on nature - for reducing carbon emissions.



We know that Cleethorpes and the Humber Estuary is an internationally important place for wetland birds, and is designated a Special Protected Area, Special Area for Conservation, European Marine Site, and is recognised by the Ramsar Convention on Wetlands.

To meet legislation, we must protect and manage potential damage and disturbance to the Site of Special Scientific Interest. As we focus on increasing industrial development and creating a stronger economy, we must also balance that with our responsibility to protect wildlife and the natural habitat. See <https://www.nelincs.gov.uk/keeping-our-area-clean-and-safe/natural-assets-plan/>



A number of projects are already helping us to tackle these issues, and these will continue in the years ahead:

- Our unique mitigation sites, Cress Marsh and Novartis Ings, both protect the natural environment and mitigate climate change while offering a major incentive for new businesses to move here.
- In January 2024, we launched the council's Tree Strategy, setting out our approach for managing and protecting the existing tree population, increasing the number of trees and promoting their benefits.

- We have introduced flood mitigating rain gardens as an innovative way to see water from heavy downpours drain back into the sewers.
- We have worked with Natural England and our partners to create the first of the King's series of national nature reserves in Lincolnshire, unlocking more opportunity for local people to access and experience the coastline. First King's Series National Nature Reserve on Lincolnshire coast - GOV.UK (www.gov.uk)
- We created an interactive and immersive story map 'Life on the Saltmarsh' outlining the vital role the saltmarsh plays.





Greener Future: Our green ambition

We want everyone in North East Lincolnshire to benefit from a green economy and high-quality environment, and we're committed to cutting our organisation's carbon emissions to net zero by 2030. We will also support North East Lincolnshire to hit the target of carbon net zero by 2050.

It's impossible to reduce our carbon emissions completely. Net zero means we will reduce our emissions as much as possible. Any remaining carbon emissions will be offset by investing in programmes that increase carbon storage, such as planting trees.



Our Net Zero Carbon Roadmap explains how we will achieve our targets and mitigate the impact of climate change. We adopted the roadmap and set our net zero targets in December 2021.

<https://www.nelincs.gov.uk/keeping-our-area-clean-and-safe/net-zero-carbon-roadmap/>

In recent years we have worked hard towards realising our ambition and there are strong foundations on which we can now build.

- We have secured Government funding to help deliver carbon emission reductions to nine council buildings, and technical design and building audits for a further eight.
- We have embarked on an ambitious property rationalisation programme to deliver efficiency savings, reduce the carbon footprint, drive footfall, and generate capital receipts.
- The refurbishment of the Doughty Road Depot is bringing 300 council and partner staff together at one location.
- Since April 2020, 100% of our electricity has been purchased from a renewable source and this will continue.

- We are supporting Grimsby Community Energy with the installation of decarbonisation schemes across the borough.
- Through the South Humber Industrial Investment Programme (SHIIP), we are delivering major infrastructure investments.
- We have upgraded our street lighting to Light Emitting Diode (LED) bulbs and this will continue.
- We've successfully secured grant funding to support our 'Greening up our Place' Project, working with partner organisations, community groups and local schools and colleges to increase our tree canopy cover across the borough. Look out for more tree planting schemes in the years ahead.





Section 4

North East Lincolnshire: Effective and Engaging Council

As we work with our partners, our people and our colleagues, we must ensure that we provide services that are effective, value for money and deliver what our residents want, and what is best for our borough. We can only do this if we get the very best from our employees and use all that is available to us to take North East Lincolnshire forward.

Engaging and Effective Council: A great place to work and develop

With almost 2,000 people working at North East Lincolnshire Council, we are one of the largest employers in our borough.

As such the opportunities to have rewarding careers with the Council are vast and varied with so much potential for people who live here to join us, and to grow with us. We want to give local people those life-chances and you will find us at skills and careers fairs across the area, promoting the opportunities that we offer.

Providing opportunities for work experience, apprenticeships, interns, graduates and, importantly, young care leavers, are integral to us as a local authority.

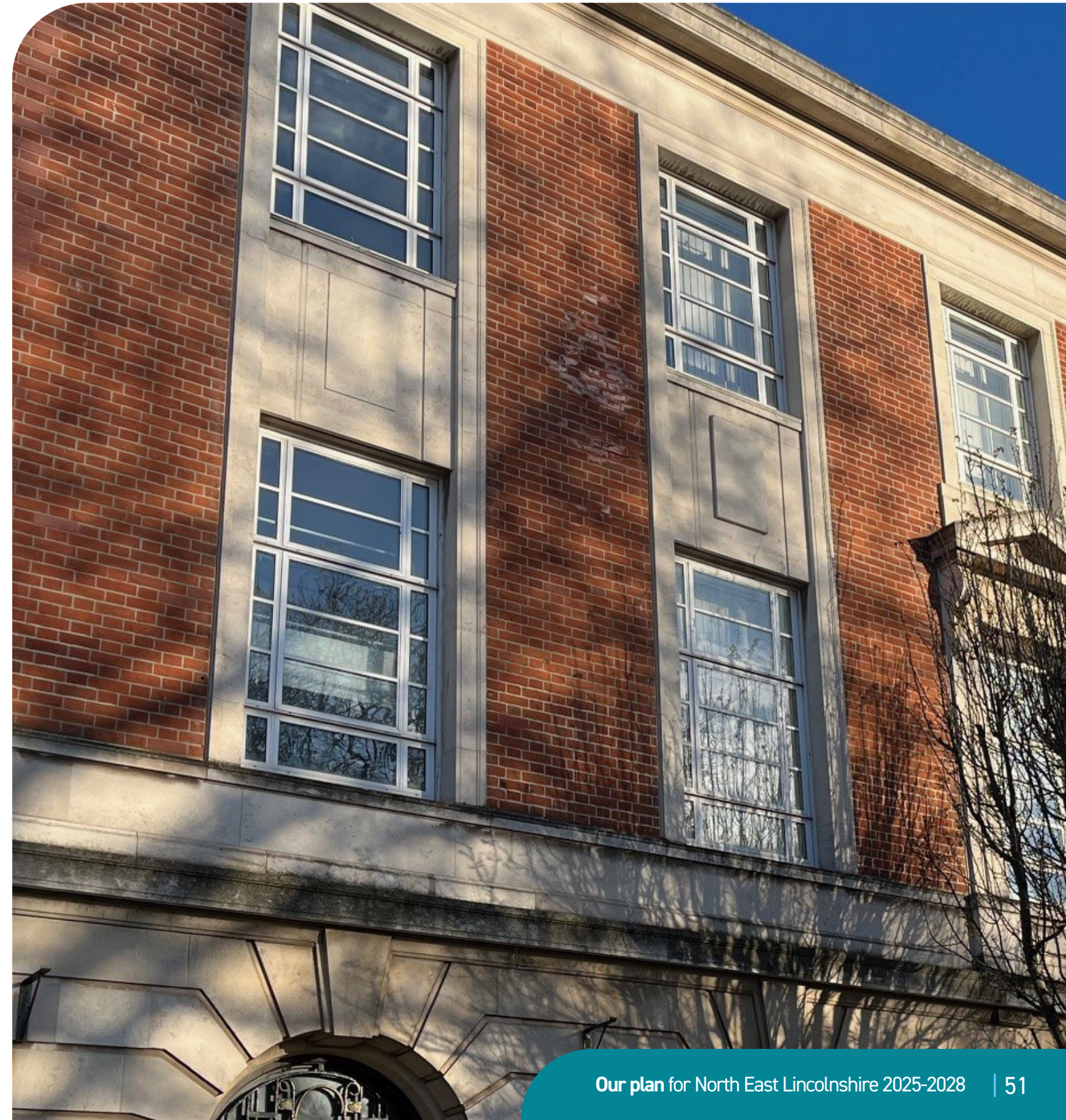
There is also a need to bring in expertise from outside. We want people with the skills

we need to join us by living and working in North East Lincolnshire. There's so many benefits to doing so, and we will continue to push campaigns and promotions to highlight the positives of relocation and what our area has to offer.

The work of our People & Culture service does not stop once we have the right people in the right roles – that is just the start. Development and retention are vital if we are to be an effective council. AcademyNEL is continuing to grow – working with our people to give them the experience and skills to advance their careers.

Creating a work environment where people feel appreciated/ valued, able to reach their potential and know they belong, is important to us – and we can create this by listening and encouraging people to tell us what we do well and how we can improve.

In the years ahead we will continue to work on these key priorities as we aim to create a positive, motivated and determined and progressive workforce.



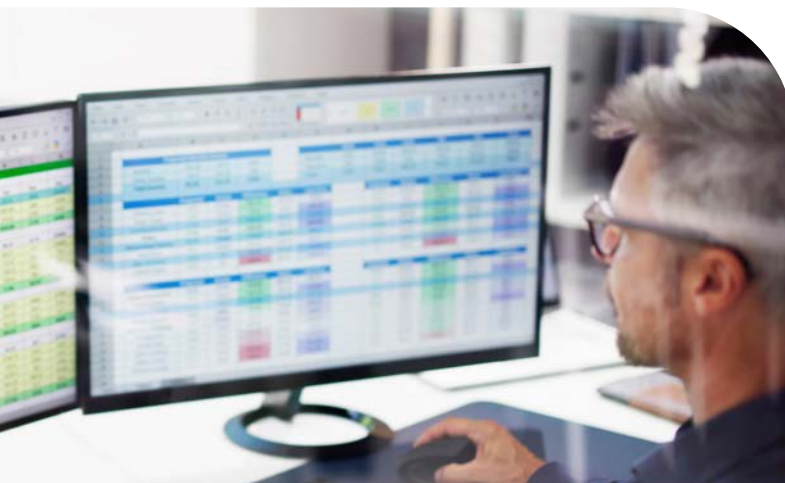


Engaging and effective Council Financially stable

The financial and economic challenges faced by all Local Authorities, in the wake of the growing cost of social care and wider economic challenges, are well documented.

This council is committed to working towards long-term financial sustainability. By embracing the area's economic potential and growing the local tax base, we want to:

- Work with Government on a long-term plan to fund local services and support wider devolution. The Greater Lincolnshire Combined County Authority gives local leaders the chance of sustainable funding and greater freedom to take decisions on how to provide vital services in our communities.



- Ensure the council's Financial Strategy is closely aligned to other key strategies such as the Council Plan, Local Plan,

Economic Strategy and Housing Delivery plan. This approach helps to ensure that scarce financial resources are closely aligned to our stated priorities.

- Where opportunities present themselves, deliver services differently, responding to demand and driving improved value for money.
- Through the Capital Investment Programme, we will continue to take a more commercial approach. This means investing wisely if we believe that investment will contribute to the growth of a strong and sustainable local economy. Importantly though, we will continue to operate within our approved Treasury Management Strategy over the short to medium term and ensure that any external borrowing remains affordable, sustainable and prudent.
- Respond quickly to risk and uncertainty - and do so by holding a range of reserves specifically for that purpose.





Engaging and effective Council Effective management of assets

The buildings, vehicles and equipment that we own and lease at North East Lincolnshire Council are our 'assets'. They all have a value, and as a council we have a responsibility to manage those assets well – for the benefit of everyone in the borough.

For our staff

We employ 2,000 people. They work in our buildings, and use our vehicles, and equipment. We have a duty to make sure they have good, safe and clean facilities, and that the equipment we provide enables them to carry out their roles safely and efficiently.

For our occupants and the users of our buildings

The buildings that we rent out or that are open to our residents and visitors need to be well maintained and safe. We must ensure that we get best value for money and work with our tenants and service users to resolve issues at the earliest. Through the One Public Estate programme, we will continue to work with our partners to make the best use of buildings owned across the public sector.

Reviewing how many buildings we own, vehicles we drive and equipment we use is important. Making the right choices means we can reduce costs and be kinder to the environment. How we use IT and new tech helps to keep the information we hold safe and free from attack, and helps our residents to interact with us more easily.

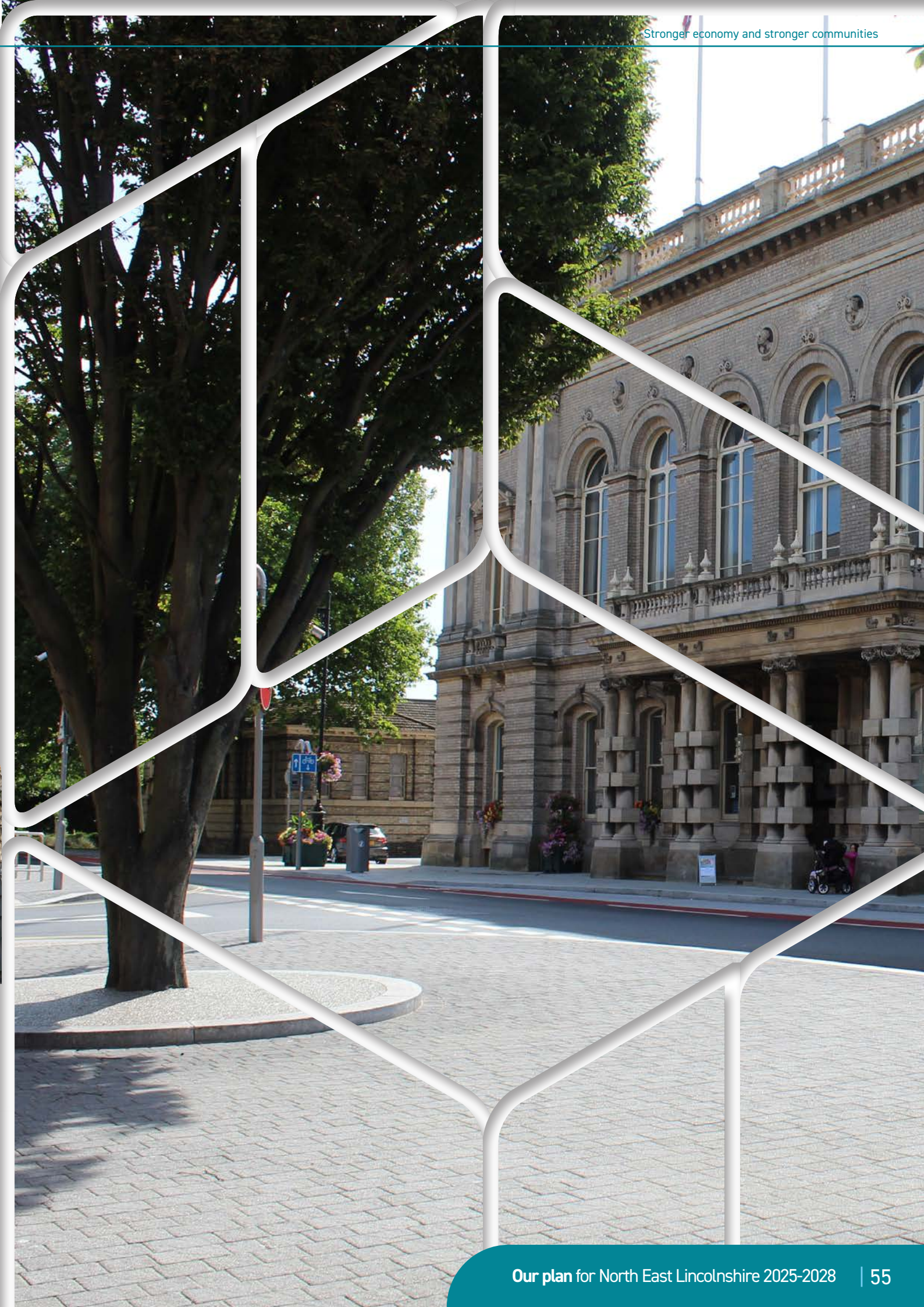
For our communities

We work best when we work with our communities – and in some cases this means others taking over our buildings and outdoor spaces. There are some real success stories here – community groups, and town and parish councils, have transformed



some of our 'assets' into great spaces and facilities that are busy and productive. Where appropriate, we want to continue this partnership working.

The things we do to shape our estate now and in the future will help to improve our 'place' for everyone.





Engaging and effective Council Accessible and engaging

To make changes that will take our borough forward, we need to hear your thoughts.

- If you live in North East Lincolnshire – how do you feel about your borough?
- If you work here – what do you think about the opportunities here?
- If you or your family and friends use our services – do you feel that your thoughts about those services are listened to?

The way we connect with communities and businesses has changed and will continue to do so. We want to listen, and we want everyone connected with North East Lincolnshire to have a voice.

To do this, we are always looking at how we can make things easier...

- When you contact the council, do you get the information you want in the right way?
- When we want to talk to communities and business about changing things, do you take part in our consultations to have your say? If so, great but if not, what stops you?

We, along with our other partners in health and the voluntary and community sector, have agreed a way of working that is our Talking, Listening and Working Together commitment and strategy.

This explains how we want to reach as many people as we can when looking at changing things that impact on you.

We have this because we know that working with our communities, local businesses, public sector partners and voluntary and community organisations can build a 'Stronger Economy and Stronger Communities'.

These relationships are growing, and we need that to continue. We also want you – our people, businesses and other partners – to know that your views matter to us, whether you contact us via our website, our social media channels or through a community group or business.

Working with community organisations and residents to support community led change is also important to us as it helps us to listen, understand and collaborate with our communities. We are already doing this - from tree planting events and activities to improve peoples' mental health and intend to do more.

In recent years thousands of you have attended public events and completed surveys online with suggestions of how we change our borough and the services we deliver. And we want more of that as we look to improve the future for our people and our place.





Engaging and effective Council

A digitally smart borough

Technology is advancing all the time and as it does, it's essential that we keep up with these changing times – finding new ways to connect quickly and easily with our residents, our colleagues and our partners.

There's big opportunities to do this, and here's our snapshot:

- Exploring and adopting new technologies in a safe and ethical way to improve services. By keeping up with the technology available to us, we will be able to support better delivery of services that benefit our communities, local businesses and partners.
- Improving our digital connectivity to benefit residents and businesses. Working with the Government, we want to make sure that the borough has improved digital telecoms infrastructure, so everyone has good digital access. This will help residents and attract businesses to invest here.

We've all heard about super-fast broadband and 5G mobile – how can we be connected? Our work with the other councils across Greater Lincolnshire will support all of this.

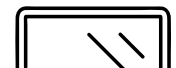
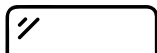
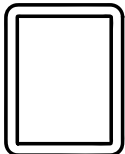
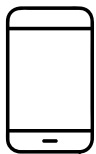
- How can digital technology help us provide up-to-date information to our residents when they want it? For example, we are looking at whether we could use digital assistants to tell people about bin collections or changes to service.

We don't want to tell people the same thing multiple times either – information, shared once, and in the best way is what we are aiming for.

- Safely sharing information, with everyone's consent of course, will improve working with our partner organisations – again improving things for everyone.



We recognise the importance of everyone having access to digital services and technology and are committed to ensuring that no one is left behind in the digital age. This means working with our partners and the voluntary and community sector to provide support and resources to help people get online, offering training to improve digital skills, and making our services accessible to all. By doing this, we aim to create an inclusive digital environment where everyone can benefit from the opportunities that technology offers



Stronger economy and stronger communities

Our plan for North East Lincolnshire:
2025 to 2028

This document is available in plain text format

A large orange circle with a thin white border, serving as a background for the text.

Appendix A Council Plan feedback summary

Introductory Pages & General Feedback

- The Leader's Foreword is clear that added investment in our people is an important and underpinning factor in strengthening our economy.
- The statistical information on page 8 has been reviewed and refreshed to correct inaccuracies.
- The Your Voice section has been reviewed and refreshed, ensuring that the engagement and survey work is correctly accredited.
- Throughout the plan, where feedback was received that statements were not factually correct or out of date, those statements have been amended or removed.
- Feedback was received from all sectors about the importance of recognising and valuing partnership arrangements throughout the plan. Amendments have been made throughout to ensure that this is reflected.
- General feedback regarding the style and content of the plan was positive.

Section 1 - Stronger Economy

Changes have been made to the Supporting Business and Industry section, particularly to reflect the broader role of the Development & Growth Board in leading and delivering the Economic Strategy that was not fully articulated.

This section has also been amended to better acknowledge the significance of both the Greater Lincolnshire Combined County Authority (GLCCA) and the pan-Humber partnerships.

The Housing section has been amended due to factual inaccuracies in terms of GLCCA funding and reworded to reflect cross-sector housing development aspiration.

The Growing Skills section has been amended so that it is clear that our skills ambition relates to people of all ages.

The Preserving our Heritage section has been amended to be clear that this section of the plan relates to our physical heritage assets.

Section 2 – Stronger Communities

It was suggested that the phrase ‘Supporting our Adults’ is amended to ‘Empowering our Adults’. This was discounted, it is felt that we need to support some people to enable them to become empowered.

The Living a Healthy Life section makes more specific reference to intervention to prevent ill-health.

The Good & Sustainable Homes section is clearer about the ambition to create greener and more energy efficient homes.

In the same section, an additional aim has been added relating to enabling disabled people to live safely in their homes through the effective use of Disabled Facilities Grant.

Section 3 – Greener Future

The Waste & Recycling section has been amended to reflect the commitment to tackle and enforce against fly-tipping.

The Looking after our Parks and Public Spaces sections now includes the importance of increasing biodiversity in these spaces.

Section 4 – Engaging and Effective Council

The Financially Stable section is clearer about the commitment to identify opportunities to deliver services differently to meet demand and provide value for money.

The Effective Management of our Assets section now recognises the value of the One Public Estate programme which is focussed on the best use of the estate across the public sector.

The Digitally Smart Borough section has been corrected to reflect that the 5g and super-fast broadband programme, whilst Lincolnshire wide, is not a GLCCA programme.

How we will measure performance

Scrutiny panels would like to see more outcome focussed measures developed throughout the term of the plan.

Specific reference made to the proposed measures relating to enforcement (e.g. the number of Fixed Penalty notices). These are useful activity measures but don't indicate whether campaigns are effective (e.g. to reduce littering).

One health measure refers to alcohol related hospital admissions, members asked whether there are drug related indicators that can also be included.

Members reiterated previous feedback that where possible, performance information includes historical data, trends and comparison to statistically comparable authorities.

Appendix B Council Plan Performance Indicators

Council Plan Outcome	Name	Why is it important
Stronger Economy - Supporting Business & Industry	% change of the total number of registered businesses	To demonstrate how many registered businesses in NEL are operating from rated premises.
Stronger Economy - Supporting Business & Industry	% of new businesses surviving 3 years	Demonstrates the survival rates of new local businesses
Stronger Economy - Supporting Business & Industry	% of rated business premises occupied	To demonstrate how many registered businesses in NEL are operating from rated premises.
Stronger Economy - Supporting Business & Industry	Net change of registered enterprises in North East Lincolnshire	To highlight any economic boosts or shocks which have an impact on businesses in NEL
Stronger Economy - Growing Skills	% of adults qualified to level 3 and above	The Council Plan sets out that 'our people should... reach their full potential through skills and learning'. It is important to increase the number of adults with level 3 qualifications as this measures the amount of adults with 'higher-level' qualifications, needed by many employers and in demand to enable the economic growth of the area.

Council Plan Outcome	Name	Why is it important
Stronger Economy - Growing Skills	% of adults with no qualifications	The Council Plan sets out that 'our people should... reach their full potential through skills and learning'. It is important to decrease the number of adults with no qualifications as North East Lincolnshire has had a high rate of residents without any qualifications
Stronger Economy - Growing Skills	Unemployment Rate (Office of National Statistics)	The Council Plan sets out that 'our people should... reach their full potential through skills and learning'. It is important to monitor the numbers and percentages of the adults population that are unemployed as a high level is often as a result of a lack of the right level of qualifications.
Stronger Economy - Housing	Net new homes in the year	Increasing the number of homes increases choice for residents and meet locally assessed housing requirement (Local Plan) . This contributes to: <ul style="list-style-type: none"> • Benefit from a strong local economy.
Stronger Economy - Housing	Number of properties empty for over 1 years as at the end of the period	Availability of affordable housing is an issue in North East Lincolnshire as well as nationally. Empty properties mean that this housing stock is not available for local residents to rent or purchase at potentially affordable rates.

Council Plan Outcome	Name	Why is it important
Stronger Economy - Housing	Temp accommodation placements as at the end of the period	Having a home is a fundamental need. The levels of temporary accommodation indicates the gap between the housing stock and the housing needs
Stronger Economy - Attractive & Vibrant Town Centre	% of town centre units vacant for 6 months or longer for Grimsby, Cleethorpes and Immingham Town Centres.	The Council is committed to the Grimsby Masterplan and town centre regeneration to make the place more attractive to new occupiers. The Town Centre Property Project is actively working with landlords on and around Victoria Street to bring poor quality buildings back up to a good standard of repair to encourage new tenants, and a marketing campaign to promote the Activation Fund grant scheme is scheduled over the next few months to encourage alternative activities within the town centre.
Stronger Economy - Attractive & Vibrant Town Centre	Number of visitor days and nights in North East Lincolnshire (Annual from the Steam Report)	Our vision is to promote the towns within North East Lincolnshire as great places to live, work, visit and stay, by revitalising our town centres, create safe and vibrant places, supporting the growth of existing businesses, and attracting investment.

Council Plan Outcome	Name	Why is it important
Stronger Economy - Attractive & Vibrant Town Centre	Number of visitors to North East Lincolnshire (annual from the STEAM report)	Our vision is to promote the towns within North East Lincolnshire as great places to live, work, visit and stay, by revitalising our town centres, create safe and vibrant places, supporting the growth of existing businesses, and attracting investment.
Stronger Economy - Attractive & Vibrant Town Centre	Number of visits to Freshney Place	The measurement of footfall will demonstrate whether the investment in Freshney place is driving the local economy in the right direction
Stronger Economy - Attractive & Vibrant Town Centre	Rolling 12 month year on year change for footfall at St Peter's Avenue, Cleethorpes	Our vision is to promote the towns within North East Lincolnshire as great places to live, work, visit and stay, by revitalising our town centres, create safe and vibrant places, supporting the growth of existing businesses, and attracting investment.
Stronger Economy - Attractive & Vibrant Town Centre	Rolling 12 month year on year change for footfall at the Promenade, Cleethorpes	Our vision is to promote the towns within North East Lincolnshire as great places to live, work, visit and stay, by revitalising our town centres, create safe and vibrant places, supporting the growth of existing businesses, and attracting investment.

Council Plan Outcome	Name	Why is it important
Stronger Economy - Attractive & Vibrant Town Centre	Rolling 12 month year on year change for footfall at Victoria Street, Grimsby	Our vision is to promote the towns within North East Lincolnshire as great places to live, work, visit and stay, by revitalising our town centres, create safe and vibrant places, supporting the growth of existing businesses, and attracting investment.
Stronger Economy - Attractive & Vibrant Town Centre	Visitor Economic impact in North East Lincolnshire (Annual from the Steam Report)	Our vision is to promote the towns within North East Lincolnshire as great places to live, work, visit and stay, by revitalising our town centres, create safe and vibrant places, supporting the growth of existing businesses, and attracting investment.
Stronger Economy - Attractive & Vibrant Town Centre	Visitor numbers (estimated number of individual visits to the area) (STEAM report)	Our vision is to promote the towns within North East Lincolnshire as great places to live, work, visit and stay, by revitalising our town centres, create safe and vibrant places, supporting the growth of existing businesses, and attracting investment.
Stronger Economy - Improving our Journeys	Capital Spend on Road Safety fin the year	Improving road safety makes a safer environment for vehicle users, cyclists, pedestrians, and other road users. This contributes to: <ul style="list-style-type: none"> • Live in a safe environment

Council Plan Outcome	Name	Why is it important
Stronger Economy - Improving our Journeys	Number of LTP schemes delivered	The delivery of the local transport plan will enable journeys to be more efficient and contribute to numerous outcomes including a greener council, happier citizens etc
Stronger Economy - Improving our Journeys	Percentage spend of LTP allocation for the year	<p>Maintenance and improvement of the highway asset. Good management of budgets supports NELC to effectively manage expenditure.</p> <p>This contributes to:</p> <ul style="list-style-type: none"> • Live in a safe environment
Stronger Economy - Improving our Journeys	Road Condition Survey. To be undertaken to establish a baseline (Measure to be developed)	The state of the road infrastructure is a key priority for citizens with an expectation that roads are in a good condition

Council Plan Outcome	Name	Why is it important
Stronger Economy - Happy Visitors & Great Leisure	% of adults that are identified as physically active (active at least 150 minutes per week).	Physical inactivity is associated with 1 in 6 deaths in the UK and is estimated to cost the UK £7.4 billion annually (including £0.9 billion to the NHS alone). Unfortunately, our population is around 20% less active than in the 1960s. If the current trends continue, it will be 35% less active by 2030. Many people do not realise that physical activity has significant benefits for health, both physical and mental, and can help to prevent and manage a range of chronic long term conditions and diseases, while delivering wider social and community benefits. Our vision is that the people of North East Lincolnshire are more active, more often and health inequalities are reduced across our communities.

Council Plan Outcome	Name	Why is it important
Stronger Economy - Happy Visitors & Great Leisure	% of children and young people that are identified as physically active (active at an average of 60+ minutes a day).	<p>Physical inactivity is associated with 1 in 6 deaths in the UK and is estimated to cost the UK £7.4 billion annually (including £0.9 billion to the NHS alone). Unfortunately, our population is around 20% less active than in the 1960s. If the current trends continue, it will be 35% less active by 2030. Many people do not realise that physical activity has significant benefits for health, both physical and mental, and can help to prevent and manage a range of chronic long term conditions and diseases, while delivering wider social and community benefits. Positive experience of physical activity and play in our early years as children is so important in forming future habits around exercise as an adult. Therefore, supporting physical activity within children and young people is an important theme of supporting our vision that the people of North East Lincolnshire are more active, more often and health inequalities are reduced across our communities.</p>

Council Plan Outcome	Name	Why is it important
Stronger Economy - Happy Visitors & Great Leisure	Number of usages at Council leisure facilities – quarterly (Grimsby, Cleethorpes, Immingham Leisure Centre facility usage – Bradley Football Development Centre, Clee Fields, King George V Playing Field)	Physical inactivity is associated with 1 in 6 deaths in the UK and is estimated to cost the UK £7.4 billion annually (including £0.9 billion to the NHS alone). Unfortunately, our population is around 20% less active than in the 1960s. If the current trends continue, it will be 35% less active by 2030. Many people do not realise that physical activity has significant benefits for health, both physical and mental, and can help to prevent and manage a range of chronic long term conditions and diseases, while delivering wider social and community benefits. Our vision is that the people of North East Lincolnshire are more active, more often and health inequalities are reduced across our communities.
Stronger Economy - Preserving Our Heritage	Number of people visiting a museum or gallery in person in the last 12 months	Museums and galleries provide an insight into humankind's history. While no museum can claim to provide a complete picture, they provide lessons where we can learn from past events, wonders, and tragedies and open people to other perspectives.

Council Plan Outcome	Name	Why is it important
Stronger Economy - Preserving Our Heritage	Number of visits to the Grimsby Fishing Heritage Centre	Museums and galleries provide an insight into humankind's history. While no museum can claim to provide a complete picture, they provide lessons where we can learn from past events, wonders, and tragedies and open people to other perspectives.
Stronger Communities - Nurturing our children and building their future	% of children looked after with three or more placement as at 31st March in the relevant year	The local authority is the corporate parent for children in care and has a responsibility to ensure children have stability and that they are cared for and supported in an appropriate placement which meets their needs.
Stronger Communities - Nurturing our children and building their future	% of children in our care placed in own provision	Demonstrates children in our care being looked after in our borough

Council Plan Outcome	Name	Why is it important
Stronger Communities - Nurturing our children and building their future	% young people not in Education, Employment or training	This is important as it clearly aligns to a 'stronger economy' and an aspirational borough, and supports the notion for our people, especially our children, to reach their full potential. As we develop those inward investment opportunities and work towards realising our devolution deal it's critical that all of our young people have the skills, qualifications and ability to take advantage of the jobs on offer, particularly those who find themselves out of work and needing the additional support to get back on the ladder and access such opportunities.
Stronger Communities - Nurturing our children and building their future	Early Years Foundation Stage Profile (EYFSP) - % achieving a Good Level of Development (GLD)	This information shows how children are progressing in their early years and primary education across the local authority and provides a comparison against the regional and national pictures. This information informs the Council's education and inclusion strategy also, highlighting areas for development and focus to ensure all children make good progress and thrive.
Stronger Communities - Nurturing our children and building their future	Key Stage 4 - Progress 8 Score	This is a measure of the progress made by pupils over Key Stages 3 and 4 in comparison to national benchmarks

Council Plan Outcome	Name	Why is it important
Stronger Communities - Nurturing our children and building their future	Number of children in our care	The number of children in care is a measure for how well we are doing to prevent need escalating and to keep children within their family networks.
Stronger Communities - Nurturing our children and building their future	Number of Family Help cases across the partnership	This is important as it demonstrates how need is being met early
Stronger Communities - Nurturing our children and building their future	Number of first time entrants to youth justice	This demonstrates how, as a partnership we work to divert children away from the criminal justice system
Stronger Communities - Nurturing our children and building their future	Number of mainstream foster carers	The local authority is the corporate parent for children in care and has a responsibility to ensure they are cared for and supported in an appropriate placement for the right length of time.
Stronger Communities - Nurturing our children and building their future	Number of referrals at the front door	The number of referrals received is a key indicator of risk and need for children entering the social care system and the effectiveness of Early help.
Stronger Communities - Nurturing our children and building their future	Numbers of Care Leavers aged 17-18 accessing Education, Training and Employment	As corporate parents for care leavers we want to see all of our care leavers where able to be able to access employment or education.

Council Plan Outcome	Name	Why is it important
Stronger Communities - Nurturing our children and building their future	Numbers of Care Leavers aged 17-18 in suitable accommodation	To ensure that all of our young people have some where safe and appropriate to live.
Stronger Communities - Nurturing our children and building their future	Numbers of Care Leavers aged 19-21 accessing Education, Training and Employment	As corporate parents for care leavers we want to see all of our care leavers where able to be able to access employment or education.
Stronger Communities - Nurturing our children and building their future	Numbers of Care Leavers aged 19-21 in suitable accommodation	To ensure that all of our young people have some where safe and appropriate to live.
Stronger Communities - Nurturing our children and building their future	Numbers of children who are electively home educated	Potentially negative impact on academic outcomes and life chances, future local work force capacity, and oversight of the cohort.
Stronger Communities - Nurturing our children and building their future	Numbers of overall permanent exclusions	Exclusions and suspensions data impacts attendance, attainment, admissions processes, sufficiency strategy in Alternative Provision, and provides impact data for the most vulnerable of children in the borough.
Stronger Communities - Nurturing our children and building their future	Pupils meeting expected standard in reading, writing and maths	This is a measure of progress made by pupils in the KS2 SATs in comparison to national benchmarks
Stronger Communities - Nurturing our children and building their future	Sufficiency of school places across the Borough	Local Authorities have a statutory responsibility for the provision of suitable and sufficient school places (4 to 16)

Council Plan Outcome	Name	Why is it important
Stronger Communities - Nurturing our children and building their future	Timeliness of Education Health and Care Plans issued within 20 weeks) (including exceptions)	This is monitored monthly by the Department for Education and can trigger inspection if too low, or increased monitoring.
Stronger Communities - Supporting our adults	% of people offered a direct payment that are eligible for care and support.	Where citizens of all ages live active, healthy, and independent lives and are much less dependent on public institutions as a result. People are being supported within their own home and not being supported in other forms of support e.g. care homes
Stronger Communities - Supporting our adults	% of people who have no further support following intermediate care at home	Where citizens are supported to live independently after receiving reablement and rehabilitation support
Stronger Communities - Supporting our adults	% of people whose outcomes were met following a safeguarding notification	Where citizens of all ages live active, healthy, and independent lives and are much less dependent on public institutions as a result. Supporting carers ensures that people can remain being cared for at home by their loved ones and not supported by formal care and support services. This indicator measures the number of hours in prevention supporting carers to carry out their caring role

Council Plan Outcome	Name	Why is it important
Stronger Communities - Supporting our adults	Number of outstanding annual reviews (number and %)	Where citizens of all ages live active, healthy, and independent lives and are much less dependent on public institutions as a result.
Stronger Communities - Supporting our adults	Percentage of Disabled Facilities Grant referrals complete/in progress	Disability Facility grants are a key support in ensuring that adults can continue to have independence with their own homes.
Stronger Communities - Supporting our adults	Proportion of people in receipt of long term support who have Support at Home	Where citizens of all ages live active, healthy, and independent lives and are much less dependent on public institutions as a result. The more people that are supported at the Single point of access with support which is often preventative the less likely they are to require long term care and support or for this to be delayed
Stronger Communities - Supporting our adults	The number of carer prevention interventions per quarter.	Where citizens of all ages live active, healthy, and independent lives and are much less dependent on public institutions as a result. People should only be assessed when all other options to prevent the need for that support – Strengths based and preventative have been fully explored. It shows the effectiveness of practice
Stronger Communities - Supporting our adults	The proportion of people accessing the Single point of Access signposted to low level advice and information	Where citizens of all ages live active, healthy, and independent lives and are much less dependent on public institutions as a result.

Council Plan Outcome	Name	Why is it important
Stronger Communities - Living a Healthy Life	Number of babies identified as requiring further interventions following Newborn Behavioural Observation	Early identification of further intervention required for newborns is important as it can improve both parent-infant relationships and maternal mental health, and it can help to identify strategies which can empower parents. All of which is linked to good development outcomes for children
Stronger Communities - Living a Healthy Life	Number of breast fed babies at 6-8weeks	Breastfeeding is linked to many positive health outcomes including nutrition and health protection for the baby and the risk of breast and ovarian cancers for the mother. It is also linked to positive parent and infant bonding, which in turn impacts the development of the child.
Stronger Communities - Living a Healthy Life	Number of children who have received sexual health support/intervention from a School Nurse	Reducing the risk of sexually transmitted infections in young people and teenage pregnancies. Empowering young people, enabling them to make informed decisions, protect their wellbeing and build a foundation for healthy relationships.

Council Plan Outcome	Name	Why is it important
Stronger Communities - Living a Healthy Life	Number of clients engaged with the wellbeing service	<p>We want people to be informed, capable of living independent lives, self-supporting and resilient in maintaining and improving their own health. By feeling valued through their lives, residents will be in control of their own wellbeing, have opportunities to be fulfilled and are able to actively engage in life in an environment that promotes health and protects people from avoidable harm. Where citizens of all ages live active, healthy, and independent lives and are much less dependent on public institutions as a result and enjoy good health and wellbeing</p>
Stronger Communities - Living a Healthy Life	Number of mothers identified as requiring additional Perinatal mental health support	<p>Perinatal mental health problems can have major and long-lasting effects on the mother, child and wider family. They can impair a parent's ability to function and bond appropriately with their baby, which negatively impacts the development of the child.</p>
Stronger Communities - Living a Healthy Life	Number of new sexually transmitted infection diagnosis	<p>Sexually transmitted infections have a direct impact on sexual and reproductive health, including infertility, cancers and pregnancy complications</p>

Council Plan Outcome	Name	Why is it important
Stronger Communities - Living a Healthy Life	Number of online STI kits and condoms ordered	This has an impact on both sexually transmitted infection rates and unplanned pregnancies, including teenage pregnancy rates.
Stronger Communities - Living a Healthy Life	Number of referrals received into the School Nursing service	Empowering young people to take control of and protect their own health and wellbeing, enabling them to make informed decisions and build a foundation for healthy relationships.
Stronger Communities - Living a Healthy Life	Number of young people in substance use treatment	The effects of substance use on individuals, their families and communities can be wide-ranging and require a response at a national and local level. It is vital that treatment/recovery services are easily accessible for individuals who have a substance use issue in order for them to achieve recovery and become part of their local community.
Stronger Communities - Living a Healthy Life	Numbers in treatment for substance misuse - Adult	The effects of substance use on individuals, their families and communities can be wide-ranging and require a response at a national and local level. It is vital that treatment/recovery services are easily accessible for individuals who have a substance use issue in order for them to achieve recovery and become part of their local community.

Council Plan Outcome	Name	Why is it important
Stronger Communities - Living a Healthy Life	Percentage of Long Acting Reversible Contraception (LARC) prescribed as a contraceptive method	This has an impact on unplanned pregnancy rates
Stronger Communities - Living a Healthy Life	Percentage of referrals for the wellbeing service from wards in the top 10% of disadvantaged wards	This will ensure that wellbeing services are targeted at those in most need.
Stronger Communities - Living a Healthy Life	Percentage of wellbeing service clients that have achieved a 12 week smoking quit	NEL has stubbornly persistent and unacceptably high smoking rates, particularly smoking in pregnancy rates (where we have one of the highest rates in the country). In October 2023, the Government made a major announcement on its strategy to further end the harm from smoking tobacco. This announcement included a number of plans including raising the legal age to buy cigarettes by one year, every year from 2027, doubling the funding for local stop-smoking services and increasing funding for “quit smoking” campaigns, focusing on youth vaping and tackling illicit tobacco and vaping. In NEL we have a tobacco control strategic framework which identifies our plans to reduce smoking rates in NEL

Council Plan Outcome	Name	Why is it important
Stronger Communities - Living a Healthy Life	Successful Completions (substance use treatment)	The effects of substance use on individuals, their families and communities can be wide-ranging and require a response at a national and local level. It is vital that treatment/recovery services are easily accessible for individuals who have a substance use issue in order for them to achieve recovery and become part of their local community.
Stronger Communities - Living a Healthy Life	Percentage of wellbeing service clients that have achieved their wellbeing goal	We want people to be informed, capable of living independent lives, self-supporting and resilient in maintaining and improving their own health. By feeling valued through their lives, residents will be in control of their own wellbeing, have opportunities to be fulfilled and are able to actively engage in life in an environment that promotes health and protects people from avoidable harm. Where citizens of all ages live active, healthy, and independent lives and are much less dependent on public institutions as a result and enjoy good health and wellbeing

Council Plan Outcome	Name	Why is it important
Stronger Communities - Living a Healthy Life	The number of eligible people engaging with a community treatment provider on release from prison (continuity of care)	The effects of substance use on individuals, their families and communities can be wide-ranging and require a response at a national and local level. This is particularly true for those leaving prison who have/have had issues with substance use, especially in relation to suspected drug related deaths.
Stronger Communities - Good and sustainable homes	Approving the Local Plan for submission by 2026 to secretary of state in accordance with Government timescale	The delivery of the local plan is a key strategic issue for the council. The new local plan will determine many of the developments within the local area and how we meet government targets on building homes.
Stronger Communities - Good and sustainable homes	Interventions in homes where hazards have been removed (Cat 1 and 2)	Good quality housing is a basic need for all of our citizens.
Stronger Communities - Good and sustainable homes	Number of rough sleepers identified in the latest rough sleeper count	Rough Sleepers are amongst the most vulnerable in our society and it is important to both know the individuals so that they can be better supported

Council Plan Outcome	Name	Why is it important
Stronger Communities - Telling our story of culture and heritage	Attendance at performances at the Grimsby Auditorium	Art has always been the silent language of human culture; it serves as a powerful conduit of shared histories, personal identities, and collective beliefs. It's through art that we can both look back to our roots and gaze ahead to our future, providing a compelling narrative of who we are and where we come from. It contributes to our cultural identity—a sense of belonging that ties us to our community and shapes our worldview.
Stronger Communities - Telling our story of culture and heritage	Number of people engaged with the arts in North East Lincolnshire in person in the last 12 months (from annual survey)	Art has always been the silent language of human culture; it serves as a powerful conduit of shared histories, personal identities, and collective beliefs. It's through art that we can both look back to our roots and gaze ahead to our future, providing a compelling narrative of who we are and where we come from. It contributes to our cultural identity—a sense of belonging that ties us to our community and shapes our worldview.
Stronger Communities - Telling our story of culture and heritage	Number of visits at Council libraries – own narrative (borrowing, renewals, footfall)	Libraries are truly democratic spaces where all are welcome and where everything inside is available to everyone. Access to a library can be the gateway into life long learning.

Council Plan Outcome	Name	Why is it important
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of ASB Case reviews received and acted upon	This supports the Council plan, ensuring the Council is playing its part to reduce crime and anti social behaviour and improve community safety
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of environmental crime FPNs issued or prosecutions supported by CCTV RDC evidence	Evidence captured by CCTV enables the Council to bring to justice those responsible for fly tipping and environmental crime
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of Fixed Penalty Notices Issued for littering	Indication of whether littering is getting better or worse. It is a proxy measure for pride in our community
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of Fixed Penalty Notices which progress to formal prosecution.	Indicates the success that the council is communicating the reasons for issuing of notices and the ability to resolve problems informally
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of FPNs issued for cycling in GY Town Centre	This supports the Council plan, ensuring the Council is playing its part to reduce crime and anti social behaviour and improve community safety
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of incidents captured on CCTV and supplied to Humberside Police	This supports the Council plan, ensuring the Council is playing its part to reduce crime and anti social behaviour and improve community safety
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of incidents captured on CCTV and supplied to Humberside Police resulting in positive outcome	This supports the Council plan, ensuring the Council is playing its part to reduce crime and anti social behaviour and improve community safety

Council Plan Outcome	Name	Why is it important
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of incidents caught in progress and reported to Humberside Police	This supports the Council plan, ensuring the Council is playing its part to reduce crime and anti social behaviour and improve community safety
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of Penalty Charge Notices Issued (Camera Enforcement at Schools)	The parking around schools can be a safety issue for children getting to schools. The levels of notices issues is a measure of the success of safety campaigns and provides a proxy measure for road safety around schools
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of Penalty Charge Notices Issued (Total)	Indication of the total activity of the enforcement team
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of reported anti-social behaviour incidents	This supports the Council plan, ensuring the Council is playing its part to reduce crime and anti social behaviour and improve community safety
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of reported youth related anti-social behaviour incidents	This supports the Council plan, ensuring the Council is playing its part to reduce crime and anti social behaviour and improve community safety
Stronger Communities - Clean and Safe Streets & Open Spaces	Number of times CCTV has supported an incident attended by Emergency Services	This supports the Council plan, ensuring the Council is playing its part to reduce crime and anti social behaviour and improve community safety

Council Plan Outcome	Name	Why is it important
Stronger Communities - Clean and Safe Streets & Open Spaces	Percentage of Penalty Charge Notices (PCN) appeals upheld (original decision upheld). Includes both informal challenge and formal representation.	This provides an indication of the fairness of the initial notice. Although some notices are rescinded due to particular circumstances not because the initial notice was incorrectly issued .
Stronger Communities - Clean and Safe Streets & Open Spaces	Percentage of Public Space CCTV fixed cameras operational (%)	This enables the Council to understand how many of its cameras are fully operational
Greener Future - Waste and Recycling	% waste collections completed on time	Waste collection services are an important part of keeping our environment clean, with regular and reliable waste and recycling services valued by our residents.
Greener Future - Waste and Recycling	Percentage of fly tipping jobs removed within 5 working days	The council is responsible for removing waste on land within its control and keeping the environment free from litter and refuse. When we keep our streets clean we discourage further deposits of waste.
Greener Future - Waste and Recycling	Percentage of Household Waste sent for Reuse, Recycling and Composting (National target 50%)	Waste strategy is focussed on minimising waste, promoting resource efficiency and moving towards a circular economy. We contribute to this by delivering sustainable waste services to residents which encourage recycling and reuse.

Council Plan Outcome	Name	Why is it important
Greener Future - Waste and Recycling	Percentage of municipal waste landfilled (Target 10%)	The 'Waste Hierarchy' ranks waste management options according to what is best for the environment. It gives top priority to preventing waste in the first place, followed by re-use, recycling and recovery. Landfill is the least environmentally sustainable waste management option.
Greener Future - Waste and Recycling	Total Household Waste per 1000 Households	Waste strategy is focussed on minimising waste, promoting resource efficiency and moving towards a circular economy. We contribute to this by delivering sustainable waste services to residents which encourage recycling and reuse.
Greener Future - Looking after our Parks and Public Spaces	Number of Fixed Penalty Notices Issued for Public Space Protection Orders	This is a proxy measure for pride in our community
Greener Future - Our Green Ambition	Number of NELC Electric vehicle points that the council has funded via government grants. (This replaces the measure on Take up of Electronic Vehicles/ other forms of transport (since data not likely to be available) (Logic behind the indicator is that it will show the move away from petrol/diesel vehicles)	A measure of how the council and the area is making progress towards a reduction of fossil fuel vehicles

Council Plan Outcome	Name	Why is it important
Greener Future - Our Green Ambition	Total CO2 emissions across Council Assets (tonnes)	Indicator shows progress in reducing the emissions across council assets in support of our aim to achieve net zero by 2030
Effective and Engaging Council - A Great Place to Work and Develop	Apprentice Levy YTD spend	This indicator is important to ensure we are fully utilising apprenticeship levy across both new start and developmental apprenticeships.
Effective and Engaging Council - A Great Place to Work and Develop	NPS Score (Employee Voice and Pulse Survey)	Supports our People Strategy which focuses on the health, safety and wellbeing of our people, attracting developing and maintaining a skilled workforce, enabling and supporting change, and being an employer of choice. NPS is a metric to measure employee experience and is measured with a single question survey.
Effective and Engaging Council - A Great Place to Work and Develop	Placement retention and progression to a substantive post (Graduate and apprentices)	Supports our People Strategy which focuses on the health, safety and wellbeing of our people, attracting developing and maintaining a skilled workforce, enabling and supporting change, and being an employer of choice. Demonstrates one way we are attracting and retaining new talent to build the skills required for the future through development pathways based on hard to recruit to roles and succession for areas where we know we have risks relating to an older workforce

Council Plan Outcome	Name	Why is it important
Effective and Engaging Council - A Great Place to Work and Develop	Proportion of permanent case holding social work qualified staff	We want a safe, strong, skilled, sustainable children's services workforce in place which is leading to positive outcomes for children, young people and families
Effective and Engaging Council - A Great Place to Work and Develop	The percentage of staff attendance	Supports our People Strategy which focuses on the health, safety and wellbeing of our people, attracting developing and maintaining a skilled workforce, enabling and supporting change, and being an employer of choice. Attendance figures contribute to our robust governance arrangements that mitigate the risk of financial, reputational, safeguarding and service delivery failure. It also enables us to understand stand trends and provide wellbeing support where required.

Council Plan Outcome	Name	Why is it important
Effective and Engaging Council - A Great Place to Work and Develop	Total RIDDOR incident rate	Supports our People Strategy which focuses on the health, safety and wellbeing of our people, attracting developing and maintaining a skilled workforce, enabling and supporting change, and being an employer of choice. RIDDOR is a requirement to inform relevant H&S authorities of work related accidents/incidents. Monitoring our RIDDOR rate helps us to understand if we are keeping our employees safe whilst at work.
Effective and Engaging Council - A Great Place to Work and Develop	Employee Turnover Rate	Supports our People Strategy which focuses on the health, safety and wellbeing of our people, attracting developing and maintaining a skilled workforce, enabling and supporting change, and being an employer of choice. Turnover rate enables the Council to understand where and why people are leaving the organisation.
Effective and Engaging Council - Financially Stable	Council tax collection achieved (%)	Council Tax pays for the services in our area. Without this, we would not be able to provide essential services or help those in need.

Council Plan Outcome	Name	Why is it important
Effective and Engaging Council - Financially Stable	National non-domestic rates collection achieved (%)	Timely processing of housing benefit new claims secures accommodation for some of our most vulnerable residents. Universal Credit provides housing support for working age residents whilst the authority deals with applications for support for pensioner households and those who live in a supported accommodation environment.
Effective and Engaging Council - Financially Stable	Percentage of capital programmes delivered (against revised budget)	Demonstrates adherence to the capital plan
Effective and Engaging Council - Financially Stable	Percentage variance against revenue service budget (revised).	Demonstrates sound financial management and financial sustainability
Effective and Engaging Council - Effective Management of Assets	% of capital backlog maintenance projects delivered on time	Demonstrates effective management of the corporate estate backlog maintenance programme
Effective and Engaging Council - Effective Management of Assets	% of capital backlog maintenance projects delivered within budget	Demonstrates effective management of the corporate estate backlog maintenance programme

Council Plan Outcome	Name	Why is it important
Effective and Engaging Council - Effective Management of Assets	Percentage occupation of the total commercial estate	Demonstrates effective management of the council's commercial estate
Effective and Engaging Council - Accessible and Engaging	Complaints referred to the Local Government and Social Care Ombudsman which are upheld	The Council has a robust complaints process in place, with an emphasis on resolving any issues as soon as possible. Any unresolved complaints will progress ultimately to the Local Government and Social Care Ombudsman, at which point it is expected that we would have been able to resolve the customers concerns. A finding of fault by the LGSCO would indicate that we have not been able to achieve a satisfactory resolution.
Effective and Engaging Council - Accessible and Engaging	Freedom of Information cases referred to the Information Commissioner which are upheld	It is important for the Council to be able to demonstrate that it is operating in a transparent manner and allowing the public to exercise their rights under Data Protection legislation. The raising of complaints to the ICO signifies dissatisfaction with the Council's handling of Freedom of Information requests.
Effective and Engaging Council - Accessible and Engaging	Housing Benefits average days to process	Promptly dealing with Housing Benefit changes is an indication that the service is effectively engaging with customers to follow up on reported changes in circumstances

Council Plan Outcome	Name	Why is it important
Effective and Engaging Council - A Digitally Smart Borough	The percentage of households and businesses connected to gigabit-capable broadband	Delivering the gigabit programme will significantly enhance internet speeds and connectivity in North East Lincolnshire, benefiting residents, local businesses, and partners. This measure ensures that the programme's delivery is on track and meets the community's needs.
Effective and Engaging Council - A Digitally Smart Borough	The percentage of new technologies adopted that have demonstrably improved service delivery and comply with our AI policies and impact assessments	By keeping up with available technology, we can support better delivery of services that benefit our communities, local businesses, and partners. This measure ensures that our efforts in adopting new technologies are both effective and aligned with our commitment to safety and ethics.
Effective and Engaging Council - A Digitally Smart Borough	The percentage of residents who have improved their digital skills, as measured by the ONS Basic Digital Skills framework	Improving digital skills is crucial for connecting with others, accessing information and services, and meeting the changing demands of the workplace and economy. By referencing the ONS measures, we ensure our efforts are aligned with national standards and best practices