



Parent childcare survey 2024

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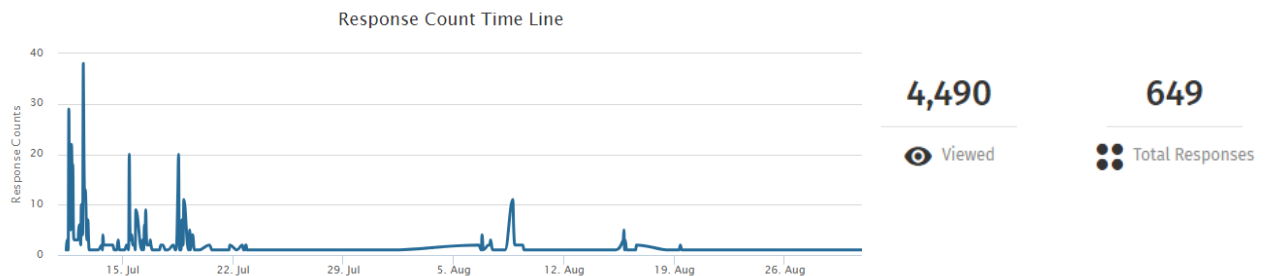
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Introduction

The 2024 parent survey was undertaken in NEL during July and August. The survey went out via all social media platforms and was also shared by our childcare providers. Most responses were received early in the survey despite it being advertised regularly throughout the time it was open. This is likely to be due to the school and family holidays.



Summary

Most respondents had more than one child (64%) with 42% of all having 2 children. The most represented age group was the parents /carers of Primary aged children at 47%, followed by secondary school age (18%) 3- and 4-year-olds (16%) and under 2's at 10%

Over half (54%) of families already use formal childcare. This is an increase from last year of 12%. There were 22% of respondents left the question and didn't answer. For those who do not use formal childcare, not needing any was the main reason at 42%, followed by not being able to afford it at 33%.

Most families currently use childcare to enable them to work (61%) with the majority (61%) using childcare all year round.

Over half of those responding (67%), could get the right amount of childcare required to enable them to work, train or access education. This figure has increased slightly (3%) since the previous survey in 2023. The main reason for not being able to access the childcare families required was that they cannot afford the hours that they need (51%). Needing atypical hours, before 8am (55%) and after 6pm (28%) were also stated as a barrier to accessing the required hours.

Over the last year, 42% of families use about the same number of hours. that they did in summer 2023. A quarter of families reported using more childcare and 18% used less than the previous year

1. Childcare Preferences

Most families prefer their childcare to be close to home (48%) and 65% need childcare in order work, study, or train. Almost half (47%) of respondents needed 15 to 30 hours childcare per week.

There main themes from the comments included

1.1 Affordability- Many families found childcare to be expensive with some stating they pay out the majority they earn on childcare fees. Most feel more is help is needed to support working parents, especially for those with under three years old. The availability of funding for this age group is being expanded from April 2024 and the number of funded hours will double from September 2025. This will ease the burden on families and enable more to access childcare. Some families rely on a mix of formal and informal childcare to meet all the hours they need.

1.2 Availability- The number of families finding the 8 to 6 childcare offers no longer meets their needs remains largely the same as the previous year. There has been a slight drop in the number requiring an earlier start but a 4% increase in those who now need a later finish to meet their needs. Families with school age children have reported they need more wraparound childcare. There are more places for wraparound childcare being developed across NEL. However, those new places do not include any provision during the school holidays

1.3 Access- Families with children with additional needs have found it difficult to access childcare places as they feel that cannot meet their Childs needs. The lack of funding to support children’s needs outside of education is also a barrier to the using childcare services.

2. What next

NELC will share the results of the survey with local childcare providers and will work with them to review and explore ways to increase their childcare offers to meet the needs of local families.

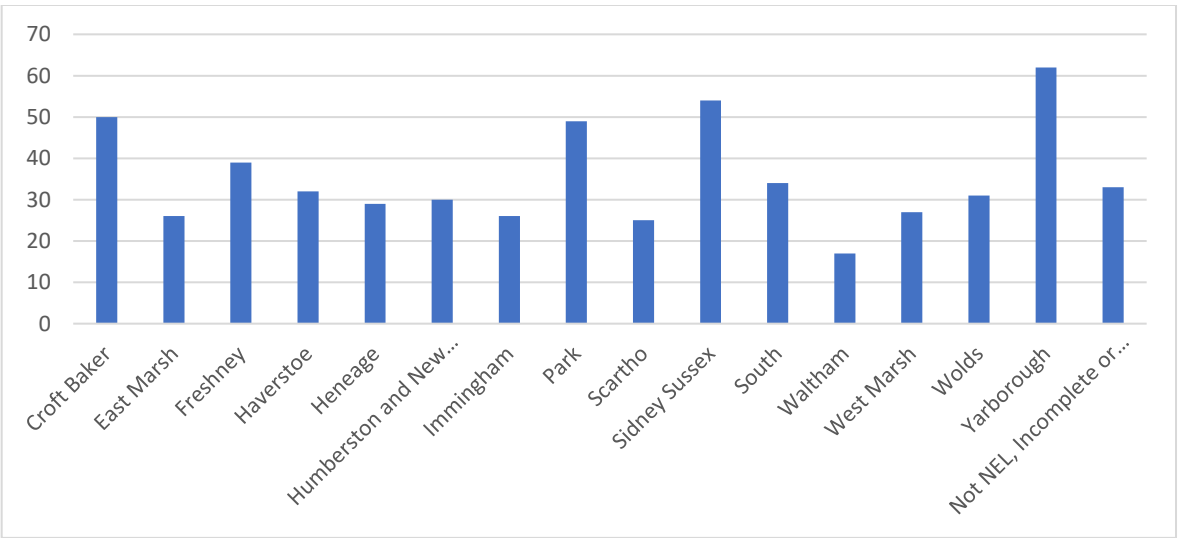
The Families Information service will undertake a marketing campaign to raise awareness of the childcare funding offers including what is available, who is eligible and how to access. The FIS web pages on the NELC website will be reviewed, as well as the information shared on the social media pages. This will ensure that information is clear, up to date and comprehensive for families with a specific focus on the availability of childcare and funding for local families.

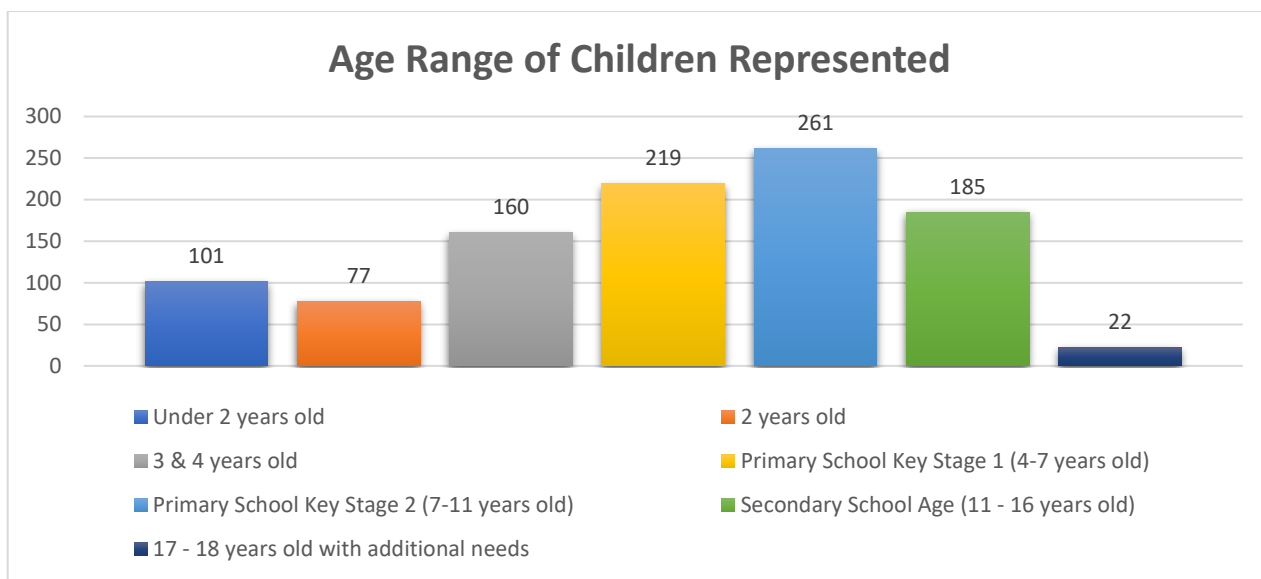
3. Results of the Parent Childcare Survey 2024

All fifteen wards within the borough were represented, including the full 0 to 18 age range within the responses. The biggest response (11%) came from families living in Yarborough ward with the average of all other wards being 6%

Over half (65%) of respondents had school age children with primary age also having the highest number 47%) across all age ranges. The under 4’s represented 33% with 6% of respondents not specifying the age range of their children.

Responses





4. Survey responses and comments

For 2 year olds Some two-year-olds can get up to 15 hours funded childcare.

Q. Does your child get 2 year funding?

Yes	67%	No	33%
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For under 3's New childcare funding offers will be rolled out to more families. In April 2024, up to 15 hours funded childcare started to be available to working families with 2 year olds and from September 2024 this will be expanded to include children from 9 months old. This offer will then double to 30 hours from September 2025

Q. Would you take up these new offers if you are eligible?

Yes	73%	No	23%
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Most three- and four-year-old All three- and four-year olds can get 15 hours of funded childcare a week (term time) Most three- and four-year-old children with working parent/s can get 30 hours of funded childcare a week (term time). In North East Lincolnshire, it is called the extended entitlement.

Q. Does your child get 30 hours funded childcare?

Yes	80%	No	20%
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Q. Do any of your children have additional needs?

Yes	17%	No	76%	Blank	7%
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Q. Have you found it difficult to find the right childcare for your child with additional needs?

Yes	51%	No	49%
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Q. What issues did you have?

Setting not able to meet their needs	39%
Didn't feel confident with the options available	44%
Other (please specify) (17%) • Breakfast club available but not after school clubs • not long enough what's on offer I need childcare up to 5.30pm • Not enough places or spaces and waiting times are to long • Supposed to be starting September 2024 EHCP states mainstream but we have declined, staying at nursery on deferral • Not available hours • No support for child with additional needs, cannot be left to access childcare other than school • Staff are not educated enough on SEND	

Q. Is your child registered for and using school transport?

Yes	4%	No	89%	Blank	7%
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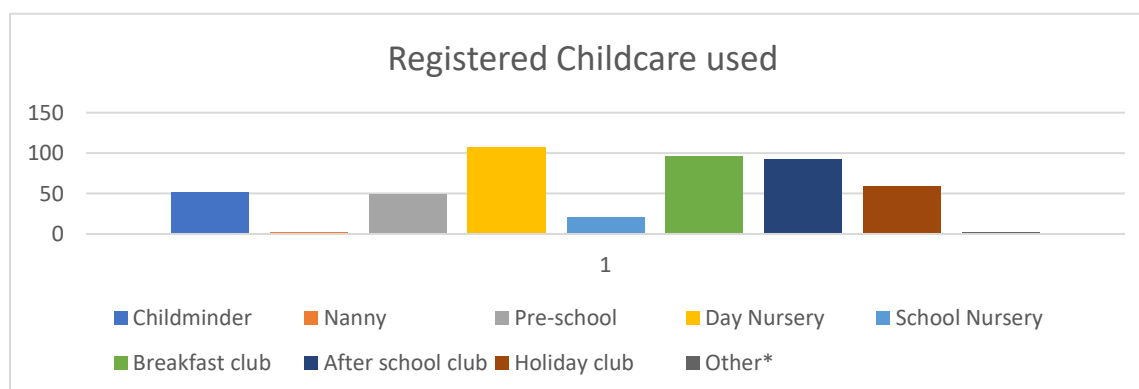
Q. Do you use registered childcare or wraparound childcare?

Yes	49%	No	41%	Blank	10%
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Q. Are you likely to use childcare or wraparound childcare in the future?

Very Unlikely	33%	Unlikely	19%	Neutral	19%
Very Likely	12%	Likely	17%		

Q. Which type of registered childcare do you use?



* includes family members

Q. How many days a week do you use breakfast club?

1	1%	2	10%	3	17%	4	12%	5	28%
Varies each week			21%		Only when needed			11%	

Q. How many days a week do you use after school club?

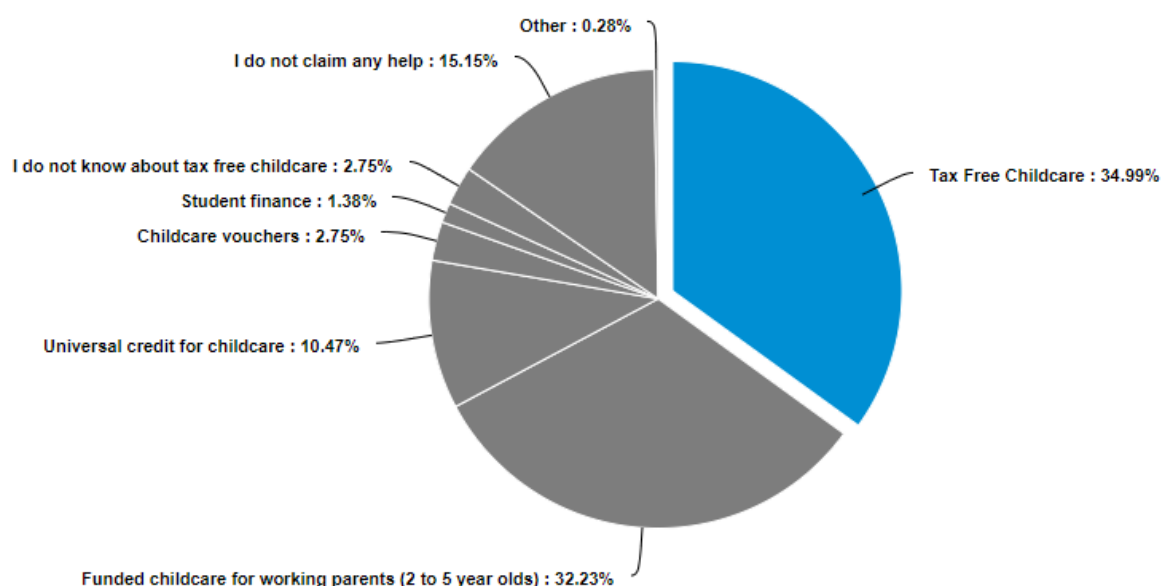
1	12%	2	15%	3	23%	4	10%	5	13%
Varies each week			20%		Only when needed			7%	

Q. Could you tell us the name of your childcare provider or School? A full list is available on request

Childminder	PVI* Childcare	School	Other-including out of area settings
26	18 Day Nurseries 14 Pre-schools 6 WAC	1 Breakfast Club 3 Infants/ & Nursery 1 Juniors 2 Nursery Schools 24 Primaries 1 WAC	6

*Private, Voluntary or Independent provider

Q. Do you use any of the following to help with your childcare costs? Tick all that apply

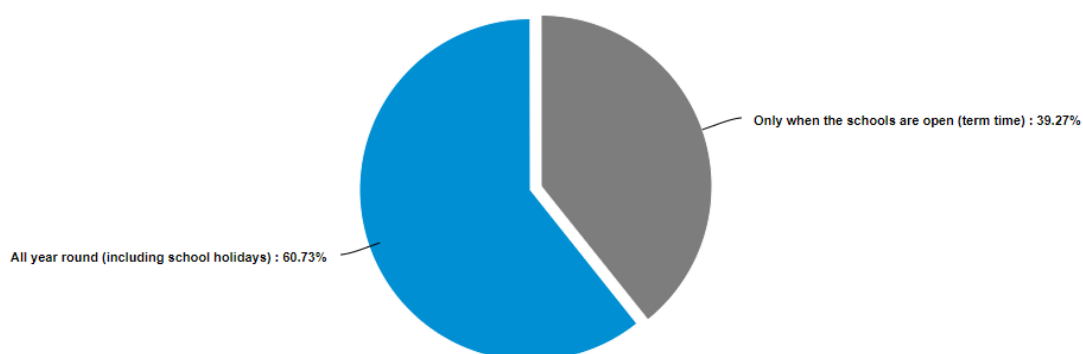


Other- My work contributes £25 per day

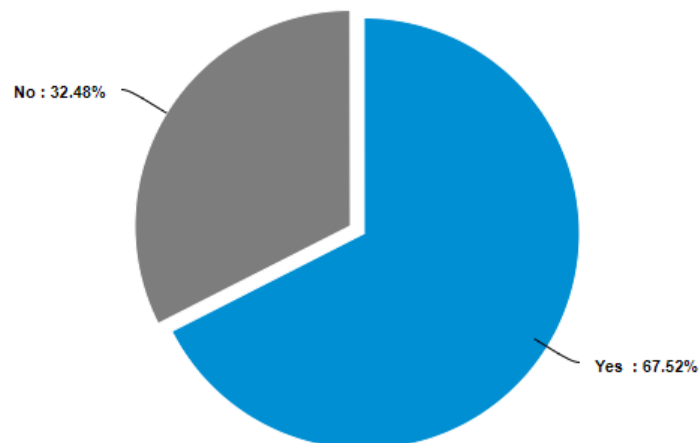
Q. If you don't use formal childcare, what stops you from using formal childcare and /or wraparound childcare? Please select all that apply

My chosen childcare provider is full	2%
I can't afford it	33%
I can't get the hours I need	11%
I don't need childcare	42%
Other (please specify) (12%) • Children have additional needs/ autism. No suitable childcare settings • Neither of us are in work my partner is disabled and I'm his carer/ Don't work (2) • No SEN provision/ Can't meet Childs needs (4) • Concerns about the quality and lack of attention to individual child • Chose to not use childcare • Not offered at school • I get as much help from family as I can/ family help out (3) • Work part time as wouldn't be cost effective to put children into childcare whilst I work • There is no childcare provision available in my area that suit my working hours and travel to drop off and pick up from my school. • Not enough places doing childcare for children above the age of 5 years old. • After school clubs fill up to quickly • I wouldn't need it all the time, and days and time are not the same, most places only accept certain/same day and timetable so I would have to pay for days or times that I won't use even if my child isn't there which I can't afford even when my children were younger • Sometimes it's not open sometimes it's full or anything like that available times as well as cost • there is not any available in my area close to me for long enough. I don't drive would need to about 6 • Young children should be at home with their mother. • I don't know what's available to use.	

Q. If you do use formal childcare, when do you use it?



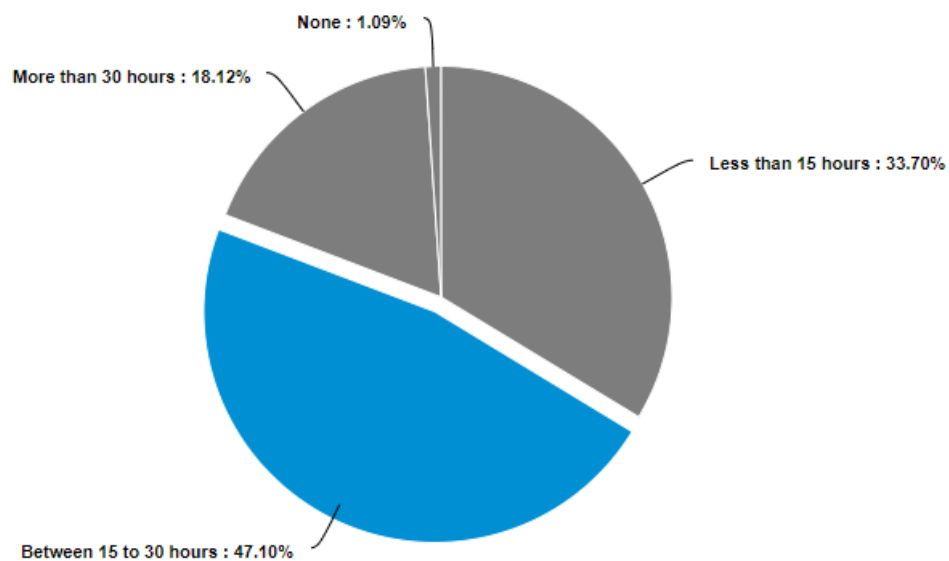
Q. Do you know you can “stretch” the funded childcare offers?



Q. What are you main reasons for using childcare? Please tick all that apply

So that I can work	61%	So that I can study/train	3%
I use the funded childcare places for 2, 3 & 4 year olds	8%	To help my Childs development	23%
So that I can do other things	2%	To give me respite as my child has additional needs/SEND	2%
Other 0.2%			
To give myself a break as i have a disability			

Q. How many hours of childcare do you use over a normal week?



Q. Since June 2023 have you used more or less childcare?

I use about the same	43%
I use less childcare because I can no longer afford too	11%
I use less childcare because the hours/days offered no longer suit me	4%
I use less childcare because my childcare providers is closed	1%
I use less childcare because I no longer need the childcare as my work has changed	2%
I use more childcare because I can no longer use family and friends to look after my child/ren	11%
I use more childcare as I have increased my working hours	14%

Other 16%

- Baby was born December 2023 and haven't used childcare as yet/ on maternity leave (4)
- I do not need it/ use it/ N/A / use family instead of childcare (16)
- My 3-year-old could only start at nursery this year in January 2024. My 5 year old has moved from nursery to school in June 2023. We can't rely on family; they work and have their own commitments.
- Don't use childcare as nowhere for children with additional needs/ can't meet need/ outside of school hours (3)
- I use less as I had to give up my managerial job as there is no wrap around care available once leaving private daycare for a child with special needs.
- I use less due to age of children/ Started reception so not paying for full time childcare (10)
- I used more as my child is now eligible for more funded hours (6)
- My son isn't able to do his full 15hrs because they haven't got the right amount of staffing in and he needs a one to one. They say he won't cope so he is doing reduced hours.
- I have I created the hours tailed to my child's needs he would go more if a one-to-one teacher was available
- Because i want to give my time for my children
- I don't use enough as there are no options for after school clubs
- Less because I have changed my working arrangements as unable to get the children into after school clubs they fill up immediately
- I don't use child care because I can't afford it
- Holiday clubs
- I don't use it at the moment at my mum helps me but in the future this may not be possible
- Family previously looked after children but now do not due to change of circumstances
- More childcare due to no family and more commitments.
- I used less as exes hours have changed at work and he has her while I work

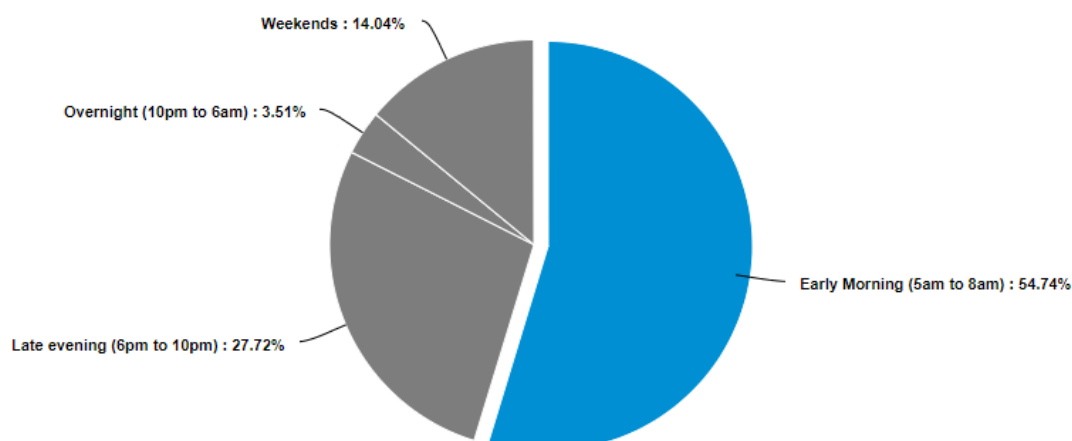
Q. Can you get the right amount of hours for children for

	Yes	No
work, training and education	67%	33%
the funded childcare for 2, 3 & 4 year olds	57%	43%
Wraparound childcare in school/s	43%	57%

Q. If you use formal childcare (pre-school, nursery, school nursery, childminder, after school, holiday club, etc) or have used formal children but cannot get enough hours, what stops you using more childcare?

The childcare provider is full	15%
I can't afford it	51%
The childcare provider offers all parents the same number of hours	6%
My chosen childcare provider isn't open for all the days/times I require	15%
Other 13% • Don't require child care/ N/A / don't need currently (20) • I cannot drop my children off at two different places and get to work on time • The availability of school-based clubs is not reliable as it gets cancelled at short notice to accommodate school events so I have never used this as it is too uncertain for a full time working parent. I only use a registered childminder as the availability and accommodation of changes to support employment needs (I work for the NHS) is very flexible and helpful • I also want to spend time with my children whilst still small • There is no other options in my area • The hours they offer don't add for the funded amount of hours • I am able to use a club for my daughter, but not for my son who has additional needs. • The special school doesn't operate wrap around care and there isn't anything else available for a child with disabilities/ nothing available to/ can't meet needs of SEN (4) • My Nursery School is only open term time so I have to take annual leave over the holidays / ask family members to help with childcare. During term time they offer all the hours needed including the option of wrap around care which is great if needed. My youngest has just turned 2. He would be entitled to 15 hours from September. I have my eligibility code for this as a working parent, however I have been unable to find a suitable placement for him near to home or my place of work. They are signed up to start nursery when they turn 3 but currently any 2-year-old placements near to us are full. The ones that have places with travel time would mean I would not be able to work the hours needed for my current employment. This is a disappointing as essentially the extra funding put in place for 2-year-old from September does not seem like it will benefit us in anyway. • child will be starting a pre-school close to my house. I have spoken to families first and there are no childminders at my location. I need a childminder for school pick-up and holidays. • Costs (2) • The youngest will struggle to cope with the full-time hours of the school day due to his additional needs. • No available childcare in the care that cover the school I use • Only allow to do one after school club a week • Not being able to go to work • I'm not entitled to any funding or tax free childcare and it costs me so much money. My partner earns a good wage but I don't ... he isn't the father of my children yet his wage still impacts my ability to claim.	

Q. Do you need childcare for these times or days?



Q. What extra childcare do you need? (Tick all that apply)

Pre-school	6%	School Nursery	4%
Day Nursery	8%	Breakfast club	27%
Childminder	7%	Out of school club	25%
Nanny	1%	Holiday club	22%

Q. Where do you need childcare?

Close to home	48%	Close to work	22%	Close to school	29%
Other 1% - Happy to have it at school so the transition is smooth - Anywhere / Location doesn't matter, I drive further to a nursery where my daughter is thriving. (3) - Somewhere that understands my child - We chose the best provider in the area					

Q. Is there anything you would like to tell us about childcare provisions in North East Lincolnshire?

Affordability

- More funding- more hours for working parents
- 30 Hours Funding should be provided for children aged 2 and upward for working parents as it's difficult to return to work before 3 due to this.
- Its poor! Not enough places and to work full time it's extortion even with 15 or 30 hrs free! I need 10 hours a day to work so 30 hours covers 3 days so still have to pay full price for 2 days and i end up paying more for childcare then i earn
- Universal credit which most people are now on only provides free school meals if you earn under 7,000 and something pounds. Which is way below what uc want everyone to earn. The majority of those in the working but low-income bracket (especially single parents with a single income) won't receive fsm and so have no entitlement to haf funding. I understand there are

paid places available, but these come out for booking way too late, i cannot leave childcare arrangements so late, it's impractical to think working parents can depend on this for childcare. I am paying for a drama club one week that I won't be able to claim back as it isn't Ofsted registered childcare and have had to take leave 2 other weeks over summer. I am now stressed on how I will then cover the other school holidays. There doesn't seem to be a lot available that can be claimed back either. I find the whole system frustrating, there is a whole bracket of working low-income families being missed who are struggling with options and the cost.

- The cost of childcare is ridiculous we fall into debt every holiday
- The help is there - I just struggle to afford to access it. To pay over £400 a month just to get my children to and from school. It's not far off half of my wages working full time in a school.
- My children are under a special guardianship so not sure I'm entitled to tax free childcare support.
- there is not enough help around and also people that work get no help at all with the costs and most my wages end up going on childcare which isn't on! all so i can work and earn money but a lot of it goes on childcare yet people who don't work get all the help and money possible! just isn't right.
- After school club is very expensive
- People that work still struggle to be able to afford the childcare
- The breakfast club/afterschool club at my children's school is excellent and they love to go. It is very expensive to use these clubs, so it makes you reluctant to use them more. I would like to increase my working hours but the cost of wrap around childcare doesn't make it worthwhile.
- There is the provision for breakfast and afterschool clubs at the nursery, it's just not affordable for us. Whereas when we used a childminder, we could pay by the hour so much more cost effective. We do appreciate though that they need the funds to run and staff the setting.
- The issue is that most schools provide cheap low-cost breakfast clubs and after school clubs. My school do not offer these due to having Childcare next door, however this is considerably more expensive to use.
- It needs to be affordable relating to people wages. I understand that children are our most precious things however the cost of care is often too much. I am a TA in school and can't afford the childcare attached to us.
- Expensive, especially for the holiday time
- It is expensive. £4 per child, per morning. Which is £60 per week for 3 children which I have.
- Wrap around care in formal settings such as schools is too expensive even as two full time working parents.
- Childcare is too expensive for those work.
- It is expensive so you feel what is the point in working to put all your salary into childcare
- They need to lower the consumables rate they charge on top of the funded hours as we pay over £100 a month just for snacks etc however most time children don't use them
- As a student with a working partner there is no extra help to help with childcare fees. Despite being in a full-time course, I am not classed as a working person and therefore was never given then working funding. As my partner works student finance do not help as their limit for helping is lower than minimum wage on 40 hours a week.
- It is too expensive, i can't work more hours as can't afford anymore child care as it is not benefiting me working more hours to pay more childcare
- It's not easy to get it paid by the government
- It's too expensive and nurseries that offer this are limited
- It is very expensive if you don't get any financial assistance.

Availability

- Most schools do not offer full wrap around childcare. My son did attend an academy but they told me they only offer breakfast club to children 'in need' and as such it is free but this means it is always full and priority is not given to working families. The offer no after school clubs as wrap around care, instead offering 'short 4-6 weeks' clubs for 45 minutes occasionally, usually notice is only a week or two to sign up to clubs. Again, this is of no use or help to working families. There's no attached childcare provider and instead we rely on a childminder to pick up from school. We are moving to another school with a nursery next door that offers school clubs. However, they are very full and we have had difficulty arranging a place. We contacted all three childminders who collect from the school and all of them only had the occasional day available. The lack of guaranteed wrap around care means many working families are unable to work.
- Childminder is excellent but I wanted to get 3-year-old into a group setting childcare and none in my area offer either the right times or are fully booked or have a less desirable Ofsted rating. School nurseries won't offer breakfast club or after school club for pre-school children.
- Need better after school clubs
- My Childs school has no after school club or breakfast club
- There is not enough on offer for working parents during school holidays.
- The limited availability of after school clubs combined with the fact that places are not made available until a week before the club begins makes it impossible to rely on after school clubs for childcare
- School to offer early breakfast club and to offer after school club to be finish later. At present after school club is only set activities and finishes at 4.15 hard when you work till 5/6pm
- Current school don't offer after school clubs for working families.
- Our girls will be moving to a new school in September and the wrap around hours are a challenge being only until 5pm and only until 4pm on a Friday.
- Nursery should offer 30 hours
- We moved to the area nearly two years ago and schools do not offer after school clubs for child care which requires me to use an additional provider which I find expensive, more inconvenient for pick up and I am not wholly satisfied with their provision, but I do not have any other option. I would much prefer for my son to be able to attend school for the entire day including breakfast club and after school club.
- I don't think there are enough spaces for working parents
- There's not much options around west marsh area for childcare places. Can't afford a day nursery and the school hours are limiting so I can't find work
- I am asking if schools will have after school clubs it will go a long way to help parents who works till 5pm
- Need more childcare for older children 6 to 12 years old
- I've had to use a nursery in Hull as I couldn't find anyone in the area that had space on the days and times I needed them.
- It's non-existent outside typical working hours. It also doesn't consider the time that parents have to go between the childcare provider and the place of work.
- Time of my after-school club isn't late enough Access to holiday clubs is tricky
- Due to the increase in free funded hours from the government commencing in September, I have found it increasingly difficult to get a space for my child at any childcare provider. I have managed to find a childminder one day per week from September; but this means I cannot increase my hours at work
- All levels of schooling should have wraparound care. A two-income household is needed nowadays and it makes thing very hard for working parents.
- Holiday clubs could match the working hours of parents/carers (9-5pm)
- I feel the support in the area is incredibly poor for people who work during the school holidays. There should be hours free for childcare all year not just term time. The council do not give

enough support financially to other support services for wrap around care in the community outside of schools. Such as independent summer clubs.

- Schools don't provide enough wrap around care for younger children. Or any after school wrap around care.
- I have to stop at work in summer holidays because I have no childcare in summer holidays
- Currently my Childs school do not offer after school or holiday wrap around care so the expense of using the private childcare is high and sometimes more than what I earn in a month. There needs to be an increase in more holiday clubs that last longer through to the evening at a more affordable price as most finish at 3pm and I work until 6pm
- Wrap around care needs to be provided to all schools as I should not choose a school based on this.
- The holiday clubs available don't help as the hours are short therefore don't work around my working hours.
- I have discovered that they are not reliable. The same day that I received this survey, my childcare provider, has just told me (3 days before the kids break up!) that they have had to cancel HALF of the days I have booked because not enough people have booked. I booked these dates a year ago and planned my work holidays around them and now I am left not knowing what to do with my child. I don't think people realise how stressful it is as a single Mother trying to work and juggle childcare.
- I've been left upset and stressed and not knowing what I am going to do and the school holidays start in 3 days. I also feel there needs to be more holiday club provisions for older children. And I don't mean a 4 hour football camp. Somewhere that is open all day between working day hours where older kids can go and hang out whilst being supervised and safe. My son starts secondary school in September, and with no childcare provisions available for kids over 11, I am at a loss as to how I can work in the school holidays.
- Not catered for those working in NHS with primary school aged children. Makes it impossible to work!
- Not enough registered child minders
- Not enough nursery places now the new funding coming out, have to go with a nursery I wouldn't have chosen because it's the only one in Grimsby with spaces, schools need to do more to help working parents, with before and after school clubs, allowing parents to be able to work more like the hours nurseries offer
- More provision for working teachers
- No after school club offered at my Childs school. The childcare next door is full and have to pay until 6pm when I only need until 4pm
- There is no after school club at my Childs school. There is breakfast club, but it doesn't start until 07:45, which is often not early enough. Holiday clubs have unreasonable prices, so is therefore not an option.
- My school doesn't provide holiday club, so I have to find somewhere else that does this, my partner doesn't drive due to epilepsy which means in holidays it's so hard to get and pick kids from 2 different areas of town. I also work in child care and hours are 8-6 with working in child and out of school club the hours are just not available. There are not clubs in summer in Scartho or nearby areas!
- It's really needed to accommodate shift workers, early morning and late evening
- We need more funded 2-year-old places. Especially in the Scartho area. My oldest starts school in September and I cannot find any placements for my youngest to use the 2-year-old funding available. Either in the Scartho area near to my home and my oldest' school or near to my place of work. This has meant I am unable to increase my working hours as hoped and I will remain working part time with family help / annual leave to be taken to cover childcare for my youngest.

- most nurseries / school settings don't start until 7.45-8am, which isn't helpful to those that start work at 8am. thinking ahead to when my child is school age i will struggle for the afternoon timings as i don't finish work until 5pm and school and even after school clubs generally finish at the latest 4.30pm
- More is needed. To suit working hours 8 -5
- More childcare availability out of term time
- There's no assistance or support for working parents in 13 weeks of school holidays a year
- Schools wrap around care is inadequate in my opinion. This doesn't start until a certain age in some schools. Some schools don't offer an after-school club. Prices can be extremely high. Some schools only have space for so many children and working parents aren't prioritised. Working parents need more help from schools/the council.
- Not a lot of options that can collect from school
- It's Mostly schools that don't provide it during the holidays and that's when everyone suffers as a result
- I would like more after-school clubs on the same days for my two children of different ages and an earlier breakfast club
- There is next to none available for under 5s
- Not much in school Holidays that suit normal working patterns
- I'm put off moving my child to the school nursery she will be attending when she is 5 due to them only open school hours
- Would like school holidays to accommodate for 4-year-olds and perhaps younger as most of the time the groups start from 5.

Access

- Not enough suitable spaces for primary age
- More support needed for children with additional needs. More training for childcare providers, and parents.
- My childcare only offers stretched funding. As I only use child care term time only, I am losing out on my entitled hours as I can only claim 12.5 a week rather than 15. Since my children joined the daily rate has gone up from £55 a day to £68. I simply cannot afford this. I need to work and want to work to set a precedent for my child but I have many friends who choose not to work as they are financially better off.
- I think nursery should be put for all parents even ones that has one home and one working it helps the parent that's at home ease in to another job now her youngest is 2 so the funding would be making life easier instead of harder
- I believe my nursery is one of few that offer support from 7:30. This should be reconsidered for others, to ensure childcare supports parents' ability to work
- Not enough holiday clubs that support my child's needs.
- I feel the 15 hours for 3 year olds is adequate and has the potential to be helpful, but it isn't helpful if you have children younger than 3 at home as we're currently not eligible for any help with our 1 year old to have the same amount of hours as our daughter which means when she goes to nursery I just come home to take care of our 1 year old rather than having them both in childcare so that I can work.
- You need to make a provision for more special needs children in half terms so their parents can have some respite
- Can't get help paying as my husband earns too much but we are a low-income family as we claim universal credit as i have a disability. I also volunteer for a local charity and have to take my child with me as we cannot get the childcare as it cost too much. He was also a prem baby and slightly behind in certain development areas so going to nursery helps him

- My son is autistic and requires one to one care. His needs are very severe. Mainstream school he has to attend in September are very much aware that they are not suited for my son and have already said they can't meet his needs. He is currently doing transition days and is only able to cope with half hour tops. This is such a shame because my son is in desperate need for a space all the fighting, we are doing to get him the right support is not enough for the local authorities to see.
- There's minimum child care support for those with sen needs, many of us cannot work due to the high care needs of our children. Most of us spend every hour of the day with our children and only get a short break during the school hours in which most of us cannot work as we cannot find a suitable work place that can meet our limited hours due to not having suitable after school or holiday support/care for them
- There is none for SEN children in north east Lincolnshire. Private paying isn't an option as no provider wants to meet the ratios needed.
- I feel that having to wait for the term after a child turns a certain milestone is incredibly difficult, for example we have a son that turned 3 on the 9th September but then had to wait for the funded hours until January which meant 4 months of having to pay for childcare, which we simply could not afford, so I couldn't go back to work more hours as needed.
- They need more spaces and support
- My son received HAF vouchers but we are unable to use them as there is nothing suitable for him due to his needs and not only that I would have to attend with him and find other childcare for my daughter as she is not eligible for the vouchers.
- Childcare during school holidays for children with SEN and additional needs really needs to be looked at in North East Lincolnshire, the HAF programme is unsuitable for many children with SEN including mine. He cannot be left at a session as he requires 2:1 care when in school. There needs to be more work within special schools to adapt and sustain extended school provision, so these children have a safe, consistent environment to be in.
- I'm aware of the policy that funded hours can be stretched but our pre-school, do not offer this as an option.
- As a parent of a child with SEND, I need my childcare to meet his needs, and this doesn't exist
- I feel priority should be given to those who 1-work and 2- work the most hours. I work full time, and I miss out on additional childcare hours for those using free childcare hours that either don't need it at all or don't work as many days as me. I also feel since more free hours have come in my childcare bill has increased dramatically. I use way over the free hours therefore I feel like I actually lose out from having the free hour scheme as I am subsidising paying for all the other people using free hours but not paying for any additional hours or childcare. I would also like to be able to pay per hour not session. Instead of having to pay 7:30-9am when I only need 8:30 onwards for example for breakfast club.
- There is no additional childcare for SEN children. My 5-year-old is never offered out of hours clubs, no breakfast clubs etc. They don't exist. There is very little help, especially during school holidays. My daughter and I are currently struggling through the school holidays and there's no options for any childcare for her.

Other

- I really struggle with holiday clubs as many have very limited hours and I work 9-5.
- We're stuck in the middle, not getting benefits, but also not fitting the criteria for 2-year-old funding. One parent works full time, one is self-employed and works reduced hours to fit around the children.
- Sports clubs in the school holidays that will accept childcare vouchers
- They should be a better funding to all childcare providers in order they to offer an affordable and quality service.

- Our Childminder is amazing. More high-quality childminders needed
- I'm happy with the child care provider I use and generally the hours offered however I would not be able to work under such limitations due to the SEN of my child. It would depend on funding to provide my son with a one-to-one teacher
- I feel lucky and appreciative that I can use wrap around care for Primary school but wish there was more at Secondary school. My son doesn't participate in after school clubs, but he maybe would if one day was compulsory or if more interested him.
- Without access to quality childcare, I would have had no choice but to leave work. This change would have had a profound impact upon the standard of living me and my family could afford, and I have no doubt our family would have been in a very different position now. It is expensive when funding is not available; however, for our family it was a cost worth bearing to ensure our longer-term ambitions could be achieved for our family. It's a shame that access is not equitable.
- I manage really well as a sole parent. The after school and holiday club is right next to my children's school. They've been attending for a while, and it works really well for us. I have nothing negative to say
- It's excellent - I'm a teacher and have all the support I need from the school that my child attends too.
- The holiday activities help. School wrap around care has improved over the last 15 years.
- I'm lucky I've got a space, but I know people are finding it hard I have friends who can't get childcare
- In the third to last question, you miss out a very important time slot for full time working parents, the immediate post-school time of 3.15-6.00 (or 3.15-5.00, or 3.15-5.30 if battling through peak traffic) when we do not have the luxury of being able to work the hours to allow afternoon school collection and have a gap of a couple of hours where childcare is desperately needed. The school run clubs only run for an hour after school and therefore do not support parents who work full time
- There is a limited spaces within the Cleethorpes area

Q. We are here to help If you would like to receive more information about any of the following topics, please provide an email address and we will be in touch

Of the respondents, 81 requested further information on the following subjects. The Families Information Service (FIS) have made contact and provided the relevant information and offered further assistance if required.

	Requests
I would like to know more about the childcare available locally,	59
I would like to know more about the funding I may be entitled to, to help pay for childcare	61
I need some help finding the right childcare	23
I would like to know more about what information, advice and support is available to families locally.	40
I would like to know more about activities, clubs, or fun things to do	80
Other • If you have any information on SEN help that would be amazing. • SEN events or sessions for working families or any support provided • needed but I manage	