



PROVIDER FORUM NEWSLETTER – SEPTEMBER 2026

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You are invited to a **FREE Safeguarding Adults Event on Thursday, 19th November 2026 at Centre4, Grimsby**, as part of National Safeguarding Adults Week.

North East Lincolnshire Safeguarding Adults Board (NEL SAB)

Learning Event

Date: Thursday, 19th November 2026

Location: Wootton Hall, Centre 4, 17A Wootton Road, Grimsby, DN33 1HE

Time: 1:00-5:00pm

THIS EVENT IS FREE!

Topics include: a keynote address from a local or regional safeguarding leader, SAB commitments and making safeguarding personal (MSP), a brief reflection of themes from the campaign, and a presentation of the Safeguarding Adults 'Shining a Light' Awards.

There is ample free parking and tea/coffee will be available prior to and during the event.

Registration details will be circulated separately.

Please share with appropriate colleagues.

SAFEGUARDING, MCA AND DoLS

If you want to raise a new **safeguarding concern**, this can be done by calling 01472 256 256.

If you have any **query regarding an open safeguarding case, or a closed/or archived case**, please call 01472 232 244.

If you would like to speak with somebody within the **training teams**, please call 0300 330 2975 for Training and 0300 330 2830 for Employee Services or visit the website:

[Training & Recruitment – Focus \(focusadultsocialwork.co.uk\)](https://focusadultsocialwork.co.uk)

SAFEGUARDING AND MCA TRAINING

Here are the links to some of the safeguarding and MCA training available from Focus:

[Overview of the Multi-Agency Workforce Development Strategy>](#)

[The MCA mini-series>](#)

[Quest>](#) (training bookings)

SAFEGUARDING AND MCA NEWSLETTER

For the latest Safeguarding and MCA newsletter (August 2026), please click onto the following link:

[MCA & Safeguarding Adults e-newsletter issue 26](#)

The MCA and Safeguarding Adults e-newsletter is produced quarterly as a resource to support staff in keeping their knowledge in these areas up to date. As a reminder, here are the headings within each e-newsletter:

- **'News'** – including anything national or local relating to MCA/Safeguarding.
- **'Case law updates'** – Stand out case law. Sometimes we write our own easy read summaries or share those written by others such as Open Court Justice blogs.
- **'Reports and Publications'** - any new ones related to MCA/Safeguarding.
- **'Safeguarding Adults'** – anything specific to this area including any news articles etc.
- **'Think outside the box'** – relevant content which provides opportunity for reflection such as podcasts, tv programmes/documentaries etc.
- **'Training'** – Includes our training offer as well as training from other sources.

- 'Useful resources' – includes relevant local and national resources.
- *New section as of September 2025- *Practice that Shines** - celebration of local MCA practice/engagement in training observed by our team.

ADULT SAFEGUARDING ON NELC WEBSITE

Information regarding Adults Safeguarding can be found on the Adult Social Care pages of the North East Lincolnshire Council website:

<https://www.nelincs.gov.uk/health-wellbeing-and-social-care/adult-social-care/>



minute briefing:

Domestic Abuse Related Death Review – ‘Tom’, 2025

Tom's life

Tom was a 51-year-old male who lived alone and had two adult children. Cheeky and boisterous as a child, he was described by his mother as enjoying cooking, walking and music. In 2023, Tom regained contact with Susan, who he had known as a teenager, and they commenced an intimate relationship.

Tom had a history of substance use and struggled with mental health difficulties including low mood, paranoia and panic attacks. This culminated in December 2024 with an incomplete attempt to end his own life, following which Tom stayed indoors, no longer cooked for himself, and lost interest in hobbies. This is understood to be through choice and not cognitive impairment and Tom continued to receive support from local mental health services.

Following this incident, Tom began to contact police to report domestic abuse perpetrated by Susan and towards the end of January 2025 the relationship ended. In February 2025 Tom was found deceased, following which HM Coroner concluded that his death was by suicide.

Purpose of the review

The review was commissioned by North East Lincolnshire Community Safety Partnership on receiving notification of the death of Carol in circumstances which appeared to meet the criteria of Section 9 (3)(a) of the Domestic Violence, Crime and Victims Act 2004.

The Community Safety Partnership has a legal duty to conduct a multi-agency review to understand where public services may improve their responses to similar situations in the future. The review does not consider who is to blame but seeks to support the prevention of similar incidents from happening in the future.

Good practice identified

Following Tom's death, NAViGO completed an internal Patient Safety Incident Investigation (PSII) Report. This report identified that, overall, the care and treatment provided to Tom was fit for purpose and whilst areas of learning were identified, there was substantial evidence that pathways, policies, and procedures were followed, and Tom received a good standard of care.

NAViGO had a good relationship with Tom's mother, whom they utilised to aid in their engagement.

There was good joint working between the NAViGO home treatment team and care co-ordinator. The home treatment team remained involved for longer due to concerns around Tom's engagement with the Community Mental Health Team.

Key learning points

- The case identified a lack of awareness or recognition of the intersectionality between domestic abuse, suicidal ideation, substance use, and mental ill-health, which meant that opportunities to share and review information with a holistic approach did not take place.
- There was information gathered by professionals that could have identified that the victim's main carer may no longer have been undertaking that role; therefore, there was a potential gap in the care being provided.
- Knowledge of support services available to individuals who are undertaking a caring role.
- The review identified gaps within the MARAC process and information sharing and gathering with GP practices.

Next steps

- That North East Lincolnshire Community Safety Partnership shares the learning from this case with multi-agency panels, across the locality, who have responsibility for reviewing and disseminating learning from other reviews undertaken, e.g., the suicide death review panel.
- That all agencies involved in this case:
 - Review the availability of information to their workforce on the intersectionality between domestic abuse, suicidal ideation, substance use, and mental ill-health.
 - Review their domestic abuse training to ensure that it captures intersectionality.
- That North East Lincolnshire Community Safety Partnership disseminates the learning on this case in relation to:
 - Understanding how an individuals' care needs are being addressed.
 - Access to local support for people who are carers.
 - Expectation of professionals.
- That the MARAC Steering Group considers the learning on this case and reviews the information sharing processes between the MARAC and GP practices. This could include the exploration of MARAC processes in neighbouring areas within the same Integrated Care Board to ensure a consistent approach is adopted. The findings of the review should be shared with North East Lincolnshire Community Safety Partnership.

The full action plan for this review, and a copy of the quality assurance letter from the Home Office can be found at:

<https://www.nelincs.gov.uk/keeping-our-area-clean-green-and-safe/csp/domestic-homicide-reviews/>

Note this will be uploaded following Home Office

Quality Assurance Panel approval.



SAFEGUARDING ENQUIRIES – QUARTER 1, 2026/27

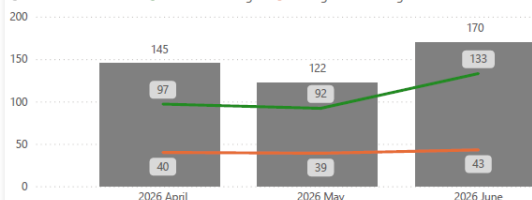


Single Point of Access (SPA) & Duty Triage

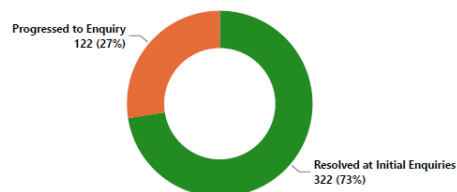
Date
01/04/2026 30/06/2026

Total Cases Created, Nr Closed at Stage 4 and Nr Progressed to Stage 5 (during the month includes those carried over) by Year and Month

● Nr Total Cases Created ● Nr Closed at Stage 4 ● Nr Progressed to Stage 5

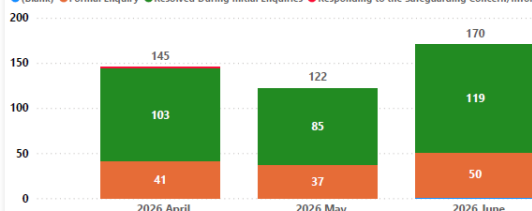


Concerns Closed or Progressed to Enquiry at Duty

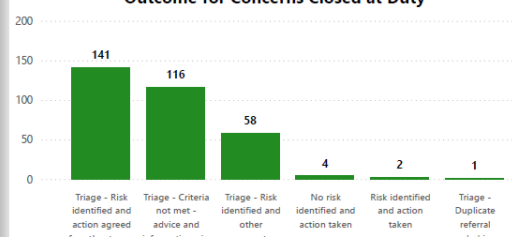


Nr New Cases (Concerns) & Allegations by SPA - Month End Position

● (Blank) ● Formal Enquiry ● Resolved During Initial Enquiries ● Responding to the Safeguarding Concern/Information Gath...



Outcome for Concerns Closed at Duty



Number of enquiries by 2a - Type of Risk, 2b - Location of Risk and 2c - Source of Risk

Date of Final Version
01/04/2026 30/06/2026

Table 2a requirements for reference

All 10 types of abuse as identified in the care act statutory guidance – Safeguarding 14.16 – 14.26

2a. Number of concluded Section 42 enquiries by Type of Risk

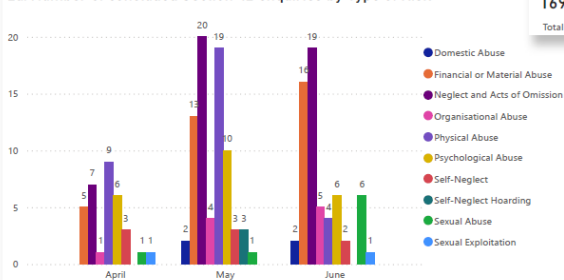
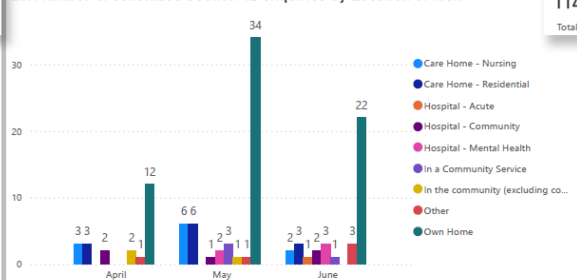


Table 2b requirements for reference

Own home In community (ex. service) Care home (N) Care home (R) Hospital - acute Hospital - MH Hospital - community Other

2b. Number of concluded Section 42 enquiries by Location of Risk



2c. Number of concluded Section 42 enquiries by Source of Risk

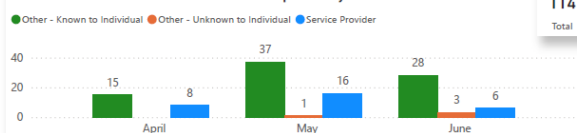


Table 2c requirements for reference
Service provider Other - known to individual Other - unknown to individual

3a. Number of concluded Section 42 enquiries by Risk Assessment Outcome

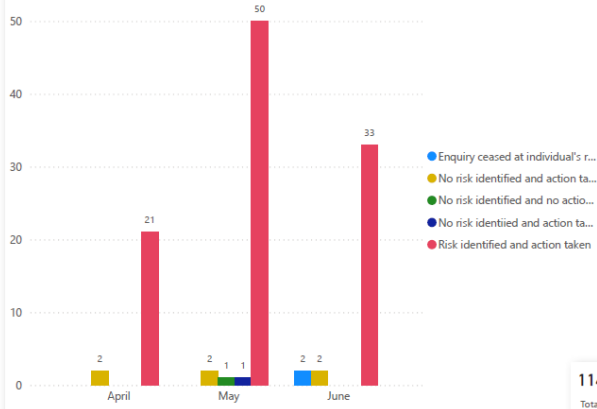


Table 3a requirements for reference

Risk - action taken	Risk - no action taken	Risk assessment inconclusive, action taken	Risk assessment inconclusive, action taken	No risk, action taken	No risk, no action	No risk, no action	Enquiry ceased at individual's request, no action
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3b. Where a risk was identified, number of concluded Section 42 enquiries by Outcome or Expected Outcome

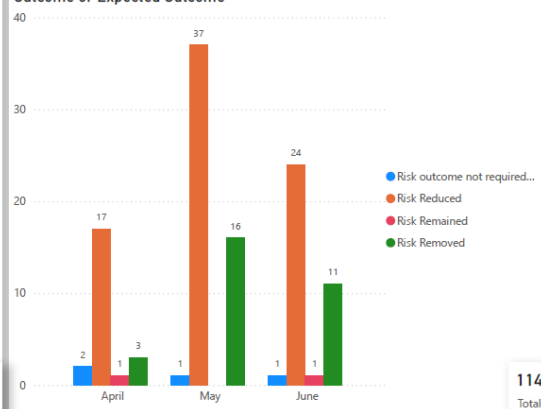
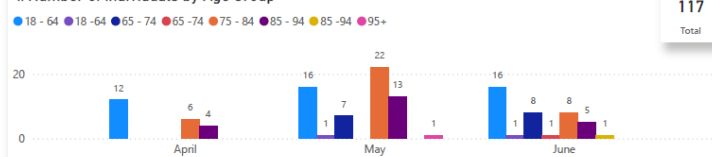


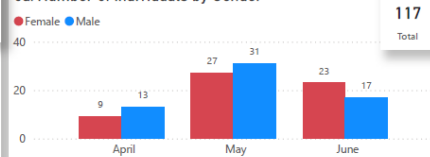
Table 3b requirements for reference

Risk Remained	Risk Reduced	Risk Removed
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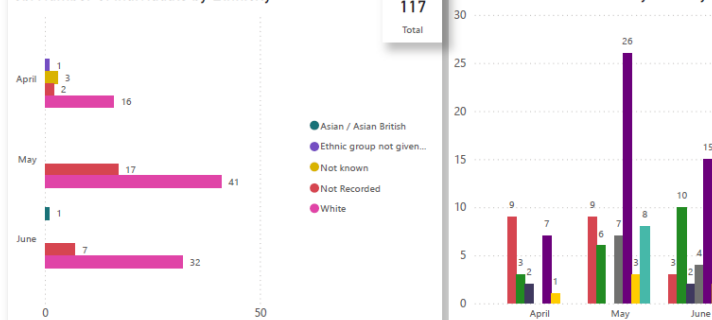
4. Number of individuals by Age Group



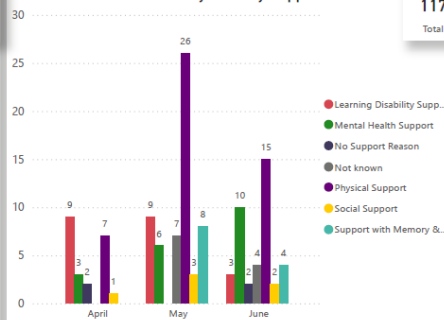
5a. Number of individuals by Gender



5b. Number of individuals by Ethnicity



6a. Number of individuals by Primary Support Reason



6b. Number of individuals Reported Health Condition

