

Steps on setting-up the new app

Step 1)

Search Phone 'n' Ride on your Apple Store or Google Play Store and **download**. Alternatively, click onto the below links to download the app.

Apple: <https://apps.apple.com/us/app/phonenride/id1667843376>

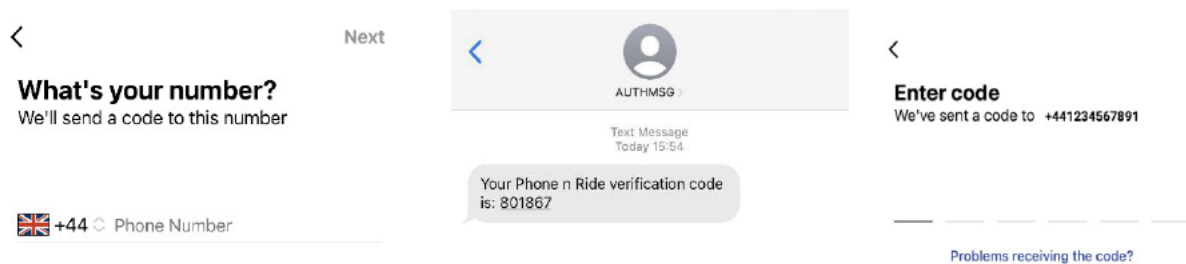
Google: <https://play.google.com/store/apps/details?id=ridewithvia.lincolnshire.UK.Phone.N.Ride>

Once your app has download click into it and click **Get Started**.



Step 2)

Log in using your mobile number. You will receive a one-time password via a text message, type the number from your text message into the blank spaces on the app.



Step 3)

Create your profile and fill out the form with your **name** and **email address**.

The screenshot shows the 'Personal details' screen in the Phone n Ride app. At the top, there is a back arrow on the left and a 'Next' button on the right. Below the title 'Personal details' is a circular profile picture placeholder with a blue plus sign. The form contains three input fields: 'First Name', 'Last Name', and 'Email'. Below these fields is a checkbox with the text 'I agree to receive information and offers from Phone n Ride and selected third parties'. At the bottom, there is a note: 'By pressing "Next" you agree to Phone n Ride's:'. Below this note are two links: 'Terms of Use' and 'Privacy Policy'.

Step 4)

Optional: If you are planning to pay for your journeys by card, fill in your billing details. **Your credit or debit card is only used to pay for your journeys.** If you are paying for your journeys with cash on the day, select cash.

Alternatively, you can skip for now and add your payment method later.

The screenshot shows the 'Billing details' screen in the Phone n Ride app. At the top, there is a back arrow on the left and a 'Skip' button on the right. Below the title 'Billing details' is the text 'Please select your payment method:'. There are two main options: 'Credit Card' and 'Cash'. The 'Credit Card' option is selected and expanded, showing a card icon, a card number '1234 5678 9123 4567', and fields for 'MM/YY' and 'CVV'. Below these fields is a 'Save' button. The 'Cash' option is also visible as a button. At the bottom, there is a link 'Redeem your promo code' with a star icon. At the very bottom, there is a small icon and text: 'Joining Phone n Ride is free! Your credit card is only used to pay for Phone n Ride journeys.'

Step 5)

If you have a wheelchair or need additional mobility help, please call 01472 324440 before making your first booking.

You are now ready to make bookings!

