

#### **COACH BOOKING**

### **Museum opening times**

April 1<sup>st</sup> – October 31<sup>st</sup> Tuesday to Sunday and Bank holidays 10am to 5pm

November 1<sup>st</sup> to March 31<sup>st</sup> Tuesday to Sunday and Bank holidays 10am to 4pm

Last Admission into the museum is one hour prior to closing times.

# **Group rate admission charges** (groups must consist of 15+)

£4 per adult £3 per concession (senior and visitors with mobility problems) £2 per child (children must always be accompanied by an adult whilst visiting the museum)

#### Tour and trawler times

Self-guided tours of the museum take one hour.

Ross Tiger trawler tours take one hour and a maximum of 20 persons per tour permitted on board.

Tours are at 10.15, 11am,12noon, 1.30pm, 2.30pm 3.30pm (summer only). Tours must be booked in advance of your visit, otherwise it is on a first come first served basis.

All Ross Tiger trawler tours are given by dedicated staff some of which are ex working trawler men.

Ross Tiger trawler tours - a maximum of 20 persons per tour permitted on board.

We advise that the tours may not be suitable for persons with certain mobility problems and those who suffer from vertigo and claustrophobia. Under 5's are not permitted on board due to Health and Safety Guidelines. Extra care must be taken on uneven decks, vertical ladders and high sills particularly during bad weather. In extreme weather conditions the trawler tours may be cancelled.

### Car/Coach parking facilities

Car/coach parking are subject to availability. There is a pay and display car park and we can redeem a maximum of £2 per admission ticket.

## Accessibility

The museum is fully accessible to all visitors. Lift access to every floor. The Ross Tiger is not suitable for persons with mobility problems and persons that suffer from claustrophobia and vertigo.

#### Café

Our Galley café offer a wide range of teas, coffees, hot and cold drinks. Delicious, made to order lunches, tasty snacks and home-made cakes and soups. All our food is locally sourced and we offer gluten-free and vegetarian options. We source our ingredients from local suppliers.

Our onsite catering team can offer buffet lunches, or afternoon tea available at a time to suit you (must be pre-booked). We are able to cater for all budgets and dietary requirements. For an informal discussion call 01472 323345 or email fhc@nelincs.gov.uk.

## How to make a booking or for a general enquiry

Please call our Front Of House team on 01472 323345 or email us fhc@nelincs.gov.uk.

To make your booking please have the following details ready - name, contact number, the date and time of your visit, if you require the Ross Tiger trawler tour and how many visitors you will be bringing with you.

Please follow this up with an email confirming all the above details. We shall then put together an itinerary for you visit to the museum.

Please inform us of any amendments to your booking as soon as possible so that we can accommodate them into your existing itinerary.

#### Website and contact details

Please visit <u>www.thefishingheritagecentre.com</u> for up to date information of current exhibitions/events for your date of arrival.

Please feel free to email – fhc@nelincs.gov.uk or call us – 01472 323345 and we will be happy to talk to you about your booking and any requirements that you may have.

We look forward to hearing from you soon.