

Have you ever seen a police car or fire engine pass by only to discover the road ahead is closed? Or heard a rumour about crime in your street and wished you had known about it sooner?

My Community Alert is a free messaging system operated by Humberside Police, Humberside Fire & Rescue Service, and the Humberside Office of the Police & Crime Commissioner, giving you live information about incidents happening in your area.

Choose how you receive messages, by either phone or email, how often you want to hear from us, and the topics that interest you. When something happens that you've told us you want to hear about, your local officer will send you the details, whether that's notice of a road closure due to a collision or a burglar who has been caught in a nearby garden.

To subscribe to My Community Alert and be the first to know about issues that might affect you or your family visit <u>www.mycommunityalert.co.uk</u>

### Neighbourhood networking

North East Lincolnshire Neighbourhood Network, led by VANEL, is the official support for Neighbourhood Watch and resident groups in North East Lincolnshire. Bringing neighbours and residents together has huge benefits in building community cohesion, and has long been recognised as a factor in reducing crime and bringing peace of mind to communities. Residents might connect through a formal Neighbourhood Watch group which directly focuses on community safety, or through social groups such as arts and crafts; sports and leisure; or simply coming together for a community project - all of which bring benefits to the individuals as well as to the whole community.

For information on groups in your area, or to find out community safety information on scams, fraud, and staying safe, visit https://nelwatch.org.uk



# Why you should always report crime

What you might not know is reporting crime is a way to actually prevent further crime from happening.

If a crime is not reported, the police and other authorities may not be aware of it, or indeed of what is going on in your community. So, by reporting crime, we can all work together to help prevent crime. Preventing crime increases feeling of safety in our communities and can reduce the need for a police response.

There's more than one way to get in touch with the Police if you have any concerns or see something that you think they should be aware of.

- 1. In an emergency call 999
- 2. In non-emergency situations call 101
- 3. You can report crime online www.humberside.police.uk
- 4. You can report anonymously without providing your name or contact information to **Crime Stoppers**, an independent charity. Call 0800 555 111 or visit <u>www.crimestoppers-uk.org</u>
- 5. You can report cyber crime (e.g., online fraud, crime using computers and online scams) to the Action Fraud website <u>www.actionfraud.police.uk</u> or by calling 0300 123 2040.
- 6. If you feel unsafe in a particular area, you can report this to **Street Safe**. You can pin point it on a map in the exact area you want to report and report why you don't feel safe. This information is fed back into local services so they'll know where there are issues to address. <u>www.police.uk/pu/notices/streetsafe/street-safe</u>



https://www.victimsupport.org.uk

Victim Support are there to help anyone affected by crime. Not only those who experience it directly, but also their friends, family and any other people involved. It doesn't matter when the crime took place, or whether you've reported it to the police. You can get help at any time, 24 hours a day, seven days a week, either online or by calling freephone 0808 1689111

Victim Support are independent from the police, and support is free and confidential.

# Deaf access

### 999 using a text: EmergencySMS

You MUST REGISTER YOUR PHONE before you can use it.

1. Register your mobile

Text the word 'register' to 999.

You'll need to register again if you change your phone number.

#### 2. Read the message

You'll get an automatic text reply. Please read it all.

3. Reply to the message

Read the message and then reply by texting 'yes'.

#### 4. Get a 'success' text

You'll then get a text telling you that your mobile is now registered - or if there's been a problem...

#### 5. Check it

Text 'register' to 999 and you'll get a message telling you if it's registered or not. Don't text anything else - there's no need to make a test call. You're now set up.

#### Can't register?

If you try to register but don't get the 'success' text, check with your mobile provider to make sure they support the emergencySMS service.

If you have a hearing or speech impairment **and you've pre-registered** with the emergencySMS service, you can use Humberside Police textphone service 18000 or text on 999.

## **Community Safety Partnership News**

This quarter we are looking back at what we have achieved last year, and forward to what we will prioritise our efforts on in the coming years.

Last year the Community Safety Partnership visited over 500 households in East Marsh to review their home security and install lights, CCTV and locks; seized cannabis, cash and crack cocaine through our Clear Hold Build project; raised awareness of domestic abuse and coercive control, and supported survivors through the refuge and outreach service; delivered weapons awareness sessions to young people and situated 50 bleed kits in venues across the borough.

We have delivered education on misogyny at Franklin College; conducted *Walkabout Talkabout* engagements to allow residents the opportunity to speak to female police officers and other female partners; introduced two Safer Streets Ambassadors into Grimsby town centre every Friday and Saturday night; and opened the *Haven* youth centre. We support 62 Neighbourhood Watch groups and 68 resident-led groups. Read our full report at www.safernel.co.uk/csp-annual-report-2023-24/

Looking to the future, we have now completed our annual Joint Strategic Intelligence Assessment. This collected the information you provided us on your experiences of crime and what you think we should prioritise, along with crime data and other intelligence. In 2024-26 we will focus on antisocial behaviour, serious and organised crime, and serious violence (incorporating violence against women and girls, safety in the night time economy, and serious youth violence).

# **Community Trigger**

The anti-social behaviour (ASB) case review (also known as the Community Trigger) allows you to request anti-social behaviour reports to be reviewed if you have suffered three or more instances in the last six months, and if you believe that you have not received a reasonable response to your complaint. This does not replace the standard complaints procedure. It allows an independent person to cast eyes over what has already been done and ensures that agencies are working together in a joined-up approach to find an appropriate solution.

For more information about the community trigger www.nelincs.gov.uk/keeping-our-area-clean-and-safe/abs-casereview/

For more information about ASB <u>www.nelincs.gov.uk/keeping-our-</u> <u>area-clean-and-safe/anti-social-behaviour/</u> Grimsby Retailers In Partnership (GRIP) is the town centre's Business Crime Reduction Partnership. Working closely with the business community, Humberside Police, North East Lincolnshire Council and Voluntary Action NEL, GRIP helps to deal with issues of crime and disorder against shop staff and visitors in our main shopping areas, having rolled out along Freeman Street, Grimsby Road, and into St. Peter's Avenue, Cleethorpes, thanks to investment from the Humberside Police and Crime Commissioner. March was retail month of action. To read more click on this link www.tinyurl.com/bdf38sej



The "2025 Group" supports the ambitious vision laid out by North East Lincolnshire Council for Grimsby's forthcoming transformation and revitalisation.

The 2025 group is actively seeking more members. By joining the 2025 Group as a Business or Community Group, you will be stepping up to become a Grimsby Town Centre Champion. For more information click here: <u>www.2025group.com/</u> and sign up to receive our monthly newsletter to stay in the know.



Are you affected by domestic abuse?

Search Humberside Police domestic abuse for information on what abuse is, how to report it, and what support is on offer.

www.humberside.polic e.uk/advice/adviceandinformation/daa/domes tic-abuse/

### Have your say with

### **Independent Advisory Groups**

Independent advisory groups (IAG) are a way for communities to have their say to help improve policing locally.

There are IAGs around a range of topics including young people and violence against women and girls among others.

To find out more visit <u>www.humberside.police.uk</u> and search for 'IAG'

Or email spoccommunitysafety@humberside.police.uk

#### ARE YOU PASSIONATE ABOUT VOICING THE NEEDS AND CONCERNS OF YOUR COMMUNITY?

Join Humberside Police's Independent Advisory Group (IAC) to guide, influence and shape the way we police. Local Independent Advisory Group

Email SPOCCommunitySafety @humberside.pnn.police.uk to shape policing



North East Lincolnshire Community Safety Partnership Municipal Offices Town Hall Square Grimsby, N E Lincolnshire DN31 1HU <u>nelcsp@nelincs.gov.uk</u> www.safernel.co.uk