To be submitted to the Council at its meeting on 21st March, 2019

# SELECT COMMITTEE – ADULT SOCIAL CARE

## 11th and 12th December 2018

**PRESENT:** Councillor Beasant (in the Chair)
Councillors Dickerson, Mill, Rudd and Shreeve

Officers in Attendance:

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| Bev Compton | Director of Adult Services |
| Helen Isaacs | Director for Communities |
| Stephen Pintus | Director for Health and Wellbeing |
| Zoe Campbell | Scrutiny and Committee Advisor |

Others in attendance:

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| Ros Davey | Single Point of Access (SPA) |
| Bruce Bradshaw – | Clinical Commissioning Group (CCG) |
| Lee Mair | Hospital in Reach Team |
| Joe Warner | Focus |
| Adam Knights | North East Lincolnshire Care Association Representative |
| Christine Foreman | Community Forum |
| Jo Barnes | Care4All |
| Lyse Stephenson | Friendship at Home |
| Tracy Slattery | Healthwatch |
| Terry Peel | HICA Group |

SCASC.1 **APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillor Goodwin for the meetings that took place on the 11 and 12th December 2018.

SCASC.2 **DECLARATIONS OF INTEREST**

Councillor Beasant declared a personal interest as a Trustee for Care4All.

Councillor Mill declared a personal interest as an employee of the Northern Lincolnshire and Goole NHS Foundation Trust (NLAG).

SCASC.3 **REVIEW OF ADULT SOCIAL SERVICES NORTH EAST LINCOLNSHIRE**

The select committee had been convened to look at adult social care in light of the decreasing budget versus the increasing demand for services arising from changes in the North East Lincolnshire population.

The select committee received an opening presentation from officers and there was an opportunity to ask questions and seek clarification on any matters.

The select committee heard issues raised by service providers that affected adult social care.

The business of the day having been concluded, the meeting was adjourned at 6:30 p.m.

The meeting reconvened at 6.00 p.m. on 12th December 2018 with the same Members in attendance.

The select committee heard about the issues raised by service users that needed addressing.

At the conclusion of the business, the select committee discussed their findings and the following recommendations were made:

RESOLVED –

Capacity and Quality of Care

(1) That the Union maintains a focus on contract compliance to drive up quality standards and improve occupancy rates in residential care settings.

(2) That commissioners ensure the importance of values, the dignity challenge, training and staff development is reinforced through the commissioning process and in contract management.

(3) That the outcome of the "cost of care" exercise be reported to the Health and Adult Social Care Scrutiny Panel.

(4) That the Single Point of Access considers:
- Extending the scope of its services to include end of life, homelessness and palliative care.
- It's branding and publicity.
- Monitoring and reporting "failure" demand to the Union Board as a means of improving wider system performance. This includes for example additional call volumes to the SPA resulting from poor or failed service delivery.

Integration and Efficiency

(5) That the Integrated Care Partnership (ICP) considers the integration/consolidation of providers and develops a more structured and transparent approach to its partnerships with the voluntary and community sector (VCS).

(6) That VCS organisations be encouraged to collaborate where they support common client groups or share common purposes and recognise the benefit of local people.

(7) That the VCS and commissioners actively engage with and fully utilise local expertise.

(8) That the Union/commissioners develop a framework to enable more effective sign posting, delivery and commissioning of small VCS organisations.

(9) That the Director of Adult Services seeks clarification from NLAG regarding the opportunities to improve patient flow within the hospital and discharge.

(10) That the Director of Adult Services writes on behalf of the Council, to the Government on the financial and demographic profile for Adult Social Care in North East Lincolnshire to request additional sustained funding.

Transparency

(11) That the quality of financial reporting be improved to show the respective contributions of the council and CCG to pooled funds such as the Better Care Fund, the Improved Better Care Fund and the section 75 agreement.

Member Development

(12) That training opportunities be explored for all members to raise awareness of the local adult social care system.

Full details of the select committee's deliberations can be found within its findings report, published on the council's website.

There being no further business, the Chairman declared the meeting closed at 6.30 p.m.