



North East Lincolnshire Community Safety Partnership Domestic Homicide Review

Action Plan in Respect of the Death of ‘*Suzanne*’

Died: *April 2020*

Independent Chair and Author of Report: *Gary Goose, Christine Graham*

Date of update: *December 2022*

No.	Recommendation	Scope of recommendation i.e. local or regional	Action to take	Lead agency	Key milestones achieved in enacting recommendation	Target date	Completion date and outcome
1	Domestic abuse becomes a routine enquiry at postnatal check. If the enquiry cannot be made (e.g. if the partner is present) the reason should be documented.	Local	Awareness raising across Primary Care regarding routine enquiry at the postnatal checks	GP / Integrated Care Board	Named GPs for Safeguarding Adults and Children to address this issue via a communication across Primary Care and raising it through the GP Safeguarding Leads Forum.	June 2022	Completed 30/08/22. Increased and earlier opportunities are introduced to identify domestic abuse and facilitate access to appropriate support.
2	Healthcare professionals should be offered safeguarding supervision around this case with particular focus on the possible health indicators of domestic abuse.	Local	Assurance that Safeguarding supervision is available across the health economy. The learning from this DHR will be incorporated in any supervision sessions and disseminated across the health	GP / Integrated Care Board	Safeguarding Supervision is delivered within each organisation. A quarterly briefing is being devised to share all indicators of domestic abuse, including subtle	March 2022	Completed 01/03/22. Monitored via routine CCG assurance and addressed through contract monitoring. Monitored through routine

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			economy of NEL and across the ICS footprint.		<p>cues and the less obvious modes of abuse. This will be shared across the wider health economy.</p> <p>As part of CCG assurance, the levels of supervision are monitored within key providers.</p> <p>A weekly supervision "drop-in" session is available for primary care.</p>		<p>CCG assurance is addressed through contracts</p> <p>Drop ins commenced Jan 2022.</p> <p>Healthcare professionals are better equipped to apply professional curiosity and confidently address domestic abuse.</p>
3	All staff at the GP surgery attend domestic abuse training.	Local	Domestic abuse training to be devised and developed for Primary Care	GP / Integrated Care Board	Bespoke domestic abuse training, delivered by multi-agency partners, was delivered across	September 2021	<p>Completed 01/09/21</p> <p>Training sessions developed and delivered.</p>

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					Primary via two sessions on 9 th and 16 th September 2021		Evaluated positively by attendees who are better equipped to apply professional curiosity and confidently address domestic abuse.
4	Learning from this DHR is disseminated by the CCG to all primary care providers.	Local	Learning briefing / 7 minute briefing to be developed to cascade the learning from this review. To be shared with safeguarding leads across health to share with their relevant teams. Will also be shared more widely with safeguarding	GP / Integrated Care Board	Learning briefing developed and disseminated.	April 2022	Completed 30/08/22. Domestic abuse awareness is delivered through all of our training and workshops. Bespoke domestic abuse training has been delivered to primary care during the past 6 months.

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			colleagues across the ICS footprint				Will result in enhanced understanding of controlling behaviour as an example of domestic abuse and opportunities for intervention.
5	The hospital demonstrates to the CSP that all midwives have been reminded about the need to record when 'routine enquiry' is undertaken. If it is not possible, it should also record the reason that it was not possible.	Local	Recommendation to be disseminated through safeguarding supervision and also Midwifery Mandatory Training. Compliance to continue to be audited on a three-monthly basis. Update Trust DA policy, including updating and expanding DA flowchart specifically	Northern Lincolnshire and Goole NHS Trust, Grimsby Hospital	Dissemination of information and policy amendment by 31 st March 2022.	31 st March 2022	Completed 31/03/22. The recommendation is complete and remains as a standing item within our training and supervision. Staff are fully briefed regarding the policy in order that they can

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			for Midwifery in order to make further clear the expectations of Midwifery staff with regards to exploring and identifying DA.				respond appropriately to a disclosure. The documentation now reflects evidence of routine enquiry and can be evidenced through audit.
6	<p>The EARS process is revisited to ensure that all staff can:</p> <ul style="list-style-type: none"> Elicit information from families, clarify and demonstrate professional curiosity Confidently gain a better picture of the 	Local	<p>All Families First Locality Family Hub Practitioners are revisiting Signs of Safety. Four full day update sessions have been planned and this is mandatory training for all practitioners.</p> <p>The sessions planned are:</p> <ul style="list-style-type: none"> Back to Basics of SOS 	NELC – Locality Family Hubs	<p>Roll out of SOS refresh modules for all staff begins 20/12/2021.</p> <p>Alongside this Early Help cases are now audited on a monthly basis to ensure that good practice is highlighted and areas of concern / improvement</p>	Practitioners to have completed all four modules by 11/03/2022.	<p>Completed 11/03/22</p> <p>All Families First Practitioners will be re-trained in the SOS modules. This will help improve assessment skill, confidence, develop and enhance their professional curiosity and build a better</p>

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	<p>issues that families face</p> <ul style="list-style-type: none"> ▪ Appropriately challenge families and professionals, including managers ▪ Ensure that the most appropriate support is offered at the correct time 		<ul style="list-style-type: none"> ▪ Taking a Questioning Approach ▪ Developing Strong Family Networks ▪ Direct work and tools 		are challenged. This includes making sure that SOS is embedded into practice.		<p>picture of the family's needs, challenges and develop a clear insight into the families' lives. For gathering all this information practitioners will be able to put appropriate plans in place and bring other professionals onboard, where appropriate, to support.</p>
7	The scaling questions within Signs of Safety are revisited so that Practitioners can elicit information from families, gain an understanding of	Local	As above, SOS scaling questions skills will be covered in the 'back to basics' and 'taking a questioning approach' modules of	NELC – Locality Family Hubs	<p>Roll out of SOS refresh modules for all staff begins 20/12/2021</p> <p>Alongside this Early Help cases are now</p>	Practitioners to have completed all four modules by 11/03/2022.	<p>Completed 11/03/22</p> <p>All practitioners will have undertaken their refresh training, which includes the use of</p>

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	how worried they are and where their priorities lie.		the SOS refresh training.		audited on a monthly basis to ensure that good practice is highlighted and areas of concern / improvement are challenged. This includes making sure that SOS is embedded into practice.		scaling questions. This training will give them an opportunity to develop their scaling question skills and practice using them. It will also help them reflect on their worries and be able to confidently feed these back to professionals and parents / carers.
8	Training is given to all staff to ensure that they can confidently use the Signs of Safety scale to ensure that worry statements,	Local	As above, SOS refresh training will cover danger statements, safety goals and plans and family plan skills. These will all be covered in the 'back	NELC – Locality Family Hubs	Roll out of SOS refresh modules for all staff begins 20/12/2021. Alongside this Early Help	Practitioner should all have completed all 4 modules by 11/03/2022	Completed 11/03/22 The refresh training will enhance and develop practitioners'

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	safety goals, safety plans and family plans are utilised, regularly revisited and updated to reflect the case.		to basics', 'taking a questioning approach' and 'developing strong family networks' modules.		cases are now audited on a monthly basis to ensure that good practice is highlighted and areas of concern / improvement are challenged. This includes making sure that SOS is embedded into practice.		confidence around forming clear worry statements, which in turn will help form clear safety plans and goals which clearly link to the worries. These will be revisited and revised within supervisions and case discussion and also within 'Team Around the Family' meetings with parents and other professionals.
9	Training is provided to supervisors to build their	Local	A bespoke six-day Advanced Signs of Safety training for managers and	NELC – Locality Family Hubs	Training took place over the following dates 4,5,18 & 19	All SOS training completed by	Completed 17/06/22.

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	confidence in directing cases, analysing information, and helping Practitioners to formulate appropriate plans with families.		supervisors training package has been rolled out across all Children's Services, which includes Early Help Supervisors and Managers.		<p>November and 9 & 10 December 2021.</p> <p>This training was mandatory for all supervisors and managers within Children's Services</p> <p>Further four-day Safelives training will be offered to supervisors and managers within Early Help starting 21 April 2022 and will be completed by 17 June 2022.</p>	<p>10th December 2022.</p> <p>Safelives training to completed 17 June 2022.</p>	<p>Supervisors will have additional training around SOS and refresh how managers and supervisors support practitioners.</p> <p>Supervisors and managers will all have access to Safelives training, one of these days is specifically around learning from past case reviews and homicide reviews which will support supervisors when directing cases where domestic abuse is a factor.</p>

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10	Greater oversight of supervision is implemented to ensure that Practitioners are challenged if actions or recommendations are not completed and that this is clearly evidenced.	Local	Implement case audits of Early Help cases to ensure that Practitioners are challenged if actions or recommendations are not completed.	NELC – Locality Family Hubs	Alongside this Early Help cases are now audited on a monthly basis to ensure that good practice is highlighted and areas of concern/improvement are challenged, this process includes looking at the case supervision.	Case audits were implemented in Early Help in April 21 and are ongoing on a monthly basis.	Ongoing – incorporated into standard practices. Regular monthly audits of cases by Early Help Managers and Leads will examine supervision of cases, making sure that actions are followed up, challenge happens when necessary and case direction is appropriate.
11	Practitioners are provided with a safe space for raising concerns about the support	Local	All Practitioners have regular six weekly case supervision with their supervisors on each case.	NELC – Locality Family Hubs	Team meetings, group supervisions, and weekly briefings are all in place and all	This process is already in place.	Ongoing – incorporated into standard practices.

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	that they have received.		Practitioners have regular team meetings and have the opportunity to raise any concerns with any manager if they feel they are not supported.		practitioners are able to access these. If any practitioner needs to raise concerns about the support they receive then there is an escalation policy in place if they don't feel able to do this informally.		All practitioners, supervisors and managers know that they are able to confidently raise concerns and that these will be taken onboard and they will receive the support they need to undertake their role.
12	All staff receive comprehensive training in domestic abuse, including coercion and control.	Local	All practitioners must undertake local LSCB training in Domestic Abuse, this includes coercive control.	NELC – Locality Family Hubs	All practitioners as part of their core competencies must complete up to level 2 Domestic Abuse training. In addition to this Women's	All staff are able to access in house LSCB level 1 & 2 Domestic Abuse training as part of their job role and competencies.	Completed 01/05/21 Staff have all completed their core competencies around Domestic Abuse as part of their job role.

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					Aid were commissioned to undertake Risk Assessment training with all Early Help practitioners.	All Early Help staff attended bespoke Risk Assessment training delivered by Women's Aid during April and May 2021	All Early Help Staff have undertaken additional Risk Assessment training delivered by Women's Aid to gain further knowledge and confidence.
13	This case is covered in a learning event for all staff in Early Help to ensure that all practice across the service is improved.	Local	Learning event for Early Help staff to be undertaken.	NELC – Locality Family Hubs	May 2022 – learning event to be created with the Locality Specialist Lead and the Early Help Practitioner. July 2022 – all staff will have been part of a learning event and feedback given around	6 July 2022 planning for event. Event to be scheduled for end of August/early September due to annual leave and holidays.	Completed September 2022 7 x 2 hour sessions were held for practitioners, supervisors, managers and leads and a total of 70 people attended. All were asked to score their knowledge around DHRs

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					learning taken from this.		before and after the training and all scores increased after completing the session.
14	Early Help standards are reviewed and distributed to all staff.	Local	Early Help Standards and key timescales to be identified within case work and supervisions.	NELC – Locality Family Hubs	Standards set – April 2021 All staff aware of Early Help Standards – April 2021. All standards are used and monitored as part of the audit tool for Early Help case file audits – April 2021.	April 2021 and ongoing via casework recording and monthly audits.	Ongoing – incorporated into standard practices. All practitioners are aware of the standards and know what is expected and when. Practitioners will be challenged within supervisions and case audits if standards are not met.

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15	All Families First practitioners undertake domestic abuse training to ensure that they understand that the signs of domestic abuse are broader than just physical abuse.	Local	Bespoke domestic abuse and routine enquiry training with a specialist safeguarding nurse who leads on domestic abuse within Child Health Provision.	Children Health Provision	Training to be completed September 2021.	September 2021	Completed 01/09/21. Practitioners' awareness of domestic abuse as being wider than traditional 'violence' is increased. The training involved all aspects of domestic abuse including stalking and coercion.
16	Domestic abuse becomes a routine enquiry at checks carried out by Families First practitioners. If the enquiry cannot be made (for example, if the partner is	Local	Complete training as per recommendation 15. Introduce domestic abuse as a routine enquiry check – all staff made aware, and routine enquiry template amended.	Children Health Provision	Training completed by December 2021. Procedure amended March 2022 to ensure domestic abuse is asked as a routine enquiry.	30 th June 2022	Completed 30/06/22 Increased and earlier opportunities are introduced to identify domestic abuse, and to capture this information more

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	present) the reason should be documented.				Amendment to routine enquiry template for SystmOne by 30 th June 2022.		fully including referrals made to services and MARAC.
17	Domestic abuse is included as a specific priority within the sixth annual progress report of the National Suicide Prevention Strategy (due in 2022)	National	For Home Office consideration.	Department of Health and Social Care	For Home Office consideration.	For Home Office consideration.	For Home Office consideration.
18	The updated North East Lincolnshire Suicide Prevention Action Plan currently being prepared includes	Local	Utilise Suicide Audit and Real Time Surveillance to create suicide prevention action plan. Domestic abuse to feature as a priority under the theme 'reduce the risk of	North East Lincolnshire Council	Domestic abuse included as a priority area in suicide prevention action plan. Specialist leads drive each workstream.	October 2021	Completed 01/10/21 Suicide Prevention Action Plan 2021-2024 in place from October 2021.

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	domestic abuse as a priority area.		suicide in key high-risk groups and tailor approaches to improve mental health in specific groups'.				Improved coordination of support to vulnerable people, where suicide prevention is considered alongside safeguarding.
19	North East Lincolnshire Community Safety Partnership undertakes a campaign of awareness raising particularly focussing on explaining that domestic abuse is not just about physical violence.	Local	In conjunction with DA Coordinator, schedule a programme of awareness raising activity around controlling behaviour and signposting to local support services.	Community Safety Partnership	Preparation of materials and activity scheduling to be completed by 1 st July 2022. Ongoing campaign on social media of awareness raising and promotion of local services.	July 2022 March 2023	Ongoing. DA comms, marketing and engagement office now in post. Local residents understand that controlling behaviours are abusive behaviours and seek earlier help.

