

Partnership Board Agenda

Date and Time: Monday 16th April 2018 at 10am
Venue: Crosland Suite, Grimsby Town Hall

Board members invited:

Cllr Ray Oxby - Leader of the Council
 Cllr Philip Jackson - Leader of the Conservative Group
 Cllr David Watson – PfH Energy & Environment
 Cllr Peter Wheatley – PfH Regeneration, Assets, Skills & Housing
 Rob Walsh – Chief Executive (Chair)
 Angela Blake – Director Economy & Growth
 Simon Jones – Chief Legal and Monitoring Officer
 Sharon Wroot – Director of Finance, Resources & Operations
 Martin Smithurst – Regional Managing Director – Engie
 Mike Hedges – Sector Director – Engie
 Marcus Asquith – Partnership Director – Engie
 Tony Neul - Strategic Commissioning Lead – Energy and Environmental Policy

Support:

Dave Tipple – Relationship Manager
 Philip Quinn – Contract Performance Manager - Engie

Papers	Agenda item	Action required from board	
O	1. Apologies		RW
O	2. Declarations of interest		All
✓	3. Minutes from last meeting		RW
O	4. Finance/Budget	<ul style="list-style-type: none"> • NELC MTFP • Budget – 2017/2020 • Deeds of Amendment 	SW AB/MA
O	5. Service Development Plans		AB
X	6. Performance Report	<ul style="list-style-type: none"> • To receive the Performance Report to December 2017 • To receive a proposal for revised KPIs for Housing 	MA/PQ
O	7. Resource Management	<ul style="list-style-type: none"> • To discuss resource issues, including succession planning 	AB/MA
O	8. Key Communications	<ul style="list-style-type: none"> • Local Plan • SHIIP 	AB/MA
O	9. Risks/Opportunities		ALL

O – No Paper X – Paper to follow ✓ – Paper attached

	10. Exclusion of press and public	<ul style="list-style-type: none"> To consider requesting the press and public to leave on the grounds that discussion of the following business is likely to disclose exempt information within the relevant paragraphs of Schedule 12A of the Local Government Act 1972 (as amended). 	RW
O	11. Economic Strategy Action Plan update :	<ul style="list-style-type: none"> Town Deal SHIP Housing Freeman Street/AGRA Regeneration Energy Update 	AB
	12. Date and time of next Meeting: Monday 16 th July 2018 at 2pm Crosland Suite, Grimsby Town Hall		

O – No Paper
X – Paper to follow
✓ – Paper attached

PARTNERSHIP BOARD

12TH FEBRUARY 2018, 9AM

MO.1.27, GRIMSBY MUNICIPAL OFFICES

Attendees

Rob Walsh (Chair)	Chief Executive, NELC	RW
Cllr Oxby	Leader of the Council	RO
Cllr Watson	Portfolio Holder for Energy and Environment	DW
Cllr Shreve	Representative for Conservative Group	SS
Joanne Hewson	Deputy Chief Executive, NELC	JH
Angela Blake	Director Economy & Growth, NELC	AB
Sharon Wroot	Director of Finance, NELC	SW
Simon Jones	Specialist Solicitor, NELC	SJ
Dave Tipple	Relationship Manager, NELC	DT
Martin Smithurst	Regional Managing Director, ENGIE	MS
Mike Hedges	Sector Director, ENGIE	MH
Marcus Asquith	Partnership Director, ENGIE	MA
Philip Quinn	Contract Performance Manager, ENGIE	PQ

1. Apologies

Cllr Wheatley
Cllr Jackson
Tony Neul

	Agenda item, discussions and actions	Lead	Timescale
2	Declarations of interest		
2.1	No declarations of interest were made		
3	Minutes from last meeting		
3.1	DW – Portfolio title was incorrect, this has been corrected for this month's minutes		
3.2	Minutes from previous meeting were approved as correct		
4	Finance/Budget Savings		
4.1	SW gave an update on financial planning, which is now in the second year of a new approach. Budget envelopes are now fixed over an extended period of time to enable better planning. However, challenges exist in all areas and the budget is dependent on the growth agenda.		
4.2	AB reported there is a £2m pressure on the Economy budget MA said that ENGIE were continuing to look at their cost base and working up options for potential savings		
4.3	MS gave assurances in the wake of the Carillion collapse that ENGIE ran a very different business, with larger capitalization and currently turning a profit. SS asked if there was a current deficit in the pension fund MS would check if this was the case MH offered to share the official ENGIE statement put out after the Carillion collapse	MS MH	ASAP ASAP
4.4	DT reported the Deeds of Amendment were very close to completion AB wanted to check the correct legal process to get them confirmed SJ clarified that if they represented a material change, or were a key decision, they would have to go to Cabinet.		

	Agenda item, discussions and actions	Lead	Timescale
5	Performance Report		
5.1	PQ presented the Performance Report, pointing out positives in the performance of the markets, the Asset Management DLOs and the economic investment indicators		
5.2	<p>PQ introduced the proposed changes to the Housing Indicators, for approval.</p> <p>SW wondered if it was the right time for new indicators and whether the targets were challenging enough.</p> <p>DT explained that as funded has changed, new indicators were needed to monitor the performance of the Housing Team and the range of services they provide</p> <p>MA confirmed that changes to the targets can be made via the SDPs</p> <p>DT wanted to see more emphasis on the final outcomes as a result of the indicators, not just an exercise in counting</p> <p>SS was concerned with the number of empty homes, particularly in the most deprived areas of the borough</p> <p>DT explained that these indicators were not representing the whole Housing Agenda, but only the enforcement work carried out by the ENGIE Housing Team</p> <p>AB agreed that there should be meaningful indicators, that are fit for purpose and that these are discussed annually as part of the business planning process</p> <p>RO agreed that the most difference to housing in the borough would be through larger interventions, such as the Town Deal and SHIIP. These would increase local land values and a greater employment offer for the area.</p> <p>RO also drew attention to the strong performances from planning and the KSI reductions</p>		
6	Resource Management		
6.1	<p>RO was concerned that TROs remain an area of weakness</p> <p>MA explained that the time to deliver a TRO is 42 weeks. Members receive monthly updates on TROs. At the moment a lot of technical queries are coming into the team. As a result of concerns, TROs are now being treated as a project, with their own Project Board so there is a formalised reporting environment. An updated process map is in place.</p> <p>RW wanted to be assured that the process is now in place to legal TROs to be established</p> <p>AB said there were increased assurances in place, but the process was not 100%</p> <p>DW was not convinced all mistakes had been eliminated and wondered if a pre-consultation could be put in place to reduce waiting times. It was also thought that the presentation received by Partnership Board could be delivered to all members to help increase the understanding around the TRO process. Pleased to see that action is being taken by the setting up of a board.</p>	MA	ASAP
6.2	MH said ENGIE are looking at capacity around the Town Deal and what can be done to add value and pace to the process. Also looking at improved consultation with the public		
7	Key Communications		
7.1	<p>AB updated the board on the Local Plan. The Inspector has returned their report. The paper will go to Cabinet on 14th March for approval before going to full Council.</p> <p>RO said this was extremely good news.</p>		

	Agenda item, discussions and actions	Lead	Timescale
7.2	<p>RW gave credit to ENGIE, who had delivered well on this piece of work</p> <p>AB said three planning applications had been submitted around SHIIP – Ecological Mitigation, Humber Link Road and Stallingborough Infrastructure. The marketing company has been appointed to undertake a focussed and targeted approach to investment on the SHIIP sites..</p> <p>RW pointed out there had been a good article in the Humber Business News around SHIIP</p>		
8	Risks and Opportunities		
8.1	RW emphasised that the Partnership is integral to the delivery of SHIIP and the Town Deal. Priorities are being aligned to ensure a successful delivery		
9	Exclusion of press & public		
9.1	Members of the press and public asked to leave on the grounds that discussion of the following business is likely to disclose exempt information within the relevant paragraphs of Schedule 12A of the Local Government Act 1972 (as amended).		
10	Economic Strategy		
10.1	<p>AB updated members on the Town Deal. Following the board meeting, a project team has been created. The meeting was productive and open and shared their expectations for SHIIP. This means the Humber Link Road is a critical piece of infrastructure.</p> <p>RO wanted to know if this meant the Town Deal had expanded from the original remit</p> <p>AB said the focus remains on SHIIP, employment and Higher Education</p> <p>MS explained that there was a need to bring other partners and agencies on board in order to strengthen the overall offer</p>		
10.2	<p>AB reported that the housing infrastructure bid around Grimsby West was not successful</p> <p>RW confirmed other routes were being looked at to secure the necessary funding</p>		
11	<p>Date and time of next meeting</p> <p>Monday 16th April 2018, Crosland Suite, Grimsby Town Hall, 10.00am</p>		

MONTHLY PERFORMANCE REVIEW MARCH 2018

1 INTRODUCTION

- 1.1 This report contains a summary of performance against key performance indicators during the month of February 2018. This is the most recent performance information available from the Partnership. All KPIs that can be measured monthly are reported with accompanying commentary for background information.
- 1.2 Operationally, the Partnership is achieving the majority of its targets in planning, asset management and highways. With high standards in place, further improvement of our service each month for the community is our priority.

2 SUMMARY OF KEY PERFORMANCE INDICATORS

February 2018 - IN MONTH REPORTING					
	Highways and Transport	Asset Management	Development and Growth	Architects	Totals
★ On target	4	5	10	-	19
● Below target	0	2	4	-	6
▲ Total	4	7	14	-	25

3 COMMENTARY ON PERFORMANCE IN MONTH

Asset Management

- 3.1 The introduction of the Facilities Management Operational Team went smoothly, with performance for the first five months being above 80% in each month. The number of jobs handled also increased in this period. The Operational Team was responsible for over 60% of all responses in the first five months. Their performance will continue to be monitored to determine the benefits it brings to the service users and the Partnership.
- 3.2 The Partnership continues to actively promote the commercial portfolio to maximise income levels for the Council, and to ensure there are development opportunities for local businesses. The Business Centres occupation rate continues to fluctuate as there are still discussions and decisions are ongoing around the changes in service charges and any changes to the costs of operating the units has the potential to have an impact on occupation levels in 2017-18 and beyond and the position will continue to be monitored through feedback and exit interviews, which are being carried out by the Business Centres team.
- 3.3 Occupation on the market has seen a steady upward trend since the start of the year. We continue to work with current and potential traders to improve the 'offer', introducing an incentive scheme to new traders in the market and adding Wi-Fi coverage to assist traders to operate more efficiently

(e.g. take contactless/online payments). This has resulted in an increase in the number of units occupied, from 66 in April to 73 in February. In addition, some long-term hard to let stalls have been removed to create an events space, drawing in more visitors and improving the vibrancy of the market. Several existing stall holders have taken advantage of the refer-a-friend scheme, whereby if an introduced trader has a stall for at least three months, the referrer will get a discount on their rent. There has also been an increase in footfall in 2016-17 compared to 2015-16, which reinforces the anecdotal feedback the team have received from traders and customers that the vibrancy has returned to the market. Footfall in the month of December 2017 exceeded 100,000 for the first time since December 2011. Footfall for 2017-18 is expected to be an increase of that in 2016-17

- 3.4 The occupation of the factory units has increased steadily since the start of the year. So far in 2017 there has been an increase in enquiries and several of these have turned into leases. Whilst churn is still ongoing, one of the historically more difficult to let units at Cromwell Road has now been leased. It is envisaged that now a longer break period has been implemented for new tenants (and on lease renewals for existing) it will reduce the chances of long void periods as we have more time to advertise and find a new tenant prior to the current ones vacating. As the supply of similar stock in the area reduces it is envisaged that the demand will remain high and occupancy levels can be maintained and improved. However, due to the nature of the businesses that operate within the units, this relies on favourable economic circumstances and changes to the local or national economy has the potential to have considerable impact.
- 3.5 As previously reported, the introduction of the new telephony system within the Council resulted in changes to the way the percentage of calls answered by our Service Desk within 30 seconds was measured and calculated. The problem with “de-queued” calls seems to have reduced recently with the target now being met in seven of the past eleven months and is on target to be met at year end. In the months where the target was not achieved, it was a difference in single figures between passing and failing the indicator.

Highways

- 3.6 In 2017-18, street lights have taken on average 1.36 days to repair, which is inside the target of 3.00 days. Since the introduction of the LED street lighting scheme the number of repairs needed each month has been decreasing. The figure was 3,818 repairs in 2013-14, 2,023 in 2014-15, 458 in 2015-16 and only 374 in 2016-17. This represents a reduction of over 90% in the number of street lights needing repairs and a significant improvement in the service provided to the citizens and businesses of North East Lincolnshire. In month performance for February 2018 was 2.13 days with only 16 repairs needed. This is an impressive figure, as weekends and public holidays are included in the calculation of this figure.
- 3.7 The latest statistics provided by Humberside Police for the number of people killed and seriously injured in road traffic accidents indicate we are in line with our target to reduce this number by 22% for 2017. For December 2017, the rolling average for the number of people killed and seriously over the previous 12 months was down 31% compared with the average between 2004 and 2008. This is 39 fewer people killed or seriously injured on North East Lincolnshire’s roads than would have been in the average 12 months between 2004 and 2008.
- 3.8 The rolling average for the number of children killed and seriously over the previous 12 months was down 36% compared with the average between 2004 and 2008. This is 8 fewer children killed and seriously injured on North East Lincolnshire’s roads than would have been in the average 12 months between 2004 and 2008. ENGIE and Public Health are in the process of working together to enable both partners to report a more detailed overview of the road safety picture within the authority. This KPI has been referred to the Safer Communities Scrutiny Panel, who received a breakdown of all collisions in the borough, broken down by ward for 2016. They have also recently received a paper produced in conjunction by NELC and ENGIE looking further into the data behind road traffic collisions in the borough.

Planning

- 3.9 Since May 2015, the planning service has maintained 100% performance in determining all major planning applications on time. This is an excellent achievement and reflects the customer focused service transformation which has been delivered within planning. The certainty and confidence this provides to investors and developers is also crucial to supporting the growth and regeneration of the area. The department have also won the Royal Town Planning Institute (RTPI) "Local Planning Authority Team of the Year"
- 3.10 Likewise, the other two planning application KPIs relating to minor and other applications have also been maintained on target since November 2013. Whilst major applications are critical to ensure investor and developer confidence in North East Lincolnshire, these other categories are also important for smaller businesses and individuals in the area. Maintaining performance in the areas demonstrates we are effectively balancing customer requirements to demonstrate our continued commitment to enabling investment and development
- 3.11 Ten planning appeals have been determined this year, one has been successful this year against the planning department, although there have been four dependencies claimed; these were for appeals where the original recommendation was to approve with conditions and the application was refused at the Planning Committee stage. Once these dependencies are excluded the annual result is one successful appeal out of six (17%).

Housing

- 3.12 The Housing Team have refocused their empty homes work to include advice and enforcement to bring empty properties back into use. This has less immediate impact than previous capital funded schemes. New legislation means officers have increased their focus to tackle rogue landlords. This work is ongoing in partnership with the Police, Immigration and the Fire Service. The current performance indicators established five years ago do not adequately capture the variety of work undertaken or successes achieved by the housing team. Discussions have taken between ENGIE and NELC to introduce new indicators that will highlight the positive outcomes the housing team deliver to the community. These were approved at Partnership Board in February 2018. The new indicators are:
- A target of 350 interventions to bring homes up to the Decent Homes Standard. Currently only Category One Hazards are counted. This new indicator will count interactions that also include amongst others anti-social behaviour and tenant harassment.
 - A target of 650 referrals for measures to reduce fuel poverty. Currently there is no indicator to report on this vital work carried out by the Housing Team.
 - A target of 40 empty homes being brought back into use through the Housing Team. This change has been brought in, after changes to capital funding and the team relying more on advice to landlords and increasing their profile through proactive prosecutions.

Local Plan

- 3.13 The Inspector's final report has been received which concludes the local plan examination. The Inspector has concluded with the main modifications set out in the appendix to her report that the Local Plan meets the criteria for soundness. The Inspector's report will be presented to Cabinet on 14 March seeking adoption of the local plan incorporating the main modifications. This would lead to a Full Council meeting to ratify this decision. Once the local plan has been confirmed by Full Council, then this indicator will be removed for 2018-19.

Annual KPIs




- 3.14 The Partnership has now successfully secured over £600m of investment since 2010 meaning that year end targets against this priority have been achieved. The Partnership has now developed a projection of the investment expected in the coming 12 months to help inform our forecasts. Over the next 12 months, we are projecting investment may exceed £675m by the end of 2018, demonstrating the Partnership's continuing commitment to meet and exceed its transformational targets.




Work is also underway to collect and publish data on the business rates generated by new developments which will further show the positive effect regeneration is having on the area.

ATTACHED PAPERS

Annex A – Performance Indicator Scorecards – March 2018.

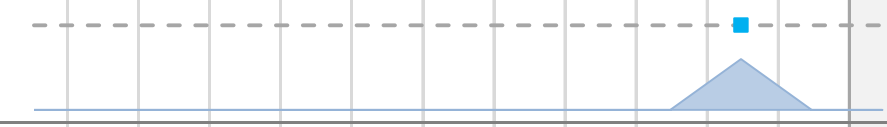
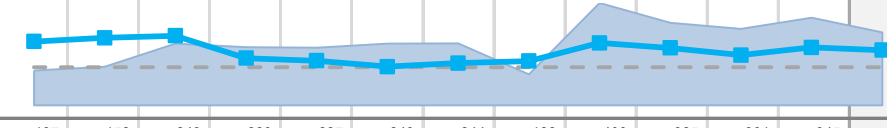
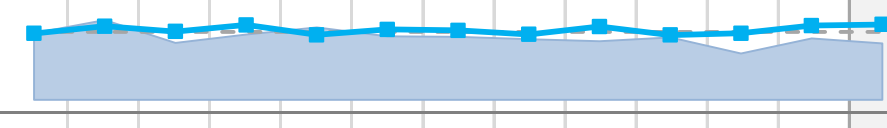
KEY TO SYMBOLS USED IN REPORT

	Reported performance is on or above target , or where subject to an annual target, forecast to be on target against the year-end target.
	Reported performance is below target , or where subject to an annual target, forecast to be below target against the year-end target.
	Reported performance is at risk of not achieving the year-end forecast, but is not subject to a measurement against a target this year.

	Performance has improved from last month, or where indicated, the same month last year.
	Performance has deteriorated from last month, or where indicated, the same month last year.
	Performance is unchanged from last month, or where indicated, the same month last year.

MONTHLY REPORT: MARCH 2017/18

FACILITIES MANAGEMENT

		2015/16 RESULT	2016/17 RESULT	12 MONTH TREND												FEBRUARY 2017/18 RESULT	TARGET TRACK	MONTH DoT	2017/18 TARGET	2017/18 YTD
				FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN					
Fm.1	Percentage of priority A calls responded to within standard response times	N/A	N/A											100%		★		100%	100%	
	HIGHER RESULT IS BETTER PERFORMANCE																<ul style="list-style-type: none"> Current year performance Target Volume of repairs 			
	Priority A calls completed	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0				100%
		There have been no risk to life events in February 2018.																		
Fm.2	Percentage of priority B-F calls responded to within standard response times	93.5%	89.5%	90.1%	91.6%	92.4%	83.6%	82.5%	80.2%	81.6%	82.4%	89.6%	87.6%	84.8%	87.8%	86.7%	★	↓	80%	85.8%
	HIGHER RESULT IS BETTER PERFORMANCE																<ul style="list-style-type: none"> Current year performance Target Volume of repairs 			
	Priority B-F calls completed	3103	2621	137	152	243	229	227	243	244	122	403	325	301	345	287				2969
		Since the FM team introduced their Direct Labour Organisation (DLO) in October, less jobs have been sent to external contractors and more jobs have been delivered in-house. The transition went smoothly, with the first five months reporting a high rate of timely response and an increase in jobs attended. For the first five months, the DLO element responded on time in 88.6% of cases.																		
Fm.3	Percentage of calls to the service desk answered within 30 seconds	94.9%	94.2%	94.6%	96.7%	95.2%	97.1%	94.2%	95.8%	95.5%	94.3%	96.6%	94.1%	94.6%	96.9%	97.2%	★	↑	95%	95.6%
	HIGHER RESULT IS BETTER PERFORMANCE																<ul style="list-style-type: none"> Current year performance Target Volume of calls 			
	Number of calls answered within 30 seconds	10061	9024	786	942	672	771	855	750	744	716	692	737	547	725	666				7875
		The Service Desk is on target for answering 95% of calls within 30 seconds. Annual performance is above the target rate and is an improvement on that of 2015-16 and 2016-17. The monthly result of 96.9% exceeded the target of 95%.																		

COMMERCIAL PROPERTY

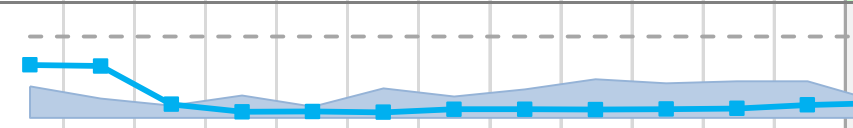
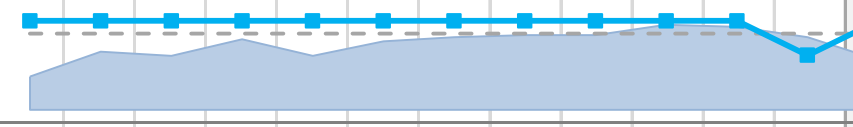
		2015/16 RESULT	2016/17 RESULT	12 MONTH TREND												FEBRUARY 2017/18 RESULT	TARGET TRACK	MONTH DoT	2017/18 TARGET	2017/18 YTD	
Cp.1	Percentage of business centre units occupied	93.7%	90.9%	FEB 89.9%	MAR 89.9%	APR 89.5%	MAY 90.3%	JUN 90.6%	JUL 90.6%	AUG 88.8%	SEP 87.6%	OCT 86.5%	NOV 90.6%	DEC 91.0%	JAN 87.6%	88.4%	●	↑	90%	89.2%	
HIGHER RESULT IS BETTER PERFORMANCE																					
Number of occupied units		250	243	240	240	239	241	242	242	237	234	231	242	243	234	236					238
		There has been a net increase 2 units since January 2018, although this remains below the target level. The current expectation is for the annual result to be around 89%, slightly under the target of 90%.																			
Cp.2	Percentage of market units occupied	82.6%	76.3%	FEB 75.6%	MAR 73.3%	APR 73.3%	MAY 78.8%	JUN 78.8%	JUL 78.8%	AUG 78.8%	SEP 83.5%	OCT 82.4%	NOV 87.1%	DEC 87.1%	JAN 85.9%	85.9%	●	→	90%	81.8%	
HIGHER RESULT IS BETTER PERFORMANCE																					
Number of occupied units		74	69	68	66	66	67	67	67	67	71	70	74	74	73	73					70
		There has been no net increase since January 2018. However, the occupancy is 7 units higher than it was at the start of the year. Only a further four units need occupying to bring the performance back on target at 90%.																			
Cp.3	Percentage of factory units occupied	88.7%	85.9%	FEB 88.9%	MAR 94.4%	APR 94.4%	MAY 94.4%	JUN 91.7%	JUL 91.7%	AUG 91.7%	SEP 91.7%	OCT 91.7%	NOV 94.4%	DEC 94.4%	JAN 91.7%	91.7%	★	→	90%	92.7%	
HIGHER RESULT IS BETTER PERFORMANCE																					
Number of occupied units		32	31	32	34	34	34	33	33	33	33	33	34	34	33	33					33
		There has been no change on factory units occupied since January. Performance has been above target every month so far this year and it is expected the performance will meet the target for the first time since 2012/13.																			

STRATEGIC ASSET MANAGEMENT

		2015/16 RESULT	2016/17 RESULT	12 MONTH TREND												FEBRUARY 2017/18 RESULT	TARGET TRACK	MONTH DoT	2017/18 TARGET	2017/18 YTD
Sa.1	Average office floor space per person	7.70sqm	5.43sqm	FEB 5.43 ★	MAR 5.43 ★	APR 5.43 ★	MAY 5.43 ★	JUN 5.43 ★	JUL 5.43 ★	AUG 5.43 ★	SEP 5.43 ★	OCT 5.43 ★	NOV 5.43 ★	DEC 5.43 ★	JAN 5.43 ★	5.43sqm	★	➔	9.80sqm	5.43sqm
LOWER RESULT IS BETTER PERFORMANCE																				
		There has been no change in this indicator, as no major rationalisation projects have been undertaken in the past 12 months. The next major rationalisation project will be the move of ENGIE staff from Origin 2 into New Oxford House.																		

MONTHLY REPORT: MARCH 2017/18

HIGHWAYS

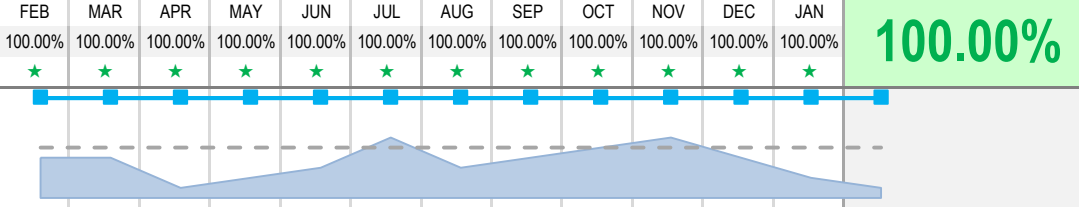
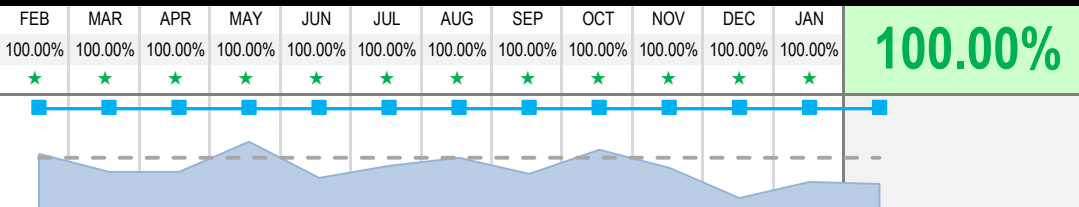
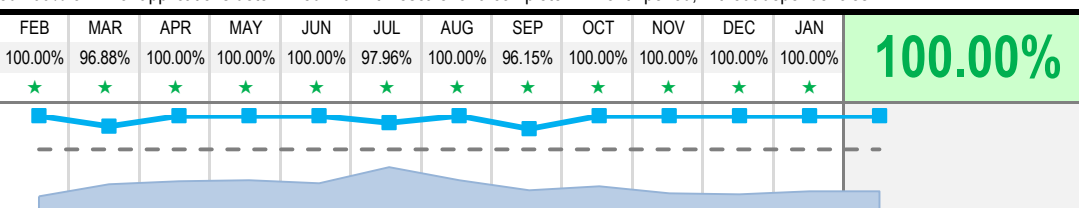
		2015/16 RESULT	2016/17 RESULT	12 MONTH TREND												FEBRUARY 2017/18 RESULT	TARGET TRACK	MONTH DoT	2017/18 TARGET	2017/18 YTD
Ht.1	Average number of days to repair street lights (year to date)	2.35	2.28	FEB 2.30 ★	MAR 2.28 ★	APR 1.33 ★	MAY 1.15 ★	JUN 1.16 ★	JUL 1.14 ★	AUG 1.21 ★	SEP 1.21 ★	OCT 1.20 ★	NOV 1.22 ★	DEC 1.23 ★	JAN 1.32 ★	1.36			3.00	1.36
	LOWER RESULT IS BETTER PERFORMANCE																			
	Number of faults repaired	458	374	31	19	12	22	11	29	21	28	38	34	36	36	16				283
	Monthly result			1.52 ★	1.79 ★	1.33 ★	1.05 ★	1.18 ★	1.10 ★	1.48 ★	1.21 ★	1.18 ★	1.26 ★	1.31 ★	1.89 ★	2.13				
	The February result continues the consistent performance delivered in conjunction with the LED Street Lighting Scheme.																			
Ht.2	Percentage of repairs to dangerous highway made within 24 hours of notification	100.0%	99.6%	FEB 100% ★	MAR 100% ★	APR 100% ★	MAY 100% ★	JUN 100% ★	JUL 100% ★	AUG 100% ★	SEP 100% ★	OCT 100% ★	NOV 100% ★	DEC 100% ★	JAN 97% ●	100.00%	↑	99.0%	99.7%	
	HIGHER RESULT IS BETTER PERFORMANCE																			
	Number of defects repaired	241	275	17	29	27	35	27	34	36	37	37	42	41	36	25				377
	The team is continuing to repair all areas of dangerous highway within 24 hours of notification. In March 2017 a new process was introduced making it easier for highway defects to be reported. This has led to an increase in the number of repairs carried out, however the team have managed to cover the increased demand with no detriment to the time taken to carry out the repair.																			

ROAD SAFETY

		2015 RESULT	2016 RESULT	12 MONTH TREND												DECEMBER 2017 RESULT	TARGET TRACK	YEAR DoT	PARTNERSHIP TARGET	2017 YTD		
Ht.3	Percentage reduction in people killed or seriously injured in RTAs compared with 2004/08 average	-57%	-46%	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	-31%			-22.0%	-31%		
				-46%	-43%	-43%	-41%	-40%	-37%	-31%	-35%	-39%	-30%	-31%	-32%						★	★
Actual number of casualties		55	69	5	6	7	7	7	6	14	6	5	11	7	5	7					88	
HIGHER NEGATIVE PERCENTAGE (I.E. PERCENTAGE REDUCTION) IS BETTER		The December 2017 result of -31% is based on summing the total number of people killed or seriously injured in the last 12 months and comparing this with the average number of people killed or seriously injured per year between 2004 and 2008. In this case, there have been 88 people killed or seriously injured between January 2017 and December 2017. This is 39 less than the 127 average between 2004 and 2008. 39 represents a 31% reduction on 127.																				
Ht.4	Percentage reduction in children killed or seriously injured in RTAs compared with 2004/08 average	-64%	-55%	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	-36%			-31.0%	-36%		
				-55%	-55%	-59%	-64%	-59%	-64%	-59%	-64%	-68%	-59%	-41%	-41%						★	★
Actual number of casualties		8	10	0	1	0	0	2	0	2	1	0	2	4	1	1					14	
HIGHER NEGATIVE PERCENTAGE (I.E. PERCENTAGE REDUCTION) IS BETTER		The December 2017 result of -36% is based on summing the total number of children killed or seriously injured in the last 12 months and comparing this with the average number of children killed or seriously injured per year between 2004 and 2008. In this case, there have been 14 children killed or seriously injured between January 2017 and December 2017. This is 8 less than the 22 average between 2004 and 2008. 8 represents a 36% reduction on 22.																				

MONTHLY REPORT: MARCH 2017/18

PLANNING

		2015/16	2016/17	12 MONTH TREND												FEBRUARY 2017/18	TARGET	MONTH	2017/18	2017/18
		RESULT	RESULT	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	RESULT	TRACK	DoT	TARGET	YTD
PI.1	Major applications determined within 13 weeks, or timeline agreed with applicant	100.0%	100.0%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	★	➔	85.0%	100.0%
HIGHER RESULT IS BETTER PERFORMANCE																<ul style="list-style-type: none"> Current year performance Target Volume of applications determined 				
Number of major applications		36	46	4	4	1	2	3	6	3	4	5	6	4	2	1				37
Monthly result before dependencies are excluded				100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.0%
The Planning Service has achieved 100% of major applications determined within timescale for the past two years (May 2015), without claiming a single dependency.																				
PI.2	Minor applications determined within 8 weeks, or timeline agreed with applicant	98.8%	99.1%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	★	➔	85.0%	100.0%
HIGHER RESULT IS BETTER PERFORMANCE																<ul style="list-style-type: none"> Current year performance Target Volume of applications determined 				
Number of minor applications		254	229	27	18	18	33	15	21	25	17	29	20	5	13	12				208
Monthly result before dependencies are excluded				100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			100.0%
The Planning Service has achieved 100% of minor applications determined within timescale for a complete 12 month period, without dependencies.																				
PI.3	Other applications determined within 8 weeks, or timeline agreed with applicant	99.1%	99.5%	100.00%	96.88%	100.00%	100.00%	100.00%	97.96%	100.00%	96.15%	100.00%	100.00%	100.00%	100.00%	100.00%	★	➔	90.0%	99.4%
HIGHER RESULT IS BETTER PERFORMANCE																<ul style="list-style-type: none"> Current year performance Target Volume of applications determined 				
Number of other applications		352	386	20	32	35	36	33	49	36	26	30	23	22	25	25				340
Monthly result before dependencies are excluded				100.00%	96.88%	100.00%	100.00%	100.00%	97.96%	100.00%	96.15%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			99.4%
In the past 12 months, only 3 of 372 (less than 1%) other applications have exceed the timescale set out.																				

		2015/16 RESULT	2016/17 RESULT	12 MONTH TREND											FEBRUARY 2017/18 RESULT	TARGET TRACK	MONTH DoT	2017/18 TARGET	2017/18 YTD	
				FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN					
PI.4	Planning appeals allowed (after dependencies)	20.0%	11.1%	11.11%	11.11%		100.00%	33.33%	25.00%	25.00%	25.00%	20.00%	16.67%	16.67%	16.67%	16.7%	★	➔	23.0%	16.7%
	LOWER RESULT IS BETTER PERFORMANCE																			
	Appeals determined	7	12	0	0	0	2	2	2	1	0	1	2	0	0	0				10
	Planning appeals allowed (before dependencies)			33.33%	33.33%		100.00%	50.00%	50.00%	57.14%	57.14%	50.00%	50.00%	50.00%	50.00%					50.0%
There have been ten planning appeals in 2016/17. Five of these have have been successful. The successful appeals include four where Planning Committee went against officer recommendation. Excluding these dependencies, there has only been one successful appeal, from a potential of six.																				
PI.5	Planning conditions discharged within 8 weeks (year to date)	93.3%	80.8%	80.43%	80.77%	81.82%	76.19%	73.33%	74.29%	76.19%	79.63%	77.27%	80.26%	82.56%	82.80%	84.00%	★	⬆	65.0%	84.0%
	HIGHER RESULT IS BETTER PERFORMANCE																			
	Conditions discharged	119	104	7	12	11	10	9	5	7	12	12	10	10	7	7				100
Consistent monthly performance is being achieved by the service.																				
PI.6	Applications where the service added value through negotiations	69.8%	65.2%	74.19%	72.73%	57.89%	60.00%	73.68%	77.78%	71.43%	85.71%	64.71%	53.85%	77.78%	46.67%	53.85%	★	⬆	50.0%	65.9%
	HIGHER RESULT IS BETTER PERFORMANCE																			
	Total decisions	288	279	31	22	19	35	19	27	28	21	34	26	9	15	13				246
The service continues to add value to applications where possible.																				
PI.7	Is the Local Plan development meeting the current project plan?	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	★	➔		YES
The Inspector has concluded with the main modifications set out in the appendix to her report that the Local Plan meets the criteria for soundness. The Inspector's report will be presented to Cabinet on 14 March seeking adoption of the local plan incorporating the main modifications. This would lead to a Full Council meeting to ratify this decision.																				

HOUSING

		2015/16 RESULT	2016/17 RESULT	12 MONTH TREND											FEBRUARY 2017/18 RESULT	TARGET TRACK	YEAR DoT	2017/18 TARGET	2017/18 YTD	
Hs.1	Homes empty over six months returned to occupation (year to date)	61	36	FEB 30	MAR 36	APR 3	MAY 4	JUN 8	JUL 9	AUG 10	SEP 11	OCT 13	NOV 15	DEC 16	JAN 17	23	●	↓	65	23
	HIGHER RESULT IS BETTER PERFORMANCE																			
	Monthly result			● 4	★ 6	● 3	● 1	● 4	● 1	● 1	● 1	● 2	● 2	● 1	● 1	6				
Several new indicators have been adopted at Partnership Board. Results for 2017/18 will be presented in the next Performance Report. The definition of this indicator is changing to better reflect the current delivery of the Housing Team. As of January 2018, the annual figure for the new indicator was 27, against an annual target of 40.																				
Hs.2	Homes empty under six months returned to occupation (year to date)	0	0	FEB 0	MAR 0	APR 0	MAY 0	JUN 0	JUL 0	AUG 0	SEP 0	OCT 0	NOV 0	DEC 0	JAN 1	7	●	↑	10	7
	HIGHER RESULT IS BETTER PERFORMANCE																			
	Monthly result			● 0	● 0	● 0	● 0	● 0	● 0	● 0	● 0	● 0	● 0	● 0	★ 1	6				
Several new indicators have been adopted at Partnership Board. Results for 2017/18 will be presented in the next Performance Report. This indicator is being merged with the above indicator to better reflect the current delivery of the Housing Team.																				
Hs.3	Small derelict commercial sites returned to useable condition (year to date)	5	5	FEB 4	MAR 5	APR 0	MAY 0	JUN 1	JUL 1	AUG 1	SEP 1	OCT 1	NOV 1	DEC 1	JAN 1	1	●	↓	5	1
	Monthly result			● 0	● 1	● 0	● 0	● 1	● 0	● 0	● 0	● 0	● 0	● 0	● 0	0				
Several new indicators have been adopted at Partnership Board. Results for 2017/18 will be presented in the next Performance Report. This indicator is being replaced with an indicator around interactions to reduce fuel poverty in the Borough. As of January 2018, the annual figure for the new indicator was 508, against an annual target of 650.																				
Hs.4	Category 1 hazards resolved (year to date)	182	181	FEB 158	MAR 181	APR 7	MAY 13	JUN 25	JUL 36	AUG 46	SEP 59	OCT 74	NOV 101	DEC 112	JAN 127	156	●	↓	180	156
	HIGHER RESULT IS BETTER PERFORMANCE																			
	Monthly result			★ 23	★ 23	● 7	● 6	● 12	● 11	● 10	● 13	★ 15	★ 27	● 11	★ 15	29				
Several new indicators have been adopted at Partnership Board. Results for 2017/18 will be presented in the next Performance Report. This indicator is being replaced with an indicator around interactions to bring homes up to the "Decent Homes Standard". As of January 2018, the annual figure for the new indicator was 154, against an annual target of 350.																				

CUMULATIVE REPORT: MARCH 2017/18

ECONOMIC DEVELOPMENT

		2015/16 RESULT	2016/17 RESULT	12 MONTH TREND												FEBRUARY 2017/18 RESULT	TARGET TRACK	2017/18 TARGET	2017/18 YTD	
				FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN					
Ed.1	Cumulative public and private investment secured	£161.4m	£166.7m	£166.7m ★	£166.7m ★	£166.7m ★	£170.6m ★	£172.3m ★	£172.3m ★	£172.3m ★	£173.3m ★	£173.3m ★	£173.3m ★	£173.3m ★	£173.3m ★	£173.3m	★	£135.0m	£6.5m	
HIGHER RESULT IS BETTER PERFORMANCE																				
The majority of investment in 2017 was in the Energy & Renewables and Ports & Logistics sector.																				
Ed.2	Cumulative inward investment	£383.6m	£409.8m	£399.8m ★	£409.8m ★	£411.6m ★	£414.8m ★	£429.3m ★	£441.8m ★	£441.8m ★	£441.8m ★	£441.8m ★	£441.8m ★	£441.8m ★	£449.8m ★	£482.2m	★	£320.0m	£82.3m	
HIGHER RESULT IS BETTER PERFORMANCE																				
The majority of investment in 2017 was in the Energy & Renewables, Ports & Logistics and the Food sectors.																				
Ed.3	Cumulative jobs created by wider regeneration projects	4186	4593	4523 ★	4593 ★	4593 ★	4635 ★	4795 ★	4795 ★	4795 ★	4795 ★	4795 ★	4795 ★	4796 ★	4796 ★	4947 ★	5091	★	3100	568
HIGHER RESULT IS BETTER PERFORMANCE																				
The majority of jobs created in 2017 was in the Food and Energy & Renewables sectors.																				