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**2026-2027 Transport Policy Statement
For Students Aged 16 – 18 years
In post-16 Education
And
For Students with Special Educational
And/or Disabilities (SEND) aged 16 – 25 years**

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1.Introduction

Summary of Policy Statement

Local authorities do not have to provide free or subsidised post 16 travel support but do have a duty to prepare and publish an annual transport policy statement specifying the arrangements for the provision of transport or other support that the authority considers it necessary to make to facilitate the attendance of all persons of sixth form age receiving education or training.

All young people continuing their education post 16 must reapply for travel support.

'Sixth form age' refers to those young people who are over 16 years of age but under 19 or continuing learners who started their programme of learning before their 19th birthday (years 12,13,14).

Local authorities also have a duty to encourage, enable and assist young people with learning difficulties / disabilities to participate in education and training, up to the age of 25.

This policy document specifies the support that North East Lincolnshire Council (the council) considers necessary to facilitate the attendance of Post 16 learners receiving education or training.

Education or training refers to learning or training at a school, further education institution, a council maintained or assisted institution providing higher or further education, a 16-19 Academy, or at any establishment at which the authority secures the provision of education or training under section 15ZA of the Education Act 1996.

Aims and Objectives

The aims of the policy are that:

- Students in full-time further education and training are aware of the existing transport network and travel support available in North East Lincolnshire and have access to appropriate transport,
- The lack of suitable, safe transport is not a barrier to students with special educational needs and/or disabilities (SEND) continuing in full-time further education. Specialist transport may be provided for students with (SEND) in full-time post-16 education.

2.Transport & Travel Support

Travel support from schools & colleges.

Providers of post-16 education are available at several sites across North East Lincolnshire: Franklin College; Grimsby Institute of Further and Higher Education; Linkage College and Tollbar Academy.

In addition, Cambridge Park Academy provides in-house sixth form provision for students with SEND at a separate site and Humberston Park Special School also provides education for students with SEND up to the age of 19 years. Students, already in receipt of transport support in respect of their attendance at these special

schools will continue to be eligible for transport support, unless they no longer require such support.

Franklin College

Franklin College intends to provide several direct bus services, most of which include pick-up and drop-off points within North East Lincolnshire. Details of the routes and pick-up/drop-off points can be found at Franklin College transport page. Fares for Franklin College students are currently £1 each way and a pass costs £130 per academic year. Passes are available from the college's finance office.

Students who are eligible for the college bursary fund may be able to apply for support with the transport costs detailed above.

The above information is correct as of April 2026 and may be subject to change.

For further information visit the [Student Transport](#) page or contact the college on 01472 875000, email student.finance@franklin.ac.uk

Grimsby Institute of Further and Higher Education

The Grimsby Institute of Further and Higher Education provides coach journeys from both Lincolnshire and North Lincolnshire. These services operate one return journey each day, at set times of the day. The routes and timetables may be subject to change following enrolment to reflect the needs of students. For further information regarding the routes and timetables please visit [Transport | Grimsby Institute](#)

Further information regarding the buses and bursary is available on the Grimsby Institute website. For more specific information contact the Grimsby Institute's Information Centre (freephone) 0800 315002 or e-mail infoцент@grimsby.ac.uk.

Information on sixth form colleges and schools in neighbouring authorities that may be of consideration.

North Lindsey College

North Lindsey College run a number of bus routes to outlying areas including North East Lincolnshire. They operate a bus pass system which costs £400 for the academic year or can be paid in three instalments of £150 for term one and £125 for terms two and three.

Further details can be found at [Travelling to College | NLC](#)

Bishop Burton College

Bishop Burton College operates a network of **13 free bus routes** across Yorkshire and **North East Lincolnshire** for full-time college students, helping make travel to and from campus reliable and cost-free.

For further details please visit [Getting to Bishop Burton College | Travel & Transport | Bishop Burton College](#)

Caistor Grammar Sixth Form

Amvale Ltd run a private service to Caistor Grammar school daily. There is a fee for this service. Please visit [SCHOOL-TRANSPORT-INFO-.pdf](#) for further details

Concessionary tickets for young people 16-25 from public transport providers

Stagecoach discounted tickets

Stagecoach bus company provides the following discounted tickets:

Grimsby Day Rider: (valid for unlimited travel on day of purchase)

- Young person's ticket, aged 5-19 years = £4.70 (ID may be required)
- Adult ticket = £6.00

Grimsby 7 Day Mega Rider travel ticket: (valid for 7 days unlimited travel from day of purchase)

- Young person's ticket (5-19 years) = £18.50 per week
- Adult ticket = £24.00 per week.

All the above tickets are:

- valid on all Stagecoach bus services in Grimsby and Cleethorpes plus Healing, Stallingborough, Immingham, Keelby, Brocklesby, Holton le Clay, Irby and Ulceby available at all times
- Young Persons Mega ticket is available for 5–19-year-olds (ID may be required)

Further options include **Grimsby 28 Day Mega Rider** and **Grimsby Mega Rider Extra**, a recurring payment/28-day ticket option.

Prices are correct as of April 2026. For further details telephone Stagecoach Customer Services on 0345 241 8000, e-mail [.Stagecoach Email](#) or visit the local [Stagecoach Bus website](#)

Stagecoach mobile tickets. Buy tickets safely and securely on the Stagecoach Bus App and your tickets will be available to use instantly on your phone.

Welcome to Stagecoach

Wheels to Work

Local charity Humber and Wolds Rural Action (HWRA) are offering North East Lincolnshire residents who have difficulty commuting the chance to sign up to the Wheels to Work scheme.

The scheme aims to help more people get access to work, education and training, by offering eligible applicants a 49cc or 110cc scooter or electric bike.

A scooter can be loaned for up to 26 weeks for a weekly charge of £26 per week, plus a £110 refundable deposit. An electric bike is £10 per week.

The successful scheme is supported by North East Lincolnshire Council, and HWRA in partnership with Mark Hargreaves Motorcycles who provide the repair and

maintenance service for the bikes. Clee Motors Ltd also provides storage facilities on behalf of the scheme.

Insurance, tax and servicing are covered by the scheme. Safety equipment can be given for an additional £45 if required. All eligible applicants are required to successfully complete a basic training course (CBT).

Am I eligible?

To be eligible to hire a scooter, the following conditions must be met:

- The daily journeys must be a reasonable distance for a scooter, for example, between 5 and 20 miles.
- No other forms of public or private transport are available.
- Transport must be required to access employment, education and/or training.
- Applicants must live in North East Lincolnshire and hold a valid clean driving licence and, where applicable, a current CBT certificate.

For more information, contact Carole Johnson on (01652) 637700, call or text 07983479362 or email info@hwrcc.org.uk. info@hwrcc.org.uk.

Phone 'n' Ride Service

Phone 'n' ride is an on-demand responsive bus service with no fixed route or timetable.

The Phone 'n' Ride buses are available to book both in the rural and urban areas of North East Lincolnshire. All vehicles are low floor suitable for wheelchair access but are not suitable for powered scooters.

The service runs from Monday to Saturday between 6:30am and 6:30pm (excluding bank holidays).

Bookings can be made via the Phone 'n' Ride app. The Phone 'n' Ride app is available to download from the Apple App store and Google Play store. All Phone 'n' Ride customers are encouraged to register a mobile phone number with the service and use the app where possible. By using the app you will be able to track your vehicles route, make bookings 24/7 up to 1 hour in advance, pre-pay your journeys and have regular notification alerts about your booking.

Fares and map

Under the new national government initiative, the maximum that will be charged for an adult single fare journey on the demand-responsive bus service will be just £3 from 1 January 2026 to 31 December 2026.

Fares are based on zones and are shown on the fare map below. All fares shown on the map are single adult fares.

Holders of a valid National Concessionary Bus Pass can use the Phone 'n' Ride service for free in line with the rules governing the scheme.

Fare map



For further information on fares, concessions and routes call the Phone 'n' Ride Team on (01472) 324440. For online information visit the [Phone 'n' Ride web page](#).

National Concessionary bus pass scheme (includes Child's/Adult Disability passes)

Students who have a disability and can travel on public transport may be entitled to a concessionary, disability bus pass. Where a young person needs to be accompanied on their journey, their companion may also qualify for a bus pass allowing free or concessionary travel. For further information, including the qualifying criteria and required evidence please refer to [North East Lincolnshire Council's public transport information](#) or telephone (01472) 313131.

3. Local Authority Support

General

All colleges and sixth form providers within the local authority are easily accessible by public transport and the cost of transport, using weekly discounted tickets where appropriate, is considered reasonable. The local authority would therefore consider that, in the majority of cases, students aged 16-19 have appropriate transport access to full-time education, learning or training. Where there are potential accessibility issues there may be alternative solutions, such as the local Phone 'n' Ride Scheme and Wheels to Work (scooter hire).

Help for students with an Education and Health Care Plan

Students with Special Educational Needs or Disabilities may be considered for transport support up to the age of 25 years or until they have achieved their educational goals as identified in the EHCP.

The student's preferred school or college might be further away from their home than the nearest school or college that can meet student's special educational needs. In such a case, the local authority may name the nearer school or college if it considers it to be appropriate for meeting the student's needs.

Please Note: If the local authority considers that the student's educational goals could be achieved locally but the parents/carers elect for the student to attend education provision out of the area the local authority may agree to name the chosen provider in the EHCP but the parents/carers would be fully responsible for transport arrangements and the cost of transport.

The approved transport would enable the student to attend education and learning at an appropriate institution within North East Lincolnshire. Where taxi provision is offered, students are expected to share. Transport support is provided at the start and end of each school/college day.

Support is reviewed annually and therefore applications are approved for one academic year in the first instance. Students are expected to access transport provided by the education establishment wherever possible and to attend independent travel training if appropriate. Where a student develops into an independent traveller during the year the transport support will be reviewed and, if appropriate, the student provided with a bus pass.

For all initial applications and enquiries please contact the Education Transport Team, New Oxford House, George Street, Grimsby, DN31 1HB. Telephone: (01472) 326291, e-mail: schooltransport@nelincs.gov.uk or visit [School transport | NELC](#)

Transport support for students who reach the age of 19+.

The local authority will continue to provide transport support for eligible students with SEND who have an EHCP until they have achieved their educational goals. Transport support may be considered up to the age of 25 years where it is identified in the student's EHCP.

Help for students suffering genuine financial hardship

The 16-19 Bursary Fund

The 16 to 19 Bursary Fund provides financial support to help young people overcome specific barriers to participation so they can remain in education.

There are two types of 16 to 19 bursaries:

1. A vulnerable bursary of up to £1200 a year
2. Discretionary bursaries which institutions award to meet individual needs for example, help with the cost of transport, meals, books and equipment

Further details can be found by visiting 16 to 19 Bursary Fund: [Overview - GOV.UK](#)

Young Parents/Care to Learn

If you are a young parent under 20, Care to Learn can help pay for your childcare and related travel costs, up to £160 per child per week, while you're learning.

Care to Learn can help with the cost of:

- childcare, including deposit and registration fees
- a childcare 'taster' session (up to 5 days)
- keeping your childcare place over the summer holidays
- taking your child to the childcare provider

Further details can be obtained from [Care to Learn: Overview - GOV.UK](#)

Other LA help available

In cases of genuine hardship, transport support over and above that outlined in this policy statement may be considered. Written requests with supporting evidence of the circumstances should be submitted to the Education Transport Manager, New Oxford House, George Street Grimsby, DN31 1HB. Telephone: (01472) 326291, e-mail: schooltransport@nelincs.gov.uk

Each application will be assessed on its own merit, taking into consideration the individual circumstances and supporting evidence, the resources available to the student, the nature of the journey and the availability and cost of existing transport provision. It will be expected that the student will have applied for all other forms of financial assistance available to them. The level of support and/or provision will be determined according to the assessed needs of the student.

Help for students travelling outside the local authority's area.

The authority recognises that learners may choose to apply for a place at an educational establishment of their choice. The student's preferred school or college might be further away from their home than the nearest school or college that can meet student's special educational needs. In such a case, the local authority may name the nearer school or college if it considers it to be appropriate for meeting the

student's needs. In accordance with the code of practice, where the parents/carers prefer the school or college that is further away, the local authority may agree to this but the authority is able to ask the parents to provide some or all the transport funding.

Help available for students who attend a residential education placement.

Where students aged 16-25 years with SEND have approved places at residential colleges, parents may apply for reimbursement of travel expenses for a maximum of 4 return journeys per term.

Apprenticeships

Apprentices are generally expected to arrange their own travel to and from their place or work or study, using public transport or any transport services provided by their education provider.

Those not in education, employment or training (NEET)

All applications for transport support will be assessed on the information provided in the application. Please provide as much supporting evidence as possible. Please apply through the NELC Home to School website at [School transport | NELC](#)

Exceptional Circumstances

Consideration for transport support over and above that outlined in this policy statement may be given where there are extenuating circumstances, for example, where the student suffers a short-term, unforeseen incapacity and is unable to use public transport thereby requiring temporary and extraordinary additional support. A written request with supporting evidence should be submitted to the Education Transport Manager, New Oxford House, George Street, Grimsby, DN31 1HB. Telephone: (01472) 326291 e-mail: schooltransport@nelincs.gov.uk .

Each application will be assessed on its own merit, taking into consideration the individual circumstances and evidence submitted, the resources available to the student, the nature of the journey and the availability and cost of existing transport provision. The level of transport support and/or provision will be determined according to the assessed need of the individual student.

4.Travel Training.

North East Lincolnshire Council has a local independent travel training programme. The role of the trainers is to promote independence and maximise the opportunities for young people with SEND by providing them with the skills and confidence to travel independently. They do this by assessing and identifying appropriate young people, working with them and supporting them to prepare for, plan and undertake independent journeys by public transport, or walking independently, between home and school or college. The scheme is primarily aimed at those young people in receipt of local authority education transport support and either already in post-16 education or in years 10 and 11 at school. Referrals are invited from parent/carers, schools, colleges and other agencies, who have regular contact with the young person and who are able to provide details of the young person's needs and abilities. For further information contact the SEN Team, New Oxford House, George Street, Grimsby, DN31 1HB. Telephone: (01472) 326291, e-mail: SEN@nelincs.gov.uk or visit [School transport | NELC](#)

Independent travel training is also available at Linkage College. Further information is available directly from the college.

Students are expected to undertake any appropriate training which is made available to them. Further information can be found in the link below.

[13483 Independent travel Booklet A5.2aw](#)

5. When to start applying for transport support.

Students with an Educational Health Care Plan and their parents/carers can apply between June and August. Those students already in receipt of post-16 transport support and students attending year 11 and receiving specialist transport will be directed to the necessary application process as a matter of course.

Students, other than those with SEND, are advised to contact the student support service at the institution they are to attend, in order to request assistance.

6. Review of decisions/appeals procedures

In accordance with Department for Education (DfE) statutory guidance any young person/parent/carer who makes an application for free home to school/college transport under the provisions set out in the local authority's policies and the application is refused will have the right to have their case reviewed in accordance with the following two-stage review/appeals procedure:

Stage one: Review by a Senior Officer (Normally the Education Transport Manager)

- A parent/carer has 20 working days from receipt of the local authority's home to school/college transport decision to make a written request asking for a review of the decision.
- The written request should detail why the parent/carer believes the decision should be reviewed and give details of any personal and/or family circumstances the parent/carer believes should be considered when the decision is reviewed.
- Within 20 working days of receipt of the parent/carer's written request a senior officer reviews the original decision and sends the parent/carer a detailed written notification of the outcome of their review, setting out:
 - whether they have upheld the local authority's original decision.
 - why they reached that decision.
 - how the review was conducted.
 - the factors considered in reaching their decision.
 - any other agencies or departments that were consulted as part of the review.

If they uphold the original decision they will explain to the parent how they may escalate their appeal to stage two of the process.

Stage Two Review by an independent appeal panel which will include the Service Director for Education, Inclusion & Integration.

- A parent/carer has 20 working days from receipt of the local authority's stage one written decision notification to make a written request to escalate the matter to stage two.
- Within 40 working days of receipt of the parent/carer's request an independent appeal panel considers written and verbal representations from both the parent/carer and officers involved in the case and gives a detailed written notification of the outcome (within 5 working days), setting out:
 - whether they have upheld the local authority's original decision.
 - why they reached that decision
 - how the review was conducted
 - the factors considered in reaching their decision
 - any other agencies or departments that were consulted as part of the review.

The independent appeal panel members should be independent of the original decision making process, but are not required to be independent of the local authority and suitably experienced (at the discretion of the local authority), to ensure a balance is achieved between meeting the needs of the young person and the local authority, and that young people are not placed at unnecessary risk.

There is a further right of complaint to the Local Government Ombudsman (LGO). However, complaints should only be submitted to the LGO where the complainant considers that there was a failure to comply with the procedural rules or if there are any other irregularities in the way the appeal has been managed. If the complainant considers the decision of the independent panel to be flawed on public law grounds, the complainant may also apply for judicial review.

Requests for a review/appeal should be addressed to the Education Transport Manager, New Oxford House, George Street, Grimsby, DN31 1HB. Telephone: (01472) 326291, e-mail: schooltransport@nelincs.gov.uk.

7. Information about all points of contact for students seeking transport support.

Name & Address	Contact details	Web site
Cambridge Park Academy Cambridge Road Grimsby DN34 5EB	Tel. (01472) 230110 office@cambridgepark.co.uk	Cambridge Park Academy website
Franklin College Chelmsford Avenue Grimsby DN34 5BY	Tel. (01472) 875000 college@franklin.ac.uk	Franklin College website
Grimsby Institute of Further and Higher Education Nuns Corner Grimsby DN34 5BQ	Information centre (freephone) 0800 315 002 infocent@grimsby.ac.uk	Grimsby Institute Further & Higher Education
Humberston Park Special School St Thomas Close Humberston Grimsby DN36 4HS	Tel. (01472) 590645 office@hpark.org.uk	Humberston Park website
Linkage College - Weelsby Campus The Mackenzie Building Weelsby Road Grimsby DN32 9RU	Tel. (01472) 241044 college@linkage.org.uk	Linkage College

Tollbar Academy Station Road New Waltham GRIMSBY DN36 4RZ	Tel. (01472) 500505 enquiries@tollbaracademy.co.uk	Tollbar Academy website
North East Lincolnshire Council Education Transport New Oxford House, George Street Grimsby, DN31 1HB	Tel. (01472) 326291 schooltransport@nelincs.gov.uk	Education transport web page
Concessionary Fares Scheme	Tel: (01472) 313131	North East Lincolnshire concessionary fares
Cycling information		https://www.bikeability.org.uk/
Phone'n'Ride scheme	Tel. (01472) 324440	Phone'n'ride site
Stagecoach	Tel. 0345 241 8000	Stagecoach bus company site
Wheels to Work Humber and Wolds Rural Community Council	Tel. (01652) 637700 info@hwrcc.org.uk	Humber and Wolds site

Background Information

Document Purpose	To set out the education transport provision for pupils aged 16 plus and the eligibility criteria that apply.
Author	Education Transport Manager, , schooltransport@nelincs.gov.uk
Subject	Education Transport post-16