

## Housing Related Support

Housing related support is a short term support service delivered by North East Lincolnshire Council in partnership with local support services.

HRS aims to support you to manage your home. At the end of your support, you will be able to maintain your home and know where to go to access assistance in your community.

HRS can help you with::

- 🏠 Budgeting and money management
- 🏠 Assisting you to report issues to your landlord i.e. repairs
- 🏠 Claiming benefits
- 🏠 Setting up a bank account
- 🏠 Accessing statutory services
- 🏠 Linking you to activities in the community, training, education and skills.

We can help anyone in the borough over the age of 16 who is willing to learn new skills and work with us to achieve your goals.

For more information and how to apply for HRS, please visit the website.

Housing related support | NELC ([nelincs.gov.uk](http://nelincs.gov.uk))

## Get in touch today!

Is it important that you get in touch with us as soon as you think you may struggle with your housing situation.

The sooner you get in touch, the longer the Home Options Team has to help you.

Please ring us on 01472 326296 option 1 or visit the website:



## THE HOME OPTIONS TEAM support people who:

- 🏠 Require housing advice
- 🏠 Are at risk of being homeless
- 🏠 Are rough sleepers
- 🏠 Are applying for social housing
- 🏠 Need temporary accommodation and/or
- 🏠 Need support with their housing situation.

## Homelessness Prevention

There are many reasons why someone may be facing homelessness.

These may include:

- 🏠 Landlord selling the property
- 🏠 Rent or mortgage arrears
- 🏠 Domestic abuse
- 🏠 Family or friends can no longer accommodate you
- 🏠 Divorce or relationship breakdown
- 🏠 Substance and alcohol misuse
- 🏠 Damp/mould or disrepair
- 🏠 Your home is no longer suitable for your needs or the needs of your family

If you need our help, or further advice, please contact the Home Options Team as soon as possible.

**01472 326296 option 1 or complete our referral:**

**Homelessness prevention, housing related support and housing advice | NELC ([nelincs.gov.uk](http://nelincs.gov.uk))**

## Temporary Accommodation

**Temporary accommodation may be used in an emergency when someone is made homeless, but it is not available to everyone.**

When you contact the Home Options Team, you will be assessed and given immediate advice and guidance.

Temporary accommodation could be a guesthouse or a self-contained property, dependent upon availability.

You will be encouraged to find your own temporary accommodation in an emergency as it is likely you will be offered a room in a guesthouse with no access to cooking or laundry facilities. Finding your own temporary accommodation will not affect the assistance you are entitled to.

Please remember, it is only a short-term measure whilst you find a permanent home. If you are not eligible for temporary accommodation, we will suggest alternative options you may wish to consider.

## Social Housing

North East Lincolnshire council do not have 'council houses'. All social housing is advertised by our partners on Home Choice Lincs. To bid for social housing, you should complete an application on the **Home Choice Lincs website:** [www.homechoicelincs.org.uk](http://www.homechoicelincs.org.uk)

## Rough Sleepers

**Rough sleeping is the most visible form of homelessness. The Home Options Team work hard alongside partners such as Harbour Place to support and accommodate those who are sleeping on our streets.**

The Home Options Team also have a dedicated Rough Sleeper Coordinator who supports people who are rough sleeping. The Rough Sleeper Coordinator will engage with those on the streets and will regularly take part in late night and early morning outreach.

Some people you see on the streets, may not be verified rough sleepers. If you do see someone you think is rough sleeping, the best way to help, is to fill out a quick form on the Streetlink website. This will send us an alert and allow us to find the person you're concerned about and offer the help and support they need.

You can report rough sleepers here: **StreetLink - Connecting people sleeping rough to local services ([thestreetlink.org.uk](http://thestreetlink.org.uk))**

If you would like to volunteer or donate, you can contact Harbour Place on **01472 355234**

