

Annex A: North East Lincolnshire Council's draft Action Plan to deliver our Homelessness Prevention and Rough Sleeping Strategy

Prevent homelessness wherever possible, halve rough sleeping as the first step towards ending it entirely, and ensure that every resident of North East Lincolnshire has access to a safe, stable and affordable home		
This plan will be reviewed by the NELC Housing Board on an annual basis.		
Priority 1: Prevent homelessness wherever possible		
Strengthen universal prevention		
1.1	Review the council website to provide consistent homelessness information for residents and partners.	December 2026
1.2	Introduce a "Call Before You Serve" (CB4YS) approach to support landlords and tenants before notice is served.	March 2027
1.3	Strengthen partnerships with partners and local organisations, and education providers to improve awareness of the prevention and early intervention, and how residents can be supported at the earliest opportunity.	September 2027
1.4	Implement the new Home Choice Lincs Housing Allocations Policy	March 2027
1.5	Deliver a new Homelessness Financial Assistance Policy	September 2027
Targeted prevention		
1.7	Develop a coordinated approach to youth homelessness.	December 2027
1.8	Develop pathways for households that repeatedly experience homelessness	December 2027
1.9	Develop a coordinated prison leaver accommodation and support pathway with Probation	June 2027
1.10	Develop a hospital discharge protocol to prevent discharge into homelessness.	September 2027
1.11	Improve accommodation pathways and support for care leavers	January 2027
1.12	Continue delivering a coordinated response to support victims of domestic abuse.	Review April 2027
1.13	Maintain and promote housing pathways for military veterans.	March 2027
1.14	Work with partners to increase delivery of the Crisis Resilience Fund. The fund helps households facing financial shocks, while stronger referral networks and resilience services support	April 2027

	residents to sustain tenancies and build long-term financial stability.	
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Priority 2: We will half rough sleeping, as a first step to ending it entirely		
2.1	Review and strengthen Rough Sleeper Multi-Disciplinary Team (MDT) arrangements.	December 2026
2.2	Establish a senior Rough Sleeping Partnership Group focused on entrenched rough sleepers	September 2026
2.3	Strengthen outreach services and engagement with rough sleepers experiencing multiple disadvantage	April 2027
2.4	Commission a 24/7 warm space for rough sleepers.	March 2027
2.5	Develop a proposal for a new multi-agency hub supporting rough sleepers and homeless residents with complex needs.	December 2028
2.6	Review and strengthen housing pathways and accommodation options for rough sleepers.	December 2027

Priority 3: We will ensure suitable accommodation and support for all residents		
3.1	Recommission Housing Related Support	March 2027
3.2	Develop a joint Care Leaver Accommodation Strategy.	December 2026
3.3	Undertake a review of accommodation and support services for vulnerable groups	December 2027
3.4	This review will consider: • Families (including large families) • Single people • Victims and survivors of domestic abuse • People leaving institutions • People with physical or mental health needs • People experiencing multiple disadvantage.	
3.5	Develop and publish a Supported Housing Strategy	March 2027
3.6	Develop an Affordable Housing Strategy	December 2026
3.7	Develop a new Section 106 affordable housing policy	April 2027
3.10	Establish a Registered Provider Forum	July 2026
3.11	Develop an Empty Property Strategy	June 2027
3.12	Review the Housing Assistance Policy to support households requiring adapted accommodation	April 2028
3.13	Develop a Bed & Breakfast use strategy that will eliminate the use of B&B accommodation for families, and creates a consistent pricing structure to the costs of commissioning B&B accommodation, where required for individuals.	April 2027
3.14	Develop a Temporary Accommodation strategy setting out plans to remove the use of B&B as a form of temporary accommodation.	April 2027

Priority 4: We will use data to drive improvement and transparency		
4.1	Establish a dedicated data and intelligence function within the Housing and Homelessness Prevention Service	June 2026
4.2	Develop and publish a partner-facing homelessness and rough sleeping dashboard	January 2027
4.3	Use data and intelligence to identify emerging trends and support earlier intervention	December 2027
4.4	Review and embed customer voice and lived experience throughout service design and delivery	March 2027

Priority 5: We will work in strong partnership to deliver this strategy		
5.1	Establish a Homelessness Prevention and Rough Sleeping Steering Group accountable to the Housing Board	August 2026
5.2	Establish multi-disciplinary Targeted Prevention Panels for households with multiple needs	March 2027
5.3	Expand and strengthen partnerships with community organisations including food banks and community cafés	April 2027
5.4	Create new opportunities for service user engagement and co-production	April 2027