

Immingham Town Plan

2026



Putting our communities in the lead



Love
Immingham

Introduction

Immingham Town Council (ITC), in partnership with North East Lincolnshire Council (NELC) and other local organisations have come together to create a 'community led' Immingham Town Plan.

The ambition was to develop a plan that illustrates the shared aspirations and ideas of residents and local organisations about the town's future, and to adopt it as a key document for future decision-making and funding.

The input from the people who call it their home has been key to bringing to life how it feels to live, work and play in Immingham, the things people love and what would make their 'place' even better.

This is our plan.



Our approach

In the Spring of 2025, we brought 19 local organisations together to understand their aspirations for the town. This was the first opportunity for people to come together and discuss the great things about Immingham as well as their priorities for change.

During the session we asked attendees to share their vision for Immingham as a possible 'news' headline.

'Immingham Docks continue growth and expansion to be the largest in the UK.'

'Immingham Town receives national recognition for being a community led town.'

'Immingham Youth Centre positively impacts youth related behaviour and ASB since opening.'



Following this, our community engagement launched with an online survey, which received responses from over **400 residents**. Of the respondents **81%** were aged over **35** and **48%** aged over **50**.



Photograph: Launch event spring 2025

Over the summer we conducted face-to-face engagement based on the survey findings. We held focus groups, visited community organisations, supported community and partnership events and spoke to primary schools, youth groups and sheltered housing residents. We even hosted a pizza event to engage with local teenagers in the town centre. This phase of the engagement resulted in speaking with nearly 200 people of all ages across the town.



Once this phase was complete, we shared the themes with local organisations, residents, and young people in the autumn. **108** people responded to a second survey, **20** organisations attended a second partnership event, and more than **40 residents** came along to an open session to share their ideas. We attended Oasis Academy Immingham and spoke to more than **50 young people**.



Photograph: Youth pizza event



Photograph: Engagement at Oasis Academy Immingham



What people told us

More than **50%** of survey respondents told us that community, people and friendliness were the things they loved most about Immingham. This view was reflected in many of our face-to-face conversations too.

Below: Word Cloud showing key words from survey responses



Residents repeatedly emphasised that the spirit of the town and its people are what makes it thrive and a great place to live. People told us that residents look out for one another and that the town is filled with good people who have lived there for generations. People love Immingham and have a strong desire to stay whilst spending their time and money here.

However, many feel that Immingham has become a forgotten town. Across age groups, residents talked about the need for investment in a revitalised and regenerated town centre and community spaces. They also talked about activities for children, young people and families, often connecting anti-social behaviour to the lack of things for children and young people to do across the town. People would also like to be included in the decisions that are made about the place they call home.



I like the parks.
I like the baseball
pitches. I like
the shops. I like
the houses. I
like the people

Quote from a primary school child

'I have just moved into Immingham and there seems to be a sense of community and pride here.'

Quote from an adult resident

"We should have the opportunity to be able to access spaces, fitness, walks, community centres/ areas in Immingham rather than having to travel to Grimsby or Cleethorpes."



Themes

Common themes emerged from our engagement and conversations. As we moved into the Autumn, we asked residents and organisations to rank these themes in priority order. The themes are:

1. Shopping, retail and food outlets
2. Activities for children, young people and families
3. Community safety and pride
4. Local amenities
5. Parks & open spaces
6. Relationships and communications



Shopping, retail, and food outlets

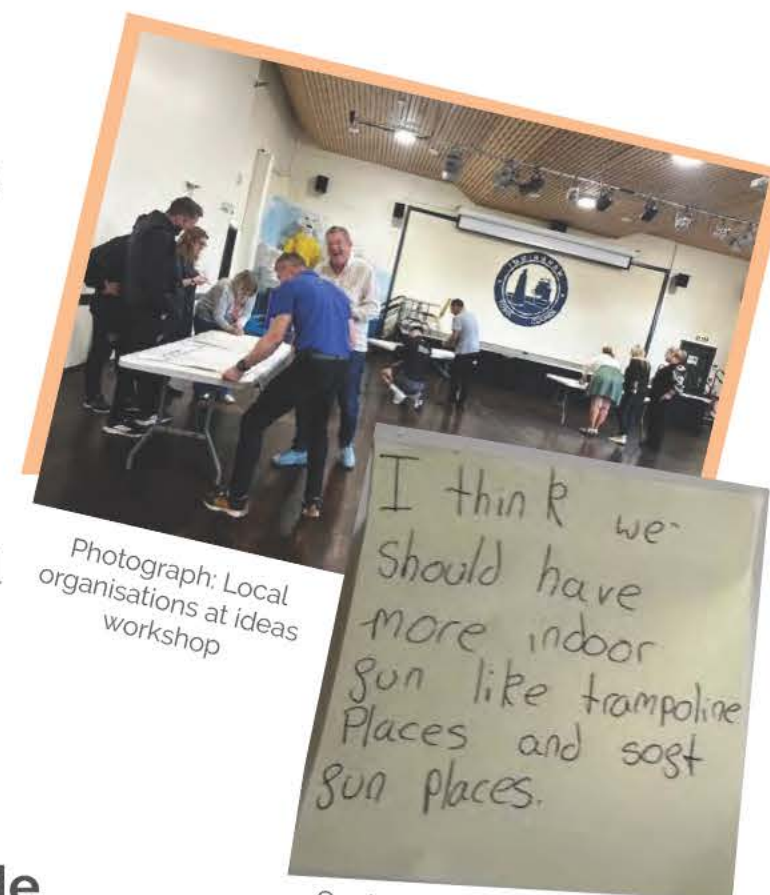
Residents consistently highlighted the lack of shops in Immingham, especially independent businesses, and the need to travel elsewhere for essentials like clothes and shoes. High rents in the Kennedy Way shopping precinct were seen as a barrier to new businesses. There was also concern about the prevalence of fast-food outlets compared to sit-down restaurants.

"There are too many pizza shops in Immingham".

"THERE IS NOWHERE IN IMMINGHAM TO BUY CLOTHES."

Activities for children, young people and families

Residents often mentioned the lack of things for children, young people, and families to do in Immingham. While some clubs and activities exist, they do not cater for all interests and aspirations. Many linked anti-social behaviour to boredom among local teenagers and expressed a desire for more inclusive, engaging opportunities.



Photograph: Local organisations at ideas workshop

I think we should have more indoor gun like trampoline places and soft gun places.

Quote from primary school child

Community safety and pride

Many residents expressed concerns about anti-social behaviour, the visibility and effectiveness of the police, and general safety in the town. Concerns about anti-social behaviour were closely linked to the lack of activities for young people (see activities theme).

Young people mentioned litter and vandalism, while others noted intimidating groups and the closure of the local police station. There is a perception that reporting crimes is often pointless, and some residents feel unsafe at night.

"I think residents do report crimes often. Unfortunately, they are left feeling that it's pointless as the police appear to do nothing."

"Young people don't have any respect for the police".



Local amenities

Residents are frustrated by the limited access to essential services such as banking and postal facilities. Many feel that the absence of a dedicated bank or post office makes daily life more difficult, and there are concerns that increasing housing development will further strain access to doctors and dentists.

The community organisation One Voice has been engaging with local support services to understand the needs of residents and organisations. Service providers highlighted that the barriers to getting services to the people who need them include funding, awareness, and space.

Parks and open spaces

Residents are proud of the parks and open spaces in Immingham, with many young people identifying them as their favourite aspect of the town. However, there is widespread frustration about broken equipment and a desire for more investment in facilities such as toilets, cafés, and new play equipment. The old golf course is seen as an opportunity for community development.

"The new post office is good, but the staff are split with the pharmacy and the service on both sides can suffer at peak times. [] Often there are no working cash machines which can be frustrating."

I would a play area and at the park (Round) better slides and the tire swings needs to be more stable as it wobble a lot

Quote from a primary school child

Relationships and communications

Many residents have a perception that the level of investment into local services and activities in Immingham is lower than the rest of North East Lincolnshire, despite the same levels of council tax. It was also clear from many conversations that there is a lack of understanding about the roles and responsibilities that North East Lincolnshire Council (NELC) and Immingham Town Council (ITC) have within the town. Many people are not accessing activities or support because they don't know what's available to them, and there is a desire for better communication and more involvement in decision-making.

"All they (NELC) seem to be bothered about is Grimsby and Cleethorpes."

"The majority of people I speak to have no idea what ITC do or are responsible for [or] what is available to them in Immingham"

Additional findings

Transport and highways

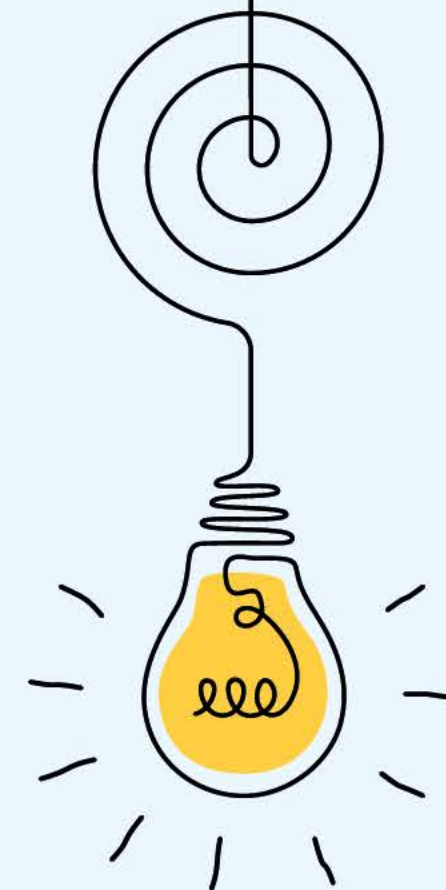
Residents raised concerns about parking and pedestrian safety and asked for better traffic management systems and more zebra crossings. Bus travel was described as expensive and infrequent, with frustration about the number 5 bus route taking unnecessary detours and making journeys longer. The cost and reliability of public transport were highlighted as barriers for many families.

"The bus offer is shocking. We need a service that aligns with the rest of NE Lincs. Cost is a big issue for many families, if you're in crisis spending £3 per person to get into Grimsby is something you just can't afford and for some families this is their reality".



Work and education.

People told us that they thought that a better working relationship between local industry and schools would help young people to understand and experience the career opportunities that are available on their doorstep.



Community ideas

During our Autumn engagement activity residents and stakeholders proposed the following ideas, actions and solutions to address each theme. These are also ranked in priority order.

Shopping, retail and restaurants & cafes

1. Scheme to encourage businesses to take up empty units e.g., rent reductions for the first year.
2. Introduce a weekly farmers'/makers' market.
3. Encourage residents to share their skills to open independent shops/food options.
4. Launch a 'shop local' campaign.
5. Develop a plan to attract bigger named shops to Immingham.
6. Limit the number of takeaways; encourage more restaurants.
7. Install lighting and planting to improve overall attractiveness of the area.

"INDEPENDENT BUSINESSES SHOULD BE A PRIORITY AND ENCOURAGING PEOPLE TO FILL SPACES IN EMPTY UNITS".



Activities for children, young people and families

1. Youth club/space, with access to free Wi-Fi, range of activities and youth workers.
2. Involve children and young people in the design of youth services/offer.
3. Youth related projects – examples: crime prevention, reinstating the BMX track.
4. Indoor play centre/activity centre for children, young people & families – e.g., soft play, trampoline, parkour, skatepark.
5. Wider range of clubs – science clubs, music/DJ, circus skills, make-up.
6. Extension to the existing skate park – inclusion of a pump track.



Young people's ideas about a new youth space



Community safety and pride

1. Encourage residents to report crimes.
2. Increase community engagement between residents and the police.
3. Increase police presence.
4. Increase enforcement.
5. More CCTV e.g., around schools, parks and town centre.
6. Provide young people with more to do to decrease anti-social behaviour.
7. Youth focussed training, diversionary/prevention and youth work.
8. Improve lighting in streets and open spaces
9. Create more safe community places for people to go
10. Add more bins, flowers, plants and decorations to improve the environment.



"I like the idea of more environmentally friendly options [] looking into how other countries have implemented recycled materials in their communities for uses such as bus stops and benches etc."



Residents at the later life partnership event in Immingham.



Local Amenities

1. Establish a banking hub.
2. Improve knowledge and signposting to health, wellbeing and advice services
3. Increase and coordination of preventative community services and support.
4. Provide a dedicated post office.
5. Establish a local credit union.

"We need a banking hub to take pressure off"



Parks & Open Spaces

1. Regenerate the golf course as a community area/nature walk.
2. Install public toilets.
3. Organise more community litter picks.
4. Improve lighting to enhance safety.
5. Add more benches and seating.
6. Provide new park equipment (e.g., zip lines, monkey bars, climbing frames and equipment for under 8s) and fix broken ones.
7. Offer more outdoor exercise classes and wellness walks to improve wellbeing and reduce isolation.

"The golf course could be better maintained. The old club house could be restored and turned in to a community/ education centre with a café for when people go for walks."





Relationships and communications

1. Help residents better understand the roles and responsibilities of ITC and NELC and how money is spent.
2. Increase engagement with residents and involvement in decision making, funding decisions including schools, children and young people.
3. Improve communications about what is happening, services accessing support and activities.
4. ITC and NELC should work closer with partner organisations.
5. Organise more big public events (BBQs, music, parade, streetparty, park events/fun days).
6. Provide an updated community newsletter and a vibrant, easy-to-navigate website.

"An updated community newsletter, regular issue, would be just lovely. With news, current and future events, business page, meet the people, competitions, announcements etc. A vibrant and easy to navigate website that duplicates this would be awesome too."

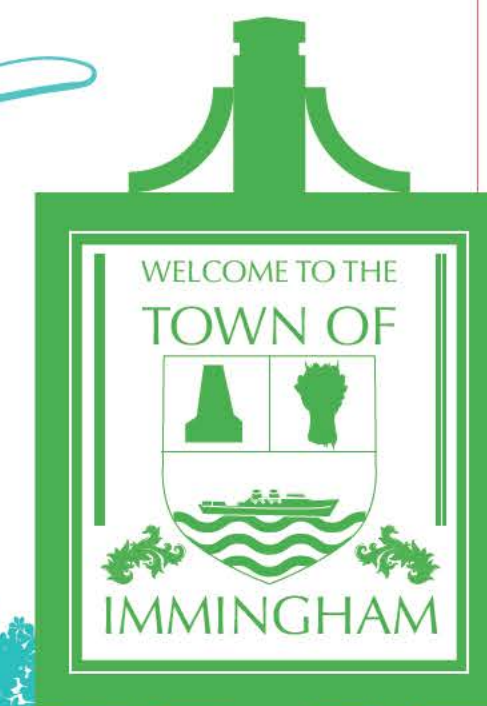
"It's about working with each other not competing with each other"



Other emerging ideas

1. Local industries to support the younger generation with career opportunities.
2. Make bus travel more affordable and frequent for residents.
3. Shuttle bus to train station.
4. Improve road safety measures across the town.
5. Repair and maintenance of pavements to improve accessibility.

"A shuttle bus to the train station would be amazing because right now you have to drive there which kind of defeats the objective"



Next steps

Immingham Town Council and NELC want to bring together groups for each of the themes detailed in this plan. The groups, which will include residents, stakeholders, and community organisations, will be developed early this year. They will work together to resource and deliver selected quick win ideas. They will also be an important reference group for the development of plans for the other, longer-term project ideas.

Immingham Town Council is already taking steps to address issues identified through the engagement process, including the successful launch of a regular Town Magazine in autumn 2025, in response to feedback received during engagement sessions.

Since we began the engagement work on this plan, Immingham and Humberston have been selected by Government to receive £20 million over the next 10 years as part of the 'Pride in Place' programme. The Town Council and NELC are determined that the views, themes, and ideas expressed by residents in this plan, and the emerging 'theme groups' will form a cornerstone of the decision making about how the funding is spent.

We will share updates, opportunities and decisions with residents, through the Town Council newsletter, social media pages and future community involvement activities. We continue to welcome feedback from residents and local organisations on emerging issues and new developments.

Get involved

For further information about this plan, to add your ideas, or get involved in one of the theme groups, please contact: enquiries@immingham-tc.gov.uk

We would like to thank the following for their support with our engagement activity:

- Later Life Partnership and St Andrews Court • Local schools and academies
- Local young people • Bert Boyden Centre • Hope Community • LHP
- Respondents to our online survey and focus group attendees • Day of Action with Humberside Police
- Springfield Park • One Voice • The Pilgrim Shed • Cooky Cooks

