



CABINET WORKING PARTY – ENVIRONMENTAL STREET SCENE AND ENFORCEMENT

26th January 2026 at 10.00am

Present: Councillor Aisthorpe (in the Chair)
Councillors Bright, Hudson and Shutt.

Officers in attendance:

- Carolina Borgstrom (Director of Economy, Environment and Infrastructure)
- Gary Edwards (Head of Waste and Operational Services)
- Helen Gelder (Head of ICT and Digital)
- Kath Jickells (Assistant Director – Environment)
- Beverly O'Brien (Scrutiny and Committee Advisor)
- Carl Render (Strategic Lead ICT Change and Information)
- Eve Sussex (Research & Engagement Officer)

SSE.18 APOLOGIES FOR ABSENCE

There was an apology of absence from Councillor Shepherd.

SSE.19 DECLARATIONS OF INTEREST

There were no declarations of interests made from Members with regard to items on the agenda for this meeting.

SSE.20 MINUTES

RESOLVED - That the minutes of the Environment Street Scene and Enforcement Cabinet Working Party meeting held on 17th November 2025 be agreed as a correct record.

SSE.21 EVALUATION OF CLEAN AND GREEN PILOT

The working party considered a report and presentation from the Assistant Director Environment on the Clean and Green Pilot.

The report was welcomed, but additional questions were asked around the inability to employ an urban litter ranger, budget restraints, cover when barrow-operatives were on leave and what was being done to advertise what barrow-operatives did. Members felt strongly about extending this project including the current programme of educating school children who would then pass it on to the rest of their families.

The CWP identified the following points to think about further:

- Recruitment only being for temporary posts.
- Barrow Operative involvement in educating the community
- Explore how they could grow community engagement on litter issues
- Develop an education programme with the Behaviour and Insights Team.

RESOLVED – That the report be noted and the future actions in the report be supported by the Cabinet Working Party.

SSE.22 ONLINE REPORTING SYSTEM

The working party discussed the current online reporting system.

Ms Gelder explained that they were continuing to listen to feedback on the current portal, but their preference was that they use the current recording system, but make changes so that it was easier to use.

Members raised the following concerns on the current reporting system:

- The ability to use an app.
- Make it more user friendly – have a top 10 requests drop down for reporting easily visible.
- Include the facility to add pictures.
- Work on the functionality of the system and the way staff use it to feedback on completed requests.
- Provide QR codes on bins to allow easy reporting.
- Create an automation so that the system could identify regularly reported hotspots and inform enforcement.

Members questioned why we couldn't use FixMyStreet like neighbouring authorities did because they had heard positive feedback on the system.

Officers present explained that FixMyStreet would be an extra cost to the Council and it allowed anonymous reporting, which was something the Council did not encourage. Mr Render explained that they had the same technology as FixMyStreet, but they needed to work around the business process behind that. He added that it needed to be a balance between receiving enough information for Council services to act on it whilst making it easier for people to use.

During the discussion, the topic of clearing alleyways was highlighted and the CWP referred to the scheme implemented in 2012 to help the clear up of alleyways. The CWP were informed that when this was in place, the service had significantly more resources compared to the current position. A similar scheme had taken place recently where three officers had looked at encouraging community engagement and education, but it was difficult to maintain any improvements with the capacity available.

Members highlighted whether pieces of land that were confirmed as being private, were notified to enforcement if there was a need for it to be cleared. They also wondered if Environmental Health were ever to get involved in cases like this. Ms Jickells explained that if it was a statutory nuisance then they would. She added that there were different pieces of legislation that could determine the route they would take. Members asked that the last six months of data on how often enforcement were using their powers to enforce private land with waste on, be shared with members of the CWP.

RESOLVED –

1. That the agenda item be noted.
2. That officers confirm with the CWP whether the reporting system regularly flagged reported hotspot areas. Particularly by combining the street cleansing data with enforcement data.
3. That officers confirm whether a piece of land with waste on it that gets identified as private land is notified to enforcement.
4. That the last six months of data on how often enforcement were using their powers to enforce private land with waste on it be provided to the Members of the Cabinet Working Party..

There being no further business, the Chair declared the meeting closed at 11.45 a.m.