Do you care for someone?

Have you ever wondered what would happen if there was an emergency or crisis situation which prevented you from providing care?

The Carers’ Emergency Alert Card service could be for you!
The Carers’ Emergency Alert Card

In normal circumstances you would probably have plans in place and people you could call upon to support the person you care for in your absence.

But what if you found yourself in an emergency or crisis situation at a moment’s notice?

The Carers’ Emergency Alert Card has been designed specifically for Carers in these situations. Once registered, you have the peace of mind that in an emergency or crisis situation professionals will be able to activate your emergency plan. This will ensure that support is in place for the person you care for in your absence.

Who can register?

Any adult caring for someone (of any age) with additional needs (i.e. illness, frailty, disability or a mental health problem) can register. The person you care for must live in North East Lincolnshire.

Carers will be given information about the Carers’ Emergency Alert card if they register with The Carers’ Support Service or if they have a Carer’s Needs Assessment. Carers will be advised at these points whether or not an Alert Card is appropriate for their situation.
Will I have to pay for the service?

The service is provided free of charge. You will need to provide a passport sized photograph of yourself.

How does the service work?

If you wish to register for the service you will be asked to complete a registration form - you will need to provide information about yourself and the person you care for, and provide 3 contacts who can be called upon to provide care and/or support to the person you care for in your absence. The information you supply will be completely confidential.

Carelink will process the information you provide, contact the people nominated as emergency contacts and issue you with your personalised Carers’ Emergency Alert Card.

In an emergency, anyone can contact Carelink quoting your unique identity number. Carelink will then call your nominated contacts and advise them of the situation to enable alternative care arrangements to be made.

The card is also a recognition card offering discounts on goods and services from local businesses who support the scheme. An updated list will be made available on request via The Carers’ Support Service.
What are my responsibilities?

YOU MUST...

- Make sure the information you provide is as accurate as possible at the time of registration
- Make sure that you have discussed the emergency plans with your named contacts and gained their consent to be involved
- Provide a passport photograph with your application form
- Inform Carelink about any changes in your circumstances or those of your named contacts, such as address or telephone numbers or changes to the contact list you wish to use

How do I join?

If you are interested in applying for a card, please contact:

The North East Lincolnshire Carers’ Support Service—01472 242277

If you need to make Carelink aware of a change of details or circumstances, please call 01472 312318

If you already have a Carers’ Emergency Alert Card application form, please complete and return it to Carelink, along with your passport photo. Carelink’s address is:

N E Lincolnshire Carelink
Centre4
Wootton Road
Grimsby
N E Lincs
DN33 1HE